

Children's services

28 If you had concerns about a child's health or wellbeing which of the following, if any, would you contact first? PLEASE TICK ONE BOX ONLY

Your doctor or GP	54%
The local school	3%
The police	12%
The health service	9%
The local council (either district or county council)	12%
Don't know	10%
Would not contact anyone	0%

29 How easy or difficult do you think it would be for you to contact this service or organisation? PLEASE TICK ONE BOX ONLY

Very easy	33%
Fairly easy	48%
Fairly difficult	7%
Very difficult	1%
Don't know	11%

30 How informed do you feel about each of the following to help keep children safe...? PLEASE TICK ONE BOX FOR EACH

	Very well informed	Fairly well informed	Not very well informed	Not at all well informed	Don't know
Preventing accidents in the home	26%	49%	13%	4%	8%
Road safety	31%	48%	10%	4%	7%
Safe travel to school	25%	40%	18%	6%	11%
Dealing with bullying	13%	33%	33%	11%	11%
Dealing with strangers	23%	39%	22%	7%	9%
Preventing anti-social behaviour (eg vandalism, abusive behaviour)	13%	29%	34%	16%	9%

31 Do you have any children aged between 0 and 18?
PLEASE TICK ONE BOX ONLY

Yes	33%	→ go to Q32
No	67%	→ go to end

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How would you rate the information provided for parents and carers to help their children live healthily (eg information on diet, physical activity, smoking, alcohol and drugs)? PLEASE TICK ONE BOX ONLY

Very good	18%
Fairly good	51%
Fairly poor	19%
Very poor	6%
Don't know	7%

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How easy or difficult do you think it would be for parents or carers to get information on the emotional needs of children (eg helping children be more confident, dealing with the impact of bullying)?

PLEASE TICK ONE BOX ONLY

Very easy	6%
Fairly easy	41%
Fairly difficult	32%
Very difficult	6%
Don't know	15%

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a) From which, if any, of the sources below do you currently find information on things for families and children to do?

b) And which, if any sources, would you prefer to use to find information on things for families and children to do?

PLEASE TICK ALL THAT APPLY

	a) currently	b) prefer
Local newspapers	74%	54%
National newspapers	21%	7%

Radio	35%	21%
Television	41%	19%

Leaflets	56%	42%
Magazines	39%	24%

Internet	67%	63%
Tourist Information Centres	31%	25%

Posters	39%	26%
None of these	3%	2%

Other	5%	4%
Don't know/don't get information	2%	3%

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To what extent do you agree or disagree that you can influence the things provided to help children play, achieve at school and enjoy their leisure time? PLEASE TICK ONE BOX ONLY

Definitely agree	29%
Tend to agree	41%
Tend to disagree	18%
Definitely disagree	5%
Don't know	8%

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a) And finally, are you aware of any of the following services available to you and your child/ren in the local area?

b) And in the last 12 months, have you or your child/ren used any of the following services?

PLEASE TICK ALL THAT APPLY

	a) are available locally	b) used in last 12 months
After school and breakfast clubs for children	83%	39%
School clubs/childcare in school during school holidays	66%	31%
Child play/leisure services (eg day trips away, arts and crafts, music, dance, drama programmes)	47%	30%
Child education support (eg after-school support for maths, reading, languages)	31%	11%
Child health education (eg after-school programmes focusing on nutrition, sexual health, drug awareness)	13%	5%
Child and family counselling (eg one-to-one counselling services and family group conferences)	16%	7%
Child mentoring/role model programmes (eg befriending, 'buddying', peer mediation)	17%	8%
Home-school liaison (eg support for child and/or family about school attendance, homework)	18%	10%
Parenting skills support and/or education	24%	5%
Telephone help lines for parents	16%	5%
Home visiting one-to-one services (eg Homestart)	24%	6%
Marriage/relationship support and mediation	23%	5%
Family learning activities (eg activities involving parents and children learning together)	19%	8%
Family centres (eg drop-in services available to parents and children)	32%	11%

Please return the questionnaire in the reply-paid envelope.

Thank you for being part of Life in Lancashire.