Life in Lancashire Survey 2007					_
		2007	2003		
Results compiled by Lancashire		20	20		_
County Council			go.	2007	2003
Data Supplied by Ipsos MORI		Ρį	호		
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 regults are compared for significant differences with Lancachire 2007	Lancashire	Lancashire	Burnley	Burnley
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	ာင	ဥ	Ξ	Ξ
	Green = statistically significantly better, red = significantly worse	La	La	Ba	Bu
Q.1 Thinking about Lancashire, on	Unweighted Total	2451	2447	205	203
the whole, how satisfied or	Weighted Total	2451	2447	179	188
ne whole, how satisfied or issatisfied are you with it as a lace to live?  Base : all respondents)  2.2 Thinking about this area, on the whole, how satisfied or dissatisfied re you with it as a place to live?  Base : all respondents)  2.3 And which three or four things, any, would you say are good nings about living in this area?	Very satisfied	41%	41%	31%	28%
place to live?	Fairly satisfied	49%	47%	53%	48%
(Base : all respondents)	Neither satisfied nor dissatisfied	5%	5%	6%	7%
	Fairly dissatisfied	3%	4%	7%	11%
	Very dissatisfied	1%	1%	3%	5%
	Don't know	1%	1%	370	1%
				- 0.40/	
	Satisfied	90%	88%	84%	76%
	Dissatisfied	4%	6%	9%	16%
	Net satisfied	86%	83%	74%	60%
	Unweighted Total	2451	2447	205	203
	Weighted Total	2451	2447	179	188
nole, how satisfied or dissatisfied e you with it as a place to live?	Very satisfied	43%	42%	30%	28%
	Fairly satisfied	41%	39%	42%	32%
	Neither satisfied nor dissatisfied	7%	6%	9%	7%
	Fairly dissatisfied	6%	7%	13%	14%
	Very dissatisfied	4%	4%	6%	17%
	Don't know	-	0%	-	1%
	Satisfied	83%	81%	71%	60%
	Dissatisfied	9%	12%	19%	31%
	Net satisfied	74%	70%	53%	29%
Q.3 And which three or four things,	Unweighted Total	2451	2447	205	203
if any, would you say are good	Weighted Total	2451	2447	179	188
things about living in this area?	Friendly neighbours/ people/good community spirit	38%	33%	40%	33%
(Base : all respondents)	Peace and quiet	36%	36%	33%	23%
	Openness/greenery/ countryside	28%	24%	30%	29%
	Convenient for shops	27%	24%	32%	33%
	·	19%	16%	15%	9%
	Access to the countryside/coast	19%	19%		
	Access to other places/ centrally located			12%	16%
	Adequate public transport	14%	9%	19%	8%
	Safe area/low crime rate	13%	12%	15%	9%
	Good schools/education	13%	10%	7%	8%
	Near to family/friends	11%	9%	14%	8%
	Convenient for work				
		8%	7%	7%	7%
	Good shopping facilities	7%	7% 5%	7% 2%	7% -
		7% 6%	7% 5% 3%	7% 2% 6%	7%
	Good shopping facilities Good public services Good roads	7% 6% 5%	7% 5% 3% 3%	7% 2% 6% 8%	7% - 2% -
	Good shopping facilities Good public services	7% 6%	7% 5% 3%	7% 2% 6%	7% - 2%
	Good shopping facilities Good public services Good roads	7% 6% 5%	7% 5% 3% 3%	7% 2% 6% 8%	7% - 2% -
	Good shopping facilities Good public services Good roads Good health facilities	7% 6% 5% 5%	7% 5% 3% 3% 3%	7% 2% 6% 8% 4%	7% - 2% - 3%
	Good shopping facilities Good public services Good roads Good health facilities Clean streets	7% 6% 5% 5% 5%	7% 5% 3% 3% 3% 4%	7% 2% 6% 8% 4% 8%	7% - 2% - 3% 5%
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities	7% 6% 5% 5% 5% 4%	7% 5% 3% 3% 3% 4%	7% 2% 6% 8% 4% 8% 5%	7% - 2% - 3% 5% 5%
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting	7% 6% 5% 5% 5% 4% 2%	7% 5% 3% 3% 4% 4% 0%	7% 2% 6% 8% 4% 8% 5%	7% - 2% - 3% 5% 5% 0%
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities	7% 6% 5% 5% 5% 4% 2%	7% 5% 3% 3% 4% 4% 0%	7% 2% 6% 8% 4% 5% -	7% - 2% - 3% 5% 5% 0% -
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic	7% 6% 5% 5% 4% 2% 2%	7% 5% 3% 3% 4% 4% 0% 1%	7% 2% 6% 8% 4% 5% - 1%	7% - 2% - 3% 5% 5% 0% - 1%
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing	7% 6% 5% 5% 4% 2% 2% 2%	7% 5% 3% 3% 4% 4% 0% 1% 1% 2%	7% 2% 6% 8% 4% 5% - 1% 4%	7% - 2% - 3% 5% 5% 0% - 1% 2%
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution	7% 6% 5% 5% 4% 2% 2% 2% 1%	7% 5% 3% 3% 4% 4% 0% 1% 1% 2%	7% 2% 6% 8% 4% 8% 1% 4% -	7% - 2% - 3% 5% 5% - 1% - 1% 2% -
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younge rehildren Good facilities for young people	7% 6% 5% 5% 4% 2% 2% 2% 1% 1%	7% 5% 3% 3% 4% 4% 0% 1% 1% 2% 1%	7% 2% 6% 8% 4% 5% - 1% 4% -	7% - 2% - 3% 5% 5% - 1% 2% - 1,
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents	7% 6% 5% 5% 4% 2% 2% 1% 1%	7% 5% 3% 3% 4% 4% 0% 1% 1% 1% 1%	7% 2% 6% 8% 4% 5% - 1% 4% -	7% - 2% - 3% 5% 5% - 1% 2% - 1,
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith	7% 6% 5% 5% 5% 4% 2% 2% 2% 1% 1% 1%	7% 5% 3% 3% 4% 4% 0% 1% 1% 2% 1% 1% 0% 1%	7% 2% 6% 8% 4% 5% 1% 4%	7% - 2% - 3% 5% 5% 0% - 1% 2% - 3% - 3% -
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults	7% 6% 5% 5% 5% 4% 2% 2% 1% 1% 1% 1%	7% 5% 3% 3% 4% 4% 0% 1% 1% 2% 1% 1% 1% 0%	7% 2% 6% 8% 4% 5% - 1% 4% 2%	7% - 2% - 3% 5% 5% 0% - 1% - 3% - 1% - 1% -
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities	7% 6% 5% 5% 5% 4% 2% 2% 1% 1% 1% 1%	7% 5% 3% 3% 4% 4% 0% 1% 1% 2% 1% 1% 0% 1% 0%	7% 2% 6% 8% 4% 8% 5% 1% 4% 2% -	7% - 2% - 3% 5% 5% - 1% 3% - 1% 1% 1%
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking	7% 6% 5% 5% 5% 4% 2% 2% 1% 1% 1% 1%	7% 5% 3% 3% 4% 4% 0% 1% 1% 2% 1% 1% 0% 1% 0% 0%	7% 2% 6% 8% 4% 8% 5 1% 2% - 2%	7% - 2% - 3% 5% 0% - 1% - 3% - 1% 1%
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking Low levels of development	7% 6% 5% 5% 5% 4% 2% 2% 1% 1% 1% 1% 1%	7% 5% 3% 3% 4% 4% 0% 1% 1% 2% 1% 1% 0% 1% 0% 0% 0%	7% 2% 6% 8% 4% 8% 5 1% 2% - 2% -	7% - 2% - 3% 5% 5% - 1% 3% - 1% 1% 1%
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for younge people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking Low levels of development Low levels of Council Tax	7% 6% 5% 5% 5% 4% 2% 2% 1% 1% 1% 1% 1%	7% 5% 3% 3% 4% 4% 0% 1% 1% 1% 0% 1% 0% 0% 0% 0%	7% 2% 6% 8% 4% 8% 1% 4% 2% - 2% -	7% - 2% - 3% 5% 5% 0% - 1% 3% - 1% - 1% 1%
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for younge people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking Low levels of Council Tax Other	7% 6% 5% 5% 5% 4% 2% 2% 2% 1% 1% 1% 1% 1% 1% 1% 9%	7% 5% 3% 3% 4% 4% 0% 1% 1% 2% 1% 0% 1% 0% 0% 0% 0% 0%	7% 2% 6% 8% 4% 8% 1% 4% 2% - 2% - 11%	7% - 2% - 3% 5% 5% 0% - 1% - 3% - 11% - 11% - 113%
	Good shopping facilities Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for younge people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking Low levels of development Low levels of Council Tax	7% 6% 5% 5% 5% 4% 2% 2% 1% 1% 1% 1% 1%	7% 5% 3% 3% 4% 4% 0% 1% 1% 1% 0% 1% 0% 0% 0% 0%	7% 2% 6% 8% 4% 5% 1% 4% 2% - 2% -	7% - 2% - 3% 5% 5% 0% - 1% 3% - 1% - 1% 1%

