Life in Lancashire Survey 2007		~	e		
Results compiled by Lancashire		2007	2003		
County Council					
Data Supplied by Ipsos MORI		nire	nire	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire		20
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	nci	nci	Fylde	Fylde
	Green = statistically significantly better, red = significantly worse	La	La	Fyl	Fyl
Q.1 Thinking about Lancashire, on	Unweighted Total	2451	2447	203	204
the whole, how satisfied or	Weighted Total	2451	2447	167	163
dissatisfied are you with it as a	Very satisfied	41%	41%	47%	48%
place to live? (Base : all respondents)	Fairly satisfied	49%	47%	45%	44%
(Dase : all respondents)	Neither satisfied nor dissatisfied	5%	5%	5%	4%
	Fairly dissatisfied	3%	4%	1%	3%
	Very dissatisfied	1%	1%	1%	0%
	Don't know	1%	1%	1%	0%
	Satisfied	90%	88%	92%	91%
	Dissatisfied	4%	6%	2%	4%
0.2 Thinking about this area, on the	Net satisfied	86%	83%	90%	88%
Q.2 Thinking about this area, on the whole, how satisfied or dissatisfied	Unweighted Total Weighted Total	2451 2451	2447 2447	203 167	204 163
are you with it as a place to live?	Very satisfied	43%	42%	52%	51%
(Base : all respondents)	Fairly satisfied	43% 41%	42% 39%	52% 37%	51% 38%
	Neither satisfied nor dissatisfied	7%	6%	4%	6%
	Fairly dissatisfied	6%	7%	6%	4%
	Very dissatisfied	4%	4%	2%	1%
	Don't know	-	0%	-	0%
	Satisfied	83%	81%	89%	89%
	Dissatisfied	9%	12%	8%	4%
	Net satisfied	74%	70%	81%	85%
Q.3 And which three or four things,	Unweighted Total	2451	2447	203	204
if any, would you say are good	Weighted Total	2451	2447	167	163
things about living in this area? (Base : all respondents)	Friendly neighbours/ people/good community spirit	38%	33%	46%	30%
	Peace and quiet	36%	36%	39%	39%
	Openness/greenery/ countryside	28%	24%	12%	17%
	Convenient for shops	27%	24%	27%	13%
	Access to the countryside/coast	19%	16% 19%	34% 27%	25% 21%
	Access to other places/ centrally located Adequate public transport	19% 14%	19% 9%	27% 14%	21% 9%
	Safe area/low crime rate	14%	9% 12%	23%	9% 19%
	Good schools/education	13%	12%	16%	15%
	Near to family/friends	11%	9%	13%	6%
	Convenient for work	8%	7%	12%	5%
	Good shopping facilities	7%	5%	10%	5%
	Good public services	6%	3%	8%	2%
	Good roads	5%	3%	3%	4%
	Good health facilities	5%	3%	14%	3%
	Clean streets	5%	4%	9%	8%
	Good leisure/recreation facilities	4%	4%	6%	6%
	Good street lighting	2%	0%	3%	-
	Good job opportunities	2%	1%	3%	1%
	Amount of traffic	2%	1%	2%	1%
	Affordable housing	2%	2%	1%	1%
	Low levels of pollution Good facilities for younger children	1% 1%	1% 1%	2% 3%	0% -
	Good facilities for younger children	1%	1%	3% 2%	- 1%
			0%	1%	-
۱	Good facilities for working parents	1%			
	Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith	1% 1%	1%	-	1%
	Good facilities for people of my ethnicity/ culture/faith			- 1%	1%
		1%	1%	- 1% 2%	
	Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults	1% 1%	1% 0%		-
	Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities	1% 1% 1%	1% 0% 0%	2%	- 1%
	Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking	1% 1% 1%	1% 0% 0% 0%	2% 1%	- 1% -
	Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking Low levels of development	1% 1% 1% 1% -	1% 0% 0% 0%	2% 1% -	- 1% - 1%
	Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking Low levels of development Low levels of Council Tax	1% 1% 1% - -	1% 0% 0% 0% 0%	2% 1% - -	- 1% - 1% 0%

Life in Lancashire Survey 2007		5	33		
Results compiled by Lancashire		2007	2003		
County Council				~	
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		hii	shii	2007	2003
Fieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	cas	cas	6	6
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Lancashire	Lancashire	Fylde	Fylde
O 4 And which three or four things	Green = statistically significantly better, red = significantly worse Unweighted Total	2451	2351	203	199
Q.4 And which three or four things, if any, would you say are bad things	Weighted Total	2451	2351	203 167	159
about living in this area?	Too much traffic	14%	9%	16%	3%
(Base : all respondents)	Speed of traffic	10%	6%	15%	2%
	Poor facilities for young people	9%	10%	17%	13%
	Poor public transport	8%	n/a	9%	n/a
	Streets not clean enough	8%	7%	7%	5%
	Poor parking	7%	5%	12%	6%
	Unsafe area/high crime rate	7%	7%	5%	5%
	Too much vandalism/ graffiti	6%	6%	4%	8%
	Drugs misuse	5%	n/a	2%	n/a
	Inconvenient for shops	5%	4%	8%	3%
	Neighbours/people/ community cohesion/ racial intolerance Poor condition of roads	5% 5%	3% 4%	2% 11%	0% 2%
	Poor leisure/recreation facilities	5%	4% 5%	11%	2% 5%
	Expensive housing	4%	1%	8%	1%
	Generally run-down	4%	6%	2%	2%
	Lack of peace and quiet	4%	2%	3%	0%
	Poor shopping facilities	4%	3%	3%	3%
	Lack of police	3%	n/a	8%	n/a
	Poor condition of footpaths	3%	2%	4%	2%
	Poor facilities for younger children	3%	4%	3%	7%
	Roadworks	3%	1%	6%	1%
	Stray dogs/dog fouling	3%	2%	6%	3%
	Jobs paying low wages Poor street lighting	2% 2%	1% 1%	3% 2%	- 1%
	The Council wastes money	2%	n/a	2 % 5%	n/a
	Unemployment/poor job opportunities	2%	2%	3%	1%
	Far away from family/ friends	1%	1%	2%	1%
	High levels of development	1%	1%	2%	1%
	High levels of pollution	1%	1%	-	2%
	Inconvenient for work	1%	1%	2%	-
	Poor access to other places	1%	1%	3%	0%
	Poor health facilities	1%	1%	1%	-
	Poor housing	1%	2%	1%	-
	Poor schools/education	1%	1%	-	1%
	Lack of openness/ greenery/countryside Poor access to the countryside/coast	-	0% 0%	1%	1% 1%
	Poor access to the countryside/coast Poor childcare facilities		0% 0%	_	170
	Poor educational opportunities for adults	_	0%	-	-
	Poor facilities for people from my ethnicity/culture/faith	-	n/a	1%	n/a
	Other	25%	29%	24%	29%
	None of these/no bad things	22%	25%	17%	30%
	Don't know	2%	4%	3%	4%
Q.5 Thinking now about your	Unweighted Total	2451	2447	203	204
quality of life, which two or three of the following things, if any, are the	Weighted Total	2451	2447	167	163
most important to improve your own	Reduce crime and disorder	37%	40%	39%	36%
quality of life? (Base : all	Provide activities for young people	34% 29%	32% 25%	41% 22%	29%
respondents)	Reduce traffic and transport problems Protect the environment	29% 20%	25% 16%	22% 15%	22% 25%
	Provide more affordable housing	20% 18%	13%	15% 19%	25% 11%
	Reduce the harm from alcohol and drug misuse	17%	22%	15%	20%
	Improve opportunities for leisure and cultural activities	15%	15%	17%	16%
	Involve local people in decision making	14%	13%	20%	17%
	Improve employment opportunities	13%	12%	9%	7%
	Help people to live healthier lives	11%	9%	9%	10%
	Improve education and learning services	10%	10%	14%	5%
	Improve individual care and support services *(welfare and caring services in 2003)	10%	11%	11%	15%
	Other	3%	3%	8%	2%
	None of these	8%	6%	5%	10%
	Don't know	1%	2%	1%	2%

Life in Lancashire Survey 2007		~	3		
Results compiled by Lancashire		2007	2003		
County Council					
Data Supplied by Ipsos MORI		ire	ire	70	33
Fieldwork: 15 Sep - 16 Dec 2007		sh	sh	2007	2003
	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire		e
	results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	ar	-ar	Fylde	Fylde
O.C. In your oninion, which two or			221	29	9
Q.6 In your opinion, which two or three, if any, of the following should		245	221 245	29 24	-
Lancashire County Council do in	Weighted Total	243			8
order to improve education and	More discipline in schools	46% 31%	41% 33%	17% 14%	26% 36%
learning services? (Base : all who	More investment in schools on books and equipment				
feel it is important to improve	Schools and parents working more closely together	29%	25%	26%	19%
education and learning services)	Provide more leisure or arts activities after school	26% 22%	25%	22%	13%
	Additional school classes before and after school		15%	22%	37%
	More information about day and evening classes	22%	15%	21% 27%	22%
	Better teachers	21%	13%		14%
	More teachers	19% 17%	23% 12%	25% 17%	24% 12%
	Local literacy and numeracy support courses for adults				
	Reduce truancy in schools	13%	15%	11%	-
	Longer school hours or longer school year	10%	11%	14%	-
	Other	7%	8%	23%	-
	None of these	-	0%	-	-
0.7. In your oninion, which two or	Don't know	-	3%	-	12%
Q.7 In your opinion, which two or three, if any, of the following should	Unweighted Total	258	295 278	23 19	32 25
Lancashire County Council do in	Weighted Total	241	41%	-	-
order to improve welfare and caring	Making care affordable	37%		38%	54%
services? (Base : all who feel it is	Knowing more about what services are available	32%	38%	39% 30%	43%
important to improve individual care	Providing care to meet individuals' needs	26%	,		,
and support services)	More help to access care and support services	25%	n/a 26%	13% 17%	n/a
	Having good emergency services	23%		9%	18%
	Having someone to contact for help	21%	28%	- / -	34%
	Getting transport when needed	21% 20%	n/a	30% 27%	n/a
	More contact with staff from care services		31%		31%
	Being able to live at home	19%	23%	8%	29%
	Support as a carer	12%	120/	14% 4%	E0/
	Having a warm home	10% 10%	13%	4% 5%	5%
	Supporting people to live healthily	10% 8%	0.20607	5% 4%	15%
	Enable more young people with additional needs to live independently		0.20607 6%	4% 14%	15% 2%
	More contact with friends/relatives Other	6%	- / -		
		2%	4%	4%	7%
	None of these	-	1%	-	-
	Don't know	1%		-	

