Life in Lancashire Survey 2007					1
		07	03		
Results compiled by Lancashire		2007	2003		
County Council				2007	2003
Data Supplied by Ipsos MORI		Ė	hir		20
Fieldwork: 15 Sep - 16 Dec 2007	District COO7	Lancashire	Lancashire	Chorley	Chorley
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	ü	nc	ē	or o
	Green = statistically significantly better, red = significantly worse	[a	Lai	કં	Š
Q.1 Thinking about Lancashire, on	Unweighted Total	2451	2447	215	202
the whole, how satisfied or	Weighted Total	2451	2447	217	218
dissatisfied are you with it as a	Very satisfied	41%	41%	48%	45%
place to live?	•	49%	47%	43%	50%
(Base : all respondents)	Fairly satisfied				
	Neither satisfied nor dissatisfied	5%	5%	2%	2%
	Fairly dissatisfied	3%	4%	4%	1%
	Very dissatisfied	1%	1%	-	1%
	Don't know	1%	1%	-	1%
	Satisfied	90%	88%	92%	95%
	Dissatisfied	4%	6%	5%	2%
	Net satisfied	86%	83%	87%	92%
Q.2 Thinking about this area, on the	Unweighted Total	2451	2447	215	202
whole, how satisfied or dissatisfied	Weighted Total	2451	2447	217	218
are you with it as a place to live? (Base : all respondents)	Very satisfied	43%	42%	49%	42%
(Dase : all respondents)	Fairly satisfied	41%	39%	34%	48%
	Neither satisfied nor dissatisfied	7%	6%	8%	5%
	Fairly dissatisfied	6%	7%	4%	3%
	Very dissatisfied	4%	4%	4%	2%
	Don't know	-	0%	-	-
	Satisfied	83%	81%	83%	90%
	Dissatisfied	9%	12%	8%	5%
	Net satisfied	74%	70%	75%	85%
Q.3 And which three or four things,	Unweighted Total	2451	2447	215	202
if any, would you say are good	Weighted Total	2451	2447	217	218
things about living in this area?	Friendly neighbours/ people/good community spirit	38%	33%	39%	28%
(Base : all respondents)	Peace and quiet	36%	36%	40%	38%
	Openness/greenery/ countryside	28%	24%	38%	14%
	Convenient for shops	27%	24%	30%	34%
	·	19%	16%	17%	18%
	Access to the countryside/coast	19%		23%	
	Access to other places/ centrally located		19%		16%
	Adequate public transport	14%	9%	10%	8%
	Safe area/low crime rate	13%	12%	12%	13%
	Good schools/education	13%	10%	16%	14%
	Near to family/friends	11%	9%	17%	17%
	Convenient for work	8%			
			7%	8%	11%
	Good shopping facilities	7%	5%	7%	6%
	Good public services	7% 6%	5% 3%	7% 8%	6% 7%
	Good public services Good roads	7% 6% 5%	5% 3% 3%	7% 8% 14%	6% 7% 7%
	Good public services Good roads Good health facilities	7% 6% 5% 5%	5% 3% 3% 3%	7% 8% 14% 8%	6% 7% 7% 7%
	Good public services Good roads	7% 6% 5%	5% 3% 3% 3% 4%	7% 8% 14% 8% 5%	6% 7% 7% 7% 4%
	Good public services Good roads Good health facilities	7% 6% 5% 5%	5% 3% 3% 3%	7% 8% 14% 8%	6% 7% 7% 7%
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting	7% 6% 5% 5% 5%	5% 3% 3% 3% 4%	7% 8% 14% 8% 5%	6% 7% 7% 7% 4%
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities	7% 6% 5% 5% 5% 4%	5% 3% 3% 3% 4% 4%	7% 8% 14% 8% 5% 4%	6% 7% 7% 7% 4% 1%
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting	7% 6% 5% 5% 5% 4% 2%	5% 3% 3% 3% 4% 4%	7% 8% 14% 8% 5% 4% 3%	6% 7% 7% 7% 4% 1%
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities	7% 6% 5% 5% 5% 4% 2%	5% 3% 3% 3% 4% 4% 0%	7% 8% 14% 8% 5% 4% 3% 4%	6% 7% 7% 4% 1% 1%
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic	7% 6% 5% 5% 4% 2% 2%	5% 3% 3% 4% 4% 0% 1%	7% 8% 14% 8% 5% 4% 3% 4% 2%	6% 7% 7% 4% 1% -
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing	7% 6% 5% 5% 4% 2% 2% 2%	5% 3% 3% 4% 4% 0% 1% 1% 2%	7% 8% 14% 8% 5% 4% 3% 4% 2% 3%	6% 7% 7% 4% 1% - - 1%
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution	7% 6% 5% 5% 4% 2% 2% 2% 1%	5% 3% 3% 4% 4% 0% 1% 1% 2%	7% 8% 14% 8% 5% 4% 3% 4% 2% 3% 2%	6% 7% 7% 4% 1% - - 1% 2%
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children	7% 6% 5% 5% 4% 2% 2% 2% 1% 1%	5% 3% 3% 4% 4% 0% 1% 1% 1%	7% 8% 14% 8% 5% 4% 3% 4% 2% 3% 2% 1%	6% 7% 7% 4% 1% - - 1% 2%
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people	7% 6% 5% 5% 4% 2% 2% 1% 1%	5% 3% 3% 4% 4% 0% 1% 1% 1%	7% 8% 14% 8% 5% 4% 2% 3% 2% 1%	6% 7% 7% 4% 1% - - 1% 2%
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents	7% 6% 5% 5% 5% 4% 2% 2% 2% 1% 1% 1%	5% 3% 3% 4% 4% 0% 1% 1% 1% 1% 0%	7% 8% 14% 8% 5% 4% 2% 3% 2% 1%	6% 7% 7% 4% 1% 1% 2% - 1% -
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults	7% 6% 5% 5% 5% 4% 2% 2% 1% 1% 1% 1%	5% 3% 3% 4% 4% 0% 1% 1% 2% 1% 1% 1% 0% 1%	7% 8% 14% 8% 5% 4% 3% 4% 2% 1% - 1% - 2%	6% 7% 7% 4% 1% 1% 2% - 1% -
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for young pents Good facilities for young pents Good facilities for young pents Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities	7% 6% 5% 5% 5% 4% 2% 2% 1% 1% 1% 1%	5% 3% 3% 4% 4% 0% 1% 1% 1% 1% 0% 1% 0%	7% 8% 14% 8% 5% 4% 3% 4% 2% 1% - 1% - 1% - 1%	6% 7% 7% 4% 1% 1% - 1% 1%
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for younge people Good facilities for young people Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking	7% 6% 5% 5% 5% 4% 2% 2% 1% 1% 1% 1%	5% 3% 3% 4% 4% 0% 1% 1% 1% 1% 0% 1% 0% 0%	7% 8% 14% 8% 5% 4% 3% 4% 2% 1% - 1% - 1% - 2% 1% 3%	6% 7% 7% 4% 1% 1% - 1%
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking Low levels of development	7% 6% 5% 5% 5% 4% 2% 2% 1% 1% 1% 1% 1%	5% 3% 3% 4% 4% 0% 1% 1% 1% 1% 0% 0% 0% 0%	7% 8% 14% 8% 5% 4% 3% 4% 2% 1% - 1% - 2% 1% 3% 1%	6% 7% 7% 4% 1% 1% 1% 1%
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for young people Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking Low levels of Council Tax	7% 6% 5% 5% 5% 4% 2% 2% 1% 1% 1% 1% 1%	5% 3% 3% 4% 4% 0% 1% 1% 1% 0% 1% 0% 0% 0% 0%	7% 8% 14% 8% 5% 4% 3% 4% 2% 1% - 1% - 1% 1% 1%	6% 7% 7% 4% 1% 1% 1% 1%
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for younge people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking Low levels of Council Tax Other	7% 6% 5% 5% 5% 4% 2% 2% 2% 1% 1% 1% 1% 1% 1% 1% 9%	5% 3% 3% 4% 4% 0% 1% 1% 1% 0% 1% 0% 0% 0% 0% 0% 0%	7% 8% 14% 8% 5% 4% 3% 4% 2% 1% - 1% - 2% 1% 3% 1% 1% 9%	6% 7% 7% 4% 1% - - - 1% - - - - 1% - - - 1% - - - 1% - - - 1% - - - -
	Good public services Good roads Good health facilities Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for young people Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking Low levels of Council Tax	7% 6% 5% 5% 5% 4% 2% 2% 1% 1% 1% 1% 1%	5% 3% 3% 4% 4% 0% 1% 1% 1% 0% 1% 0% 0% 0% 0%	7% 8% 14% 8% 5% 4% 3% 4% 2% 1% - 1% - 1% 1% 1%	6% 7% 7% 4% 1% 1% 1% 1%