Life by Lawrenchia, Owner, 0007					
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20		_	က
County Council		ē	ē	2007	2003
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		iĥ	shi		
Fieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Burnley	Burnley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	au	au	n.	E 5
	Green = statistically significantly better, red = significantly worse	רי	Ľ	Ā	B
Q.4 And which three or four things,	Unweighted Total	2451	2351	205	198
if any, would you say are bad things	Weighted Total	2451	2352	179	184
about living in this area?	Too much traffic	14%	9%	5%	4%
(Base : all respondents)	Speed of traffic	10%	6%	6%	8%
	Poor facilities for young people	9%	10%	10%	6%
	Poor public transport	8%	n/a	10%	n/a
	Streets not clean enough	8%	7%	14%	11%
	Poor parking	7%	5%	10%	6%
	Unsafe area/high crime rate	7%	7%	14%	17%
	Too much vandalism/ graffiti	6%	6%	11%	13%
	Drugs misuse	5%	n/a	11%	n/a
	Inconvenient for shops	5%	4%	5%	1%
	Neighbours/people/ community cohesion/ racial intolerance	5%	3%	10%	7%
	Poor condition of roads	5%	4%	5%	2%
	Poor leisure/recreation facilities	5%	5%	7%	4%
	Expensive housing	4%	1%	3%	1%
	Generally run-down	4%	6%	12%	23%
	Lack of peace and quiet	4%	2%	8%	3%
	Poor shopping facilities	4%	3%	4%	4%
	Lack of police	3%	n/a	4%	n/a
	Poor condition of footpaths	3%	2%	3%	2%
	Poor facilities for younger children	3%	4%	5%	3%
	Roadworks	3%	1%	1%	0%
	Stray dogs/dog fouling	3%	2%	3%	3%
	Jobs paying low wages	2%	1%	5%	2%
	Poor street lighting	2%	1%	4%	2%
	The Council wastes money	2%	n/a	3%	n/a
	Unemployment/poor job opportunities	2%	2%	1%	3%
	Far away from family/ friends	1%	1%	1%	1%
	High levels of development	1%	1%	2%	1%
	High levels of pollution	1%	1%	-	-
	Inconvenient for work	1%	1%	-	-
	Poor access to other places	1%	1%	-	-
	Poor health facilities	1%	1%	4%	2%
	Poor housing	1%	2%	6%	8%
	Poor schools/education	1%	1%	3%	3%
	Lack of openness/ greenery/countryside	-	0%	2%	-
	Poor access to the countryside/coast	-	0%	-	-
	Poor childcare facilities	-	0%	2%	1%
	Poor educational opportunities for adults	-	0%	1%	-
	Poor facilities for people from my ethnicity/culture/faith	-	n/a	-	n/a
	Other	25%	29%	27%	28%
	None of these/no bad things	22%	25%	12%	16%
	Don't know	2%	4%	-	2%
Q.5 Thinking now about your	Unweighted Total	2451	2447	205	203
quality of life, which two or three of	Weighted Total	2451	2447	179	188
the following things, if any, are the most important to improve your own	Reduce crime and disorder	37%	40%	45%	46%
quality of life? (Base : all	Provide activities for young people	34%	32%	29%	31%
respondents)	Reduce traffic and transport problems	29%	25%	13%	17%
	Protect the environment	20%	16%	16%	10%
	Provide more affordable housing	18%	13%	19%	7%
	Reduce the harm from alcohol and drug misuse	17%	22%	26%	37%
	Improve opportunities for leisure and cultural activities	15%	15%	15%	15%
	Involve local people in decision making	14%	13%	15%	16%
	Improve employment opportunities	13%	12%	19%	15%
	Help people to live healthier lives	11%	9%	12%	8%
	Improve education and learning services	10%	10%	11%	13%
	Improve individual care and support services *(welfare and caring services in 2003)	10%	11%	10%	10%
					7%
	Other	3%	3%	5%	
	Other None of these Don't know	3% 8% 1%	3% 6% 2%	5% 6% 1%	6% 1%

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire 2007	Lancashire 2003	Burnley 2007	Burnley 2003
Q.6 In your opinion, which two or	Unweighted Total	245	221	23	24
three, if any, of the following should Lancashire County Council do in	Weighted Total	243	245	20	25
order to improve education and	More discipline in schools	46%	41%	65%	49%
learning services? (Base : all who	More investment in schools on books and equipment	31%	33%	26%	33%
feel it is important to improve	Schools and parents working more closely together	29%	25%	25%	29%
education and learning services)	Provide more leisure or arts activities after school	26%	25%	12%	36%
	Additional school classes before and after school	22%	15%	26%	14%
	More information about day and evening classes	22%	15%	22%	4%
	Better teachers	21%	13%	26%	20%
	More teachers	19%	23%	9%	28%
	Local literacy and numeracy support courses for adults	17%	12%	10%	7%
	Reduce truancy in schools	13%	15%	13%	17%
	Longer school hours or longer school year	10%	11%	8%	9%
	Other	7%	8%	4%	14%
	None of these	-	0%	-	-
O.7. In communication such table to the communication of the communicati	Don't know	-	3%	-	-
Q.7 In your opinion, which two or three, if any, of the following should	Unweighted Total	258	295	21	23
Lancashire County Council do in	Weighted Total	241	278	17	20
order to improve welfare and caring	Making care affordable	37%	41%	18%	46%
services? (Base : all who feel it is	Knowing more about what services are available	32%	38%	32%	58%
important to improve individual care	Providing care to meet individuals' needs	26%	- /-	14%	/
and support services)	More help to access care and support services	25% 23%	n/a 26%	10% 38%	n/a
	Having good emergency services	23%			27%
	Having someone to contact for help		28%	43%	50%
	Getting transport when needed  More contact with staff from care services	21% 20%	n/a 31%	15% 15%	n/a 18%
		19%	23%		20%
	Being able to live at home	12%	23%	18% 10%	20%
	Support as a carer	10%	13%	9%	5%
	Having a warm home	10%	1370	34%	570
	Supporting people to live healthily	10% 8%	0.20607	34% 5%	29%
	Enable more young people with additional needs to live independently  More contact with friends/relatives	6%	6%	5%	2970
	wore contact with mends/relatives Other	2%	6% 4%	- 5%	5%
	None of these	∠70	4% 1%	570	370
		10/	1 70	-	-
	Don't know	1%		-	

Life in Lancashire Survey 2007		7	3		
Results compiled by Lancashire		2007	2003		
County Council				22	33
		ire	ire	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007		ısh	ısh		
	District 2007 results are compared for significant differences with Lancashire 2007	JCe	ာင္	Ju.	Ju.
	results. Lancashire 2007 results are compared with Lancashire 2003 results.  Green = statistically significantly better, red = significantly worse	Lancashire	Lancashire	Burnley	Burnley
O.8. In your opinion, which two or	Unweighted Total	352	364	30	29
three, if any, of the following should	Weighted Total	364	379	27	28
Lancashire County Council do in	Create safe open places and play areas	38%	36%	43%	63%
order to improve opportunities for	More information about what's on in your area	32%	21%	26%	19%
,	Lower entrance cost to facilities	28%	33%	24%	37%
	More opportunities to try new activities	26%	21%	27%	20%
	Better public transport to help get to places	22%	20%	9%	14%
douvidos)	Someone to help us organise local events	20%	15%	29%	14%
	More opportunities to learn or improve skills	18%	14%	15%	7%
	Longer opening hours at places you want to go	17%	14%	17%	13%
	Support to help you use leisure and cultural services	16%	n/a	20%	n/a
	Access to the countryside and open spaces	10%	n/a	10%	n/a
	More information about volunteering opportunities	9%	4%	9%	4%
	Segregated sessions for some activities	3%	3%	10%	5%
	Other	5%	3%	-	12%
	None of these	1%	1%	-	3%
	Don't know	1%	1%	-	-
Q.9 In your opinion, which two or	Unweighted Total	898	972	94	92
three, if any, of the following should	Weighted Total	895	985	81	86
1.8 In your opinion, which two or nree, if any, of the following should ancashire County Council do in refer to improve opportunities for issure activities? (Base: all who sel it is important to improve protrunities for leisure and cultural ctivities)  1.9 In your opinion, which two or nree, if any, of the following should ancashire County Council do in refer to reduce crime and disorder?  3ase: all who feel it is important to reduce crime and disorder)  1.10 In your opinion, which two or nree, if any, of the following should ancashire County Council do in refer to provide activities for young	More visible police presence	70%	71%	63%	62%
	Tackle antisocial behaviour	60%	n/a	71%	n/a
•	Tackle drug and alcohol misuse	34%	35%	50%	46%
	More community involvement	20%	13%	16%	12%
	Give the courts more choice in sentencing	20%	21%	17%	22%
	Closed circuit TV	19%	28%	17%	26%
	Speed restrictions and traffic calming	19%	11%	16%	17%
	Improve lighting in streets and car parks	14%	12%	11%	19%
	Improve access to support services for victims of crime	9%	n/a	10%	n/a
	Other	2%	3%	4%	4%
	None of these	-	0	-	-
	Don't know	1%	3%	-	4%
Q.10 In your opinion, which two or	Unweighted Total	811	766	58	63
	Weighted Total	825	771	52	58
order to provide activities for young	More youth centres for meeting people of their own age	59%	66%	60%	74%
people? (Base : all who feel it is	More leisure facilities that are affordable for young people	58%	60%	44%	63%
important to provide activities for	More spaces for playing	34%	34%	33%	40%
young people)	Listen to young people more	30%	30%	23%	29%
	Better access to local jobs	19%	n/a	26%	n/a
	Financial help for staying in education and training	18%	17%	20%	12%
	Provide more affordable public transport for young people	16%	17%	10%	13%
	Provide more volunteering opportunities	11%	70/	11%	001
	Advice for young people about sexual behaviour	9%	7%	23%	9%
	Other	3%	2%	-	-
	None of these	-	0	-	-
	Don't know	1%	3%	-	3%

Life in Lawrenchine Common 2007					
		2007	2003		
			20	2	က
1		<u> </u>	ē	2007	2003
Results compiled by Lancashire county Council Data Supplied by Ipsos MORI ieldwork: 15 Sep - 16 Dec 2007  1.11 In your opinion, which two or nree, if any, of the following should ancashire County Council do in rider to reduce alcohol and drug hisuse? (Base : all who feel it is important to reduce the harm from lcohol and drug misuse)  1.12 In your opinion, which two or nree, if any, of the following should ancashire County Council do in rider to protect the environment?  1.33 Base : all who feel it is important to rotect the environment)		Ä	shi		
	District 2007 results are compared for significant differences with Lancashire 2007	ä	cas	ıle	<u> </u>
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ancashire	-ancashire	Burnley	Burnley
	Green = statistically significantly better, red = significantly worse	Ľ	'n	В	В
	Unweighted Total	425	555	54	73
chree, if any, of the following should Lancashire County Council do in order to reduce alcohol and drug misuse? (Base: all who feel it is important to reduce the harm from alcohol and drug misuse)  Q.12 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to protect the environment?  (Base: all who feel it is important to protect the environment)	Weighted Total	421	545	46	69
	Stricter punishment for illegal drug dealers	59%	62%	61%	70%
	Stricter punishment for illegal drug users	46%	42%	54%	38%
	Better enforcement against underage alcohol sales	43%	n/a	44%	n/a
	Drug and alcohol awareness education in school	29%	34%	24%	31%
	Greater reporting of suspicious activities	21%	22%	27%	25%
	Educate parents about alcohol and drug misuse	20%	22%	19%	19%
	More information for people misusing alcohol and drugs	16%	22%	13%	33%
	Local treatment services for alcohol and drug misuse	16%	n/a	16%	n/a
	Local drug services for drug users	12%	15%	11%	14%
	Other	3%	2%	-	6%
	None of these	-	0%	-	-
	Don't know	1%	3%	-	1%
Q.12 In your opinion, which two or	Unweighted Total	491	389	34	20
	Weighted Total	487	397	29	19
	Stricter enforcement of penalties for littering	47%		63%	
	Stricter enforcement of penalties for dog fouling	36%	46%	46%	47%
i.	Clean streets more regularly	33%	34%	32%	31%
	Recycling facilities in neighbourhoods	26%		32%	
	Plant more trees	24%	19%	21%	5%
	More household waste recycling centres	23%	30%	21%	40%
	Reduce industrial pollution	21%	23%	14%	15%
	Reduce number of car journeys	18%	22%	14%	9%
	Greater information on the local environment	14%	23%	16%	39%
	Advice on conserving energy	13%	19%	6%	24%
	Other	6%	7%	-	5%
	None of these	1%	0%	-	-
	Don't know		3%		L-
	Unweighted Total	266	220	24	16
	Weighted Total	258	229	21	15
	Better access to local dentists	43%	n/a	37%	n/a
	More advice about healthy living	34%	27%	35%	31%
	Cut down on traffic congestion	31%	32%	21%	46%
healthier lives)	People taking responsibility for their own health	30%	38%	24%	33%
, , , , , , , , , , , , , , , , , , ,	Reduce industrial air pollution	24%	n/a	24%	n/a
	Improve access to health services	24%	n/a	48%	n/a
	More information about community health services	20%	35%	31%	52%
	Better access to local doctors	19%	27%	21%	51%
	More affordable alternative medicine or therapies	18%	27%	4%	17%
		400/	/	17%	n/a
	Improve housing conditions	12%	n/a	17 /0	
	Improve housing conditions Other	12% 1%	n/a 3%	-	-
	•			-	-

