

The Occupier

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Listening to your Views

Dear local resident,

I am writing to you to ask for your help in improving the local area and the services which the council provides.

We'd like to hear your views about life in the local area and about issues such as transport, recycling and leisure facilities.

It doesn't matter if you've only just moved into the area, or if you don't pay Council Tax, it is important that we hear everybody's views so that we can put our resources where it really matters.

All of your answers will be treated in the strictest confidence and will only be used to monitor the local authority's services. Anonymised responses may be passed on to the Office for the Deputy Prime Minister so that national patterns of service satisfaction can be studied.

If you have any questions or concerns about this survey please do not hesitate to contact Steven Knuckey on 01772 531811 who will be very happy to help you.

I very much hope you will be able to take part and feel sure that you will find it interesting. Thank you very much for your help in advance. Please return the completed questionnaire in the prepaid envelope provided with this questionnaire **as soon as possible** or by 27 September. No stamp is required.

Yours sincerely,

Hazel Haveling

County Councillor Hazel Harding

Leader of Lancashire County Council

If you require a large print copy please contact Nicola Pemberton on 01772 533827

Survey reference:

Recycled