

<b>Life in Lancashire Survey 2007</b> <b>Results compiled by Lancashire</b> <b>County Council</b> <b>Data Supplied by Ipsos MORI</b> <b>Fieldwork: 15 Sep - 16 Dec 2007</b>		<b>Lancashire</b> <b>2007</b>	<b>Lancashire</b> <b>2003</b>	<b>Fylde</b> <b>2007</b>	<b>Fylde</b> <b>2003</b>
<b>Q.1 Thinking about Lancashire, on the whole, how satisfied or dissatisfied are you with it as a place to live?</b> <b>(Base : all respondents)</b>	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse				
<b>Q.2 Thinking about this area, on the whole, how satisfied or dissatisfied are you with it as a place to live?</b> <b>(Base : all respondents)</b>					
<b>Q.3 And which three or four things, if any, would you say are good things about living in this area?</b> <b>(Base : all respondents)</b>					

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<b>Q.4 And which three or four things, if any, would you say are bad things about living in this area? (Base : all respondents)</b>	Unweighted Total	2451	2351	203	199
	Weighted Total	2451	2352	167	159
	Too much traffic	14%	9%	16%	3%
	Speed of traffic	10%	6%	15%	2%
	Poor facilities for young people	9%	10%	17%	13%
	Poor public transport	8%	n/a	9%	n/a
	Streets not clean enough	8%	7%	7%	5%
	Poor parking	7%	5%	12%	6%
	Unsafe area/high crime rate	7%	7%	5%	5%
	Too much vandalism/ graffiti	6%	6%	4%	8%
	Drugs misuse	5%	n/a	2%	n/a
	Inconvenient for shops	5%	4%	8%	3%
	Neighbours/people/ community cohesion/ racial intolerance	5%	3%	2%	0%
	Poor condition of roads	5%	4%	11%	2%
	Poor leisure/recreation facilities	5%	5%	11%	5%
	Expensive housing	4%	1%	8%	1%
	Generally run-down	4%	6%	2%	2%
	Lack of peace and quiet	4%	2%	3%	0%
	Poor shopping facilities	4%	3%	3%	3%
	Lack of police	3%	n/a	8%	n/a
	Poor condition of footpaths	3%	2%	4%	2%
	Poor facilities for younger children	3%	4%	3%	7%
	Roadworks	3%	1%	6%	1%
	Stray dogs/dog fouling	3%	2%	6%	3%
	Jobs paying low wages	2%	1%	3%	-
	Poor street lighting	2%	1%	2%	1%
	The Council wastes money	2%	n/a	5%	n/a
	Unemployment/poor job opportunities	2%	2%	3%	1%
	Far away from family/ friends	1%	1%	2%	1%
	High levels of development	1%	1%	2%	1%
High levels of pollution	1%	1%	-	2%	
Inconvenient for work	1%	1%	2%	-	
Poor access to other places	1%	1%	3%	0%	
Poor health facilities	1%	1%	1%	-	
Poor housing	1%	2%	1%	-	
Poor schools/education	1%	1%	-	1%	
Lack of openness/ greenery/countryside	-	0%	1%	1%	
Poor access to the countryside/coast	-	0%	-	1%	
Poor childcare facilities	-	0%	-	-	
Poor educational opportunities for adults	-	0%	-	-	
Poor facilities for people from my ethnicity/culture/faith	-	n/a	1%	n/a	
Other	25%	29%	24%	29%	
None of these/no bad things	22%	25%	17%	30%	
Don't know	2%	4%	3%	4%	
<b>Q.5 Thinking now about your quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life? (Base : all respondents)</b>	Unweighted Total	2451	2447	203	204
	Weighted Total	2451	2447	167	163
	Reduce crime and disorder	37%	40%	39%	36%
	Provide activities for young people	34%	32%	41%	29%
	Reduce traffic and transport problems	29%	25%	22%	22%
	Protect the environment	20%	16%	15%	25%
	Provide more affordable housing	18%	13%	19%	11%
	Reduce the harm from alcohol and drug misuse	17%	22%	15%	20%
	Improve opportunities for leisure and cultural activities	15%	15%	17%	16%
	Involve local people in decision making	14%	13%	20%	17%
	Improve employment opportunities	13%	12%	9%	7%
	Help people to live healthier lives	11%	9%	9%	10%
	Improve education and learning services	10%	10%	14%	5%
	Improve individual care and support services *(welfare and caring services in 2003)	10%	11%	11%	15%
	Other	3%	3%	8%	2%
	None of these	8%	6%	5%	10%
Don't know	1%	2%	1%	2%	

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<b>Q.6 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to improve education and learning services? (Base : all who feel it is important to improve education and learning services)</b>	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse  Unweighted Total Weighted Total More discipline in schools More investment in schools on books and equipment Schools and parents working more closely together Provide more leisure or arts activities after school Additional school classes before and after school More information about day and evening classes Better teachers More teachers Local literacy and numeracy support courses for adults Reduce truancy in schools Longer school hours or longer school year Other None of these Don't know	245 243 46% 31% 29% 26% 22% 22% 21% 19% 17% 13% 10% 7% - -	221 245 41% 33% 25% 25% 15% 15% 13% 23% 12% 15% 11% 8% 0% 3%	29 24 17% 14% 26% 22% 21% 27% 25% 17% 11% 14% 23% - -	9 8 26% 36% 19% 13% 37% 22% 14% 24% 12% - - - 12%
<b>Q.7 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to improve welfare and caring services? (Base : all who feel it is important to improve individual care and support services)</b>	Unweighted Total Weighted Total Making care affordable Knowing more about what services are available Providing care to meet individuals' needs More help to access care and support services Having good emergency services Having someone to contact for help Getting transport when needed More contact with staff from care services Being able to live at home Support as a carer Having a warm home Supporting people to live healthily Enable more young people with additional needs to live independently More contact with friends/relatives Other None of these Don't know	258 241 37% 32% 26% 25% 23% 21% 21% 20% 19% 12% 10% 10% 8% 6% 2% - 1%	295 278 41% 38% 30% n/a 26% 28% n/a 31% 23% 14% 13% 5% 0.20607 6% 4% 1%	23 19 38% 39% 30% 13% 17% 9% 30% 27% 8% 14% 4% 5% 4% 14% 4% -	32 25 54% 43% n/a n/a 18% 34% n/a 31% 29% 5% 15% 2% 7% -