Life in Langaphire Survey 2007		_	~	-	r
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire County Council					
Data Supplied by Ipsos MORI		ire	ire	2	33
Fieldwork: 15 Sep - 16 Dec 2007		sh	sh	2007	2003
· · · · · · · · · · · · · · · · · · ·	District 2007 results are compared for significant differences with Lancashire 2007	ca	ca		
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Lancashire	Lancashire	Fylde	Fylde
	Green = statistically significantly better, red = significantly worse		_		_
Q.8 In your opinion, which two or three, if any, of the following should	Unweighted Total	352	364	34	29
Lancashire County Council do in	Weighted Total	364	379	28	25
order to improve opportunities for	Create safe open places and play areas	38%	36%	34% 32%	41%
leisure activities? (Base : all who feel it is important to improve	More information about what's on in your area	32%	21%		30%
	Lower entrance cost to facilities	28%	33%	32%	26% 30%
	More opportunities to try new activities	26% 22%	21% 20%	26% 20%	30% 5%
	Better public transport to help get to places	22%	20% 15%	20% 24%	3%
	Someone to help us organise local events	18%	14%	24 % 28%	17%
	More opportunities to learn or improve skills Longer opening hours at places you want to go	17%	14%	20% 17%	11%
	Support to help you use leisure and cultural services	17%	n/a	17%	n/a
	Access to the countryside and open spaces	10%	n/a	6%	n/a
	More information about volunteering opportunities	9%	4%	3%	4%
	Segregated sessions for some activities	3%	3%	570	4 /0
	Other	5%	3%	8%	_
	None of these	1%	1%	-	_
	Don't know	1%	1%		-
Q.9 In your opinion, which two or	Unweighted Total	898	972	79	72
three, if any, of the following should	Weighted Total	895	985	66	58
Lancashire County Council do in	More visible police presence	70%	71%	69%	74%
order to reduce crime and disorder?	Tackle antisocial behaviour	60%	n/a	53%	n/a
(Base : all who feel it is important to	Tackle drug and alcohol misuse	34%	35%	30%	40%
reduce crime and disorder)	More community involvement	20%	13%	29%	18%
	Give the courts more choice in sentencing	20%	21%	14%	24%
	Closed circuit TV	19%	28%	15%	30%
	Speed restrictions and traffic calming	19%	11%	23%	13%
	Improve lighting in streets and car parks	14%	12%	6%	7%
	Improve access to support services for victims of crime	9%	n/a	4%	n/a
	Other	2%	3%	4%	1%
	None of these	-	0	-	-
	Don't know	1%	3%	-	-
Q.10 In your opinion, which two or	Unweighted Total	811	766	82	57
three, if any, of the following should	Weighted Total	825	771	69	47
Lancashire County Council do in	More youth centres for meeting people of their own age	59%	66%	67%	60%
order to provide activities for young people? (Base : all who feel it is	More leisure facilities that are affordable for young people	58%	60%	58%	60%
important to provide activities for	More spaces for playing	34%	34%	26%	41%
young people)	Listen to young people more	30%	30%	32%	37%
	Better access to local jobs	19%	n/a	6%	n/a
	Financial help for staying in education and training	18%	17%	25%	18%
	Provide more affordable public transport for young people	16%	17%	12%	15%
	Provide more volunteering opportunities	11%		19%	
	Advice for young people about sexual behaviour	9%	7%	8%	1%
	Other	3%	2%	6%	-
	None of these	-	0	-	-
	Don't know	1%	3%	1%	1%

Life in Lancashire Survey 2007		7	e		
Results compiled by Lancashire		2007	2003		
County Council					
Data Supplied by Ipsos MORI		nire	lire	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007		ast	Lancashire		
	District 2007 results are compared for significant differences with Lancashire 2007	Š	ů,	de	de de
	results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire	Lai	Fylde	Fylde
Q.11 In your opinion, which two or	Unweighted Total	425	555	31	43
three, if any, of the following should	Weighted Total	420	545	26	33
Lancashire County Council do in	Stricter punishment for illegal drug dealers	59%	62%	57%	68%
order to reduce alcohol and drug	Stricter punishment for illegal drug users	46%	42%	52%	39%
misuse? (Base : all who feel it is	Better enforcement against underage alcohol sales	43%	n/a	28%	n/a
important to reduce the harm from	Drug and alcohol awareness education in school	29%	34%	35%	47%
alcohol and drug misuse)	Greater reporting of suspicious activities	23%	22%	30%	20%
	Educate parents about alcohol and drug misuse	20%	22%	17%	19%
	More information for people misusing alcohol and drugs	16%	22%	11%	16%
	Local treatment services for alcohol and drug misuse	16%	n/a	20%	n/a
	Local drug services for drug users	10%	15%	20 %	14%
	Other	3%	2%	6%	4%
	None of these	570	0%	-	
	Don't know	- 1%	3%		3%
Q.12 In your opinion, which two or	Unweighted Total	491	389	31	51
three, if any, of the following should	Weighted Total	487	397	25	41
Lancashire County Council do in	Stricter enforcement of penalties for littering	47%	001	62%	
order to protect the environment?	Stricter enforcement of penalties for dog fouling	36%	46%	62%	56%
(Base : all who feel it is important to	Clean streets more regularly	33%	40 <i>%</i>	44%	30%
protect the environment)	Recycling facilities in neighbourhoods	26%	5470	20%	50 /0
	Plant more trees	20%	19%	10%	24%
	More household waste recycling centres	23%	30%	16%	29%
	Reduce industrial pollution	21%	23%	3%	18%
	Reduce number of car journeys	18%	22%	13%	27%
	Greater information on the local environment	14%	23%	13%	34%
	Advice on conserving energy	13%	19%	10%	18%
	Other	6%	7%	13%	5%
	None of these	1%	0%	3%	1%
	Don't know	-	3%	-	-
Q.13 In your opinion, which two or	Unweighted Total	266	220	18	18
three, if any, of the following should	Weighted Total	258	229	14	16
Lancashire County Council do in	Better access to local dentists	43%	n/a	50%	n/a
order to help people to live healthier	More advice about healthy living	34%	27%	43%	22%
lives? (Base : all who feel it is	Cut down on traffic congestion	31%	32%	34%	21%
important to help people to live healthier lives)	People taking responsibility for their own health	30%	38%	16%	40%
nearther nves	Reduce industrial air pollution	24%	n/a	7%	n/a
	Improve access to health services	24%	n/a	16%	n/a
	More information about community health services	20%	35%	17%	36%
	Better access to local doctors	19%	27%	17%	34%
	More affordable alternative medicine or therapies	18%	27%	32%	21%
	Improve housing conditions	12%	n/a	11%	n/a
	Other	1%	3%	6%	5%
	None of these	-	0%	-	-
	Don't know	1%	4%	-	5%
		. /0	. /0		070

				-	
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		
County Council		e	e	2	~
Data Supplied by Ipsos MORI		hi	hi	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	5	2
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ŭ	Du l	Fylde	Fylde
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	Fγ	Ę
Q.14 In your opinion, which two or	Unweighted Total	318	260	19	12
three, if any, of the following should	Weighted Total	330	296	16	11
Lancashire County Council do in	More training courses	39%	36%	41%	34%
order to improve employment	More investment in industries	38%	38%	10%	40%
opportunities? (Base : all who feel	More flexible job opportunities, e.g. part-time work, job share	34%	32%	37%	41%
it is important to improve employment opportunities)	Better career advice and support	27%	n/a	37%	n/a
employment opportunities)	Improved support for the change from benefits to work	22%	n/a	21%	n/a
	Child care to enable parents to work	22%	28%	31%	27%
	Remove discrimination against gender, race, age, disability, sexual orientation or faith	15%	17%	5%	17%
	Developing skills through leisure and cultural activities	14%	19%	16%	8%
	Developing skills through volunteering opportunities	13%	n/a	10%	n/a
	Access to affordable IT facilities	12%	12%	17%	10%
	Access to anorgable in facilities	12%	7%	21%	9%
	Other	4%	7% 5%	21%	9%
		4%			-
	None of these	-	1%	-	7%
0.45 la com anisian achiele fara an	Don't know	1%	3%	-	-
Q.15 In your opinion, which two or three, if any, of the following should	Unweighted Total	347	322	42	33
Lancashire County Council do in	Weighted Total	340	329	34	27
order to involve local people in	More information about what the County Council is doing	40%	51%	24%	57%
decision making? (Base : all who	More influence on local decision-making	40%	n/a	34%	n/a
feel it is important to involve local	More community involvement in preventing crime and disorder	35%	45%	28%	38%
people in decision making)	More community involvement by local councillors	34%	n/a	23%	n/a
	Supporting neighbourhoods to encourage community spirit	30%	n/a	50%	n/a
	More information about how communities can be involved	28%	n/a	27%	n/a
	Encourage communities and service providers to work together	23%	n/a	36%	n/a
	More support for voluntary groups in the local area	20%	n/a	29%	n/a
	Other	1%	2%	2%	-
	None of these	-	0%	-	-
	Don't know	1%	4%	2%	-
Q.16 In your opinion, which two or	Unweighted Total	424	282	38	20
three, if any, of the following should	Weighted Total	435	294	32	17
Lancashire County Council do in	Build more affordable houses to buy	63%	63%	58%	59%
order to provide more affordable housing? (Base : all who feel it is	Provide more low cost houses to rent	46%	51%	56%	40%
important to provide more	Renovate currently existing or disused buildings	37%	36%	27%	37%
affordable housing)	Build new homes on previously developed or derelict land	27%	29%	15%	35%
	Provide somewhere safe for children to play	20%	29%	19%	30%
	Design neighbourhoods to encourage community spirit	16%	16%	30%	15%
	Provide more sharedownership schemes	14%		22%	
	Provide more parking spaces in housing estates	11%	13%	8%	25%
	Fewer planning regulations for new housing	7%	6%	8%	6%
	Other	2%	1%	7%	-
	None of these	1%	1%	-	-
	Don't know	1%		-	
Q.17 Do you agree or disagree that	Unweighted Total	2451		203	
you can influence decisions	Weighted Total	2451		167	
affecting your local area? (Base :	Definitely agree	6%	n/a	6%	n/a
all respondents)	Tend to agree	25%	n/a	31%	n/a
	Tend to disagree	34%	n/a	41%	n/a
	Definitely disagree	28%	n/a	16%	n/a
	Definitely disagree Don't know	28% 7%	n/a n/a	16% 6%	n/a n/a
		31%		6% 37%	
	Agree Disagree	31% 63%	n/a n/a	37% 56%	n/a
		n 3%	n/a	5n%	n/a

