

## Comments

**Q5. If the person you care for has received other services not listed, please specify:**

Constant District Nurse visits
Direct payments for care and ILF
District nurse
Mum is now in a home for the elderly
Nurse from Worden Medical Centre visits approx. every 3 weeks.
Provision of incontinence pads.
Receive 6 hours per week Ginger care
Respite in care home
Social Services provided walking frame, blocks for chair, back rest for bed, seat for shower, NHS provided nebuliser.
Stroke rehabilitation unit at Rossendale Hospital
Transport to and from dialysis at phase 5 Burnley General Hospital 3 times per week.
Ulcers on both legs, chiropody
Voucher scheme, but different to find any agency that has any time to visit with enough time to make a meal.
Will be using a short break residential home for summer holiday.

**Q6. Please indicate any other services that would help the person you care for.**

A collection and delivery service for a weekly visit to Rossendale Hospital. It was originally by taxi then she moved and has to use a taxi which only turns up 50% of the time.
A night sleeper, as person cannot be left and is not safe at night. Agency's don't do this, say don't have the correct staff.
A stair lift
Age Concern
Chiropodist service
Domiciliary care
I believe that a fitting service would be of great value, both to me (for a break) and also the person I help look after.
I receive some vouchers to buy respite for myself but the money provided barely pays 2 hours per week, which is not enough, as I am the sole carer for my husband.
NHS, Dentist - locally.
Respite care - this means not closing Meadowview.
Would appreciate advice.

**Q7. Other**

Attendance allowance for my husband.
Before my mother went into the rest home (1 month of last year)
Day care for son/autism initiatives, domiciliary for son, respite service
Psychiatrists - 3, Psychologists - 1, doctors, wife has made 3 suicide attempts was sectioned twice. I was made to buy a safe for her medication which I administer now.
The allowance I receive pay for a cleaner once a week and window cleaner.

**Q8. Please indicate the support or services you would like to help you as a carer.**

1. An agency with time to visit at meal times. 2. An agency that comes when they say they will and doesn't say "care wasn't booked"
Advice would be appreciated.
Another person to talk to, who will understand frustrations etc..
As a carer without a husband I would like to be able to have help with the garden
As much help as possible
Emergency care back up scheme
Help and Advice - as only family member.
Home visit for chiropody once 10 weeks, transport to village twice a week, occasional visit say once a week - 1/2 hour.
I don't really get any help from carers groups etc.. And I get little help from the family. I'm not even sure of what help is available, I would certainly welcome some. The job is becoming demanding.
I would appreciate being given respite vouchers for the current year - it seems they have been withdrawn for reasons unknown.
I would like to receive a carers allowance. My age is 83 and I am still able to help my wife even though I have an irregular heart beat and prostate problems.
I would like to receive some help with finance to be able to pay for the gardening and some household tasks.
Local, respite care (not old peoples homes) with activities to prevent boredom for younger disabled. Local care homes are often booked up, therefore preventing carers a break alone.
More availability/choice for respite service
More hours a week for respite for myself.
More sleepovers
My children.
Practical help to complete forms
Respite
Respite care being kept open - Meadowview.
Someone else doing it!!
To be able to make use of the sitting service, to enquire about the carers allowance.
Where to get help from if needed i.e., information about the financial aspect if mum has to go into a care home. I would like this information now so we can prepare and get some idea of finance involved.

**Q13. If you would like or need some training or information on caregiving or looking after yourself, please tell us what you would like.**

As an aging carer of 21 years. I think I've got it sussed by now. But my age brings problems i.e., arthritis which makes caring harder in some ways.
Counselling would help sometimes as I feel I cannot explain how I feel - no one wants to know and carers expected to carry on
Dealing with difficult behaviour, handling own emotions and feelings
How to cope with looking after mum, young family and myself
I need information about what help is available. I currently work full time, sleep at my mothers each evening. I am a one parent family with 2 teenage boys, I feel stretched.
I should appreciate someone who would talk to me at home about my needs and strategies for coping. Carers groups are no good to me as I can't leave my husband at home on his own.
I too need a carer.
I would like to go on a course or courses that explain dementia and continence problems.
Information and advice
More respite vouchers
Respite care - Meadowview.

