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Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		
County Council				2007	2003
Data Supplied by Ipsos MORI		hịr	hir	7	7
Fieldwork: 15 Sep - 16 Dec 2007	D: 1: 10007	as	asl	u	u
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	Ü	nc	ste	ste
	Green = statistically significantly better, red = significantly worse	Lancashire	Lancashire	Preston	Preston
Q.1 Thinking about Lancashire, on	Unweighted Total	2451	2447	200	204
the whole, how satisfied or	Weighted Total	2451	2447	278	277
dissatisfied are you with it as a					
place to live?	Very satisfied	41%	41%	37%	39%
(Base : all respondents)	Fairly satisfied	49%	47%	55%	50%
	Neither satisfied nor dissatisfied	5%	5%	5%	4%
	Fairly dissatisfied	3%	4%	-	5%
	Very dissatisfied	1%	1%	1%	1%
	Don't know	1%	1%	1%	1%
	Satisfied	90%	88%	92%	89%
	Dissatisfied	4%	6%	2%	6%
	Net satisfied	86%	83%	91%	83%
Q.2 Thinking about this area, on the	Unweighted Total	2451	2447	200	204
		2451	2447	278	277
are you with it as a place to live?	Very satisfied	43%	42%	32%	36%
(Base : all respondents)	Fairly satisfied	41%	39%	49%	39%
·	Neither satisfied nor dissatisfied	7%	6%	7%	10%
!	Fairly dissatisfied	6%	7%	6%	10%
·					
!	Very dissatisfied	4%	4%	5%	6%
	Don't know	-	0%		0%
	Satisfied	83%	81%	82%	75%
	Dissatisfied	9%	12%	11%	15%
	Net satisfied	74%	70%	71%	59%
	Unweighted Total	2451	2447	200	204
	Weighted Total	2451	2447	278	277
things about living in this area?	Friendly neighbours/ people/good community spirit	38%	33%	38%	38%
(Base : all respondents)	Peace and quiet	36%	36%	40%	29%
	Openness/greenery/ countryside	28%	24%	13%	8%
	Convenient for shops	27%	24%	35%	34%
	Access to the countryside/coast	19%	16%	7%	19%
	Access to other places/ centrally located	19%	19%	25%	36%
	Adequate public transport	14%	9%	12%	22%
	Safe area/low crime rate	13%	12%	10%	9%
	Good schools/education	13%	10%	9%	15%
	Near to family/friends	11%	9%	7%	12%
	Convenient for work	8%	7%	11%	11%
!	Good shopping facilities	7%	5%	8%	6%
	Good public services	6%	3%	4%	4%
!	Good roads	5%	3%	3%	2%
·	Good health facilities	5%	3%	3%	3%
!	Clean streets	5%	4%	3%	3%
!	Good leisure/recreation facilities	4%	4%	4%	5%
·	Good street lighting	2%	0%	-	-
!	Good job opportunities	2%	1%	1%	-
!	Amount of traffic	2%	1%	_	0%
!	Affordable housing	2%	2%	2%	5%
i i					
		1%	1%	-	1 %
	Low levels of pollution	1% 1%	1% 1%		1% 0%
	Low levels of pollution Good facilities for younger children	1%	1%	1%	0%
	Low levels of pollution Good facilities for younger children Good facilities for young people	1% 1%	1% 1%		
	Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents	1% 1% 1%	1% 1% 0%	1% 1% -	0% 1% -
	Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith	1% 1% 1% 1%	1% 1% 0% 1%	1% 1% - -	0%
	Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults	1% 1% 1% 1% 1%	1% 1% 0% 1% 0%	1% 1% - -	0% 1% -
	Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities	1% 1% 1% 1% 1%	1% 1% 0% 1% 0%	1% 1% - - -	0% 1% - 3% -
	Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults	1% 1% 1% 1% 1%	1% 1% 0% 1% 0%	1% 1% - -	0% 1% -
	Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities	1% 1% 1% 1% 1%	1% 1% 0% 1% 0%	1% 1% - - -	0% 1% - 3% -
	Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking	1% 1% 1% 1% 1%	1% 1% 0% 1% 0% 0%	1% 1% - - - 1%	0% 1% - 3% -
	Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking Low levels of development	1% 1% 1% 1% 1% 1%	1% 1% 0% 1% 0% 0% 0%	1% 1% - - - 1% 1%	0% 1% - 3% - 0%
	Low levels of pollution Good facilities for younger children Good facilities for young people Good facilities for working parents Good facilities for working parents Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults Good childcare facilities Adequate parking Low levels of development Low levels of Council Tax	1% 1% 1% 1% 1% 1% 1%	1% 1% 0% 1% 0% 0% 0% 0% 0%	1% 1% - - - 1% 1%	0% 1% - 3% - - 0% -

Results compiled by Lancashro Dounty Council Data Supplied by Japas MORT individual to 19 pp. 20 pp.	Life in Lancachine Common 2007					
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24. And which three or four things almesphere fast any, would you asy are bad things any, would you are a way are bad things any, would you are a way are bad things any, would you are a way are bad things any, would you are a way are bad things any, would you are a way are bad things any, would you are a way are bad things any, would you are a way are a			an	an	res	res
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Ton much vandatism graffit Drugs misuse Site						
Drugs misuse 15% 10% 1						
Inconvenient for shops 5% 4% 3% 3% 3% 3% 3% 3% 3						
Neighbours/people/ community cohesion/ racial intolerance						
Poor condition of reads 5% 4% - 1						
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Expensive housing 4					_ 	
Generally run-down						
Lack of peace and quiet						
Poor shopping facilities Lack of police 3% 1% 1% 1% 1% 1% 1% 1%						
Lack of police Poor condition of fotpaths Poor facilities for younger children Raadworks Stray dogs/dog fouling Jobs paying Jow wages Poor street lighting The Council wastes money Unemployment/poor job opportunities Far away from family friends High levels of development Poor reacess to other places Poor health facilities Poor health facilities Poor health facilities Poor concess to other places Poor concess to the countryside concess to the country						
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Stray dogs/dog fouling 3% 2% 3% 3% 3% 3% 3% 3%						
Jobs paying low wages						
Poor street lightling						
The Council wastes money Unemployment/poor job opportunities						
Unemployment/poor job opportunities Far away from family/ friends High levels of development High levels of pollution Inconvenient for work High levels of pollution Inconvenient for work Poor access to other places Poor health facilities Poor health facilities Poor housing Poor schools/education Lack of openness/ greenery/countryside Poor access to the countryside/coast Poor educational opportunities for adults Poor decident accilities Poor decident opportunities for adults Poor facilities or people from my ethnicity/culture/faith Other None of these/no bad things Don't know Dimeliphed Total Reduce crime and disorder Provide activities for young people Reduce traffic and transport problems Protect the environment Provide more affordable housing Reduce the harm from alcohol and drug misuse Improve employment opportunities or leisure and cultural activities Improve employment opportunities Improve employment opportunities Improve education and learning services Improve education and learning services Improve education and support services "(welfare and caring services in 2003) Ther None of these Improve education and learning services "(welfare and caring services in 2003) Inserting The Service Services "(welfare and caring services in 2003) Inserting The Service Services and caring services in 2003) Inserting The Service Services and caring services in 2003 Inserting The Service Services and caring services in 2003 Inserting The Service Services and caring services in 2003 Inserting The Service Services and caring services in 2003 Insertin					1 /0	
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High levels of pollution Inconvenient for work 1% 1% 1% 2 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -						1 /0
Inconvenient for work						
Poor access to other places Poor hacesh Poor hacesh Poor hacesh Poor hacesh Poor hacesh Poor hacesh Poor housing Poor housing Poor schools/education Lack of openness/ greenery/countryside Poor access to the countryside/coast Poor childcare facilities Poor childcare facilities Poor deucational opportunities for adults Poor facilities for people from my ethnicity/culture/faith Other Poor facilities for people from my ethnicity/culture/faith Other None of these/no bad things None of these/no bad things None of these obad things None obad						
Poor health facilities Poor housing Poor schools/education Lack of openness/ greenery/countryside Poor access to the countryside/coast Poor childcare facilities Poor deucational opportunities for adults Poor deucational opportunities for adults Poor facilities for people from my ethnicity/culture/faith Poor facilities for people from						
Poor housing		· · · · · · · · · · · · · · · · · · ·			1%	
Poor schools/education						1%
Lack of openness/ greenery/countryside Poor access to the countryside/coast Poor childcare facilities Poor educational opportunities for adults Poor educational opportunities for adults Poor dedictilities or people from my ethnicity/culture/faith Poor facilities for people from my ethnicity/culture/faith Other None of these/no bad things Don't know Poor taclities for people from my ethnicity/culture/faith Don't know Poor facilities for people from my ethnicity/culture/faith Poor taclities for people for faith f		-				
Poor access to the countryside/coast			1 70		- 170	- 170
Poor childcare facilities			[0%
Poor educational opportunities for adults		,	l .			
Poor facilities for people from my ethnicity/culture/faith Other Other None of these/no bad things Don't know			_		_	
Other None of these/no bad things Don't know 2% 25% 25% 25% 21% 21% 20.5 Thinking now about your quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life? (Base : all respondents) Reduce crime and disorder Provide activities for young people Reduce traffic and transport problems 29% 25% 30% 33% 23% 13% Reduce the harm from alcohol and drug misuse Improve opportunities for leisure and cultural activities 15% 15% 15% 15% 15% 15% 15% 15% 15% 15%		**	l .			
None of these/no bad things 22% 25% 25% 21% 26%			25%		22%	
Don't know 2% 4% - 4% 4% - 4% 4% - 4% 4%						
Unweighted Total Weighted Total Reduce crime and disorder Provide activities for young people Reduce traffic and transport problems Protect the environment Provide more affordable housing Reduce the harm from alcohol and drug misuse Inprove opportunities for leisure and cultural activities Inprove employment opportunities Inprove employment opportunities Inprove education and learning services Inprove education Info education						
Weighted Total Reduce crime and disorder Reduce crime and disorder Reduce crime and disorder Provide activities for young people Reduce traffic and transport problems Protect the environment Provide more affordable housing Reduce the harm from alcohol and drug misuse Inprove opportunities for leisure and cultural activities Inprove employment opportunities Inprove employment opportunities Inprove education and learning services Inprove education and learning services Inprove end to the services Inprove end to	Q.5 Thinking now about your				200	
Reduce crime and disorder provide activities for young people Reduce traffic and transport problems Protect the environment Provide more affordable housing Reduce the harm from alcohol and drug misuse Improve opportunities for leisure and cultural activities Involve local people in decision making Improve employment opportunities Help people to live healthier lives Improve education and learning services Improve individual care and support services *(welfare and caring services in 2003) Other None of these Reduce crime and disorder Reduce crime and disorder Provide activities for young people Reduce traffic and transport problems Provide activities for young people Reduce traffic and transport problems Provide activities for young people Reduce traffic and transport problems Protect the environment Provide more affordable housing Reduce the harm from alcohol and drug misuse Inprove opportunities for leisure and cultural activities Inprove employment opportunities Inprove employment opportunities Inprove education and learning services Improve education and learning services *(welfare and caring services in 2003) Other None of these Reduce crime and disorder Reduce crime and disorder Reduce crime and disorder Reduce traffic and transport problems Reduce traffic and transport problems Provide activities for young people Reduce traffic and transport problems Provide activities for young people Reduce traffic and transport problems Provide activities for young people Reduce traffic and transport problems Provide activities for young people Reduce traffic and transport problems Provide activities for young people Reduce traffic and transport problems Provide activities for lesure and suplural activities Inspect the environment Inspect to the although and and arm provide activities Inspect the environment Inspect the environme	quality of life, which two or three of					
Provide activities for young people Reduce traffic and transport problems Protect the environment Provide more affordable housing Reduce the harm from alcohol and drug misuse Improve opportunities for leisure and cultural activities Involve local people in decision making Improve employment opportunities Help people to live healthier lives Improve education and learning services Improve education and learning services (welfare and caring services in 2003) 10% 11% 9% 13% 13% 13% 13% 13% 13% 13% 13% 13% 13	the following things, if any, are the					44%
Reduce traffic and transport problems Protect the environment Provide more affordable housing Reduce the harm from alcohol and drug misuse Improve opportunities for leisure and cultural activities Involve local people in decision making Improve employment opportunities Help people to live healthier lives Improve education and learning services Improve education and learning services Improve individual care and support services *(welfare and caring services in 2003) Other None of these Reduce traffic and transport problems 29% 25% 30% 33% 33% 23% 13% 22% 16% 22% 16% 22% 16% 22% 16% 22% 16% 22% 16% 22% 16% 22% 16% 22% 16% 22% 16% 22% 16% 22% 16% 22% 16% 22% 16% 22% 16% 22% 16% 22% 16% 22% 16% 23% 15% 15% 15% 15% 15% 15% 15% 15% 15% 15	most important to improve your own					37%
Protect the environment 20% 16% 21% 13% Provide more affordable housing Reduce the harm from alcohol and drug misuse Inprove opportunities for leisure and cultural activities Involve local people in decision making Improve employment opportunities Involve local people to live healthier lives Inprove education and learning services Improve education and learning services Inprove education and learning services (welfare and caring services in 2003) 10% 11% 9% 13% 12% 13% 14% 14% 15% 15% 15% 15% 15% 15% 15% 15% 15% 15						33%
Provide more affordable housing 18% 13% 23% 13% Reduce the harm from alcohol and drug misuse 17% 22% 16% 22% Improve opportunities for leisure and cultural activities 15% 15% 15% 13% 15% Involve local people in decision making 14% 13% 8% 11% Improve employment opportunities 13% 12% 13% 11% Help people to live healthier lives 11% 9% 10% 12% Improve education and learning services 10% 10% 9% 12% Improve individual care and support services *(welfare and caring services in 2003) 10% 11% 9% 13% Other 3% 3% 2% 3% None of these 8% 6% 7% 4%	i esponuents)					13%
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Improve opportunities for leisure and cultural activities 15% 15% 13% 15% Involve local people in decision making 14% 13% 8% 11% Improve employment opportunities 13% 12% 13% 11% Help people to live healthier lives 11% 9% 10% 12% Improve education and learning services 10% 10% 9% 12% Improve individual care and support services *(welfare and caring services in 2003) 10% 11% 9% 13% Other 3% 3% 2% 3% None of these 8% 6% 7% 4%		•	17%	22%	16%	22%
Involve local people in decision making				15%		15%
Improve employment opportunities						11%
Help people to live healthier lives						11%
Improve education and learning services Improve individual care and support services *(welfare and caring services in 2003) Other None of these 10% 10% 9% 12% 9% 13% 9% 3% 2% 3% 6% 7% 4%						12%
Improve individual care and support services *(welfare and caring services in 2003) 10% 11% 9% 13% 13% 3% 2% 3% 13%						12%
Other 3% 3% 2% 3% None of these 8% 6% 7% 4%						13%
None of these 8% 6% 7% 4%						
		None of these	8%	6%	7%	4%
		Don't know	1%	2%	1%	3%