Life in Longeshing Summer 2007					
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		50	20		
County Council Data Supplied by Ipsos MORI		re	re	▶	e
Fieldwork: 15 Sep - 16 Dec 2007		shi	shi	2007	00
Tieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	0	Fylde 2003
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	Fylde	/Id
	Green = statistically significantly better, red = significantly worse		L	É.	Ű.
Q.18 Formal volunteering is unpaid	Unweighted Total	2451		203	
help given as part of groups, clubs or organisations to benefit others or	Weighted Total	2451		167	
the environment. Have you done any	Yes	16%	n/a	17%	n/a
formal volunteering in the last 12	No	83%	n/a	82%	n/a
months? (Base : all respondents)	Don't know	-	n/a	-	n/a
Q.19 Here is a list of a number of	Unweighted Total	2451		203	
everyday situations. In which of	Weighted Total	2451		167	
these situations, if any, would you	At the local shops	35%	n/a	24%	n/a
say you regularly meet and talk with	At work	34%	n/a	23%	n/a
people of a different ethnic origin to you? (Base : all respondents)	At restaurants, pubs, cinemas, community centres etc	20%	n/a	19%	n/a
your (Dase : an respondents)	In my neighbourhood	20%	n/a	17%	n/a
	At a place of study (e.g. college, school, university)	12%	n/a	10%	n/a
	On buses and trains	11%	n/a	4%	n/a
	At sports or fitness activities	9%	n/a	3%	n/a
	At a place of worship	5%	n/a	5%	n/a
	At a relative's home	5%	n/a	3%	n/a
	At youth centres/clubs	3%	n/a	4%	n/a
	Somewhere else	3%	n/a	2%	n/a
	None - I do not meet anyone from a different ethnic origin	28%	n/a	38%	n/a
	Don't know	1%	n/a	1%	n/a
	Regulary meet and talk with people of a different ethnic origin	70%	n/a	60%	n/a
Q.20 To what extent do you agree	Unweighted Total	2451	2447	203	204
or disagree that this local area is a	Weighted Total	2451	2447	167	163
place where people from different	Definitely agree	11%	15%	10%	19%
backgrounds get on well together? (Base : all respondents)	Tend to agree	42%	45%	46%	55%
(Dase : all respondents)	Tend to disagree	9%	10%	3%	8%
	Definitely Disagree	4%	5%	2%	3%
	Don't know	9%	3%	10%	6%
	Too few people in the local area	16%	11%	13%	3%
	All same backgrounds	9%	10%	15%	7%
	Agree	53%	60%	56%	74%
	Disagree	13%	15%	5%	11%
	Net agree	40%	45%	51%	63%
Q.23 Which of these services have	Unweighted Total	2451	1541	203	106
you or your family used or benefited	Weighted Total	2451	1541	167	103
from in the last twelve months? (Base : all respondents)	Services for older people	14%	9%	14%	10%
(Dase . all respondents)	Services for people with a disability	12%	8%	8%	6%
	Services for adults with mental health problems	6%	4%	5%	10%
	Services for adults with learning disabilities	2%	5%	3%	4%
	Services for carers	6%	n/a	7%	n/a
	None of these	72%	77%	75%	78%
	Don't know	-	-	-	-
	User	28%	-	25%	-
Q.24a And how satisfied or	Unweighted Total	359	150	31	11
dissatisfied are you with Services for older people (e.g. home	Weighted Total	342	143	24	10
carers, meals on wheels etc.) (Base	Very satisfied	23%	34%	9%	10%
: all who have used or benefited	Fairly satisfied	47%	40%	65%	63%
from services for older people)	Neither satisfied nor dissatisfied	9%	3%	13%	6%
	Fairly dissatisfied	8%	9%	7%	22%
	Very dissatisfied	6%	10%	-	-
	Don't know	7%	4%	7%	-
	Satisfied	70%	74%	74%	73%
	Dissatisfied	15%	18%	7%	22%
	Net satisfied	55%	56%	68%	51%

				-	
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		
County Council		e	e	2	
Data Supplied by Ipsos MORI		Lancashire	Lancashire	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	as	as		2
	results. Lancashire 2007 results are compared for significant differences with Lancashire 2007 results.	ů	DC DC	Fylde	Fylde
	Green = statistically significantly better, red = significantly worse	La	La	Fy	Fγ
Q.24b And how satisfied or	Unweighted Total	305	120	17	7
dissatisfied are you with Services	Weighted Total	299	124	14	7
for people with a disability (Base :	Very satisfied	28%	30%	29%	27%
all who have used or benefited from	Fairly satisfied	44%	39%	43%	11%
services for people with a disability)	Neither satisfied nor dissatisfied	6%	5%	6%	46%
	Fairly dissatisfied	12%	8%	5%	17%
	Very dissatisfied	6%	7%	5%	-
	Don't know	4%	11%	5%	-
	Satisfied	72%	69%	72%	37%
	Dissatisfied	18%	15%	11%	17%
	Net satisfied	54%	53%	61%	20%
Q.24c And how satisfied or	Unweighted Total	128	58	10	10
dissatisfied are you with	Weighted Total	128	58 59	8	10
Services for adults with mental	Very satisfied	25%	32%	8 10%	45%
health problems (Base : all who		25% 35%	32% 28%	10% 58%	
have used or benefited from	Fairly satisfied		28% 5%	90% 20%	22%
services for people with mental	Neither satisfied nor dissatisfied	6%		-	-
health problems)	Fairly dissatisfied	18%	16%	12%	22%
	Very dissatisfied	10%	16%	19%	11%
	Don't know	6%	3%	-	-
	Satisfied	60%	60%	68%	67%
	Dissatisfied	28%	31%	32%	33%
	Net satisfied	32%	29%	37%	34%
Q.24d And how satisfied or	Unweighted Total	52	69	5	4
dissatisfied are you with Services for adults with learning disabilities	Weighted Total	54	71	5	4
(Base : all who have used or	Very satisfied	21%	29%	17%	-
benefited from services for people	Fairly satisfied	36%	39%	60%	53%
with learning disabilities)	Neither satisfied nor dissatisfied	9%	5%	-	-
	Fairly dissatisfied	10%	5%	23%	21%
	Very dissatisfied	10%	16%	-	26%
	Don't know	15%	6%	-	-
	Satisfied	56%	68%	77%	53%
	Dissatisfied	20%	21%	23%	47%
	Net satisfied	37%	47%	54%	7%
Q.24e And how satisfied or	Unweighted Total	153	-	15	
dissatisfied are you with	Weighted Total	157	-	12	
Services for carers (Base : all who have used or benefited from	Very satisfied	21%	n/a	21%	n/a
services for carers)	Fairly satisfied	40%	n/a	54%	n/a
	Neither satisfied nor dissatisfied	9%	n/a	7%	n/a
	Fairly dissatisfied	13%	n/a	-	n/a
	Very dissatisfied	9%	n/a	-	n/a
	Don't know	8%	n/a	18%	n/a
	Satisfied	62%	n/a	75%	n/a
	Dissatisfied	21%	n/a	-	n/a
	Net satisfied	40%	n/a	75%	n/a
Q.25 And overall, do you think that	Unweighted Total	683	341	52	24
the social services you have used or	Weighted Total	676	342	42	22
benefited from have got better or	Got better	26%	26%	20%	33%
worse over the last two years or so,	Got worse	12%	15%	11%	13%
or have they stayed the same? (Base : all who have used or	Stayed the same	45%	41%	47%	43%
benefited from at least one adult	Don't know	17%	18%	22%	12%
	Unweighted Total	2451	-	203	
Q.26 Which of these services have	Weighted Total	2451	-	167	
you or your family used or benefited				00/	-
you or your family used or benefited from in the last twelve months?	Services for young people (e.g. youth clubs, youth projects, Connexions Service)	13%	-	9%	
you or your family used or benefited		13% 5%	-	9% 4%	-
you or your family used or benefited from in the last twelve months?	Services for young people (e.g. youth clubs, youth projects, Connexions Service)				-
you or your family used or benefited from in the last twelve months?	Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs	5%	-	4%	
you or your family used or benefited from in the last twelve months?	Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs Services for vulnerable children and families	5% 2%	-	4% 1%	-
you or your family used or benefited from in the last twelve months?	Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs Services for vulnerable children and families Services for young offenders	5% 2% 1%	- -	4% 1% 1%	-
you or your family used or benefited from in the last twelve months?	Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs Services for vulnerable children and families Services for young offenders None of these	5% 2% 1% 81%	- - -	4% 1% 1% 85%	-

