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Life in Lancashire Survey 2007		7	33		
Results compiled by Lancashire		2007	2003	20	93
County Council				2007	2003
Data Supplied by Ipsos MORI		ij	ļ.		
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Hyndburn	Hyndburn
	District 2007 results are compared for significant differences with Lancashire 2007	ວິ	يخ	귷	펄
	results. Lancashire 2007 results are compared with Lancashire 2003 results.  Green = statistically significantly better, red = significantly worse	-a	.a	ł.	<del> </del>
Q.1 Thinking about Lancashire, on	Unweighted Total	2451	2447	199	201
the whole, how satisfied or	-				
dissatisfied are you with it as a	Weighted Total	2451	2447	168	173
place to live?	Very satisfied	41%	41%	27%	41%
(Base : all respondents)	Fairly satisfied	49%	47%	60%	41%
,	Neither satisfied nor dissatisfied	5%	5%	5%	7%
	Fairly dissatisfied	3%	4%	4%	6%
	Very dissatisfied	1%	1%	4%	3%
	Don't know	1%	1%	-	2%
	Satisfied	90%	88%	87%	82%
	Dissatisfied	4%	6%	8%	9%
	Net satisfied	86%	83%	79%	74%
Q.2 Thinking about this area, on the	Unweighted Total	2451	2447	199	201
whole, how satisfied or dissatisfied	Weighted Total	2451	2447	168	173
are you with it as a place to live?	Very satisfied	43%	42%	25%	33%
(Base : all respondents)	Fairly satisfied	41%	39%	50%	42%
	Neither satisfied nor dissatisfied	7%	6%	8%	7%
	Fairly dissatisfied	6%	7%	10%	11%
	Very dissatisfied				
	Don't know	4%	4%	6%	7%
		-	0%	-	1%
	Satisfied	83%	81%	76%	74%
	Dissatisfied	9%	12%	16%	18%
	Net satisfied	74%	70%	60%	56%
Q.3 And which three or four things,	Unweighted Total	2451	2447	199	201
if any, would you say are good	Weighted Total	2451	2447	168	173
things about living in this area?	Friendly neighbours/ people/good community spirit	38%	33%	34%	35%
(Base : all respondents)	Peace and quiet	36%	36%	32%	21%
	Openness/greenery/ countryside	28%	24%	23%	17%
	Convenient for shops	27%	24%	26%	29%
	Access to the countryside/coast	19%	16%	10%	9%
	Access to other places/ centrally located	19%	19%	11%	21%
	Adequate public transport	14%	9%	16%	7%
	Safe area/low crime rate	13%	12%	12%	11%
	Good schools/education	13%	10%	13%	7%
	Near to family/friends	11%	9%	5%	6%
		8%	7%	8%	4%
	Convenient for work				
	Good shopping facilities	7%	5%	3%	7%
	Good public services	6%	3%	4%	2%
	Good roads	5%	3%	2%	3%
	Good health facilities	5%	3%	2%	1%
	Clean streets	5%	4%	7%	6%
	Good leisure/recreation facilities	4%	4%	3%	5%
	Good street lighting	2%	0%	2%	1%
	Good job opportunities	2%	1%	1%	1%
	Amount of traffic	2%	1%	3%	1%
	Affordable housing	2%	2%	2%	4%
	Low levels of pollution	1%	1%	1%	1%
	Good facilities for younger children	1%	1%	1%	1%
	Good facilities for young people	1%	1%	1%	1%
	Good facilities for working parents	1%	0%	-	0%
	Good facilities for people of my ethnicity/ culture/faith	1%	1%	_	1%
	Good educational opportunities for adults	1%	0%	_	0%
					070
	Good childcare facilities	1%	0%	1%	401
	Adequate parking	1%	0%	1%	1%
	Low levels of development	-	0%	-	0%
	Low levels of Council Tax	-	0%	-	-
	Other State of Southern 1997	9%	15%	12%	14%
		9% 3%	15% 3%	12% 2%	14% 8%

Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20	2007	2003
County Council			ē		
Data Supplied by Ipsos MORI		ij	hi	Ε	Ε
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Hyndburn	Hyndburn
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Ĕ	Ju .	'n	ű
	Green = statistically significantly better, red = significantly worse	Ľ	Le	£	£
Q.4 And which three or four things,	Unweighted Total	2451	2351	199	196
if any, would you say are bad things	Weighted Total	2451	2352	168	169
about living in this area?	Too much traffic	14%	9%	8%	8%
(Base : all respondents)	Speed of traffic	10%	6%	8%	4%
	Poor facilities for young people	9%	10%	7%	5%
	Poor public transport	8%	n/a	3%	n/a
	Streets not clean enough	8%	7%	9%	15%
	Poor parking	7%	5%	3%	2%
	Unsafe area/high crime rate	7%	7%	6%	7%
	Too much vandalism/ graffiti	6%	6%	9%	10%
	Drugs misuse	5%	n/a	3%	n/a
	Inconvenient for shops	5%	4%	3%	0%
	Neighbours/people/ community cohesion/ racial intolerance	5%	3%	7%	6%
	Poor condition of roads	5%	4%	5%	3%
	Poor leisure/recreation facilities	5%	5%	7%	2%
	Expensive housing	4%	1%	5%	1%
	Generally run-down	4%	6%	5%	8%
	Lack of peace and quiet	4%	2%	4%	3%
	Poor shopping facilities	4%	3%	1%	3%
	Lack of police	3%	n/a	2%	n/a
	Poor condition of footpaths	3%	2%	2%	2%
	Poor facilities for younger children	3%	4%	2%	3%
	Roadworks	3%	1%	1%	1%
	Stray dogs/dog fouling	3%	2%	3%	2%
	Jobs paying low wages	2%	1%	1%	4%
	Poor street lighting	2%	1%	2%	0%
	The Council wastes money	2%	n/a	1%	n/a
	Unemployment/poor job opportunities	2%	2%	2%	3%
	Far away from family/ friends	1%	1%	1%	370
	High levels of development	1%	1%	1 /0	-
	High levels of pollution	1%	1%	_	1%
		1%	1%	1%	
	Inconvenient for work	1%	1%	1 70	1%
	Poor access to other places				
	Poor health facilities	1% 1%	1% 2%	-	1%
	Poor housing			2%	3%
	Poor schools/education	1%	1%	2%	1%
	Lack of openness/ greenery/countryside	-	0%	1%	1%
	Poor access to the countryside/coast	-	0%	1%	_
	Poor childcare facilities	-	0%	1%	-
	Poor educational opportunities for adults	-	0%	1%	-
	Poor facilities for people from my ethnicity/culture/faith	-	n/a	-	n/a
	Other	25%	29%	29%	28%
	None of these/no bad things	22%	25%	15%	23%
O. S. Thimbing a gard to the control of the control	Don't know	2%	4%	2%	5%
Q.5 Thinking now about your quality of life, which two or three of	Unweighted Total	2451	2447	199	201
the following things, if any, are the	Weighted Total	2451	2447	168	173
most important to improve your own	Reduce crime and disorder	37%	40%	46%	51%
quality of life? (Base : all	Provide activities for young people	34%	32%	33%	35%
respondents)	Reduce traffic and transport problems	29%	25%	25%	15%
	Protect the environment	20%	16%	23%	13%
	Provide more affordable housing	18%	13%	10%	10%
	Reduce the harm from alcohol and drug misuse	17%	22%	16%	22%
	Improve opportunities for leisure and cultural activities	15%	15%	10%	9%
	Involve local people in decision making	14%	13%	17%	12%
	Improve employment opportunities	13%	12%	15%	16%
	Help people to live healthier lives	11%	9%	18%	9%
	Improve education and learning services	10%	10%	14%	19%
	Improve individual care and support services *(welfare and caring services in 2003)	10%	11%	15%	16%
	Other	3%	3%	2%	2%
	None of these	8%	6%	2%	5%