Life in Lancachine Common 2007					
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire County Council				7	က
Data Supplied by Ipsos MORI		ē	re	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007		Shi	shi		
1 leidwork. 10 dep - 10 bec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Chorley	Chorley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	ь	ho
	Green = statistically significantly better, red = significantly worse				_
Q.4 And which three or four things, if any, would you say are bad things	Unweighted Total	2451	2351	215	196
about living in this area?	Weighted Total	2451	2352	217	211
(Base : all respondents)	Too much traffic	14%	9%	13%	12%
, ,	Speed of traffic	10%	6%	12%	8%
	Poor facilities for young people	9%	10%	11%	16%
	Poor public transport	8%	n/a	6%	n/a
	Streets not clean enough	8%	7%	8%	5%
	Poor parking	7%	5%	6%	4%
	Unsafe area/high crime rate	7%	7%	5%	1%
	Too much vandalism/ graffiti	6%	6%	4%	5%
	Drugs misuse	5%	n/a	2%	n/a
	Inconvenient for shops	5%	4%	7%	3%
	Neighbours/people/ community cohesion/ racial intolerance	5% ==/	3%	4%	1%
	Poor condition of roads	5% 5%	4% 5%	4% 6%	7% 6%
	Poor leisure/recreation facilities	5%	5%	6%	6%
	Expensive housing  Generally run down	4%	1%	5% 1%	5% 3%
	Generally run-down	4%	6% 2%	1%	3%
	Lack of peace and quiet	4%	2%	4%	10/
	Poor shopping facilities Lack of police	4% 3%	3% n/a	3% 2%	1% n/a
			2%	3%	3%
	Poor condition of footpaths	3% 3%	2% 4%	3% 2%	3% 7%
	Poor facilities for younger children Roadworks	3%	1%	1%	4%
		3%	2%	4%	3%
	Stray dogs/dog fouling Jobs paying low wages	2%	1%	1%	-
	Poor street lighting	2%	1%	-	4%
	The Council wastes money	2%	n/a	2%	n/a
	Unemployment/poor job opportunities	2%	2%	4%	1%
	Far away from family/ friends	1%	1%	1%	2%
	High levels of development	1%	1%	1%	
	High levels of pollution	1%	1%	-	
	Inconvenient for work	1%	1%		_
	Poor access to other places	1%	1%	1%	
	Poor health facilities	1%	1%	-	2%
	Poor housing	1%	2%	_	1%
	Poor schools/education	1%	1%		2%
	Lack of openness/ greenery/countryside		0%	_	0%
	Poor access to the countryside/coast	[	0%	_	1%
	Poor childcare facilities	l .	0%	1%	0%
	Poor educational opportunities for adults	_	0%	-	-
	Poor facilities for people from my ethnicity/culture/faith	_	n/a	-	n/a
	Other	25%	29%	29%	32%
	None of these/no bad things	22%	25%	22%	23%
	Don't know	2%	4%	4%	4%
Q.5 Thinking now about your	Unweighted Total	2451	2447	215	202
quality of life, which two or three of	Weighted Total	2451	2447	217	218
the following things, if any, are the	Reduce crime and disorder	37%	40%	40%	33%
most important to improve your own	Provide activities for young people	34%	32%	31%	37%
quality of life? (Base : all respondents)	Reduce traffic and transport problems	29%	25%	32%	26%
respondents)	Protect the environment	20%	16%	18%	24%
	Provide more affordable housing	18%	13%	17%	17%
	Reduce the harm from alcohol and drug misuse	17%	22%	18%	19%
	Improve opportunities for leisure and cultural activities	15%	15%	16%	15%
	improve opportunities for leisure and cultural activities				14%
	Involve local people in decision making	14%	13%	12%	, 0
		14% 13%	13% 12%	12% 17%	11%
	Involve local people in decision making				
	Involve local people in decision making Improve employment opportunities	13%	12%	17%	11%
	Involve local people in decision making Improve employment opportunities Help people to live healthier lives	13% 11%	12% 9%	17% 9%	11% 10%
	Involve local people in decision making Improve employment opportunities Help people to live healthier lives Improve education and learning services	13% 11% 10%	12% 9% 10%	17% 9% 12%	11% 10% 7%
	Involve local people in decision making Improve employment opportunities Help people to live healthier lives Improve education and learning services Improve individual care and support services *(welfare and caring services in 2003)	13% 11% 10% 10%	12% 9% 10% 11%	17% 9% 12% 10%	11% 10% 7% 10%

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire 2007	Lancashire 2003	Chorley 2007	Chorley 2003
Q.6 In your opinion, which two or	Unweighted Total	245	221	24	12
three, if any, of the following should Lancashire County Council do in	Weighted Total	243	245	25	15
order to improve education and	More discipline in schools	46%	41%	48%	41%
learning services? (Base : all who	More investment in schools on books and equipment	31%	33%	33%	58%
feel it is important to improve	Schools and parents working more closely together	29%	25%	23%	24%
education and learning services)	Provide more leisure or arts activities after school	26%	25%	37%	28%
	Additional school classes before and after school	22%	15%	23%	-
	More information about day and evening classes	22%	15%	24%	7%
	Better teachers	21%	13%	14%	16%
	More teachers	19%	23%	35%	38%
	Local literacy and numeracy support courses for adults	17%	12%	20%	-
	Reduce truancy in schools	13%	15%	8%	-
	Longer school hours or longer school year	10%	11%	8%	8%
	Other	7%	8%	-	9%
	None of these	-	0%	-	-
O.7. In communication such table to the communication of the communicati	Don't know	-	3%	4%	-
Q.7 In your opinion, which two or three, if any, of the following should	Unweighted Total Weighted Total	258	295 278	22 21	23 22
Lancashire County Council do in		241			
order to improve welfare and caring	Making care affordable	37%	41%	41%	58%
services? (Base : all who feel it is	Knowing more about what services are available	32%	38%	38%	25%
important to improve individual care	Providing care to meet individuals' needs	26%	- /-	27%	/
and support services)	More help to access care and support services	25% 23%	n/a 26%	13% 10%	n/a 40%
	Having good emergency services	23%		22%	
	Having someone to contact for help	21%	28%	22%	23%
	Getting transport when needed  More contact with staff from care services	20%	n/a 31%	31%	n/a 14%
		19%	23%	23%	8%
	Being able to live at home	12%	23%	23% 5%	070
	Support as a carer Having a warm home	10%	13%	5% 9%	14%
	Supporting people to live healthily	10%	1370	13%	14 70
	Enable more young people with additional needs to live independently	8%	0.20607	14%	23%
	More contact with friends/relatives	6%	6%	9%	4%
	Other	2%	4%	9% 4%	4% 5%
	None of these	∠70	4% 1%	→ 70	J /0
		1%	1 70	4%	-
	Don't know	1%		4%	

Life in Lancachine Common 2007					
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire			20	2	6
County Council		ē	ē	2007	2003
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		shi	shi		
riciamorkii 10 dop 10 doo 2001	District 2007 results are compared for significant differences with Lancashire 2007	ä	ca	rle	rle
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Lancashire	Lancashire	Chorley	Chorley
	Green = statistically significantly better, red = significantly worse				
Q.8 In your opinion, which two or	Unweighted Total	352	364	35	30
three, if any, of the following should Lancashire County Council do in	Weighted Total	364	379	36	32
order to improve opportunities for	Create safe open places and play areas	38%	36%	38%	20%
leisure activities? (Base : all who	More information about what's on in your area	32%	21%	31%	34%
feel it is important to improve	Lower entrance cost to facilities	28%	33%	26%	29%
opportunities for leisure and cultural	More opportunities to try new activities	26%	21%	30%	10%
activities)	Better public transport to help get to places	22%	20%	20%	28%
	Someone to help us organise local events	20%	15%	24%	10%
	More opportunities to learn or improve skills	18%	14%	16%	8%
	Longer opening hours at places you want to go	17%	14%	16%	24%
	Support to help you use leisure and cultural services	16%	n/a	13%	n/a
	Access to the countryside and open spaces	10%	n/a	13%	n/a
	More information about volunteering opportunities	9%	4%	8%	9%
	Segregated sessions for some activities	3%	3%	-	4%
	Other	5%	3%	11%	3%
	None of these	1%	1%	-	-
	Don't know	1%	1%	-	-
Q.9 In your opinion, which two or	Unweighted Total	898	972	86	66
three, if any, of the following should Lancashire County Council do in	Weighted Total	895	985	87	72
order to reduce crime and disorder?	More visible police presence	70%	71%	70%	65%
(Base : all who feel it is important to	Tackle antisocial behaviour	60%	n/a	53%	n/a
reduce crime and disorder)	Tackle drug and alcohol misuse	34%	35%	27%	33%
	More community involvement	20%	13%	18%	12%
	Give the courts more choice in sentencing	20%	21%	23%	27%
	Closed circuit TV	19%	28%	17%	24%
	Speed restrictions and traffic calming	19%	11%	27%	13%
	Improve lighting in streets and car parks	14%	12%	21%	5%
	Improve access to support services for victims of crime	9%	n/a	8%	n/a
	Other	2%	3%	5%	2%
	None of these	-	0	-	
O 40 In visua salalan vihish turi	Don't know	1%	3%	3%	5%
Q.10 In your opinion, which two or three, if any, of the following should	Unweighted Total	811	766	64	74
Lancashire County Council do in	Weighted Total	825	771	67	80
order to provide activities for young	More youth centres for meeting people of their own age	59%	66%	56%	71%
people? (Base : all who feel it is	More leisure facilities that are affordable for young people	58%	60%	57%	62%
important to provide activities for	More spaces for playing	34%	34% 30%	38%	25%
young people)	Listen to young people more	30%		28%	32%
	Better access to local jobs	19% 18%	n/a 17%	26% 21%	n/a 25%
	Financial help for staying in education and training	18% 16%	17% 17%		
	Provide more affordable public transport for young people		1/%	23%	24%
	Provide more volunteering opportunities	11%	70/	5%	100/
	Advice for young people about sexual behaviour	9%	7%	12%	18%
	Other	3%	2%	9%	5%
	None of these	-	0	-	- 001
	Don't know	1%	3%	-	2%

Life in Lawrenchine Common 2007					
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire			20	_	6
County Council		<u> </u>	ē	2007	2003
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		Ä	shi	7	/ 2
1 leidwork. 13 Sep - 10 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	ä	cas	rle)	rle)
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ancashire	-ancashire	Chorley	Chorley
	Green = statistically significantly better, red = significantly worse	Ľ	'n	ပ	၁
Q.11 In your opinion, which two or	Unweighted Total	425	555	40	40
three, if any, of the following should	Weighted Total	421	545	40	41
Lancashire County Council do in order to reduce alcohol and drug	Stricter punishment for illegal drug dealers	59%	62%	67%	58%
misuse? (Base : all who feel it is	Stricter punishment for illegal drug users	46%	42%	40%	41%
important to reduce the harm from	Better enforcement against underage alcohol sales	43%	n/a	66%	n/a
alcohol and drug misuse)	Drug and alcohol awareness education in school	29%	34%	30%	20%
	Greater reporting of suspicious activities	21%	22%	21%	37%
	Educate parents about alcohol and drug misuse	20%	22%	24%	24%
	More information for people misusing alcohol and drugs	16%	22%	13%	20%
	Local treatment services for alcohol and drug misuse	16%	n/a	20%	n/a
	Local drug services for drug users	12%	15%	-	8%
	Other	3%	2%	3%	-
	None of these	-	0%	-	-
	Don't know	1%	3%	-	7%
Q.12 In your opinion, which two or	Unweighted Total	491	389	41	47
three, if any, of the following should	Weighted Total	487	397	40	52
Lancashire County Council do in	Stricter enforcement of penalties for littering	47%		61%	
order to protect the environment? (Base : all who feel it is important to	Stricter enforcement of penalties for dog fouling	36%	46%	41%	59%
protect the environment)	Clean streets more regularly	33%	34%	36%	34%
protoct the characterist,	Recycling facilities in neighbourhoods	26%		22%	
	Plant more trees	24%	19%	29%	34%
	More household waste recycling centres	23%	30%	10%	21%
	Reduce industrial pollution	21%	23%	22%	17%
	Reduce number of car journeys	18%	22%	12%	11%
	Greater information on the local environment	14%	23%	5%	29%
	Advice on conserving energy	13%	19%	12%	17%
	Other	6%	7%	5%	10%
	None of these	1%	0%	2%	-
	Don't know		3%	2%	1%
Q.13 In your opinion, which two or	Unweighted Total	266	220	19	19
three, if any, of the following should	Weighted Total	258	229	19	23
Lancashire County Council do in	Better access to local dentists	43%	n/a	52%	n/a
order to help people to live healthier	More advice about healthy living	34%	27%	21%	26%
lives? (Base : all who feel it is important to help people to live	Cut down on traffic congestion	31%	32%	27%	25%
healthier lives)	People taking responsibility for their own health	30%	38%	37%	42%
]	Reduce industrial air pollution	24%	n/a	27%	n/a
	Improve access to health services	24%	n/a	10%	n/a
	More information about community health services	20%	35%	15%	18%
	Better access to local doctors	19%	27%	21%	26%
	More affordable alternative medicine or therapies	18%	27%	20%	41%
	language have been an additional	12%	n/a	5%	n/a
	Improve housing conditions	12/0	II/a	0 / 0	
	Other	1%	3%	-	4%
					4% -