Results compiled by Lancashine County Coun	Life in Lancashire Survey 2007			m	I	
County Council Data Supplied by joss MOR Fieldwork. 15 Sep - 16 De 2007 Data Supplied by joss MOR Fieldwork. 15 Sep - 16 De 2007 Page 100	-		100	00		
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Services for young people (g., connextons Service) Service Service)<	Q.27a And how satisfied or	Unweighted Total	287	122	16	8
progene progene <t< td=""><td>dissatisfied are you with</td><td>Weighted Total</td><td>317</td><td>125</td><td>15</td><td>9</td></t<>	dissatisfied are you with	Weighted Total	317	125	15	9
Connextons Service) num yatesins 400 3/30 0/70 9/80 Base : all who have used or benefited from services for young people) Num a satisfied 0/80 1/80 0/80 1/80 0/80 1/80 0/80 1/80 0/80 1/80 0/80 1/80 0/80 1/80 0/80 1/80 0/80 1/80 0/80 1/80 0/80 1/80 0/80		Very satisfied	30%	23%	13%	-
Base : all who have used or benefited from services for young people) Non-statisfied inary dissatisfied vary dissatisfied vary dissatisfied vary dissatisfied vary dissatisfied 176 178 678 2.72 And how satisfied or dissatisfied are you with services for children with additional needs) 178 678 178 678 2.72 And how satisfied or dissatisfied are you with services for children with additional needs) 178 678 178 678 2.72 And how satisfied or dissatisfied are you with services for children with additional needs) 178 678 178 678 2.72 And how satisfied or dissatisfied are you with services for children with additional needs) 178 178 678 178 678 2.72 And how satisfied or dissatisfied are you with services for children and families 178		Fairly satisfied	46%	33%	57%	54%
bester inter into a strikes to young Yee (sessified or into a strike into	(Base : all who have used or					
Don't how Don't how <thdon't how<="" th=""> <thdon't how<="" th=""> <thd< td=""><td>benefited from services for young</td><td></td><td></td><td></td><td></td><td>28%</td></thd<></thdon't></thdon't>	benefited from services for young					28%
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Interable children and families Interable chil		-				
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Don't know - 4% - - Satisfied 52% 54% - - Dissatisfied nor 32% 27% 100% - Q.27d And how satisfied or dissatisfied are you with 00% 27% - - Services for young offenders (Base is all who have used or benefited from services for young offenders) 10% 12% - - - Very satisfied or dissatisfied 10% 12% - - - - Fairly satisfied 7% 18% 100% - - - Very dissatisfied 16% 19% - - - - Don't know 16% 24% 10% - - - Don't know 16% 24% 10% - - - Satisfied 01% 24% 10% - - - Don't know 16% 24% 10% - - - Q.28 Onenefi		-				-
Disstisfied Net satisfied 32% 27% 10% - Q.27d And how satisfied or disstisfied are you with Services for young offenders (Base : all who have used or benefited from services for young offenders) unweighted Total 22 12 1 - Very satisfied from services for young offenders 12% Services for young offenders 12% 10% 10% Fairly satisfied 12% 10% 10% Fairly satisfied 12% 10% 10% Don't know 16% 22% 10% Q.28 And overall, do you think that the children's services you have used or benefited from have got betefter or worse over the last two you or your family used or benefited from in the last two! 10% 28% 10% Q.29 Which of these services have you or your family used or benefited from in the last two! 0mweighted Total 24% 15% 16% 16% Q.29 Which of these services have you or your family used or benefited from in the last two! <td></td> <td>-</td> <td>-</td> <td>4%</td> <td>-</td> <td>-</td>		-	-	4%	-	-
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Q.27d And how satisfied or disstisfied are you with Services for young offenders (Base rall who have used or benefited from services for young offenders) Unweighted Total 22 12 1 - Very satisfied from services for young offenders (Base all who have used or benefited from services for young offenders) 12% - - - Satisfied from services for young offenders 6% 19% - - - Satisfied from services for young offenders 00% - - - - Numeighted Total 25% 18% 100% - - - Very satisfied from services you have used or benefited from have got better or worse over the last twoly gears or so, or have they stayed the same? (Base : all who have used or benefited from at least twoly gou or your family used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twoly emoths? (Base : all respondents) 14% 14% 14% 16% 12% 10% Nursery schools year is all respondents) 24% 15% 15% 16% 23% 16% Out know 14% 14% 14% 16% 16% 16% 16% 16% 24% </td <td></td> <td>Dissatisfied</td> <td>32%</td> <td>27%</td> <td>100%</td> <td>-</td>		Dissatisfied	32%	27%	100%	-
Missatisfied are you with Services for young offenders (Base ; all who have used or benefited from services for young offenders)Weighted Total25131-Very satisfied from services for young offenders)Case i satisfied12%Fairly dissatisfied very dissatisfied0%10%Fairly dissatisfied very dissatisfied17%31%Don't know16%22%100%Don't know16%22%Satisfied37%18%100%Don't know16%22%Dissatisfied37%18%100%Very dissatisfied391-23Q.28 And overall, do you think that the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents)Unweighted Total24511541103106Weighted Total2451154116710310414%15%15%Nursery schools frimary schools27%26%31%22%24%16%16%Nursery schools services for families and younger children (e.g. surestart childcare centres, children's services for families and younger children (e.g. sures		Net satisfied	20%	27%	-	-
Services for young offenders (Base : all who have used or benefited from services for young offenders) Network 12% - - - Fairly satisfied from services for young offenders) Neither satisfied nor dissatisfied fairly dissatisfied 6% 19% - </td <td>Q.27d And how satisfied or</td> <td>-</td> <td></td> <td></td> <td></td> <td>-</td>	Q.27d And how satisfied or	-				-
: all who have used or benefited from services for young offenders) Image: Services for families and younger children with special needs in 2003) Image: Services for families and younger children with special needs in 2003) Image: Services for families and younger children (e.g. surestart childcare centres, children's for for families and younger children (e.g. surestart childcare centres, children's for fo	,			13	1	-
from services for young offenders) Fairly satisfied 25% 18% 100% - Neither satisfied or dissatisfied 6% 19% - - Fairly dissatisfied 17% 31% - - Very dissatisfied 17% 31% - - Don't know 16% 22% - - Satisfied 17% 31% - - Don't know 16% 22% - - Satisfied 17% 18% 100% - Don't know 16% 22% - - Q.28 And overall, do you think that the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months? 15% 10% - Q.29 Which of these services have you or your family used or benefited from in the last twelve months? 10% 10% 10% 10% Riae : all respondents) Nursery schools 15%<	: all who have used or benefited	-			-	-
Fairly dissatisfied 24% 10% - Very dissatisfied 17% 31% - Don't know 16% 22% - - Satisfied 37% 18% 10% - Don't know 16% 22% - - Satisfied 37% 18% 10% - Dissatisfied 41% 41% 41% - - Q.28 And overall, do you think that the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed th same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents) 16M 16M 7 8% n/a Nursery schools precial schools * (Support for children with special needs in 2003) 2% 21% 11% 15% Secondary schools precial schools * (Support for children (e.g. surestart childcare centres, children) 5% n/a 4% n/a None of these Don't know 16% 2% 2% 1% 1% 1% 1%	from services for young offenders)	-			100%	-
Very dissatisfied17%31%Don't know16%22%Satisfied37%18%100%.Dissatisfied41%41%41%DissatisfiedNet satisfiedQ.28 And overall, do you think thatUnweighted Total391Weighted Total33%Got betterGot better					-	-
Don't know16%22%Satisfied37%18%100%-Dissatisfied41%41%41%Net satisfied100%-Q.28 And overall, do you think that the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one100-23-Q.29 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents)104%104104103106Weighted Total24511541103106103106103106Nursery schools Secondary schools27%26%15%15%15%15%15%Primary schools Secondary schools23%21%19%14%14%14%16%Secondary schools Services for families and younger children (e.g. surestart childcare centres, children's 56%47%54%46%None of these Don't know1%2%2%1%1%1%		-				
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Q.28 And overall, do you think that the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents)Unweighted Total391-23Q.29 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents)Unweighted Total24511541203Nursery schools Services for families and younger children (e.g. surestart childcare centres, children's Don't know14%-8%1/4%None of these Don't know24%14%14%15%15%None of these Don't know20%4%-4%Mursery schools Services for families and younger children (e.g. surestart childcare centres, children's 5%2%4%-Mone of these Don't know1%2%2%1%					-	-
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents)Weighted Total429-200.1' know0.1' know33%-36%n/a0.29 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents)0.1' know24511541203106Nursery schools Services for families and younger children (e.g. surestart childcare centres, children's None of these Don't know14%-4%14%None of these Don't know1%2%4%-4%None of these Don't know1%2%1%1%2%		Net satisfied	-	-	100%	-
used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents)Got better Got better Got better Don't know33% A-36% An/aUnweighted Total Weighted Total24511541203106Nursery schools Special schools * (Support for children with special needs in 2003) Services for families and younger children (e.g. surestart childcare centres, children's None of these Don't know14% A-4% ANone of these Don't know1%2%4% A-4% A	Q.28 And overall, do you think that	Unweighted Total	391	-	23	
better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents) (Base : a	the children's services you have		429	-		
years or so, or have they stayed the same? (Base : all who have used or benefited from at least one9%-1/%1/%1/%Stayed the sameDon't know14%-8%n/aQ.29 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents)Unweighted Total24511541203106Weighted Total24511541167103Nursery schools27%26%31%22%Secondary schools23%21%19%14%Special schools * (Support for children with special needs in 2003)2%4%-Services for families and younger children (e.g. surestart childcare centres, children's None of these5%n/a4%n/aDon't know1%2%2%1%1%2%2%1%	-			-		
Same? (Base : all who have used or benefited from at least oneStayed the same40%-35%n/aQ.29 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents)Unweighted Total24511541203106Nursery schools Secondary schools14%14%15%15%15%Primary schools Services for families and younger children (e.g. surestart childcare centres, children's None of these Don't know2%4%-4%None of these Don't know1%2%2%1%1%2%1%	years or so, or have they stayed the					
Outcome ar total robust Q.29 Which of these you or your family used or benefited from in the last twelve months? (Base : all respondents)Unweighted Total24511541203106Nursery schools Primary schools Secondary schools Services for families and younger children (e.g. surestart childcare centres, children's None of these Don't know14%15%15%15%15%Secondary schools Services for families and younger children (e.g. surestart childcare centres, children's 1%2%4%-4%None of these Don't know1%2%2%1%1%2%2%	same? (Base : all who have used or	-		-		
you or your family used or benefited from in the last twelve months? (Base : all respondents)Weighted Total103Nursery schools Primary schools Secondary schools Secondary schools * (Support for children with special needs in 2003) Services for families and younger children (e.g. surestart childcare centres, children's None of these Don't know167103None of these Don't know100100100100None of these Don't know100100100100None of these Don't know100100100100None of these Don't know100100200100None of these Don't know100200100100None of these Don't know100200100100None of these Don't know100200100100None of these Don't know100200200100None of these Don't know100200200	benefited from at least one			-		
Trom in the last twelve months? (Base : all respondents)Nursery schools Primary schools14% 14%14% 15%15% 27%16% 26%31% 22%Secondary schools Special schools * (Support for children with special needs in 2003) Services for families and younger children (e.g. surestart childcare centres, children's None of these Don't know14% 15%15% 15%14% 15%15% 27%14% 26%14% 27%14% 26%14% 27%14% 26%14% 27%14% 26%14% 27%14% 26%14% 27%14% 26%16% 27%16% 26%16%<						
(Base : all respondents)14%14%13%13%Primary schools27%26%31%22%Secondary schools23%21%19%14%Special schools * (Support for children with special needs in 2003)2%4%-4%Services for families and younger children (e.g. surestart childcare centres, children's5%n/a4%n/aNone of these56%47%54%46%1%2%2%1%	from in the last twelve months?					
Secondary schools23%21%19%14%Special schools * (Support for children with special needs in 2003)2%4%-4%Services for families and younger children (e.g. surestart childcare centres, children's5%n/a4%n/aNone of these56%47%54%46%Don't know1%2%2%1%	(Base : all respondents)					
Special schools * (Support for children with special needs in 2003)2%4%-4%Services for families and younger children (e.g. surestart childcare centres, children's5%n/a4%n/aNone of these56%47%54%46%Don't know1%2%2%1%						
Services for families and younger children (e.g. surestart childcare centres, children's5%n/a4%n/aNone of these56%47%54%46%Don't know1%2%1%		-			-	
None of these 56% 47% 54% 46% Don't know 1% 2% 2% 1%					4%	
Don't know 1% 2% 2% 1%						
User 43% - 43% -		Don't know	1%	2%	2%	1%
		User	43%	-	43%	<u> </u>