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire 2007	Lancashire 2003	Preston 2007	Preston 2003
Q.6 In your opinion, which two or	Unweighted Total	245	221	18	23
three, if any, of the following should Lancashire County Council do in	Weighted Total	243	245	26	32
order to improve education and	More discipline in schools	46%	41%	58%	41%
learning services? (Base : all who	More investment in schools on books and equipment	31%	33%	28%	18%
feel it is important to improve	Schools and parents working more closely together	29%	25%	32%	32%
education and learning services)	Provide more leisure or arts activities after school	26%	25%	22%	35%
	Additional school classes before and after school	22%	15%	22%	21%
	More information about day and evening classes	22%	15%	28%	12%
	Better teachers	21%	13%	13%	10%
	More teachers	19%	23%	6%	16%
	Local literacy and numeracy support courses for adults	17%	12%	22%	20%
	Reduce truancy in schools	13%	15%	6%	15%
	Longer school hours or longer school year	10%	11%	10%	27%
	Other	7%	8%	-	4%
	None of these	-	0%	-	-
O.7. In communication such table to the communication of the communicati	Don't know	-	3%	-	8%
Q.7 In your opinion, which two or three, if any, of the following should	Unweighted Total	258	295	19 25	29
Lancashire County Council do in	Weighted Total	241	278	_	37
order to improve welfare and caring	Making care affordable	37%	41%	54%	31%
services? (Base : all who feel it is	Knowing more about what services are available	32%	38%	37%	34%
important to improve individual care	Providing care to meet individuals' needs	26%	- /-	16%	/
and support services)	More help to access care and support services	25% 23%	n/a 26%	10% 15%	n/a
	Having good emergency services	23%		32%	20%
	Having someone to contact for help		28%		22%
	Getting transport when needed More contact with staff from care services	21% 20%	n/a 31%	21% 20%	n/a 38%
		19%			26%
	Being able to live at home	12%	23%	10% 20%	20%
	Support as a carer	10%	13%	10%	30%
	Having a warm home	10%	1370	5%	30%
	Supporting people to live healthily Enable more young people with additional needs to live independently	8%	0.20607	5% 6%	20%
	More contact with friends/relatives	6%	6%	0%	20% 7%
	wore contact with mends/relatives Other	2%	6% 4%	5%	1 70
	None of these	∠70	4% 1%	370	
		10/	1 70	-	-
	Don't know	1%		-	

Life in Lancachine Common 2007					
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire County Council			20	7	8
Data Supplied by Ipsos MORI		ē	re	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007		shi	shi		
	District 2007 results are compared for significant differences with Lancashire 2007	ä	ca	ito	ţo
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Lancashire	Lancashire	Preston	Preston
	Green = statistically significantly better, red = significantly worse				
	Unweighted Total	352	364	26	29
Lancachira County Council do in	Weighted Total	364	379	36	43
order to improve opportunities for	Create safe open places and play areas	38%	36%	30%	39%
ieisure activities? (Base : ali who	More information about what's on in your area	32% 28%	21% 33%	45%	23%
reel it is important to improve	Lower entrance cost to facilities	28% 26%	33% 21%	35% 22%	41% 12%
opportunition for following unital cultural	More opportunities to try new activities	26%	21%		
,	Better public transport to help get to places	20%	20% 15%	27% 11%	7% 27%
	Someone to help us organise local events				
	More opportunities to learn or improve skills	18%	14%	8%	15%
	Longer opening hours at places you want to go	17% 16%	14% n/a	8% 12%	18% n/a
	Support to help you use leisure and cultural services				
	Access to the countryside and open spaces	10% 9%	n/a 4%	21% 14%	n/a
	More information about volunteering opportunities				8%
	Segregated sessions for some activities	3% 5%	3% 3%	8% 4%	40/
	Other	- / -	- 7-	4%	4%
	None of these	1%	1%	-	-
	Don't know Unweighted Total	1% 898	1% 972	- 88	- 88
	Weighted Total	895	985	124	121
Lancachira County Council do in	More visible police presence	70%	71%	65%	68%
order to reduce crime and disorder?	Tackle antisocial behaviour	60%	n/a	58%	n/a
(Base : all who feel it is important to	Tackle drug and alcohol misuse	34%	35%	28%	31%
reduce crime and disorder)	More community involvement	20%	13%	21%	15%
	Give the courts more choice in sentencing	20%	21%	11%	29%
	Closed circuit TV	19%	28%	19%	28%
	Speed restrictions and traffic calming	19%	11%	16%	21%
	Improve lighting in streets and car parks	14%	12%	19%	11%
	Improve access to support services for victims of crime	9%	n/a	13%	n/a
	Other	2%	3%	-	4%
	None of these		0	_	-
	Don't know	1%	3%	2%	2%
	Unweighted Total	811	766	69	74
	Weighted Total	825	771	95	102
Lancashire County Council do in	More youth centres for meeting people of their own age	59%	66%	59%	66%
order to provide activities for young	More leisure facilities that are affordable for young people	58%	60%	65%	64%
people? (Base : all who feel it is	More spaces for playing	34%	34%	39%	34%
important to provide activities for	Listen to young people more	30%	30%	23%	34%
young poopio,	Better access to local jobs	19%	n/a	22%	n/a
	Financial help for staying in education and training	18%	17%	15%	21%
	Provide more affordable public transport for young people	16%	17%	19%	13%
- "	Provide more volunteering opportunities	11%		8%	
	Frovide more volunteering opportunities				
	Advice for young people about sexual behaviour	9%	7%	9%	7%
,	- · · ·		7% 2%	9% 3%	7% -
,	Advice for young people about sexual behaviour	9%			7% - -

Life in Lancachina Common 2007					
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		70	20	2	8
County Council		<u> </u>	ē	2007	2003
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		Ä	shi		
1 leidwork. 13 3ep - 10 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	ä	cas	tor	tor
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ancashire	-ancashire	Preston	Preston
	Green = statistically significantly better, red = significantly worse	Ľ	'n	۵	Ь
Q.11 In your opinion, which two or	Unweighted Total	425	555	33	48
three, if any, of the following should	Weighted Total	421	545	46	61
Lancashire County Council do in order to reduce alcohol and drug	Stricter punishment for illegal drug dealers	59%	62%	59%	65%
ŭ	Stricter punishment for illegal drug users	46%	42%	39%	40%
•	Better enforcement against underage alcohol sales	43%	n/a	25%	n/a
alcohol and drug misuse)	Drug and alcohol awareness education in school	29%	34%	28%	51%
	Greater reporting of suspicious activities	21%	22%	17%	28%
	Educate parents about alcohol and drug misuse	20%	22%	23%	26%
	More information for people misusing alcohol and drugs	16%	22%	23%	20%
.12 In your opinion, which two or	Local treatment services for alcohol and drug misuse	16%	n/a	11%	n/a
	Local drug services for drug users	12%	15%	16%	24%
	Other	3%	2%	3%	-
	None of these	-	0%	-	-
	Don't know	1%	3%	3%	
Q.12 In your opinion, which two or	Unweighted Total	491	389	44	28
three, if any, of the following should	Weighted Total	487	397	59	36
-	Stricter enforcement of penalties for littering	47%		38%	
	Stricter enforcement of penalties for dog fouling	36%	46%	38%	62%
	Clean streets more regularly	33%	34%	34%	40%
protect the environment)	Recycling facilities in neighbourhoods	26%		34%	
	Plant more trees	24%	19%	24%	15%
	More household waste recycling centres	23%	30%	36%	36%
	Reduce industrial pollution	21%	23%	18%	19%
	Reduce number of car journeys	18%	22%	20%	40%
	Greater information on the local environment	14%	23%	15%	13%
	Advice on conserving energy	13%	19%	12%	20%
	Other	6%	7%	4%	14%
	None of these	1%	0%	-	-
	Don't know	-	3%	-	4%
Q.13 In your opinion, which two or	Unweighted Total	266	220	20	25
three, if any, of the following should	- Weighted Total	258	229	28	34
Lancashire County Council do in	Better access to local dentists	43%	n/a	34%	n/a
order to help people to live healthier	More advice about healthy living	34%	27%	24%	18%
lives? (Base : all who feel it is	Cut down on traffic congestion	31%	32%	55%	39%
important to help people to live healthier lives)	People taking responsibility for their own health	30%	38%	23%	56%
	Reduce industrial air pollution	24%	n/a	25%	n/a
	Improve access to health services	24%	n/a	5%	n/a
	More information about community health services	20%	35%	34%	30%
	Better access to local doctors	19%	27%	15%	6%
	More affordable alternative medicine or therapies	18%	27%	19%	31%
	Improve housing conditions	12%	n/a	22%	n/a
	Other	1%	3%	-	3%
	None of these	-	0%	-	-
	Don't know	1%	4%	6%	4%
L	=	. 70	. 70	U / U	. 70

