II ifo in Lancachiro Survoy 2007					_
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20	2007	2003
County Council				20	20
Data Supplied by Ipsos MORI		į	ij		
Fieldwork: 15 Sep - 16 Dec 2007		ast	asł	ste	ste
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	ວັ	Σć	ဌ	ဌ
	Green = statistically significantly better, red = significantly worse	Lancashire	Lancashire	Lancaster	Lancaster
Q.1 Thinking about Lancashire, on	Unweighted Total	2451	2447	213	202
the whole, how satisfied or	-			309	
dissatisfied are you with it as a	Weighted Total	2451	2447		296
place to live?	Very satisfied	41%	41%	39%	32%
(Base : all respondents)	Fairly satisfied	49%	47%	53%	57%
,	Neither satisfied nor dissatisfied	5%	5%	5%	5%
	Fairly dissatisfied	3%	4%	2%	4%
	Very dissatisfied	1%	1%	1%	1%
	Don't know	1%	1%	-	1%
	Satisfied	90%	88%	92%	89%
	Dissatisfied	4%	6%	3%	5%
	Net satisfied	86%	83%	89%	84%
Q.2 Thinking about this area, on the	Unweighted Total	2451	2447	213	202
whole, how satisfied or dissatisfied	Weighted Total	2451	2447	309	296
are you with it as a place to live?	Very satisfied	43%	42%	44%	36%
(Base : all respondents)	Fairly satisfied	41%	39%	43%	41%
	Neither satisfied nor dissatisfied	7%	6%	7%	8%
			6% 7%	7% 3%	10%
	Fairly dissatisfied	6%			
	Very dissatisfied	4%	4%	2%	5%
	Don't know	-	0%	-	1%
	Satisfied	83%	81%	88%	77%
	Dissatisfied	9%	12%	5%	14%
	Net satisfied	74%	70%	83%	63%
Q.3 And which three or four things,	Unweighted Total	2451	2447	213	202
if any, would you say are good	Weighted Total	2451	2447	309	296
things about living in this area?	Friendly neighbours/ people/good community spirit	38%	33%	35%	23%
(Base : all respondents)	Peace and quiet	36%	36%	36%	33%
	Openness/greenery/ countryside	28%	24%	35%	14%
	Convenient for shops	27%	24%	31%	16%
	Access to the countryside/coast	19%	16%	29%	29%
	Access to other places/ centrally located	19%	19%	20%	23%
	Adequate public transport	14%	9%	13%	10%
	Safe area/low crime rate	13%	12%	13%	13%
	Good schools/education	13%	10%	17%	5%
	Near to family/friends	11%	9%	11%	2%
	Convenient for work	8%	7%	12%	4%
	Good shopping facilities	7%	5%	7%	5%
	Good public services	6%	3%	4%	1%
	Good roads	5%	3%	2%	2%
	0 11 111 6 1111	E0/	3%	2%	2%
	Good health facilities	5%			
	Clean streets	5% 5%	4%	3%	3%
				3% 4%	3% 3%
	Clean streets	5%	4%		
	Clean streets Good leisure/recreation facilities	5% 4%	4% 4%	4%	3%
	Clean streets Good leisure/recreation facilities Good street lighting	5% 4% 2%	4% 4% 0%	4% -	3% 1%
	Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic	5% 4% 2% 2%	4% 4% 0% 1%	4% - 3%	3% 1% 1%
	Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing	5% 4% 2% 2% 2% 2%	4% 4% 0% 1% 1% 2%	4% - 3% 1% 2%	3% 1% 1% 1%
	Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution	5% 4% 2% 2% 2% 2% 1%	4% 4% 0% 1% 1% 2%	4% - 3% 1%	3% 1% 1% 1% 0%
	Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children	5% 4% 2% 2% 2% 1% 1%	4% 4% 0% 1% 1% 2% 1%	4% - 3% 1% 2% 1%	3% 1% 1% 1% 0% - 1%
	Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people	5% 4% 2% 2% 2% 1% 1%	4% 4% 0% 1% 1% 2% 1% 1%	4% - 3% 1% 2% 1% - -	3% 1% 1% 1% 0%
	Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents	5% 4% 2% 2% 2% 1% 1%	4% 4% 0% 1% 1% 2% 1% 1%	4% - 3% 1% 2% 1% - 1%	3% 1% 1% 1% 0% - 1% 1%
	Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith	5% 4% 2% 2% 2% 1% 1% 1% 1%	4% 4% 0% 1% 1% 1% 1% 0% 11%	4% - 3% 1% 2% 1% - 11% 1%	3% 1% 1% 1% 0% - 1%
	Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for young parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults	5% 4% 2% 2% 2% 1% 1% 1% 1% 1%	4% 4% 0% 1% 1% 2% 1% 1% 1% 0%	4% - 3% 1% 2% 1% - 1%	3% 1% 1% 0% - 1% 1% - 0%
	Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities	5% 4% 2% 2% 2% 1% 1% 1% 1% 1% 1%	4% 4% 0% 1% 1% 2% 1% 1% 1% 0% 0%	4% - 3% 1% 2% 1% - 11% 1%	3% 1% 1% 1% 0% - 1% 1%
	Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for young parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults	5% 4% 2% 2% 2% 1% 1% 1% 1% 1%	4% 4% 0% 1% 1% 2% 1% 1% 1% 0%	4% - 3% 1% 2% 1% - 11% 1%	3% 1% 1% 0% - 1% 1% - 0%
	Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities	5% 4% 2% 2% 2% 1% 1% 1% 1% 1% 1%	4% 4% 0% 1% 1% 2% 1% 1% 1% 0% 0%	4% - 3% 1% 2% 1% 1% 1% 1%	3% 1% 1% 0% - 1% - 0% - 1%
	Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking	5% 4% 2% 2% 2% 1% 1% 1% 1% 1% 1%	4% 4% 0% 1% 1% 1% 1% 1% 0% 0% 0%	4% - 3% 1% 2% 1% 1% 1% 1%	3% 1% 1% 0% - 1% - 0% - 1%
	Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking Low levels of development	5% 4% 2% 2% 2% 1% 1% 1% 1% 1% 1%	4% 4% 0% 1% 1% 2% 1% 1% 0% 0% 0% 0%	4% - 3% 1% 2% 1% 1% - 1% 1%	3% 1% 1% 0% - 1% - 1% - 1% - 1% 1% -
	Clean streets Good leisure/recreation facilities Good street lighting Good job opportunities Amount of traffic Affordable housing Low levels of pollution Good facilities for younger children Good facilities for younge people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking Low levels of development Low levels of Council Tax	5% 4% 2% 2% 2% 1% 1% 1% 1% 1% 1% 1%	4% 4% 0% 1% 1% 2% 1% 1% 0% 0% 0% 0% 0%	4% - 3% 1% 2% 1% 1% 1%	3% 1% 1% 0% - 1% 1% - 0% - 1%

Life in Lancashire Survey 2007		20	03		
Results compiled by Lancashire		2007	2003	2007	2003
County Council			ē		
Data Supplied by Ipsos MORI		ij	iji	er	er
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Lancaster	Lancaster
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	J E	anc	ınc	n c
	Green = statistically significantly better, red = significantly worse	Le	La	г	г
Q.4 And which three or four things,	Unweighted Total	2451	2351	213	193
if any, would you say are bad things	Weighted Total	2451	2352	309	283
about living in this area?	Too much traffic	14%	9%	21%	18%
(Base : all respondents)	Speed of traffic	10%	6%	8%	5%
	Poor facilities for young people	9%	10%	7%	12%
	Poor public transport	8%	n/a	9%	n/a
	Streets not clean enough	8%	7%	3%	6%
	Poor parking	7%	5%	8%	6%
	Unsafe area/high crime rate	7%	7%	6%	5%
	Too much vandalism/ graffiti	6%	6%	5%	3%
	Drugs misuse	5%	n/a	6%	n/a
	Inconvenient for shops	5%	4%	4%	3%
	Neighbours/people/ community cohesion/ racial intolerance	5%	3%	4%	1%
	Poor condition of roads	5%	4%	5%	2%
	Poor leisure/recreation facilities	5%	5%	6%	8%
	Expensive housing	4%	1%	2%	1%
	Generally run-down	4%	6%	4%	3%
	Lack of peace and quiet	4%	2%	4%	3%
	Poor shopping facilities	4%	3%	4%	2%
	Lack of police	3%	n/a	2%	n/a
	Poor condition of footpaths	3%	2%	-	0%
	Poor facilities for younger children	3%	4%	1%	2%
	Roadworks	3%	1%	2%	1%
	Stray dogs/dog fouling	3%	2%	2%	1%
	Jobs paying low wages	2%	1%	2%	1%
	Poor street lighting	2%	1%	-	0%
	The Council wastes money	2%	n/a	3%	n/a
	Unemployment/poor job opportunities	2%	2%	2%	2%
	Far away from family/ friends	1%	1%	-	-
	High levels of development	1%	1%	-	1%
	High levels of pollution	1%	1%	-	1%
	Inconvenient for work	1%	1%	-	1%
	Poor access to other places	1%	1%	2%	2%
	Poor health facilities	1%	1%	1%	1%
	Poor housing	1%	2%	-	0%
	Poor schools/education	1%	1%	2%	1%
	Lack of openness/ greenery/countryside	-	0%	-	-
	Poor access to the countryside/coast	-	0%	-	-
	Poor childcare facilities	-	0%	-	-
	Poor educational opportunities for adults	-	0%	-	-
	Poor facilities for people from my ethnicity/culture/faith	-	n/a	-	n/a
	Other	25%	29%	30%	42%
	None of these/no bad things	22%	25%	24%	18%
	Don't know	2%	4%	1%	6%
Q.5 Thinking now about your	Unweighted Total	2451	2447	213	202
quality of life, which two or three of	Weighted Total	2451	2447	309	296
the following things, if any, are the	Reduce crime and disorder	37%	40%	31%	40%
most important to improve your own quality of life? (Base : all	Provide activities for young people	34%	32%	37%	23%
respondents)	Reduce traffic and transport problems	29%	25%	43%	41%
, ·	Protect the environment	20%	16%	17%	16%
	Provide more affordable housing	18%	13%	19%	13%
	Reduce the harm from alcohol and drug misuse	17%	22%	17%	21%
	Improve opportunities for leisure and cultural activities	15%	15%	15%	13%
	Involve local people in decision making	14%	13%	20%	12%
	Improve employment opportunities	13%	12%	17%	17%
	Help people to live healthier lives	11%	9%	11%	9%
	Improve education and learning services	10%	10%	9%	8%
	Improve individual care and support services *(welfare and caring services in 2003)	10%	11%	8%	7%
	Other	3%	3%	4%	0%
	None of these	8%	6%	3%	5%
	Don't know	1%	2%		2%