Life in Longeshing Summer 2007				-	
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire County Council			50		
Data Supplied by Ipsos MORI		re	ire	7	3
Fieldwork: 15 Sep - 16 Dec 2007		shi	shi	2007	2003
Tieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire		
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	Fylde	Fylde
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	Fر	F۶
Q.30a And how satisfied or	Unweighted Total	338	205	30	14
dissatisfied are you with	Weighted Total	354	213	26	15
Nursery schools (Base : all who	Very satisfied	55%	63%	53%	71%
have used or benefited from nursery schools)	Fairly satisfied	36%	30%	38%	29%
36110013)	Neither satisfied nor dissatisfied	1%	2%	-	-
	Fairly dissatisfied	4%	3%	7%	-
	Very dissatisfied	-	1%	-	-
	Don't know	3%	2%	3%	-
	Satisfied	90%	93%	90%	100%
	Dissatisfied	5%	4%	7%	-
	Net satisfied	85%	89%	84%	100%
Q.30b And how satisfied or	Unweighted Total	662	380	62	22
dissatisfied are you with	Weighted Total	670	394	52	23
Primary schools (Base : all who have used or benefited from primary	Very satisfied	52%	52%	54%	50%
nave used or benefited from primary schools)	Fairly satisfied	39%	39%	32%	48%
	Neither satisfied nor dissatisfied	4%	3%	-	2%
	Fairly dissatisfied	3%	3%	11%	-
	Very dissatisfied	1%	1%	-	-
	Don't know	1%	1%	2%	-
	Satisfied	91%	91%	86%	98%
	Dissatisfied	4%	4%	11%	-
	Net satisfied	87%	87%	75%	98%
Q.30c And how satisfied or	Unweighted Total	535	303	36	14
dissatisfied are you with	Weighted Total	556	320	31	15
Secondary schools (Base : all who have used or benefited from	Very satisfied	43%	37%	31%	38%
secondary schools)	Fairly satisfied	41%	44%	51%	54%
	Neither satisfied nor dissatisfied	6%	5%	8%	8%
	Fairly dissatisfied	6%	7%	5%	-
	Very dissatisfied	3%	4%	-	-
	Don't know	2%	3%	3%	-
	Satisfied	84%	81%	83%	92%
	Dissatisfied	9%	11%	5%	-
	Net satisfied	75%	69%	78%	92%
Q.30d And how satisfied or	Unweighted Total	46	66	1	4
dissatisfied are you with	Weighted Total	49	67	1	4
Special schools * (Support for children with special needs in 2003)	Very satisfied	47%	36%	100%	29%
(Base : all who have used or	Fairly satisfied	39%	34%	-	71%
benefited from special schools)	Neither satisfied nor dissatisfied	5%	5%	-	-
. ,	Fairly dissatisfied	1%	12%	-	-
	Very dissatisfied	2%	8%	-	-
	Don't know	5%	4%	-	-
	Satisfied	86%	70%	100%	100%
	Dissatisfied	4%	21%	-	-
	Net satisfied	83%	50%	100%	100%
Q.30e And how satisfied or dissatisfied are you with	Unweighted Total	108	-	7	
Services for families and younger	Weighted Total	118	-	6	
sources for families and younger	Very satisfied	56%	n/a	58%	n/a
children (e.g. surestart childcare			n/a	15%	n/a
	Fairly satisfied	33%		4.464	
children (e.g. surestart childcare centres, children's centres) (Base : all who have used or benefited from	Neither satisfied nor dissatisfied	4%	n/a	14%	n/a
children (e.g. surestart childcare centres, children's centres) (Base : all who have used or benefited from services for families and younger	Neither satisfied nor dissatisfied Fairly dissatisfied		n/a n/a	14% 13%	n/a
children (e.g. surestart childcare centres, children's centres) (Base : all who have used or benefited from	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied	4% 2% -	n/a n/a n/a	13% -	n/a n/a
children (e.g. surestart childcare centres, children's centres) (Base : all who have used or benefited from services for families and younger	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know	4% 2% - 4%	n/a n/a n/a n/a	13% - -	n/a n/a n/a
children (e.g. surestart childcare centres, children's centres) (Base : all who have used or benefited from services for families and younger	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied	4% 2% - 4% 89%	n/a n/a n/a n/a n/a	13% - - 73%	n/a n/a n/a n/a
children (e.g. surestart childcare centres, children's centres) (Base : all who have used or benefited from services for families and younger	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied	4% 2% - 4% 89% 2%	n/a n/a n/a n/a n/a	13% - - 73% 13%	n/a n/a n/a n/a n/a
children (e.g. surestart childcare centres, children's centres) (Base : all who have used or benefited from services for families and younger children)	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied	4% 2% - 4% 89% 2% 87%	n/a n/a n/a n/a n/a n/a	13% - - 73% 13% 59%	n/a n/a n/a n/a n/a n/a
children (e.g. surestart childcare centres, children's centres) (Base : all who have used or benefited from services for families and younger children) Q.31 And overall, do you think that	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total	4% 2% - 4% 89% 2% 87% 1019	n/a n/a n/a n/a n/a 745	13% - - 73% 13% 59%	n/a n/a n/a n/a n/a 54
children (e.g. surestart childcare centres, children's centres) (Base : all who have used or benefited from services for families and younger children) Q.31 And overall, do you think that the education services you have	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total	4% 2% - 4% 89% 2% 87% 1019 1053	n/a n/a n/a n/a n/a 745 783	13% - - 73% 13% 59% 85 72	n/a n/a n/a n/a n/a 54 55
children (e.g. surestart childcare centres, children's centres) (Base : all who have used or benefited from services for families and younger children) Q.31 And overall, do you think that	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better	4% 2% - 4% 89% 2% 87% 1019 1053 43%	n/a n/a n/a n/a n/a 745 783 36%	13% - - 73% 13% 59% 85 72 47%	n/a n/a n/a n/a n/a 54 55 39%
children (e.g. surestart childcare centres, children's centres) (Base : all who have used or benefited from services for families and younger children) Q.31 And overall, do you think that the education services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total Got better Got worse	4% 2% - 4% 89% 2% 87% 1019 1053 43% 8%	n/a n/a n/a n/a n/a n/a 745 783 36% 10%	13% - 73% 13% 59% 85 72 47% 10%	n/a n/a n/a n/a 54 55 39% 4%
children (e.g. surestart childcare centres, children's centres) (Base : all who have used or benefited from services for families and younger children) Q.31 And overall, do you think that the education services you have used or benefited from have got better or worse over the last two	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better	4% 2% - 4% 89% 2% 87% 1019 1053 43%	n/a n/a n/a n/a n/a 745 783 36%	13% - - 73% 13% 59% 85 72 47%	n/a n/a n/a n/a n/a 54 55 39%

