**Draft Service User Outcomes**

In addition to any specific needs identified in the young person’s individual Care Plan/ Pathway Plan, the provider will work to achieve the following outcomes for the young person.

**Promoting Health and Wellbeing**

The young person enjoys good physical, emotional, mental and sexual health; has a healthy lifestyle, and has access to information about health issues that allows them to make informed choices as they move to independence

**Stay Safe**

Young people are living in a physically safe environment with appropriate support network to meet their individual needs

**Relationships**

Young people are supported in developing peer, family and work relationships to aid their development and promote emotional well-being

**Identity**

The young person feels secure and proud of their identity and is able to choose his/her religion. Young people feel supported when questioning/ understanding their sexual orientation/ gender

**Enjoy and Achieve**

The young person has access to employment, training or education and receives encouragement and recognition for their achievements; they participate in social, cultural and leisure activities; they make positive friendships; they achieve academically in line with their ability

**Promoting Participation**

The young person positively participates in the local community; they are actively involved in making decisions about their future; they develop self-confidence and are able to deal with change and other life challenges; they understand the effects of all acts of discrimination and are able to challenge their own perceptions on this; they demonstrate enterprise and a will to contribute to the wellbeing of others

**Promoting Independence**

The young person engages in further education, employment or training; they develop independence and money management skills; they are supported in the process of moving to independent adult life

**Draft Service Design Objectives**

* Prevent homelessness
* Where homelessness can’t be prevented, sufficient emergency accommodation is available to meet need
* A range of appropriate housing and support options are available for care leavers to move on to in a planned way
* The geographical location of services enables young people to be able to maintain links with family, friends and college when living in supported accommodation
* Services are available for young people with a range of needs including individuals with complex needs, teenage parents, pregnant young people, offenders. Services meet the cultural needs of young people.
* The level of staffing within services and the knowledge, skills and values of staff meet the needs of the intended client group.
* Young people are able to move on from services at an appropriate time to a suitable setting
* Services deliver value for money