Life in Langeshire Currey 2007					
Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire County Council			20	2	9
Data Supplied by Ipsos MORI		re	re	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007		shi	shi		
i iolaworki io cop io boo boo.	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Preston	Preston
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	res	res
	Green = statistically significantly better, red = significantly worse				
Q.14 In your opinion, which two or	Unweighted Total	318	260	26	20
three, if any, of the following should Lancashire County Council do in	Weighted Total	330	296	37	30
order to improve employment	More training courses	39%	36%	46%	20%
opportunities? (Base : all who feel it	More investment in industries	38%	38%	20%	46%
is important to improve employment	More flexible job opportunities, e.g. part-time work, job share	34%	32%	29%	46%
opportunities)	Better career advice and support	27%	n/a	16%	n/a
	Improved support for the change from benefits to work	22% 22%	n/a	11% 7%	n/a
	Child care to enable parents to work		28% 17%	7% 4%	16%
	Remove discrimination against gender, race, age, disability, sexual orientation or fait				15%
	Developing skills through leisure and cultural activities	14%	19%	18% 15%	24%
	Developing skills through volunteering opportunities Access to affordable IT facilities	13% 12%	n/a 12%	15%	n/a 6%
	More information	10%	7%	15%	11%
	Other	4%	5%	15%	1170
	Other None of these	4%	5% 1%	_	-
	Don't know	1%	3%	8%	5%
Q.15 In your opinion, which two or	Unweighted Total	347	322	16	22
three, if any, of the following should	Weighted Total	340	329	22	31
Lancashire County Council do in	More information about what the County Council is doing	40%	51%	45%	57%
order to involve local people in	More influence on local decision-making	40%	n/a	30%	n/a
decision making? (Base : all who	More community involvement in preventing crime and disorder	35%	45%	51%	52%
feel it is important to involve local	More community involvement by local councillors	34%	n/a	37%	n/a
people in decision making)	Supporting neighbourhoods to encourage community spirit	30%	n/a	17%	n/a
	More information about how communities can be involved	28%	n/a	20%	n/a
	Encourage communities and service providers to work together	23%	n/a	7%	n/a
	More support for voluntary groups in the local area	20%	n/a	31%	n/a
	Other	1%	2%	-	_
	None of these	-	0%	-	-
	Don't know	1%	4%	5%	3%
Q.16 In your opinion, which two or	Unweighted Total	424	282	44	23
three, if any, of the following should	Weighted Total	435	294	64	36
Lancashire County Council do in	Build more affordable houses to buy	63%	63%	56%	73%
order to provide more affordable	Provide more low cost houses to rent	46%	51%	57%	50%
housing? (Base : all who feel it is	Renovate currently existing or disused buildings	37%	36%	34%	30%
important to provide more affordable housing)	Build new homes on previously developed or derelict land	27%	29%	19%	14%
	Provide somewhere safe for children to play	20%	29%	23%	52%
	Design neighbourhoods to encourage community spirit	16%	16%	14%	29%
	Provide more sharedownership schemes	14%		7%	
	Provide more parking spaces in housing estates	11%	13%	8%	4%
	Fewer planning regulations for new housing	7%	6%	5%	-
	Other	2%	1%	-	-
	None of these	1%	1%	-	-
	Don't know	1%		2%	
Q.17 Do you agree or disagree that	Unweighted Total	2451		200	
you can influence decisions	Weighted Total	2451		278	
affecting your local area? (Base : all	Definitely agree	6%	n/a	2%	n/a
respondents)	Tend to agree	25%	n/a	27%	n/a
	Tend to disagree	34%	n/a	41%	n/a
	Definitely disagree	28%	n/a	24%	n/a
	Don't know	7%	n/a	6%	n/a
	Agree	31%	n/a	30%	n/a
Ī	Disagree	63%	n/a	64%	n/a