		07	2003		
		2007	20		_
			မွ	2007	2003
		Lancashire	ancashire		
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	as	as	Burnley	Burnley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ou.	ü	Ε.	Ξ
	Green = statistically significantly better, red = significantly worse	La	La	В	Б
Q.14 In your opinion, which two or	Unweighted Total	318	260	37	27
Results compiled by Lancashire County Council Data Supplied by Ipsos MORI ieldwork: 15 Sep - 16 Dec 2007  2.14 In your opinion, which two or hree, if any, of the following should ancashire County Council do in rider to improve employment protunities? (Base : all who feel it is important to improve employment protunities)  2.15 In your opinion, which two or hree, if any, of the following should ancashire County Council do in order to involve local people in decision making? (Base : all who seel it is important to involve local ecople in decision making)	Weighted Total	330	296	33	27
	More training courses	39%	36%	47%	38%
	More investment in industries	38%	38%	44%	52%
	More flexible job opportunities, e.g. part-time work, job share	34%	32%	30%	33%
opportunities)	Better career advice and support	27%	n/a	13%	n/a
	Improved support for the change from benefits to work	22%	n/a	32%	n/a
	Child care to enable parents to work	22%	28%	21%	29%
	Remove discrimination against gender, race, age, disability, sexual orientation or fait	15%	17%	21%	30%
	Developing skills through leisure and cultural activities	14%	19%	18%	10%
	Developing skills through volunteering opportunities	13%	n/a	8%	n/a
	Access to affordable IT facilities	12%	12%	11%	8%
	More information	10%	7%	8%	11%
	Other	4%	5%	-	4%
	None of these	-	1%	-	-
	Don't know	1%	3%	-	6%
Q.15 In your opinion, which two or	Unweighted Total	347	322	32	33
three, if any, of the following should	Weighted Total	340	329	27	30
_	More information about what the County Council is doing	40%	51%	47%	53%
	More influence on local decision-making	40%	n/a	28%	n/a
_ :	More community involvement in preventing crime and disorder	35%	45%	40%	51%
people in decision making)	More community involvement by local councillors	34%	n/a	36%	n/a
nree, if any, of the following should ancashire County Council do in rder to involve local people in ecision making? (Base : all who eel it is important to involve local	Supporting neighbourhoods to encourage community spirit	30%	n/a	28%	n/a
	More information about how communities can be involved	28%	n/a	16%	n/a
	Encourage communities and service providers to work together	23%	n/a	27%	n/a
	More support for voluntary groups in the local area	20%	n/a	18%	n/a
	Other	1%	2%	-	3%
	None of these	-	0%	-	-
	Don't know	1%	4%	-	2%
Q.16 In your opinion, which two or	Unweighted Total	424	282	38	14
three, if any, of the following should	Weighted Total	435	294	35	13
chree, if any, of the following should ancashire County Council do in order to improve employment opportunities? (Base : all who feel it is important to improve employment opportunities)  Ca.15 In your opinion, which two or hree, if any, of the following should ancashire County Council do in order to involve local people in decision making? (Base : all who feel it is important to involve local people in decision making)	Build more affordable houses to buy	63%	63%	61%	46%
	Provide more low cost houses to rent	46%	51%	39%	38%
	Renovate currently existing or disused buildings	37%	36%	49%	41%
	Build new homes on previously developed or derelict land	27%	29%	31%	48%
	Provide somewhere safe for children to play	20%	29%	25%	37%
	Design neighbourhoods to encourage community spirit	16%	16%	18%	18%
	Provide more sharedownership schemes	14%		5%	
	Provide more parking spaces in housing estates	11%	13%	16%	-
	Fewer planning regulations for new housing	7%	6%	8%	7%
	Other	2%	1%	-	-
	None of these	1%	1%	-	-
	Don't know	1%		-	
Q.17 Do you agree or disagree that	Unweighted Total	2451		205	
17	Weighted Total	2451		179	
• • • • • • • • • • • • • • • • • • • •	Definitely agree	6%	n/a	9%	n/a
respondents)	Tend to agree	25%	n/a	27%	n/a
Lancashire County Council do in order to provide more affordable housing? (Base : all who feel it is important to provide more affordable housing)	Tend to disagree	34%	n/a	32%	n/a
	Definitely disagree	28%	n/a	29%	n/a
	Don't know	7%	n/a	3%	n/a
	Agree	31%	n/a	36%	n/a
	Disagree	63%	n/a	60%	n/a

Life in Lancachine Commerci 2007					
Life in Lancashire Survey 2007 Results compiled by Lancashire		2007	2003		
County Council				2	ဗ
Data Supplied by Ipsos MORI		Lancashire	-ancashire	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007		shi	shi		
	District 2007 results are compared for significant differences with Lancashire 2007	ca	ca	Burnley	Burnley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	un	ın
	Green = statistically significantly better, red = significantly worse		1		В
Q.18 Formal volunteering is unpaid	Unweighted Total	2451		205	
help given as part of groups, clubs or organisations to benefit others or	Weighted Total	2451		179	
the environment. Have you done any	Yes	16%	n/a	17%	n/a
formal volunteering in the last 12	No	83%	n/a	81%	n/a
months? (Base : all respondents)	Don't know	-	n/a	-	n/a
Q.19 Here is a list of a number of	Unweighted Total	2451		205	
everyday situations. In which of	Weighted Total	2451		179	
these situations, if any, would you	At the local shops	35%	n/a	47%	n/a
say you regularly meet and talk with people of a different ethnic origin to	At work	34%	n/a	35%	n/a
you? (Base : all respondents)	At restaurants, pubs, cinemas, community centres etc	20%	n/a	22%	n/a
, (	In my neighbourhood	20%	n/a	23%	n/a
	At a place of study (e.g. college, school, university)	12%	n/a	9%	n/a
	On buses and trains	11%	n/a	11%	n/a
	At sports or fitness activities	9%	n/a	12%	n/a
	At a place of worship	5%	n/a	6%	n/a
	At a relative's home	5%	n/a	3%	n/a
	At youth centres/clubs	3%	n/a	4%	n/a
	Somewhere else	3%	n/a	4%	n/a
	None - I do not meet anyone from a different ethnic origin	28%	n/a	19%	n/a
	Don't know	1%	n/a	-	n/a
	Regulary meet and talk with people of a different ethnic origin	70%	n/a	81%	n/a
Q.20 To what extent do you agree	Unweighted Total	2451	2447	205	203
or disagree that this local area is a	Weighted Total	2451	2447	179	188
place where people from different	Definitely agree	11%	15%	6%	14%
backgrounds get on well together? (Base : all respondents)	Tend to agree	42%	45%	29%	35%
(Base : all respondents)	Tend to disagree	9%	10%	19%	22%
	Definitely Disagree	4%	5%	9%	12%
	Don't know	9%	3%	2%	3%
	Too few people in the local area	16%	11%	15%	9%
	All same backgrounds	9%	10%	19%	6%
	Agree	53%	60%	35%	49%
	Disagree	13%	15%	28%	34%
	Net agree	40%	45%	8%	15%
Q.23 Which of these services have	Unweighted Total	2451	1541	205	115
	Weighted Total	2451	1541	179	119
from in the last twelve months? (Base : all respondents)	Services for older people	14%	9%	15%	17%
(Succession in the spondents)	Services for people with a disability	12%	8%	16%	12%
	Services for adults with mental health problems	6%	4%	5%	5%
	Services for adults with learning disabilities	2%	5%	2%	7%
	Services for carers	6%	n/a	7%	n/a
	None of these	72%	77%	69%	64%
	Don't know	-	-	-	1%
	User	28%	-	31%	-
Q.24a And how satisfied or	Unweighted Total	359	150	31	20
dissatisfied are you with Services for older people (e.g. home	Weighted Total	342	143	27	20
carers, meals on wheels etc.) (Base	Very satisfied	23%	34%	41%	25%
: all who have used or benefited	Fairly satisfied	47%	40%	37%	39%
from services for older people)	Neither satisfied nor dissatisfied	9%	3%	3%	3%
	Fairly dissatisfied	8%	9%	13%	11%
	Very dissatisfied	6%	10%	3%	23%
	Don't know	7%	4%	3%	-
	Satisfied	70%	74%	78%	64%
	Dissatisfied	15%	18%	16%	33%
	Net satisfied	55%	56%	63%	31%