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<b>Q.8 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to improve opportunities for leisure activities? (Base : all who feel it is important to improve opportunities for leisure and cultural activities)</b>	Unweighted Total Weighted Total Create safe open places and play areas More information about what's on in your area Lower entrance cost to facilities More opportunities to try new activities Better public transport to help get to places Someone to help us organise local events More opportunities to learn or improve skills Longer opening hours at places you want to go Support to help you use leisure and cultural services Access to the countryside and open spaces More information about volunteering opportunities Segregated sessions for some activities Other None of these Don't know	352 364 38% 32% 28% 26% 22% 20% 18% 17% 16% 10% 9% 3% 5% 1% 1%	364 379 36% 21% 33% 21% 20% 15% 14% 14% n/a n/a 4% 3% 3% 1% 1%	34 28 34% 32% 32% 26% 20% 24% 28% 17% 18% 6% 3% - 8% - -	29 25 41% 30% 26% 30% 5% 3% 17% 11% n/a n/a 4% - - - -
<b>Q.9 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to reduce crime and disorder? (Base : all who feel it is important to reduce crime and disorder)</b>	Unweighted Total Weighted Total More visible police presence Tackle antisocial behaviour Tackle drug and alcohol misuse More community involvement Give the courts more choice in sentencing Closed circuit TV Speed restrictions and traffic calming Improve lighting in streets and car parks Improve access to support services for victims of crime Other None of these Don't know	898 895 70% 60% 34% 20% 20% 19% 19% 14% 9% 2% - 1%	972 985 71% n/a 35% 13% 21% 28% 11% 12% n/a 3% 0 3%	79 66 69% 53% 30% 29% 14% 15% 23% 6% 4% 4% - -	72 58 74% n/a 40% 18% 24% 30% 13% 7% n/a 1% - -
<b>Q.10 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide activities for young people? (Base : all who feel it is important to provide activities for young people)</b>	Unweighted Total Weighted Total More youth centres for meeting people of their own age More leisure facilities that are affordable for young people More spaces for playing Listen to young people more Better access to local jobs Financial help for staying in education and training Provide more affordable public transport for young people Provide more volunteering opportunities Advice for young people about sexual behaviour Other None of these Don't know	811 825 59% 58% 34% 30% 19% 18% 16% 11% 9% 3% - 1%	766 771 66% 60% 34% 30% n/a 17% 17% n/a 7% 2% 0 3%	82 69 67% 58% 26% 32% 6% 25% 12% 19% 8% 6% - -	57 47 60% 60% 41% 37% n/a 18% 15% 1% - - -

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<b>Q.11 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to reduce alcohol and drug misuse? (Base : all who feel it is important to reduce the harm from alcohol and drug misuse)</b>	Unweighted Total	425	555	31	43
	Weighted Total	421	545	26	33
	Stricter punishment for illegal drug dealers	59%	62%	57%	68%
	Stricter punishment for illegal drug users	46%	42%	52%	39%
	Better enforcement against underage alcohol sales	43%	n/a	28%	n/a
	Drug and alcohol awareness education in school	29%	34%	35%	47%
	Greater reporting of suspicious activities	21%	22%	30%	20%
	Educate parents about alcohol and drug misuse	20%	22%	17%	19%
	More information for people misusing alcohol and drugs	16%	22%	11%	16%
	Local treatment services for alcohol and drug misuse	16%	n/a	20%	n/a
	Local drug services for drug users	12%	15%	6%	14%
	Other	3%	2%	6%	4%
	None of these	-	0%	-	-
Don't know	1%	3%	-	3%	
<b>Q.12 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to protect the environment? (Base : all who feel it is important to protect the environment)</b>	Unweighted Total	491	389	31	51
	Weighted Total	487	397	25	41
	Stricter enforcement of penalties for littering	47%	-	62%	-
	Stricter enforcement of penalties for dog fouling	36%	46%	62%	56%
	Clean streets more regularly	33%	34%	44%	30%
	Recycling facilities in neighbourhoods	26%	-	20%	-
	Plant more trees	24%	19%	10%	24%
	More household waste recycling centres	23%	30%	16%	29%
	Reduce industrial pollution	21%	23%	3%	18%
	Reduce number of car journeys	18%	22%	13%	27%
	Greater information on the local environment	14%	23%	13%	34%
	Advice on conserving energy	13%	19%	10%	18%
	Other	6%	7%	13%	5%
None of these	1%	0%	3%	1%	
Don't know	-	3%	-	-	
<b>Q.13 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to help people to live healthier lives? (Base : all who feel it is important to help people to live healthier lives)</b>	Unweighted Total	266	220	18	18
	Weighted Total	258	229	14	16
	Better access to local dentists	43%	n/a	50%	n/a
	More advice about healthy living	34%	27%	43%	22%
	Cut down on traffic congestion	31%	32%	34%	21%
	People taking responsibility for their own health	30%	38%	16%	40%
	Reduce industrial air pollution	24%	n/a	7%	n/a
	Improve access to health services	24%	n/a	16%	n/a
	More information about community health services	20%	35%	17%	36%
	Better access to local doctors	19%	27%	17%	34%
	More affordable alternative medicine or therapies	18%	27%	32%	21%
	Improve housing conditions	12%	n/a	11%	n/a
	Other	1%	3%	6%	5%
None of these	-	0%	-	-	
Don't know	1%	4%	-	5%	

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<b>Q.14 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to improve employment opportunities? (Base : all who feel it is important to improve employment opportunities)</b>	Unweighted Total	318	260	19	12
	Weighted Total	330	296	16	11
	More training courses	39%	36%	41%	34%
	More investment in industries	38%	38%	10%	40%
	More flexible job opportunities, e.g. part-time work, job share	34%	32%	37%	41%
	Better career advice and support	27%	n/a	37%	n/a
	Improved support for the change from benefits to work	22%	n/a	21%	n/a
	Child care to enable parents to work	22%	28%	31%	27%
	Remove discrimination against gender, race, age, disability, sexual orientation or faith	15%	17%	5%	17%
	Developing skills through leisure and cultural activities	14%	19%	16%	8%
	Developing skills through volunteering opportunities	13%	n/a	10%	n/a
	Access to affordable IT facilities	12%	12%	17%	16%
	More information	10%	7%	21%	9%
	Other	4%	5%	-	-
<b>Q.15 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to involve local people in decision making? (Base : all who feel it is important to involve local people in decision making)</b>	Unweighted Total	347	322	42	33
	Weighted Total	340	329	34	27
	More information about what the County Council is doing	40%	51%	24%	57%
	More influence on local decision-making	40%	n/a	34%	n/a
	More community involvement in preventing crime and disorder	35%	45%	28%	38%
	More community involvement by local councillors	34%	n/a	23%	n/a
	Supporting neighbourhoods to encourage community spirit	30%	n/a	50%	n/a
	More information about how communities can be involved	28%	n/a	27%	n/a
	Encourage communities and service providers to work together	23%	n/a	36%	n/a
	More support for voluntary groups in the local area	20%	n/a	29%	n/a
	Other	1%	2%	2%	-
<b>Q.16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide more affordable housing? (Base : all who feel it is important to provide more affordable housing)</b>	Unweighted Total	424	282	38	20
	Weighted Total	435	294	32	17
	Build more affordable houses to buy	63%	63%	58%	59%
	Provide more low cost houses to rent	46%	51%	56%	40%
	Renovate currently existing or disused buildings	37%	36%	27%	37%
	Build new homes on previously developed or derelict land	27%	29%	15%	35%
	Provide somewhere safe for children to play	20%	29%	19%	30%
	Design neighbourhoods to encourage community spirit	16%	16%	30%	15%
	Provide more sharedownership schemes	14%	-	22%	-
	Provide more parking spaces in housing estates	11%	13%	8%	25%
	Fewer planning regulations for new housing	7%	6%	8%	6%
	Other	2%	1%	7%	-
	None of these	1%	1%	-	-
<b>Q.17 Do you agree or disagree that you can influence decisions affecting your local area? (Base : all respondents)</b>	Unweighted Total	2451	-	203	-
	Weighted Total	2451	-	167	-
	Definitely agree	6%	n/a	6%	n/a
	Tend to agree	25%	n/a	31%	n/a
	Tend to disagree	34%	n/a	41%	n/a
	Definitely disagree	28%	n/a	16%	n/a
	Don't know	7%	n/a	6%	n/a
	Agree	31%	n/a	37%	n/a
	Disagree	63%	n/a	56%	n/a