Results compiled by Lancashire County	Life in Lancachine Common 2007					
Description	Life in Lancashire Survey 2007		200	003		
District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared for significantly works. In the compared with Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared to significantly selection. In the compared with the com					7	3
District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared for significantly works. In the compared with Lancashire 2007 results are compared with Lancashire 2007 results. Lancashire 2007 results are compared to significantly selection. In the compared with the com	-		ire	ire	500	200
2.18 Exempt Standard Stan			shi	shi		u ,
2.18 Exempt Standard Stan			ca	ca	sto	sto
2.18 Exempt Standard Stan		·	an	an	res	res
No comparation of proups, clubs or organisations to benefit others Ves 16th 16				1		Ь
or organisations to benefit others or five the environment. Have you done and the environment. Have you done and the environment have you done and the environment have you done and the environment have been done and the environment. Have you done and the environment have been done and the environment has been done	• .	-				
the environment. Have you done any formal volunteering in the last 12 months? (Base : all respondents) 20 The rise is last of a number of everyday situations. In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin people of a different ethnic origin on the sat 12 work. At a place of working the sat 12 work of the sat 12 wor		-				
Tormal volunteering in the last 12 Non						
Q.19 Here is a list of a number of veryday situations. In which of heese situations, if any, would you will have set stations, if any, would you will have set you regularly meet and talk with heese situations, if any, would you have you will have set you or you family used or benefited from in the last levely earners, masts or would be services for older people) Q.20 To what extent do you agree or disagree that this local area is a blace where people from different abords, you or you family used or benefited from in the last levely earners and last with leading and the services for older people) Q.21 Which of these services have you or your family used or benefited from services for older people) Q.22 Which of these services have you or your family used or benefited from in the last whey emothers? Q.23 Which of these services have you or your family used or benefited from in the last whey emothers? Q.24 And how satisfied or dissatisfied from services for older people) Q.25 Which of these services have you or your family used or benefited from in the last whey emothers? Q.25 Which of these services have you or your family used or benefited from in the last whey emothers? Q.25 Which of these services have you or your family used or benefited from in the last whey emothers? Q.26 Which of these services have your or your family used or benefited from services for older people and the will be added the people of the people and	formal volunteering in the last 12	No	83%	n/a	85%	n/a
Name Part	months? (Base : all respondents)	Don't know	-	n/a	-	n/a
At the cell shops asy you regularly meet and talk with people of a different ethnic origin to you? (Base : all respondents) At work At restaurants, pubs, cinemas, community centres etc 20% n/a 37% n/a 20% n/a 10% n/a 20%	Q.19 Here is a list of a number of	Unweighted Total	2451		200	
Say you regularly meet and talk with people of a different ethnic origin pulse for a with people of a different ethnic origin and talk with people of a different ethnic origin pulse for weight of language of the folial sugges and talk with people of a different ethnic origin pulse for weight of language of language or language of language o	everyday situations. In which of	Weighted Total	2451		278	
		At the local shops	35%	n/a	51%	n/a
A residurants, pubs., onemas, community centres etc 20% n/a 26% n/a 1 1 1 1 1 1 1 1 1		At work	34%	n/a	37%	n/a
In my neighbourhood At a place of study (e.g. college, school, university) On buses and trains At sports or finess activities At sports or finess activities At sports or finess activities At a place of worship At a relative's home At a place of worship At a relative's home At youth centresciclus Somewhere else None - I do not meet anyone from a different ethnic origin Don't know Don't know Position agree Ordisagree that this local area is a place where people from different backgrounds get on well together? Base : all respondents) Definitely largee Definitely large Definitely largee Definitely largee Definitely largee Definitely largee Definitely largee Definitely largee Definitely larg		At restaurants, pubs, cinemas, community centres etc	20%	n/a	26%	n/a
On buses and trains Al sports or fitness activities Al at a place of worship Al a relative's home Al vouth centres/clubs Somewhere else None - I do not meet anyone from a different ethnic origin Don't know Regulary meet and talk with people of a different ethnic origin On the know Regulary meet and talk with people of a different ethnic origin On the several space where people from different backgrounds get on well together? (Base : all respondents) Definitely Disagree Definitely Disagree Definitely Disagree Don't know To few people in the local area All same backgrounds Agree Disagree Disagr	Jour (Bado : all respondents)	In my neighbourhood	20%	n/a	37%	n/a
At sports or fitness activities At a place of worship At a relative's home At youth centres/clubs Somewhere else None - I do not meet anyone from a different ethnic origin Don't know 1% n/a 3% n/a 3		At a place of study (e.g. college, school, university)	12%	n/a	20%	n/a
At a place of worship At a relative's home At youth centres/clubs Somewhere else None - I do not meet anyone from a different ethnic origin Don't know One - I do not meet anyone from a different ethnic origin Don't know One - I do not meet anyone from a different ethnic origin Don't know One - I do not meet anyone from a different ethnic origin Don't know One - I do not meet anyone from a different ethnic origin Don't know One - I do not meet anyone from a different ethnic origin Don't know One - I do not meet anyone from a different ethnic origin On't know One - I do not meet anyone from a different ethnic origin On't know One of those or well together? Flate to agree Tend to agree Tend to disagree On't know Too few people in the local area All same backgrounds On't know One people in the local area All same backgrounds On't street On't know On't from in the last twelve months? (Base : all respondents) Q.23 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents) Q.24 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents) Q.25 Which of these services have you or your family used or benefited from in the last street well and the well and		On buses and trains	11%	n/a	15%	n/a
At a relative's home Al youth centres/clubs Somewhere else None - I do not meet anyone from a different ethnic origin On't know Regulary meet and talk with people of a different ethnic origin On't know Regulary meet and talk with people of a different ethnic origin On't know Regulary meet and talk with people of a different ethnic origin On't know Regulary meet and talk with people of a different ethnic origin On't know Regulary meet and talk with people of a different ethnic origin On't know Regulary meet and talk with people of a different ethnic origin On't know Regulary meet and talk with people of a different ethnic origin On't know Regulary meet and talk with people of a different ethnic origin On't know Regulary meet and talk with people of a different ethnic origin On't know Regulary meet and talk with people of a different ethnic origin On't know Regulary meet and talk with people of a different ethnic origin On't know Regulary meet and talk with people of a different ethnic origin On't know Regulary meet and talk with people of a different ethnic origin On't know Regulary meet and talk with people of a different ethnic origin On't know On't kno		At sports or fitness activities	9%	n/a	18%	n/a
At youth centres/clubs Somewhere else Somewhere else None - I do not meet anyone from a different ethnic origin Don't know None - I do not meet anyone from a different ethnic origin Don't know None - I do not meet anyone from a different ethnic origin None - I do not meet and talk with people of a different ethnic origin None - I do not meet and talk with people of a different ethnic origin None - I do not meet and talk with people of a different ethnic origin None - I do not meet and talk with people of a different ethnic origin None - I do not weet any origin in the last with people from different backgrounds get on well together? Base : all respondents) Product or well together? Base : all respondents None of the seep opin the local area All same backgrounds Agree Don't know Not agree Don't know Not agree Not not the last twelve months? Base : all respondents) Services for older people with a disability Services for people with a disability Services for adults with mental health problems Services for older people (e.g., home carers, meals on wheels etc.) None of these Don't know		At a place of worship	5%	n/a	6%	n/a
Somewhere else None - I do not meet anyone from a different ethnic origin 28% n/a 14% n/a None - I do not meet anyone from a different ethnic origin 14% n/a 14%		At a relative's home	5%	n/a	8%	n/a
None - I do not meet anyone from a different ethnic origin 28% n/a 14%		At youth centres/clubs	3%	n/a	3%	n/a
Don't know 1% n/a - n/a 1% n/a - n/a 1% n/a 1% 1% 16% n/a 1% 1% 16% 1% 1% 16% 1% 1		Somewhere else	3%	n/a	3%	n/a
Regulary meet and talk with people of a different ethnic origin 70% 1/a 86% 1/a		None - I do not meet anyone from a different ethnic origin	28%	n/a	14%	n/a
Description Color		Don't know	1%	n/a	-	n/a
Definitely agree Definitely Disagree Definitel		Regulary meet and talk with people of a different ethnic origin	70%	n/a	86%	n/a
Definitely agree 11% 15% 14%	Q.20 To what extent do you agree	Unweighted Total	2451	2447	200	204
Description Services for older people Careers Ca	or disagree that this local area is a	Weighted Total	2451	2447	278	277
Eind to disagree 4,2		Definitely agree	11%	15%	14%	14%
Tend to disagree 9% 10% 12% 11% 11% 17% 16%		Tend to agree	42%	45%	55%	41%
Don't know	(base : all respondents)	Tend to disagree	9%	10%	12%	11%
Too few people in the local area All same backgrounds Agree Disagree Disagr		Definitely Disagree	4%	5%	2%	6%
All same backgrounds Agree Disagree Dis		Don't know	9%	3%	5%	1%
Agree Disagree Disagr		Too few people in the local area	16%	11%	7%	16%
Disagree 13% 15% 15% 17% Net agree 40% 45% 55% 38% 200 38% 2451 1541 200 151 278 175 278 175 278		All same backgrounds	9%	10%	4%	10%
Net agree 40% 45% 55% 38% 38% Q.23 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents) Services for older people Services for older people Services for adults with mental health problems 6% 4% 10% 5% 5% 5% 2% 5% 5% 5% 2% 5% 5		Agree	53%	60%	69%	55%
Unweighted Total Very Services have you or your family used or benefited from in the last twelve months? (Base : all respondents) Unweighted Total Veighted Total Veig		Disagree	13%	15%	15%	17%
Value Valu		Net agree	40%	45%	55%	38%
Services for older people Services for older people Services for older people Services for eadults with mental health problems Services for adults with mental health problems Services for adults with learning disabilities Services for carers Services for	Q.23 Which of these services have	Unweighted Total	2451	1541	200	151
Services for people with a disability 12% 8% 13% 9% 13% 9% 13% 9% 13% 9% 13% 9% 13% 9% 13% 9% 13% 13% 9% 13% 13% 9% 13%	you or your family used or benefited	Weighted Total	2451	1541	278	175
Services for people with a disability 12% 8% 13% 9% 13% 5% 5% 2% 5% 5% 2% 5% 5	from in the last twelve months?	Services for older people	14%	9%	15%	6%
Services for adults with learning disabilities 2% 5% 2% 5% 5% 5% 5% 5%	(Base : all respondents)	Services for people with a disability	12%	8%	13%	9%
Services for carers 6% n/a 8% n/a None of these 72% 77% 66% 78% 78% 72% 77% 66% 78% 72% 77% 77% 66% 78% 72% 77%		Services for adults with mental health problems	6%	4%	10%	5%
None of these		Services for adults with learning disabilities	2%	5%	2%	5%
Don't know User 28% - 34% - 28% - 34% - 28% - 34% - 28% - 34% - 28% - 34% - 28% - 34% - 28% - 34% - 28% - 34% - 28% - 34% - 28% - 34% - 28% - 34% - 28% - 34% -		Services for carers	6%	n/a	8%	n/a
User 28% - 34% -		None of these	72%	77%	66%	78%
Q.24a And how satisfied or dissatisfied are you with Unweighted Total 359 150 31 11 Services for older people (e.g. home carers, meals on wheels etc.) (Base all who have used or benefited from services for older people) 23% 34% 26% 46% Neither satisfied nor dissatisfied fairly dissatisfied 9% 3% 12% - Fairly dissatisfied Very dissatisfied Don't know 7% 4% - - Satisfied Dissatisfied 70% 74% 85% 78% Dissatisfied 15% 18% 3% 22%		Don't know	-	-	-	-
dissatisfied are you with Weighted Total 342 143 41 11 Services for older people (e.g. home carers, meals on wheels etc.) (Base: all who have used or benefited from services for older people) 47% 40% 59% 32% Neither satisfied nor dissatisfied Fairly dissatisfied 9% 3% 12% - Fairly dissatisfied Very dissatisfied Don't know 7% 4% - - Satisfied Dissatisfied 70% 74% 85% 78% Dissatisfied Dissatisfied Dissatisfied Dissatisfied 15% 18% 3% 22%		User	28%	-	34%	-
Very satisfied Very	Q.24a And how satisfied or	Unweighted Total	359	150	31	11
carers, meals on wheels etc.) (Base: all who have used or benefited from services for older people) Fairly satisfied 47% 40% 59% 32% Neither satisfied nor dissatisfied 8% 9% - 12% Fairly dissatisfied 8% 9% - 12% Very dissatisfied 6% 10% 3% 11% Don't know 7% 4% - - Satisfied 70% 74% 85% 78% Dissatisfied 15% 18% 3% 22%	dissatisfied are you with	Weighted Total	342	143	41	11
Fairly Satisfied from services for older people) 41% 40% 59% 32% Neither satisfied nor dissatisfied Fairly dissatisfied 8% 9% - 12% Very dissatisfied 6% 10% 3% 11% Don't know 7% 4% - - Satisfied 70% 74% 85% 78% Dissatisfied 15% 18% 3% 22%		Very satisfied	23%	34%	26%	46%
Neither satisfied nor dissatisfied 9% 3% 12% - 12%		Fairly satisfied	47%	40%	59%	32%
Fairly dissatisfied 8% 9% - 12% Very dissatisfied 6% 10% 3% 11% Don't know 7% 4% Satisfied 70% 74% 85% 78% Dissatisfied 15% 18% 3% 22%		Neither satisfied nor dissatisfied	9%	3%	12%	-
Don't know 7% 4% - - Satisfied 70% 74% 85% 78% Dissatisfied 15% 18% 3% 22%	za za. sidoi poopio)	Fairly dissatisfied	8%	9%	-	12%
Satisfied 70% 74% 85% 78% Dissatisfied 15% 18% 3% 22%		Very dissatisfied	6%	10%	3%	11%
Dissatisfied 15% 18% 3% 22%		Don't know	7%	4%	-	-
		Satisfied	70%	74%	85%	78%
Net satisfied 55% 56% 82% 55%		Dissatisfied	15%	18%	3%	22%
		Net satisfied	55%	56%	82%	55%

Life in Lancashire Survey 2007		7	33		
Results compiled by Lancashire		2007	2003		
County Council				07	03
Data Supplied by Ipsos MORI		ire	ire	2007	2003
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire		_
	District 2007 results are compared for significant differences with Lancashire 2007	g	g	ţ	ţ
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	au	ä	Preston	Preston
	Green = statistically significantly better, red = significantly worse	Ľ	Γί	P	P
Q.24b And how satisfied or	Unweighted Total	305	120	27	16
dissatisfied are you with Services	Weighted Total	299	124	37	16
for people with a disability (Base :	Very satisfied	28%	30%	21%	42%
all who have used or benefited from	Fairly satisfied	44%	39%	65%	33%
services for people with a disability)	•		5%	4%	
	Neither satisfied nor dissatisfied	6%			-
	Fairly dissatisfied	12%	8%	7%	13%
	Very dissatisfied	6%	7%	3%	11%
	Don't know	4%	11%	-	-
	Satisfied	72%	69%	86%	76%
	Dissatisfied	18%	15%	10%	24%
	Net satisfied	54%	53%	76%	51%
Q.24c And how satisfied or	Unweighted Total	128	58	19	8
dissatisfied are you with		135	59	27	
Services for adults with mental	Weighted Total				8
health problems (Base : all who	Very satisfied	25%	32%	48%	32%
have used or benefited from	Fairly satisfied	35%	28%	32%	29%
services for people with mental	Neither satisfied nor dissatisfied	6%	5%	5%	17%
health problems)	Fairly dissatisfied	18%	16%	5%	22%
, ,	Very dissatisfied	10%	16%	10%	-
	Don't know	6%	3%	- 1	-
	Satisfied	60%	60%	80%	61%
	Dissatisfied	28%	31%	15%	22%
	Net satisfied	32%	29%	65%	39%
Q.24d And how satisfied or	Unweighted Total	52	69	4	9
dissatisfied are you with Services	Weighted Total	54	71	6	9
for adults with learning disabilities (Base : all who have used or	Very satisfied	21%	29%	24%	29%
benefited from services for people	Fairly satisfied	36%	39%	28%	39%
with learning disabilities)	Neither satisfied nor dissatisfied	9%	5%	-	10%
with learning disabilities)	Fairly dissatisfied	10%	5%	24%	22%
	Very dissatisfied	10%	16%	_	_
	Don't know	15%	6%	23%	_
				53%	
	Satisfied	56%	68%		69%
	Dissatisfied	20%	21%	24%	22%
	Net satisfied	37%	47%	29%	47%
Q.24e And how satisfied or	Unweighted Total	153	-	16	
dissatisfied are you with	Weighted Total	157	-	22	
Services for carers (Base : all who	Very satisfied	21%	n/a	28%	n/a
have used or benefited from	Fairly satisfied	40%	n/a	35%	n/a
services for carers)	Neither satisfied nor dissatisfied	9%	n/a	12%	n/a
	Fairly dissatisfied	13%	n/a	6%	n/a
	·	9%		12%	
	Very dissatisfied		n/a		n/a
	Don't know	8%	n/a	7%	n/a
	Satisfied	62%	n/a	63%	n/a
	Dissatisfied	21%	n/a	17%	n/a
			n/a	45%	n/a
	Net satisfied	40%		70	37
Q.25 And overall, do you think that	Unweighted Total	40% 683	341	70	
Q.25 And overall, do you think that the social services you have used or	Unweighted Total		341 342	95	38
the social services you have used or benefited from have got better or	Unweighted Total	683		95	38 31 %
the social services you have used or benefited from have got better or worse over the last two years or so,	Unweighted Total Weighted Total Got better	683 676 26%	342 26 %	95 31%	31%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same?	Unweighted Total Weighted Total Got better Got worse	683 676 26% 12%	342 26% 15%	95 31% 4%	31% 17%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or	Unweighted Total Weighted Total Got better Got worse Stayed the same	683 676 26% 12% 45%	342 26% 15% 41%	95 31% 4% 48%	31% 17% 45%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one adult	Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know	683 676 26% 12% 45% 17%	342 26% 15%	95 31% 4% 48% 18%	31% 17%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one adult Q.26 Which of these services have	Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total	683 676 26% 12% 45% 17%	342 26% 15% 41% 18%	95 31% 4% 48% 18%	31% 17% 45%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited	Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know	683 676 26% 12% 45% 17%	342 26% 15% 41%	95 31% 4% 48% 18%	31% 17% 45%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total	683 676 26% 12% 45% 17%	342 26% 15% 41% 18%	95 31% 4% 48% 18%	31% 17% 45%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited	Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total	683 676 26% 12% 45% 17% 2451 2451	342 26% 15% 41% 18%	95 31% 4% 48% 18% 200 278	31% 17% 45% 8%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service)	683 676 26% 12% 45% 17% 2451 2451	342 26% 15% 41% 18%	95 31% 4% 48% 18% 200 278 18%	31% 17% 45% 8%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs Services for vulnerable children and families	683 676 26% 12% 45% 17% 2451 2451 13% 5% 2%	342 26% 15% 41% 18%	95 31% 4% 48% 18% 200 278 18% 7% 1%	31% 17% 45% 8%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs Services for young offenders	683 676 26% 12% 45% 17% 2451 2451 13% 5% 2% 1%	342 26% 15% 41% 18%	95 31% 4% 48% 18% 200 278 18% 7% 1% 2%	31% 17% 45% 8%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs Services for young offenders None of these	683 676 26% 12% 45% 17% 2451 13% 5% 2% 1% 81%	342 26% 15% 41% 18%	95 31% 4% 48% 18% 200 278 18% 7% 1%	31% 17% 45% 8%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs Services for young offenders	683 676 26% 12% 45% 17% 2451 2451 13% 5% 2% 1%	342 26% 15% 41% 18%	95 31% 4% 48% 18% 200 278 18% 7% 1% 2%	31% 17% 45% 8%