Life in Lancashire Survey 2007		20	03		
Results compiled by Lancashire		2007	2003		۱
County Council				2007	2003
Data Supplied by Ipsos MORI		Lancashire	ancashire		
Fieldwork: 15 Sep - 16 Dec 2007	District 0007	asl	asl	Burnley	Burnley
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	ü	nc	Ē	Ē
	Green = statistically significantly better, red = significantly worse	La	La	Bu	Bu
Q.24b And how satisfied or	Unweighted Total	305	120	33	13
dissatisfied are you with Services	Weighted Total	299	124	28	14
for people with a disability (Base :	Very satisfied	28%	30%	20%	9%
all who have used or benefited from	•				
services for people with a disability)	Fairly satisfied	44%	39%	59% 3%	56%
	Neither satisfied nor dissatisfied	6%	5%		7%
	Fairly dissatisfied	12%	8%	6%	14%
	Very dissatisfied	6%	7%	9%	14%
	Don't know	4%	11%	3%	-
	Satisfied	72%	69%	79%	65%
	Dissatisfied	18%	15%	15%	28%
	Net satisfied	54%	53%	64%	38%
Q.24c And how satisfied or	Unweighted Total	128	58	9	5
dissatisfied are you with	Weighted Total	135	59	8	5
Services for adults with mental	Very satisfied	25%	32%	33%	-
health problems (Base : all who	Fairly satisfied	35%	28%	20%	-
have used or benefited from services for people with mental	Neither satisfied nor dissatisfied	6%	5%	11%	-
health problems)	Fairly dissatisfied	18%	16%	14%	21%
indutal problems,	Very dissatisfied	10%	16%	11%	65%
	Don't know	6%	3%	11%	14%
	Satisfied	60%	60%	53%	-
	Dissatisfied	28%	31%	25%	86%
	Net satisfied	32%	29%	28%	-
Q.24d And how satisfied or	Unweighted Total	52	69	5	9
dissatisfied are you with Services	Weighted Total	54	71	4	9
for adults with learning disabilities		21%	29%	43%	
(Base : all who have used or	Very satisfied	36%	39%	21%	39% 29%
benefited from services for people	Fairly satisfied			21%	29%
with learning disabilities)	Neither satisfied nor dissatisfied	9%	5%	-	-
	Fairly dissatisfied	10%	5%	-	-
	Very dissatisfied	10%	16%	-	32%
	Don't know	15%	6%	36%	-
	Satisfied	56%	68%	64%	68%
	Dissatisfied	20%	21%	-	32%
	Net satisfied	37%	47%	64%	35%
Q.24e And how satisfied or	Unweighted Total	153	-	15	
dissatisfied are you with	Weighted Total	157	-	13	
Services for carers (Base : all who	Very satisfied	21%	n/a	27%	n/a
have used or benefited from services for carers)	Fairly satisfied	40%	n/a	47%	n/a
services for carers)	Neither satisfied nor dissatisfied	9%	n/a	7%	n/a
	Fairly dissatisfied	13%	n/a	14%	n/a
	Very dissatisfied	9%	n/a	-	n/a
	Don't know	8%	n/a	6%	n/a
	Satisfied	62%	n/a	73%	n/a
		21%	n/a	14%	n/a
	Dissatisfied				n/a
		40%	n/a	ייייטט יייטט	
0.25 And overall, do you think that	Net satisfied		n/a 341	<b>60%</b>	40
Q.25 And overall, do you think that the social services you have used or	Net satisfied Unweighted Total	683	341	64	40 42
Q.25 And overall, do you think that the social services you have used or benefited from have got better or	Net satisfied Unweighted Total Weighted Total	683 676	341 342	64 56	42
the social services you have used or	Net satisfied Unweighted Total Weighted Total Got better	683 676 <b>26%</b>	341 342 <b>26</b> %	64 56 <b>42</b> %	42 27%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same?	Net satisfied Unweighted Total Weighted Total Got better Got worse	683 676 <b>26%</b> 12%	341 342 26% 15%	64 56 42% 14%	42 27% 25%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or	Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same	683 676 26% 12% 45%	341 342 26% 15% 41%	64 56 42% 14% 35%	42 27% 25% 34%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one adult	Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know	683 676 26% 12% 45% 17%	341 342 26% 15%	64 56 42% 14% 35% 7%	42 27% 25%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have	Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total	683 676 26% 12% 45% 17%	341 342 26% 15% 41% 18%	64 56 42% 14% 35% 7%	42 27% 25% 34%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited	Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total	683 676 26% 12% 45% 17% 2451 2451	341 342 26% 15% 41% 18%	64 56 42% 14% 35% 7% 205 179	42 27% 25% 34% 15%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service)	683 676 26% 12% 45% 17% 2451 2451 13%	341 342 26% 15% 41% 18%	64 56 42% 14% 35% 7% 205 179 9%	42 27% 25% 34%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited	Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs	683 676 26% 12% 45% 17% 2451 2451 13% 5%	341 342 26% 15% 41% 18%	64 56 42% 14% 35% 7% 205 179 9% 5%	42 27% 25% 34% 15%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for vulnerable children and families	683 676 26% 12% 45% 17% 2451 2451 13% 5% 2%	341 342 26% 15% 41% 18%	64 56 42% 14% 35% 7% 205 179 9% 5% 4%	42 27% 25% 34% 15%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Net satisfied  Unweighted Total  Weighted Total  Got better  Got worse  Stayed the same  Don't know  Unweighted Total  Weighted Total  Weighted Total  Services for young people (e.g. youth clubs, youth projects, Connexions Service)  Services for vulnerable children and families  Services for young offenders	683 676 26% 12% 45% 17% 2451 2451 13% 5% 2% 1%	341 342 26% 15% 41% - - -	64 56 42% 14% 35% 7% 205 179 9% 5% 4% 2%	42 27% 25% 34% 15%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for vulnerable children and families	683 676 26% 12% 45% 17% 2451 2451 13% 5% 2%	341 342 26% 15% 41% 18%	64 56 42% 14% 35% 7% 205 179 9% 5% 4%	42 27% 25% 34% 15%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Net satisfied  Unweighted Total  Weighted Total  Got better  Got worse  Stayed the same  Don't know  Unweighted Total  Weighted Total  Weighted Total  Services for young people (e.g. youth clubs, youth projects, Connexions Service)  Services for vulnerable children and families  Services for young offenders	683 676 26% 12% 45% 17% 2451 2451 13% 5% 2% 1%	341 342 26% 15% 41% 18% - - -	64 56 42% 14% 35% 7% 205 179 9% 5% 4% 2%	42 27% 25% 34% 15%

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Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		_
•			ė	2007	2003
		Lancashire	Lancashire		7(
Fieldwork: 15 Sep - 16 Dec 2007	D:	asl	asl	Burnley	Burnley
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	JČ	JC	Ē	Ĕ
	Green = statistically significantly better, red = significantly worse	-a	-a	ı m	ım I
0.07- And house of Sedon					
	Unweighted Total	287	122	18	16
	Weighted Total	317	125	17	16
	Very satisfied	30%	23%	22%	27%
1-	Fairly satisfied	46%	33%	46%	17%
· · · · · · · · · · · · · · · · · · ·	Neither satisfied nor dissatisfied	5%	11%	-	-
`	Fairly dissatisfied	10%	21%	27%	21%
	Very dissatisfied	6%	11%	5%	35%
people)	Don't know	2%	1%	_	_
	Satisfied	77%	55%	68%	44%
	Dissatisfied	16%	32%	32%	56%
	Net satisfied	60%	23%	36%	-
Q.27b And how satisfied or	Unweighted Total	103	-	10	
dissatisfied are you with	Weighted Total	113	-	9	
	Very satisfied	29%	-	42%	n/a
•	Fairly satisfied	43%	-	28%	n/a
	Neither satisfied nor dissatisfied	7%	-	-	n/a
with additional needs)	Fairly dissatisfied	10%	_	12%	n/a
	Very dissatisfied	7%	_	18%	n/a
	Don't know	3%	_	-	n/a
	Satisfied				
		72%	-	70%	n/a
	Dissatisfied	18%	-	30%	n/a
	Net satisfied	54%	-	40%	n/a
	Unweighted Total	41	30	7	7
	Weighted Total	43	31	7	8
	Very satisfied	20%	27%	14%	29%
,	Fairly satisfied	32%	27%	29%	32%
	Neither satisfied nor dissatisfied	17%	14%	13%	15%
ssatisfied are you with Services r vulnerable children and families ase : all who have used or enefited from services for	Fairly dissatisfied	19%	14%	30%	24%
		13%	14%	14%	2470
	Very dissatisfied	13%			
	Don't know	-	4%	-	-
	Satisfied	52%	54%	43%	61%
	Dissatisfied	32%	27%	44%	24%
	Net satisfied	20%	27%	-	37%
Q.27d And how satisfied or	Unweighted Total	22	12	3	1
dissatisfied are you with	Weighted Total	25	13	3	1
, , , ,	Very satisfied	12%	-	-	-
issatisfied are you with ervices for children with additional eeds (Base: all who have used or enefited from services for children with additional needs)  2.27c And how satisfied or issatisfied are you with Services or vulnerable children and families ase: all who have used or enefited from services for ulnerable children and families)  2.27d And how satisfied or issatisfied are you with ervices for young offenders (Base all who have used or benefited from services for young offenders)  2.28 And overall, do you think that he children's services you have sed or benefited from have got etter or worse over the last two ears or so, or have they stayed the ame? (Base: all who have used or enefited from at least one are incomedized from at least one	Fairly satisfied	25%	18%	-	_
from services for young offenders)	Neither satisfied nor dissatisfied	6%	19%	60%	_
	Fairly dissatisfied	24%	10%	40%	_
		17%	31%	70 /0	100%
	Very dissatisfied			-	100%
	Don't know	16%	22%	-	
	Satisfied	37%	18%	-	
	Dissatisfied	41%	41%	40%	100%
	Net satisfied	-			
Q.28 And overall, do you think that	Unweighted Total	391	-	29	
the children's services you have	Weighted Total	429	-	27	
used or benefited from have got	Got better	33%	-	54%	n/a
	Got worse	9%	-	20%	n/a
1, , , , , , , , , , , , , , , , , , ,	Stayed the same	40%	-	23%	n/a
,	Don't know	14%	_	3%	n/a
	Unweighted Total	2451	1541	205	115
you or your family used or benefited	-	2451	1541	179	
from in the last twelve months?	· · · · · · · · · · · · · · · · · · ·				119
(Base : all respondents)	Nursery schools	14%	14%	20%	18%
<u> </u>	Primary schools	27%	26%	34%	32%
	Secondary schools	23%	21%	25%	27%
	Special schools * (Support for children with special needs in 2003)	2%	4%	3%	7%
	Services for families and younger children (e.g. surestart childcare centres, children's	5%	n/a	6%	n/a
	None of these	56%	47%	51%	40%
	Don't know	1%	2%	_	2%
	User	43%		49%	
		70/0		70/0	