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire 2007	Lancashire 2003	Lancaster 2007	Lancaster 2003
Q.6 In your opinion, which two or	Unweighted Total	245	221	18	15
three, if any, of the following should	Weighted Total	243	245	27	24
Lancashire County Council do in order to improve education and	More discipline in schools	46%	41%	57%	54%
learning services? (Base : all who	More investment in schools on books and equipment	31%	33%	48%	25%
feel it is important to improve	Schools and parents working more closely together	29%	25%	16%	18%
education and learning services)	Provide more leisure or arts activities after school	26%	25%	26%	29%
	Additional school classes before and after school	22%	15%	17%	5%
	More information about day and evening classes	22%	15%	21%	21%
	Better teachers	21%	13%	5%	10%
	More teachers	19%	23%	16%	36%
	Local literacy and numeracy support courses for adults	17%	12%	15%	-
	Reduce truancy in schools	13%	15%	17%	18%
	Longer school hours or longer school year	10%	11%	-	10%
	Other	7%	8%	16%	-
	None of these	-	0%	-	-
	Don't know	-	3%	-	5%
Q.7 In your opinion, which two or	Unweighted Total	258	295	18	16
three, if any, of the following should	Weighted Total	241	278	24	22
Lancashire County Council do in order to improve welfare and caring	Making care affordable	37%	41%	27%	43%
services? (Base : all who feel it is	Knowing more about what services are available	32%	38%	22%	44%
important to improve individual care	Providing care to meet individuals' needs	26%		51%	
and support services)	More help to access care and support services	25%	n/a	33%	n/a
,	Having good emergency services	23%	26%	39%	20%
	Having someone to contact for help	21%	28%	12%	29%
	Getting transport when needed	21%	n/a	16%	n/a
	More contact with staff from care services	20%	31%	17%	44%
	Being able to live at home	19%	23%	28%	36%
	Support as a carer	12%		23%	
	Having a warm home	10%	13%	10%	-
	Supporting people to live healthily	10%		5%	
	Enable more young people with additional needs to live independently	8%	0.20607	12%	12%
	More contact with friends/relatives	6%	6%	-	4%
	Other	2%	4%	-	15%
	None of these	-	1%	-	-
	Don't know	1%		-	

Life in Lancachine Common 2007					
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire				2007	2003
County Council		ē	ē		
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		shi	shi	ter	ter
1 161dWork. 10 dep - 10 dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	ä	ä	sas	Sas
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Lancashire	Lancashire	Lancaster	Lancaster
	Green = statistically significantly better, red = significantly worse				
Q.8 In your opinion, which two or	Unweighted Total	352	364	30	26
three, if any, of the following should Lancashire County Council do in	Weighted Total	364	379	46	38
order to improve opportunities for	Create safe open places and play areas	38%	36%	66%	29%
leisure activities? (Base : all who	More information about what's on in your area	32%	21%	17%	40%
feel it is important to improve	Lower entrance cost to facilities	28%	33%	29%	38%
opportunities for leisure and cultural	More opportunities to try new activities	26%	21%	13%	18%
activities)	Better public transport to help get to places	22%	20%	20%	18%
	Someone to help us organise local events	20%	15%	23%	11%
	More opportunities to learn or improve skills	18%	14%	26%	7%
	Longer opening hours at places you want to go	17%	14%	16%	9%
	Support to help you use leisure and cultural services	16%	n/a	10%	n/a
	Access to the countryside and open spaces	10%	n/a	-	n/a
	More information about volunteering opportunities	9%	4%	9%	-
	Segregated sessions for some activities	3%	3%	-	3%
	Other	5%	3%	13%	3%
	None of these	1%	1%	-	5%
	Don't know	1%	1%	-	-
Q.9 In your opinion, which two or	Unweighted Total	898	972	67	80
three, if any, of the following should Lancashire County Council do in	Weighted Total	895	985	95	117
order to reduce crime and disorder?	More visible police presence	70%	71%	69%	64%
(Base : all who feel it is important to	Tackle antisocial behaviour	60%	n/a	67%	n/a
reduce crime and disorder)	Tackle drug and alcohol misuse	34%	35%	31%	39%
	More community involvement	20%	13%	18%	12%
	Give the courts more choice in sentencing	20%	21%	33%	26%
	Closed circuit TV	19%	28%	14%	31%
	Speed restrictions and traffic calming	19%	11%	18%	10%
	Improve lighting in streets and car parks	14%	12%	6%	5%
	Improve access to support services for victims of crime	9%	n/a	8%	n/a
	Other	2%	3%	3%	4%
	None of these	-	0	-	-
O 40 In view entiries which to a	Don't know	1%	3%	2%	6%
Q.10 In your opinion, which two or three, if any, of the following should	Unweighted Total	811	766	77	48
Lancashire County Council do in	Weighted Total	825	771	115	69
order to provide activities for young	More youth centres for meeting people of their own age	59%	66%	60%	64%
people? (Base : all who feel it is	More leisure facilities that are affordable for young people	58%	60%	53%	60%
important to provide activities for	More spaces for playing	34%	34% 30%	45%	32%
young people)	Listen to young people more	30%		28%	22%
	Better access to local jobs	19% 18%	n/a 170/	18%	n/a
	Financial help for staying in education and training		17%	14%	23%
	Provide more affordable public transport for young people	16%	17%	21%	20%
	Provide more volunteering opportunities	11%	70/	10%	40/
	Advice for young people about sexual behaviour	9%	7%	9%	4%
	Other	3%	2%	4%	-
	None of these	-	0	1%	-
	Don't know	1%	3%	-	1%

Life in Lancachine Common 2007					
Life in Lancashire Survey 2007		2007	2003	_	
Results compiled by Lancashire			20	2007	2003
County Council		<u> </u>	ē		
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		Ä	shi	ter	ter
1 leidwork. 13 3ep - 10 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	ä	cas	as	as
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ancashire	ancashire	_ancaster	Lancaster
	Green = statistically significantly better, red = significantly worse	Ľ	'n	Ľ	Ľ
Q.11 In your opinion, which two or	Unweighted Total	425	555	38	43
three, if any, of the following should	Weighted Total	421	545	53	62
Lancashire County Council do in order to reduce alcohol and drug	Stricter punishment for illegal drug dealers	59%	62%	49%	59%
misuse? (Base : all who feel it is	Stricter punishment for illegal drug users	46%	42%	43%	54%
important to reduce the harm from	Better enforcement against underage alcohol sales	43%	n/a	42%	n/a
alcohol and drug misuse)	Drug and alcohol awareness education in school	29%	34%	34%	31%
	Greater reporting of suspicious activities	21%	22%	11%	12%
	Educate parents about alcohol and drug misuse	20%	22%	28%	21%
	More information for people misusing alcohol and drugs	16%	22%	9%	11%
	Local treatment services for alcohol and drug misuse	16%	n/a	17%	n/a
	Local drug services for drug users	12%	15%	15%	13%
	Other	3%	2%	8%	2%
	None of these	-	0%	-	-
	Don't know	1%	3%	2%	1%
Q.12 In your opinion, which two or	Unweighted Total	491	389	37	30
three, if any, of the following should	Weighted Total	487	397	53	47
Lancashire County Council do in	Stricter enforcement of penalties for littering	47%		51%	
order to protect the environment?	Stricter enforcement of penalties for dog fouling	36%	46%	43%	34%
(Base : all who feel it is important to protect the environment)	Clean streets more regularly	33%	34%	24%	22%
protect the environment)	Recycling facilities in neighbourhoods	26%		19%	
	Plant more trees	24%	19%	28%	18%
	More household waste recycling centres	23%	30%	11%	30%
	Reduce industrial pollution	21%	23%	16%	38%
	Reduce number of car journeys	18%	22%	40%	42%
	Greater information on the local environment	14%	23%	12%	19%
	Advice on conserving energy	13%	19%	14%	16%
	Other	6%	7%	6%	-
	None of these	1%	0%	-	-
	Don't know	-	3%	-	-
Q.13 In your opinion, which two or	Unweighted Total	266	220	25	19
three, if any, of the following should	- Weighted Total	258	229	35	27
Lancashire County Council do in	Better access to local dentists	43%	n/a	39%	n/a
order to help people to live healthier	More advice about healthy living	34%	27%	31%	23%
lives? (Base : all who feel it is	Cut down on traffic congestion	31%	32%	36%	45%
important to help people to live healthier lives)	People taking responsibility for their own health	30%	38%	39%	36%
1100101110111100/	Reduce industrial air pollution	24%	n/a	27%	n/a
	Improve access to health services	24%	n/a	19%	n/a
	More information about community health services	20%	35%	8%	50%
	Better access to local doctors	19%	27%	7%	22%
	More affordable alternative medicine or therapies	18%	27%	20%	15%
	Improve housing conditions	12%	n/a	4%	n/a
	Other	1%	3%	4%	6%
	None of these	-	0%	-	
	Don't know	1%	4%	_	4%
	DOIT (MION	170	7/0	-	7/0