Life in Lancashire Survey 2007		70	33		
Results compiled by Lancashire		2007	2003		
County Council				2	2003
Data Supplied by Ipsos MORI		ie	ire	2007	l ă
Fieldwork: 15 Sep - 16 Dec 2007		ÿ	ÿ		
Fieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	ä	ä	ō	ō
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	nc	nc	st	st
	Green = statistically significantly better, red = significantly worse	Lancashire	Lancashire	Preston	Preston
0.07- 411					
Q.27a And how satisfied or	Unweighted Total	287	122	33	6
dissatisfied are you with	Weighted Total	317	125	50	8
Services for young people (e.g.	Very satisfied	30%	23%	35%	36%
youth clubs, youth projects,	Fairly satisfied	46%	33%	51%	54%
Connexions Service)	Neither satisfied nor dissatisfied	5%	11%	9%	10%
(Base : all who have used or					
benefited from services for young	Fairly dissatisfied	10%	21%	6%	-
people)	Very dissatisfied	6%	11%	-	-
	Don't know	2%	1%	-	-
	Satisfied	77%	55%	85%	90%
	Dissatisfied	16%	32%	6%	-
			ŀ		
	Net satisfied	60%	23%	79%	90%
Q.27b And how satisfied or	Unweighted Total	103	-	14	
dissatisfied are you with	Weighted Total	113	-	19	
Services for children with additional	Very satisfied	29%	-	26%	n/a
needs (Base : all who have used or	Fairly satisfied	43%	_	59%	
benefited from services for children	•			59%	n/a
with additional needs)	Neither satisfied nor dissatisfied	7%	-	-	n/a
·	Fairly dissatisfied	10%	-	7%	n/a
	Very dissatisfied	7%	-	-	n/a
	Don't know	3%	_	7%	n/a
	Satisfied	72%	_	86%	n/a
	Dissatisfied	18%	-	7%	n/a
	Net satisfied	54%	-	78%	n/a
Q.27c And how satisfied or	Unweighted Total	41	30	2	4
dissatisfied are you with Services	Weighted Total	43	31	3	4
for vulnerable children and families	Very satisfied	20%	27%	52%	-
(Base : all who have used or	· ·			32%	
benefited from services for	Fairly satisfied	32%	27%	-	66%
vulnerable children and families)	Neither satisfied nor dissatisfied	17%	14%	48%	-
,	Fairly dissatisfied	19%	14%	-	16%
	Very dissatisfied	13%	14%	_	18%
	Don't know	1070	4%	-	-
	Satisfied	52%	54%	52%	66%
	Dissatisfied	32%	27%	-	34%
	Net satisfied	20%	27%	52%	32%
Q.27d And how satisfied or	Unweighted Total	22	12	3	1
dissatisfied are you with	Weighted Total	25	13	4	1
Services for young offenders (Base					
: all who have used or benefited	Very satisfied	12%	-	67%	-
from services for young offenders)	Fairly satisfied	25%	18%	33%	-
	Neither satisfied nor dissatisfied	6%	19%	-	-
	Fairly dissatisfied	24%	10%	-	-
	Very dissatisfied	17%	31%	_	100%
	Don't know	16%	22%		
				4000/	<u> </u>
	Satisfied	37%	18%	100%	
	Dissatisfied	41%	41%	-	100%
	Net satisfied			100%	L-
Q.28 And overall, do you think that	Unweighted Total	391	-	45	
the children's services you have	Weighted Total	429		67	
used or benefited from have got	Got better	33%	-	23%	n/a
better or worse over the last two					
years or so, or have they stayed the	Got worse	9%	-	4%	n/a
same? (Base : all who have used or	Stayed the same	40%	-	35%	n/a
benefited from at least one	Don't know	14%	-	30%	n/a
Q.29 Which of these services have	Unweighted Total	2451	1541	200	151
you or your family used or benefited	Weighted Total	2451	1541	278	175
from in the last twelve months?					
(Base : all respondents)	Nursery schools	14%	14%	15%	11%
	Primary schools	27%	26%	25%	29%
	Secondary schools	23%	21%	25%	18%
	Special schools * (Support for children with special needs in 2003)	2%	4%	3%	5%
	Services for families and younger children (e.g. surestart childcare centres, children's	5%	n/a	9%	n/a
	None of these	56%	47%	54%	51%
	Don't know	1%	2%	-	-
	User	43%	-	45%	-
		•	•		_

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Life in Lancashire Survey 2007		07	03		
Results compiled by Lancashire		2007	2003		
County Council				2007	2003
Data Supplied by Ipsos MORI		hir	hir		20
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Preston	Preston
	District 2007 results are compared for significant differences with Lancashire 2007	ဌ	JC	stc	stc
	results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	-a	-a	J.	P.
Q.30a And how satisfied or				30	
dissatisfied are you with	Unweighted Total	338	205		17
Nursery schools (Base : all who	Weighted Total	354	213	43	18
have used or benefited from nursery	Very satisfied	55%	63%	51%	60%
schools)	Fairly satisfied	36%	30%	38%	16%
5555.57	Neither satisfied nor dissatisfied	1%	2%	-	-
	Fairly dissatisfied	4%	3%	-	10%
	Very dissatisfied	-	1%	-	-
	Don't know	3%	2%	10%	14%
	Satisfied	90%	93%	90%	76%
	Dissatisfied	5%	4%	_	10%
	Net satisfied	85%	89%	90%	66%
Q.30b And how satisfied or			380	49	
dissatisfied are you with	Unweighted Total	662		-	41
Primary schools (Base : all who	Weighted Total	670	394	68	51
have used or benefited from primary	Very satisfied	52%	52%	45%	51%
schools)	Fairly satisfied	39%	39%	43%	37%
]	Neither satisfied nor dissatisfied	4%	3%	4%	6%
	Fairly dissatisfied	3%	3%	4%	2%
	Very dissatisfied	1%	1%	2%	2%
	Don't know	1%	1%	2%	3%
	Satisfied	91%	91%	88%	88%
	Dissatisfied	4%	4%	6%	4%
	Net satisfied	87%	87%	82%	84%
Q.30c And how satisfied or	Unweighted Total	535	303	49	26
dissatisfied are you with	Weighted Total	556	320	68	32
Secondary schools (Base : all who					
have used or benefited from	Very satisfied	43%	37%	31%	33%
secondary schools)	Fairly satisfied	41%	44%	55%	52%
· ,	Neither satisfied nor dissatisfied	6%	5%	4%	-
	Fairly dissatisfied	6%	7%	8%	10%
	Very dissatisfied	3%	4%	2%	5%
	Don't know	2%	3%	-	-
	Satisfied	84%	81%	86%	85%
	Dissatisfied	9%	11%	10%	15%
	Net satisfied	75%	69%	76%	70%
Q.30d And how satisfied or	Unweighted Total	46	66	7	7
dissatisfied are you with	Weighted Total	49	67	10	8
Special schools * (Support for	Very satisfied	47%	36%	53%	31%
children with special needs in 2003)	•				
(Base : all who have used or	Fairly satisfied	39%	34%	29%	47%
benefited from special schools)	Neither satisfied nor dissatisfied	5%	5%	18%	-
	Fairly dissatisfied	1%	12%	-	7%
	Very dissatisfied	2%	8%	-	14%
	Don't know	5%	4%	-	-
	Satisfied	86%	70%	82%	79%
	Dissatisfied	4%	21%	-	21%
	Net satisfied	83%	50%	82%	57%
Q.30e And how satisfied or	Unweighted Total	108	-	17	
dissatisfied are you with	Weighted Total	118	-	24	
Services for families and younger	Very satisfied	56%	n/a	53%	n/a
children (e.g. surestart childcare	Fairly satisfied	33%	n/a	35%	n/a
centres, children's centres) (Base :	Neither satisfied nor dissatisfied	4%	n/a	6%	n/a
all who have used or benefited from	Fairly dissatisfied	2%	n/a	-	n/a
services for families and younger	Very dissatisfied	∠ /0	n/a n/a	-	n/a
children)	•	40/			
	Don't know	4%	n/a	5%	n/a
	Satisfied	89%	n/a	89%	n/a
	Dissatisfied	2%	n/a	-	n/a
	Net satisfied	87%	n/a	89%	n/a
Q.31 And overall, do you think that	Unweighted Total	1019	745	90	71
the education services you have	Weighted Total	1053	783	126	86
used or benefited from have got	Got better	43%	36%	42%	32%
better or worse over the last two	Got worse	8%	10%	7%	11%
years or so, or have they stayed the	Stayed the same	36%	40%	35%	40%
same? (Base : all who have used or	Don't know	12%	13%	14%	17%
benefited from at least one Young		12/0	.070	. 7 70	. , /0