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<b>Q.18 Formal volunteering is unpaid help given as part of groups, clubs or organisations to benefit others or the environment. Have you done any formal volunteering in the last 12 months? (Base : all respondents)</b>	Unweighted Total Weighted Total Yes No Don't know	2451 2451 16% 83% -	n/a n/a n/a	203 167 17% 82% -	n/a n/a n/a
<b>Q.19 Here is a list of a number of everyday situations. In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? (Base : all respondents)</b>	Unweighted Total Weighted Total At the local shops At work At restaurants, pubs, cinemas, community centres etc In my neighbourhood At a place of study (e.g. college, school, university) On buses and trains At sports or fitness activities At a place of worship At a relative's home At youth centres/clubs Somewhere else None - I do not meet anyone from a different ethnic origin Don't know Regularly meet and talk with people of a different ethnic origin	2451 2451 35% 34% 20% 20% 12% 11% 9% 5% 5% 3% 3% 28% 1% 70%	n/a n/a n/a n/a n/a n/a n/a n/a n/a n/a n/a n/a n/a n/a	203 167 24% 23% 19% 17% 10% 4% 3% 5% 3% 4% 2% 38% 1% 60%	n/a n/a n/a n/a n/a n/a n/a n/a n/a n/a n/a n/a n/a n/a
<b>Q.20 To what extent do you agree or disagree that this local area is a place where people from different backgrounds get on well together? (Base : all respondents)</b>	Unweighted Total Weighted Total Definitely agree Tend to agree Tend to disagree Definitely Disagree Don't know Too few people in the local area All same backgrounds Agree Disagree Net agree	2451 2451 11% 42% 9% 4% 9% 16% 9% 53% 13% 40%	2447 2447 15% 45% 10% 5% 3% 11% 10% 60% 15% 45%	203 167 10% 46% 3% 2% 10% 13% 15% 56% 5% 51%	204 163 19% 55% 8% 3% 6% 3% 7% 74% 11% 63%
<b>Q.23 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents)</b>	Unweighted Total Weighted Total Services for older people Services for people with a disability Services for adults with mental health problems Services for adults with learning disabilities Services for carers None of these Don't know User	2451 2451 14% 12% 6% 2% 6% 72% - 28%	1541 1541 9% 8% 4% 5% n/a 77% - -	203 167 14% 8% 5% 3% 7% 75% - 25%	106 103 10% 6% 10% 4% n/a 78% - -
<b>Q.24a And how satisfied or dissatisfied are you with... Services for older people (e.g. home carers, meals on wheels etc.) (Base : all who have used or benefited from services for older people)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	359 342 23% 47% 9% 8% 6% 7% <b>70%</b> <b>15%</b> <b>55%</b>	150 143 34% 40% 3% 9% 10% 4% <b>74%</b> <b>18%</b> <b>56%</b>	31 24 9% 65% 13% 7% - 7% <b>74%</b> <b>7%</b> <b>68%</b>	11 10 10% 63% 6% 22% - - <b>73%</b> <b>22%</b> <b>51%</b>