Life in Lancashire Survey 2007 Results compiled by Lancashire		2007	2003	_	
County Council				2007	2003
Data Supplied by Ipsos MORI		ē	ē		
Fieldwork: 15 Sep - 16 Dec 2007		shi	shi	uru	L L
	District 2007 results are compared for significant differences with Lancashire 2007	ä	ca	qp	qp
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Lancashire	Lancashire	Hyndburn	Hyndburn
	Green = statistically significantly better, red = significantly worse				
Q.6 In your opinion, which two or	Unweighted Total	245	221	27	35
three, if any, of the following should Lancashire County Council do in	Weighted Total	243	245	24	33
order to improve education and	More discipline in schools	46%	41%	44%	41%
learning services? (Base : all who	More investment in schools on books and equipment	31%	33%	16%	22%
feel it is important to improve	Schools and parents working more closely together	29%	25%	40%	24%
education and learning services)	Provide more leisure or arts activities after school	26%	25%	25%	26%
	Additional school classes before and after school	22%	15%	19%	27%
	More information about day and evening classes	22%	15%	11%	16%
	Better teachers	21%	13%	23%	13%
	More teachers	19%	23%	7%	24%
	Local literacy and numeracy support courses for adults	17%	12%	22%	23%
	Reduce truancy in schools	13%	15%	14%	27%
	Longer school hours or longer school year	10%	11%	24%	13%
	Other	7%	8%	7%	4%
	None of these	-	0%	-	-
	Don't know	-	3%	-	-
Q.7 In your opinion, which two or	Unweighted Total	258	295	32	34
three, if any, of the following should Lancashire County Council do in	Weighted Total	241	278	26	28
order to improve welfare and caring	Making care affordable	37%	41%	24%	48%
services? (Base : all who feel it is	Knowing more about what services are available	32%	38%	41%	41%
important to improve individual care	Providing care to meet individuals' needs	26%		25%	
and support services)	More help to access care and support services	25%	n/a	41%	n/a
	Having good emergency services	23%	26%	10%	22%
	Having someone to contact for help	21%	28%	13%	11%
	Getting transport when needed	21%	n/a	10%	n/a
	More contact with staff from care services	20%	31%	25%	33%
	Being able to live at home	19%	23%	19%	18%
	Support as a carer	12%		3%	
	Having a warm home	10%	13%	19%	13%
	Supporting people to live healthily	10%		3%	
	Enable more young people with additional needs to live independently	8%	0.20607	12%	35%
	More contact with friends/relatives	6%	6%	9%	6%
	Other	2%	4%	3%	3%
	None of these	-	1%	-	4%
	Don't know	1%		-	

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council	2007	2003	_	
County Council	2	9		
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Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	Shi	shi	=	E
District 2007 results are compared for significant differences with Lancashi	ire 2007	g	₽	₽
results. Lancashire 2007 results are compared with Lancashire 2003 result	ire 2007	Lancashire	Hyndburn	Hyndburn
Green = statistically significantly better, red = significantly worse				
Q.8 In your opinion, which two or three, if any, of the following should Weighted Total	352	364	21	17
Lancaphia County Council do in	364	379	17	16
order to improve opportunities for	38%	36%	52%	20%
leisure activities? (Base : all who	32% 28%	21% 33%	24% 29%	700/
feel it is important to improve	28%	21%	33%	73%
opportunities for leisure and cultural More opportunities to try new activities	26%	21%	25%	25%
activities)  Better public transport to help get to places	22%	15%	40%	20% 8%
Someone to help us organise local events				
More opportunities to learn or improve skills	18% 17%	14% 14%	10% 23%	30% 17%
Longer opening hours at places you want to go				
Support to help you use leisure and cultural services	16% 10%	n/a	15% 14%	n/a
Access to the countryside and open spaces		n/a	14%	n/a
More information about volunteering opportunities	9%	4%	-	7%
Segregated sessions for some activities	3%	3% 3%	5%	4%
Other	5%		-	-
None of these	1%	1% 1%	-	- 00/
Don't know  Q.9 In your opinion, which two or Unweighted Total	1% 898	972	91	6% 104
three, if any, of the following should Weighted Total	895	985	76	89
Lancashire County Council do in  More visible police presence	70%	71%	69%	69%
order to reduce crime and disorder? Tackle antisocial behaviour	60%	n/a	66%	n/a
(Base : all who feel it is important to	34%	35%	29%	27%
reduce crime and disorder)  If ackie drug and alcohol misuse  More community involvement	20%	13%	20%	16%
Give the courts more choice in sentencing	20%	21%	24%	19%
Closed circuit TV	19%	28%	8%	18%
Speed restrictions and traffic calming	19%	11%	14%	6%
Improve lighting in streets and car parks	14%	12%	13%	19%
Improve access to support services for victims of crime	9%	n/a	11%	n/a
Other	2%	3%	2%	5%
None of these	-	0	-	-
Don't know	1%	3%	-	3%
Q.10 In your opinion, which two or Unweighted Total	811	766	66	70
three, if any, of the following should Weighted Total	825	771	56	60
Lancashire County Council do in  More youth centres for meeting people of their own age	59%	66%	63%	55%
order to provide activities for young	58%	60%	53%	55%
people? (Base : all who feel it is important to provide activities for	34%	34%	30%	26%
young people)  Listen to young people more	30%	30%	38%	27%
Better access to local jobs	19%	n/a	13%	n/a
Financial help for staying in education and training	18%	17%	17%	14%
Provide more affordable public transport for young people	16%	17%	12%	10%
Provide more volunteering opportunities	11%	1	13%	
Advice for young people about sexual behaviour	9%	7%	8%	8%
	3%	2%	-	2%
Other				
Other None of these	-	0	-	-

Life in Lancachine Cumrey 2007					
Life in Lancashire Survey 2007 Results compiled by Lancashire		2007	2003		_
County Council				2007	2003
Data Supplied by Ipsos MORI		ē	re		
Fieldwork: 15 Sep - 16 Dec 2007		shi	shi	ur	Ę
Голиновин то сор по дос дос.	District 2007 results are compared for significant differences with Lancashire 2007	g	ca	qp	qp
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ancashire	-ancashire	Hyndburn	Hyndburn
	Green = statistically significantly better, red = significantly worse		_	_	
Q.11 In your opinion, which two or	Unweighted Total	425	555	31	44
three, if any, of the following should Lancashire County Council do in	Weighted Total	421	545	26	37
order to reduce alcohol and drug	Stricter punishment for illegal drug dealers	59%	62%	52%	60%
misuse? (Base : all who feel it is	Stricter punishment for illegal drug users	46%	42%	51%	32%
important to reduce the harm from	Better enforcement against underage alcohol sales	43%	n/a	63%	n/a
alcohol and drug misuse)	Drug and alcohol awareness education in school	29%	34%	32%	26%
	Greater reporting of suspicious activities	21%	22%	17%	13%
	Educate parents about alcohol and drug misuse	20%	22%	15%	23%
	More information for people misusing alcohol and drugs	16%	22%	19%	27%
	Local treatment services for alcohol and drug misuse	16%	n/a	4%	n/a
	Local drug services for drug users	12%	15%	7%	4%
	Other	3%	2%	3%	7%
	None of these	-	0%	-	2%
	Don't know	1%	3%	-	5%
Q.12 In your opinion, which two or	Unweighted Total	491	389	45	27
Lancashire County Council do in	Weighted Total	487	397	38	23
	Stricter enforcement of penalties for littering	47%		41%	
order to protect the environment? (Base : all who feel it is important to	Stricter enforcement of penalties for dog fouling	36%	46%	26%	55%
protect the environment)	Clean streets more regularly	33%	34%	30%	34%
,	Recycling facilities in neighbourhoods	26%		34%	
	Plant more trees	24%	19%	16%	27%
	More household waste recycling centres	23%	30%	39%	3%
	Reduce industrial pollution	21%	23%	31%	28%
	Reduce number of car journeys	18%	22%	15%	10%
	Greater information on the local environment	14%	23%	24%	30%
	Advice on conserving energy	13%	19%	15%	24%
	Other	6%	7%	4%	-
	None of these	1%	0%	-	-
	Don't know	-	3%	-	
Q.13 In your opinion, which two or	Unweighted Total	266	220	37	19
three, if any, of the following should	Weighted Total	258	229	31	16
Lancashire County Council do in order to help people to live healthier	Better access to local dentists	43%	n/a	50%	n/a
lives? (Base : all who feel it is	More advice about healthy living	34%	27%	35%	12%
important to help people to live healthier lives)	Cut down on traffic congestion	31%	32%	21%	31%
	People taking responsibility for their own health	30%	38%	41%	25%
	Reduce industrial air pollution	24%	n/a	24%	n/a
	Improve access to health services	24%	n/a	24%	n/a
	More information about community health services	20%	35%	22%	47%
	Better access to local doctors	19%	27%	22%	35%
	More affordable alternative medicine or therapies	18%	27%	16%	-
	Improve housing conditions	12%	n/a	13%	n/a
	Other	1%	3%	-	5%
	None of these	-	0%	-	-
	Don't know	1%	4%	-	17%