Life in Lancashire Survey 2007		7	က		
Results compiled by Lancashire		2007	2003	7	က
County Council				2007	2003
Data Supplied by Ipsos MORI		Lancashire	Lancashire		
Fieldwork: 15 Sep - 16 Dec 2007		ısh	ısh	ste	ste
	District 2007 results are compared for significant differences with Lancashire 2007	JCe	ာင္	ıca	ıca
	results. Lancashire 2007 results are compared with Lancashire 2003 results.  Green = statistically significantly better, red = significantly worse	Laı	Laı	Lancaster	Lancaster
Q.14 In your opinion, which two or	Unweighted Total	318	260	35	33
three, if any, of the following should	Weighted Total	330	296	53	51
Lancashire County Council do in	More training courses	39%	36%	20%	37%
order to improve employment	More investment in industries	38%	38%	53%	41%
opportunities? (Base : all who feel it	More flexible job opportunities, e.g. part-time work, job share	34%	32%	31%	35%
is important to improve employment opportunities)	Better career advice and support	27%	n/a	32%	n/a
opportunities,	Improved support for the change from benefits to work	22%	n/a	17%	n/a
	Child care to enable parents to work	22%	28%	11%	25%
	Remove discrimination against gender, race, age, disability, sexual orientation or fait	15%	17%	11%	14%
	Developing skills through leisure and cultural activities	14%	19%	12%	23%
	Developing skills through volunteering opportunities	13%	n/a	16%	n/a
	Access to affordable IT facilities	12%	12%	11%	10%
	More information	10%	7%	16%	6%
	Other	4%	5%	11%	11%
	None of these	-	1%	-	-
	Don't know	1%	3%		
Q.15 In your opinion, which two or	Unweighted Total	347	322	42	25
three, if any, of the following should	Weighted Total	340	329	60	37
Lancashire County Council do in	More information about what the County Council is doing	40%	51%	44%	49%
order to involve local people in decision making? (Base : all who	More influence on local decision-making	40%	n/a	38%	n/a
feel it is important to involve local	More community involvement in preventing crime and disorder	35%	45%	29%	54%
people in decision making)	More community involvement by local councillors	34%	n/a	28%	n/a
	Supporting neighbourhoods to encourage community spirit	30%	n/a	39%	n/a
	More information about how communities can be involved	28%	n/a	32%	n/a
	Encourage communities and service providers to work together	23%	n/a	19%	n/a
	More support for voluntary groups in the local area	20%	n/a	24%	n/a
	Other	1%	2%	2%	5%
	None of these	-	0%	2%	-
	Don't know	1%	4%	-	-
Q.16 In your opinion, which two or	Unweighted Total	424	282	40	23
three, if any, of the following should Lancashire County Council do in	Weighted Total	435	294	60	33
order to provide more affordable	Build more affordable houses to buy	63%	63%	73%	46%
housing? (Base : all who feel it is	Provide more low cost houses to rent	46%	51%	45%	30%
important to provide more	Renovate currently existing or disused buildings	37%	36%	30%	47%
affordable housing)	Build new homes on previously developed or derelict land	27%	29%	20%	33%
	Provide somewhere safe for children to play	20%	29%	8%	36%
	Design neighbourhoods to encourage community spirit	16%	16%	20%	15%
	Provide more sharedownership schemes	14%	/	18%	
	Provide more parking spaces in housing estates	11%	13%	15%	3%
	Fewer planning regulations for new housing	7%	6%	11%	5%
	Other	2%	1%	2%	10%
	None of these	1%	1%	-	7%
O 17. Do you agree or diagrees that	Don't know	1%		- 242	
Q.17 Do you agree or disagree that you can influence decisions	Unweighted Total	2451		213	
affecting your local area? (Base : all	Weighted Total	2451	- 1-	309	m'-
respondents)	Definitely agree	6%	n/a	9%	n/a
	Tend to disease	25%	n/a	27%	n/a
	Tend to disagree	34%	n/a	33%	n/a
	Definitely disagree Don't know	28%	n/a	27%	n/a
		7%	n/a	4%	n/a
	Agree	31%	n/a	36%	n/a
	Disagree	63%	n/a	60%	n/a

Life in Lancachine Survey 2007					
Life in Lancashire Survey 2007 Results compiled by Lancashire		2007	2003		_
County Council				2007	2003
Data Supplied by Ipsos MORI		ire	ire		
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	ancashire	Lancaster	Lancaster
	District 2007 results are compared for significant differences with Lancashire 2007	)Ca	Ca	ıca	ıca
	results. Lancashire 2007 results are compared with Lancashire 2003 results.  Green = statistically significantly better, red = significantly worse	Laı	Laı	Lar	Lar
Q.18 Formal volunteering is unpaid	Unweighted Total	2451	_	213	
help given as part of groups, clubs	Weighted Total	2451		309	
or organisations to benefit others or	Yes	16%	n/a	22%	n/a
the environment. Have you done any	No	83%	n/a	77%	n/a
formal volunteering in the last 12 months? (Base : all respondents)	Don't know	_	n/a	_	n/a
Q.19 Here is a list of a number of	Unweighted Total	2451		213	
everyday situations. In which of	Weighted Total	2451		309	
these situations, if any, would you	At the local shops	35%	n/a	29%	n/a
say you regularly meet and talk with	At work	34%	n/a	35%	n/a
people of a different ethnic origin to you? (Base : all respondents)	At restaurants, pubs, cinemas, community centres etc	20%	n/a	22%	n/a
your (base : all respondents)	In my neighbourhood	20%	n/a	17%	n/a
	At a place of study (e.g. college, school, university)	12%	n/a	16%	n/a
	On buses and trains	11%	n/a	11%	n/a
	At sports or fitness activities	9%	n/a	8%	n/a
	At a place of worship	5%	n/a	5%	n/a
	At a relative's home	5%	n/a	3%	n/a
	At youth centres/clubs	3%	n/a	5%	n/a
	Somewhere else	3%	n/a	-	n/a
	None - I do not meet anyone from a different ethnic origin	28%	n/a	33%	n/a
	Don't know	1%	n/a	-	n/a
O 20 To what output do you arres	Regulary meet and talk with people of a different ethnic origin	70%	n/a	67%	n/a
Q.20 To what extent do you agree or disagree that this local area is a	Unweighted Total	2451	2447 2447	213 309	202
place where people from different	Weighted Total  Definitely agree	2451 11%	15%	10%	296 16%
backgrounds get on well together?	Tend to agree	42%	45%	53%	47%
(Base : all respondents)	Tend to disagree	9%	10%	7%	6%
	Definitely Disagree	4%	5%	3%	4%
	Don't know	9%	3%	10%	-
	Too few people in the local area	16%	11%	9%	12%
	All same backgrounds	9%	10%	8%	14%
	Agree	53%	60%	63%	63%
	Disagree	13%	15%	10%	11%
	Net agree	40%	45%	53%	52%
Q.23 Which of these services have	Unweighted Total	2451	1541	213	102
	Weighted Total	2451	1541	309	186
from in the last twelve months? (Base : all respondents)	Services for older people	14%	9%	15%	6%
(Succession in temperature)	Services for people with a disability	12%	8%	15%	8%
	Services for adults with mental health problems	6%	4%	6%	3%
	Services for adults with learning disabilities	2%	5%	3%	-
	Services for carers	6%	n/a	8%	n/a
	None of these	72%	77%	70%	85%
	Don't know User	28%	-	30%	-
Q.24a And how satisfied or	User Unweighted Total	359	150	30%	6
dissatisfied are you with	Weighted Total	342	143	32 45	11
Services for older people (e.g. home	Very satisfied	23%	34%	15%	31%
carers, meals on wheels etc.) (Base	Fairly satisfied	47%	40%	49%	52%
: all who have used or benefited	Neither satisfied nor dissatisfied	9%	3%	6%	-
from services for older people)	Fairly dissatisfied	8%	9%	17%	-
	•	00/	10%	10%	_
	Very dissatisfied	6%	10 /0	10 /0	
	Very dissatisfied Don't know	7%	4%	3%	17%
	•				17% <b>83%</b>
	Don't know	7%	4%	3%	