Life in Lancashire Survey 2007		20	03		
Results compiled by Lancashire		2007	2003		
County Council				2007	2003
Data Supplied by Ipsos MORI		Lancashire	Lancashire	20	20
Fieldwork: 15 Sep - 16 Dec 2007		ast	ast.	~	
	District 2007 results are compared for significant differences with Lancashire 2007	ຶ່ວ	يخ	Burnley	Burnley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ar.	a.	ın.	ŭ.
	Green = statistically significantly better, red = significantly worse				
Q.30a And how satisfied or	Unweighted Total	338	205	39	20
dissatisfied are you with	Weighted Total	354	213	35	22
Nursery schools (Base : all who	Very satisfied	55%	63%	55%	58%
have used or benefited from nursery	Fairly satisfied	36%	30%	39%	34%
scrioois)	Neither satisfied nor dissatisfied	1%	2%	3%	-
	Fairly dissatisfied	4%	3%	3%	3%
	Very dissatisfied	-	1%	_	_
	Don't know	3%	2%	_	5%
	Satisfied	90%	93%	94%	92%
	Dissatisfied	5%	4%	3%	
					3%
	Net satisfied	85%	89%	91%	89%
Q.30b And how satisfied or	Unweighted Total	662	380	69	35
,	Weighted Total	670	394	61	39
`	Very satisfied	52%	52%	45%	56%
	Fairly satisfied	39%	39%	49%	37%
ischools)	Neither satisfied nor dissatisfied	4%	3%	3%	3%
	Fairly dissatisfied	3%	3%	1%	2%
	Very dissatisfied	1%	1%	-	2%
	Don't know	1%	1%	2%	_,
	Satisfied	91%	91%	94%	93%
	Dissatisfied				
		4%	4%	1%	4%
	Net satisfied	87%	87%	93%	90%
	Unweighted Total	535	303	50	30
-	Weighted Total	556	320	45	32
,	Very satisfied	43%	37%	29%	32%
	Fairly satisfied	41%	44%	28%	43%
secondary schools)	Neither satisfied nor dissatisfied	6%	5%	13%	2%
	Fairly dissatisfied	6%	7%	21%	6%
	Very dissatisfied	3%	4%	6%	7%
	Don't know	2%	3%	2%	10%
	Satisfied	84%	81%	58%	75%
	Dissatisfied	9%	11%	27%	13%
	Net satisfied				
		75%	69%	31%	62%
	Unweighted Total	46	66	5	8
D.30c And how satisfied or lissatisfied are you with econdary schools (Base : all who ave used or benefited from primary chools)  D.30c And how satisfied or lissatisfied are you with econdary schools (Base : all who ave used or benefited from econdary schools)  D.30d And how satisfied or lissatisfied are you with epecial schools * (Support for hildren with special needs in 2003) Base : all who have used or lenefited from special schools)	Weighted Total	49	67	5	8
ssatisfied are you with rimary schools (Base : all who ave used or benefited from primary chools)  30c And how satisfied or ssatisfied are you with becondary schools (Base : all who ave used or benefited from becondary schools)  30d And how satisfied or ssatisfied are you with becial schools * (Support for hildren with special needs in 2003) tase : all who have used or	Very satisfied	47%	36%	19%	38%
	Fairly satisfied	39%	34%	24%	51%
,	Neither satisfied nor dissatisfied	5%	5%	20%	-
Dononica irom special schools)	Fairly dissatisfied	1%	12%	-	-
	Very dissatisfied	2%	8%	-	11%
	Don't know	5%	4%	37%	
	Satisfied	86%	70%	43%	89%
	Dissatisfied	4%	21%	3,0	11%
	Net satisfied	83%	50%	43%	78%
O 200 And how octified as			30 %		10%
	Unweighted Total	108	-	12	
,	Weighted Total	118	-	11	
children (e.g. surestart childcare	Very satisfied	56%	n/a	42%	n/a
centres, children's centres) (Base :	Fairly satisfied	33%	n/a	35%	n/a
all who have used or benefited from	Neither satisfied nor dissatisfied	4%	n/a	8%	n/a
services for families and younger	Fairly dissatisfied	2%	n/a	7%	n/a
children)	Very dissatisfied	-	n/a	-	n/a
	Don't know	4%	n/a	7%	n/a
	Satisfied	89%	n/a	77%	n/a
	Dissatisfied	2%	n/a	7%	n/a
	Net satisfied	87%	n/a	70%	n/a
Q.31 And overall, do you think that	Unweighted Total	1019	745	97	63
the education services you have		1019	783	97 87	68
used or benefited from have got	Weighted Total				
better or worse over the last two	Got better	43%	36%	51%	37%
years or so, or have they stayed the	Got worse	8%	10%	19%	13%
same? (Base : all who have used or	Stayed the same	36%	40%	22%	36%
benefited from at least one Young	Don't know	12%	13%	8%	15%

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Life in Lancashire Survey 2007		07	2003		
Results compiled by Lancashire		2007	20	_	
County Council				2007	2003
Data Supplied by Ipsos MORI		Ρį	Ρį	7(	7(
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 year the are compared for significant differences with Lancachine 2007	as	as	еу	еу
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	Lancashire	Lancashire	Burnley	Burnley
	Green = statistically significantly better, red = significantly worse	La	La	Ви	Bu
Q.32 Which of these services have	Unweighted Total	2451	1541	205	115
you or your family used or benefited	-	2451	1541	179	119
from in the last twelve months?	Libraries	58%	61%	55%	50%
(Base : all respondents)	Museums	19%	21%	29%	17%
	Support for the arts	6%	7%	6%	4%
	Adult education	17%	8%	19%	13%
		17%		20%	23%
	Registration of births, deaths and marriages		15%		
	Welfare rights	9%	7%	9%	9%
	County Information Centres	14%	8%	13%	8%
	None of these	27%	-	22%	-
	Don't know	-	-	-	-
	User	73%	-	78%	-
Q.33a And how satisfied or	Unweighted Total	1426	921	111	55
dissatisfied are you with	Weighted Total	1419	939	98	59
Libraries (Base : all who have used	Very satisfied	59%	56%	59%	49%
or benefited from libraries)	Fairly satisfied	35%	38%	35%	51%
	Neither satisfied nor dissatisfied	3%	1%	3%	-
	Fairly dissatisfied	2%	3%	1%	-
	Very dissatisfied	1%	1%	3%	-
	Don't know	1%	1%	-	-
	Satisfied	94%	94%	94%	100%
	Dissatisfied	3%	3%	3%	-
	Net satisfied	91%	91%	90%	100%
Q.33b And how satisfied or	Unweighted Total	450	302	59	20
dissatisfied are you with	Weighted Total	458	324	51	20
Museums (Base : all who have used		47%	47%	41%	46%
or benefited from museums)	Fairly satisfied	46%	42%	59%	41%
				39%	
	Neither satisfied nor dissatisfied	3%	4%		5%
	Fairly dissatisfied	2%	4%	-	6%
	Very dissatisfied	-	2%	-	-
	Don't know	1%	2%	-	3%
	Satisfied	94%	89%	100%	86%
	Dissatisfied	2%	6%	-	6%
	Net satisfied	92%	83%	100%	80%
Q.33c And how satisfied or	Unweighted Total	150	96	12	4
dissatisfied are you with	Weighted Total	158	107	11	4
Support for the arts (Base : all who	Very satisfied	28%	28%	28%	26%
have used or benefited from support for the arts)	Fairly satisfied	49%	51%	48%	-
וטו נוופ מונסן	Neither satisfied nor dissatisfied	5%	6%	15%	-
	Fairly dissatisfied	14%	9%	8%	74%
	Very dissatisfied	2%	2%	-	-
	Don't know	2%	4%	-	-
	Satisfied	77%	79%	76%	26%
	Dissatisfied	16%	11%	8%	74%
	Net satisfied	60%	68%	68%	-
Q.33d And how satisfied or	Unweighted Total	382	240	39	14
dissatisfied are you with	Weighted Total	409	261	35	17
Adult education (Base : all who	Very satisfied	44%	40%	34%	30%
have used or benefited from adult			48%	56%	47%
	Fairly satisfied	42% 5%			41%
education)			3%	6%	-
	Neither satisfied nor dissatisfied			001	
	Fairly dissatisfied	5%	5%	3%	-
	Fairly dissatisfied Very dissatisfied	5% 3%	5% 2%	3% 2%	-
	Fairly dissatisfied Very dissatisfied Don't know	5% 3% 1%	5% 2% 3%	2% -	- 23%
	Fairly dissatisfied Very dissatisfied Don't know Satisfied	5% 3%	5% 2%		-
	Fairly dissatisfied Very dissatisfied Don't know	5% 3% 1%	5% 2% 3%	2% -	- 23%