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Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		
County Council		e	e	~	e
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	cas	cas		5
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	and	and a	Fylde	Fylde
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	Ţ	Ę
Q.32 Which of these services have	Unweighted Total	2451	1541	203	106
	Weighted Total	2451	1541	167	103
from in the last twelve months?	Libraries	58%	61%	61%	71%
(Base : all respondents)	Museums	19%	21%	16%	25%
	Support for the arts	6%	7%	4%	12%
	Adult education	17%	8%	13%	9%
	Registration of births, deaths and marriages	17%	15%	13%	18%
	Welfare rights	9%	7%	8%	9%
	County Information Centres	14%	8%	22%	17%
	None of these	27%	-	28%	-
	Don't know	-	-	-	-
	User	73%	-	72%	-
Q.33a And how satisfied or	Unweighted Total	1426	921	127	73
dissatisfied are you with	Weighted Total	1419	939	102	73
Libraries (Base : all who have used	Very satisfied	59%	56%	49%	44%
or benefited from libraries)	Fairly satisfied	35%	38%	45%	49%
	Neither satisfied nor dissatisfied	3%	1%	1%	3%
	Fairly dissatisfied	2%	3%	3%	3%
	Very dissatisfied	1%	1%	1%	1%
	Don't know	1%	1%	1%	-
	Satisfied	94%	94%	94%	93%
	Dissatisfied	3%	3%	4%	4%
	Net satisfied	91%	91%	90%	89%
Q.33b And how satisfied or	Unweighted Total	450	302	33	26
dissatisfied are you with	Weighted Total	458	324	27	26
Museums (Base : all who have	Very satisfied	47%	47%	45%	34%
used or benefited from museums)	Fairly satisfied	46%	42%	36%	57%
	Neither satisfied nor dissatisfied	3%	4%	6%	4%
	Fairly dissatisfied	2%	4%	7%	5%
	Very dissatisfied	-	2%	-	-
	Don't know	1%	2%	6%	-
	Satisfied	94%	89%	81%	91%
	Dissatisfied	2%	6%	7%	5%
	Net satisfied	92%	83%	74%	86%
Q.33c And how satisfied or	Unweighted Total	150	96	8	14
dissatisfied are you with	Weighted Total	158	107	6	13
Support for the arts (Base : all who	Very satisfied	28%	28%	37%	30%
have used or benefited from support for the arts)	Fairly satisfied	49%	51%	26%	55%
	Neither satisfied nor dissatisfied	5%	6%	12%	10%
	Fairly dissatisfied	14%	9%	12%	-
	Very dissatisfied	2%	2%	-	-
	Don't know	2%	4%	12%	4%
	Satisfied	77%	79%	64%	86%
	Dissatisfied	16%	11%	12%	-
	Net satisfied	60%	68%	52%	86%
Q.33d And how satisfied or	Unweighted Total	382	240	25	24
dissatisfied are you with	Weighted Total	409	261	21	23
Adult education (Base : all who have used or benefited from adult	Very satisfied	44%	40%	45%	20%
education)	Fairly satisfied	42%	48%	35%	80%
····,	Neither satisfied nor dissatisfied	5%	3%	7%	-
	Fairly dissatisfied	5%	5%	9%	-
	Very dissatisfied	3%	2%	-	-
	Don't know	1%	3%	3%	-
		87%	87%	80%	100%
	Satisfied	01 %	01/0	00/0	
	Satisfied	7%	6%	9%	-

Life in Law eaching Ocean and 0007					
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		
County Council		e	e	7	e
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		hi	'n	2007	2003
Fieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire		
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ane	ane	Fylde	Fylde
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	F,	F٦
Q.33e And how satisfied or	Unweighted Total	390	230	25	17
dissatisfied are you with	Weighted Total	418	234	21	18
Registration of births, deaths and	Very satisfied	51%	39%	52%	19%
marriages (Base : all who have used or benefited from registration	Fairly satisfied	40%	51%	36%	77%
of births, deaths and marriages)	Neither satisfied nor dissatisfied	4%	6%	4%	-
	Fairly dissatisfied	2%	1%	4%	-
	Very dissatisfied	1%	2%	4%	-
	Don't know	2%	2%	-	4%
	Satisfied	91%	90%	88%	96%
	Dissatisfied	3%	3%	8%	-
	Net satisfied	88%	87%	80%	96%
Q.33f And how satisfied or	Unweighted Total	215	106	17	10
dissatisfied are you with Welfare	Weighted Total	216	106	13	10
rights (Base : all who have used or	Very satisfied	37%	35%	23%	17%
benefited from welfare rights)	Fairly satisfied	50%	44%	77%	44%
	Neither satisfied nor dissatisfied	3%	5%	-	17%
	Fairly dissatisfied	4%	10%	-	12%
	Very dissatisfied	3%	1%	-	-
	Don't know	3%	4%	-	11%
	Satisfied	87%	79%	100%	61%
	Dissatisfied	7%	12%	-	12%
	Net satisfied	80%	68%	100%	50%
Q.33g And how satisfied or	Unweighted Total	357	117	45	18
dissatisfied are you with County	Weighted Total	334	122	36	17
Information Centres (Base : all who	Very satisfied	35%	29%	38%	21%
have used or benefited from County	Fairly satisfied	50%	52%	55%	61%
Information Centres)	Neither satisfied nor dissatisfied	7%	4%	4%	-
	Fairly dissatisfied	4%	4%	-	-
	Very dissatisfied	-	-	-	-
	Don't know	3%	10%	2%	18%
	Satisfied	85%	81%	93%	82%
	Dissatisfied	4%	5%	-	-
	Net satisfied	82%	77%	93%	82%
Q.34 And overall, do you think that	Unweighted Total	1768	1570	147	150
the community services you have	Weighted Total	1780	1598	120	122
used or benefited from have got	Got better	31%	37%	34%	37%
better or worse over the last two	Got worse	5%	6%	4%	9%
years or so, or have they stayed the	Stayed the same	49%	46%	48%	45%
same? (Base : all who have used or benefited from at least one	Don't know	14%	10%	11%	9%
Q.35 Which of these services have	Unweighted Total	2451	1541	203	106
you or your family used or benefited		2451	1541	167	103
from in the last twelve months?	Cycle facilities (e.g. cycle paths)	22%	20%	24%	22%
(Base : all respondents)	Countryside recreation (e.g. country parks, picnic sites etc)	45%	43%	39%	39%
	Footpaths, bridleways and rights of way	47%	44%	47%	36%
	Local tips or household waste recycling centres	67%	62%	71%	85%
	Doorstep recycling collections	83%	n/a	87%	n/a
	Other recycling facilities	32%	64%	30%	72%
	Support for local businesses	5%	3%	4%	7%
	Trading standards (including food quality and consumer advice)	5%	4%	3%	6%
	Planning services (e.g. planning for future development in the county, not planning pe		4%	7%	6%
	None of these	4%	4 /0 n/a	4%	n/a
	Don't know		n/a	1%	n/a
	Users	- 96%	-	96%	-
		0070	-	0070	-

Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		
County Council		e	e	2	
Data Supplied by Ipsos MORI		hi	'n	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire		5
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Du	Du l	Fylde	Fylde
	Green = statistically significantly better, red = significantly worse	La	Гa	Fy	Ę
Q.36a And how satisfied or	Unweighted Total	2451	2447	203	204
dissatisfied are you with	Weighted Total	2451	2447	167	163
Street lighting (Base : all	Very satisfied	24%	25%	19%	26%
respondents)	Fairly satisfied	55%	52%	67%	51%
	Neither satisfied nor dissatisfied	6%	4%	4%	4%
	Fairly dissatisfied	8%	12%	6%	13%
	Very dissatisfied	4%	6%	4%	5%
	Don't know	1%	1%	-	-
	Satisfied	79%	77%	86%	78%
	Dissatisfied	13%	17%	10%	18%
	Net satisfied	66%	60%	76%	60%
Q.36b And how satisfied or	Unweighted Total	2451	2447	203	204
dissatisfied are you with	Weighted Total	2451	2447	167	163
Road maintenance and repairs	Very satisfied	7%	8%	5%	6%
(Base : all respondents)	Fairly satisfied	39%	38%	37%	34%
	Neither satisfied nor dissatisfied	14%	12%	15%	11%
	Fairly dissatisfied	23%	23%	24%	28%
	Verv dissatisfied	15%	18%	19%	21%
	Don't know	2%	2%	1%	0%
	Satisfied	46%	45%	42%	40%
	Dissatisfied	38%	41%	43%	49%
	Net satisfied	9%	5%		-9%
Q.36c And how satisfied or	Unweighted Total	2451	2447	203	204
dissatisfied are you with	Weighted Total	2451	2447	167	163
Pavement maintenance (Base : all	Very satisfied	6%	7%	4%	8%
respondents)	Fairly satisfied	40%	40%	36%	33%
	Neither satisfied nor dissatisfied	14%	12%	19%	11%
	Fairly dissatisfied	21%	21%	20%	28%
	Very dissatisfied	15%	17%	18%	20%
	Don't know	2%	2%	2%	1%
	Satisfied	46%	47%	41%	41%
	Dissatisfied	36%	39%	38%	48%
	Net satisfied	10%	8%	3%	-7%
Q.36e And how satisfied or	Unweighted Total	2451	2447	203	204
dissatisfied are you with	Weighted Total	2451	2447	167	163
Traffic management (e.g. signs and	Very satisfied	7%	7%	4%	8%
signalling) (Base : all respondents)	Fairly satisfied	48%	49%	50%	56%
	Neither satisfied nor dissatisfied	18%	17%	11%	14%
	Fairly dissatisfied	13%	13%	21%	12%
	Very dissatisfied	8%	8%	9%	6%
	Don't know	5%	6%	4%	3%
	Satisfied	55%	56%	54%	65%
	Dissatisfied	22%	22%	30%	18%
	Net satisfied	33%	34%	24%	47%
Q.36f And how satisfied or	Unweighted Total	2451	2447	203	204
dissatisfied are you with	Weighted Total	2451	2447	167	163
Traffic calming measures (Base : all	Very satisfied	4%	5%	3%	6%
respondents)	Fairly satisfied	34%	34%	29%	31%
	Neither satisfied nor dissatisfied	20%	17%	14%	20%
	Fairly dissatisfied	20%	22%	27%	20 %
	Very dissatisfied	14%	16%	15%	16%
	Don't know	7%	6%	11%	4%
	Satisfied	38%	39%	32%	4% 37%
	Dissatisfied	35%	38%	42%	40%
	Net satisfied	35 %	0%		40 %
		570	U /0		+ /0