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<b>Q.27a And how satisfied or dissatisfied are you with... Services for young people (e.g. youth clubs, youth projects, Connexions Service) (Base : all who have used or benefited from services for young people)</b>	Unweighted Total	287	122	16	8
	Weighted Total	317	125	15	9
	Very satisfied	30%	23%	13%	-
	Fairly satisfied	46%	33%	57%	54%
	Neither satisfied nor dissatisfied	5%	11%	6%	13%
	Fairly dissatisfied	10%	21%	7%	28%
	Very dissatisfied	6%	11%	7%	-
	Don't know	2%	1%	11%	6%
	<b>Satisfied</b>	<b>77%</b>	<b>55%</b>	<b>69%</b>	<b>54%</b>
	<b>Dissatisfied</b>	<b>16%</b>	<b>32%</b>	<b>14%</b>	<b>28%</b>
<b>Net satisfied</b>	<b>60%</b>	<b>23%</b>	<b>55%</b>	<b>26%</b>	
<b>Q.27b And how satisfied or dissatisfied are you with... Services for children with additional needs (Base : all who have used or benefited from services for children with additional needs)</b>	Unweighted Total	103	-	7	
	Weighted Total	113	-	6	
	Very satisfied	29%	-	14%	n/a
	Fairly satisfied	43%	-	43%	n/a
	Neither satisfied nor dissatisfied	7%	-	43%	n/a
	Fairly dissatisfied	10%	-	-	n/a
	Very dissatisfied	7%	-	-	n/a
	Don't know	3%	-	-	n/a
	<b>Satisfied</b>	<b>72%</b>	<b>-</b>	<b>57%</b>	<b>n/a</b>
	<b>Dissatisfied</b>	<b>18%</b>	<b>-</b>	<b>-</b>	<b>n/a</b>
<b>Net satisfied</b>	<b>54%</b>	<b>-</b>	<b>57%</b>	<b>n/a</b>	
<b>Q.27c And how satisfied or dissatisfied are you with... Services for vulnerable children and families (Base : all who have used or benefited from services for vulnerable children and families)</b>	Unweighted Total	41	30	2	1
	Weighted Total	43	31	2	1
	Very satisfied	20%	27%	-	-
	Fairly satisfied	32%	27%	-	-
	Neither satisfied nor dissatisfied	17%	14%	-	100%
	Fairly dissatisfied	19%	14%	52%	-
	Very dissatisfied	13%	14%	48%	-
	Don't know	-	4%	-	-
	<b>Satisfied</b>	<b>52%</b>	<b>54%</b>	<b>-</b>	<b>-</b>
	<b>Dissatisfied</b>	<b>32%</b>	<b>27%</b>	<b>100%</b>	<b>-</b>
<b>Net satisfied</b>	<b>20%</b>	<b>27%</b>	<b>-</b>	<b>-</b>	
<b>Q.27d And how satisfied or dissatisfied are you with... Services for young offenders (Base : all who have used or benefited from services for young offenders)</b>	Unweighted Total	22	12	1	-
	Weighted Total	25	13	1	-
	Very satisfied	12%	-	-	-
	Fairly satisfied	25%	18%	100%	-
	Neither satisfied nor dissatisfied	6%	19%	-	-
	Fairly dissatisfied	24%	10%	-	-
	Very dissatisfied	17%	31%	-	-
	Don't know	16%	22%	-	-
	<b>Satisfied</b>	<b>37%</b>	<b>18%</b>	<b>100%</b>	<b>-</b>
	<b>Dissatisfied</b>	<b>41%</b>	<b>41%</b>	<b>-</b>	<b>-</b>
<b>Net satisfied</b>	<b>-</b>	<b>-</b>	<b>100%</b>	<b>-</b>	
<b>Q.28 And overall, do you think that the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one)</b>	Unweighted Total	391	-	23	
	Weighted Total	429	-	20	
	<b>Got better</b>	<b>33%</b>	<b>-</b>	<b>36%</b>	<b>n/a</b>
	<b>Got worse</b>	<b>9%</b>	<b>-</b>	<b>17%</b>	<b>n/a</b>
	<b>Stayed the same</b>	<b>40%</b>	<b>-</b>	<b>35%</b>	<b>n/a</b>
	Don't know	14%	-	8%	n/a
<b>Q.29 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents)</b>	Unweighted Total	2451	1541	203	106
	Weighted Total	2451	1541	167	103
	Nursery schools	14%	14%	15%	15%
	Primary schools	27%	26%	31%	22%
	Secondary schools	23%	21%	19%	14%
	Special schools * (Support for children with special needs in 2003)	2%	4%	-	4%
	Services for families and younger children (e.g. surestart childcare centres, children's	5%	n/a	4%	n/a
	None of these	56%	47%	54%	46%
	Don't know	1%	2%	2%	1%
	User	43%	-	43%	-

<b>Life in Lancashire Survey 2007</b> <b>Results compiled by Lancashire</b> <b>County Council</b> <b>Data Supplied by Ipsos MORI</b> <b>Fieldwork: 15 Sep - 16 Dec 2007</b>	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	<b>Lancashire 2007</b>	<b>Lancashire 2003</b>	<b>FyIde 2007</b>	<b>FyIde 2003</b>
<b>Q.30a And how satisfied or dissatisfied are you with... Nursery schools (Base : all who have used or benefited from nursery schools)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	338 354 55% 36% 1% 4% - 3% <b>90%</b> <b>5%</b> <b>85%</b>	205 213 63% 30% 2% 3% 1% 2% <b>93%</b> <b>4%</b> <b>89%</b>	30 26 53% 38% - 7% - 3% <b>90%</b> <b>7%</b> <b>84%</b>	14 15 71% 29% - - - <b>100%</b> <b>-</b> <b>100%</b>
<b>Q.30b And how satisfied or dissatisfied are you with... Primary schools (Base : all who have used or benefited from primary schools)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	662 670 52% 39% 4% 3% 1% 1% <b>91%</b> <b>4%</b> <b>87%</b>	380 394 52% 39% 3% 3% 1% 1% <b>91%</b> <b>4%</b> <b>87%</b>	62 52 54% 32% - 11% - 2% <b>86%</b> <b>11%</b> <b>75%</b>	22 23 50% 48% 2% - - <b>98%</b> <b>-</b> <b>98%</b>
<b>Q.30c And how satisfied or dissatisfied are you with... Secondary schools (Base : all who have used or benefited from secondary schools)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	535 556 43% 41% 6% 6% 3% 2% <b>84%</b> <b>9%</b> <b>75%</b>	303 320 37% 44% 5% 7% 4% 3% <b>81%</b> <b>11%</b> <b>69%</b>	36 31 31% 51% 8% 5% - 3% <b>83%</b> <b>5%</b> <b>78%</b>	14 15 38% 54% 8% - - <b>92%</b> <b>-</b> <b>92%</b>
<b>Q.30d And how satisfied or dissatisfied are you with... Special schools * (Support for children with special needs in 2003) (Base : all who have used or benefited from special schools)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	46 49 47% 39% 5% 1% 2% 5% <b>86%</b> <b>4%</b> <b>83%</b>	66 67 36% 34% 5% 5% 12% 8% 4% <b>70%</b> <b>21%</b> <b>50%</b>	1 1 100% - - - - <b>100%</b> <b>-</b> <b>100%</b>	4 4 29% 71% - - - <b>100%</b> <b>-</b> <b>100%</b>
<b>Q.30e And how satisfied or dissatisfied are you with... Services for families and younger children (e.g. surestart childcare centres, children's centres) (Base : all who have used or benefited from services for families and younger children)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	108 118 56% 33% 4% 2% - 4% <b>89%</b> <b>2%</b> <b>87%</b>	- - n/a n/a n/a n/a n/a n/a <b>n/a</b> <b>n/a</b> <b>n/a</b>	7 6 58% 15% 14% 13% - <b>73%</b> <b>13%</b> <b>59%</b>	n/a n/a n/a n/a n/a n/a <b>n/a</b> <b>n/a</b> <b>n/a</b>
<b>Q.31 And overall, do you think that the education services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Young</b>	Unweighted Total Weighted Total <b>Got better</b> <b>Got worse</b> <b>Stayed the same</b> Don't know	1019 1053 <b>43%</b> <b>8%</b> <b>36%</b> 12%	745 783 <b>36%</b> <b>10%</b> <b>40%</b> 13%	85 72 <b>47%</b> <b>10%</b> <b>29%</b> 14%	54 55 <b>39%</b> <b>4%</b> <b>52%</b> 5%