	<u> </u>				
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20	07	03
County Council				20	20
Data Supplied by Ipsos MORI		hir	hir	er	er
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Langachire 2007	Lancashire	Lancashire	Lancaster 2007	Lancaster 2003
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	nc	nc	nc	nči
	Green = statistically significantly better, red = significantly worse	La	La	La	La
Q.24b And how satisfied or	Unweighted Total	305	120	32	8
dissatisfied are you with Services	Weighted Total	299	124	45	15
for people with a disability (Base :	Very satisfied	28%	30%	24%	53%
all who have used or benefited from	Fairly satisfied	44%	39%	45%	22%
services for people with a disability)	Neither satisfied nor dissatisfied	6%	5%	3%	-
	Fairly dissatisfied	12%	8%	18%	
	Very dissatisfied	6%	7%	4%	
	Don't know	4%	11%	7%	25%
	Satisfied	72%	69%	69%	75%
	Dissatisfied	18%	15%	22%	
	Net satisfied	54%	53%	47%	75%
Q.24c And how satisfied or	Unweighted Total	128	58	12	3
dissatisfied are you with Services for adults with mental	Weighted Total	135	59	18	5
health problems (Base : all who	Very satisfied	25%	32%	-	-
have used or benefited from	Fairly satisfied	35%	28%	40%	37%
services for people with mental	Neither satisfied nor dissatisfied	6%	5%	7%	-
health problems)	Fairly dissatisfied	18%	16%	53%	-
•	Very dissatisfied	10%	16%	-	38%
	Don't know	6%	3%	-	25%
	Satisfied	60%	60%	40%	37%
	Dissatisfied	28%	31%	53%	38%
	Net satisfied	32%	29%	-	-
Q.24d And how satisfied or	Unweighted Total	52	69	6	-
dissatisfied are you with Services	Weighted Total	54	71	9	-
for adults with learning disabilities	Very satisfied	21%	29%	17%	-
(Base : all who have used or	Fairly satisfied	36%	39%	52%	_
benefited from services for people	Neither satisfied nor dissatisfied	9%	5%	_	_
with learning disabilities)	Fairly dissatisfied	10%	5%	_	_
	Very dissatisfied	10%	16%	-	_
	Don't know	15%	6%	31%	_
	Satisfied	56%	68%	69%	_
	Dissatisfied	20%	21%	-	_
	Net satisfied	37%	47%	69%	
Q.24e And how satisfied or	Unweighted Total	153	47 70	17	-
dissatisfied are you with	Weighted Total	157	-	25	
Services for carers (Base : all who	-			22%	2/2
have used or benefited from	Very satisfied	21%	n/a		n/a
services for carers)	Fairly satisfied	40%	n/a	47%	n/a
	Neither satisfied nor dissatisfied	9%	n/a	6%	n/a
	Fairly dissatisfied	13%	n/a	13%	n/a
	Very dissatisfied	9%	n/a	12%	n/a
	Don't know	8%	n/a	-	n/a
	Satisfied	62%	n/a	69%	n/a
	Dissatisfied	21%	n/a	26%	n/a
	Net satisfied	40%	n/a	43%	n/a
Q.25 And overall, do you think that	Unweighted Total	683	341	64	15
the social services you have used or	Weighted Total	676	342	92	27
benefited from have got better or worse over the last two years or so,	Got better	26%	26%	19%	31%
or have they stayed the same?	Got worse	12%	15%	16%	13%
(Base : all who have used or	Stayed the same	45%	41%	45%	30%
benefited from at least one adult	Don't know	17%	18%	18%	26%
Q.26 Which of these services have	Unweighted Total	2451	-	213	
you or your family used or benefited	Weighted Total	2451	-	309	
from in the last twelve months?	Services for young people (e.g. youth clubs, youth projects, Connexions Service)	13%	-	15%	-
(Base : all respondents)	Services for children with additional needs	5%	-	7%	-
	Services for vulnerable children and families	2%	-	3%	-
	Services for young offenders	1%	-	1%	_
	None of these	81%	-	79%	_
	Don't know	1%	_	_	_
	User	17%	_	21%	_
	1000	1770	_	<b>∠</b> 1 /0	

Life in Lancashire Survey 2007		7(	)3		
Results compiled by Lancashire		2007	2003	_	က
County Council				2007	2003
Data Supplied by Ipsos MORI		ire	ire		
Fieldwork: 15 Sep - 16 Dec 2007		ų.	, L	ţei	Ē
1 1010WOTK: 10 00p - 10 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	ancashire	Lancaster	Lancaster
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ğ	ŭ	Ĕ	ΙĔ
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	Ľ	Ľ
Q.27a And how satisfied or	Unweighted Total	287	122	29	7
dissatisfied are you with	- Weighted Total	317	125	45	13
Services for young people (e.g.	Very satisfied	30%	23%	32%	9%
youth clubs, youth projects,	Fairly satisfied	46%	33%	50%	36%
Connexions Service)	Neither satisfied nor dissatisfied		11%	3%	20%
(Base : all who have used or		5%			
benefited from services for young	Fairly dissatisfied	10%	21%	8%	35%
people)	Very dissatisfied	6%	11%	6%	-
	Don't know	2%	1%	-	-
	Satisfied	77%	55%	82%	45%
	Dissatisfied	16%	32%	15%	35%
	Net satisfied	60%	23%	68%	10%
Q.27b And how satisfied or	Unweighted Total	103	_	15	
dissatisfied are you with	Weighted Total	113	_	21	
Services for children with additional		29%	-	27%	n/a
needs (Base : all who have used or	Very satisfied				-
benefited from services for children	Fairly satisfied	43%	-	53%	n/a
with additional needs)	Neither satisfied nor dissatisfied	7%	-	-	n/a
-	Fairly dissatisfied	10%	-	7%	n/a
	Very dissatisfied	7%	-	7%	n/a
	Don't know	3%		7%	n/a
	Satisfied	72%	-	79%	n/a
	Dissatisfied	18%	_	14%	n/a
	Net satisfied	54%	_	65%	n/a
Q.27c And how satisfied or	Unweighted Total	41	30	6	-
dissatisfied are you with Services	Weighted Total	43	31	9	-
for vulnerable children and families	-				-
(Base : all who have used or	Very satisfied	20%	27%	-	-
benefited from services for	Fairly satisfied	32%	27%	45%	-
vulnerable children and families)	Neither satisfied nor dissatisfied	17%	14%	21%	-
•	Fairly dissatisfied	19%	14%	17%	-
	Very dissatisfied	13%	14%	17%	-
	Don't know	-	4%	-	-
	Satisfied	52%	54%	45%	-
	Dissatisfied	32%	27%	34%	_
	Net satisfied	20%	27%	11%	_
Q.27d And how satisfied or	Unweighted Total	22	12	2	1
dissatisfied are you with	•				
Services for young offenders (Base	Weighted Total	25	13	3	3
: all who have used or benefited	Very satisfied	12%	-	-	-
from services for young offenders)	Fairly satisfied	25%	18%	45%	-
,	Neither satisfied nor dissatisfied	6%	19%	-	-
	Fairly dissatisfied	24%	10%	55%	-
	Very dissatisfied	17%	31%	-	-
	Don't know	16%	22%	-	100%
	Satisfied	37%	18%	45%	-
	Dissatisfied	41%	41%	55%	-
	Net satisfied			_	١.
Q.28 And overall, do you think that	Unweighted Total	391		42	
the children's services you have	-				
used or benefited from have got	Weighted Total	429	-	64	
better or worse over the last two	Got better	33%	-	49%	n/a
years or so, or have they stayed the	Got worse	9%	-	5%	n/a
same? (Base : all who have used or	Stayed the same	40%	-	36%	n/a
benefited from at least one	Don't know	14%	-	5%	n/a
Q.29 Which of these services have	Unweighted Total	2451	1541	213	102
you or your family used or benefited	Weighted Total	2451	1541	309	186
from in the last twelve months?	Nursery schools	14%	14%	16%	11%
(Base : all respondents)	Primary schools	27%	26%	30%	18%
	Secondary schools	23%	21%	26%	20%
	•			3%	
	Special schools * (Support for children with special needs in 2003)	2%	4%		1%
	Services for families and younger children (e.g. surestart childcare centres, children's	5%	n/a	7%	n/a
	None of these	56%	47%	51%	47%
	Don't know	1%	2%	-	-
	User	43%		48%	Ŀ

Life in Lancashire Survey 2007			~		
Results compiled by Lancashire		2007	2003	2	ဗ
County Council				2007	000
Data Supplied by Ipsos MORI		ire	ire	r 2	r 2
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Lancaster	Lancaster 2003
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	ပိုင်	ncŝ	ıca	ıca
	Green = statistically significantly better, red = significantly worse	Lai	Laı	Lar	Lar
Q.30a And how satisfied or	Unweighted Total	338	205	34	12
dissatisfied are you with	Weighted Total	354	213	51	21
Nursery schools (Base : all who	Very satisfied	55%	63%	65%	57%
have used or benefited from nursery	Fairly satisfied	36%	30%	23%	38%
schools)	Neither satisfied nor dissatisfied	1%	2%	-	6%
	Fairly dissatisfied	4%	3%	9%	-
	Very dissatisfied	-	1%	3%	-
	Don't know	3%	2%	-	-
	Satisfied	90%	93%	88%	94%
	Dissatisfied	5%	4%	12%	-
	Net satisfied	85%	89%	76%	94%
Q.30b And how satisfied or	Unweighted Total	662	380	63	19
dissatisfied are you with Primary schools (Base : all who	Weighted Total	670	394	93	34
have used or benefited from primary	Very satisfied	52%	52%	55%	52%
schools)	Fairly satisfied Neither satisfied nor dissatisfied	39% 4%	39% 3%	41% 2%	36% 9%
	Reitner satisfied nor dissatisfied	4% 3%	3%	∠70 _	9% 3%
	Very dissatisfied	3% 1%	3% 1%	2%	3%
	Don't know	1%	1%		-
	Satisfied	91%	91%	97%	88%
	Dissatisfied	4%	4%	2%	3%
	Net satisfied	87%	87%	95%	85%
Q.30c And how satisfied or	Unweighted Total	535	303	52	18
dissatisfied are you with	Weighted Total	556	320	79	38
Secondary schools (Base : all who	Very satisfied	43%	37%	51%	25%
have used or benefited from secondary schools)	Fairly satisfied	41%	44%	35%	59%
occondary conscis,	Neither satisfied nor dissatisfied	6%	5%	8%	3%
	Fairly dissatisfied	6%	7%	2%	6%
	Very dissatisfied	3%	4%	4%	6%
	Don't know	2%	3%	-	-
	Satisfied	84%	81%	86%	85%
	Dissatisfied	9%	11%	6%	12%
Q.30d And how satisfied or	Net satisfied	75%	69%	80%	<b>73%</b>
dissatisfied are you with	Unweighted Total Weighted Total	46 49	66 67	6 9	1
Special schools * (Support for	Very satisfied	47%	36%	50%	-
children with special needs in 2003)	Fairly satisfied	39%	34%	50%	
(Base : all who have used or	Neither satisfied nor dissatisfied	5%	5%	-	_
benefited from special schools)	Fairly dissatisfied	1%	12%	-	-
	Very dissatisfied	2%	8%	-	100%
	Don't know	5%	4%	-	-
	Satisfied	86%	70%	100%	-
	Dissatisfied	4%	21%	-	100%
	Net satisfied	83%	50%	100%	-
Q.30e And how satisfied or	Unweighted Total	108	-	14	
dissatisfied are you with Services for families and younger	Weighted Total	118	-	21	
children (e.g. surestart childcare	Very satisfied	56%	n/a	63%	n/a
centres, children's centres) (Base :	Fairly satisfied	33%	n/a	37%	n/a
all who have used or benefited from	Neither satisfied nor dissatisfied	4%	n/a	-	n/a
services for families and younger	Fairly dissatisfied Very dissatisfied	2%	n/a n/a	-	n/a n/a
children)	Don't know	4%	n/a		n/a
	Satisfied	89%	n/a	100%	n/a
	Dissatisfied	2%	n/a		n/a
	Net satisfied	87%	n/a	100%	n/a
Q.31 And overall, do you think that	Unweighted Total	1019	745	100	51
the education services you have	Weighted Total	1053	783	149	98
used or benefited from have got	Got better	43%	36%	56%	19%
better or worse over the last two	Got worse	8%	10%	4%	7%
years or so, or have they stayed the same? (Base : all who have used or	Stayed the same	36%	40%	30%	49%
benefited from at least one Young	Don't know	12%	13%	8%	25%