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Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		
County Council				2007	93
Data Supplied by Ipsos MORI		I È	ı≟	20	20
Fieldwork: 15 Sep - 16 Dec 2007	District 0007	Lancashire	Lancashire	Preston	Preston 2003
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	ž	ü	ste	ste
	Green = statistically significantly better, red = significantly worse	La	La	Pre	Pre
Q.32 Which of these services have	Unweighted Total	2451	1541	200	151
you or your family used or benefited	Weighted Total	2451	1541	278	175
from in the last twelve months?	Libraries	58%	61%	47%	57%
(Base : all respondents)	Museums	19%	21%	19%	
			7%		32%
	Support for the arts	6%		6%	7%
	Adult education	17%	8%	18%	4%
	Registration of births, deaths and marriages	17%	15%	25%	20%
	Welfare rights	9%	7%	11%	7%
	County Information Centres	14%	8%	12%	8%
	None of these	27%	-	30%	-
	Don't know	-	-	-	-
	User	73%	-	69%	-
Q.33a And how satisfied or	Unweighted Total	1426	921	95	85
dissatisfied are you with	Weighted Total	1419	939	131	100
Libraries (Base : all who have used	Very satisfied	59%	56%	56%	56%
or benefited from libraries)	Fairly satisfied	35%	38%	43%	37%
	Neither satisfied nor dissatisfied	3%	1%	-	1%
	Fairly dissatisfied	2%	3%	-	2%
	Very dissatisfied	1%	1%	_	_
	Don't know	1%	1%	1%	4%
	Satisfied	94%	94%	99%	93%
	Dissatisfied	3%	3%	33 /0	2%
	Net satisfied	91%	91%	99%	91%
Q.33b And how satisfied or			302	39	
dissatisfied are you with	Unweighted Total	450			47
Museums (Base : all who have used	Weighted Total	458	324	53	55
or benefited from museums)	very satisfied	47%	47%	58%	63%
	Fairly satisfied	46%	42%	39%	23%
	Neither satisfied nor dissatisfied	3%	4%	2%	6%
	Fairly dissatisfied	2%	4%	-	5%
	Very dissatisfied	-	2%	-	-
	Don't know	1%	2%	-	3%
	Satisfied	94%	89%	98%	86%
	Dissatisfied	2%	6%	-	5%
	Net satisfied	92%	83%	98%	81%
Q.33c And how satisfied or	Unweighted Total	150	96	11	10
dissatisfied are you with	Weighted Total	158	107	15	12
Support for the arts (Base : all who	Very satisfied	28%	28%	26%	17%
have used or benefited from support	Fairly satisfied	49%	51%	74%	50%
for the arts)	Neither satisfied nor dissatisfied	5%	6%	-	-
	Fairly dissatisfied	14%	9%	-	22%
	Very dissatisfied	2%	2%	_	11%
	Don't know	2%	4%	_	
	Satisfied	77%	79%	100%	67%
	Dissatisfied	16%	11%	.0070	33%
	Net satisfied	60%	68%	100%	33%
Q.33d And how satisfied or	Unweighted Total	382	240	35	26
dissatisfied are you with	Weighted Total	409	261	50	33
	-				
Adult education (Base : all who	Very satisfied	44%	40%	50% 36%	47%
Adult education (Base : all who have used or benefited from adult	Fairly actionical			3h'%	38%
	Fairly satisfied	42%	48%		
have used or benefited from adult	Neither satisfied nor dissatisfied	5%	3%	3%	-
have used or benefited from adult	Neither satisfied nor dissatisfied Fairly dissatisfied	5% 5%	3% 5%	3% 9%	- 11%
have used or benefited from adult	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied	5% 5% 3%	3% 5% 2%	3% 9% -	-
have used or benefited from adult	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know	5% 5% 3% 1%	3% 5% 2% 3%	3% 9% - 2%	- 5%
have used or benefited from adult	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied	5% 5% 3%	3% 5% 2%	3% 9% -	-
have used or benefited from adult	Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know	5% 5% 3% 1%	3% 5% 2% 3%	3% 9% - 2%	- 5%

Life in Lancashire Survey 2007					
		20	03		
Results compiled by Lancashire		2007	2003		
County Council				2007	2003
Data Supplied by Ipsos MORI		Lancashire	Lancashire		20
Fieldwork: 15 Sep - 16 Dec 2007	D:	asl	asl	Preston	Preston
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	nca	nce	stc	stc
	Green = statistically significantly better, red = significantly worse	[a]	_a	Pre	Pre
Q.33e And how satisfied or		390	230	50	28
dissatisfied are you with	Unweighted Total Weighted Total	418	234	70	34
Registration of births, deaths and	-		-		
marriages (Base : all who have used	Very satisfied	51%	39%	36%	42%
or benefited from registration of	Fairly satisfied	40%	51%	56%	41%
births, deaths and marriages)	Neither satisfied nor dissatisfied	4%	6%	6%	14%
	Fairly dissatisfied	2%	1%	-	-
	Very dissatisfied	1%	2%	2%	-
	Don't know	2%	2%	-	3%
	Satisfied	91%	90%	92%	83%
	Dissatisfied	3%	3%	2%	-
	Net satisfied	88%	87%	90%	83%
Q.33f And how satisfied or	Unweighted Total	215	106	21	11
dissatisfied are you with Welfare	Weighted Total	216	106	31	13
rights (Base : all who have used or	Very satisfied	37%	35%	26%	32%
benefited from welfare rights)	Fairly satisfied	50%	44%	60%	49%
	Neither satisfied nor dissatisfied	3%	5%	4%	10%
	Fairly dissatisfied	4%	10%	5%	9%
	Very dissatisfied	3%	1%	_	_
	Don't know	3%	4%	5%	
	Satisfied	87%	79%	86%	81%
	Dissatisfied	7%	12%	5%	9%
	Net satisfied	80%	68%	81%	72%
Q.33g And how satisfied or	Unweighted Total	357	117	24	10
dissatisfied are you with County	Weighted Total	334	122	33	13
Information Centres (Base : all who	Very satisfied	35%	29%	35%	42%
have used or benefited from County	•	50%	52%	62%	41%
Information Centres)	Fairly satisfied		4%	0270	18%
	Neither satisfied nor dissatisfied	7%		-	10%
	Fairly dissatisfied	4%	4%	-	-
	Very dissatisfied	-	-	-	-
	Don't know	3%	10%	-	-
	Satisfied	85%	81%	97%	82%
	Dissatisfied	4%	5%	-	-
	Net satisfied	82%	77%	97%	82%
Q.34 And overall, do you think that	Unweighted Total	1768	1570	138	127
the community services you have used or benefited from have got	Weighted Total	1780	1598	193	176
better or worse over the last two	Got better	31%	37%	28%	29%
years or so, or have they stayed the	Got worse	5%	6%	5%	5%
same? (Base : all who have used or	Stayed the same	49%	46%	47%	57%
,	Don't know	14%	10%	18%	9%
benefited from at least one				200	151
Q.35 Which of these services have	Unweighted Total	2451	1541	200	
Q.35 Which of these services have you or your family used or benefited	Unweighted Total		1541 1541	278	175
Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total	2451			175 23%
Q.35 Which of these services have you or your family used or benefited	Unweighted Total Weighted Total	2451 2451	1541	278	
Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Cycle facilities (e.g. cycle paths)	2451 2451 22%	1541 20%	278 24%	23%
Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc)	2451 2451 22% 45%	1541 20% 43%	278 24% 36%	23% 35%
Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way	2451 2451 22% 45% 47%	1541 20% 43% 44%	278 24% 36% 37%	23% 35% 45%
Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way Local tips or household waste recycling centres Doorstep recycling collections	2451 2451 22% 45% 47% 67%	1541 20% 43% 44% 62%	278 24% 36% 37% 53%	23% 35% 45% 57%
Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way Local tips or household waste recycling centres Doorstep recycling collections Other recycling facilities	2451 2451 22% 45% 47% 67% 83% 32%	1541 20% 43% 44% 62% n/a 64%	278 24% 36% 37% 53% 81% 40%	23% 35% 45% 57% n/a 60%
Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way Local tips or household waste recycling centres Doorstep recycling collections Other recycling facilities Support for local businesses	2451 2451 22% 45% 47% 67% 83% 32% 5%	1541 20% 43% 44% 62% n/a 64% 3%	278 24% 36% 37% 53% 81% 40% 5%	23% 35% 45% 57% n/a 60% 4%
Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way Local tips or household waste recycling centres Doorstep recycling collections Other recycling facilities Support for local businesses Trading standards (including food quality and consumer advice)	2451 2451 22% 45% 47% 67% 83% 32% 5%	1541 20% 43% 44% 62% n/a 64% 3% 4%	278 24% 36% 37% 53% 81% 40% 5% 3%	23% 35% 45% 57% n/a 60% 4% 2%
Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way Local tips or household waste recycling centres Doorstep recycling collections Other recycling facilities Support for local businesses Trading standards (including food quality and consumer advice) Planning services (e.g. planning for future development in the county, not planning p	2451 2451 22% 45% 47% 67% 83% 32% 5% 5% 7%	1541 20% 43% 44% 62% n/a 64% 3% 4%	278 24% 36% 37% 53% 81% 40% 5% 3% 6%	23% 35% 45% 57% n/a 60% 4% 2% 3%
Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way Local tips or household waste recycling centres Doorstep recycling collections Other recycling facilities Support for local businesses Trading standards (including food quality and consumer advice) Planning services (e.g. planning for future development in the county, not planning p None of these	2451 2451 22% 45% 47% 67% 83% 32% 5%	1541 20% 43% 44% 62% n/a 64% 3% 4% 4% n/a	278 24% 36% 37% 53% 81% 40% 5% 3%	23% 35% 45% 57% n/a 60% 4% 2% 3% n/a
Q.35 Which of these services have you or your family used or benefited from in the last twelve months?	Unweighted Total Weighted Total Cycle facilities (e.g. cycle paths) Countryside recreation (e.g. country parks, picnic sites etc) Footpaths, bridleways and rights of way Local tips or household waste recycling centres Doorstep recycling collections Other recycling facilities Support for local businesses Trading standards (including food quality and consumer advice) Planning services (e.g. planning for future development in the county, not planning p	2451 2451 22% 45% 47% 67% 83% 32% 5% 5% 7%	1541 20% 43% 44% 62% n/a 64% 3% 4%	278 24% 36% 37% 53% 81% 40% 5% 3% 6%	23% 35% 45% 57% n/a 60% 4% 2% 3%