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Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		
County Council		e	e	~	
Data Supplied by Ipsos MORI		hi	hi	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire		
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	and	Du a	Fylde	Fylde
	Green = statistically significantly better, red = significantly worse	La	La	Ę	Γ
Q.36g And how satisfied or	Unweighted Total	2451	2447	203	204
dissatisfied are you with	Weighted Total	2451	2447	167	163
Road safety (Base : all	Very satisfied	4%	4%	3%	3%
respondents)	Fairly satisfied	44%	46%	40%	51%
	Neither satisfied nor dissatisfied	20%	17%	11%	18%
	Fairly dissatisfied	17%	18%	27%	19%
	Very dissatisfied	10%	10%	12%	8%
	Don't know	4%	5%	6%	1%
	Satisfied	48%	50%	43%	54%
	Dissatisfied	27%	28%	39%	27%
	Net satisfied	21%	22%	3%	27%
Q.36h And how satisfied or	Unweighted Total	502	281	46	24
dissatisfied are you with	Weighted Total	549	315	39	23
Cycle facilities (e.g. cycle paths)	Very satisfied	19%	17%	21%	13%
(Base : all who have used or	Fairly satisfied	47%	43%	37%	46%
benefited from cycle facilities)	Neither satisfied nor dissatisfied	10%	11%	14%	18%
	Fairly dissatisfied	11%	13%	22%	16%
	Verv dissatisfied	10%	12%	2%	7%
	Don't know	3%	2%	3%	-
	Satisfied	66%	61%	58%	59%
	Dissatisfied	21%	25%	24%	22%
	Net satisfied	45%	35%	34%	37%
Q.36i And how satisfied or	Unweighted Total	1116	636	80	40
dissatisfied are you with	Weighted Total	1106	662	66	41
Countryside recreation (e.g. country	Very satisfied	33%	27%	21%	16%
parks, picnic sites etc) (Base : all	Fairly satisfied	54%	54%	58%	59%
who have used or benefited from	Neither satisfied nor dissatisfied	6%	7%	7%	7%
countryside recreation)	Fairly dissatisfied	4%	7%	7%	9%
	Very dissatisfied	1%	3%	1%	2%
	Don't know	1%	2%	5%	6%
	Satisfied	87%	82%	80%	75%
	Dissatisfied	5%	10%	8%	12%
	Net satisfied	82%	72%	72%	64%
Q.36j And how satisfied or	Unweighted Total	1134	662	94	39
dissatisfied are you with	Weighted Total	1145	682	79	37
Footpaths, bridleways and rights of	Very satisfied	22%	21%	16%	14%
way (Base : all who have used or	Fairly satisfied	57%	60%	56%	66%
benefited from footpaths,	Neither satisfied nor dissatisfied	10%	6%	11%	17%
bridleways and rights of way)	Fairly dissatisfied	6%	0% 9%	8%	
	Very dissatisfied	3%	9% 3%	0% 1%	-
	Don't know	2%	1%	6%	- 3%
	Satisfied	79%	80%	72%	80%
	Dissatisfied	9%	12%	12%	50%
	Net satisfied	5 % 70%	68%	63%	- 80%
Q.36k And how satisfied or	Unweighted Total	1654	950	145	89
dissatisfied are you with	Unweighted Total Weighted Total	1654	950 957	145	89 87
Local tips or household waste	Very satisfied	43%	957 37%	36%	87 37%
recycling centres (Base : all who	-	43% 46%	37% 49%	36% 54%	37% 53%
have used or benefited from local	Fairly satisfied Neither satisfied nor dissatisfied			54% 4%	53% 3%
tips or household waste recycling		4%	5%		
centres)	Fairly dissatisfied Very dissatisfied	4%	6%	4%	4%
	VEW DISSAUSTED	2%	3%	2%	1%
	-	10/	40/	40/	
	Don't know	1%	1%	1%	1%
	Don't know Satisfied	89%	85%	90%	90%
	Don't know				

				r	
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		
County Council		e	e	~	e
Data Supplied by Ipsos MORI		'n	'n	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	cas	cas		5
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ancashire	-ancashire	Fylde	Fylde
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	Γ	Ę
Q.36I And how satisfied or	Unweighted Total	2003	-	178	
dissatisfied are you with	Weighted Total	2023	-	145	
Doorstep recycling collections	Very satisfied	36%	n/a	26%	n/a
(Base : all who have used or	Fairly satisfied	43%	n/a	57%	n/a
benefited from doorstep recycling collections)	Neither satisfied nor dissatisfied	4%	n/a	5%	n/a
conections	Fairly dissatisfied	10%	n/a	7%	n/a
	Very dissatisfied	6%	n/a	4%	n/a
	Don't know	1%	n/a	1%	n/a
	Satisfied	79%	n/a	83%	n/a
	Dissatisfied	16%	n/a	11%	n/a
	Net satisfied	63%	n/a	71%	n/a
Q.36m And how satisfied or	Unweighted Total	117	42	9	8
dissatisfied are you with	Weighted Total	120	49	7	7
Support for local businesses	Very satisfied	13%	16%	11%	12%
(Base : all who have used or	Fairly satisfied	47%	32%	55%	47%
benefited from support for local	Neither satisfied nor dissatisfied	11%	12%	22%	9%
businesses)	Fairly dissatisfied	10%	17%	-	-
	Very dissatisfied	4%	9%	12%	31%
	Don't know	15%	14%	-	-
	Satisfied	60%	48%	67%	59%
	Dissatisfied	14%	27%	12%	31%
	Net satisfied	46%	21%	55%	28%
Q.36n And how satisfied or	Unweighted Total	115	63	6	6
dissatisfied are you with	Weighted Total	115	62	5	6
Trading standards (including food	Very satisfied	24%	38%	17%	66%
quality and consumer advice)	Fairly satisfied	48%	45%	68%	13%
(Base : all who have used or	Neither satisfied nor dissatisfied	11%	8%	-	21%
benefited from trading standards)	Fairly dissatisfied	1%	4%	_	21/0
	Very dissatisfied	5%	3%		_
	Don't know	11%	3%	15%	
	Satisfied	72%	83%	85%	79%
	Dissatisfied	6%	6%	-	1070
	Net satisfied	67%	76%	85%	79%
Q.36o And how satisfied or	Unweighted Total	154	56	14	6
dissatisfied are you with	Weighted Total	161	60	12	6
Planning services (e.g. planning for	Very satisfied	8%	14%		-
future development in the county,	Fairly satisfied	37%	48%	- 41%	- 67%
not planning permissions for your	Neither satisfied nor dissatisfied	14%	40 % 15%	7%	14%
house) (Base : all who have used or	Fairly dissatisfied	14%	12%	7%	-+ /0
benefited from planning services)	Very dissatisfied	14%	8%	28%	- 19%
	Don't know	12 %	3%	16%	
	Satisfied	45%	62%	41%	- 67%
	Dissatisfied	26%	20%	35%	19%
	Net satisfied	20 <i>%</i> 19%	42%	55 % 6%	48%
Q.37 And overall, do you think that	Unweighted Total	2451	1541	203	106
the environmental services you	Weighted Total	2451	1541	167	100
have used or benefited from have	Got better	39%	44%	45%	55%
got better or worse over the last two	Got worse	39 <i>%</i> 12%	44 % 9%	45 % 5%	55 % 6%
years or so, or have they stayed the	Stayed the same	40%	35%	5% 44%	31%
same? (Base : all respondents)	Don't know	40 % 8%	12%	44 %	9%
Q.40 Which of these modes of	Unweighted Total	2451	12%	203	9% 106
transport have you or your family	Weighted Total	2451	1541	203 167	108
used in the last twelve months?				_	54%
(Base : all respondents)	Local bus services	60%	57% 31%	59%	
- ,	Local train services	41%	31%	44%	38%
	Local taxis	53%	52%	68%	65%
	Driven a car myself	70%	67%	74%	79%
	Been a passenger in a car	74%	70%	84%	79%
	None of these Public transport user	1% 80%	1%	- 83%	1%

