## School Lunch Service Satisfaction Questionnaire - children who <u>have</u> school lunches



1.	Please read the instructions carefully.
2.	Please use blue or black pen to fill in the questionnaire.
3.	Please check you have answered all the appropriate questions.
4.	Please follow the instructions printed on the back of the questionnaire and return it by 14 July.
3.	Please check you have answered all the appropriate questions.

Dear parent, we would like your views about the school lunch service provided across Lancashire. Your opinions will help us continue to improve school food, something which we all have an interest in. Your child's school has been selected at random to take part in this survey. Please tell us what you think by completing this questionnaire and returning it by 14 July. If you have any questions about this survey please contact Mike Walker, research manager, on 01772 533445, or e-mail mike.walker@css.lancscc.gov.uk. If you'd like further information on the school lunch service please contact your child's school or visit www.servinglancashire.org.uk/catering/education.

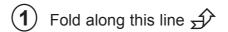
How satisfied are you with the scl Please tick ✓ one box only	hool I	unch service overall?
	Ver	y satisfied
	Fairly	y satisfied
Neither satisfied	d nor d	issatisfied
F	airly d	issatisfied
	Very d	issatisfied
It does not a	apply/d	don't know
How often, if ever, does your child the school)? Please tick ✓ one box o		normally have a school lunch (provided
_	Most	weekdays ☐ → go to Q4
At le	ast on	ce a week ☐ → go to Q4
Not at the moment but have do	ne so i	<u> </u>
My child has never ha	d a sch	hool lunch ☐ → go to Q3
What would encourage you the me Please tick ✓ as many as apply	ost to	take up school lunches for your child/r
Better dining facilities		Fewer things on the menu
Healthier food		More information on menus
Less queuing		More food your child likes
		(whether this is healthy or not)
Larger portion sizes	Ш	More variety of food
Lower prices		Use more local produce
Reducing the period of notice I have to give to swap from school to packed lunches		More information available on nutritional content
A price reduction if more than one of my children have school lunches		Nothing would encourage me
children have school functies		



How satisfied are/were you with each of the following aspects of the school lunch service? Please tick \(  \) one box for each								
service? Please tick v one box	tor each		Neither			It does not		
	Very	Fairly	satisfied nor	Fairly	Very	It does not apply/don't		
	satisfied	satisfied	dissatisfied	dissatisfied	dissatisfied	know		
The price of meals								
The quality of food								
The healthiness of the food								
The choice available								
The dining facilities at the school								
The service from the catering staff								
The information you receive on the service								
Which of the following do y school lunch? Please tick ✓ u			most imp	ortant fo	r your ch	ild/ren's		
The choice available ea	ch day	]		The qu	ality of food	d $\square$		
The dining facilities at the	school	]	The service	from the c	atering staf	f 🗌		
The healthiness of the	ne food	] т	he service ir	nformation	you receive			
The price of	meals	]		No	ne of these			
Something else (please write in the	e box)							
How satisfied are you with what is on the school lunch menu overall?  Please tick \( \sigma \) one box only								
Very satisfied								
	Fairly	satisfied	$\Box$					
Neither satis	-							
	Fairly dis							
	-	satisfied						
Generally speaking, what ty Please rank the following types is their least favourite meal). Please roast beef)  Red meat (eg roast beef) (eg chicken)  And generally speaking, where the please rank the following dishest	of meal be ease write Ch (eg	etween 1 a in the boseese pizza)	end 5 (where executed specifically specified s	e 1 is their ngers) (e	Vegetag vegetable	arian pasta bake) eating?		
their least favourite dish). <b>Pleas</b> Pasta dishes Potato dishes	e write in				Pastry			
(eg lasagne) (eg shepherds pie		ken korma			•	disnes di potato pie)		

How often do you receive i	ow often do you receive information about the school lunch service? lease tick ✓ one box only									
About once every half term	or less	]		Less than once a year						
About once a scho	ool term	] I have	never recei	ved inform	ation on the service	1 1				
About once	e a year	]			3017130	•				
Have you any other common Please write in below	ents abou	t the sch	ool lunch	service'	?					
How often, if at all, are sch Please tick ✓ one box only	nool lunch	ies your	child/ren'	s main m	eal of the	e day?				
On most weekdays Two or three	e times on we	ekdays	Once on a	weekday -		Never				
And how healthy do you the Please tick ✓ one box for each	Very healthy	Fairly healthy	Neither healthy nor unhealthy	Fairly unhealthy	Very unhealthy	Don't know				
Your child/ren's school lunch is										
Your child/ren's diet overall is										
And finally, please complete these q the questionnaire represent a good of All your answers will remain confide Is your child/ren a	cross-secti ential. Pleas	on of prir se answer	nary schoo for your c	l children hildren of	across La	ncashire.				
Please tick ✓ as many boxes as	apply	Boy		Girl	Ш					
What age/s are your child/ren's ag		•	ool?							
Child 1 is years old	Child 2 is		years old	Child 3	is	years old				
I have other children at primary so	chool living i	in my hous	ehold							
Q15 Do any of these children h ('Long-standing' means anything t them over a period of time.) Pleas	hat has trou	bled them	over a period			ly to affect				
Q16 To which of these groups of Please tick ✓ as many boxes as	•	nsider y	our child/	ren belor	ngs?					
Asian or Asian British	Mixed	I ethnicity		Any other e	thnic backg	round				
Black or black British		White								

Thank you very much for taking part in this survey.



No stamp needed

SCHOOL MEALS SURVEY LANCASHIRE COUNTY COUNCIL FREEPOST PR864 PRESTON PR1 8BR

Eold along this line A and tuck into Flap A

Elap B