Results complied by Lancashire John Month	Life in Lancachina Comes 2007					
2-0-may colument   2-0-may col	Life in Lancashire Survey 2007		07	03		
2-0-may colument   2-0-may col			20	20	200	03
2.3.22 Minch of these services have our or your family used or benefited from in the last twelve months?   Same : all respondents)   Same : all respondents   Same : all	_					
2.3.22 Minch of these services have our or your family used or benefited from in the last twelve months?   Same : all respondents)   Same : all respondents   Same : all			hii	hi	er	ē
2.3.22 Minch of these services have our or your family used or benefited from in the last twelve months?   Same : all respondents)   Same : all respondents   Same : all	rielawork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Sas	Sas	ast	ast
2.3.22 Minch of these services have our or your family used or benefited from in the last twelve months?   Same : all respondents)   Same : all respondents   Same : all		·	JIE J	3UE	2	2
Designate   Desi			La	La	La	La
Disastified   September   Se	Q.32 Which of these services have	Unweighted Total	2451	1541	213	102
Maiseum   Same   Maiseum   Same   Maiseum   Same   Maiseum   Same   Maiseum   Support for the arts   Support for	you or your family used or benefited	Weighted Total	2451	1541	309	186
Sulport for barts		Libraries	58%	61%	59%	63%
Adult education Registration of births, deaths and marriages (17% 89% 27% 97% 19% 69% Welfare rights (2004) Welfare rights (2004) Welfare rights (2004) More at the control of the control	(Base : all respondents)	Museums	19%	21%	31%	31%
Registration of births, deaths and marriages   17%   15%   21%		Support for the arts	6%	7%	13%	12%
Welfare rights		Adult education	17%	8%	27%	7%
Weifure rights		Registration of births, deaths and marriages	17%	15%	21%	9%
County Information Centres   14%   8%   10%   6%   10%   6%   None of flees   27%   - 2   - 2%   -			9%	7%	11%	
None of these   27%     22%						
Don't know		The state of the s				
User   173%   1.0   176%   1.0   176%   1.0   176%   1.0				_		
1.33a And how satisfied or dissatisfied are you with			730/	_	70%	
Ministratised are you with   Unweighted Total   Very satisfied   Sym   Sy	O 33a And how eatisfied or			021		
Sease   all who have used or benefited from libraries   Very satisfied   Sease   all who have used or benefited from libraries   Very satisfied   Sease   Se						
Very satisfied   35%		-				
Part   Satisfied						
Fairly dissatisfied Very dissa	,					
Very dissatisfied						
Don't know						
Satisfied   94%   94%   93%   91%   93%   91%   93%   91%   0338   033		1 *				-
Dissatisfied   Net satisfied   Net satisfied   Sym						
Net satisfied   Unweighted Total   Unweighted Tot		Satisfied	94%	94%	93%	91%
Date		Dissatisfied	3%	3%	5%	7%
Museums (Base : all who have used per benefited from museums)   Museums (Base : all who have used per benefited from museums)   Museums (Base : all who have used per benefited from museums)   Museums (Base : all who have used or benefited from museums)   Museums (Base : all who have used or benefited from adult ductation)   Museums (Base : all who have used or benefited from adult of satisfied   Africant   Africa		Net satisfied	91%	91%	88%	83%
Very satisfied   47%   47%   42%   45%   45%   42%   45%   50%	Q.33b And how satisfied or	Unweighted Total	450	302	65	30
Part   Seasified   April   A	dissatisfied are you with		458	324	95	57
Fairly statisfied   A45   A55   A5	•	Very satisfied	47%	47%	42%	45%
Fairly dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Don't know 11% 2% - 2 % - 2	or benefited from museums)	Fairly satisfied	46%	42%	55%	50%
Very dissatisfied   Don't know   1%   2%   -     -       Satisfied   Dissatisfied   Don't know   1%   2%   -     -     Satisfied   Dissatisfied   Dissatis		Neither satisfied nor dissatisfied	3%	4%	1%	-
Don't know		Fairly dissatisfied	2%	4%	2%	5%
Satisfied Dissatisfied Net satisfied or Net satisfied or All Satisfied Satisfied Are you with Support for the arts (Base : all who have used or benefited from support for the arts)  Adult education (Base : all who have used or benefited from adult education)  Adult education (Base : all who have used or benefited from adult education)  Adult education (Base : all who have used or benefited from adult education)  Batisfied Satisfied Satisfi		Very dissatisfied	-	2%	-	-
Dissatisfied   Net satisfied		Don't know	1%	2%	_	-
Dissatisfied   Net satisfied					97%	95%
Net satisfied						
Dissatisfied are you with   Satisfied or dissatisfied are you with   Support for the arts (Base : all who have used or benefited from support for the arts)   Unweighted Total   Very satisfied   Very dissatisfied   Very						
Weighted Total   Very satisfied   Very dissatisfied	O 33c And how satisfied or					
Support for the arts (Base : all who have used or benefited from support for the arts)   Very satisfied   Fairty satisfied   Fairty satisfied   Fairty satisfied   Fairty satisfied   Fairty dissatisfied   Fairty satisfied   Fairty satisfied   Fairty satisfied   Fairty satisfied   Fairty dissatisfied   Fair						
Tarke used or benefited from support for the arts)  Fairly satisfied  Neither satisfied nor dissatisfied  Fairly dissatisfied  Very dissatisfied  Don't know  Satisfied  Dissatisfied  Net satisfied  Dissatisfied are you with  Adult education (Base : all who have used or benefited from adult education)  Weighted Total  Very dissatisfied  Dissatisfied  Dissatisfied  Dissatisfied  Dissatisfied  Dissatisfied  Dissatisfied  Dissatisfied  Dissatisfied are you with  Adult education (Base : all who have used or benefited from adult education)  Education)  Net satisfied  Dissatisfied  Dissatisfied  Dissatisfied  Dissatisfied  Dissatisfied  Dissatisfied  Dissatisfied  Dissatisfied  Don't know  Dissatisfied  Ref' Baf's  Re	Support for the arts (Base : all who	-				
Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Dissatisfi	have used or benefited from support					
Fairly dissatisfied	for the arts)	l '				09%
Very dissatisfied   2%   2%   -   -						_
Don't know   2%   4%   - 7%   79%   64%   93%     Dissatisfied   16%   11%   29%   - 16%   16%   11%   29%   - 16%   16%   11%   29%   - 16%   16%   11%   29%   - 16%   16%   11%   29%   - 16%   16%   11%   29%   - 16%   16%   11%   29%   - 16%   16%   11%   29%   - 16%   16%   11%   29%   - 16%   16%   11%   29%   - 16%   16%   11%   29%   - 16%   16%   11%   29%   - 16%   11%   20%   11%   20%		l '			29%	-
Satisfied 77% 79% 64% 93% Dissatisfied 16% 11% 29% - Net satisfied 60% 66% 35% 93% 233d And how satisfied or dissatisfied are you with Adult education (Base : all who have used or benefited from adult education)  Weighted Total 409 261 83 40 Very satisfied 44% 40% 39% 63% 54% 40% 40% 40% 40% 40% 40% 40% 40% 40% 4		,			-	-
Dissatisfied   Net satisfied						
Net satisfied   Seminor   Dissatisfied   Dissatisfied   Seminor   Dissatisfied						93%
Unweighted Total   Weighted Total   Very satisfied   Very dissatisfied   Very dissatisfie						-
Adult education (Base : all who have used or benefited from adult education)         Weighted Total         409         261         83         40           Very satisfied Fairly satisfied (Neither satisfied nor dissatisfied Fairly dissatisfied (Very dissatisfie						93%
Adult education (Base : all who nave used or benefited from adult education)  Very satisfied Pairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Dissatisfied Dissatisfied Neither satisfied nor dissatisfied Society of the satisfied or dissatisfied or dissatisfied Society of the satisfied or dissatisfied or dissatisfie						
Neither satisfied   14		-				
Pairty satisfied Neither satisfied nor dissatisfied 5% 3% 5% 3% 5% 3% 5% 3% 5% 3% 5% 3% 5% 5% 5% 4% 5% 5% 5% 5% 4% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5% 5%		Very satisfied	44%	40%	39%	63%
Neither satisfied nor dissatisfied       5%       3%       5%       3%         Fairly dissatisfied       5%       5%       5%       4%         Very dissatisfied       3%       2%       4%       4%         Don't know       1%       3%       -       -         Satisfied       87%       87%       86%       89%         Dissatisfied       7%       6%       9%       7%		Fairly satisfied	42%	48%	47%	26%
Very dissatisfied       3%       2%       4%       4%         Don't know       1%       3%       -       -         Satisfied       87%       87%       86%       89%         Dissatisfied       7%       6%       9%       7%	- Caucation,	Neither satisfied nor dissatisfied	5%	3%	5%	3%
Don't know         1%         3%         -         -           Satisfied         87%         87%         86%         89%           Dissatisfied         7%         6%         9%         7%		Fairly dissatisfied	5%	5%	5%	4%
Satisfied         87%         87%         86%         89%           Dissatisfied         7%         6%         9%         7%		Very dissatisfied	3%	2%	4%	4%
Dissatisfied 7% 6% 9% 7%		Don't know	1%	3%	-	-
Dissatisfied 7% 6% 9% 7%		Satisfied	87%	87%	86%	89%
		Dissatisfied				
119E 30131EU 17% 01% 17% 02%		Net satisfied	79%	81%	77%	82%