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Life in Lancashire Survey 2007		0	03		
Results compiled by Lancashire		2007	2003	_	
County Council				2007	2003
Data Supplied by Ipsos MORI		Lancashire	Lancashire		20
Fieldwork: 15 Sep - 16 Dec 2007		ast	1SF	Preston	Preston
	District 2007 results are compared for significant differences with Lancashire 2007	يق	يق	stc	stc
	results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	.a	e.	e e	re
Q.36a And how satisfied or	Unweighted Total	2451	2447	200	204
dissatisfied are you with	Weighted Total	2451	2447	278	277
Street lighting (Base : all respondents)	Very satisfied	24%	25%	23%	35%
respondents)	Fairly satisfied	55%	52%	52%	45%
	Neither satisfied nor dissatisfied	6%	4%	4%	3%
	Fairly dissatisfied	8%	12%	10%	12%
	Very dissatisfied	4%	6%	3%	5%
	Don't know	1%	1%	6%	-
	Satisfied	79%	77%	74%	80%
	Dissatisfied	13%	17%	14%	17%
	Net satisfied	66%	60%	61%	63%
Q.36b And how satisfied or			2447	200	204
dissatisfied are you with	Unweighted Total	2451			
Road maintenance and repairs	Weighted Total	2451	2447	278	277
(Base : all respondents)	Very satisfied	7%	8%	9%	12%
(2000 rum roopemueme)	Fairly satisfied	39%	38%	42%	42%
	Neither satisfied nor dissatisfied	14%	12%	10%	15%
	Fairly dissatisfied	23%	23%	23%	18%
	Very dissatisfied	15%	18%	11%	12%
	Don't know	2%	2%	6%	1%
	Satisfied	46%	45%	51%	54%
	Dissatisfied	38%	41%	34%	29%
	Net satisfied	9%	5%	17%	25%
Q.36c And how satisfied or	Unweighted Total	2451	2447	200	204
dissatisfied are you with	- Weighted Total	2451	2447	278	277
Pavement maintenance (Base : all	Very satisfied	6%	7%	6%	13%
respondents)	Fairly satisfied	40%	40%	46%	45%
	Neither satisfied nor dissatisfied	14%	12%	11%	13%
	Fairly dissatisfied	21%	21%	20%	18%
	Very dissatisfied	15%	17%	11%	11%
	Don't know	2%	2%	6%	1%
	Satisfied		47%	51%	58%
	Dissatisfied	46% 36%	39%	31%	29%
	Net satisfied	10%	8%	21%	29%
Q.36e And how satisfied or	Unweighted Total	2451	2447	200	204
dissatisfied are you with Traffic management (e.g. signs and	Weighted Total	2451	2447	278	277
signalling) (Base : all respondents)	Very satisfied	7%	7%	6%	8%
	Fairly satisfied	48%	49%	37%	46%
	Neither satisfied nor dissatisfied	18%	17%	25%	20%
	Fairly dissatisfied	13%	13%	16%	17%
	Very dissatisfied	8%	8%	8%	3%
	Don't know	5%	6%	8%	5%
	Satisfied	55%	56%	43%	54%
	Dissatisfied	22%	22%	24%	20%
	Net satisfied	33%	34%	19%	34%
Q.36f And how satisfied or	Unweighted Total	2451	2447	200	204
dissatisfied are you with	- Weighted Total	2451	2447	278	277
Traffic calming measures (Base : all	Very satisfied	4%	5%	3%	6%
respondents)	Fairly satisfied	34%	34%	32%	32%
	Neither satisfied nor dissatisfied	20%	17%	29%	14%
	Fairly dissatisfied	21%	22%	13%	28%
	Very dissatisfied	14%	16%	11%	15%
	Don't know		6%	11%	6%
	Satisfied	7%			
	Dissatisfied	38%	39%	35%	37%
	IU/SSAUSURU	35%	38%	24%	43%
	Net satisfied	3%	0%	11%	-6%

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Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20	_	
County Council				2007	2003
Data Supplied by Ipsos MORI		Ρį	Ξ	7(7(
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 years to are compared for significant differences with Lancachine 2007	Lancashire	Lancashire	Preston	Preston
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	nc	nc	st	st
	Green = statistically significantly better, red = significantly worse	La	La	Pre	Pre
Q.36g And how satisfied or	Unweighted Total	2451	2447	200	204
dissatisfied are you with	Weighted Total	2451	2447	278	277
Road safety (Base : all	Very satisfied	4%	4%	6%	4%
respondents)	1 *	44%	46%	43%	36%
	Fairly satisfied Neither satisfied nor dissatisfied	20%	17%	25%	20%
		17%		14%	
	Fairly dissatisfied		18%		23%
	Very dissatisfied	10%	10%	6%	12%
	Don't know	4%	5%	6%	4%
	Satisfied	48%	50%	48%	41%
	Dissatisfied	27%	28%	21%	35%
	Net satisfied	21%	22%	28%	6%
Q.36h And how satisfied or	Unweighted Total	502	281	48	34
dissatisfied are you with	Weighted Total	549	315	66	40
Cycle facilities (e.g. cycle paths)	Very satisfied	19%	17%	23%	4%
(Base : all who have used or benefited from cycle facilities)	Fairly satisfied	47%	43%	55%	43%
benefited from cycle facilities,	Neither satisfied nor dissatisfied	10%	11%	4%	12%
	Fairly dissatisfied	11%	13%	10%	16%
	Very dissatisfied	10%	12%	4%	23%
	Don't know	3%	2%	4%	2%
	Satisfied	66%	61%	78%	47%
	Dissatisfied	21%	25%	14%	39%
	Net satisfied	45%	35%	64%	8%
Q.36i And how satisfied or	Unweighted Total	1116	636	71	53
dissatisfied are you with	Weighted Total	1106	662	99	62
Countryside recreation (e.g. country		33%	27%	21%	32%
parks, picnic sites etc) (Base : all	Fairly satisfied	54%	54%	65%	47%
who have used or benefited from	Neither satisfied nor dissatisfied	6%	7%	7%	6%
countryside recreation)	Fairly dissatisfied	4%	7%	3%	4%
	Very dissatisfied	1%	3%	-	4%
	Don't know	1%	2%	2%	6%
	Satisfied	87%	82%	86%	80%
	Dissatisfied	5%	10%	3%	9%
	Net satisfied	82%	72%	83%	71%
Q.36j And how satisfied or	Unweighted Total	1134	662	75	66
dissatisfied are you with Footpaths, bridleways and rights of	Weighted Total	1145	682	104	78
way (Base : all who have used or	Very satisfied	22%	21%	21%	24%
benefited from footpaths,	Fairly satisfied	57%	60%	60%	45%
bridleways and rights of way)	Neither satisfied nor dissatisfied	10%	6%	7%	7%
· · · · · · · · · · · · · · · · · · ·	Fairly dissatisfied	6%	9%	7%	21%
	Very dissatisfied	3%	3%	1%	1%
	Don't know	2%	1%	4%	2%
	Satisfied	79%	80%	81%	69%
	Dissatisfied	9%	12%	8%	22%
	Net satisfied	70%	68%	72%	47%
Q.36k And how satisfied or	Unweighted Total	1654	950	108	85
dissatisfied are you with	Weighted Total	1644	957	148	99
Local tips or household waste	Very satisfied	43%	37%	42%	38%
recycling centres (Base : all who	Fairly satisfied	46%	49%	47%	47%
have used or benefited from local	Neither satisfied nor dissatisfied	4%	5%	3%	4%
tips or household waste recycling	Fairly dissatisfied	4%	6%	3%	7%
centres)	Very dissatisfied	2%	3%	2%	2%
	Don't know	1%	1%	4%	3%
	Satisfied	89%	85%	88%	85%
	Dissatisfied	6%	9%	5%	9%
	Net satisfied	83%	76%	84%	76%

Data	North 100 100 100 100 100 100 100 100 100 10
County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007 District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse Unweighted Total Weighted Total Weighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Pon't know Satisfied Onon't know Satisfied Q.36m And how satisfied or dissatisfied are you with Support for local businesses (Base : all who have used or benefited from support for local businesses) Unweighted Total Weighted Total Weighted Total Very dissatisfied Pon't know Satisfied Onon't know Satisfied Onon't know Satisfied Fairly satisfied Net satisfied are you with Support for local businesses (Base : all who have used or benefited from support for local businesses) Unweighted Total Weighted Total Net satisfied Fairly satisfied Net satisfied Net satisfied Total Weighted Total Weighted Total Weighted Total Net satisfied Fairly satisfied Net satisfied Time Total Weighted Total Weighted Total Net satisfied Time Total Weighted Total Weighted Total Net satisfied Time Total Weighted Total Time Tota	ED 1594 14
County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007 District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse Unweighted Total Weighted Total Weighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Pairly dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied are you with Support for local businesses (Base : all who have used or benefited from support for local businesses) Unweighted Total Very satisfied Net satisfied Dissatisfied are you with Support for local businesses (Base : all who have used or benefited from support for local businesses) Unweighted Total Very satisfied Net satisfied Pairly satisfied Net satisfied Pairly satisfied Net satisfied or dissatisfied Pairly satisfied Pairly satisfied Net satisfied Total Very satisfied Pairly dissatisfied Pa	ED 1594 14
Pieldwork: 15 Sep - 16 Dec 2007	ED 1594 14
Q.36I And how satisfied or dissatisfied are you with Doorstep recycling collections (Base : all who have used or benefited from doorstep recycling collections) Very satisfied Hairly satisfied Very satisfied Very satisfied Very dissatisfied Very di	63
Q.36I And how satisfied or dissatisfied are you with Doorstep recycling collections (Base : all who have used or benefited from doorstep recycling collections) Very satisfied Hairly satisfied Very satisfied Very satisfied Very dissatisfied Very di	63
Q.36I And how satisfied or dissatisfied are you with Doorstep recycling collections (Base : all who have used or benefited from doorstep recycling collections) Very satisfied Neither satisfied and very dissatisfied Neither satisfied	63
Q.36I And how satisfied or dissatisfied are you with Doorstep recycling collections (Base : all who have used or benefited from doorstep recycling collections) Very satisfied Very satisfied Very satisfied Very satisfied Very satisfied Very satisfied Very dissatisfied Very dissatisfi	224 8% n/a 6% n/a 1% n/a 3% n/a 1% n
Doorstep recycling collections (Base : all who have used or benefited from doorstep recycling collections)	224 8% n/a 6% n/a 1% n/a 3% n/a 1% n
Doorstep recycling collections (Base : all who have used or benefited from doorstep recycling collections)	8% n/a 6% n/a 1% n/a 1% n/a 33% n/a 1% n/a 1
Base : all who have used or benefited from doorstep recycling collections	6% n/a 1% n/a 3% n/a 3% n/a 1% 1% n/a
Neither satisfied nor dissatisfied 4% n/a 13% n/a 13% n/a 19%	1% n/a 3% n/a 3% n/a 1%
Fairly dissatisfied 10% n/a 13 13 14 14 15 15 15 15 16 16 16 16	3% n/a
Very dissatisfied	1% n/a n/a 1% n/a 2% 22% 22% 22% 22% 22% 22% 1% 18% 18% 22% 22% 43%
Don't know	% n/a 4% n/a 1% n/a 1% n/a 3% n/a 9 5 13 7 7% - 2% 22% 22% - 17% - 23% 20% 11% 18% 18% - 43% 22% - 43%
Satisfied 79% n/a 74 Dissatisfied 16% n/a 21 Net satisfied 63% n/a 53 Q.36m And how satisfied or dissatisfied are you with 50 Support for local businesses (Base : all who have used or benefited from support for local businesses) Very satisfied 11% 12% Fairly satisfied 11% 12% Neither satisfied nor dissatisfied 11% 12% Fairly dissatisfied 10% 17% Very dissatisfied 10% 17% Very dissatisfied 10% 17% Very dissatisfied 10% 15% 14% Don't know 15% 14% 11 Satisfied 60% 48% 89	4% n/a 11% n/a 33% n/a 9 5 13 7 77% - 22% 22% - 17% - 23% - 20% 18% 18% - 43% 22% - 43%
Dissatisfied Net satisfied Net satisfied	1% n/a 3% n/a 9 5 13 7 7% - 2% 22% 22% - 17% - 23% 20% 11% 18% 99% 22% - 43%
Net satisfied 63% n/a 53 Q.36m And how satisfied or dissatisfied are you with Unweighted Total 117 42 9 Support for local businesses (Base : all who have used or benefited from support for local businesses) Very satisfied 13% 16% 47 Fairly satisfied or dissatisfied businesses) 11% 12% 42 Neither satisfied nor dissatisfied very dissatisfied very dissatisfied very dissatisfied very dissatisfied businesses 10% 17% - Fairly dissatisfied very dissatisfied very dissatisfied businesses 10% 15% 14% 11 Satisfied 60% 48% 89	3% n/a 9 5 113 7 77% - 22% 22% - 17% - 23% - 20% 11% 18% 9% 22% - 43%
Q.36m And how satisfied or dissatisfied are you with Unweighted Total 117 42 9 Support for local businesses (Base : all who have used or benefited from support for local businesses) Very satisfied 13% 16% 47 Neither satisfied nor dissatisfied 11% 12% - Fairly dissatisfied 10% 17% - Very dissatisfied 4% 9% - Don't know 15% 14% 11 Satisfied 60% 48% 89	9 5 113 7 7% - 22% 22% - 17% - 23% - 20% 11% 18% 9% 22% 43%
dissatisfied are you with Weighted Total 120 49 13 Support for local businesses (Base : all who have used or benefited from support for local businesses) Very satisfied 13% 16% 47 Pairly satisfied or dissatisfied 11% 12% -2 Fairly dissatisfied 10% 17% - Very dissatisfied 4% 9% - Don't know 15% 14% 11 Satisfied 60% 48% 89	113 7 77% - 22% 22% - 17% - 23% - 20% 11% 18% 99% 22% 43%
Support for local businesses (Base : all who have used or benefited from support for local businesses)	7% - 2% 22% - 17% - 23% - 20% 11% 18% 99% 22% - 43%
(Base : all who have used or benefited from support for local businesses) Fairly satisfied 47% 32% 42 Neither satisfied nor dissatisfied 11% 12% - Fairly dissatisfied 10% 17% - Very dissatisfied 4% 9% - Don't know 15% 14% 11' Satisfied 60% 48% 89	2% 22% - 17% - 23% - 20% 11% 18% 9% 22% - 43%
Fairly satisfied	- 17% - 23% - 20% 1% 18% 9% 22% - 43%
businesses) Neither satisfied nor dissatisfied 11% 12% - Fairly dissatisfied 10% 17% - Very dissatisfied 4% 9% - Don't know 15% 14% 11' Satisfied 60% 48% 89	- 23% - 20% 1% 18% 9% 22% - 43%
Fairly dissatisfied 10% 17% - Very dissatisfied 4% 9% - Don't know 15% 14% 11 Satisfied 60% 48% 89	- 20% 1% 18% 9% 22% - 43 %
Very dissatisfied 4% 9% - Don't know 15% 14% 11 Satisfied 60% 48% 89	- 20% 1% 18% 9% 22% - 43 %
Don't know 15% 14% 11 Satisfied 60% 48% 89	9% 22% - 43%
Satisfied 60% 48% 89	9% 22% - 43%
	- 43%
	3 /0 -
	6 3
Trading standards (including food	
quality and consumer advice)	1% -
(Base : all who have used or	9% 63%
benefited from trading standards) Neither satisfied nor dissatisfied	- 37%
Fairly dissatisfied 1% 4% -	
Very dissatisfied 5% 3% -	
Don't know 11% 3% -	
Satisfied 72% 83% 100	63%
Dissatisfied 6% 6%	
Net satisfied 67% 76% 100	63%
	12 4
	17 6
future development in the county, Fairly satisfied 37% 48% 45	5% 74%
not planning permissions for your house) (Base : all who have used or Neither satisfied nor dissatisfied	6% 26%
	3% -
one near planning controls,	3% -
	3% -
	5% 74%
	1% -
	3% 74%
	200 151
	278 175
used or honofited from have get	6% 41%
hetter or worse over the last two	
years or so, or have they stayed the	
same? (Base : all respondents)	2% 31%
	0% 16%
	151
used in the last twelve menths?	78 175
(Base : all respondents) Local bus services 60% 57% 72	2% 71%
Local train services 41% 31% 41	1% 31%
Local taxis 53% 52% 63	3% 48%
Driven a car myself 70% 67% 65	5% 60%
Been a passenger in a car 74% 70% 75	5% 70%
None of these 1% 1% -	- 1%
Public transport user 80% - 88	8% -