<b>Life in Lancashire Survey 2007</b> <b>Results compiled by Lancashire</b> <b>County Council</b> <b>Data Supplied by Ipsos MORI</b> <b>Fieldwork: 15 Sep - 16 Dec 2007</b>	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	<b>Lancashire 2007</b>	<b>Lancashire 2003</b>	<b>Fylde 2007</b>	<b>Fylde 2003</b>
<b>Q.32 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents)</b>	Unweighted Total Weighted Total Libraries Museums Support for the arts Adult education Registration of births, deaths and marriages Welfare rights County Information Centres None of these Don't know User	2451 2451 58% 19% 6% 17% 17% 9% 14% 27% - 73%	1541 1541 61% 21% 7% 8% 15% 7% 8% - -	203 167 61% 16% 4% 13% 13% 8% 22% 28% - 72%	106 103 71% 25% 12% 9% 18% 9% 17% - -
<b>Q.33a And how satisfied or dissatisfied are you with... Libraries (Base : all who have used or benefited from libraries)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	1426 1419 59% 35% 3% 2% 1% 1% <b>94%</b> <b>3%</b> <b>91%</b>	921 939 56% 38% 1% 3% 1% 1% <b>94%</b> <b>3%</b> <b>91%</b>	127 102 49% 45% 1% 3% 1% 1% <b>94%</b> <b>4%</b> <b>90%</b>	73 73 44% 49% 3% 3% 1% - <b>93%</b> <b>4%</b> <b>89%</b>
<b>Q.33b And how satisfied or dissatisfied are you with... Museums (Base : all who have used or benefited from museums)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	450 458 47% 46% 3% 2% - 1% <b>94%</b> <b>2%</b> <b>92%</b>	302 324 47% 42% 4% 4% 2% 2% <b>89%</b> <b>6%</b> <b>83%</b>	33 27 45% 36% 6% 7% - 6% <b>81%</b> <b>7%</b> <b>74%</b>	26 26 34% 57% 4% 5% - - <b>91%</b> <b>5%</b> <b>86%</b>
<b>Q.33c And how satisfied or dissatisfied are you with... Support for the arts (Base : all who have used or benefited from support for the arts)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	150 158 28% 49% 5% 14% 2% 2% <b>77%</b> <b>16%</b> <b>60%</b>	96 107 28% 51% 6% 9% 2% 4% <b>79%</b> <b>11%</b> <b>68%</b>	8 6 37% 26% 12% 12% - 12% <b>64%</b> <b>12%</b> <b>52%</b>	14 13 30% 55% 10% - - 4% <b>86%</b> <b>-</b> <b>86%</b>
<b>Q.33d And how satisfied or dissatisfied are you with... Adult education (Base : all who have used or benefited from adult education)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	382 409 44% 42% 5% 5% 3% 1% <b>87%</b> <b>7%</b> <b>79%</b>	240 261 40% 48% 3% 5% 2% 3% <b>87%</b> <b>6%</b> <b>81%</b>	25 21 45% 35% 7% 9% - 3% <b>80%</b> <b>9%</b> <b>72%</b>	24 23 20% 80% - - - <b>100%</b> <b>-</b> <b>100%</b>

<b>Life in Lancashire Survey 2007</b> <b>Results compiled by Lancashire</b> <b>County Council</b> <b>Data Supplied by Ipsos MORI</b> <b>Fieldwork: 15 Sep - 16 Dec 2007</b>		<b>Lancashire</b> <b>2007</b>	<b>Lancashire</b> <b>2003</b>	<b>FyIde</b> <b>2007</b>	<b>FyIde</b> <b>2003</b>
<b>Q.33e And how satisfied or dissatisfied are you with... Registration of births, deaths and marriages (Base : all who have used or benefited from registration of births, deaths and marriages)</b>	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse				
<b>Q.33f And how satisfied or dissatisfied are you with... Welfare rights (Base : all who have used or benefited from welfare rights)</b>					
<b>Q.33g And how satisfied or dissatisfied are you with... County Information Centres (Base : all who have used or benefited from County Information Centres)</b>					
<b>Q.34 And overall, do you think that the community services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one)</b>					
<b>Q.35 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents)</b>					

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		Lancashire 2007	Lancashire 2003	Fylde 2007	Fylde 2003
District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse					
<b>Q.36a And how satisfied or dissatisfied are you with... Street lighting (Base : all respondents)</b>	Unweighted Total	2451	2447	203	204
	Weighted Total	2451	2447	167	163
	Very satisfied	24%	25%	19%	26%
	Fairly satisfied	55%	52%	67%	51%
	Neither satisfied nor dissatisfied	6%	4%	4%	4%
	Fairly dissatisfied	8%	12%	6%	13%
	Very dissatisfied	4%	6%	4%	5%
	Don't know	1%	1%	-	-
	<b>Satisfied</b>	<b>79%</b>	<b>77%</b>	<b>86%</b>	<b>78%</b>
<b>Dissatisfied</b>	<b>13%</b>	<b>17%</b>	<b>10%</b>	<b>18%</b>	
<b>Net satisfied</b>	<b>66%</b>	<b>60%</b>	<b>76%</b>	<b>60%</b>	
<b>Q.36b And how satisfied or dissatisfied are you with... Road maintenance and repairs (Base : all respondents)</b>	Unweighted Total	2451	2447	203	204
	Weighted Total	2451	2447	167	163
	Very satisfied	7%	8%	5%	6%
	Fairly satisfied	39%	38%	37%	34%
	Neither satisfied nor dissatisfied	14%	12%	15%	11%
	Fairly dissatisfied	23%	23%	24%	28%
	Very dissatisfied	15%	18%	19%	21%
	Don't know	2%	2%	1%	0%
	<b>Satisfied</b>	<b>46%</b>	<b>45%</b>	<b>42%</b>	<b>40%</b>
<b>Dissatisfied</b>	<b>38%</b>	<b>41%</b>	<b>43%</b>	<b>49%</b>	
<b>Net satisfied</b>	<b>9%</b>	<b>5%</b>	<b>-</b>	<b>-9%</b>	
<b>Q.36c And how satisfied or dissatisfied are you with... Pavement maintenance (Base : all respondents)</b>	Unweighted Total	2451	2447	203	204
	Weighted Total	2451	2447	167	163
	Very satisfied	6%	7%	4%	8%
	Fairly satisfied	40%	40%	36%	33%
	Neither satisfied nor dissatisfied	14%	12%	19%	11%
	Fairly dissatisfied	21%	21%	20%	28%
	Very dissatisfied	15%	17%	18%	20%
	Don't know	2%	2%	2%	1%
	<b>Satisfied</b>	<b>46%</b>	<b>47%</b>	<b>41%</b>	<b>41%</b>
<b>Dissatisfied</b>	<b>36%</b>	<b>39%</b>	<b>38%</b>	<b>48%</b>	
<b>Net satisfied</b>	<b>10%</b>	<b>8%</b>	<b>3%</b>	<b>-7%</b>	
<b>Q.36e And how satisfied or dissatisfied are you with... Traffic management (e.g. signs and signalling) (Base : all respondents)</b>	Unweighted Total	2451	2447	203	204
	Weighted Total	2451	2447	167	163
	Very satisfied	7%	7%	4%	8%
	Fairly satisfied	48%	49%	50%	56%
	Neither satisfied nor dissatisfied	18%	17%	11%	14%
	Fairly dissatisfied	13%	13%	21%	12%
	Very dissatisfied	8%	8%	9%	6%
	Don't know	5%	6%	4%	3%
	<b>Satisfied</b>	<b>55%</b>	<b>56%</b>	<b>54%</b>	<b>65%</b>
<b>Dissatisfied</b>	<b>22%</b>	<b>22%</b>	<b>30%</b>	<b>18%</b>	
<b>Net satisfied</b>	<b>33%</b>	<b>34%</b>	<b>24%</b>	<b>47%</b>	
<b>Q.36f And how satisfied or dissatisfied are you with... Traffic calming measures (Base : all respondents)</b>	Unweighted Total	2451	2447	203	204
	Weighted Total	2451	2447	167	163
	Very satisfied	4%	5%	3%	6%
	Fairly satisfied	34%	34%	29%	31%
	Neither satisfied nor dissatisfied	20%	17%	14%	20%
	Fairly dissatisfied	21%	22%	27%	24%
	Very dissatisfied	14%	16%	15%	16%
	Don't know	7%	6%	11%	4%
	<b>Satisfied</b>	<b>38%</b>	<b>39%</b>	<b>32%</b>	<b>37%</b>
<b>Dissatisfied</b>	<b>35%</b>	<b>38%</b>	<b>42%</b>	<b>40%</b>	
<b>Net satisfied</b>	<b>3%</b>	<b>0%</b>	<b>-</b>	<b>-4%</b>	

