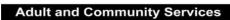
Self Directed Support Feedback





Part 1 - About you		
ISSIS Number :		
1. Date of Birth :		
2. Gender : (Please tick one box) Male □ Female □		
3. What is your ethnic group? (Please tick one box)		
White		
British □ Irish □ Any other White background □		
Black or Black British		
Caribbean □ African □ Any other Black background □		
Asian or Asian British		
Indian □ Pakistani □ Bangladeshi □ Any other Asian background □		
Mixed		
White and Black Caribbean □ White and Black African □		
White and Asian □ Any other mixed background □		
Chinese and other ethnic group		
Chinese □ Other □		
4. What is the major peed that you peed help with? (Disease tisk one hav)		
4. What is the major need that you need help with? (Please tick one box)		
□ Physical impairment □ Sensory impairment		
☐ Learning disability ☐ Visual impairment		
□ Older person □ Mental health condition		
☐ Other need Please state your "other need"		

Part 2 - Self Directed Services

5. How did you first hear about Personal Budgets? (Please tick one box)
☐ Social Worker / Reviewing Officer
□ Friend
□ Carer
□ Support Worker
☐ Other (Please specify)
C. Ware very given cufficient information in audoute make a decision to
6. Were you given sufficient information in order to make a decision to proceed with a Personal Budget? (Please tick one box)
Yes □ No □
a) If yes, where did you get this information from?
7. How did you fill in the Self Rating Questionnaire? (Please tick one box)
7. How did you hill the ben Rating Questionnaire: (Flease tick one box)
□By yourself
□With your Social Worker / Reviewing Officer
□With a family member or friend
□With support from care provider staff
= vviiii capport from care provider clair
8. Did you find the Self Rating Questionnaire easy to complete? (Please
tick one box)
Yes □ No □
If no, what did you find difficult?
ii no, what did you mid dimedit:
9. Can you suggest anything that would make the process simpler?

10. Did your Social Worker or Reviewing Officer tell you how much money you had (Indicative amount not final amount approved) in order for you to start planning the support you needed? (Please tick one box)
Yes □ No □
100 1 110 1
11. How did you put your Support Plan together? (Please tick one box)
□By myself
□With support from family or friends
□With support from my social care worker
□With support from my care provider
□Other (please specify)
12. How long did this process take? (Please tick one box)
□ 0 to 4 weeks □6 to 8 weeks
□4 to 6 weeks □Longer (please specify)
13. Would you say the time to complete this process was: (Please tick one box)
□Too long □About right □Too short
14. Would you describe the process of applying for a Personal Budget as: (Please tick one box)
□Very easy and straightforward
□Fairly easy and straightforward
□Fairly complicated
□Very complicated
15. During this process did you find the choices and decisions were led primarily by: (Please tick one box)
□You
□The social care worker
□Your family / friends
□The care provider
□Other (please specify)

16. How long has your support plan been in place? (Pleas	se tick one box)
□4 to 8 weeks □8 to 12 weeks □Longer (plea	ase specify)
17. Has your personal budget made a difference to your heing? (Please tick one box)	nealth and well
□It has helped	
□It has made things worse	
□It has made no difference	
18. Has your personal budget enabled you to spend time you like? (Please tick one box)	with people
□It has helped	
□It has made things worse	
□It has made no difference	
19. Has your personal budget made a difference to your s (Please tick one box)	social life?
□It has helped	
□It has made things worse	
□It has made no difference	
20. Has your personal budget improved in the quality of y (Please tick one box)	our life?
□It has helped	
□It has made things worse	
□It has made no difference	
21. Has your personal budget enabled you to take part in you live in? (Please tick one box)	the community
□It has helped	
□It has made things worse	
□It has made no difference	
22. Has your personal budget made a difference to how s home? (Please tick one box)	afe you feel at
□It has helped	
□It has made things worse	
□It has made no difference	

23. Has your personal budget made a difference to how safe you feel when you go out? (Please tick one box)
□It has helped
□It has made things worse
□It has made no difference
24. Has your personal budget made a difference to the control you have over your support? (Please tick one box)
□It has helped
□It has made things worse
□It has made no difference
25. Has your personal budget made a difference to the total amount of money you get? (Please tick one box)
□It has helped
□It has made things worse
□It has made no difference
26. Has your personal budget made a difference to whether you are supported with dignity? (Please tick one box) □It has helped □It has made things worse
□It has made no difference
27. Can make any suggestions about how we could improve the Self Directed Support process for citizens who are eligible for social care services in Lancashire?

Thank you very much for the taking time to complete this important questionnaire. Your comments will be used to inform the Self Directed Support process and will help us to shape the future systems and processes for delivering the personalisation agenda in Lancashire.