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Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		
County Council		e	e	~	
Data Supplied by Ipsos MORI		Lancashire	Lancashire	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	as	as		2
	results. Lancashire 2007 results are compared for significant differences with Lancashire 2007 results.	Du	ů	Fylde	Fylde
	Green = statistically significantly better, red = significantly worse	La	La	Fy	Γ
Q.41a And how satisfied or	Unweighted Total	1438	857	119	58
dissatisfied are you with	Weighted Total	1469	883	99	55
Local bus services (Base : all who	Very satisfied	31%	26%	33%	24%
have used or benefited from local	Fairly satisfied	47%	45%	43%	46%
bus services)	Neither satisfied nor dissatisfied	7%	5%	8%	13%
	Fairly dissatisfied	8%	14%	11%	12%
	Very dissatisfied	5%	8%	3%	3%
	Don't know	1%	2%	3%	2%
	Satisfied		2% 71%	3% 77%	2% 71%
		78%			
	Dissatisfied	14%	22%	13%	15%
O 44b. And how octified an	Net satisfied	64%	49%	63%	56%
Q.41b And how satisfied or	Unweighted Total	933	459	86	40
dissatisfied are you with… Local train services (Base : all who	Weighted Total	998	483	73	39
have used or benefited from local	Very satisfied	25%	17%	23%	17%
train services)	Fairly satisfied	53%	52%	48%	52%
,	Neither satisfied nor dissatisfied	9%	7%	13%	8%
	Fairly dissatisfied	7%	14%	8%	20%
	Very dissatisfied	3%	9%	7%	3%
	Don't know	2%	1%	1%	-
	Satisfied	79%	68%	71%	69%
	Dissatisfied	11%	23%	15%	23%
	Net satisfied	68%	46%	56%	47%
Q.41c And how satisfied or	Unweighted Total	2320	1382	200	100
dissatisfied are you with	Weighted Total	2335	1390	165	98
Local road system (Base : all who	Very satisfied	8%	8%	8%	11%
have used or benefited from the	Fairly satisfied	50%	48%	50%	58%
road system)	Neither satisfied nor dissatisfied	17%	14%	15%	10%
	Fairly dissatisfied	13%	16%	19%	17%
	Very dissatisfied	7%	9%	4%	3%
	Don't know	5%	5%	3%	2%
	Satisfied	58%	56%	58%	69%
	Dissatisfied	20%	26%	23%	19%
	Net satisfied	38%	30%	35%	49%
Q.41d And how satisfied or	Unweighted Total	1236	758	137	66
dissatisfied are you with	- Weighted Total	1298	805	114	67
Local taxis (Base : all who have	Very satisfied	27%	28%	30%	37%
					54%
used or benefited from local taxis)			56%	51%	
•	Fairly satisfied	55%	56% 7%	51% 17%	
•	Fairly satisfied Neither satisfied nor dissatisfied	55% 10%	7%	17%	7%
•	Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied	55% 10% 4%	7% 5%	17% 1%	7% 2%
•	Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied	55% 10% 4% 1%	7% 5% 3%	17% 1% -	7%
•	Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know	55% 10% 4% 1% 2%	7% 5% 3% 1%	17% 1% - 1%	7% 2% 1% -
•	Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied	55% 10% 4% 1% 2% 82%	7% 5% 3% 1% 84%	17% 1% - 1% 81%	7% 2% 1% - 91%
•	Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied	55% 10% 4% 1% 2% 82% 5%	7% 5% 3% 1% 84% 8%	17% 1% - 1% 81% 1%	7% 2% 1% - 91% 3%
used or benefited from local taxis)	Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied	55% 10% 4% 1% 2% 82% 5% 77%	7% 5% 3% 1% 84% 8% 76%	17% 1% - 1% 81% 1% 79%	7% 2% 1% - 91% 3% 88%
used or benefited from local taxis) Q.42 And overall, do you think that	Fairly satisfied Neither satisfied or dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total	55% 10% 4% 1% 2% 82% 5% 77% 1921	7% 5% 3% 1% 84% 8% 76%	17% 1% - 1% 81% 79% 167	7% 2% 1% - 91% 3% 88%
used or benefited from local taxis) Q.42 And overall, do you think that the transport services you have	Farly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total	55% 10% 4% 2% 82% 5% 77% 1921 1967	7% 5% 3% 1% 84% 8% 76% 1156 1181	17% 1% - 1% 81% 7% 79% 167 138	7% 2% 1% - 91% 3% 88% 86 85
used or benefited from local taxis) Q.42 And overall, do you think that the transport services you have used or benefited from have got	Farly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better	55% 10% 4% 1% 2% 82% 5% 77% 1921 1967 28%	7% 5% 3% 1% 84% 8% 76% 1156 1181 24%	17% 1% - 1% 81% 79% 167 138 31%	7% 2% 1% - 91% 3% 88% 86 85 16%
used or benefited from local taxis) Q.42 And overall, do you think that the transport services you have	Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse	55% 10% 4% 1% 2% 82% 5% 77% 1921 1967 28% 16%	7% 5% 3% 1% 84% 8% 76% 1156 1181 24% 19%	17% 1% - 1% 81% 7% 167 138 31% 11%	7% 2% 1% - 91% 3% 88% 86 85 16% 14%
used or benefited from local taxis) Q.42 And overall, do you think that the transport services you have used or benefited from have got better or worse over the last two	Farly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better	55% 10% 4% 1% 2% 82% 5% 77% 1921 1967 28%	7% 5% 3% 1% 84% 8% 76% 1156 1181 24%	17% 1% - 1% 81% 79% 167 138 31%	7% 2% 1% - 91% 3% 88% 86 85 16%

Life in Lancashire Survey 2007		07	03		
Results compiled by Lancashire		2007	2003		
County Council Data Supplied by Ipsos MORI		ire	ire	2	33
Fieldwork: 15 Sep - 16 Dec 2007		sh	Ish	2007	2003
	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Fylde	qe
	results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Laı	Laı	Fyl	Fylde
Q.43 Still thinking about transport,	Unweighted Total	2451	2447	203	204
which of the following two or three local transport issues do you think	Weighted Total	2451	2447	167	163
should be the main priorities for	Reducing delays to traffic	36%	31%	30%	19%
Lancashire County Council? (Base :	Improving existing roads, street lighting and bridges	34%	37%	34%	33%
all respondents)	Improving travelling by public transport Improving road safety	33% 25%	33% 23%	37% 35%	33% 23%
	Improving pedestrian facilities (e.g. improved crossings, pavements)	23%	25%	22%	29%
	Providing safer routes to schools	20%	23%	20%	28%
	Improving bus and rail facilities (e.g. bus stops, shelters, termini)	19%	21%	19%	23%
	Providing more information about bus and train services	13%	13%	10%	20%
	Building new roads	13%	12%	10%	8%
	Improving cycling facilities	13%	13%	16%	19%
	Other	5%	3%	9%	2%
	None of these	3%	2%	1%	1%
Q.44 Thinking now about all the	Don't know Unweighted Total	4% 2451	3% 2447	3% 203	3% 204
services provided by Lancashire	Weighted Total	2451	2447	203 167	204 163
County Council, which three or four	Services for adults	41%	-	32%	-
of the services on this list, do you	- Services for older people (e.g. home carers, meals on wheels etc.)	31%	37%	23%	44%
think are most important for people in this area? (Base : all	- Council run services and facilities for disabled adults	9%	13%	9%	14%
respondents)	- Services for adults with mental health problems	5%	7%	3%	6%
	- Services for adults with learning difficulties	3%	6%	2%	2%
	- Services for carers	5%	n/a	5%	n/a
	Services for young people	41% 27%	26% 14%	35% 28%	23% 16%
	 Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs 	27% 4%	n/a	20% 3%	n/a
	- Services for vulnerable children and families	7%	n/a	6%	n/a
	- Services for young offenders	4%	6%	1%	6%
	- Services for families and younger children (e.g. surestart, children's centres)	7%	n/a	7%	n/a
	Education	29%	-	38%	-
	- Nursery schools	6%	11%	9%	11%
	- Primary schools	15%	18%	20%	20%
	- Secondary schools	17%	21%	19%	25%
	- Special schools Community services	2% 18%	n/a -	4% 17%	n/a -
	- Libraries	7%	10%	7%	18%
	- Museums	1%	1%	-	1%
	- Support for the arts	2%	2%	1%	2%
	- Adult education	4%	6%	4%	7%
	- Registration of births, deaths and marriages	1%	1%	-	-
	- Welfare rights	4%	n/a	5%	n/a
	- County information Centres Environmental services	2% 77%	2%	2% 79%	4%
	- Street lighting	77% 8%	- n/a	79% 7%	- n/a
	- Road maintenance and repairs	25%	7%	30%	8%
	- Pavement maintenance	13%	n/a	13%	n/a
	- Traffic management (e.g. signs and signalling)	8%	10%	9%	8%
	- Traffic calming measures	14%	n/a	23%	n/a
	- Road safety	19%	14%	20%	12%
	- Cycle facilities (e.g. cycle paths)	5%	2%	5%	4%
	 Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way 	6% 5%	10% 6%	4% 4%	7% 4%
	- Poolpatins, bioleways and rights of way - Local tips or household waste recycling centres	5% 13%	6% 5%	4% 12%	4% 6%
	- Doorstep recycling collections	23%	n/a	21%	n/a
	- Support for local businesses	6%	6%	8%	8%
	- Trading standards (including food quality and consumer advice)	2%	2%	-	2%
	- Planning services (e.g. planning for future development in the county, not planning p	5%	8%	5%	8%
	Other	4%	3%	5%	1%
	None Of these	1%	1%	1%	-
	Don't know	6%	4%	8%	1%

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire 2007	Lancashire 2003	Fylde 2007	Fylde 2003
Q.55 Which of these statements	Unweighted Total	2451	2447	203	204
comes closest to your attitude about Lancashire County Council?	Weighted Total	2451	2447	167	163
(Base : all respondents)	I'm not really interested in what the County Council does, or whether it does its job	2%	2%	2%	1%
(Duse : un respondents)	I'm not interested in what the County Council does as long as it does its job	18%	18%	21%	18%
	I like to know what the County Council is doing, but I'm happy to let it get on with the j	58%	56%	54%	61%
	I would like to have more of a say in what the County Council does	17%	19%	19%	17%
	I already work for, or am already involved with the County Council and the services it	4%	3%	3%	3%
	None of these	1%	1%	1%	1%
	Don't know	1%	1%	1%	-
Q.56 Which two or three of the	Unweighted Total	2451	2447	203	204
following do you think it is most	Weighted Total	2451	2447	167	163
important for your local county	Listening to the views of local people	75%	76%	74%	77%
councillors to do? (Base : all respondents)	Dealing with complaints and problems	50%	50%	48%	39%
respondents)	Working with local communities to provide more effective services	36%	40%	40%	40%
	Keeping you informed about County Council activities	28%	32%	27%	32%
	Representing local views to business and government	16%	15%	15%	19%
	Reflect the backgrounds of their local community	12%	n/a	18%	n/a
	Reviewing and planning local services	11%	10%	10%	11%
	Taking decisions about County Council services	9%	9%	9%	10%
	Ensuring ethical standards are maintained across the County Council	8%	9%	9%	6%
	Scrutinising County Council decisions	7%	7%	7%	8%
	Other	1%	1%	1%	1%
	None of these	-	0%	-	-
	Don't know	4%	2%	5%	3%