

## The Lancashire County Council General BVPI Survey

- Questionnaires were mailed out to 4,500 randomly selected addresses in Lancashire. 1,110 responses were received representing a response rate of 25%. Reminder questionnaires were sent to all non-responders (up to two reminders sent).
- Fieldwork took place between 10 November 2003 and 23 January 2004.
- Data are weighted to household composition, age, sex and ethnicity by ATP Limited on behalf of ODPM.
- Where results do not sum to 100, this may be due to multiple responses, computer rounding or the exclusion of don't knows/not stated
- Results are based on all respondents unless otherwise stated
- An asterisk (\*) represents a value of less than one half or one percent, but not zero

### THE QUALITY OF LIFE IN THIS AREA

Q1. Thinking generally, which of the things below would you say are **most important** in making somewhere a good place to live?

	2003/4
<i>Base: All valid responses (1,066)</i>	%
Low level of crime .....	76
Clean streets .....	55
Affordable decent housing .....	43
Health services.....	42
Education provision.....	35
Low level of traffic congestion.....	30
Parks and open spaces.....	28
Access to nature .....	27
Shopping facilities .....	27
Public transport .....	26
Activities for teenagers.....	25
Low level of pollution.....	24
Job prospects.....	24
Road and pavement repairs.....	22
Facilities for young children.....	18
Wage levels & local cost of living.....	15
Cultural facilities (eg cinemas, museums) .....	10
Community activities .....	10
Sports & leisure facilities.....	8
Race relations .....	7
Other .....	1
None of these.....	0

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Q2. **Thinking about this local area, which of the things below, if any, do you think most need improving?**

Base: All valid responses (1,053)

2003/4

	%
Level of crime .....	45
Road and pavement repairs .....	42
Activities for teenagers .....	40
Clean streets.....	39
Level of traffic congestion.....	39
Affordable decent housing.....	24
Facilities for young children .....	23
Public transport.....	22
Shopping facilities.....	21
Wage levels & local cost of living .....	20
Health services .....	18
Job prospects .....	16
Parks and open spaces .....	15
Cultural facilities (eg cinemas, museums).....	13
Level of pollution.....	12
Sports & leisure facilities .....	11
Community activities.....	10
Education provision .....	10
Race relations.....	7
Access to nature .....	5
Other .....	3
None of these .....	*

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YOUR LOCAL AUTHORITY

THE LOCAL TIP

Q3. Please indicate whether you are satisfied or dissatisfied with . . .

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(790)	(956)
<b>. . . the location (2001: accessibility) of the site</b>		
Very satisfied .....	48	35
Fairly satisfied .....	36	48
Neither satisfied nor dissatisfied .....	12	9
Fairly dissatisfied .....	2	6
Very dissatisfied.....	2	2

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(765)	(954)
<b>. . . the opening hours of the site.</b>		
Very satisfied .....	48	28
Fairly satisfied .....	40	47
Neither satisfied nor dissatisfied .....	8	15
Fairly dissatisfied .....	3	8
Very dissatisfied.....	2	2

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(742)	(917)
<b>. . . the recycling facilities at the site.</b>		
Very satisfied .....	47	29
Fairly satisfied .....	40	46
Neither satisfied nor dissatisfied .....	9	18
Fairly dissatisfied .....	2	6
Very dissatisfied.....	2	1

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(764)	(947)
<b>. . . how clean the site is.</b>		
Very satisfied .....	45	27
Fairly satisfied .....	42	47
Neither satisfied nor dissatisfied .....	10	19
Fairly dissatisfied .....	2	5
Very dissatisfied.....	1	1

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(740)	(920)
<b>... how helpful the staff are.</b>		
Very satisfied .....	39	25
Fairly satisfied .....	34	38
Neither satisfied nor dissatisfied .....	18	28
Fairly dissatisfied .....	6	7
Very dissatisfied.....	3	2

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(758)	(915)
<b>... how 'user-friendly' the site is (the ability to deposit your waste easily).</b>		
Very satisfied .....	37	15
Fairly satisfied .....	41	37
Neither satisfied nor dissatisfied .....	11	20
Fairly dissatisfied .....	7	21
Very dissatisfied.....	4	8

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(770)	(997)
<b>...the local tip overall.</b>		
Very satisfied .....	39	22
Fairly satisfied .....	46	50
Neither satisfied nor dissatisfied .....	10	21
Fairly dissatisfied .....	2	5
Very dissatisfied.....	3	3

<b>PUBLIC TRANSPORT INFORMATION</b>
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Q4. Please indicate whether you are satisfied or dissatisfied with ...