Life in Lancashire Survey 2007					
Results compiled by Lancashire		2007	2003		
County Council				2	33
Data Supplied by Ipsos MORI		ire	ire	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007		sh	sh		
•	District 2007 results are compared for significant differences with Lancashire 2007	ıca	ıca	rle	rle
	results. Lancashire 2007 results are compared with Lancashire 2003 results.  Green = statistically significantly better, red = significantly worse	Lancashire	Lancashire	Chorley	Chorley
Q.14 In your opinion, which two or	Unweighted Total	318	260	36	21
three, if any, of the following should	Weighted Total	330	296	37	23
Lancashire County Council do in	More training courses	39%	36%	31%	39%
order to improve employment	More investment in industries	38%	38%	39%	31%
opportunities? (Base : all who feel it	More flexible job opportunities, e.g. part-time work, job share	34%	32%	36%	21%
is important to improve employment opportunities)	Better career advice and support	27%	n/a	27%	n/a
	Improved support for the change from benefits to work	22%	n/a	25%	n/a
	Child care to enable parents to work	22%	28%	32%	39%
	Remove discrimination against gender, race, age, disability, sexual orientation or fait	15%	17%	24%	8%
	Developing skills through leisure and cultural activities	14%	19%	23%	31%
	Developing skills through volunteering opportunities	13%	n/a	15%	n/a
	Access to affordable IT facilities	12%	12%	9%	6%
	More information	10%	7%	6%	9%
	Other	4%	5%	-	3%
	None of these	-	1%	-	-
	Don't know	1%	3%	-	-
Q.15 In your opinion, which two or	Unweighted Total	347	322	25	27
three, if any, of the following should Lancashire County Council do in	Weighted Total	340	329	26	30
order to involve local people in	More information about what the County Council is doing	40%	51%	46%	51%
decision making? (Base : all who	More influence on local decision-making	40%	n/a	31%	n/a
feel it is important to involve local	More community involvement in preventing crime and disorder	35%	45%	40%	39%
people in decision making)	More community involvement by local councillors Supporting neighbourhoods to encourage community spirit	34% 30%	n/a n/a	44% 15%	n/a n/a
	More information about how communities can be involved	28%	n/a	38%	n/a
	Encourage communities and service providers to work together	23%	n/a	19%	n/a
	More support for voluntary groups in the local area	20%	n/a	21%	n/a
	Other	1%	2%	-	3%
	None of these	-	0%	-	-
	Don't know	1%	4%	-	3%
Q.16 In your opinion, which two or	Unweighted Total	424	282	35	31
three, if any, of the following should	Weighted Total	435	294	36	37
Lancashire County Council do in	Build more affordable houses to buy	63%	63%	64%	65%
order to provide more affordable housing? (Base : all who feel it is	Provide more low cost houses to rent	46%	51%	57%	55%
important to provide more	Renovate currently existing or disused buildings	37%	36%	42%	36%
affordable housing)	Build new homes on previously developed or derelict land	27%	29%	22%	32%
	Provide somewhere safe for children to play	20%	29%	18%	5%
	Design neighbourhoods to encourage community spirit	16%	16%	5%	25%
	Provide more sharedownership schemes	14%	400/	23%	400/
	Provide more parking spaces in housing estates	11%	13%	5%	13%
	Fewer planning regulations for new housing	7%	6%	11%	6%
	Other None of these	2% 1%	1% 1%	3%	
	Don't know	1%	1 70		-
Q.17 Do you agree or disagree that	Unweighted Total	2451		215	
you can influence decisions	Weighted Total	2451		217	
affecting your local area? (Base : all		6%	n/a	7%	n/a
respondents)	Tend to agree	25%	n/a	21%	n/a
	Tend to disagree	34%	n/a	31%	n/a
	Definitely disagree	28%	n/a	35%	n/a
	Don't know	7%	n/a	6%	n/a
	Agree	31%	n/a	29%	n/a
	Disagree	63%	n/a	66%	n/a
		5576		5570	,u