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007  District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Creen = stabiscially significantly better, red = significantly worse  Q.14 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to improve employment opportunities? (Base : all who feel if to important to improve employment opportunities? (Base : all who feel if to important to improve employment opportunities)  Remove discrimination against gender, race, age, disability, sexual orientation of fail to eveloping skills through leisure and cultural activities Developing skills through leisure and cultural activities Developing skills through volunteering opportunities Access to affordable IT facilities More information Other None of these Don't know  Q.15 In your opinion, which two or three, if any, of the following should Lancashire County Council to din order to involve local people in decision making)  Q.15 In your opinion, which two or three, if any, of the following should Lancashire County Council to din order to involve local people in decision making)  Q.16 In your opinion, which two or three, if any, of the following should Lancashire County Council to din order to involve local people in decision making)  Q.16 In your opinion, which two or three, if any, of the following should Lancashire County Council to din order to involve local people in decision making)  Q.16 In your opinion, which two or three, if any, of the following should Lancashire County Council to din order to involve local people in decision making)  Q.16 In your opinion, which two or three, if any, of the following should Lancashire County Council to din order to involve order and the people of the decision making or the people of the people or three, if any, of the following should Lancashir	29 28 35% 14% 10% 21% 10% 5% 21 41% 25 21 41%
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007  District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.  Green = statistically significantly better, red = significantly worse  Q.14 In your opinion, which two or three, if any, of the following should Lancashire (Base : all who feel it is important to improve employment opportunities)  Weighted Total Wei	29 28 35% 4119 349 n/a n/a 2119 149 15% 7% 25 21
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007  District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.  Green = statistically significantly better, red = significantly worse  Q.14 In your opinion, which two or three, if any, of the following should Lancashire (Base : all who feel it is important to improve employment opportunities)  Q.15 In your opinion, which two or the county Council do in order to involve local people in decision making?  Q.15 In your opinion, which two or often it is important to involve local people in decision making?  Q.16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to involve local people in decision making?  Q.16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to involve local people in decision making)  Q.16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to involve local people in decision making)  Q.16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to involve local people in decision making)  Q.16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to involve local people in decision making)  Q.16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to involve local people in decision making)  Q.16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide more affordable housing? (Base : all who feel it is important to provide more affordable housing? (Base is all who feel it is important to provide more affordable housing? (Base is all who feel it is important to provide more affordable housing? (Base is all who feel it is important to provide more affordable hous	29 28 35% 4119 349 n/a n/a 2119 149 15% 7% 25 21
Q.14 In your opinion, which two or three, if any, of the following should Leancashire County Council do in order to improve employment opportunities? (Base : all who feel it is important to improve employment opportunities)  More investment in industries  Is important to improve employment opportunities)  More flexible job opportunities, e.g., part-time work, job share  Better career advice and support  Improved support for the change from benefits to work  Child care to enable parents to work  Remove discrimination against gender, race, age, disability, sexual orientation or fait  Developing skills through leisture and cultural activities  Developing skills through leisture and cultural activities  Developing skills through loutenering opportunities  Access to affordable IT facilities  More information  Other  None of these  Don't know  Q.15 In your opinion, which two or three, if any, of the following should leancashire County Council do in order to involve local people in decision making? (Base : all who feel it is important to involve local people in decision making? (Base : all who feel it is important on involve local people in decision making? (Base : all who feel it is important to involve local people in decision making? (Base : all who feel it is important to involve local people in decision making? (Base : all who feel it is important to involve local people in decision making? (Base : all who feel it is important to involve local decision making? (Base : all who feel it is important to involve local decision making? (Base : all who feel it is important to involve local decision decision decision making? (Base : all who feel it is important to involve local decision decision decision making? (Base : all who feel it is important to involve local decision decision decision making? (Base : all who feel it is langular decision.  Developing skills through the decision deci	29 28 35% 4119 349 n/a n/a 2119 149 15% 7% 25 21
Q.14 In your opinion, which two or three, if any, of the following should Leancashire County Council do in order to improve employment opportunities? (Base : all who feel it is important to improve employment opportunities)  More investment in industries  Is important to improve employment opportunities)  More flexible job opportunities, e.g., part-time work, job share  Better career advice and support  Improved support for the change from benefits to work  Child care to enable parents to work  Remove discrimination against gender, race, age, disability, sexual orientation or fait  Developing skills through leisture and cultural activities  Developing skills through leisture and cultural activities  Developing skills through loutenering opportunities  Access to affordable IT facilities  More information  Other  None of these  Don't know  Q.15 In your opinion, which two or three, if any, of the following should leancashire County Council do in order to involve local people in decision making? (Base : all who feel it is important to involve local people in decision making? (Base : all who feel it is important on involve local people in decision making? (Base : all who feel it is important to involve local people in decision making? (Base : all who feel it is important to involve local people in decision making? (Base : all who feel it is important to involve local people in decision making? (Base : all who feel it is important to involve local decision making? (Base : all who feel it is important to involve local decision making? (Base : all who feel it is important to involve local decision decision decision making? (Base : all who feel it is important to involve local decision decision decision making? (Base : all who feel it is important to involve local decision decision decision making? (Base : all who feel it is langular decision.  Developing skills through the decision deci	29 28 35% 41% 34% n/a 21% 32% 14% n/a 10% 5% - - 7%
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Don't know 1 % 4% -  Q.16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide more affordable housing? (Base: all who feel it is important to provide more	-
Q.16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide more affordable housing? (Base : all who feel it is important to provide more	
three, if any, of the following should Lancashire County Council do in order to provide more affordable housing? (Base : all who feel it is important to provide more  Weighted Total  Build more affordable houses to buy  Provide more low cost houses to rent Renovate currently existing or disused buildings  Weighted Total  Build more affordable houses to buy  63% 63% 53% 64% 75% 64% 75% 65% 65% 65% 65% 65% 65% 65% 65% 65% 6	3%
Lancashire County Council do in order to provide more affordable houses to buy  Build more affordable houses to buy  Provide more low cost houses to rent  Renovate currently existing or disused buildings  Build more affordable houses to buy  Provide more low cost houses to rent  Renovate currently existing or disused buildings  37% 36% 47%	17
order to provide more affordable housing? (Base : all who feel it is important to provide more  Provide more low cost houses to rent Renovate currently existing or disused buildings  37% 36% 47%	15
housing? (Base : all who feel it is important to provide more  Provide more low cost nouses to rent Renovate currently existing or disused buildings  37% 37% 36% 44%	53%
important to provide more Renovate currently existing or disused buildings 37% 36% 47%	73%
affordable bousing) Build new homes on previously developed or derelict land 27%   29%   25%	55%
anorable nousing)	129
Provide somewhere safe for children to play 20% 29% 37%	20%
Design neighbourhoods to encourage community spirit 16% 16% 5%	27%
Provide more sharedownership schemes 14% 5%	1
Provide more parking spaces in housing estates 11% 13% 21%	-
Fewer planning regulations for new housing 7% 6% 5%	5%
Other 2% 11% -	6%
None of these 11% 11% -	-
Don't know 1% -	$oldsymbol{\perp}$
Q.17 Do you agree or disagree that Unweighted Total 2451 199	
you can influence decisions Weighted Total 2451 168	
affecting your local area? (Base : all Definitely agree 6% n/a 8%	
respondents) Tend to agree 25% n/a 25%	n/a
Tend to disagree 34% n/a 27%	n/a n/a
Definitely disagree 28% n/a 32%	n/a
Don't know 7% n/a 7%	n/a n/a
Agree 31% n/a 33%	n/a n/a
Disagree 63% n/a 60%	n/a n/a n/a n/a

Life in Lancashire Survey 2007		07	03		
Results compiled by Lancashire		2007	2003	2007	2003
County Council				20	20
Data Supplied by Ipsos MORI		Lancashire	ancashire	Ε	
Fieldwork: 15 Sep - 16 Dec 2007	D	asl	asl	Hyndburn	Hyndburn
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	Ü	Ü	lg	lpu
	Green = statistically significantly better, red = significantly worse	La	La	Ŧ	Ϋ́
Q.18 Formal volunteering is unpaid	Unweighted Total	2451		199	
help given as part of groups, clubs	Weighted Total	2451		168	
or organisations to benefit others or	Yes	16%	n/a	17%	n/a
the environment. Have you done any	No.	83%	n/a	83%	
formal volunteering in the last 12		03%		03%	n/a
months? (Base : all respondents)	Don't know	-	n/a	-	n/a
Q.19 Here is a list of a number of	Unweighted Total	2451		199	
everyday situations. In which of	Weighted Total	2451		168	
these situations, if any, would you	At the local shops	35%	n/a	51%	n/a
say you regularly meet and talk with people of a different ethnic origin to	At work	34%	n/a	35%	n/a
you? (Base : all respondents)	At restaurants, pubs, cinemas, community centres etc	20%	n/a	28%	n/a
, (2000 : a : 30pondonto,	In my neighbourhood	20%	n/a	27%	n/a
	At a place of study (e.g. college, school, university)	12%	n/a	12%	n/a
	On buses and trains	11%	n/a	15%	n/a
	At sports or fitness activities	9%	n/a	14%	n/a
	At a place of worship	5%	n/a	6%	n/a
	At a relative's home	5%	n/a	5%	n/a
	At youth centres/clubs	3%	n/a	4%	n/a
	Somewhere else	3%	n/a	3%	n/a
	None - I do not meet anyone from a different ethnic origin	28%	n/a	15%	n/a
	Don't know	1%	n/a	1%	n/a
	Regulary meet and talk with people of a different ethnic origin	70%	n/a	83%	n/a
Q.20 To what extent do you agree	Unweighted Total	2451	2447	199	201
or disagree that this local area is a	Weighted Total	2451	2447	168	173
place where people from different	Definitely agree	11%	15%	13%	14%
backgrounds get on well together?	Tend to agree	42%	45%	41%	43%
(Base : all respondents)	Tend to disagree	9%	10%	13%	16%
	Definitely Disagree	4%	5%	10%	6%
	Don't know	9%	3%	3%	6%
	Too few people in the local area	16%	11%	11%	7%
	All same backgrounds	9%	10%	8%	8%
	Agree	53%	60%	54%	57%
	Disagree	13%	15%	24%	22%
	Net agree	40%	45%	31%	36%
Q.23 Which of these services have	Unweighted Total	2451	1541	199	83
you or your family used or benefited	Weighted Total	2451	1541	168	107
from in the last twelve months?	Services for older people	14%	9%	16%	7%
(Base : all respondents)	Services for people with a disability	12%	9% 8%	12%	13%
	Services for people with a disability Services for adults with mental health problems	6%	4%	5%	1%
	Services for adults with mental health problems Services for adults with learning disabilities	2%	4% 5%	5% 1%	7%
	Services for adults with learning disabilities Services for carers			8%	
	None of these	6% 72%	n/a 77%	8% 71%	n/a 73%
	None of these Don't know	1270	1170	1%	1370
		28%	-	29%	
Q.24a And how satisfied or	User Unweighted Total				
dissatisfied are you with		359	150	33	6
Services for older people (e.g. home	Weighted Total	342	143	27	8
carers, meals on wheels etc.) (Base	Very satisfied	23%	34%	22%	38%
: all who have used or benefited	Fairly satisfied	47%	40%	35%	52%
from services for older people)	Neither satisfied nor dissatisfied	9%	3%	10%	4007
	Fairly dissatisfied	8%	9%	12%	10%
	Very dissatisfied	6%	10%	12%	-
	Don't know	7%	4%	9%	-
	Satisfied	70%	74%	57%	90%
Ī	Dissatisfied	15%	18%	24%	10%
	Net satisfied	55%	56%	32%	81%