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(701)	(904)
<b>... the amount of information</b>		
Very satisfied .....	9	13
Fairly satisfied .....	42	39
Neither satisfied nor dissatisfied .....	30	29
Fairly dissatisfied .....	12	14
Very dissatisfied.....	7	5

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(676)	(881)
<b>. . . the clarity of information</b>		
Very satisfied .....	8	13
Fairly satisfied .....	41	38
Neither satisfied nor dissatisfied .....	33	30
Fairly dissatisfied .....	12	15
Very dissatisfied.....	6	4

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(663)	(882)
<b>. . . the accuracy of the information</b>		
Very satisfied .....	8	13
Fairly satisfied .....	40	36
Neither satisfied nor dissatisfied .....	33	35
Fairly dissatisfied .....	12	10
Very dissatisfied.....	7	6

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(749)	(954)
<b>. . . the provision of public transport information overall</b>		
Very satisfied .....	9	11
Fairly satisfied .....	37	36
Neither satisfied nor dissatisfied .....	32	33
Fairly dissatisfied .....	14	14
Very dissatisfied.....	9	7

**Q5. Have you received or seen any of the information provided on local transport services, in the last 12 months?**

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(964)	(1,270)
Yes.....	33	39
No .....	67	61

<b>THE LOCAL BUS SERVICE</b>
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Q6. Please indicate whether you are satisfied or dissatisfied with . . .

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(682)	(976)
<b>. . . the frequency of buses</b>		
Very satisfied .....	18	17
Fairly satisfied .....	42	41
Neither satisfied nor dissatisfied .....	17	19
Fairly dissatisfied .....	13	13
Very dissatisfied .....	10	10

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(662)	(979)
<b>. . . the number (2001: provision) of bus stops</b>		
Very satisfied .....	24	23
Fairly satisfied .....	50	46
Neither satisfied nor dissatisfied .....	17	20
Fairly dissatisfied .....	4	7
Very dissatisfied .....	5	5

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(671)	(987)
<b>. . . the state of the bus stops</b>		
Very satisfied .....	9	9
Fairly satisfied .....	40	36
Neither satisfied nor dissatisfied .....	21	25
Fairly dissatisfied .....	18	19
Very dissatisfied .....	11	10

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(636)	(953)
<b>. . . whether buses arrive on time</b>		
Very satisfied .....	8	12
Fairly satisfied .....	39	36
Neither satisfied nor dissatisfied .....	25	29
Fairly dissatisfied .....	16	16
Very dissatisfied .....	12	8

	2003/4
	%
<i>Base: All valid responses</i>	(676)
<b>... how easy buses are to get on and off</b>	
Very satisfied .....	22
Fairly satisfied .....	51
Neither satisfied nor dissatisfied .....	18
Fairly dissatisfied .....	5
Very dissatisfied.....	4

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	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(709)	(1,033)
<b>... the local bus service overall</b>		
Very satisfied .....	13	12
Fairly satisfied .....	43	36
Neither satisfied nor dissatisfied .....	25	29
Fairly dissatisfied .....	10	14
Very dissatisfied.....	9	9

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**Q7. How frequently, if at all, do you use the local bus service?**

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(1,047)	(1,280)
Almost every day .....	14	11
At least once a week.....	17	20
About once a month.....	10	11
Within the last 6 months .....	11	13
Within the last year .....	7	10
Longer ago.....	14	12
Never used .....	28	22

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<b>CULTURAL AND RECREATIONAL ACTIVITIES AND VENUES</b>
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Q8. Please indicate how frequently you have used the following cultural and recreational services provided or supported by the Lancashire County Council in the last 12 months . . .