Results compiled by Lancashire County Countil Data Supplied by Ipasos MORI Flieldwork: 15 Sep - 16 Dec 2007  District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Committed for including the pattern of the environment. Have you done any formal volunteering in the last 12 with the following structure of the environment. Have you done any formal volunteering in the last 12 months? (Base: all respondents)  2.13 Formal volunteering in the last 12 months? (Base: all respondents)  2.14 Hero is a list of a number of veryday situations. In which of these situations, in which of these situations in which of these situations in which of these situations in volv? (Base: all respondents)  2.15 Hore is a list of a number of veryday situations. In which of these situations in volv? (Base: all respondents)  2.15 Hore is a list of a number of veryday situations. In which of these situations in volv? (Base: all respondents)  2.16 Hore is a list of a number of veryday situations. In which of these situations in volv? (Base: all respondents)  2.17 Hore is a list of a number of veryday situations. In which of these situations in volv? (Base: all respondents)  2.18 Hore is a list of a number of veryday situations. In which of these situations, and the very december of veryday situations. In which of these situations in very december of veryday situations. In which of these situations in very december of veryday situations. In which of these situations in very december of veryday situations. In which of these situations in very december of veryday situations. In which of the very december of veryday situations. In which of the very december of veryday situations. In which of the very december of veryday situations. In which of the very december of veryday situations. In which of the very december of veryday situations. In which of the very december of veryday sit	Life in Langachira Curroy 2007					
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District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Compared with Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Compared with Lancashire 2007 results are compared with Lancas					2	ဗ
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2.18   Exempt   Sumpair		District 2007 results are compared for significant differences with Lancashire 2007	ca	ca	rle	rle
2.18   Exempt   Sumpair			an	an	oų;	oų;
Internation   Programme   Pr				7		c
1	• .	-				
the environment. Have your done any formal volunteering in the last 12 months? (Base : all respondents)  Onc't know  At place of study (e.g. ollege, school, university)  At place of study (e.g. ollege, school, universi		-				
Normal volunteering in the last 12   Normal vo						
2.19 Here is a list of a number of veryday situations. In which of heese situations, if any, would you specified Total you specified Total you specified Total you specified Total of the set Stations, if any, would you specified Total of the set Stations, if any, would you specified Total of the set Stations of the set Stat	formal volunteering in the last 12		83%	n/a	82%	n/a
None-1-do not meet anyon from a different ethnic origin to you? (Base : all respondents)   None-1-do not meet anyon from a different ethnic origin to you? (Base : all respondents)   None-1-do not meet anyon from a different ethnic origin to you? (Base : all respondents)   None-1-do not meet anyon from a different ethnic origin to you? (Base : all respondents)   None-1-do not meet anyon from a different ethnic origin to you? (Base : all respondents)   None-1-do not meet anyon from a different ethnic origin   None-1-do not meet anyon from not meet anyon from a different ethnic origin   None-1-do not meet anyon from nother late of the nother late of the nother late of the nother lat	months? (Base : all respondents)	Don't know	-	n/a	1%	n/a
At the local shops any your equality meet and talk with people of a different ethnic origin to you? (Base : all respondents)  At the local shops	Q.19 Here is a list of a number of	Unweighted Total	2451		215	
Name	everyday situations. In which of	Weighted Total	2451		217	
A contact   A co		At the local shops	35%	n/a	34%	n/a
A residurants, pubs., onemas, community centree etc.   20%   n/a   22%   n/a   1/a		At work	34%	n/a	42%	n/a
In my neighbourhood At a place of study (e.g. college, school, university) On buses and trains At sports or finess activities At a plate of worship At a relative's home At youth centresciculus Somewhere else None - I do not meet anyone from a different ethnic origin Don't know Don't know Poble of a different ethnic origin Don't know Don't know Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people (ag.) home Agree Don't		At restaurants, pubs, cinemas, community centres etc	20%	n/a	22%	n/a
Ch buses and trains	you. (Dade : all respondence)	In my neighbourhood	20%	n/a	20%	n/a
At sports or fitness activities At a place of worship At a relative's home At youth centres/clubs Somewhere else None - I do not meet anyone from a different ethnic origin Don't know 1% n/a 25% n/a 25% n/a 25% n/a 26% n/a 25% n/a 26% n/a 25% n/a 27% n/a		At a place of study (e.g. college, school, university)	12%	n/a	12%	n/a
At a place of worship At a relative's home At youth centres/clubs Somewhere else None - I do not meet anyone from a different ethnic origin Don't know - I do not meet anyone from a different ethnic origin Don't know and talk with people of a different ethnic origin Don't know Regulary meet and talk with people of a different ethnic origin Don't know Regulary meet and talk with people of a different ethnic origin Don't know Regulary meet and talk with people of a different ethnic origin Don't know Regulary meet and talk with people of a different ethnic origin Don't know Regulary meet and talk with people of a different ethnic origin Don't know Regulary meet and talk with people of a different ethnic origin Don't know Power people from different at this local area is a place where people from different at the very people in the local area Definitely agree Tend to disagree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Disagree Don't know Disagree Don't know Too few people with a disability Services for defice people Services for defice people Services for adults with mental health problems Services for adults with mental health problems Services for older people (e.g. home Larers, meals on wheels etc.) Base all who have used or benefited from services for older people Don't know Don		On buses and trains	11%	n/a	11%	n/a
At a relative's home At youth centres/clubs Somewhere else None - I do not meet anyone from a different ethnic origin Don't know Regulary meet and talk with people of a different ethnic origin Don't know Regulary meet and talk with people of a different ethnic origin Don't know Regulary meet and talk with people of a different ethnic origin Tow hat extent do you agree or disagree that this local area is a blace where people from different beckgrounds get on well together? Base : all respondents)  Agree Don't know Don't kno		At sports or fitness activities	9%	n/a	9%	n/a
At youth centres/clubs Somewhere else None - I do not meet anyone from a different ethnic origin Don't know None - I do not meet anyone from a different ethnic origin Don't know None - I do not meet anyone from a different ethnic origin Don't know None - I do not meet anyone from a different ethnic origin None - I do not meet anyone from a different ethnic origin None - I do not meet and talk with people of a different ethnic origin None - I do not not with this local area is a place where people from different ethnic origin None - I do not not with the not start this local area is a place where people from different ethnic origin None - I do not not not not not not not not not no		At a place of worship	5%	n/a	3%	n/a
Somewhere else   None - I do not meet anyone from a different ethnic origin   28%   n/a   25%   n/a		At a relative's home	5%	n/a	5%	n/a
None - I do not meet anyone from a different ethnic origin   28%   n/a   25%   n/a   25%   n/a   26%		At youth centres/clubs	3%	n/a	4%	n/a
Don't know   1%   n/a   7.5%   n/a   n/a   1.5%   n/a		Somewhere else	3%	n/a	5%	n/a
Regulary meet and talk with people of a different ethnic origin   70%   70%   71%   75%   71%		None - I do not meet anyone from a different ethnic origin	28%	n/a	25%	n/a
Date		Don't know	1%	n/a	-	n/a
Definite		Regulary meet and talk with people of a different ethnic origin	70%	n/a	75%	n/a
Delace where people from different abackgrounds get on well together?   Base : all respondents)	Q.20 To what extent do you agree	Unweighted Total	2451	2447	215	202
Description   Services   Description   Services   Ser	or disagree that this local area is a	Weighted Total	2451	2447	217	218
Base : all respondents   End to diagree   4,2		Definitely agree	11%	15%	17%	14%
Tend to disagree   9%   10%   6%   6%   6%   6%   6%   6%   6%		Tend to agree	42%	45%	43%	59%
Don't know	(base : all respondents)	Tend to disagree	9%	10%	6%	6%
Too few people in the local area All same backgrounds Agree Disagree Net agree Net agree Unweighted Total Weighted Total Services for adults with mental health problems Services for adults with mental health problems Services for adults with mental health problems Services for adults with learning disabilities Services for carers None of these Don't know User Unweighted Total Weighted Total Weighted Total Services for adults with mental health problems Services for adults with learning disabilities Services for adults with learning disabilities Services for adults with mental health problems Services for adults with learning disabilities Services for adults with mental health problems Services for adults wi		Definitely Disagree	4%	5%	4%	2%
All same backgrounds Agree		Don't know	9%	3%	6%	1%
Agree Disagree Disagr		Too few people in the local area	16%	11%	16%	3%
Disagree   13%   15%   10%   8%   Net agree   40%   45%   50%   65%		All same backgrounds	9%	10%	7%	16%
Net agree   40%   45%   50%   65%   65%   65%   623   1541   1541   215   181   18		Agree	53%	60%	60%	73%
Unweighted Total   Very Services for adults with mental health problems   Very Services for adults with learning disabilities   Very Services for adults with learning disabilities   Very Services for adults with mental health problems   Very Services for adults with learning disabilities   Very Services for adults		Disagree	13%	15%	10%	8%
Value or your family used or benefited from in the last twelve months?   Services for older people   Services for older people   Services for people with a disability   Services for adults with mental health problems   Services for adults with mental health problems   Services for adults with learning disabilities   Services for adults with mental health problems   Services for adults with mental health pro		Net agree	40%	45%	50%	65%
Services for older people   Services for older people   Services for older people   Services for people with a disability   Services for people with a disability   Services for adults with mental health problems   Services for adults with hearning disabilities   Services for adults with learning disabilities   Services for carers   Services for car	Q.23 Which of these services have	Unweighted Total	2451	1541	215	181
Services for people with a disability   12%   8%   11%   10%   5%   5%   5%   5%   5%   5%   5%	you or your family used or benefited	Weighted Total	2451	1541	217	137
Services for people with a disability   12%   8%   11%   10%   1	from in the last twelve months?	Services for older people	14%	9%	15%	8%
Services for adults with learning disabilities   2%   5%   3%   4%	(Base : all respondents)	Services for people with a disability	12%	8%	11%	10%
Services for carers   6%   n/a   5%   n/a   72%   77%   72%   78%   72%   77%   72%   78%   72%   77%   72%   78%   72		Services for adults with mental health problems	6%	4%	5%	5%
None of these Don't know		Services for adults with learning disabilities	2%	5%	3%	4%
Don't know   User   28%   -   28%		Services for carers	6%	n/a	5%	n/a
User   28%   - 28%		None of these	72%	77%	72%	78%
Unweighted Total   Weighted Total   342   143   32   10   Weighted Total   342   143   32   10   Weighted Total   Weighted Total   Weighted Total   342   143   32   10   Weighted Total   Weighted Total   Weighted Total   23%   24%   26%   27%   24%   26%   24		Don't know	-	-	-	-
Weighted Total   Weighted Total   342   143   32   10		User	28%		28%	
Very satisfied   Very	Q.24a And how satisfied or	Unweighted Total	359	150	33	14
carers, meals on wheels etc.) (Base all who have used or benefited from services for older people)       Fairly satisfied       47%       40%       38%       26%         Neither satisfied nor dissatisfied       9%       3%       6%       27%         Fairly dissatisfied       8%       9%       19%       -         Very dissatisfied       6%       10%       9%       21%         Don't know       7%       4%       6%       -         Satisfied       70%       74%       60%       52%         Dissatisfied       15%       18%       28%       21%	dissatisfied are you with	Weighted Total	342	143	32	10
Fairry Satisfied   14		Very satisfied	23%	34%	22%	26%
Neither satisfied nor dissatisfied   9%   3%   6%   27%     Fairly dissatisfied   8%   9%   19%   -     Very dissatisfied   6%   10%   9%   21%     Don't know   7%   4%   6%   -     Satisfied   Dissatisfied   15%   18%   28%   21%     Dissatisfied   20%   20%   21%     Dissa		Fairly satisfied	47%	40%	38%	26%
Fairly dissatisfied 8% 9% 19% - Very dissatisfied 6% 10% 9% 21% Don't know 7% 4% 6% - Satisfied 70% 74% 60% 52% Dissatisfied 15% 18% 28% 21%		Neither satisfied nor dissatisfied	9%	3%	6%	27%
Don't know         7%         4%         6%         -           Satisfied         70%         74%         60%         52%           Dissatisfied         15%         18%         28%         21%	za za. sidoi poopio)	Fairly dissatisfied	8%	9%	19%	-
Satisfied         70%         74%         60%         52%           Dissatisfied         15%         18%         28%         21%		Very dissatisfied	6%	10%	9%	21%
Dissatisfied 15% 18% 28% 21%		Don't know	7%	4%	6%	-
		Satisfied	70%	74%	60%	52%
Net satisfied 55% 56% 32% 31%		Dissatisfied	15%	18%	28%	21%
		Net satisfied	55%	56%	32%	31%

Life in Lancashire Survey 2007		<u> </u>	33		
Results compiled by Lancashire		2007	2003		
County Council				0	33
Data Supplied by Ipsos MORI		.≝	Ë	2007	20
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	>	Chorley 2003
	District 2007 results are compared for significant differences with Lancashire 2007	g	g	-E	흔
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ä	a	Chorley	ဥ
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	ວ	Ö
Q.24b And how satisfied or	Unweighted Total	305	120	25	19
dissatisfied are you with Services	Weighted Total	299	124	25	14
for people with a disability (Base :	Very satisfied	28%	30%	36%	8%
all who have used or benefited from	Fairly satisfied	44%	39%	36%	68%
services for people with a disability)	l '		5%	13%	
	Neither satisfied nor dissatisfied	6%			-
	Fairly dissatisfied	12%	8%	-	6%
	Very dissatisfied	6%	7%	7%	8%
	Don't know	4%	11%	7%	10%
	Satisfied	72%	69%	72%	76%
	Dissatisfied	18%	15%	7%	14%
	Net satisfied	54%	53%	64%	62%
Q.24c And how satisfied or	Unweighted Total	128	58	11	9
dissatisfied are you with	Weighted Total  Weighted Total	135	59		_
Services for adults with mental				11	7
health problems (Base : all who	Very satisfied	25%	32%	38%	18%
have used or benefited from	Fairly satisfied	35%	28%	36%	37%
services for people with mental	Neither satisfied nor dissatisfied	6%	5%	-	10%
health problems)	Fairly dissatisfied	18%	16%	26%	13%
·	Very dissatisfied	10%	16%	-	22%
	Don't know	6%	3%	-	_
	Satisfied	60%	60%	74%	55%
	Dissatisfied	28%	31%	26%	35%
	Net satisfied	32%	29%	48%	21%
Q.24d And how satisfied or	Unweighted Total	52	69	6	6
dissatisfied are you with Services	Weighted Total	54	71	6	5
for adults with learning disabilities	Very satisfied	21%	29%	-	33%
(Base : all who have used or benefited from services for people	Fairly satisfied	36%	39%	50%	34%
with learning disabilities)	Neither satisfied nor dissatisfied	9%	5%	33%	18%
with learning disabilities)	Fairly dissatisfied	10%	5%	17%	-
	Very dissatisfied	10%	16%	_	15%
	Don't know	15%	6%		.070
					67%
	Satisfied	56%	68%	50%	
	Dissatisfied	20%	21%	17%	15%
	Net satisfied	37%	47%	33%	52%
Q.24e And how satisfied or	Unweighted Total	153	-	11	
dissatisfied are you with	Weighted Total	157	-	11	
Services for carers (Base : all who	Very satisfied	21%	n/a	11%	n/a
have used or benefited from	Fairly satisfied	40%	n/a	45%	n/a
services for carers)	Neither satisfied nor dissatisfied	9%	n/a	9%	n/a
	Fairly dissatisfied	13%	n/a	18%	n/a
	Very dissatisfied	9%		8%	n/a
			n/a		
	Don't know	8%	n/a	8%	n/a
	Satisfied	62%	n/a	56%	n/a
	Dissatisfied	21%	n/a	26%	n/a
	Net satisfied	40%	n/a	30%	n/a
Q.25 And overall, do you think that	Unweighted Total	683	341	61	40
the social services you have used or	Weighted Total	676	342	61	30
benefited from have got better or	Got better	26%	26%	31%	28%
luceros sucretha last tivo vocre or on	Got worse	12%	15%	10%	12%
worse over the last two years or so,			41%	39%	46%
or have they stayed the same?	Staved the same		<b></b>	3370	4 <b>6</b> % 14%
or have they stayed the same? (Base : all who have used or	Stayed the same	45%		4001	
or have they stayed the same? (Base : all who have used or benefited from at least one adult	Don't know	17%	18%	19%	14 /0
or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have	Don't know Unweighted Total	17% 2451		215	14 /0
or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited	Don't know Unweighted Total	17%			14 /0
or have they stayed the same? (Base: all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Don't know Unweighted Total	17% 2451	18%	215	-
or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited	Don't know Unweighted Total Weighted Total	17% 2451 2451	18% - -	215 217	
or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Don't know Unweighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service)	17% 2451 2451 13%	18% - - -	215 217 21%	-
or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Don't know Unweighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs Services for vulnerable children and families	17% 2451 2451 13% 5% 2%	18% - - - -	215 217 21% 6% 2%	-
or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Don't know Unweighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs Services for vulnerable children and families Services for young offenders	17% 2451 2451 13% 5% 2% 1%	- - - - -	215 217 21% 6% 2% 2%	-
or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Don't know  Unweighted Total  Weighted Total  Services for young people (e.g. youth clubs, youth projects, Connexions Service)  Services for children with additional needs  Services for vulnerable children and families  Services for young offenders  None of these	17% 2451 2451 13% 5% 2% 1% 81%		215 217 21% 6% 2%	-
or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Don't know Unweighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs Services for vulnerable children and families Services for young offenders	17% 2451 2451 13% 5% 2% 1%	- - - - -	215 217 21% 6% 2% 2%	-