Life in Lancashire Survey 2007 Results compiled by Lancashire					_
Results compiled by Lancashire		20	03		
		2007	2003		
County Council				2007	2003
Data Supplied by Ipsos MORI		μĒ	Ρį		
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancachine 2007	Lancashire	Lancashire	Burnley	Burnley
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	nc	nc	Ξ	E
	Green = statistically significantly better, red = significantly worse	La	La	Bu	Ви
Q.33e And how satisfied or	Unweighted Total	390	230	39	26
dissatisfied are you with	Weighted Total	418	234	35	27
Registration of births, deaths and	Very satisfied	51%	39%	53%	19%
marriages (Base : all who have used	Fairly satisfied	40%	51%	34%	69%
or benefited from registration of	Neither satisfied nor dissatisfied	4%	6%	6%	5%
births, deaths and marriages)	Fairly dissatisfied	2%	1%	5%	_
	Very dissatisfied	1%	2%	2%	_
	Don't know	2%	2%	-	7%
	Satisfied	91%	90%	87%	87%
	Dissatisfied	3%	3%	8%	-
	Net satisfied	88%	87%	79%	87%
Q.33f And how satisfied or	Unweighted Total	215	106	19	10
dissatisfied are you with Welfare	Weighted Total	216	106	16	10
rights (Base : all who have used or	Very satisfied	37%	35%	48%	20%
benefited from welfare rights)	Fairly satisfied	50%	44%	42%	49%
	Neither satisfied nor dissatisfied	3%	5%	-	7%
	Fairly dissatisfied	4%	10%	5%	24%
	Very dissatisfied	3%	1%	-	-
	Don't know	3%	4%	5%	_
	Satisfied	87%	79%	90%	69%
	Dissatisfied	7%	12%	5%	24%
	Net satisfied	80%	68%	85%	45%
Q.33g And how satisfied or	Unweighted Total	357	117	27	8
dissatisfied are you with County	Weighted Total	334	122	23	9
Information Centres (Base : all who	Very satisfied	35%	29%	22%	-
have used or benefited from County	Fairly satisfied	50%	52%	51%	92%
Information Centres)	Neither satisfied nor dissatisfied	7%	4%	11%	-
			770		
	Fairly dissatisfied	4%	4%	7%	8%
	Fairly dissatisfied Very dissatisfied	4% -			8%
	•	4% - 3%			8% - -
	Very dissatisfied	-	4%	7% -	-
	Very dissatisfied Don't know	3%	4% - 10%	7% - 9%	
	Very dissatisfied Don't know Satisfied	3% <b>85%</b>	4% - 10% 81%	7% - 9% <b>73%</b>	92%
Q.34 And overall, do you think that	Very dissatisfied Don't know Satisfied Dissatisfied	3% 85% 4%	4% - 10% 81% 5%	7% - 9% <b>73%</b> <b>7</b> %	- - 92% 8%
the community services you have	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied	3% 85% 4% 82%	4% - 10% 81% 5% 77%	7% - 9% 73% 7% 66%	92% 8% 84%
the community services you have used or benefited from have got	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total	3% 85% 4% 82%	4% - 10% 81% 5% 77%	7% - 9% 73% 7% 66%	92% 8% 84%
the community services you have used or benefited from have got better or worse over the last two	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total	3% 85% 4% 82% 1768 1780	4% - 10% 81% 5% 77% 1570 1598	7% - 9% 73% 7% 66% 158 139	92% 8% 84% 120 111
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better	3% 85% 4% 82% 1768 1780 31%	4% - 10% 81% 5% 77% 1570 1598 37%	7% - 9% 73% 7% 66% 158 139	92% 8% 84% 120 111 43%
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse	3% 85% 4% 82% 1768 1780 31% 5%	4% - 10% 81% 5% 77% 1570 1598 37% 6%	7% - 9% 73% 7% 66% 158 139 40% 8%	92% 8% 84% 120 111 43% 18%
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.35 Which of these services have	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total	3% 85% 4% 82% 1768 1780 31% 5% 49%	4% - 10% 81% 5% 77% 1570 1598 37% 6% 46%	7% - 9% 73% 7% 66% 158 139 40% 8% 45%	92% 8% 84% 120 111 43% 18% 29%
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.35 Which of these services have you or your family used or benefited	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total	3% 85% 4% 82% 1768 1780 31% 5% 49%	4% - 10% 81% 5% 77% 1570 1598 37% 6% 46% 10%	7% - 9% 73% 7% 66% 158 139 40% 8% 45% 6% 205 179	92% 8% 84% 120 111 43% 18% 29%
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Cycle facilities (e.g. cycle paths)	3% 85% 4% 82% 1768 1780 31% 5% 49% 14% 2451 2251	4% - 10% 81% 5% 77% 1570 1598 37% 6% 46% 10% 1541 1541 20%	7% - 9% 73% 7% 66% 158 139 40% 8% 45% 6% 205 179 11%	92% 8% 84% 120 111 43% 18% 29% 10% 115 119
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.35 Which of these services have you or your family used or benefited	Very dissatisfied Don't know Satisfied Dissatisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc)	3% 85% 4% 82% 1768 1780 31% 5% 49% 14% 2451 22% 45%	4% - 10% 81% 5% 77% 1570 1598 37% 6% 46% 10% 1541 1541 20% 43%	7% - 9% 73% 7% 66% 158 139 40% 8% 45% 6% 205 179 11% 47%	92% 8% 84% 120 111 43% 18% 29% 10% 115 119 19% 44%
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Cycle facilities (e.g. cycle paths)	3% 85% 4% 82% 1768 1780 31% 5% 49% 14% 2451 2251	4% - 10% 81% 5% 77% 1570 1598 37% 6% 46% 10% 1541 1541 20%	7% - 9% 73% 7% 66% 158 139 40% 8% 45% 6% 205 179 11%	92% 8% 84% 120 111 43% 18% 29% 10% 115 119 19% 44% 48%
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Veighted Total Veighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way Local tips or household waste recycling centres	3% 85% 4% 82% 1768 1780 31% 5% 49% 14% 2451 225% 45% 47% 67%	4% - 10% 81% 5% 77% 1570 1598 37% 6% 46% 10% 1541 1541 20% 43%	7% - 9% 73% 7% 66% 158 139 40% 8% 45% 6% 205 179 11% 47% 52% 66%	92% 8% 84% 120 111 43% 18% 29% 10% 115 119 19% 44%
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know  Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way Local tips or household waste recycling centres Doorstep recycling collections	3% 85% 4% 82% 1768 1780 31% 5% 49% 14% 2451 2254 45% 47% 67% 83%	4% - 10% 81% 5% 77% 1570 1598 37% 6% 46% 10% 1541 20% 43% 44% 62% n/a	7% - 9% 73% 7% 66% 158 139 40% 8% 45% 6% 205 179 11% 52% 66% 88%	92% 8% 84% 120 111 43% 18% 29% 10% 115 119 44% 48% 39% n/a
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know  Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way Local tips or household waste recycling centres Doorstep recycling collections Other recycling facilities	3% 85% 4% 82% 1768 1780 31% 5% 49% 2451 2251 2254 47% 67% 83% 32%	4% - 10% 81% 5% 77% 1570 1598 37% 6% 46% 10% 1541 20% 43% 44% 62% n/a 64%	7% 9% 73% 7% 66% 158 139 40% 8% 45% 6% 205 119 11% 47% 52% 66% 88% 37%	92% 8% 84% 120 111 43% 10% 10% 115 119 19% 44% 48% 39% n/a 45%
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know  Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way Local tips or household waste recycling centres Doorstep recycling collections	3% 85% 4% 82% 1768 1780 31% 5% 49% 14% 2451 2254 45% 47% 67% 83%	4% - 10% 81% 5% 77% 1570 1598 37% 6% 46% 10% 1541 20% 43% 44% 62% n/a	7% - 9% 73% 7% 66% 158 139 40% 8% 45% 6% 205 179 11% 52% 66% 88%	92% 8% 84% 120 111 43% 18% 10% 115 119 44% 48% 39% n/a 45% 2%
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know  Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way Local tips or household waste recycling centres Doorstep recycling collections Other recycling facilities	3% 85% 4% 82% 1768 1780 31% 5% 49% 2451 2251 2254 47% 67% 83% 32%	4% - 10% 81% 5% 77% 1570 1598 37% 6% 46% 10% 1541 20% 43% 44% 62% n/a 64%	7% 9% 73% 7% 66% 158 139 40% 8% 45% 6% 205 119 11% 47% 52% 66% 88% 37%	92% 8% 84% 120 111 43% 10% 10% 115 119 19% 44% 48% 39% n/a 45%
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know  Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Unweighted Total U	3% 85% 4% 82% 1768 1780 31% 5% 49% 14% 2451 225% 45% 47% 67% 83% 32% 5%	4% - 10% 81% 5% 77% 1570 1598 37% 6% 46% 10% 1541 1541 20% 43% 44% 62% n/a 64% 3%	7% 9% 73% 7% 66% 158 139 40% 8% 45% 6% 45% 6% 47% 66% 88% 37% 4%	92% 8% 84% 120 111 43% 18% 10% 115 119 44% 48% 39% n/a 45% 2%
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know  Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way Local tips or household waste recycling centres Doorstep recycling collections Other recycling facilities Support for local businesses Trading standards (including food quality and consumer advice)	3% 85% 4% 82% 1768 1780 31% 5% 49% 14% 2451 22% 45% 47% 67% 83% 32% 5% 5%	4% - 10% 81% 5% 77% 1570 1598 37% 6% 46% 10% 1541 1541 20% 43% 44% 62% n/a 64% 3% 4%	7% 9% 73% 7% 66% 158 139 40% 8% 45% 6% 179 11% 66% 88% 37% 4% 5%	92% 8% 84% 120 111 43% 10% 10% 115 19% 44% 48% 39% n/a 45% 2% 3%
the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know  Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Weighted Total Weighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way Local tips or household waste recycling centres Doorstep recycling collections Other recycling facilities Support for local businesses Trading standards (including food quality and consumer advice) Planning services (e.g. planning for future development in the county, not planning p	3% 85% 4% 82% 1768 1780 31% 5% 49% 14% 2451 225 45% 47% 67% 83% 32% 5% 5%	4% - 10% 81% 5% 77% 1570 1598 37% 6% 46% 10% 1541 1541 1541 20% 43% 44% 62% n/a 64% 3% 4% 4%	7% 9% 73% 7% 66% 158 139 40% 8% 45% 6% 205 179 11% 66% 88% 37% 4% 5% 4%	92% 8% 84% 120 111 43% 10% 10% 115 119 19% 44% 48% 39% n/a 45% 2% 3% 2%

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Life in Lancashire Survey 2007		07	03		
Results compiled by Lancashire		2007	2003	_	
County Council				2007	2003
Data Supplied by Ipsos MORI		Lancashire	Lancashire	20	20
Fieldwork: 15 Sep - 16 Dec 2007		as l	ast.	≥	Š
	District 2007 results are compared for significant differences with Lancashire 2007	ညို	ညိ	Burnley	Burnley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	.a	a.	μ	μ
	Green = statistically significantly better, red = significantly worse				
Q.36a And how satisfied or	Unweighted Total	2451	2447	205	203
dissatisfied are you with	Weighted Total	2451	2447	179	188
Street lighting (Base : all	Very satisfied	24%	25%	17%	10%
respondents)	Fairly satisfied	55%	52%	55%	47%
	Neither satisfied nor dissatisfied	6%	4%	6%	6%
	Fairly dissatisfied	8%	12%	14%	22%
	Very dissatisfied	4%	6%	7%	14%
	Don't know	1%	1%	_	1%
	Satisfied	79%	77%	72%	57%
	Dissatisfied	13%	17%	22%	36%
	Net satisfied	66%	60%	51%	21%
Q.36b And how satisfied or	Unweighted Total	2451	2447	205	203
dissatisfied are you with	Weighted Total	2451	2447	179	188
Road maintenance and repairs	Very satisfied	7%	8%	7%	6%
(Base : all respondents)	Fairly satisfied	39%	38%	49%	38%
	Neither satisfied nor dissatisfied	14%	12%	10%	14%
	Fairly dissatisfied	23%	23%	20%	25%
	Very dissatisfied	15%	18%	12%	15%
	Don't know	2%	2%	2%	2%
	Satisfied	46%	45%	56%	44%
	Dissatisfied	38%	41%	32%	40%
	Net satisfied	9%	5%	24%	4%
0.20a And have acticfied an					
Q.36c And how satisfied or dissatisfied are you with	Unweighted Total	2451	2447	205	203
Pavement maintenance (Base : all	Weighted Total	2451	2447	179	188
respondents)	Very satisfied	6%	7%	5%	5%
respondents)	Fairly satisfied	40%	40%	47%	40%
	Neither satisfied nor dissatisfied	14%	12%	11%	14%
	Fairly dissatisfied	21%	21%	17%	22%
	Very dissatisfied	15%	17%	17%	17%
	Don't know	2%	2%	2%	3%
	Satisfied	46%	47%	52%	45%
	Dissatisfied	36%	39%	34%	39%
	Net satisfied	10%	8%	19%	6%
Q.36e And how satisfied or	Unweighted Total	2451	2447	205	203
dissatisfied are you with	Weighted Total	2451	2447	179	188
Traffic management (e.g. signs and	Very satisfied	7%	7%	8%	3%
signalling) (Base : all respondents)	The state of the s	48%	49%	50%	
	Fairly satisfied				46%
	Neither satisfied nor dissatisfied	18%	17%	16%	16%
	Fairly dissatisfied	13%	13%	14%	19%
	Very dissatisfied	8%	8%	9%	6%
	Don't know	5%	6%	2%	10%
	Satisfied	55%	56%	57%	49%
	Dissatisfied	22%	22%	23%	26%
	Net satisfied	33%	34%	34%	23%
Q.36f And how satisfied or	Unweighted Total	2451	2447	205	203
dissatisfied are you with	Weighted Total	2451	2447	179	188
Traffic calming measures (Base : all	Very satisfied	4%	5%	7%	3%
respondents)	Fairly satisfied	34%	34%	41%	37%
	Neither satisfied nor dissatisfied	20%	17%	17%	17%
		21%			26%
		■ ∠ I 70	22%	18%	
	Fairly dissatisfied	1 4 0 /	160/	160/	
	Very dissatisfied	14%	16%	16%	10%
	Very dissatisfied Don't know	7%	6%	2%	7%
	Very dissatisfied Don't know Satisfied	7% 38%	6% <b>39%</b>	2% 48%	7% <b>40%</b>
	Very dissatisfied Don't know	7%	6%	2%	7%