	2003/4
	%
<i>Base: All valid responses</i>	(957)
<b>Sports/Leisure facilities and events</b>	
Almost every day .....	2
At least once a week.....	19
About once a month.....	9
Within the last 6 months .....	14
Within the last year .....	11
Longer ago.....	16
Never used .....	31

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(984)	(1,277)
<b>Libraries</b>		
Almost every day .....	1	1
At least once a week.....	14	13
About once a month.....	23	24
Within the last 6 months .....	16	15
Within the last year .....	10	9
Longer ago.....	18	17
Never used .....	19	21

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(919)	(1,272)
<b>Museums and galleries</b>		
Almost every day .....	0	*
At least once a week.....	*	1
About once a month.....	5	4
Within the last 6 months .....	18	14
Within the last year .....	14	13
Longer ago.....	26	24
Never used .....	37	44



	2003/4
	%
<i>Base: All valid responses</i>	(920)
<b>Theatres / Concert halls</b>	
Almost every day .....	0
At least once a week.....	1
About once a month.....	7
Within the last 6 months .....	20
Within the last year .....	16
Longer ago.....	22
Never used .....	35

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(993)	(1,281)
<b>Parks and open spaces (2001: open spaces, play areas and other community and recreation facilities and activities)</b>		
Almost every day .....	13	2
At least once a week.....	24	6
About once a month.....	21	18
Within the last 6 months .....	19	25
Within the last year .....	9	15
Longer ago.....	5	16
Never used .....	8	18

**Q9. Please indicate how satisfied or dissatisfied you are with each of the following services provided or supported by Lancashire County Council:**

	2003/4
	%
<i>Base: All valid responses</i>	(905)
<b>Sports/Leisure facilities and events</b>	
Very satisfied .....	10
Fairly satisfied.....	43
Neither satisfied nor dissatisfied.....	37
Fairly dissatisfied .....	7
Very dissatisfied.....	3

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(984)	(1,227)
<b>Libraries</b>		
Very satisfied .....	27	34
Fairly satisfied.....	43	37
Neither satisfied nor dissatisfied.....	26	27
Fairly dissatisfied .....	2	2
Very dissatisfied.....	1	*

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(887)	(1,144)
<b>Museums and galleries</b>		
Very satisfied .....	10	21
Fairly satisfied .....	33	30
Neither satisfied nor dissatisfied .....	51	48
Fairly dissatisfied .....	3	1
Very dissatisfied .....	2	*

	2003/4
	%
<i>Base: All valid responses</i>	(900)
<b>Theatres / Concert halls</b>	
Very satisfied .....	10
Fairly satisfied .....	33
Neither satisfied nor dissatisfied .....	48
Fairly dissatisfied .....	5
Very dissatisfied .....	4

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(977)	(1,215)
<b>Parks and open spaces (2001: open spaces, play areas and other community and recreation facilities and activities)</b>		
Very satisfied .....	16	25
Fairly satisfied .....	50	45
Neither satisfied nor dissatisfied .....	20	27
Fairly dissatisfied .....	11	2
Very dissatisfied .....	3	1

<b>INFORMATION PROVISION</b>
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Q10. **How well informed do you think Lancashire County Council keeps residents about the services and benefits it provides?**

	2003/4
	%
<i>Base: All valid responses (980)</i>	
Keeps us very well informed .....	8
Keeps us fairly well informed .....	39
Gives us only a limited amount of information .....	34
Doesn't tell us much at all about what it does .....	19

<b>OVERALL SATISFACTION WITH THE AUTHORITY AS A WHOLE</b>
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Q11. Please indicate whether you or any other member of your family have used any of the following services provided by Lancashire County Council in the last 12 months:

	2003/4
	%
<i>Base: All valid responses</i>	(1,110)
Transport services.....	51
Environmental services.....	39
Local Authority Education Services .....	24
Personal Social Services .....	10
Planning services.....	10
Cultural & recreational services .....	30
Fire service.....	3
None of these.....	21

Q12. Please indicate how satisfied or dissatisfied you are overall with the following services provided by your local authority . . .

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(926)	(1,160)
<b>Transport services</b>		
Very satisfied .....	10	10
Fairly satisfied.....	38	38
Neither satisfied nor dissatisfied.....	39	34
Fairly dissatisfied .....	10	12
Very dissatisfied.....	4	7

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(890)	(1,172)
<b>Environmental services</b>		
Very satisfied .....	13	10
Fairly satisfied.....	38	52
Neither satisfied nor dissatisfied.....	35	25
Fairly dissatisfied .....	10	11
Very dissatisfied.....	3	3

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(824)	(1,082)
<b>Local Authority Education Service</b>		
Very satisfied .....	12	14
Fairly satisfied .....	39	41
Neither satisfied nor dissatisfied .....	45	36
Fairly dissatisfied .....	3	7
Very dissatisfied.....	1	3