<b>Life in Lancashire Survey 2007</b> <b>Results compiled by Lancashire</b> <b>County Council</b> <b>Data Supplied by Ipsos MORI</b> <b>Fieldwork: 15 Sep - 16 Dec 2007</b>	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	<b>Lancashire 2007</b>	<b>Lancashire 2003</b>	<b>Fyldre 2007</b>	<b>Fyldre 2003</b>
<b>Q.36g And how satisfied or dissatisfied are you with... Road safety (Base : all respondents)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	2451 2451 4% 44% 20% 17% 10% 4% <b>48%</b> <b>27%</b> <b>21%</b>	2447 2447 4% 46% 17% 18% 10% 5% <b>50%</b> <b>28%</b> <b>22%</b>	203 167 3% 40% 11% 27% 12% 6% <b>43%</b> <b>39%</b> <b>3%</b>	204 163 3% 51% 18% 19% 8% 1% <b>54%</b> <b>27%</b> <b>27%</b>
<b>Q.36h And how satisfied or dissatisfied are you with... Cycle facilities (e.g. cycle paths) (Base : all who have used or benefited from cycle facilities)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	502 549 19% 47% 10% 11% 10% 3% <b>66%</b> <b>21%</b> <b>45%</b>	281 315 17% 43% 11% 13% 12% 2% <b>61%</b> <b>25%</b> <b>35%</b>	46 39 21% 37% 14% 22% 2% 3% <b>58%</b> <b>24%</b> <b>34%</b>	24 23 13% 46% 18% 16% 7% - <b>59%</b> <b>22%</b> <b>37%</b>
<b>Q.36i And how satisfied or dissatisfied are you with... Countryside recreation (e.g. country parks, picnic sites etc) (Base : all who have used or benefited from countryside recreation)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	1116 1106 33% 54% 6% 4% 1% 1% <b>87%</b> <b>5%</b> <b>82%</b>	636 662 27% 54% 7% 7% 3% 2% <b>82%</b> <b>10%</b> <b>72%</b>	80 66 21% 58% 7% 7% 1% 5% <b>80%</b> <b>8%</b> <b>72%</b>	40 41 16% 59% 7% 9% 2% 6% <b>75%</b> <b>12%</b> <b>64%</b>
<b>Q.36j And how satisfied or dissatisfied are you with... Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	1134 1145 22% 57% 10% 6% 3% 2% <b>79%</b> <b>9%</b> <b>70%</b>	662 682 21% 60% 6% 9% 3% 1% <b>80%</b> <b>12%</b> <b>68%</b>	94 79 16% 56% 11% 8% 1% 6% <b>72%</b> <b>10%</b> <b>63%</b>	39 37 14% 66% 17% - - 3% <b>80%</b> <b>-</b> <b>80%</b>
<b>Q.36k And how satisfied or dissatisfied are you with... Local tips or household waste recycling centres (Base : all who have used or benefited from local tips or household waste recycling centres)</b>	Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know <b>Satisfied</b> <b>Dissatisfied</b> <b>Net satisfied</b>	1654 1644 43% 46% 4% 4% 2% 1% <b>89%</b> <b>6%</b> <b>83%</b>	950 957 37% 49% 5% 6% 3% 1% <b>85%</b> <b>9%</b> <b>76%</b>	145 119 36% 54% 4% 4% 2% 1% <b>90%</b> <b>6%</b> <b>84%</b>	89 87 37% 53% 3% 4% 1% 1% <b>90%</b> <b>5%</b> <b>85%</b>