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Life in Lancashire Survey 2007		07	03		
Results compiled by Lancashire		2007	2003		_
County Council				2007	2003
Data Supplied by Ipsos MORI		Lancashire	Lancashire		
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	sas	Sas	Burnley	Burnley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Jue .	Ĕ	ırı	Ę
	Green = statistically significantly better, red = significantly worse	La	Ľ	B	B
Q.36g And how satisfied or	Unweighted Total	2451	2447	205	203
dissatisfied are you with	Weighted Total	2451	2447	179	188
Road safety (Base : all	Very satisfied	4%	4%	4%	1%
respondents)	Fairly satisfied	44%	46%	47%	36%
	Neither satisfied nor dissatisfied	20%	17%	17%	22%
	Fairly dissatisfied	17%	18%	19%	23%
	Very dissatisfied	10%	10%	10%	11%
	Don't know	4%	5%	2%	8%
	Satisfied	48%	50%	51%	37%
	Dissatisfied	27%	28%	29%	34%
	Net satisfied	21%	22%	22%	3%
Q.36h And how satisfied or			281	21	20
dissatisfied are you with	Unweighted Total	502 549	281 315	21 19	20
Cycle facilities (e.g. cycle paths)	Weighted Total				
(Base : all who have used or	Very satisfied	19%	17%	10%	-
benefited from cycle facilities)	Fairly satisfied	47%	43%	47%	48%
	Neither satisfied nor dissatisfied	10%	11%	15%	11%
	Fairly dissatisfied	11%	13%	19%	14%
	Very dissatisfied	10%	12%	9%	20%
	Don't know	3%	2%	-	8%
	Satisfied	66%	61%	57%	48%
	Dissatisfied	21%	25%	28%	34%
	Net satisfied	45%	35%	29%	14%
Q.36i And how satisfied or	Unweighted Total	1116	636	96	48
dissatisfied are you with	Weighted Total	1106	662	84	52
Countryside recreation (e.g. country	Very satisfied	33%	27%	28%	19%
parks, picnic sites etc) (Base : all who have used or benefited from	Fairly satisfied	54%	54%	59%	58%
countryside recreation)	Neither satisfied nor dissatisfied	6%	7%	5%	15%
country grad reordation,	Fairly dissatisfied	4%	7%	6%	2%
	Very dissatisfied	1%	3%	1%	4%
	Don't know	1%	2%	-	2%
	Satisfied	87%	82%	87%	77%
	Dissatisfied	5%	10%	7%	6%
	Net satisfied	82%	72%	80%	70%
Q.36j And how satisfied or	Unweighted Total	1134	662	105	53
dissatisfied are you with	Weighted Total	1145	682	92	58
Footpaths, bridleways and rights of	Very satisfied	22%	21%	18%	13%
way (Base : all who have used or	Fairly satisfied	57%	60%	62%	69%
benefited from footpaths,	Neither satisfied nor dissatisfied	10%	6%	9%	1%
bridleways and rights of way)	Fairly dissatisfied	6%	9%	9%	9%
	Very dissatisfied	3%	3%	1%	4%
	Don't know	2%	1%	1%	4%
	Satisfied	79%	80%	81%	82%
	Dissatisfied	9%	12%	10%	13%
	Net satisfied		68%	70%	
Q.36k And how satisfied or		70%			69%
dissatisfied are you with	Unweighted Total	1654	950	136	44
	Weighted Total	1644	957	118	46
ILOCAL LIDS OF HOUSEHOLD WASLE	Very satisfied	43%	37%	38%	17%
Local tips or household waste recycling centres (Base : all who		46%	49%	51%	59%
recycling centres (Base : all who have used or benefited from local	Fairly satisfied				
recycling centres (Base : all who	Neither satisfied nor dissatisfied	4%	5%	3%	7%
recycling centres (Base : all who have used or benefited from local	Neither satisfied nor dissatisfied Fairly dissatisfied	4% 4%	5% 6%	4%	6%
recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Neither satisfied nor dissatisfied	4%	5%		
recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Neither satisfied nor dissatisfied Fairly dissatisfied	4% 4%	5% 6%	4%	6%
recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied	4% 4% 2%	5% 6% 3%	4% 3%	6%
recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know	4% 4% 2% 1%	5% 6% 3% 1%	4% 3% 1%	6% 11% -

	T .				
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20	_	_
County Council			ė	2007	2003
Data Supplied by Ipsos MORI		hir	hir		
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Burnley	Burnley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	nc	uc	Ξ	Ε
	Green = statistically significantly better, red = significantly worse	La	La	Bu	Вп
Q.36l And how satisfied or	Unweighted Total	2003	-	181	
dissatisfied are you with	- Weighted Total	2023	-	157	
Doorstep recycling collections	Very satisfied	36%	n/a	31%	n/a
(Base : all who have used or	Fairly satisfied	43%	n/a	47%	n/a
benefited from doorstep recycling	Neither satisfied nor dissatisfied	4%	n/a	5%	n/a
collections)	Fairly dissatisfied	10%	n/a	11%	n/a
	Very dissatisfied	6%	n/a	5%	n/a
	Don't know	1%	n/a	1%	n/a
	Satisfied	79%	n/a	78%	n/a
	Dissatisfied	16%	n/a	16%	n/a
	Net satisfied	63%	n/a	62%	n/a
Q.36m And how satisfied or	Unweighted Total	117	42	9	2
dissatisfied are you with	Weighted Total	120	49	8	2
Support for local businesses	Very satisfied	13%	16%	24%	69%
(Base : all who have used or	Fairly satisfied	47%	32%	43%	-
benefited from support for local	Neither satisfied nor dissatisfied	11%	12%	12%	31%
businesses)	Fairly dissatisfied	10%	17%	11%	-
	Very dissatisfied	4%	9%	-	_
	Don't know	15%	14%	10%	-
	Satisfied	60%	48%	67%	69%
	Dissatisfied	14%	27%	11%	-
	Net satisfied	46%	21%	56%	69%
Q.36n And how satisfied or	Unweighted Total	115	63	10	3
dissatisfied are you with	Weighted Total	115	62	8	3
Trading standards (including food	Very satisfied	24%	38%	69%	33%
quality and consumer advice)	Fairly satisfied	48%	45%	22%	67%
(Base : all who have used or benefited from trading standards)	Neither satisfied nor dissatisfied	11%	8%	9%	-
benefited from trading standards)	Fairly dissatisfied	1%	4%	-	-
	Very dissatisfied	5%	3%	-	-
	Don't know	11%	3%	-	-
	Satisfied	72%	83%	91%	100%
	Dissatisfied	6%	6%	-	-
	Net satisfied	67%	76%	91%	100%
Q.360 And how satisfied or	Unweighted Total	154	56	8	3
dissatisfied are you with	Weighted Total	161	60	7	3
Planning services (e.g. planning for	Very satisfied	8%	14%	-	-
future development in the county, not planning permissions for your	Fairly satisfied	37%	48%	47%	-
house) (Base : all who have used or	Neither satisfied nor dissatisfied	14%	15%	25%	61%
benefited from planning services)	Fairly dissatisfied	14%	12%	-	-
, ,	Very dissatisfied	12%	8%	14%	-
	Don't know	15%	3%	14%	39%
	Satisfied	45%	62%	47%	-
	Dissatisfied	26%	20%	14%	-
	Net satisfied	19%	42%	34%	
Q.37 And overall, do you think that	Unweighted Total	2451	1541	205	115
the environmental services you have used or benefited from have got		2451	1541	179	119
better or worse over the last two	Got better	39%	44%	50%	31%
years or so, or have they stayed the	Got worse	12%	9%	14%	13%
same? (Base : all respondents)	Stayed the same	40%	35%	32%	41%
0.40 William 188	Don't know	8%	12%	4%	15%
Q.40 Which of these modes of	Unweighted Total	2451	1541	205	115
transport have you or your family used in the last twelve months?	Weighted Total	2451	1541	179	119
(Base : all respondents)	Local bus services	60%	57%	68%	68%
· · · · · · · · · · · · · · · · · · ·	Local train services	41%	31%	31%	21%
	Local taxis	53%	52%	63%	65%
	Driven a car myself	70%	67%	69%	54%
	Been a passenger in a car	74%	70%	76%	73%
	None of these	1%	1%	- 0.407	-
	Public transport user	80%		84%	-