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	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(810)	(1,053)
<b>Personal Social Services</b>		
Very satisfied .....	8	8
Fairly satisfied .....	22	28
Neither satisfied nor dissatisfied .....	66	56
Fairly dissatisfied .....	3	6
Very dissatisfied.....	2	2

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	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(801)	(1,056)
<b>Planning services</b>		
Very satisfied .....	6	4
Fairly satisfied .....	19	25
Neither satisfied nor dissatisfied .....	66	53
Fairly dissatisfied .....	7	10
Very dissatisfied.....	3	8

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	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(889)	(1,100)
<b>Cultural &amp; recreational services</b>		
Very satisfied .....	8	12
Fairly satisfied .....	35	42
Neither satisfied nor dissatisfied .....	49	39
Fairly dissatisfied .....	7	5
Very dissatisfied.....	2	2

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	2003/4
	%
<i>Base: All valid responses</i>	(811)
<b>Fire service</b>	
Very satisfied .....	26
Fairly satisfied .....	29
Neither satisfied nor dissatisfied .....	44
Fairly dissatisfied .....	1
Very dissatisfied .....	0

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**Q13. Taking everything into account, how satisfied or dissatisfied are you with the way the authority runs things?**

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(1,061)	(1,276)
Very satisfied .....	4	6
Fairly satisfied .....	45	52
Neither satisfied nor dissatisfied .....	34	29
Fairly dissatisfied .....	12	10
Very dissatisfied .....	5	3

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<b>HAVE THINGS GOT BETTER OR WORSE?</b>
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Q14. **Thinking about the way Lancashire County Council runs things, do you think this has got better or worse over the last three years, or has it stayed the same?**

	2003/4
<i>Base: All valid responses (903)</i>	%
Better.....	19
Stayed the same .....	56
Worse.....	26

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Q15. **For each of the following services provided by Lancashire County Council, do you think the service has got better or worse over the last three years, or has it stayed the same?**

	2003/4
<i>Base: All valid responses (883)</i>	%
<b>Local tips</b>	
Better.....	50
Stayed the same .....	42
Worse.....	8

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	2003/4
<i>Base: All valid responses (673)</i>	%
<b>Local transport information</b>	
Better.....	19
Stayed the same .....	64
Worse.....	17

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	2003/4
<i>Base: All valid responses (727)</i>	%
<b>Local bus service</b>	
Better.....	25
Stayed the same .....	53
Worse.....	22

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	2003/4
<i>Base: All valid responses (688)</i>	%
<b>Sport/leisure facilities</b>	
Better.....	18
Stayed the same .....	70
Worse.....	13

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	2003/4
<i>Base: All valid responses (784)</i>	%
<b>Libraries</b>	
Better.....	21
Stayed the same .....	75
Worse.....	4

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<i>Base: All valid responses (540)</i>	2003/4
<b>Museums/galleries</b>	%
Better.....	9
Stayed the same .....	85
Worse.....	6

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<i>Base: All valid responses (577)</i>	2003/4
<b>Theatres/Concert Halls</b>	%
Better.....	6
Stayed the same .....	83
Worse.....	11

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<i>Base: All valid responses (860)</i>	2003/4
<b>Parks &amp; open spaces</b>	%
Better.....	14
Stayed the same .....	63
Worse.....	22

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<b>COMPLAINTS HANDLING</b>
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Q16. Have you contacted the authority with a complaint(s) in the last 12 months?

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(1,039)	(1,282)
Yes .....	15	14
No.....	85	86

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Q19. How satisfied or dissatisfied are you with the way in which your complaint(s) was (were) handled?

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(151)	(174)
Very satisfied.....	11	15
Fairly satisfied .....	19	21
Neither satisfied nor dissatisfied .....	9	10
Fairly dissatisfied.....	20	25
Very dissatisfied .....	40	30

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<b>CHANGES IN YOUR QUALITY OF LIFE</b>
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Q20. Thinking about your local area, for each of the following things below, do you think each has got better or worse over the last three years, or has it stayed the same?