Life in Lawrenchine Common 2007					
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20	2007	2003
County Council		ē	ē		
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		ihi	ihi	ter	ter
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Lancaster	Lancaster
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ano	ano	anc	Juc
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	ΡŢ	۲٤
Q.33e And how satisfied or	Unweighted Total	390	230	43	10
dissatisfied are you with	Weighted Total	418	234	65	17
Registration of births, deaths and	Very satisfied	51%	39%	51%	54%
marriages (Base : all who have used or benefited from registration of	Fairly satisfied	40%	51%	39%	32%
births, deaths and marriages)	Neither satisfied nor dissatisfied	4%	6%	-	14%
birtis, deaths and marriages)	Fairly dissatisfied	2%	1%	5%	-
	Very dissatisfied	1%	2%	-	-
	Don't know	2%	2%	5%	-
	Satisfied	91%	90%	90%	86%
	Dissatisfied	3%	3%	5%	-
	Net satisfied	88%	87%	85%	86%
Q.33f And how satisfied or	Unweighted Total	215	106	24	5
dissatisfied are you with Welfare	Weighted Total	216	106	35	8
rights (Base : all who have used or	Very satisfied	37%	35%	41%	22%
benefited from welfare rights)	Fairly satisfied	50%	44%	51%	50%
	Neither satisfied nor dissatisfied	3%	5%	-	-
	Fairly dissatisfied	4%	10%	8%	28%
	Very dissatisfied	3%	1%	-	2070
	Don't know	3%	4%	_	
	Satisfied	87%	79%	92%	72%
	Dissatisfied	7%	12%	8%	28%
	Net satisfied	80%	68%	84%	45%
Q.33g And how satisfied or	Unweighted Total	357	117	21	6
dissatisfied are you with County	Weighted Total	334	122	31	10
Information Centres (Base : all who			29%	29%	10
have used or benefited from County	Very satisfied	35% 50%	29% 52%	48%	100%
Information Centres)	Fairly satisfied				100%
	Neither satisfied nor dissatisfied	7%	4%	4%	-
	Fairly dissatisfied	4%	4%	5%	-
	Very dissatisfied	-	-	-	-
	Don't know	3%	10%	14%	-
	Satisfied	85%	81%	77%	100%
	Dissatisfied	4%	5%	5%	-
	Net satisfied	82%	77%	73%	100%
Q.34 And overall, do you think that	Unweighted Total	1768	1570	165	136
the community services you have used or benefited from have got	Weighted Total	1780	1598	240	203
better or worse over the last two	Got better	31%	37%	37%	22%
years or so, or have they stayed the	Got worse	5%	6%	7%	7%
same? (Base : all who have used or	Stayed the same	49%	46%	46%	52%
benefited from at least one	Don't know	14%	10%	11%	19%
Q.35 Which of these services have	Unweighted Total	2451	1541	213	102
you or your family used or benefited	Weighted Total	2451	1541	309	186
from in the last twelve months? (Base : all respondents)	Cycle facilities (e.g. cycle paths)	22%	20%	47%	32%
(Base : all respondents)	Countryside recreation (e.g. country parks, picnic sites etc)	45%	43%	48%	45%
	Footpaths, bridleways and rights of way	47%	44%	61%	46%
	Local tips or household waste recycling centres	67%	62%	72%	69%
	Doorstep recycling collections	83%	n/a	86%	n/a
	Other recycling facilities	32%	64%	38%	66%
	Support for local businesses	5%	3%	7%	5%
	Trading standards (including food quality and consumer advice)	5%	4%	5%	4%
	Planning services (e.g. planning for future development in the county, not planning p	7%	4%	11%	5%
	None of these	4%	n/a	2%	n/a
	Don't know	-	n/a	-	n/a
	Users	96%	-	98%	-

	T .	_		_	
Life in Lancashire Survey 2007		07	03		
Results compiled by Lancashire		2007	2003	2007	2003
County Council				20	20
Data Supplied by Ipsos MORI		Lancashire	Lancashire		
Fieldwork: 15 Sep - 16 Dec 2007		as l	ast.	Lancaster	Lancaster
	District 2007 results are compared for significant differences with Lancashire 2007	ညို	ຶ	ca	ca
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	.a	.a	a.	an
	Green = statistically significantly better, red = significantly worse				
Q.36a And how satisfied or	Unweighted Total	2451	2447	213	202
dissatisfied are you with	Weighted Total	2451	2447	309	296
Street lighting (Base : all	Very satisfied	24%	25%	31%	27%
respondents)	Fairly satisfied	55%	52%	52%	54%
	Neither satisfied nor dissatisfied	6%	4%	6%	5%
	Fairly dissatisfied	8%	12%	5%	8%
	Very dissatisfied	4%	6%	2%	5%
	Don't know	1%	1%	4%	1%
	Satisfied	79%	77%	83%	81%
	Dissatisfied	13%	17%	7%	13%
			l .		
	Net satisfied	66%	60%	76%	68%
Q.36b And how satisfied or	Unweighted Total	2451	2447	213	202
dissatisfied are you with	Weighted Total	2451	2447	309	296
Road maintenance and repairs	Very satisfied	7%	8%	5%	7%
(Base : all respondents)	Fairly satisfied	39%	38%	38%	39%
	Neither satisfied nor dissatisfied	14%	12%	14%	11%
	Fairly dissatisfied	23%	23%	23%	20%
	Very dissatisfied	15%	18%	15%	23%
	Don't know	2%	2%	4%	1%
	Satisfied	46%	45%	44%	46%
	Dissatisfied	38%	41%	38%	43%
	Net satisfied	9%	5%	5%	3%
0.20- And have acticfied an					
Q.36c And how satisfied or dissatisfied are you with	Unweighted Total	2451	2447	213	202
Pavement maintenance (Base : all	Weighted Total	2451	2447	309	296
respondents)	Very satisfied	6%	7%	4%	7%
respondents)	Fairly satisfied	40%	40%	37%	40%
	Neither satisfied nor dissatisfied	14%	12%	14%	13%
	Fairly dissatisfied	21%	21%	24%	19%
	Very dissatisfied	15%	17%	15%	20%
	Don't know	2%	2%	5%	1%
	Satisfied	46%	47%	41%	47%
	Dissatisfied	36%	39%	39%	39%
	Net satisfied	10%	8%	2%	8%
Q.36e And how satisfied or	Unweighted Total	2451	2447	213	202
dissatisfied are you with	Weighted Total  Weighted Total	2451	2447	309	296
Traffic management (e.g. signs and					
signalling) (Base : all respondents)	Very satisfied	7%	7%	5%	8%
<u> </u>	Fairly satisfied	48%	49%	46%	47%
	Neither satisfied nor dissatisfied	18%	17%	15%	14%
	Fairly dissatisfied	13%	13%	12%	11%
	Very dissatisfied	8%	8%	14%	17%
	Don't know	5%	6%	7%	3%
	2011/1811011		_	51%	56%
	Satisfied	55%	56%	51%	,-
		55% 22%	56% 22%	26%	28%
	Satisfied				
Q.36f And how satisfied or	Satisfied Dissatisfied	22%	22%	26%	28%
Q.36f And how satisfied or dissatisfied are you with	Satisfied Dissatisfied Net satisfied	22% 33%	22% 34%	26% 25%	28% 28%
	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total	22% 33% 2451 2451	22% 34% 2447 2447	26% 25% 213 309	28% 28% 202 296
dissatisfied are you with	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied	22% 33% 2451 2451 4%	22% 34% 2447 2447 5%	26% 25% 213 309 2%	28% 28% 202 296 4%
dissatisfied are you with Traffic calming measures (Base : all	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied	22% 33% 2451 2451 4% 34%	22% 34% 2447 2447 5% 34%	26% 25% 213 309 2% 36%	28% 28% 202 296 4% 37%
dissatisfied are you with Traffic calming measures (Base : all	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied	22% 33% 2451 2451 4% 34% 20%	22% 34% 2447 2447 5% 34% 17%	26% 25% 213 309 2% 36% 18%	28% 28% 202 296 4% 37% 11%
dissatisfied are you with Traffic calming measures (Base : all	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied	22% 33% 2451 2451 4% 34% 20% 21%	22% 34% 2447 2447 5% 34% 17% 22%	26% 25% 213 309 2% 36% 18% 18%	28% 28% 202 296 4% 37% 11% 21%
dissatisfied are you with Traffic calming measures (Base : all	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Very dissatisfied	22% 33% 2451 2451 4% 34% 20% 21% 14%	22% 34% 2447 2447 5% 34% 17% 22% 16%	26% 25% 213 309 2% 36% 18% 18%	28% 28% 202 296 4% 37% 11% 21% 24%
dissatisfied are you with Traffic calming measures (Base : all	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know	22% 33% 2451 2451 4% 34% 20% 21% 14% 7%	22% 34% 2447 2447 5% 34% 17% 22% 16% 6%	26% 25% 213 309 2% 36% 18% 18% 18%	28% 28% 202 296 4% 37% 11% 21% 24% 4%
dissatisfied are you with Traffic calming measures (Base : all	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied	22% 33% 2451 2451 4% 34% 20% 21% 14% 7% 38%	22% 34% 2447 2447 5% 34% 17% 22% 16% 6%	26% 25% 213 309 2% 36% 18% 18% 18% 8%	28% 28% 202 296 4% 37% 11% 21% 24% 4%
dissatisfied are you with Traffic calming measures (Base : all	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know	22% 33% 2451 2451 4% 34% 20% 21% 14% 7%	22% 34% 2447 2447 5% 34% 17% 22% 16% 6%	26% 25% 213 309 2% 36% 18% 18% 18%	28% 28% 202 296 4% 37% 11% 21% 24% 4%