					_
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20	2007	2003
County Council		ė	ė	20	20
Data Supplied by Ipsos MORI		Lancashire	Lancashire	Hyndburn	Hyndburn
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	as	as	pn	pq
	results. Lancashire 2007 results are compared for significant differences with Lancashire 2007 results.	nc	nc	nd	pu
	Green = statistically significantly better, red = significantly worse	La	La	Нy	主
Q.24b And how satisfied or	Unweighted Total	305	120	25	9
dissatisfied are you with Services	Weighted Total	299	124	20	13
for people with a disability (Base :	Very satisfied	28%	30%	27%	10%
all who have used or benefited from	Fairly satisfied	44%	39%	29%	64%
services for people with a disability)	Neither satisfied nor dissatisfied	6%	5%	16%	13%
	Fairly dissatisfied	12%	8%	1070	13%
	Very dissatisfied	6%	7%	16%	1370
	Don't know	4%	11%	12%	_
	Satisfied	72%	69%	56%	74%
	Dissatisfied	18%	15%	16%	
					13%
0.04- Adh	Net satisfied	54%	53%	41%	61%
Q.24c And how satisfied or	Unweighted Total	128	58	10	1
dissatisfied are you with Services for adults with mental	Weighted Total	135	59	9	1
health problems (Base : all who	Very satisfied	25%	32%	18%	-
have used or benefited from	Fairly satisfied	35%	28%	34%	100%
services for people with mental	Neither satisfied nor dissatisfied	6%	5%	9%	-
health problems)	Fairly dissatisfied	18%	16%	-	-
	Very dissatisfied	10%	16%	19%	-
	Don't know	6%	3%	20%	-
	Satisfied	60%	60%	52%	100%
	Dissatisfied	28%	31%	19%	-
	Net satisfied	32%	29%	34%	100%
Q.24d And how satisfied or	Unweighted Total	52	69	3	5
dissatisfied are you with Services	Weighted Total	54	71	2	8
for adults with learning disabilities	Very satisfied	21%	29%	-	20%
(Base : all who have used or benefited from services for people	Fairly satisfied	36%	39%	-	44%
with learning disabilities)	Neither satisfied nor dissatisfied	9%	5%	-	-
and an analysis of	Fairly dissatisfied	10%	5%	-	-
	Very dissatisfied	10%	16%	69%	35%
	Don't know	15%	6%	31%	-
	Satisfied	56%	68%		65%
	Dissatisfied	20%	21%	69%	35%
	Net satisfied	37%	47%	-	29%
Q.24e And how satisfied or	Unweighted Total	153	-	15	
dissatisfied are you with	Weighted Total	157	-	13	
Services for carers (Base : all who	Very satisfied	21%	n/a	6%	n/a
have used or benefited from	Fairly satisfied	40%	n/a	54%	n/a
services for carers)	Neither satisfied nor dissatisfied	9%	n/a	8%	n/a
	Fairly dissatisfied	13%	n/a	6%	n/a
	Very dissatisfied	9%	n/a	6%	n/a
	Don't know	8%	n/a	19%	n/a
	Satisfied	62%	n/a	60%	n/a
	Dissatisfied	21%	n/a	12%	n/a
	Net satisfied	40%	n/a	48%	n/a
Q.25 And overall, do you think that	Unweighted Total	683	341	57	21
the social services you have used or	Weighted Total	676	342	48	29
benefited from have got better or	Got better	26%	26%	28%	21%
worse over the last two years or so,	Got worse	12%	15%	16%	22%
or have they stayed the same?	Stayed the same	45%	41%	34%	52%
(Base : all who have used or benefited from at least one adult	Don't know	17%	18%	23%	6%
Q.26 Which of these services have	Unweighted Total	2451	-	199	- /*
you or your family used or benefited	-	2451	_	168	
from in the last twelve months?	Services for young people (e.g. youth clubs, youth projects, Connexions Service)	13%	-	15%	-
(Base : all respondents)	Services for children with additional needs	13% 5%		3%	
	Services for vulnerable children and families	2%		3%	_
		2% 1%	-	3 /0	
	Services for young offenders  None of these	81%	-	80%	_
		■ O170	-	OU%	-
				10/	
	Don't know User	1% 17%	-	1% 19%	-

Life in Lancashire Survey 2007		7(	)3		
Results compiled by Lancashire		2007	2003	2	8
County Council				2007	2003
Data Supplied by Ipsos MORI		ire	ire		
Fieldwork: 15 Sep - 16 Dec 2007		ų.	ls.	드	≒
1 1010WOTK: 10 00p - 10 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Hyndburn	Hyndburn
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ğ	ŭ	ŭ,	Ĕ
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	£	Ŧ
Q.27a And how satisfied or	Unweighted Total	287	122	29	7
dissatisfied are you with	- Weighted Total	317	125	26	10
Services for young people (e.g.	Very satisfied	30%	23%	41%	38%
youth clubs, youth projects,	Fairly satisfied	46%	33%	45%	19%
Connexions Service)	Neither satisfied nor dissatisfied		11%	45%	
(Base : all who have used or		5%			9%
benefited from services for young	Fairly dissatisfied	10%	21%	3%	34%
people)	Very dissatisfied	6%	11%	6%	-
	Don't know	2%	1%	-	-
	Satisfied	77%	55%	87%	57%
	Dissatisfied	16%	32%	9%	34%
	Net satisfied	60%	23%	77%	23%
Q.27b And how satisfied or	Unweighted Total	103	-	6	
dissatisfied are you with	Weighted Total	113	_	5	
Services for children with additional		29%	-	16%	n/a
needs (Base : all who have used or	Very satisfied				
benefited from services for children	Fairly satisfied	43%	-	53%	n/a
with additional needs)	Neither satisfied nor dissatisfied	7%	-	-	n/a
-	Fairly dissatisfied	10%	-	31%	n/a
	Very dissatisfied	7%	-	-	n/a
	Don't know	3%			n/a
	Satisfied	72%	-	69%	n/a
	Dissatisfied	18%	-	31%	n/a
	Net satisfied	54%	_	38%	n/a
Q.27c And how satisfied or	Unweighted Total	41	30	5	2
dissatisfied are you with Services	Weighted Total	43	31	5	3
for vulnerable children and families	-				
(Base : all who have used or	Very satisfied	20%	27%	79%	61%
benefited from services for	Fairly satisfied	32%	27%	-	39%
vulnerable children and families)	Neither satisfied nor dissatisfied	17%	14%	21%	-
,	Fairly dissatisfied	19%	14%	-	-
	Very dissatisfied	13%	14%	-	-
	Don't know	-	4%	-	-
	Satisfied	52%	54%	79%	100%
	Dissatisfied	32%	27%	_	_
	Net satisfied	20%	27%	79%	100%
Q.27d And how satisfied or	Unweighted Total	22	12	1070	1
dissatisfied are you with	-			-	
Services for young offenders (Base	Weighted Total	25	13	-	2
: all who have used or benefited	Very satisfied	12%	-	-	-
from services for young offenders)	Fairly satisfied	25%	18%	-	
,	Neither satisfied nor dissatisfied	6%	19%	-	100%
	Fairly dissatisfied	24%	10%	-	-
	Very dissatisfied	17%	31%	-	-
	Don't know	16%	22%		
	Satisfied	37%	18%	-	-
	Dissatisfied	41%	41%	-	-
	Net satisfied		_	0%	١.
Q.28 And overall, do you think that	Unweighted Total	391		36	
the children's services you have	•				
used or benefited from have got	Weighted Total	429	-	32	
better or worse over the last two	Got better	33%	-	25%	n/a
years or so, or have they stayed the	Got worse	9%	-	10%	n/a
same? (Base : all who have used or	Stayed the same	40%	-	40%	n/a
benefited from at least one	Don't know	14%	-	22%	n/a
Q.29 Which of these services have	Unweighted Total	2451	1541	199	83
you or your family used or benefited	Weighted Total	2451	1541	168	107
from in the last twelve months?	Nursery schools	14%	14%	19%	15%
(Base : all respondents)	Primary schools	27%	26%	35%	26%
	Secondary schools	23%	21%	25%	21%
	•			1%	
	Special schools * (Support for children with special needs in 2003)	2%	4%		8%
	Services for families and younger children (e.g. surestart childcare centres, children's	5%	n/a	6%	n/a
	None of these	56%	47%	51%	53%
	Don't know	1%	2%	-	1%
	User	43%		48%	