	2003/4
	%
<i>Base: All valid responses (864)</i>	
<b>Access to nature</b>	
Better .....	16
Stayed the same .....	76
Worse.....	8

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	2003/4
	%
<i>Base: All valid responses (636)</i>	
<b>Activities for teenagers</b>	
Better .....	9
Stayed the same .....	51
Worse.....	41

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	2003/4
	%
<i>Base: All valid responses (788)</i>	
<b>Affordable decent housing</b>	
Better .....	7
Stayed the same .....	33
Worse.....	60

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	2003/4
<i>Base: All valid responses (1,006)</i>	%
<b>Clean streets</b>	
Better .....	11
Stayed the same .....	51
Worse.....	38
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	2003/4
<i>Base: All valid responses (615)</i>	%
<b>Community activities</b>	
Better .....	11
Stayed the same .....	69
Worse.....	19
<hr/>	
	2003/4
<i>Base: All valid responses (685)</i>	%
<b>Cultural facilities (eg cinemas, museums)</b>	
Better .....	12
Stayed the same .....	72
Worse.....	16
<hr/>	
	2003/4
<i>Base: All valid responses (63)</i>	%
<b>Education provision</b>	
Better .....	17
Stayed the same .....	73
Worse.....	10
<hr/>	
	2003/4
<i>Base: All valid responses (594)</i>	%
<b>Facilities for young children</b>	
Better .....	15
Stayed the same .....	59
Worse.....	26
<hr/>	
	2003/4
<i>Base: All valid responses (915)</i>	%
<b>Health services</b>	
Better .....	18
Stayed the same .....	59
Worse.....	23
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	2003/4
<i>Base: All valid responses (658)</i>	%
<b>Job prospects</b>	
Better .....	8
Stayed the same .....	54
Worse.....	38
<hr/>	

	2003/4
<i>Base: All valid responses (887)</i>	%
<b>Parks and open spaces</b>	
Better .....	13
Stayed the same .....	66
Worse.....	21
	2003/4
<i>Base: All valid responses (737)</i>	%
<b>Public transport</b>	
Better .....	20
Stayed the same .....	59
Worse.....	21
	2003/4
<i>Base: All valid responses (498)</i>	%
<b>Race relations</b>	
Better .....	8
Stayed the same .....	66
Worse.....	26
	2003/4
<i>Base: All valid responses (941)</i>	%
<b>Road and pavement repairs</b>	
Better .....	8
Stayed the same .....	40
Worse.....	51
	2003/4
<i>Base: All valid responses (953)</i>	%
<b>Shopping facilities</b>	
Better .....	19
Stayed the same .....	61
Worse.....	20
	2003/4
<i>Base: All valid responses (715)</i>	%
<b>Sports &amp; leisure facilities</b>	
Better .....	14
Stayed the same .....	75
Worse.....	12
	2003/4
<i>Base: All valid responses (878)</i>	%
<b>The level of crime</b>	
Better .....	6
Stayed the same .....	37
Worse.....	58

	2003/4
<i>Base: All valid responses (769)</i>	%
<b>The level of pollution</b>	
Better .....	5
Stayed the same .....	56
Worse.....	39

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	2003/4
<i>Base: All valid responses (942)</i>	%
<b>The level of traffic congestion</b>	
Better .....	2
Stayed the same .....	27
Worse.....	71

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	2003/4
<i>Base: All valid responses (719)</i>	%
<b>Wage levels &amp; local cost of living</b>	
Better .....	4
Stayed the same .....	45
Worse.....	51

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<b>ANTI-SOCIAL BEHAVIOUR</b>
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Q21. Thinking about this local area, how much of a problem do you think are...

	2003/4
<i>Base: All valid responses (977)</i>	%
<b>...noisy neighbours or loud parties</b>	
A very big problem .....	7
A fairly big problem .....	10
Not a very big problem .....	37
Not a problem at all .....	47

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	2003/4
<i>Base: All valid responses (1,013)</i>	%
<b>...teenagers hanging around on the streets</b>	
A very big problem .....	25
A fairly big problem .....	35
Not a very big problem .....	31
Not a problem at all .....	10

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	2003/4
<i>Base: All valid responses (1,007)</i>	%
<b>...vandalism, graffiti and other deliberate damage to property or vehicles</b>	
A very big problem .....	27
A fairly big problem .....	31
Not a very big problem .....	28
Not a problem at all .....	14

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	2003/4
<i>Base: All valid responses (763)</i>	%
<b>...people being attacked because of their skin colour, ethnic origin or religion</b>	
A very big problem .....	11
A fairly big problem .....	15
Not a very big problem .....	33
Not a problem at all .....	41