	T.		_	_	
Life in Lancashire Survey 2007		07	2003		
Results compiled by Lancashire		2007	20	_	
County Council				2007	2003
Data Supplied by Ipsos MORI		Ē	hir		
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 regults are compared for significant differences with Lancachire 2007	Lancashire	Lancashire	Chorley	Chorley
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	၁	nc	orl	ē
	Green = statistically significantly better, red = significantly worse	La	La	ch	ပ်
Q.27a And how satisfied or	Unweighted Total	287	122	41	19
dissatisfied are you with	Weighted Total	317	125	45	15
Services for young people (e.g.	Very satisfied	30%	23%	36%	6%
youth clubs, youth projects,	Fairly satisfied	46%	33%	44%	37%
Connexions Service)	Neither satisfied nor dissatisfied	5%	11%	7%	37%
(Base : all who have used or	Fairly dissatisfied	10%	21%	4%	3%
benefited from services for young	Very dissatisfied	6%	11%	9%	13%
people)	Don't know	2%	1%	-	4%
	Satisfied	77%	55%	79%	42%
	Dissatisfied	16%	32%	14%	16%
	Net satisfied	60%	23%	66%	27%
Q.27b And how satisfied or			23%		21 70
dissatisfied are you with	Unweighted Total	103	-	12	
Services for children with additional	Weighted Total	113	-	12	m1-
needs (Base : all who have used or	very satisfied	29%	-	35%	n/a
benefited from services for children	Fairly satisfied	43%	-	32%	n/a
with additional needs)	Neither satisfied nor dissatisfied	7%	-	9%	n/a
	Fairly dissatisfied	10%	-	8%	n/a
	Very dissatisfied	7%	-	15%	n/a
	Don't know	3%	-	-	n/a
	Satisfied	72%	-	67%	n/a
	Dissatisfied	18%	-	24%	n/a
	Net satisfied	54%	-	44%	n/a
Q.27c And how satisfied or	Unweighted Total	41	30	5	3
dissatisfied are you with Services for vulnerable children and families	Weighted Total	43	31	5	2
(Base : all who have used or	Very satisfied	20%	27%	-	-
benefited from services for	Fairly satisfied	32%	27%	62%	27%
vulnerable children and families)	Neither satisfied nor dissatisfied	17%	14%	20%	73%
,	Fairly dissatisfied	19%	14%	18%	-
	Very dissatisfied	13%	14%	-	-
	Don't know	-	4%	-	-
	Satisfied	52%	54%	62%	27%
	Dissatisfied	32%	27%	18%	-
	Net satisfied	20%	27%	44%	27%
Q.27d And how satisfied or	Unweighted Total	22	12	4	1
dissatisfied are you with	Weighted Total	25	13	5	1
Services for young offenders (Base : all who have used or benefited	Very satisfied	12%	-	-	-
	Fairly satisfied	25%	18%	28%	-
from services for young offenders)	Neither satisfied nor dissatisfied	6%	19%	-	-
	Fairly dissatisfied	24%	10%	49%	100%
	Very dissatisfied	17%	31%	23%	-
	Don't know	16%	22%	-	
	Satisfied	37%	18%	28%	-
	Dissatisfied	41%	41%	72%	100%
	Net satisfied	<u>_</u> -	<u>_</u> -	L- I	<u>_</u> -
Q.28 And overall, do you think that	Unweighted Total	391	-	51	
the children's services you have	Weighted Total	429	-	55	
used or benefited from have got	Got better	33%	-	24%	n/a
better or worse over the last two	Got worse	9%	-	7%	n/a
years or so, or have they stayed the same? (Base : all who have used or	Stayed the same	40%	-	52%	n/a
benefited from at least one	Don't know	14%	-	13%	n/a
Q.29 Which of these services have	Unweighted Total	2451	1541	215	181
you or your family used or benefited	- Weighted Total	2451	1541	217	137
from in the last twelve months?	Nursery schools	14%	14%	17%	15%
(Base : all respondents)	Primary schools	27%	26%	26%	32%
	Secondary schools	23%	21%	22%	23%
	Special schools * (Support for children with special needs in 2003)	2%	4%	1%	4%
	Services for families and younger children (e.g. surestart childcare centres, children's	5%	n/a	2%	n/a
	None of these	56%	47%	58%	46%
	Don't know	1%	2%	-	1%
	User	43%		41%	
		10/0		7170	

Life in Lancashire Survey 2007		20	03		
Results compiled by Lancashire		2007	2003		
County Council				2007	33
Data Supplied by Ipsos MORI		Lancashire	Lancashire	20	2003
Fieldwork: 15 Sep - 16 Dec 2007		ast	ıst	Š	è
	District 2007 results are compared for significant differences with Lancashire 2007	ວິ	SC	Chorley	Chorley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ar.	ar.	ÿ	ÿ
	Green = statistically significantly better, red = significantly worse			_	_
Q.30a And how satisfied or	Unweighted Total	338	205	36	25
dissatisfied are you with	Weighted Total	354	213	37	20
Nursery schools (Base : all who	Very satisfied	55%	63%	61%	46%
have used or benefited from nursery schools)	Fairly satisfied	36%	30%	31%	54%
scrioois)	Neither satisfied nor dissatisfied	1%	2%	3%	-
	Fairly dissatisfied	4%	3%	3%	-
	Very dissatisfied	_	1%	_	_
	Don't know	3%	2%	2%	_
	Satisfied	90%	93%	92%	100%
	Dissatisfied		93% 4%		100%
		5%		3%	-
	Net satisfied	85%	89%	89%	100%
Q.30b And how satisfied or	Unweighted Total	662	380	54	54
dissatisfied are you with	Weighted Total	670	394	56	44
Primary schools (Base : all who	Very satisfied	52%	52%	52%	41%
have used or benefited from primary	Fairly satisfied	39%	39%	39%	50%
schools)	Neither satisfied nor dissatisfied	4%	3%	2%	3%
	Fairly dissatisfied	3%	3%	4%	5%
	Very dissatisfied	1%	1%	2%	2%
	Don't know	1%	1%	2%	_ /0
	Satisfied	91%	91%	91%	90%
	Dissatisfied	4%	4%	6%	7%
	Net satisfied	87%	87%	85%	84%
Q.30c And how satisfied or	Unweighted Total	535	303	44	40
dissatisfied are you with	Weighted Total	556	320	47	32
Secondary schools (Base : all who	Very satisfied	43%	37%	35%	36%
have used or benefited from	Fairly satisfied	41%	44%	54%	50%
secondary schools)	Neither satisfied nor dissatisfied	6%	5%	2%	3%
	Fairly dissatisfied	6%	7%	2%	9%
	Very dissatisfied	3%	4%	4%	2%
	Don't know	2%	3%	2%	270
	Satisfied	84%	81%	90%	86%
	Dissatisfied	9%	11%	6%	11%
	Net satisfied	75%	69%	83%	75%
Q.30d And how satisfied or	Unweighted Total	46	66	2	8
dissatisfied are you with	Weighted Total	49	67	2	6
Special schools * (Support for	Very satisfied	47%	36%	47%	27%
children with special needs in 2003)	Fairly satisfied	39%	34%	53%	26%
(Base : all who have used or	Neither satisfied nor dissatisfied	5%	5%	-	10%
benefited from special schools)	Fairly dissatisfied	1%	12%	_	27%
	Very dissatisfied	2%	8%	_	10%
	Don't know	5%	4%		.570
	Satisfied	86%	70%	100%	53%
				10070	
	Dissatisfied	4%	21%	4000	37%
	Net satisfied	83%	50%	100%	15%
Q.30e And how satisfied or	Unweighted Total	108	-	5	
dissatisfied are you with	Weighted Total	118	-	5	
Services for families and younger	Very satisfied	56%	n/a	79%	n/a
children (e.g. surestart childcare centres, children's centres) (Base :	Fairly satisfied	33%	n/a	21%	n/a
all who have used or benefited from	Neither satisfied nor dissatisfied	4%	n/a	-	n/a
services for families and younger	Fairly dissatisfied	2%	n/a	-	n/a
children)	Very dissatisfied	_	n/a	-	n/a
,	Don't know	4%	n/a	_	n/a
	Satisfied	89%	n/a	100%	n/a
	Dissatisfied	2%	n/a		n/a
				4000/	
0.04 And	Net satisfied	87%	n/a	100%	n/a
Q.31 And overall, do you think that	Unweighted Total	1019	745	85	93
the education services you have	Weighted Total	1053	783	89	74
used or benefited from have got better or worse over the last two	Got better	43%	36%	29%	44%
years or so, or have they stayed the	Got worse	8%	10%	10%	12%
same? (Base : all who have used or	Stayed the same	36%	40%	43%	37%
benefited from at least one Young	Don't know	12%	13%	17%	7%
	-	•	•		