Life to Lancachi A Acce					
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire				2007	2003
County Council			re		
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Lancaster	Lancaster
1 leidwork. 13 3ep - 10 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	cas	cas	sas	sas
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	anc	anc
	Green = statistically significantly better, red = significantly worse	٦			
Q.36g And how satisfied or	Unweighted Total	2451	2447	213	202
dissatisfied are you with Road safety (Base : all	Weighted Total	2451	2447	309	296
respondents)	Very satisfied	4%	4%	3%	3%
,	Fairly satisfied	44%	46%	54%	53%
	Neither satisfied nor dissatisfied	20%	17%	17%	15%
	Fairly dissatisfied	17%	18%	11%	14%
	Very dissatisfied	10%	10%	8%	11%
	Don't know	4%	5%	6%	4%
	Satisfied	48%	50%	57%	56%
	Dissatisfied	27%	28%	19%	25%
	Net satisfied	21%	22%	38%	31%
Q.36h And how satisfied or dissatisfied are you with	Unweighted Total	502	281	98	30
Cycle facilities (e.g. cycle paths)	Weighted Total	549	315	145	60
(Base : all who have used or	Very satisfied	19%	17%	29%	32%
benefited from cycle facilities)	Fairly satisfied	47% 10%	43% 11%	51% 6%	43%
	Neither satisfied nor dissatisfied				16%
	Fairly dissatisfied Very dissatisfied	11% 10%	13% 12%	4% 8%	6% 4%
	Don't know	3%	2%	6% 1%	4%
	Satisfied	66%	61%	80%	75%
	Dissatisfied	21%	25%	12%	9%
	Net satisfied	45%	35%	68%	65%
Q.36i And how satisfied or	Unweighted Total	1116	636	102	44
dissatisfied are you with	Weighted Total	1106	662	148	84
Countryside recreation (e.g. country	Very satisfied	33%	27%	40%	37%
parks, picnic sites etc) (Base : all	Fairly satisfied	54%	54%	55%	48%
who have used or benefited from	Neither satisfied nor dissatisfied	6%	7%	1%	9%
countryside recreation)	Fairly dissatisfied	4%	7%	3%	5%
	Very dissatisfied	1%	3%	1%	-
	Don't know	1%	2%	_	_
	Satisfied	87%	82%	95%	86%
	Dissatisfied	5%	10%	4%	5%
	Net satisfied	82%	72%	91%	81%
Q.36j And how satisfied or	Unweighted Total	1134	662	130	45
dissatisfied are you with		1145	682	188	86
Footpaths, bridleways and rights of	Very satisfied	22%	21%	25%	20%
way (Base : all who have used or	Fairly satisfied	57%	60%	60%	69%
benefited from footpaths, bridleways and rights of way)	Neither satisfied nor dissatisfied	10%	6%	4%	-
and rights of way,	Fairly dissatisfied	6%	9%	5%	6%
	Very dissatisfied	3%	3%	2%	3%
	Don't know	2%	1%	3%	3%
	Satisfied	79%	80%	86%	89%
	Dissatisfied	9%	12%	6%	9%
	Net satisfied	70%	68%	80%	80%
Q.36k And how satisfied or	Unweighted Total	1654	950	155	71
dissatisfied are you with	Weighted Total	1644	957	221	129
Local tips or household waste recycling centres (Base : all who	Very satisfied	43%	37%	44%	37%
have used or benefited from local	Fairly satisfied	46%	49%	42%	44%
tips or household waste recycling	Neither satisfied nor dissatisfied	4%	5%	4%	7%
centres)	Fairly dissatisfied	4%	6%	6%	8%
	Very dissatisfied	2%	3%	3%	4%
	Don't know	1%	1%	1%	-
	Satisfied	89%	85%	86%	81%
	Dissatisfied	6%	9%	9%	12%
	Net satisfied	83%	76%	78%	69%

Life in Lancashire Survey 2007		07	03		
Results compiled by Lancashire		2007	2003	2007	2003
County Council				20	20
Data Supplied by Ipsos MORI		μĒ	hir	er	
Fieldwork: 15 Sep - 16 Dec 2007	District 0007	Lancashire	Lancashire	Lancaster	Lancaster
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	nc	nc	nce	JC.
	Green = statistically significantly better, red = significantly worse	La	La	Laı	La
Q.36I And how satisfied or	Unweighted Total	2003	_	184	
dissatisfied are you with	Weighted Total	2023	_	265	
Doorstep recycling collections	Very satisfied	36%	n/a	40%	n/a
(Base : all who have used or		43%	-	42%	
benefited from doorstep recycling	Fairly satisfied		n/a	42%	n/a
collections)	Neither satisfied nor dissatisfied	4%	n/a		n/a
	Fairly dissatisfied	10%	n/a	8%	n/a
	Very dissatisfied	6%	n/a	6%	n/a
	Don't know	1%	n/a	-	n/a
	Satisfied	79%	n/a	81%	n/a
	Dissatisfied	16%	n/a	14%	n/a
	Net satisfied	63%	n/a	67%	n/a
Q.36m And how satisfied or	Unweighted Total	117	42	14	4
dissatisfied are you with	Weighted Total	120	49	21	9
Support for local businesses	Very satisfied	13%	16%	9%	29%
(Base : all who have used or	Fairly satisfied	47%	32%	55%	-
benefited from support for local	Neither satisfied nor dissatisfied	11%	12%	13%	-
businesses)	Fairly dissatisfied	10%	17%	16%	40%
	Very dissatisfied	4%	9%	7%	-
	Don't know	15%	14%	-	31%
	Satisfied	60%	48%	63%	29%
	Dissatisfied	14%	27%	23%	40%
	Net satisfied	46%	21%	40%	40 /0
Q.36n And how satisfied or	Unweighted Total	115	63	10	4
dissatisfied are you with			62	15	
Trading standards (including food	Weighted Total	115			7
quality and consumer advice)	Very satisfied	24%	38%	-	55%
(Base : all who have used or	Fairly satisfied	48%	45%	68%	45%
benefited from trading standards)	Neither satisfied nor dissatisfied	11%	8%	12%	-
	Fairly dissatisfied	1%	4%	-	-
	Very dissatisfied	5%	3%	10%	-
	Don't know	11%	3%	10%	-
	Satisfied	72%	83%	68%	100%
	Dissatisfied	6%	6%	10%	-
	Net satisfied	67%	76%	58%	100%
Q.360 And how satisfied or	Unweighted Total	154	56	23	6
dissatisfied are you with	Weighted Total	161	60	34	9
Planning services (e.g. planning for	Very satisfied	8%	14%	14%	26%
future development in the county,	Fairly satisfied	37%	48%	38%	49%
not planning permissions for your	Neither satisfied nor dissatisfied	14%	15%	9%	-
house) (Base : all who have used or	Fairly dissatisfied	14%	12%	21%	25%
benefited from planning services)	Very dissatisfied	12%	8%	8%	
	Don't know	15%	3%	10%	_
	Satisfied	45%	62%	52%	75%
	Dissatisfied	26%	20%	30%	25%
	Net satisfied	19%	42%	22%	49%
O 27 And everall de constituint that					
Q.37 And overall, do you think that the environmental services you have	Unweighted Total	2451	1541	213	102
used or benefited from have got		2451	1541	309	186
better or worse over the last two	Got better	39%	44%	47%	29%
years or so, or have they stayed the	Got worse	12%	9%	13%	10%
same? (Base : all respondents)	Stayed the same	40%	35%	33%	38%
	Don't know	8%	12%	6%	23%
Q.40 Which of these modes of	Unweighted Total	2451	1541	213	102
transport have you or your family	Weighted Total	2451	1541	309	186
used in the last twelve months?	Local bus services	60%	57%	66%	63%
(Base : all respondents)	Local train services	41%	31%	58%	35%
	Local taxis	53%	52%	65%	64%
	Driven a car myself	70%	67%	74%	67%
	Been a passenger in a car	74%	70%	82%	78%
	None of these	1%	1%	_	1%
	Public transport user	80%	_	89%	
		JU /0		JU /0	