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	2003/4
<i>Base: All valid responses (776)</i>	%
<b>...people using or dealing drugs</b>	
A very big problem .....	33
A fairly big problem .....	30
Not a very big problem .....	21
Not a problem at all .....	16

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	2003/4
<i>Base: All valid responses (914)</i>	%
<b>...people being drunk or rowdy in public places</b>	
A very big problem .....	20
A fairly big problem .....	26
Not a very big problem .....	35
Not a problem at all .....	19

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	2003/4
<i>Base: All valid responses (796)</i>	%
<b>...people sleeping rough on the streets or in other public places</b>	
A very big problem .....	6
A fairly big problem .....	14
Not a very big problem .....	35
Not a problem at all .....	45

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	2003/4
<i>Base: All valid responses (1,033)</i>	%
<b>...rubbish and litter lying around</b>	
A very big problem .....	26
A fairly big problem .....	30
Not a very big problem .....	34
Not a problem at all .....	10

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	2003/4
<i>Base: All valid responses (890)</i>	%
<b>...abandoned or burnt out cars</b>	
A very big problem .....	8
A fairly big problem .....	14
Not a very big problem .....	36
Not a problem at all .....	42

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<b>ABOUT YOURSELF</b>
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Q22. **Are you male or female?**

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(1,066)	(1,311)
Male.....	41	47
Female .....	59	53

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Q23. **What was your age on your last birthday?**

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(1,060)	(1,311)
18-24 .....	2	13
25-34 .....	9	18
35-54 .....	33	33
55+ .....	56	36

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**Q24. How long have you/your household been living in your current accommodation?**

	2003/4
<i>Base: All valid responses (1,067)</i>	%
Under 1 year .....	10
1-2 years .....	12
3-5 years .....	18
6-10 years .....	14
11-20 years .....	20
21+ years .....	25

**Q25. How long have you/your household been living in this area?**

	2003/4
<i>Base: All valid responses (1,055)</i>	%
Under 1 year .....	4
1-2 years .....	6
3-5 years .....	10
6-10 years .....	12
11-20 years .....	18
21+ years .....	50

**Q26. In which of these ways does your household occupy your current accommodation?**

	2003/4
<i>Base: All valid responses (1,060)</i>	%
Owned outright.....	37
Buying on mortgage.....	48
Rent from council.....	6
Rent from Housing Association/Trust.....	3
Rented from private landlord.....	6
Other.....	*

**Q27. How many adults aged 18 or over are living here?**

	2003/4
<i>Base: All valid responses (1,106)</i>	%
One.....	21
Two.....	59
Three.....	12
Four.....	6
Five.....	2
More than Five.....	*

**Q28. Which of these activities best describes what you are doing at present?**

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	<i>(1,017)</i>	<i>(1,266)</i>
Employee in full-time job (30 hours plus per week) .....	38	43
Employee in part-time job (under 30 hours per week)....	12	9
Self employed full or part-time .....	7	6
On a government supported training programme (e.g. Modern Apprenticeship/ Training for Work) .....	0	*
Full-time education at school, college or university .....	3	4
Unemployed and available for work.....	3	2
Permanently sick/disabled .....	5	6
Wholly retired from work .....	23	21
Looking after the home .....	6	12
Doing something else (please write in).....	2	3

Q29. **Do you have any long-standing illness, disability or infirmity? (long-standing means anything that has troubled you over a period of time or that is likely to affect you over a period of time)**

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(1,044)	(1,249)
Yes .....	27	26
No .....	73	74

Q30. **Does this illness or disability limit your activities in any way?**

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(343)	(306)
Yes .....	83	80
No .....	17	20

Q31. **To which of these groups do you consider you belong to?**

	2003/4	2000/1
	%	%
<i>Base: All valid responses</i>	(1,071)	(1,311)
<b>White</b>		
British .....	92	94
Irish.....	*	1
Any other White background .....	2	1
<b>Black or Black British</b>		
Caribbean.....	*	*
African .....	0	0
Any other Black background .....	0	0
<b>Mixed</b>		
White & Black Caribbean .....	*	*
White & Black African.....	0	0
White & Asian.....	*	*
Any other mixed background .....	*	*
<b>Chinese</b> .....	0	0
<b>Asian or Asian British</b>		
Indian.....	2	2
Pakistani.....	1	2
Bangladeshi .....	0	0
Any other Asian background .....	*	*
Other ethnic group .....	*	0