Life in Lancachina Comos 2007			_		
Life in Lancashire Survey 2007 Results compiled by Lancashire		2007	2003		_
County Council				2007	2003
-		ទ	re		
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Hyndburn	Hyndburn
Fieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	ä	cas	βρ	βρ
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	aŭ (	ano	ŭ	Ĕ
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	Í	Í
Q.30a And how satisfied or	Unweighted Total	338	205	36	13
dissatisfied are you with	Weighted Total	354	213	31	16
Nursery schools (Base : all who	Very satisfied	55%	63%	56%	53%
have used or benefited from nursery schools)	Fairly satisfied	36%	30%	34%	41%
30110013)	Neither satisfied nor dissatisfied	1%	2%	-	-
	Fairly dissatisfied	4%	3%	6%	-
	Very dissatisfied	-	1%	-	-
	Don't know	3%	2%	2%	6%
	Satisfied	90%	93%	90%	94%
	Dissatisfied	5%	4%	6%	-
	Net satisfied	85%	89%	84%	94%
Q.30b And how satisfied or	Unweighted Total	662	380	68	20
dissatisfied are you with	Weighted Total	670	394	59	28
Primary schools (Base : all who	Very satisfied	52%	52%	54%	45%
have used or benefited from primary	Fairly satisfied	39%	39%	33%	49%
schools)	Neither satisfied nor dissatisfied	4%	3%	6%	6%
	Fairly dissatisfied	3%	3%	1%	-
	Very dissatisfied	1%	1%	1%	-
	Don't know	1%	1%	3%	-
	Satisfied	91%	91%	87%	94%
	Dissatisfied	4%	4%	3%	-
	Net satisfied	87%	87%	84%	94%
Q.30c And how satisfied or	Unweighted Total	535	303	49	15
dissatisfied are you with	Weighted Total	556	320	42	22
Secondary schools (Base : all who	Very satisfied	43%	37%	48%	12%
have used or benefited from	Fairly satisfied	41%	44%	34%	55%
secondary schools)	Neither satisfied nor dissatisfied	6%	5%	10%	16%
	Fairly dissatisfied	6%	7%	4%	13%
	Very dissatisfied	3%	4%	-	4%
	Don't know	2%	3%	4%	_
	Satisfied	84%	81%	82%	67%
	Dissatisfied	9%	11%	4%	17%
	Net satisfied	75%	69%	78%	50%
Q.30d And how satisfied or	Unweighted Total	46	66	2	6
dissatisfied are you with	Weighted Total	49	67	2	9
Special schools * (Support for	Very satisfied	47%	36%	_	28%
children with special needs in 2003)	Fairly satisfied	39%	34%	100%	20%
(Base : all who have used or	Neither satisfied nor dissatisfied	5%	5%	-	22%
benefited from special schools)	Fairly dissatisfied	1%	12%		20%
	Very dissatisfied	2%	8%		10%
	Don't know	5%	4%		-
	Satisfied	86%	70%	100%	47%
	Dissatisfied	4%	21%	- 20 /0	30%
	Net satisfied	83%	50%	100%	17%
Q.30e And how satisfied or	Unweighted Total	108	-	12	17,0
dissatisfied are you with	Weighted Total	118	-	11	
Services for families and younger	Very satisfied	56%	n/a	59%	n/a
children (e.g. surestart childcare	Fairly satisfied	33%	n/a	16%	n/a
centres, children's centres) (Base :	Neither satisfied nor dissatisfied	4%	n/a	7%	n/a
all who have used or benefited from	Fairly dissatisfied	2%	n/a	-	n/a
services for families and younger children)	Very dissatisfied		n/a	_	n/a
ciliaren)	Don't know	4%	n/a	18%	n/a
	Satisfied	89%	n/a	75%	n/a
	Dissatisfied	2%	n/a	. 5 /6	n/a
	Net satisfied	2% 87%	n/a n/a	75%	n/a n/a
Q.31 And overall, do you think that					
iw.a i And overall. Go you think that	Unweighted Total	1019	745	93	36
	Weighted Total	1053	783	81	49
the education services you have	-	400/	200/	E00/	
	Got better	43%	36%	52%	28%
the education services you have used or benefited from have got	Got better Got worse	8%	10%	3%	15%
the education services you have used or benefited from have got better or worse over the last two	Got better				

Life in Langachira Survey 2007					
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire			20	2007	2003
County Council		<u> </u>	9		
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		ίř	jų	E	Ē
rieluwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Hyndburn	Hyndburn
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ano	auc	ync	Ν
	Green = statistically significantly better, red = significantly worse	ت	ت	Ξ	I
Q.32 Which of these services have	Unweighted Total	2451	1541	199	83
you or your family used or benefited	Weighted Total	2451	1541	168	107
from in the last twelve months? (Base : all respondents)	Libraries	58%	61%	56%	54%
(base : all respondents)	Museums	19%	21%	18%	14%
	Support for the arts	6%	7%	4%	5%
	Adult education	17%	8%	16%	10%
	Registration of births, deaths and marriages	17%	15%	19%	14%
	Welfare rights	9%	7%	10%	17%
	County Information Centres	14%	8%	17%	5%
	None of these	27%	-	25%	-
	Don't know	-	-	-	-
	User	73%	-	75%	-
Q.33a And how satisfied or	Unweighted Total	1426	921	111	46
dissatisfied are you with	Weighted Total	1419	939	93	58
Libraries (Base : all who have used	Very satisfied	59%	56%	53%	56%
or benefited from libraries)	Fairly satisfied	35%	38%	38%	39%
	Neither satisfied nor dissatisfied	3%	1%	1%	-
	Fairly dissatisfied	2%	3%	6%	5%
	Very dissatisfied	1%	1%	2%	-
	Don't know	1%	1%	1%	-
	Satisfied	94%	94%	91%	95%
	Dissatisfied	3%	3%	7%	5%
	Net satisfied	91%	91%	84%	90%
Q.33b And how satisfied or	Unweighted Total	450	302	36	12
dissatisfied are you with	Weighted Total	458	324	30	15
Museums (Base : all who have used	Very satisfied	47%	47%	35%	65%
or benefited from museums)	Fairly satisfied	46%	42%	54%	35%
	Neither satisfied nor dissatisfied	3%	4%	3%	-
	Fairly dissatisfied	2%	4%	3%	-
	Very dissatisfied	-	2%	3%	-
	Don't know	1%	2%	3%	-
	Satisfied	94%	89%	90%	100%
	Dissatisfied	2%	6%	5%	-
	Net satisfied	92%	83%	84%	100%
Q.33c And how satisfied or	Unweighted Total	150	96	8	4
dissatisfied are you with	Weighted Total	158	107	7	5
Support for the arts (Base : all who	Very satisfied	28%	28%	23%	23%
have used or benefited from support for the arts)	Fairly satisfied	49%	51%	77%	44%
ioi ilie aits)	Neither satisfied nor dissatisfied	5%	6%	-	33%
	Fairly dissatisfied	14%	9%	-	-
	Very dissatisfied	2%	2%	-	-
	Don't know	2%	4%	-	-
	Satisfied	77%	79%	100%	67%
	Dissatisfied	16%	11%		-
	Net satisfied	60%	68%	100%	67%
Q.33d And how satisfied or	Unweighted Total	382	240	31	11
dissatisfied are you with	Weighted Total	409	261	27	14
Adult education (Base : all who	Very satisfied	44%	40%	19%	42%
have used or benefited from adult education)	Fairly satisfied	42%	48%	60%	44%
euucalion)	Neither satisfied nor dissatisfied	5%	3%	7%	15%
	Fairly dissatisfied	5%	5%	3%	-
	Very dissatisfied	3%	2%	10%	-
	Don't know	1%	3%	-	-
	Satisfied	87%	87%	79%	85%
	Dissatisfied	7%	6%	14%	-
	Net satisfied	79%	81%	66%	85%