Life in Lancachine Survey 2007				1	
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		_
County Council		စ္	ē	2007	2003
Data Supplied by Ipsos MORI		ij	hi		
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Chorley	Chorley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Ĕ	Ju .	٥٠	٥
	Green = statistically significantly better, red = significantly worse	Ľ	Le	ਠ	ਠੋ
Q.32 Which of these services have	Unweighted Total	2451	1541	215	181
you or your family used or benefited	Weighted Total	2451	1541	217	137
from in the last twelve months?	Libraries	58%	61%	63%	64%
(Base : all respondents)	Museums	19%	21%	17%	17%
	Support for the arts	6%	7%	6%	6%
	Adult education	17%	8%	16%	11%
	Registration of births, deaths and marriages	17%	15%	15%	19%
	Welfare rights	9%	7%	8%	8%
	County Information Centres	14%	8%	16%	11%
	None of these	27%	-	24%	-
	Don't know	2170	_	70	_
	User	73%	_	76%	
Q.33a And how satisfied or	Unweighted Total	1426	921	135	111
dissatisfied are you with	-				
Libraries (Base : all who have used	Weighted Total	1419	939	137	88
or benefited from libraries)	Very satisfied	59%	56%	65%	54%
<b>,</b>	Fairly satisfied	35%	38%	25%	43%
	Neither satisfied nor dissatisfied	3%	1%	2%	-
	Fairly dissatisfied	2%	3%	4%	1%
	Very dissatisfied	1%	1%	1%	1%
	Don't know	1%	1%	2%	2%
	Satisfied	94%	94%	90%	97%
	Dissatisfied	3%	3%	5%	1%
	Net satisfied	91%	91%	85%	96%
Q.33b And how satisfied or	Unweighted Total	450	302	37	28
dissatisfied are you with	Weighted Total	458	324	38	23
Museums (Base : all who have used	Very satisfied	47%	47%	56%	36%
or benefited from museums)	Fairly satisfied	46%	42%	33%	57%
	Neither satisfied nor dissatisfied	3%	4%	3%	4%
	Fairly dissatisfied	2%	4%	-	3%
	Very dissatisfied	-	2%	3%	-
	Don't know	1%	2%	5%	-
	Satisfied	94%	89%	89%	93%
	Dissatisfied	2%	6%	3%	3%
	Net satisfied	92%	83%	87%	90%
Q.33c And how satisfied or	Unweighted Total	150	96	13	10
dissatisfied are you with	Weighted Total	158	107	13	8
Support for the arts (Base : all who	Very satisfied	28%	28%	30%	10%
have used or benefited from support	Fairly satisfied	49%	51%	37%	31%
for the arts)	Neither satisfied nor dissatisfied	5%	6%	-	28%
	Fairly dissatisfied	14%	9%	15%	24%
	Very dissatisfied	2%	2%	17%	7%
	Don't know	2%	4%	-	-
	Satisfied	77%	79%	68%	41%
	Dissatisfied				
		16%	11%	32%	31%
O 22d And how setted	Net satisfied	60%	68%	36%	<b>10%</b>
	Unweighted Total	382	240	33	
Q.33d And how satisfied or	Waishted Total		261	34	24
dissatisfied are you with	Weighted Total	409		400/	
	Very satisfied	44%	40%	46%	27%
dissatisfied are you with Adult education (Base : all who	Very satisfied Fairly satisfied	44% 42%	40% 48%	39%	63%
dissatisfied are you with Adult education (Base : all who have used or benefited from adult	Very satisfied Fairly satisfied Neither satisfied nor dissatisfied	44% 42% 5%	40% 48% 3%		63% 6%
dissatisfied are you with Adult education (Base : all who have used or benefited from adult	Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied	44% 42% 5% 5%	40% 48% 3% 5%	39% 9% -	63%
dissatisfied are you with Adult education (Base : all who have used or benefited from adult	Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied	44% 42% 5% 5% 3%	40% 48% 3% 5% 2%	39% 9% - 3%	63% 6%
dissatisfied are you with Adult education (Base : all who have used or benefited from adult	Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know	44% 42% 5% 5% 3% 1%	40% 48% 3% 5% 2% 3%	39% 9% - 3% 3%	63% 6% 4% - -
dissatisfied are you with Adult education (Base : all who have used or benefited from adult	Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied	44% 42% 5% 5% 3%	40% 48% 3% 5% 2%	39% 9% - 3%	63% 6%
dissatisfied are you with Adult education (Base : all who have used or benefited from adult	Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know	44% 42% 5% 5% 3% 1%	40% 48% 3% 5% 2% 3%	39% 9% - 3% 3%	63% 6% 4% - -

Life in Lawrenchine Commerce 2007					
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20	2	e .
County Council		<u> </u>	re	2007	00
Data Supplied by Ipsos MORI		یج	ihi	2	7
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Chorley	Chorley 2003
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Ĕ	Jue .	יסר	יסר
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	CI	C
Q.33e And how satisfied or	Unweighted Total	390	230	32	33
dissatisfied are you with	Weighted Total	418	234	33	27
Registration of births, deaths and	Very satisfied	51%	39%	60%	40%
marriages (Base : all who have used	Fairly satisfied	40%	51%	34%	56%
or benefited from registration of	Neither satisfied nor dissatisfied	4%	6%	6%	-
births, deaths and marriages)	Fairly dissatisfied	2%	1%	_	4%
	Very dissatisfied	1%	2%	_	-
	Don't know	2%	2%	-	-
	Satisfied	91%	90%	94%	96%
	Dissatisfied	3%	3%	-	4%
	Net satisfied	88%	87%	94%	92%
Q.33f And how satisfied or	Unweighted Total	215	106	16	16
dissatisfied are you with Welfare	Weighted Total	216	106	17	11
rights (Base : all who have used or	Very satisfied	37%	35%	42%	55%
benefited from welfare rights)	Fairly satisfied	50%	35% 44%	46%	41%
	Neither satisfied nor dissatisfied	3%	5%	6%	4170
		4%	10%	070	
	Fairly dissatisfied	3%	1%	6%	
	Very dissatisfied Don't know	3%	4%	- 0%	4%
					-
	Satisfied	87%	79%	88%	96%
	Dissatisfied	7%	12%	6%	4%
	Net satisfied	80%	68%	82%	92%
Q.33g And how satisfied or dissatisfied are you with County	Unweighted Total	357	117	35	18
Information Centres (Base : all who	Weighted Total	334	122	35	14
have used or benefited from County	Very satisfied	35%	29%	51%	12%
Information Centres)	Fairly satisfied	50%	52%	32%	63%
•	Neither satisfied nor dissatisfied	7%	4%	12%	6%
	Fairly dissatisfied	4%	4%	6%	3%
	Very dissatisfied	-	-	-	-
	Don't know	3%	10%	-	15%
	Satisfied	85%	81%	83%	75%
	Dissatisfied	4%	5%	6%	3%
	Net satisfied	82%	77%	77%	72%
Q.34 And overall, do you think that	Unweighted Total	1768	1570	162	122
the community services you have	Weighted Total	1780	1598	164	138
used or benefited from have got	Got better	31%	37%	25%	48%
better or worse over the last two years or so, or have they stayed the	Got worse	5%	6%	4%	2%
same? (Base : all who have used or	Stayed the same	49%	46%	52%	41%
benefited from at least one	Don't know	14%	10%	17%	9%
Q.35 Which of these services have	Unweighted Total	2451	1541	215	181
you or your family used or benefited	Weighted Total	2451	1541	217	137
from in the last twelve months?	Cycle facilities (e.g. cycle paths)	22%	20%	19%	16%
(Base : all respondents)	Countryside recreation (e.g. country parks, picnic sites etc)	45%	43%	55%	47%
	Footpaths, bridleways and rights of way	47%	44%	51%	42%
	Local tips or household waste recycling centres	67%	62%	69%	60%
	Doorstep recycling collections	83%	n/a	81%	n/a
	Other recycling facilities	32%	64%	39%	63%
	Support for local businesses	5%	3%	3%	1%
	Trading standards (including food quality and consumer advice)	5%	4%	5%	7%
	Planning services (e.g. planning for future development in the county, not planning p		4%	9%	4%
	None of these	4%	n/a	3%	n/a
	Don't know		n/a	_	n/a
	Users	96%	_	97%	
		0070		01/0	