<b>Life in Lancashire Survey 2007</b> <b>Results compiled by Lancashire</b> <b>County Council</b> <b>Data Supplied by Ipsos MORI</b> <b>Fieldwork: 15 Sep - 16 Dec 2007</b>		<b>Lancashire</b> <b>2007</b>	<b>Lancashire</b> <b>2003</b>	<b>FyIde</b> <b>2007</b>	<b>FyIde</b> <b>2003</b>
<b>Q.36l And how satisfied or dissatisfied are you with... Doorstep recycling collections (Base : all who have used or benefited from doorstep recycling collections)</b>	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse				
	Unweighted Total	2003	-	178	
	Weighted Total	2023	-	145	
	Very satisfied	36%	n/a	26%	n/a
	Fairly satisfied	43%	n/a	57%	n/a
	Neither satisfied nor dissatisfied	4%	n/a	5%	n/a
	Fairly dissatisfied	10%	n/a	7%	n/a
	Very dissatisfied	6%	n/a	4%	n/a
	Don't know	1%	n/a	1%	n/a
	<b>Satisfied</b>	<b>79%</b>	<b>n/a</b>	<b>83%</b>	<b>n/a</b>
	<b>Dissatisfied</b>	<b>16%</b>	<b>n/a</b>	<b>11%</b>	<b>n/a</b>
	<b>Net satisfied</b>	<b>63%</b>	<b>n/a</b>	<b>71%</b>	<b>n/a</b>
<b>Q.36m And how satisfied or dissatisfied are you with... Support for local businesses (Base : all who have used or benefited from support for local businesses)</b>	Unweighted Total	117	42	9	8
	Weighted Total	120	49	7	7
	Very satisfied	13%	16%	11%	12%
	Fairly satisfied	47%	32%	55%	47%
	Neither satisfied nor dissatisfied	11%	12%	22%	9%
	Fairly dissatisfied	10%	17%	-	-
	Very dissatisfied	4%	9%	12%	31%
	Don't know	15%	14%	-	-
	<b>Satisfied</b>	<b>60%</b>	<b>48%</b>	<b>67%</b>	<b>59%</b>
	<b>Dissatisfied</b>	<b>14%</b>	<b>27%</b>	<b>12%</b>	<b>31%</b>
	<b>Net satisfied</b>	<b>46%</b>	<b>21%</b>	<b>55%</b>	<b>28%</b>
<b>Q.36n And how satisfied or dissatisfied are you with... Trading standards (including food quality and consumer advice) (Base : all who have used or benefited from trading standards)</b>	Unweighted Total	115	63	6	6
	Weighted Total	115	62	5	6
	Very satisfied	24%	38%	17%	66%
	Fairly satisfied	48%	45%	68%	13%
	Neither satisfied nor dissatisfied	11%	8%	-	21%
	Fairly dissatisfied	1%	4%	-	-
	Very dissatisfied	5%	3%	-	-
	Don't know	11%	3%	15%	-
	<b>Satisfied</b>	<b>72%</b>	<b>83%</b>	<b>85%</b>	<b>79%</b>
	<b>Dissatisfied</b>	<b>6%</b>	<b>6%</b>	<b>-</b>	<b>-</b>
	<b>Net satisfied</b>	<b>67%</b>	<b>76%</b>	<b>85%</b>	<b>79%</b>
<b>Q.36o And how satisfied or dissatisfied are you with... Planning services (e.g. planning for future development in the county, not planning permissions for your house) (Base : all who have used or benefited from planning services)</b>	Unweighted Total	154	56	14	6
	Weighted Total	161	60	12	6
	Very satisfied	8%	14%	-	-
	Fairly satisfied	37%	48%	41%	67%
	Neither satisfied nor dissatisfied	14%	15%	7%	14%
	Fairly dissatisfied	14%	12%	7%	-
	Very dissatisfied	12%	8%	28%	19%
	Don't know	15%	3%	16%	-
	<b>Satisfied</b>	<b>45%</b>	<b>62%</b>	<b>41%</b>	<b>67%</b>
	<b>Dissatisfied</b>	<b>26%</b>	<b>20%</b>	<b>35%</b>	<b>19%</b>
	<b>Net satisfied</b>	<b>19%</b>	<b>42%</b>	<b>6%</b>	<b>48%</b>
<b>Q.37 And overall, do you think that the environmental services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all respondents)</b>	Unweighted Total	2451	1541	203	106
	Weighted Total	2451	1541	167	103
	<b>Got better</b>	<b>39%</b>	<b>44%</b>	<b>45%</b>	<b>55%</b>
	<b>Got worse</b>	<b>12%</b>	<b>9%</b>	<b>5%</b>	<b>6%</b>
	<b>Stayed the same</b>	<b>40%</b>	<b>35%</b>	<b>44%</b>	<b>31%</b>
	Don't know	8%	12%	5%	9%
<b>Q.40 Which of these modes of transport have you or your family used in the last twelve months? (Base : all respondents)</b>	Unweighted Total	2451	1541	203	106
	Weighted Total	2451	1541	167	103
	Local bus services	60%	57%	59%	54%
	Local train services	41%	31%	44%	38%
	Local taxis	53%	52%	68%	65%
	Driven a car myself	70%	67%	74%	79%
	Been a passenger in a car	74%	70%	84%	79%
	None of these	1%	1%	-	1%
	Public transport user	80%	-	83%	-

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		Lancashire 2007	Lancashire 2003	Fylde 2007	Fylde 2003
District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse					
<b>Q.41a And how satisfied or dissatisfied are you with... Local bus services (Base : all who have used or benefited from local bus services)</b>	Unweighted Total	1438	857	119	58
	Weighted Total	1469	883	99	55
	Very satisfied	31%	26%	33%	24%
	Fairly satisfied	47%	45%	43%	46%
	Neither satisfied nor dissatisfied	7%	5%	8%	13%
	Fairly dissatisfied	8%	14%	11%	12%
	Very dissatisfied	5%	8%	3%	3%
	Don't know	1%	2%	3%	2%
	<b>Satisfied</b>	<b>78%</b>	<b>71%</b>	<b>77%</b>	<b>71%</b>
	<b>Dissatisfied</b>	<b>14%</b>	<b>22%</b>	<b>13%</b>	<b>15%</b>
<b>Net satisfied</b>	<b>64%</b>	<b>49%</b>	<b>63%</b>	<b>56%</b>	
<b>Q.41b And how satisfied or dissatisfied are you with... Local train services (Base : all who have used or benefited from local train services)</b>	Unweighted Total	933	459	86	40
	Weighted Total	998	483	73	39
	Very satisfied	25%	17%	23%	17%
	Fairly satisfied	53%	52%	48%	52%
	Neither satisfied nor dissatisfied	9%	7%	13%	8%
	Fairly dissatisfied	7%	14%	8%	20%
	Very dissatisfied	3%	9%	7%	3%
	Don't know	2%	1%	1%	-
	<b>Satisfied</b>	<b>79%</b>	<b>68%</b>	<b>71%</b>	<b>69%</b>
	<b>Dissatisfied</b>	<b>11%</b>	<b>23%</b>	<b>15%</b>	<b>23%</b>
<b>Net satisfied</b>	<b>68%</b>	<b>46%</b>	<b>56%</b>	<b>47%</b>	
<b>Q.41c And how satisfied or dissatisfied are you with... Local road system (Base : all who have used or benefited from the road system)</b>	Unweighted Total	2320	1382	200	100
	Weighted Total	2335	1390	165	98
	Very satisfied	8%	8%	8%	11%
	Fairly satisfied	50%	48%	50%	58%
	Neither satisfied nor dissatisfied	17%	14%	15%	10%
	Fairly dissatisfied	13%	16%	19%	17%
	Very dissatisfied	7%	9%	4%	3%
	Don't know	5%	5%	3%	2%
	<b>Satisfied</b>	<b>58%</b>	<b>56%</b>	<b>58%</b>	<b>69%</b>
	<b>Dissatisfied</b>	<b>20%</b>	<b>26%</b>	<b>23%</b>	<b>19%</b>
<b>Net satisfied</b>	<b>38%</b>	<b>30%</b>	<b>35%</b>	<b>49%</b>	
<b>Q.41d And how satisfied or dissatisfied are you with... Local taxis (Base : all who have used or benefited from local taxis)</b>	Unweighted Total	1236	758	137	66
	Weighted Total	1298	805	114	67
	Very satisfied	27%	28%	30%	37%
	Fairly satisfied	55%	56%	51%	54%
	Neither satisfied nor dissatisfied	10%	7%	17%	7%
	Fairly dissatisfied	4%	5%	1%	2%
	Very dissatisfied	1%	3%	-	1%
	Don't know	2%	1%	1%	-
	<b>Satisfied</b>	<b>82%</b>	<b>84%</b>	<b>81%</b>	<b>91%</b>
	<b>Dissatisfied</b>	<b>5%</b>	<b>8%</b>	<b>1%</b>	<b>3%</b>
<b>Net satisfied</b>	<b>77%</b>	<b>76%</b>	<b>79%</b>	<b>88%</b>	
<b>Q.42 And overall, do you think that the transport services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one local</b>	Unweighted Total	1921	1156	167	86
	Weighted Total	1967	1181	138	85
	<b>Got better</b>	<b>28%</b>	<b>24%</b>	<b>31%</b>	<b>16%</b>
	<b>Got worse</b>	<b>16%</b>	<b>19%</b>	<b>11%</b>	<b>14%</b>
	<b>Stayed the same</b>	<b>49%</b>	<b>49%</b>	<b>54%</b>	<b>63%</b>
	Don't know	6%	8%	4%	7%