Life in Lancashire Survey 2007	03		
Life in Lancashire Survey 2007 Results compiled by Lancashire	2003	2007	2003
		20	20
Data Supplied by Ipsos MORI : '' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '	h	Ε	E
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007  District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire	Hyndburn	Hyndburn
District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	nc	pu.	pu.
Green = statistically significantly better, red = significantly worse	La	Ŧ	Н
Q.33e And how satisfied or Unweighted Total 390	230	38	11
dissatisfied are you with Weighted Total 418	234	32	15
Registration of births, deaths and Very satisfied 51%	39%	49%	33%
marriages (Base : all who have used Fairly satisfied	51%	35%	57%
or benefited from registration of Neither satisfied nor discatisfied	6%	6%	10%
births, deaths and marriages) Fairly dissatisfied  Fairly dissatisfied  478  298	1%	_	_
Very dissatisfied 1%	2%	-	-
Don't know 2%	2%	11%	_
Satisfied 91%	90%	83%	90%
Dissatisfied 3%	3%	-	-
Net satisfied 88%	87%	83%	90%
Q.33f And how satisfied or Unweighted Total 215	106	20	14
dissatisfied are you with Welfare Weighted Total 216	106	16	18
rights (Pass : all who have used or	35%	40%	40%
benefited from welfare rights)	35% 44%		
Fairly satisfied 50% Neither satisfied nor dissatisfied 3%	44% 5%	55%	32% 7%
Fairly dissatisfied 4%	10%	-	9%
Very dissatisfied 3%	1%	-	-
Don't know 3%	4%	5%	12%
Satisfied 87% Dissatisfied 7%	79%	95%	72%
	12%	-	9%
Net satisfied 80%	68%	95%	63%
Q.33g And how satisfied or Unweighted Total 357 dissatisfied are you with County Weighted Total 334	117	35	4
Information Control (Page : all who	122	29	5
have used or hopefied from County	29%	28%	27%
Information Centres) Fairly satisfied  50%	52%	64%	24%
Neither satisfied nor dissatisfied 7%	4%	3%	-
Fairly dissatisfied 4%	4%	3%	-
Very dissatisfied -	-	-	-
Don't know 3%	10%	3%	49%
Satisfied 85%	81%	92%	51%
Dissatisfied 4%	5%	3%	-
Net satisfied 82%	77%	89%	51%
Q.34 And overall, do you think that Unweighted Total 1768	1570	150	125
the community services you have used or benefited from have got	1598	126	108
hetter or worse over the last two	37%	35%	45%
vears or so, or have they staved the	6%	7%	7%
same? (Base : all who have used or Stayed the same	46%	44%	42%
benefited from at least one Don't know 14%	10%	12%	6%
Q.35 Which of these services have Unweighted Total 2451	1541	199	83
you or your family used or benefited Weighted Total 2451 from in the last twelve months?	1541	168	107
(Rase : all respondents)	20%	12%	9%
Countryside recreation (e.g. country parks, pichic sites etc) 45%	43%	40%	38%
Footbooks buildings and dislate of control of the state o	44%	45%	33%
Footpaths, bridleways and rights of way 47%	62%	62%	50%
Local tips or household waste recycling centres 67%			n/a
Local tips or household waste recycling centres 67% Doorstep recycling collections 83%	n/a	86%	
Local tips or household waste recycling centres 67%  Doorstep recycling collections 83%  Other recycling facilities 32%	n/a 64%	28%	78%
Local tips or household waste recycling centres 67% Doorstep recycling collections 83% Other recycling facilities 32% Support for local businesses 5%	n/a 64% 3%	28% 6%	1%
Local tips or household waste recycling centres 67% Doorstep recycling collections 83% Other recycling facilities 32%	n/a 64%	28%	
Local tips or household waste recycling centres 67% Doorstep recycling collections 83% Other recycling facilities 32% Support for local businesses 5%	n/a 64% 3%	28% 6%	1%
Local tips or household waste recycling centres 67% Doorstep recycling collections 83% Other recycling facilities 32% Support for local businesses 5% Trading standards (including food quality and consumer advice) 5%	n/a 64% 3% 4%	28% 6% 4%	1% 1%
Local tips or household waste recycling centres 67% Doorstep recycling collections 83% Other recycling facilities 32% Support for local businesses 5% Trading standards (including food quality and consumer advice) 5% Planning services (e.g. planning for future development in the county, not planning p 7%	n/a 64% 3% 4% 4%	28% 6% 4% 6%	1% 1% 3%

Life in Lawrenchine Commun. 2007		1			
Life in Lancashire Survey 2007		2007	2003	_	
Results compiled by Lancashire		20	20	2007	2003
County Council		စ္	ē		
Data Supplied by Ipsos MORI		یق	ihi	Ξ	Ε
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Hyndburn	Hyndburn
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Ĕ	anc	Ju/	Ju/
	Green = statistically significantly better, red = significantly worse	Ľ	۲٤	Ŧ	Ŧ
Q.36a And how satisfied or	Unweighted Total	2451	2447	199	201
dissatisfied are you with	Weighted Total	2451	2447	168	173
Street lighting (Base : all	Very satisfied	24%	25%	17%	19%
respondents)	Fairly satisfied	55%	52%	60%	58%
	Neither satisfied nor dissatisfied	6%	4%	5%	3%
	Fairly dissatisfied	8%	12%	10%	12%
	Very dissatisfied	4%	6%	5%	6%
	Don't know	1%	1%	-	1%
	Satisfied	79%	77%	77%	77%
	Dissatisfied	13%	17%	15%	18%
	Net satisfied	66%	60%	62%	59%
Q.36b And how satisfied or	Unweighted Total	2451	2447	199	201
dissatisfied are you with	Weighted Total	2451	2447	168	173
Road maintenance and repairs	Very satisfied	7%	8%	3%	6%
(Base : all respondents)	Fairly satisfied	39%	38%	41%	38%
	Neither satisfied nor dissatisfied	14%	12%	10%	12%
	Fairly dissatisfied	23%	23%	21%	22%
	Very dissatisfied	15%	18%	21%	19%
	Don't know	2%	2%	2%	3%
	Satisfied	46%	45%	45%	44%
	Dissatisfied	38%	41%	41%	40%
	Net satisfied	9%	5%	3%	4%
Q.36c And how satisfied or	Unweighted Total	2451	2447	199	201
dissatisfied are you with	Weighted Total	2451	2447	168	173
Pavement maintenance (Base : all	Very satisfied	6%	7%	4%	5%
respondents)	Fairly satisfied	40%	40%	40%	42%
	Neither satisfied nor dissatisfied	14%	12%	12%	13%
	Fairly dissatisfied	21%	21%	23%	22%
	Very dissatisfied	15%	17%	17%	15%
	Don't know	2%	2%	2%	4%
	Satisfied	46%	47%	43%	47%
	Dissatisfied	36%	39%	40%	37%
	Net satisfied	10%	8%	3%	10%
Q.36e And how satisfied or	Unweighted Total	2451	2447	199	201
dissatisfied are you with	Weighted Total	2451	2447	168	173
Traffic management (e.g. signs and	Very satisfied	7%	7%	5%	5%
signalling) (Base : all respondents)	Fairly satisfied	48%	49%	55%	51%
	Neither satisfied nor dissatisfied	18%	17%	11%	19%
	Fairly dissatisfied	13%	13%	12%	11%
	Very dissatisfied	8%	8%	10%	8%
	Don't know	5%	6%	7%	6%
	Satisfied	55%	56%	59%	55%
	Dissatisfied	22%	22%	22%	19%
	Net satisfied	33%	34%	37%	36%
Q.36f And how satisfied or	Unweighted Total	2451	2447	199	201
dissatisfied are you with	Weighted Total	2451	2447	168	173
Traffic calming measures (Base : all	Very satisfied	4%	5%	2%	3%
respondents)	Fairly satisfied	34%	34%	35%	41%
	Neither satisfied nor dissatisfied	20%	17%	15%	15%
	Fairly dissatisfied	21%	22%	23%	20%
	Very dissatisfied	14%	16%	16%	15%
	Don't know	7%	6%	9%	5%
	Satisfied	38%	39%	37%	44%
	Dissatisfied	35%	38%	39%	36%
	Net satisfied	3%	0%	-	8%

Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20	2007	2003
County Council			ė	20	
Data Supplied by Ipsos MORI		Lancashire	Lancashire	Ε	E
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	as	as	Hyndburn	Hyndburn
	results. Lancashire 2007 results are compared for significant differences with Lancashire 2007 results.	ည	nc	nd	nd
	Green = statistically significantly better, red = significantly worse	La	La	Η	Η
Q.36g And how satisfied or	Unweighted Total	2451	2447	199	201
dissatisfied are you with	Weighted Total	2451	2447	168	173
Road safety (Base : all	Very satisfied	4%	4%	3%	4%
respondents)	Fairly satisfied	44%	46%	46%	53%
	Neither satisfied nor dissatisfied	20%	17%	19%	16%
	Fairly dissatisfied	17%	18%	16%	15%
	Very dissatisfied	10%	10%	9%	7%
	Don't know	4%	5%	5%	5%
	Satisfied	48%	50%	50%	57%
	Dissatisfied	27%	28%	26%	22%
O 26h And how setisfied as	Net satisfied	21%	22%	24%	35%
Q.36h And how satisfied or dissatisfied are you with	Unweighted Total	502	281	24	7
Cycle facilities (e.g. cycle paths)	Weighted Total	549	315	20	10
(Base : all who have used or	Very satisfied	19%	17%	20%	17%
benefited from cycle facilities)	Fairly satisfied	47%	43%	54%	55%
·	Neither satisfied nor dissatisfied	10%	11%	5%	-
	Fairly dissatisfied	11%	13%	8%	10%
	Very dissatisfied	10%	12%	8%	17%
	Don't know	3%	2%	4%	-
	Satisfied	66%	61%	75%	73%
	Dissatisfied	21%	25%	16%	27%
	Net satisfied	45%	35%	59%	46%
Q.36i And how satisfied or	Unweighted Total	1116	636	81	32
dissatisfied are you with	Weighted Total	1106	662	67	40
Countryside recreation (e.g. country	Very satisfied	33%	27%	33%	20%
parks, picnic sites etc) (Base : all who have used or benefited from	Fairly satisfied	54%	54%	60%	59%
countryside recreation)	Neither satisfied nor dissatisfied	6%	7%	1%	5%
	Fairly dissatisfied	4%	7%	3%	11%
	Very dissatisfied	1%	3%	1%	3%
	Don't know	1%	2%	2%	2%
	Satisfied	87%	82%	93%	79%
	Dissatisfied	5%	10%	4%	14%
	Net satisfied	82%	72%	89%	66%
Q.36j And how satisfied or	Unweighted Total	1134	662	89	28
dissatisfied are you with	- Weighted Total	1145	682	75	35
Footpaths, bridleways and rights of	Very satisfied	22%	21%	20%	4%
way (Base : all who have used or	Fairly satisfied	57%	60%	64%	80%
benefited from footpaths,	Neither satisfied nor dissatisfied	10%	6%	7%	5%
bridleways and rights of way)	Fairly dissatisfied	6%	9%	3%	7%
	Very dissatisfied	3%	3%	3%	3%
	Don't know	2%	1%	2%	_
	Satisfied	79%	80%	84%	84%
	Dissatisfied	9%	12%	7%	11%
	Net satisfied	70%	68%	78%	74%
Q.36k And how satisfied or	Unweighted Total	1654	950	125	42
dissatisfied are you with	Weighted Total	1644	957	104	54
Local tips or household waste	Very satisfied	43%	37%	44%	41%
recycling centres (Base : all who	Fairly satisfied	46%	49%	52%	51%
have used or benefited from local	Neither satisfied nor dissatisfied	4%	5%	0 <u>-</u> 70	8%
tips or household waste recycling	Fairly dissatisfied	4%	6%	3%	0 /0
centres)	Very dissatisfied	4% 2%	3%	3% 1%	-
	•			1 7/0	-
	Don't know	1%	1%	0.00/	- 000/
	Satisfied	89%	85%	96%	92%
	Dissatisfied	6%	9%	4%	-
	Net satisfied	83%	76%	92%	92%

Life in Lancashire Survey 2007		70	33		
Results compiled by Lancashire		2007	2003	07	2003
County Council				2007	20(
Data Supplied by Ipsos MORI		Lancashire	Lancashire		
Fieldwork: 15 Sep - 16 Dec 2007		S	5	'n	'n
	District 2007 results are compared for significant differences with Lancashire 2007	ဋ	8	ф	용
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	ä	Hyndburn	Hyndburn
	Green = statistically significantly better, red = significantly worse	1	1	I	н
Q.36I And how satisfied or	Unweighted Total	2003	-	172	
dissatisfied are you with	Weighted Total	2023	-	144	
Doorstep recycling collections	Very satisfied	36%	n/a	35%	n/a
(Base : all who have used or	Fairly satisfied	43%	n/a	52%	n/a
benefited from doorstep recycling	Neither satisfied nor dissatisfied	4%	n/a	1%	n/a
collections)	Fairly dissatisfied	10%	n/a	7%	n/a
	Very dissatisfied	6%	n/a	5%	n/a
	Don't know	1%	n/a	1%	n/a
	Satisfied				_
		79%	n/a	87%	n/a
	Dissatisfied	16%	n/a	12%	n/a
	Net satisfied	63%	n/a	74%	n/a
Q.36m And how satisfied or	Unweighted Total	117	42	12	1
dissatisfied are you with	Weighted Total	120	49	10	1
Support for local businesses	Very satisfied	13%	16%	8%	-
(Base : all who have used or	Fairly satisfied	47%	32%	24%	100%
benefited from support for local	Neither satisfied nor dissatisfied	11%	12%	19%	_
businesses)	Fairly dissatisfied	10%	17%	. 5 /0	_
	Very dissatisfied	4%	9%	8%	_
	•				-
	Don't know	15%	14%	41%	-
	Satisfied	60%	48%	32%	100%
	Dissatisfied	14%	27%	8%	-
	Net satisfied	46%	21%	23%	100%
Q.36n And how satisfied or	Unweighted Total	115	63	9	1
dissatisfied are you with	Weighted Total	115	62	7	1
Trading standards (including food	Very satisfied	24%	38%	21%	100%
quality and consumer advice)	Fairly satisfied	48%	45%	23%	-
(Base : all who have used or	Neither satisfied nor dissatisfied	11%	8%	12%	_
benefited from trading standards)	Fairly dissatisfied	1%	4%		_
	Very dissatisfied	5%	3%	11%	_
		11%	3%	34%	
	Don't know				-
	Satisfied	72%	83%	43%	100%
	Dissatisfied	6%	6%	11%	-
	Net satisfied	67%	76%	32%	100%
Q.360 And how satisfied or	Unweighted Total	154	56	13	3
dissatisfied are you with	Weighted Total	161	60	11	3
Planning services (e.g. planning for	Very satisfied	8%	14%	-	23%
future development in the county,	Fairly satisfied	37%	48%	37%	40%
not planning permissions for your	Neither satisfied nor dissatisfied	14%	15%	8%	38%
house) (Base : all who have used or	Fairly dissatisfied	14%	12%		-
benefited from planning services)	Very dissatisfied	12%	8%	8%	
	Don't know			47%	1
		15%	3%		
	Satisfied	45%	62%	37%	62%
	Dissatisfied	26%	20%	8%	l
	Net satisfied	19%	42%	29%	62%
Q.37 And overall, do you think that	Unweighted Total	2451	1541	199	83
the environmental services you have	Weighted Total	2451	1541	168	107
used or benefited from have got	Got better	39%	44%	46%	50%
better or worse over the last two	Got worse	12%	9%	12%	6%
years or so, or have they stayed the	Stayed the same	40%	35%	35%	32%
same? (Base : all respondents)	Don't know	8%	12%	5%	12%
Q.40 Which of these modes of	Unweighted Total	2451	1541	199	83
transport have you or your family	Weighted Total	2451	1541	168	107
used in the last twelve months?					
(Base : all respondents)	Local bus services	60%	57%	62%	57%
,	Local train services	41%	31%	37%	16%
	Local taxis	53%	52%	56%	39%
	Driven a car myself	70%	67%	65%	58%
	Been a passenger in a car	74%	70%	76%	57%
	None of these	1%	1%	1%	-
	Public transport user	80%	-	81%	-
	,				