			_		
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20	2007	2003
County Council				20	20
Data Supplied by Ipsos MORI		hir	hir	er	er
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	-ancashire	_ancaster	Lancaster
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	u	ınc	nc	ü
	Green = statistically significantly better, red = significantly worse	La	La	La	La
Q.41a And how satisfied or	Unweighted Total	1438	857	139	63
dissatisfied are you with		1469	883	202	117
Local bus services (Base : all who	Very satisfied	31%	26%	27%	28%
have used or benefited from local	Fairly satisfied	47%	45%	46%	36%
bus services)	Neither satisfied nor dissatisfied	7%	5%	7%	6%
	Fairly dissatisfied	8%	14%	10%	20%
	Very dissatisfied	5%	8%	9%	7%
	Don't know	1%	2%	1%	3%
	Satisfied	78%	71%	73%	63%
	Dissatisfied	14%	22%	19%	27%
		64%	49%	55%	
Q.41b And how satisfied or	Net satisfied		<b>49</b> %	121	<b>36</b> %
dissatisfied are you with	Unweighted Total	933	459 483	121	
Local train services (Base : all who	Weighted Total	998			64
have used or benefited from local	Very satisfied	25%	17%	31%	12%
train services)	Fairly satisfied	53%	52%	56%	52%
	Neither satisfied nor dissatisfied	9%	7%	4%	7%
	Fairly dissatisfied	7%	14%	6%	22%
	Very dissatisfied	3%	9%	2%	6%
	Don't know	2%	1%	1%	-
	Satisfied	79%	68%	87%	64%
	Dissatisfied	11%	23%	7%	29%
	Net satisfied	68%	46%	80%	36%
Q.41c And how satisfied or	Unweighted Total	2320	1382	208	91
dissatisfied are you with Local road system (Base : all who	Weighted Total	2335	1390	301	169
have used or benefited from the	Very satisfied	8%	8%	4%	-
road system)	Fairly satisfied	50%	48%	44%	28%
,	Neither satisfied nor dissatisfied	17%	14%	12%	15%
	Fairly dissatisfied	13%	16%	17%	23%
	Very dissatisfied	7%	9%	19%	34%
	Don't know	5%	5%	4%	-
	Satisfied	58%	56%	48%	28%
	Dissatisfied	20%	26%	35%	57%
	Net satisfied	38%	30%	13%	-
Q.41d And how satisfied or	Unweighted Total	1236	758	137	63
dissatisfied are you with	Weighted Total	1298	805	200	119
Local taxis (Base : all who have used or benefited from local taxis)	Very satisfied	27%	28%	26%	24%
used or benefited from local taxis)	Fairly satisfied	55%	56%	56%	66%
	Neither satisfied nor dissatisfied	10%	7%	8%	7%
	Fairly dissatisfied	4%	5%	5%	3%
	Very dissatisfied	1%	3%	2%	-
	Don't know	2%	1%	2%	-
	Satisfied	82%	84%	82%	90%
	Dissatisfied	5%	8%	8%	3%
	Net satisfied	77%	76%	74%	87%
Q.42 And overall, do you think that	Unweighted Total	1921	1156	188	81
the transport services you have	Weighted Total	1967	1181	274	147
used or benefited from have got	Got better	28%	24%	23%	13%
better or worse over the last two	Got worse	16%	19%	23%	27%
years or so, or have they stayed the	Stayed the same	49%	49%	50%	45%
same? (Base : all who have used or	Don't know	6%	8%	4%	15%
benefited from at least one local	DOI CALON	0 /0	0 /0	7/0	10/0

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Life in Lancashire Survey 2007		07	03		
Results compiled by Lancashire		2007	2003	2007	2003
County Council				20	20
Data Supplied by Ipsos MORI		hir	hịr		er
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancachine 2007	Lancashire	ancashire	Lancaster	ancaster
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	nc	nc	nce	ű
	Green = statistically significantly better, red = significantly worse	La	La	La	La
Q.43 Still thinking about transport,	Unweighted Total	2451	2447	213	202
which of the following two or three	Weighted Total	2451	2447	309	296
local transport issues do you think	Reducing delays to traffic	36%	31%	57%	58%
should be the main priorities for	Improving existing roads, street lighting and bridges	34%	37%	28%	33%
Lancashire County Council? (Base :	Improving travelling by public transport	33%	33%	35%	26%
all respondents)	Improving road safety	25%	23%	18%	17%
	Improving pedestrian facilities (e.g. improved crossings, pavements)	23%	25%	19%	16%
	Providing safer routes to schools	20%	23%	18%	18%
	Improving bus and rail facilities (e.g. bus stops, shelters, termini)	19%	21%	12%	19%
	Providing more information about bus and train services	13%	13%	8%	8%
	Building new roads	13%	12%	35%	31%
	Improving cycling facilities	13%	13%	11%	11%
	Other	5%	3%	10%	2%
	None of these	3%	2%	1%	2%
	Don't know	4%	3%	2%	4%
Q.44 Thinking now about all the	Unweighted Total	2451	2447	213	202
services provided by Lancashire	Weighted Total	2451	2447	309	296
County Council, which three or four	Services for adults	41%	-	39%	-
of the services on this list, do you	- Services for older people (e.g. home carers, meals on wheels etc.)	31%	37%	29%	30%
think are most important for people	- Council run services and facilities for disabled adults	9%	13%	7%	11%
in this area? (Base : all	- Services for adults with mental health problems	5%	7%	6%	6%
respondents)	- Services for adults with learning difficulties	3%	6%	3%	4%
	- Services for carers	5%	n/a	5%	n/a
	Services for young people	41%	26%	35%	23%
	- Services for young people (e.g. youth clubs, youth projects, Connexions Service)	27%	14%	22%	15%
	- Services for children with additional needs	4%	n/a	4%	n/a
	- Services for vulnerable children and families	7%	n/a	7%	n/a
	- Services for young offenders	4%	6%	3%	9%
	- Services for families and younger children (e.g. surestart, children's centres)	7%	n/a	5%	n/a
	Education	29%	-	37%	-
	- Nursery schools	6%	11%	5%	7%
	- Primary schools	15%	18%	21%	15%
	- Secondary schools	17%	21%	22%	20%
	- Special schools	2%	n/a	2%	n/a
	Community services	18%	-	24%	-
	- Libraries	7%	10%	8%	4%
	- Museums	1%	1%	2%	2%
	- Support for the arts	2%	2%	3%	4%
	- Adult education	4%	6%	7%	6%
	- Registration of births, deaths and marriages	1%	1%	-	-
	- Welfare rights	4%	n/a	4%	n/a
	- County information Centres	2%	2%	2%	3%
	Environmental services	77%		86%	-
	- Street lighting	8%	n/a	6%	n/a
	- Road maintenance and repairs	25%	7%	23%	6%
	- Pavement maintenance	13%	n/a	18%	n/a
	- Traffic management (e.g. signs and signalling)	8%	10%	12%	15%
	- Traffic calming measures	14%	n/a	17%	n/a
	- Road safety	19%	14%	15%	10%
	- Cycle facilities (e.g. cycle paths)	5%	2%	6%	2%
	- Countryside recreation (e.g. country parks, picnic sites etc)	6%	10%	11%	8%
	- Footpaths, bridleways and rights of way	5%	6%	6%	4%
	- Local tips or household waste recycling centres	13%	5%	10%	4%
	- Doorstep recycling collections	23%	n/a	24%	n/a
	- Support for local businesses	6%	6%	9%	8%
	- Trading standards (including food quality and consumer advice)	2%	2%	2%	3%
	- Planning services (e.g. planning for future development in the county, not planning	5%	8%	6%	13%
	Other	4%	3%	6%	2%
	None Of these	1%	1%	-	1%
	Don't know	6%	4%	2%	8%
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Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire 2007	Lancashire 2003	Lancaster 2007	Lancaster 2003
Q.55 Which of these statements	Unweighted Total	2451	2447	213	202
comes closest to your attitude about Lancashire County Council?		2451	2447	309	296
(Base : all respondents)	I'm not really interested in what the County Council does, or whether it does its job	2%	2%	2%	0%
(Dade : un respondente)	I'm not interested in what the County Council does as long as it does its job	18%	18%	15%	14%
	I like to know what the County Council is doing, but I'm happy to let it get on with the	58%	56%	58%	55%
	I would like to have more of a say in what the County Council does	17%	19%	19%	26%
	I already work for, or am already involved with the County Council and the services if	4%	3%	7%	1%
	None of these	1%	1%	-	1%
	Don't know	1%	1%	-	2%
Q.56 Which two or three of the	Unweighted Total	2451	2447	213	202
following do you think it is most important for your local county councillors to do? (Base : all	Weighted Total	2451	2447	309	296
	Listening to the views of local people	75%	76%	74%	77%
respondents)	Dealing with complaints and problems	50%	50%	44%	43%
l'espondents)	Working with local communities to provide more effective services	36%	40%	44%	36%
	Keeping you informed about County Council activities	28%	32%	24%	21%
	Representing local views to business and government	16%	15%	18%	16%
	Reflect the backgrounds of their local community	12%	n/a	15%	n/a
	Reviewing and planning local services	11%	10%	14%	10%
	Taking decisions about County Council services	9%	9%	10%	8%
	Ensuring ethical standards are maintained across the County Council	8%	9%	7%	15%
	Scrutinising County Council decisions	7%	7%	7%	7%
	Other	1%	1%	1%	1%
	None of these	-	0%	-	0%
	Don't know	4%	2%	-	5%