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Life in Lancashire Survey 2007		0	03		
Results compiled by Lancashire		2007	2003	_	
County Council				2007	2003
Data Supplied by Ipsos MORI		Lancashire	Lancashire	20	20
Fieldwork: 15 Sep - 16 Dec 2007		ısı	1St	~	
	District 2007 results are compared for significant differences with Lancashire 2007	ဋ	2	Chorley	Chorley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	.a	a.	ř	ř
	Green = statistically significantly better, red = significantly worse			_	
Q.36a And how satisfied or	Unweighted Total	2451	2447	215	202
dissatisfied are you with	Weighted Total	2451	2447	217	218
Street lighting (Base : all	Very satisfied	24%	25%	27%	20%
respondents)	Fairly satisfied	55%	52%	53%	61%
	Neither satisfied nor dissatisfied	6%	4%	4%	4%
	Fairly dissatisfied	8%	12%	9%	8%
	Very dissatisfied	4%	6%	6%	5%
	Don't know	1%	1%	_	2%
	Satisfied	79%	77%	80%	81%
	Dissatisfied	13%	17%	15%	13%
	Net satisfied	66%	60%	65%	68%
0.001- 411					
Q.36b And how satisfied or dissatisfied are you with	Unweighted Total	2451	2447	215	202
Road maintenance and repairs	Weighted Total	2451	2447	217	218
(Base : all respondents)	Very satisfied	7%	8%	9%	7%
(Dase : all respondents)	Fairly satisfied	39%	38%	46%	45%
	Neither satisfied nor dissatisfied	14%	12%	13%	17%
	Fairly dissatisfied	23%	23%	20%	19%
	Very dissatisfied	15%	18%	11%	10%
	Don't know	2%	2%	-	2%
	Satisfied	46%	45%	55%	52%
	Dissatisfied	38%	41%	31%	29%
	Net satisfied	9%	5%	24%	24%
Q.36c And how satisfied or	Unweighted Total	2451	2447	215	202
dissatisfied are you with	Weighted Total	2451	2447	217	218
Pavement maintenance (Base : all	Very satisfied	6%	7%	8%	4%
respondents)	Fairly satisfied	40%	40%	49%	49%
	·		12%	11%	
	Neither satisfied nor dissatisfied	14%			17%
	Fairly dissatisfied	21%	21%	18%	19%
	Very dissatisfied	15%	17%	13%	8%
	Don't know	2%	2%	-	3%
	Satisfied	46%	47%	57%	53%
	Dissatisfied	36%	39%	31%	27%
	Net satisfied	10%	8%	26%	26%
Q.36e And how satisfied or	Unweighted Total	2451	2447	215	202
dissatisfied are you with	Weighted Total	2451	2447	217	218
Traffic management (e.g. signs and	Very satisfied	7%	7%	9%	6%
signalling) (Base : all respondents)	Fairly satisfied	48%	49%	48%	52%
	Neither satisfied nor dissatisfied	18%	17%	16%	21%
	Fairly dissatisfied	13%	13%	16%	9%
	Very dissatisfied	8%	8%	8%	8%
	Don't know	5%	6%	2%	4%
	Satisfied	55%	56%	57%	58%
	Dissatisfied	22%	22%		
				24%	17%
0.206 And how and first an	Net satisfied	33%	34%	34%	41%
Q.36f And how satisfied or dissatisfied are you with	Unweighted Total	2451	2447	215	202
Traffic calming measures (Base : all	Weighted Total	2451	2447	217	218
respondents)	Very satisfied	4%	5%	8%	4%
·	Fairly satisfied	34%	34%	34%	34%
	Neither satisfied nor dissatisfied	20%	17%	19%	24%
	Fairly dissatisfied	21%	22%	19%	15%
	Very dissatisfied	14%	16%	16%	17%
	Don't know	7%	6%	5%	7%
	Satisfied	38%	39%	41%	38%
	Dissatisfied	35%	38%	35%	32%
	Net satisfied	3%	0%	6%	6%

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Life in Lancashire Survey 2007		07	03		
Results compiled by Lancashire		2007	2003		_
County Council				2007	2003
Data Supplied by Ipsos MORI		Lancashire	Lancashire	2	2
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	sas	Sas	Chorley	Chorley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	JUE .	Ĕ	٥٠	יסר
	Green = statistically significantly better, red = significantly worse	La	Ľ	Ö	ਹ
Q.36g And how satisfied or	Unweighted Total	2451	2447	215	202
dissatisfied are you with	Weighted Total	2451	2447	217	218
Road safety (Base : all	Very satisfied	4%	4%	7%	5%
respondents)	Fairly satisfied	44%	46%	47%	59%
	Neither satisfied nor dissatisfied	20%	17%	14%	11%
	Fairly dissatisfied	17%	18%	17%	16%
	Very dissatisfied	10%	10%	12%	8%
	Don't know	4%	5%	3%	2%
	Satisfied	48%	50%	54%	63%
	Dissatisfied	27%	28%	29%	24%
	Net satisfied	21%	22%	25%	39%
O 36h And how estisfied as	11 11 11 11				
Q.36h And how satisfied or dissatisfied are you with	Unweighted Total	502	281	39	27
Cycle facilities (e.g. cycle paths)	Weighted Total	549	315	40	22
(Base : all who have used or	Very satisfied	19%	17%	18%	9%
benefited from cycle facilities)	Fairly satisfied	47%	43%	65%	40%
,	Neither satisfied nor dissatisfied	10%	11%	3%	18%
	Fairly dissatisfied	11%	13%	5%	17%
	Very dissatisfied	10%	12%	7%	8%
	Don't know	3%	2%	2%	8%
	Satisfied	66%	61%	83%	48%
	Dissatisfied	21%	25%	12%	25%
	Net satisfied	45%	35%	71%	23%
Q.36i And how satisfied or	Unweighted Total	1116	636	117	80
dissatisfied are you with	Weighted Total	1106	662	119	64
Countryside recreation (e.g. country	Very satisfied	33%	27%	44%	32%
parks, picnic sites etc) (Base : all	Fairly satisfied	54%	54%	47%	59%
who have used or benefited from countryside recreation)	Neither satisfied nor dissatisfied	6%	7%	4%	4%
country side recreation)	Fairly dissatisfied	4%	7%	5%	5%
	Very dissatisfied	1%	3%	-	-
	Don't know	1%	2%	1%	-
	Satisfied	87%	82%	91%	91%
	Dissatisfied	5%	10%	5%	5%
	Net satisfied	82%	72%	86%	86%
Q.36j And how satisfied or	Unweighted Total	1134	662	109	73
dissatisfied are you with	Weighted Total	1145	682	110	58
Footpaths, bridleways and rights of		22%	21%	28%	22%
way (Base : all who have used or	Fairly satisfied	57%	60%	58%	60%
benefited from footpaths,	Neither satisfied nor dissatisfied	10%	6%	4%	4%
bridleways and rights of way)					
	Fairly dissatisfied	6% 3%	9%	3%	10%
	Very dissatisfied	3%	3%	7%	4%
	Don't know	2%	1%	-	-
	Satisfied	79%	80%	86%	82%
	Dissatisfied	9%	12%	10%	14%
	Net satisfied	70%	68%	77%	68%
Q.36k And how satisfied or	Net satisfied Unweighted Total	1654	950	149	105
dissatisfied are you with	Net satisfied Unweighted Total Weighted Total	1654 1644	950 957	149 149	105 82
dissatisfied are you with Local tips or household waste	Net satisfied Unweighted Total Weighted Total Very satisfied	1654 1644 43%	950 957 37%	149 149 52%	105 82 40%
dissatisfied are you with Local tips or household waste recycling centres (Base : all who	Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied	1654 1644 43% 46%	950 957	149 149 52% 39%	105 82 40% 55%
dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local	Net satisfied Unweighted Total Weighted Total Very satisfied	1654 1644 43%	950 957 37%	149 149 52%	105 82 40%
dissatisfied are you with Local tips or household waste recycling centres (Base : all who	Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied	1654 1644 43% 46%	950 957 37% 49%	149 149 52% 39%	105 82 40% 55%
dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied	1654 1644 43% 46% 4%	950 957 37% 49% 5%	149 149 52% 39% 1%	105 82 40% 55% 3%
dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied	1654 1644 43% 46% 4% 4%	950 957 37% 49% 5% 6%	149 149 52% 39% 1% 4%	105 82 40% 55% 3% 1%
dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied	1654 1644 43% 46% 4% 4% 2%	950 957 37% 49% 5% 6% 3%	149 149 52% 39% 1% 4% 1%	105 82 40% 55% 3% 1%
dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know	1654 1644 43% 46% 4% 4% 2% 1%	950 957 37% 49% 5% 6% 3% 1%	149 149 52% 39% 1% 4% 1% 3%	105 82 40% 55% 3% 1% 1%

	T.	_		_	
Life in Lancashire Survey 2007		70	33		
Results compiled by Lancashire		2007	2003		
County Council				20	8
Data Supplied by Ipsos MORI		ire	ire	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire		
	District 2007 results are compared for significant differences with Lancashire 2007	ca	ca	-F	-E
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	Chorley	Chorley
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	၁	l)
Q.36l And how satisfied or	Unweighted Total	2003	-	174	
dissatisfied are you with	Weighted Total	2023	-	175	
Doorstep recycling collections	Very satisfied	36%	n/a	33%	n/a
(Base : all who have used or	Fairly satisfied	43%	n/a	48%	n/a
benefited from doorstep recycling	Neither satisfied nor dissatisfied	4%	n/a	3%	n/a
collections)			-		
	Fairly dissatisfied	10%	n/a	12%	n/a
	Very dissatisfied	6%	n/a	5%	n/a
	Don't know	1%	n/a	1%	n/a
	Satisfied	79%	n/a	80%	n/a
	Dissatisfied	16%	n/a	16%	n/a
	Net satisfied	63%	n/a	64%	n/a
Q.36m And how satisfied or	Unweighted Total	117	42	7	1
dissatisfied are you with	Weighted Total  Weighted Total	120	49	7	1
Support for local businesses	-				
(Base : all who have used or	Very satisfied	13%	16%	-	-
benefited from support for local	Fairly satisfied	47%	32%	73%	100%
businesses)	Neither satisfied nor dissatisfied	11%	12%	-	-
•	Fairly dissatisfied	10%	17%	14%	-
	Very dissatisfied	4%	9%	-	-
	Don't know	15%	14%	13%	-
	Satisfied	60%	48%	73%	100%
	Dissatisfied	14%	27%	14%	_
	Net satisfied	46%	21%	59%	100%
Q.36n And how satisfied or				10	
dissatisfied are you with	Unweighted Total	115	63	-	11
Trading standards (including food	Weighted Total	115	62	10	9
quality and consumer advice)	Very satisfied	24%	38%	30%	44%
(Base : all who have used or	Fairly satisfied	48%	45%	51%	47%
benefited from trading standards)	Neither satisfied nor dissatisfied	11%	8%	-	-
benefited from trading standards)	Fairly dissatisfied	1%	4%	-	-
	Very dissatisfied	5%	3%	-	-
	Don't know	11%	3%	19%	9%
	Satisfied	72%	83%	81%	91%
	Dissatisfied	6%	6%	01/6	31/0
				-	-
	Net satisfied	67%	76%	81%	91%
Q.360 And how satisfied or	Unweighted Total	154	56	20	7
dissatisfied are you with	Weighted Total	161	60	21	6
Planning services (e.g. planning for	Very satisfied	8%	14%	14%	-
future development in the county,	Fairly satisfied	37%	48%	61%	42%
not planning permissions for your	Noither estisfied per dissetisfied	14%	15%	5%	31%
house) (Base : all who have used or	Fairly dissatisfied	14%	12%	10%	17%
benefited from planning services)	Very dissatisfied	12%	8%	9%	10%
	Don't know		3%	3 /0	10/0
		15%		750/	400/
	Satisfied	45%	62%	75%	42%
	Dissatisfied	26%	20%	19%	27%
	Net satisfied	19%	42%	56%	14%
Q.37 And overall, do you think that	Unweighted Total	2451	1541	215	181
the environmental services you have	Weighted Total	2451	1541	217	137
used or benefited from have got	Got better	39%	44%	33%	55%
better or worse over the last two	Got worse	12%	9%	11%	8%
years or so, or have they stayed the	Stayed the same	40%	35%	46%	30%
same? (Base : all respondents)	Don't know	8%	12%	8%	6%
Q.40 Which of these modes of					
transport have you or your family	Unweighted Total	2451	1541	215	181
used in the last twelve months?	Weighted Total	2451	1541	217	137
(Base : all respondents)	Local bus services	60%	57%	52%	50%
(Saco : an respondents)	Local train services	41%	31%	50%	34%
	Local taxis	53%	52%	44%	42%
	Driven a car myself	70%	67%	73%	71%
	Been a passenger in a car	74%	70%	71%	75%
	None of these	1%	1%		1%
	Public transport user	80%	. 70	80%	. 70
	ו שטווס וומווסףטון שסכו	0070	-	0070	-

Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		
County Council				2007	2003
Data Supplied by Ipsos MORI		hir	hir		7
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	-ancashire	Chorley	Chorley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	nc	nc	lor	ō
	Green = statistically significantly better, red = significantly worse	La	La	ch	5
Q.41a And how satisfied or	Unweighted Total	1438	857	110	89
dissatisfied are you with	Weighted Total	1469	883	113	69
Local bus services (Base : all who	Very satisfied	31%	26%	32%	17%
have used or benefited from local	Fairly satisfied	47%	45%	50%	51%
bus services)	Neither satisfied nor dissatisfied	7%	5%	3%	13%
	Fairly dissatisfied	8%	14%	9%	14%
	Very dissatisfied	5%	8%	6%	3%
	Don't know	1%	2%	_	2%
	Satisfied	78%	71%	83%	68%
	Dissatisfied	14%	22%	15%	16%
	Net satisfied	64%	49%	68%	52%
Q.41b And how satisfied or	Unweighted Total	933	459	104	60
dissatisfied are you with	Weighted Total	998	483	108	47
Local train services (Base : all who	Very satisfied	25%	17%	26%	22%
have used or benefited from local	Fairly satisfied	53%	52%	54%	42%
train services)	Neither satisfied nor dissatisfied	9%	7%	6%	11%
	Fairly dissatisfied	7%	14%	10%	13%
	Very dissatisfied	3%	9%	3%	9%
	Don't know	2%	1%	2%	3%
	Satisfied	79%	68%	79%	64%
	Dissatisfied	11%	23%	13%	22%
	Net satisfied	68%	46%	66%	42%
Q.41c And how satisfied or	Unweighted Total	2320	1382	205	171
dissatisfied are you with	Weighted Total	2335	1390	207	130
Local road system (Base : all who	Very satisfied	8%	8%	13%	7%
have used or benefited from the	Fairly satisfied	50%	48%	54%	44%
road system)	Neither satisfied nor dissatisfied	17%	14%	15%	26%
	Fairly dissatisfied	13%	16%	9%	12%
	Very dissatisfied	7%	9%	6%	9%
	Don't know	5%	5%	3%	1%
	Satisfied	58%	56%		51%
	Dissatisfied	20%	26%	67% 15%	21%
	Net satisfied	38%	30%	52%	30%
Q.41d And how satisfied or	Unweighted Total	1236	758	92	75
dissatisfied are you with	Weighted Total	1236	805	95	75 58
Local taxis (Base : all who have	,	27%	28%	28%	26%
used or benefited from local taxis)	Very satisfied Fairly satisfied	55%	56%	52%	65%
	Neither satisfied nor dissatisfied	10%	7% 5%	10%	2%
	Fairly dissatisfied Very dissatisfied	4%	5%	5%	3%
	_ ·	1%	3%	1%	- 20/
	Don't know	2%	1%	5%	3%
	Satisfied	82%	84%	79%	92%
	Dissatisfied	5%	8%	6%	3%
O 40. And suspell de constitut de	Net satisfied	77%	76%	73%	88%
Q.42 And overall, do you think that the transport services you have	Unweighted Total	1921	1156	170	134
used or benefited from have got	Weighted Total	1967	1181	173	103
better or worse over the last two	Got better	28%	24%	18%	22%
better or worse over the last two	Got worse	16%	19%	16%	19%
years or so, or have they stayed the					
	Stayed the same Don't know	<b>49%</b> 6%	<b>49%</b> 8%	<b>58%</b> 6%	<b>53%</b> 6%

	T		_	_	_
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		_
County Council				2007	2003
Data Supplied by Ipsos MORI		ji.	hi		
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Chorley	Chorley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	nc	nc	lor	lor
	Green = statistically significantly better, red = significantly worse	La	La	ch	占
Q.43 Still thinking about transport,	Unweighted Total	2451	2447	215	202
which of the following two or three	- Weighted Total	2451	2447	217	218
local transport issues do you think	Reducing delays to traffic	36%	31%	33%	40%
should be the main priorities for	Improving existing roads, street lighting and bridges	34%	37%	33%	31%
Lancashire County Council? (Base :	Improving travelling by public transport	33%	33%	36%	41%
all respondents)	Improving road safety	25%	23%	32%	23%
	Improving pedestrian facilities (e.g. improved crossings, pavements)	23%	25%	24%	23%
	Providing safer routes to schools	20%	23%	23%	29%
	Improving bus and rail facilities (e.g. bus stops, shelters, termini)	19%	21%	23%	19%
	Providing more information about bus and train services	13%	13%	11%	13%
	Building new roads	13%	12%	6%	14%
	Improving cycling facilities	13%	13%	18%	13%
	Other	5%	3%	8%	2%
	None of these	3%	2%	3%	1%
	Don't know	4%	3%	1%	1%
Q.44 Thinking now about all the	Unweighted Total	2451	2447	215	202
services provided by Lancashire	Weighted Total	2451	2447	217	218
County Council, which three or four	Services for adults	41%	-	43%	-
of the services on this list, do you	- Services for older people (e.g. home carers, meals on wheels etc.)	31%	37%	30%	33%
think are most important for people	- Council run services and facilities for disabled adults	9%	13%	13%	13%
in this area? (Base : all	- Services for adults with mental health problems	5%	7%	8%	6%
respondents)	- Services for adults with Henring difficulties	3%	6%	5%	7%
	- Services for carers	5%	n/a	8%	n/a
	Services for young people	41%	26%	38%	44%
	- Services for young people (e.g. youth clubs, youth projects, Connexions Service)	27%	14%	23%	25%
	- Services for young people (e.g. youn clabs, youn projects, connexions service) - Services for children with additional needs	4%	n/a	6%	n/a
	- Services for vulnerable children and families	7%	n/a	10%	n/a
	- Services for young offenders	4%	6%	5%	11/a 2%
		7%	n/a	11%	n/a
	- Services for families and younger children (e.g. surestart, children's centres)  Education	29%	11/a	34%	11/a
		6%	11%	10%	7%
	- Nursery schools		18%	19%	18%
	- Primary schools	15% 17%	21%	16%	21%
	- Secondary schools - Special schools	2%	n/a	5%	
		18%	11/a	17%	n/a
	Community services	7%		9%	12%
	- Libraries		10%		
	- Museums	1% 2%	1% 2%	2%	2% 2%
	- Support for the arts				
	- Adult education	4%	6%	2%	6%
	- Registration of births, deaths and marriages  Welfare rights	1%	1%	2%	1%
	- Welfare rights	4%	n/a	3%	n/a
	- County information Centres	2%	2%	1%	2%
	Environmental services Street lighting	77% 8%	n/o	73% 6%	- n/a
	- Street lighting		n/a 7%		n/a
	- Road maintenance and repairs	25%	7%	20%	5%
	- Pavement maintenance	13%	n/a 109/	11%	n/a
	- Traffic management (e.g. signs and signalling)	8%	10%	7%	11%
	- Traffic calming measures - Road safety	14% 19%	n/a 14%	14% 25%	n/a 15%
	•			25% 7%	
	- Cycle facilities (e.g. cycle paths)	5% 6%	2%		2%
	- Countryside recreation (e.g. country parks, picnic sites etc)	6%	10%	8%	12%
	- Footpaths, bridleways and rights of way	5%	6%	5%	5%
	- Local tips or household waste recycling centres	13%	5%	16%	3%
	- Doorstep recycling collections	23%	n/a	27%	n/a
	- Support for local businesses	6%	6%	6%	6%
	- Trading standards (including food quality and consumer advice)	2%	2%	-	3%
	- Planning services (e.g. planning for future development in the county, not planning	5%	8%	4%	9%
	Other	4%	3%	7%	2%
	None Of these	1%	1%	-	1%
	Don't know	6%	4%	6%	1%

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire 2007	Lancashire 2003	Chorley 2007	Chorley 2003
Q.55 Which of these statements	Unweighted Total	2451	2447	215	202
comes closest to your attitude about Lancashire County Council?		2451	2447	217	218
(Base : all respondents)	I'm not really interested in what the County Council does, or whether it does its job	2%	2%	6%	1%
(	I'm not interested in what the County Council does as long as it does its job	18%	18%	15%	11%
	I like to know what the County Council is doing, but I'm happy to let it get on with the	58%	56%	53%	72%
	I would like to have more of a say in what the County Council does	17%	19%	18%	10%
	I already work for, or am already involved with the County Council and the services it	4%	3%	6%	6%
	None of these	1%	1%	-	-
	Don't know	1%	1%	1%	-
Q.56 Which two or three of the	Unweighted Total	2451	2447	215	202
following do you think it is most	Weighted Total	2451	2447	217	218
important for your local county	Listening to the views of local people	75%	76%	74%	77%
councillors to do? (Base : all respondents)	Dealing with complaints and problems	50%	50%	42%	49%
respondents)	Working with local communities to provide more effective services	36%	40%	36%	46%
	Keeping you informed about County Council activities	28%	32%	28%	36%
	Representing local views to business and government	16%	15%	21%	18%
	Reflect the backgrounds of their local community	12%	n/a	16%	n/a
	Reviewing and planning local services	11%	10%	15%	9%
	Taking decisions about County Council services	9%	9%	10%	5%
	Ensuring ethical standards are maintained across the County Council	8%	9%	10%	10%
	Scrutinising County Council decisions	7%	7%	9%	5%
	Other	1%	1%	2%	-
	None of these	-	0%	-	0%
	Don't know	4%	2%	4%	-