Life in Lancashire Survey 2007		_	е е		
Results compiled by Lancashire		2007	2003	2	က
County Council				2007	2003
Data Supplied by Ipsos MORI		Lancashire	Lancashire		
Fieldwork: 15 Sep - 16 Dec 2007		sh	sh	Hyndburn	Hyndburn
·	District 2007 results are compared for significant differences with Lancashire 2007	ន្ទ	ន្ទ	qр	ф
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	a.	an an	lyn	lyn
	Green = statistically significantly better, red = significantly worse				
Q.41a And how satisfied or	Unweighted Total	1438	857	121	46
dissatisfied are you with Local bus services (Base : all who	Weighted Total	1469	883	103	61
have used or benefited from local	Very satisfied	31%	26%	30%	30%
bus services)	Fairly satisfied	47%	45%	52%	47%
	Neither satisfied nor dissatisfied	7%	5%	6%	5%
	Fairly dissatisfied	8%	14%	4%	6%
	Very dissatisfied	5%	8%	6%	8%
	Don't know	1%	2%	1%	4%
	Satisfied	78%	71%	82%	78%
	Dissatisfied	14%	22%	10%	14%
	Net satisfied	64%	49%	72%	64%
Q.41b And how satisfied or	Unweighted Total	933	459	71	13
dissatisfied are you with	Weighted Total	998	483	61	18
Local train services (Base : all who have used or benefited from local	Very satisfied	25%	17%	17%	-
train services)	Fairly satisfied	53%	52%	63%	65%
train services)	Neither satisfied nor dissatisfied	9%	7%	7%	10%
	Fairly dissatisfied	7%	14%	3%	13%
	Very dissatisfied	3%	9%	3%	12%
	Don't know	2%	1%	6%	-
	Satisfied	79%	68%	80%	65%
	Dissatisfied	11%	23%	6%	25%
	Net satisfied	68%	46%	75%	40%
Q.41c And how satisfied or	Unweighted Total	2320	1382	191	73
dissatisfied are you with	Weighted Total	2335	1390	161	95
Local road system (Base : all who	Very satisfied	8%	8%	5%	3%
have used or benefited from the	Fairly satisfied	50%	48%	59%	37%
road system)	Neither satisfied nor dissatisfied	17%	14%	10%	18%
	Fairly dissatisfied	13%	16%	9%	20%
	Very dissatisfied	7%	9%	7%	10%
	Don't know	5%	5%	5%	13%
	Satisfied	58%	56%	64%	40%
	Dissatisfied	20%	26%	16%	30%
	Net satisfied	38%	30%	48%	10%
Q.41d And how satisfied or	Unweighted Total	1236	758	109	32
dissatisfied are you with	- Weighted Total	1298	805	93	42
Local taxis (Base : all who have	Very satisfied	27%	28%	37%	34%
used or benefited from local taxis)	Fairly satisfied	55%	56%	50%	52%
	Neither satisfied nor dissatisfied	10%	7%	7%	7%
	Fairly dissatisfied	4%	5%	5%	-
	Very dissatisfied	1%	3%	1%	-
	Don't know	2%	1%	-	7%
	Satisfied	82%	84%	86%	86%
	Dissatisfied	5%	8%	6%	-
	Net satisfied	77%	76%	81%	86%
Q.42 And overall, do you think that	Unweighted Total	1921	1156	159	56
the transport services you have	Weighted Total	1967	1181	135	73
used or benefited from have got	Got better	28%	24%	39%	25%
better or worse over the last two	Got worse	16%	19%	11%	24%
years or so, or have they stayed the	Stayed the same	49%	49%	44%	41%
same? (Base : all who have used or	•			44%	9%
benefited from at least one local	Don't know	6%	8%	4%	970

Life in Lancashire Survey 2007		)7	)3		
Results compiled by Lancashire		2007	2003	70	33
County Council				2007	2003
Data Supplied by Ipsos MORI		Lancashire	Lancashire		
Fieldwork: 15 Sep - 16 Dec 2007		asł	ast	Hyndburn	Hyndburn
	District 2007 results are compared for significant differences with Lancashire 2007	JČ	ü	ndk	ηdk
	results. Lancashire 2007 results are compared with Lancashire 2003 results.  Green = statistically significantly better, red = significantly worse	La	La	Η̈́	ΗŽ
Q.43 Still thinking about transport,	Unweighted Total	2451	2447	199	201
which of the following two or three	Weighted Total	2451	2447	168	173
local transport issues do you think	Reducing delays to traffic	36%	31%	29%	26%
should be the main priorities for	Improving existing roads, street lighting and bridges	34%	37%	34%	43%
Lancashire County Council? (Base :	Improving existing roads, siteet lighting and bridges Improving travelling by public transport	33%	33%	31%	29%
all respondents)	Improving read safety	25%	23%	29%	23%
	Improving road safety Improving pedestrian facilities (e.g. improved crossings, pavements)	23%	25%	19%	33%
	Providing safer routes to schools	20%	23%	22%	19%
		19%	21%	26%	25%
	Improving bus and rail facilities (e.g. bus stops, shelters, termini)			20%	
	Providing more information about bus and train services	13%	13%		10%
	Building new roads	13%	12%	6%	9%
	Improving cycling facilities	13%	13%	8%	9%
	Other	5%	3%	3%	2%
	None of these	3%	2%	3%	3%
O 44 Thinking and 1 1 1 1 1	Don't know	4%	3%	3%	4%
Q.44 Thinking now about all the services provided by Lancashire	Unweighted Total	2451	2447	199	201
County Council, which three or four	Weighted Total	2451	2447	168	173
of the services on this list, do you	Services for adults	41%	-	50%	-
think are most important for people	- Services for older people (e.g. home carers, meals on wheels etc.)	31%	37%	38%	48%
in this area? (Base : all	- Council run services and facilities for disabled adults	9%	13%	8%	16%
respondents)	- Services for adults with mental health problems	5%	7%	4%	9%
	- Services for adults with learning difficulties	3%	6%	5%	8%
	- Services for carers	5%	n/a	6%	n/a
	Services for young people	41%	26%	47%	24%
	- Services for young people (e.g. youth clubs, youth projects, Connexions Service)	27%	14%	32%	15%
	- Services for children with additional needs	4%	n/a	5%	n/a
	- Services for vulnerable children and families	7%	n/a	13%	n/a
	- Services for young offenders	4%	6%	3%	8%
	- Services for families and younger children (e.g. surestart, children's centres)	7%	n/a	5%	n/a
	Education	29%	-	25%	-
	- Nursery schools	6%	11%	7%	9%
	- Primary schools	15%	18%	8%	12%
	- Secondary schools	17%	21%	15%	19%
	- Special schools	2%	n/a	4%	n/a
	Community services	18%	-	22%	-
	- Libraries	7%	10%	6%	6%
	- Museums	1%	1%	1%	3%
	- Support for the arts	2%	2%	-	1%
	- Adult education	4%	6%	7%	5%
	- Registration of births, deaths and marriages	1%	1%	1%	1%
	- Welfare rights	4%	n/a	6%	n/a
	- County information Centres	2%	2%	2%	3%
	Environmental services	77%	-	70%	-
	- Street lighting	8%	n/a	9%	n/a
	- Road maintenance and repairs	25%	7%	25%	5%
	- Pavement maintenance	13%	n/a	15%	n/a
	- Traffic management (e.g. signs and signalling)	8%	10%	7%	10%
	- Traffic calming measures	14%	n/a	9%	n/a
	- Road safety	19%	14%	15%	12%
	- Cycle facilities (e.g. cycle paths)	5%	2%	2%	3%
	- Countryside recreation (e.g. country parks, picnic sites etc)	6%	10%	3%	8%
	- Footpaths, bridleways and rights of way	5%	6%	2%	5%
	- Local tips or household waste recycling centres	13%	5%	12%	5%
	- Doorstep recycling collections	23%	n/a	15%	n/a
	- Support for local businesses	6%	6%	5%	7%
	- Trading standards (including food quality and consumer advice)	2%	2%	1%	2%
	Planning services (e.g. planning for future development in the county, not planning	5%	8%	3%	5%
	Other	4%	3%	5%	2%
	None Of these	4% 1%	3% 1%	5% 5%	1%
	Don't know	6%	4%	3%	5%
	DOLL KILOW	070	+ 70	370	J 70

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire 2007	Lancashire 2003	Hyndburn 2007	Hyndburn 2003
Q.55 Which of these statements	Unweighted Total	2451	2447	199	201
comes closest to your attitude about	Weighted Total	2451	2447	168	173
Lancashire County Council? (Base : all respondents)	I'm not really interested in what the County Council does, or whether it does its job	2%	2%	1%	4%
(Base : all respondents)	I'm not interested in what the County Council does as long as it does its job	18%	18%	14%	21%
	I like to know what the County Council is doing, but I'm happy to let it get on with the	58%	56%	57%	51%
	I would like to have more of a say in what the County Council does	17%	19%	18%	18%
	I already work for, or am already involved with the County Council and the services it	4%	3%	6%	3%
	None of these	1%	1%	2%	0%
	Don't know	1%	1%	2%	3%
Q.56 Which two or three of the	Unweighted Total	2451	2447	199	201
following do you think it is most important for your local county councillors to do? (Base : all respondents)	Weighted Total	2451	2447	168	173
	Listening to the views of local people	75%	76%	76%	72%
	Dealing with complaints and problems	50%	50%	50%	51%
respondents)	Working with local communities to provide more effective services	36%	40%	36%	32%
	Keeping you informed about County Council activities	28%	32%	30%	26%
	Representing local views to business and government	16%	15%	16%	14%
	Reflect the backgrounds of their local community	12%	n/a	19%	n/a
	Reviewing and planning local services	11%	10%	10%	11%
	Taking decisions about County Council services	9%	9%	10%	7%
	Ensuring ethical standards are maintained across the County Council	8%	9%	6%	9%
	Scrutinising County Council decisions	7%	7%	7%	7%
	Other	1%	1%	-	0%
	None of these	-	0%	-	-
	Don't know	4%	2%	-	5%