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<b>Q.43 Still thinking about transport, which of the following two or three local transport issues do you think should be the main priorities for Lancashire County Council? (Base : all respondents)</b>	Unweighted Total	2451	2447	203	204
	Weighted Total	2451	2447	167	163
	Reducing delays to traffic	36%	31%	30%	19%
	Improving existing roads, street lighting and bridges	34%	37%	34%	33%
	Improving travelling by public transport	33%	33%	37%	33%
	Improving road safety	25%	23%	35%	23%
	Improving pedestrian facilities (e.g. improved crossings, pavements)	23%	25%	22%	29%
	Providing safer routes to schools	20%	23%	20%	28%
	Improving bus and rail facilities (e.g. bus stops, shelters, termini)	19%	21%	19%	23%
	Providing more information about bus and train services	13%	13%	10%	20%
	Building new roads	13%	12%	10%	8%
	Improving cycling facilities	13%	13%	16%	19%
	Other	5%	3%	9%	2%
	None of these	3%	2%	1%	1%
Don't know	4%	3%	3%	3%	
<b>Q.44 Thinking now about all the services provided by Lancashire County Council, which three or four of the services on this list, do you think are most important for people in this area? (Base : all respondents)</b>	Unweighted Total	2451	2447	203	204
	Weighted Total	2451	2447	167	163
	Services for adults	41%	-	32%	-
	- Services for older people (e.g. home carers, meals on wheels etc.)	31%	37%	23%	44%
	- Council run services and facilities for disabled adults	9%	13%	9%	14%
	- Services for adults with mental health problems	5%	7%	3%	6%
	- Services for adults with learning difficulties	3%	6%	2%	2%
	- Services for carers	5%	n/a	5%	n/a
	Services for young people	41%	26%	35%	23%
	- Services for young people (e.g. youth clubs, youth projects, Connexions Service)	27%	14%	28%	16%
	- Services for children with additional needs	4%	n/a	3%	n/a
	- Services for vulnerable children and families	7%	n/a	6%	n/a
	- Services for young offenders	4%	6%	1%	6%
	- Services for families and younger children (e.g. surestart, children's centres)	7%	n/a	7%	n/a
	Education	29%	-	38%	-
	- Nursery schools	6%	11%	9%	11%
	- Primary schools	15%	18%	20%	20%
	- Secondary schools	17%	21%	19%	25%
	- Special schools	2%	n/a	4%	n/a
	Community services	18%	-	17%	-
	- Libraries	7%	10%	7%	18%
	- Museums	1%	1%	-	1%
	- Support for the arts	2%	2%	1%	2%
	- Adult education	4%	6%	4%	7%
	- Registration of births, deaths and marriages	1%	1%	-	-
	- Welfare rights	4%	n/a	5%	n/a
	- County information Centres	2%	2%	2%	4%
	Environmental services	77%	-	79%	-
	- Street lighting	8%	n/a	7%	n/a
	- Road maintenance and repairs	25%	7%	30%	8%
	- Pavement maintenance	13%	n/a	13%	n/a
	- Traffic management (e.g. signs and signalling)	8%	10%	9%	8%
	- Traffic calming measures	14%	n/a	23%	n/a
	- Road safety	19%	14%	20%	12%
	- Cycle facilities (e.g. cycle paths)	5%	2%	5%	4%
	- Countryside recreation (e.g. country parks, picnic sites etc)	6%	10%	4%	7%
	- Footpaths, bridleways and rights of way	5%	6%	4%	4%
	- Local tips or household waste recycling centres	13%	5%	12%	6%
	- Doorstep recycling collections	23%	n/a	21%	n/a
	- Support for local businesses	6%	6%	8%	8%
	- Trading standards (including food quality and consumer advice)	2%	2%	-	2%
	- Planning services (e.g. planning for future development in the county, not planning p	5%	8%	5%	8%
	Other	4%	3%	5%	1%
	None Of these	1%	1%	1%	-
	Don't know	6%	4%	8%	1%

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<b>Q.55 Which of these statements</b> <b>comes closest to your attitude</b> <b>about Lancashire County Council?</b> <b>(Base : all respondents)</b>	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse				
	Unweighted Total	2451	2447	203	204
	Weighted Total	2451	2447	167	163
	I'm not really interested in what the County Council does, or whether it does its job	2%	2%	2%	1%
	I'm not interested in what the County Council does as long as it does its job	18%	18%	21%	18%
	I like to know what the County Council is doing, but I'm happy to let it get on with the job	58%	56%	54%	61%
	I would like to have more of a say in what the County Council does	17%	19%	19%	17%
	I already work for, or am already involved with the County Council and the services it provides	4%	3%	3%	3%
	None of these	1%	1%	1%	1%
	Don't know	1%	1%	1%	-
	Unweighted Total	2451	2447	203	204
	Weighted Total	2451	2447	167	163
	Listening to the views of local people	75%	76%	74%	77%
	Dealing with complaints and problems	50%	50%	48%	39%
	Working with local communities to provide more effective services	36%	40%	40%	40%
	Keeping you informed about County Council activities	28%	32%	27%	32%
	Representing local views to business and government	16%	15%	15%	19%
	Reflect the backgrounds of their local community	12%	n/a	18%	n/a
	Reviewing and planning local services	11%	10%	10%	11%
	Taking decisions about County Council services	9%	9%	9%	10%
	Ensuring ethical standards are maintained across the County Council	8%	9%	9%	6%
	Scrutinising County Council decisions	7%	7%	7%	8%
	Other	1%	1%	1%	1%
	None of these	-	0%	-	-
	Don't know	4%	2%	5%	3%