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Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		70	20	_	8
County Council		<u> </u>	ē	2007	2003
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		ih	ihi		7
Fieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Burnley	Burnley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	aŭ (	ano	L L	un
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	B	В
Q.41a And how satisfied or	Unweighted Total	1438	857	140	78
dissatisfied are you with	Weighted Total	1469	883	122	81
Local bus services (Base : all who have used or benefited from local	Very satisfied	31%	26%	26%	26%
bus services)	Fairly satisfied	47%	45%	54%	49%
bus services,	Neither satisfied nor dissatisfied	7%	5%	8%	5%
	Fairly dissatisfied	8%	14%	8%	9%
	Very dissatisfied	5%	8%	3%	9%
	Don't know	1%	2%	1%	1%
	Satisfied	78%	71%	80%	75%
	Dissatisfied	14%	22%	11%	18%
	Net satisfied	64%	49%	69%	56%
Q.41b And how satisfied or	Unweighted Total	933	459	62	22
dissatisfied are you with	Weighted Total	998	483	56	25
Local train services (Base : all who	Very satisfied	25%	17%	17%	9%
have used or benefited from local train services)	Fairly satisfied	53%	52%	56%	58%
train services)	Neither satisfied nor dissatisfied	9%	7%	9%	4%
	Fairly dissatisfied	7%	14%	11%	14%
	Very dissatisfied	3%	9%	7%	15%
	Don't know	2%	1%	-	-
	Satisfied	79%	68%	74%	67%
	Dissatisfied	11%	23%	18%	29%
	Net satisfied	68%	46%	56%	39%
Q.41c And how satisfied or	Unweighted Total	2320	1382	201	94
dissatisfied are you with	Weighted Total	2335	1390	175	98
Local road system (Base : all who	Very satisfied	8%	8%	8%	3%
have used or benefited from the road system)	Fairly satisfied	50%	48%	59%	57%
Toda system)	Neither satisfied nor dissatisfied	17%	14%	14%	13%
	Fairly dissatisfied	13%	16%	11%	12%
	Very dissatisfied	7%	9%	5%	5%
	Don't know	5%	5%	2%	10%
	Satisfied	58%	56%	67%	60%
	Dissatisfied	20%	26%	16%	16%
	Net satisfied	38%	30%	51%	44%
Q.41d And how satisfied or			758	126	73
dissatisfied are you with	Unweighted Total	1236	730		
Local taxis (Base : all who have	Unweighted Total Weighted Total	1236 1298	805	112	77
,				112 25%	77 14%
used or benefited from local taxis)	Weighted Total	1298	805		
,	Weighted Total Very satisfied	1298 27%	805 28%	25%	14%
,	Weighted Total Very satisfied Fairly satisfied	1298 27% 55%	805 28% 56%	25% 52%	14% 57%
,	Weighted Total  Very satisfied  Fairly satisfied  Neither satisfied nor dissatisfied	1298 27% 55% 10%	805 28% 56% 7%	25% 52% 8%	14% 57% 10%
,	Weighted Total  Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know	1298 27% 55% 10% 4%	805 28% 56% 7% 5%	25% 52% 8% 10%	14% 57% 10% 9%
,	Weighted Total  Very satisfied  Fairly satisfied  Neither satisfied nor dissatisfied  Fairly dissatisfied  Very dissatisfied	1298 27% 55% 10% 4% 1%	805 28% 56% 7% 5% 3%	25% 52% 8% 10% 4%	14% 57% 10% 9%
,	Weighted Total  Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know	1298 27% 55% 10% 4% 1% 2%	805 28% 56% 7% 5% 3% 1%	25% 52% 8% 10% 4% 1%	14% 57% 10% 9% 10%
,	Weighted Total  Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know  Satisfied	1298 27% 55% 10% 4% 1% 2%	805 28% 56% 7% 5% 3% 1% 84%	25% 52% 8% 10% 4% 1%	14% 57% 10% 9% 10% - <b>71%</b>
used or benefited from local taxis)  Q.42 And overall, do you think that	Weighted Total  Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know  Satisfied Dissatisfied	1298 27% 55% 10% 4% 1% 2% 82%	805 28% 56% 7% 5% 3% 1% 84% 8%	25% 52% 8% 10% 4% 1% 77%	14% 57% 10% 9% 10% - 71% 19%
used or benefited from local taxis)  Q.42 And overall, do you think that the transport services you have	Weighted Total  Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know  Satisfied Dissatisfied Net satisfied Net satisfied	1298 27% 55% 10% 4% 1% 2% 82% 5% 77%	805 28% 56% 7% 5% 3% 1% 84% 84%	25% 52% 8% 10% 4% 1% 77% 15%	14% 57% 10% 9% 10% - 71% 19% 52%
used or benefited from local taxis)  Q.42 And overall, do you think that the transport services you have used or benefited from have got	Weighted Total  Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know  Satisfied Dissatisfied Net satisfied Unweighted Total	1298 27% 55% 10% 4% 1% 2% 82% 5% 77%	805 28% 56% 7% 5% 3% 1% 84% 84% 1156	25% 52% 8% 10% 4% 1% 77% 15% 62%	14% 57% 10% 9% 10% - 71% 19% 52%
Q.42 And overall, do you think that the transport services you have used or benefited from have got better or worse over the last two	Weighted Total  Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total	1298 27% 55% 10% 4% 1% 2% 82% 5% 77% 1921 1967	805 28% 56% 7% 5% 3% 1% 84% 86% 76% 1156 1181	25% 52% 8% 10% 4% 1% 77% 15% 62%	14% 57% 10% 9% 10% - 71% 19% 52% 94
used or benefited from local taxis)  Q.42 And overall, do you think that the transport services you have used or benefited from have got	Weighted Total  Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know  Satisfied Dissatisfied Dissatisfied Unweighted Total Weighted Total Got better	1298 27% 55% 10% 4% 1% 2% 82% 5% 77% 1921 1967 28%	805 28% 56% 7% 5% 3% 1% 84% 876% 1156 1181 24%	25% 52% 8% 10% 4% 1% 77% 15% 62% 172 151 40%	14% 57% 10% 9% 10% - 71% 19% 52% 94 98 28%

Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		_
County Council			ė	2007	2003
Data Supplied by Ipsos MORI		hir	Αį		
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	ancashire	Burnley	Burnley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	nc	nc	Ξ	Ξ
	Green = statistically significantly better, red = significantly worse	La	La	Bu	Bu
Q.43 Still thinking about transport,	Unweighted Total	2451	2447	205	203
which of the following two or three	- Weighted Total	2451	2447	179	188
local transport issues do you think	Reducing delays to traffic	36%	31%	30%	26%
should be the main priorities for	Improving existing roads, street lighting and bridges	34%	37%	50%	49%
Lancashire County Council? (Base :	Improving travelling by public transport	33%	33%	33%	32%
all respondents)	Improving road safety	25%	23%	22%	21%
	Improving pedestrian facilities (e.g. improved crossings, pavements)	23%	25%	22%	33%
	Providing safer routes to schools	20%	23%	23%	22%
	Improving bus and rail facilities (e.g. bus stops, shelters, termini)	19%	21%	28%	16%
	Providing more information about bus and train services	13%	13%	13%	10%
	Building new roads	13%	12%	8%	4%
	Improving cycling facilities	13%	13%	16%	11%
	Other	5%	3%	3%	1%
	None of these	3%	2%	-	4%
	Don't know	4%	3%	1%	4%
Q.44 Thinking now about all the	Unweighted Total	2451	2447	205	203
services provided by Lancashire	Weighted Total	2451	2447	179	188
County Council, which three or four	Services for adults	41%	-	43%	-
of the services on this list, do you	- Services for older people (e.g. home carers, meals on wheels etc.)	31%	37%	32%	44%
think are most important for people	- Council run services and facilities for disabled adults	9%	13%	8%	9%
in this area? (Base : all	- Services for adults with mental health problems	5%	7%	6%	5%
respondents)	- Services for adults with Henring difficulties	3%	6%	4%	6%
	- Services for carers	5%	n/a	5%	n/a
	Services for young people	41%	26%	56%	23%
	- Services for young people (e.g. youth clubs, youth projects, Connexions Service)	27%	14%	33%	12%
	- Services for young people (e.g. youn clabs, youn projects, connexions service)	4%	n/a	8%	n/a
	- Services for vulnerable children and families	7%	n/a	13%	n/a
	- Services for young offenders	4%	6%	8%	6%
		7%	n/a	11%	n/a
	- Services for families and younger children (e.g. surestart, children's centres)  Education	29%	11/a	39%	11/a
		6%	11%	8%	14%
	- Nursery schools		18%	14%	20%
	- Primary schools	15% 17%	21%	22%	23%
	- Secondary schools - Special schools	2%		4%	
			n/a		n/a
	Community services	18% 7%	-	15% 7%	- 00/
	- Libraries		10%	7%	8%
	- Museums - Support for the arts	1% 2%	1% 2%	1%	1% 1%
	- Adult education  Registration of highs deaths and marriages	4% 1%	6% 1%	4% 1%	4% 1%
	Registration of births, deaths and marriages     Welfare rights	1% 4%	n/a	1% 2%	
	I	4% 2%	11/a 2%	1%	n/a 2%
	- County information Centres Environmental services	2% 77%	∠ 70	75%	∠% -
	- Street lighting	8%	n/a	75% 15%	n/a
	- Road maintenance and repairs	25%	7%	20%	10%
	- Pavement maintenance	13%	n/a	13%	n/a
	- Traffic management (e.g. signs and signalling)	8%	10%	8%	7%
		14%	n/a	13%	
	- Traffic calming measures - Road safety	19%	14%	12%	n/a 10%
	- Cycle facilities (e.g. cycle paths)	5%	2%	4%	1%
	- Cycle racilities (e.g. cycle patris) - Countryside recreation (e.g. country parks, picnic sites etc)	5% 6%	10%	4% 7%	7%
		5%	6%	6%	7% 5%
	- Footpaths, bridleways and rights of way				
	- Local tips or household waste recycling centres	13%	5%	9%	6%
	- Doorstep recycling collections	23%	n/a	18%	n/a
	- Support for local businesses	6%	6%	5%	4%
	- Trading standards (including food quality and consumer advice)	2%	2%	2%	3%
	- Planning services (e.g. planning for future development in the county, not planning	5%	8%	6%	9%
	Other	4%	3%	4%	7%
	None Of these	1%	1%	-	2%
	Don't know	6%	4%	1%	4%

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire 2007	Lancashire 2003	Burnley 2007	Burnley 2003
Q.55 Which of these statements	Unweighted Total	2451	2447	205	203
comes closest to your attitude about Lancashire County Council?		2451	2447	179	188
(Base : all respondents)	I'm not really interested in what the County Council does, or whether it does its job	2%	2%	1%	2%
(,	I'm not interested in what the County Council does as long as it does its job	18%	18%	18%	25%
	I like to know what the County Council is doing, but I'm happy to let it get on with the	58%	56%	54%	46%
	I would like to have more of a say in what the County Council does	17%	19%	24%	23%
	I already work for, or am already involved with the County Council and the services if	4%	3%	3%	2%
	None of these	1%	1%	-	1%
	Don't know	1%	1%	-	1%
Q.56 Which two or three of the	Unweighted Total	2451	2447	205	203
following do you think it is most	Weighted Total	2451	2447	179	188
important for your local county councillors to do? (Base : all	Listening to the views of local people	75%	76%	73%	79%
respondents)	Dealing with complaints and problems	50%	50%	55%	57%
l'espondents,	Working with local communities to provide more effective services	36%	40%	32%	42%
	Keeping you informed about County Council activities	28%	32%	32%	32%
	Representing local views to business and government	16%	15%	20%	12%
	Reflect the backgrounds of their local community	12%	n/a	7%	n/a
	Reviewing and planning local services	11%	10%	7%	6%
	Taking decisions about County Council services	9%	9%	11%	9%
	Ensuring ethical standards are maintained across the County Council	8%	9%	9%	7%
	Scrutinising County Council decisions	7%	7%	11%	9%
	Other	1%	1%	2%	1%
	None of these	-	0%	-	-
	Don't know	4%	2%	3%	3%