**Q19. If you found it difficult to find helpful information or advice, please tell us about the difficulties you experienced and what might help:**

A list of useful addresses - telephone numbers and organisations who can support the carer and cared for person with various problems.
Care advice
Home chiropody, transport.
I cannot use the telephone because of my breathing problems so I cannot really ask for help.
I have neither asked for or been offered any sort of help or advice (only the vouchers) but it is difficult to have a complete day off. I have not had a complete day off for 3 years.
I was given an excellent social worker and a lot of information at first but since she had to close my case, I have no one to ask further questions.
I wasn't aware that help and advice was available to carers and therefore wasn't looking. It may be helpful to advertise in the local newspaper or particularly in my case the caseworker assigned to my mother to inform me of help that is available.
Information available - few outcomes. I feel the future, for the person I care for, regarding suitable accommodation is bleak. I would like more autism specific care and a more imaginative look at what choices he has for a future happy home.
Just got on with it.
Lack of knowledge as to what is available
My Welfare Rights Officer was very helpful when he arranged my attendance allowance. He did make efforts to help in an attempt regarding the carers allowance.
Social workers assess and then discharge, no progress is ever made.
You closed Respite Care without consulting me and changed his needs from substantial to moderate why?

**Q27. If you or the person you care for needs a different amount(s) of support or services, please tell us what is needed:**

A second day care would be of benefit to us both
Help with transport to dentist, optician, bank etc..
I believe she needs more personal contact with family and perhaps a day centre. Her friends have got older themselves (can't drive etc..) and she is losing contact.
I could do with more hours, 2 hours a week is not enough for me where I live, as it takes 1/2 hour to get into Lancaster - the nearest town to our village. The agency I use is excellent but very expensive so that I cannot afford the care my husband needs
I the husband give 24 hours per day, except for the few hours I need for shopping etc.. GINGER home services give three hours every Tuesday - Voucher services.
More respite choices
Mostly night care
My father has just begun a 6 week session in the rehabilitation unit at Pendle Community Hospital where I hope he will be assessed and we will be informed of his needs and how we can access any help we may need.
My son could do with any help that is available to him
My wife is an extremely difficult patient as any of the previous specialists mentioned will testify I'm sure. We are at present trying hypnotherapy for a short time as it is quite expensive £50 a time. She has been 3 times up to now with not much improve
Support is sometimes needed at the drop of a hat. Not a possibility in reality.
You have taken away Respite care and now we are hearing rumours that Day Care Centres are to close!!!

**Q48. Other please specify**

Angina, spondylitis
Arthritis
Diabetes, asthma, arthritis
Dyslexic
Going deaf, wears glasses
Had heart attack
Have arthritis and suffer from vertigo - now and again.
Heart bypass, diabetic, pacemaker, kidney
Heart problems, bowel lymphoma after cancer operation
I am not registered disabled but I do have great difficulty recently with walking any distance. A disabled parking permit would help a lot.
I have two hip replacements, coronary heart disease, IBS, oesophagitis, migraines and feel very depressed a lot of the time.
I have two hip replacements.
Walking, old age

**Q51. Other, please specify:**

10 to 12 hours per week
24 7
24/7 when not at work
Apart from 2 days (4 - 4 1/2 hours per day) all the time.
On "standby" 24 hours EVERY SINGLE DAY
Can be at all times when I am not at work. Needs supervising and reminding because of poor memory and forgetfulness/confusion.
Every day and night.
Every hour she is awake night or day
I am here most of the time apart from shopping and the usual things women have to do.
My husband and I are together all the time.
My husband has multi-infarct dementia which has left him with severe speech impairment and cognitive difficulties. He is restless and demanding and needs my attention most of the time. He can no longer read or write or use the television control.
Sometimes more when I have to sleep.
You could say 24 hours a day. I look after all household affairs at 95 years, it does get very tiring, I do feel very isolated.