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Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		
County Council			ø	2007	2003
Data Supplied by Ipsos MORI		hir	hir		7(
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	-ancashire	Preston	Preston
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	u	l o	est	est
	Green = statistically significantly better, red = significantly worse	La	La	Pr	P
Q.41a And how satisfied or	Unweighted Total	1438	857	143	107
dissatisfied are you with	Weighted Total	1469	883	201	124
Local bus services (Base : all who	Very satisfied	31%	26%	37%	41%
have used or benefited from local	Fairly satisfied	47%	45%	47%	39%
bus services)	Neither satisfied nor dissatisfied	7%	5%	7%	2%
	Fairly dissatisfied	8%	14%	5%	13%
	Very dissatisfied	5%	8%	4%	5%
	Don't know	1%	2%	1%	-
	Satisfied	78%	71%	84%	80%
	Dissatisfied	14%	22%	9%	18%
	Net satisfied	64%	49%	75%	62%
Q.41b And how satisfied or	Unweighted Total	933	459	78	44
dissatisfied are you with	Weighted Total	998	483	113	54
Local train services (Base : all who	Very satisfied	25%	17%	21%	10%
have used or benefited from local	Fairly satisfied	53%	52%	54%	67%
train services)	Neither satisfied nor dissatisfied	9%	7%	17%	7%
	Fairly dissatisfied	7%	14%	4%	7%
	Very dissatisfied	3%	9%		9%
	Don't know	2%	1%	4%	-
	Satisfied	79%	68%	75%	77%
	Dissatisfied	11%	23%	4%	16%
	Net satisfied	68%	46%	70%	61%
Q.41c And how satisfied or	Unweighted Total	2320	1382	193	135
dissatisfied are you with	Weighted Total	2335	1390	269	156
Local road system (Base : all who	Very satisfied	8%	8%	9%	7%
have used or benefited from the	Fairly satisfied	50%	48%	55%	48%
road system)	Neither satisfied nor dissatisfied	17%	14%	16%	11%
	Fairly dissatisfied	13%	16%	10%	21%
	Very dissatisfied	7%	9%	5%	8%
	Don't know	5%	5%	4%	5%
	Satisfied	58%	56%	64%	55%
	Dissatisfied	20%	26%	15%	29%
	Net satisfied	38%	30%	49%	26%
Q.41d And how satisfied or	Unweighted Total	1236	758	122	69
dissatisfied are you with	Weighted Total	1298	805	174	83
Local taxis (Base : all who have	Very satisfied	27%	28%	23%	23%
used or benefited from local taxis)	Fairly satisfied	55%	56%	59%	60%
	Neither satisfied nor dissatisfied	10%	7%	13%	5%
	Fairly dissatisfied	4%	5%	2%	5%
	Very dissatisfied	1%	3%	2%	7%
	Don't know	2%	1%	1%	- 70
	Satisfied	82%	84%	81%	84%
	Dissatisfied	5%	8%	4%	11%
	Net satisfied	77%	76%	78%	72%
Q.42 And overall, do you think that	Unweighted Total	1921	1156	174	118
the transport services you have	Weighted Total	1921	1181	244	138
used or benefited from have got	Got better	28%	24%	42%	29%
better or worse over the last two	Got worse	16%	19%	15%	17%
years or so, or have they stayed the	Stayed the same	49%	49%	34%	48%
same? (Base : all who have used or	Don't know	6%	8%	8%	6%
benefited from at least one local	DOLLKHOM	U70	070	070	U 7/0

Life in Lancashire Survey 2007		2007	2003		
Results compiled by Lancashire		20	20		~
County Council				2007	2003
Data Supplied by Ipsos MORI		Ē	를	7	2
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	ancashire	Preston	Preston
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	uc	nc	est	est
	Green = statistically significantly better, red = significantly worse	La	La	Pr	Pr
Q.43 Still thinking about transport,	Unweighted Total	2451	2447	200	204
which of the following two or three	- Weighted Total	2451	2447	278	277
local transport issues do you think	Reducing delays to traffic	36%	31%	48%	35%
should be the main priorities for	Improving existing roads, street lighting and bridges	34%	37%	36%	31%
Lancashire County Council? (Base :	Improving travelling by public transport	33%	33%	30%	27%
all respondents)	Improving road safety	25%	23%	23%	30%
	Improving pedestrian facilities (e.g. improved crossings, pavements)	23%	25%	29%	27%
	Providing safer routes to schools	20%	23%	19%	27%
	Improving bus and rail facilities (e.g. bus stops, shelters, termini)	19%	21%	19%	16%
	Providing more information about bus and train services	13%	13%	13%	10%
	Building new roads	13%	12%	7%	9%
	Improving cycling facilities	13%	13%	10%	17%
	Other	5%	3%	3%	3%
	None of these	3%	2%	-	2%
	Don't know	4%	3%	6%	6%
Q.44 Thinking now about all the	Unweighted Total	2451	2447	200	204
services provided by Lancashire	Weighted Total	2451	2447	278	277
County Council, which three or four	Services for adults	41%	-	42%	-
of the services on this list, do you	- Services for older people (e.g. home carers, meals on wheels etc.)	31%	37%	30%	28%
think are most important for people	- Council run services and facilities for disabled adults	9%	13%	10%	15%
in this area? (Base : all	- Services for adults with mental health problems	5%	7%	9%	9%
respondents)	- Services for adults with Henral Health problems - Services for adults with learning difficulties	3%	6%	5%	8%
	- Services for carers	5%	n/a	4%	n/a
	Services for young people	41%	26%	42%	25%
		27%	14%	27%	16%
	Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs	4%	n/a	6%	n/a
		7%		4%	
	- Services for vulnerable children and families	7% 4%	n/a 6%	4% 6%	n/a 9%
	- Services for young offenders				
	- Services for families and younger children (e.g. surestart, children's centres)	7%	n/a	9%	n/a
	Education	29%	-	27%	-
	- Nursery schools	6%	11%	6%	10%
	- Primary schools	15%	18%	14%	17%
	- Secondary schools	17%	21%	14%	19%
	- Special schools	2%	n/a	2%	n/a
	Community services	18%	-	19%	-
	- Libraries	7%	10%	3%	11%
	- Museums	1%	1%	1%	- 00/
	- Support for the arts	2%	2%	3%	2%
	- Adult education	4%	6%	6%	6%
	- Registration of births, deaths and marriages	1%	1%	- 40/	- n/-
	- Welfare rights	4%	n/a	4%	n/a
	- County information Centres	2%	2%	1%	2%
	Environmental services Street lighting	77% 8%	n/o	78% 11%	- n/a
	- Street lighting		n/a 7%	21%	n/a 9%
	Road maintenance and repairs Pavement maintenance	25% 13%	n/a	21% 8%	
	- Pravement maintenance - Traffic management (e.g. signs and signalling)		n/a 10%	8% 8%	n/a 11%
		8% 14%			11%
	- Traffic calming measures	14% 19%	n/a 14%	17% 18%	n/a 21%
	- Road safety - Cycle facilities (e.g. cycle paths)		2%	18%	3%
		5% 6%	2% 10%	4% 4%	3% 6%
	- Countryside recreation (e.g. country parks, picnic sites etc)				
	- Footpaths, bridleways and rights of way	5%	6%	4%	4%
	- Local tips or household waste recycling centres	13%	5%	8%	10%
	- Doorstep recycling collections	23%	n/a	24%	n/a
	- Support for local businesses	6%	6%	7%	7%
	- Trading standards (including food quality and consumer advice)	2%	2%	3%	2%
	- Planning services (e.g. planning for future development in the county, not planning	5%	8%	6%	10%
		4%	3%	2%	2%
	Other			2 /0	_,,,
	Other None Of these Don't know	1% 6%	1% 4%	- 4%	7%

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire 2007	Lancashire 2003	Preston 2007	Preston 2003
Q.55 Which of these statements	Unweighted Total	2451	2447	200	204
comes closest to your attitude about Lancashire County Council?		2451	2447	278	277
(Base : all respondents)	I'm not really interested in what the County Council does, or whether it does its job	2%	2%	1%	2%
(Dade : all respondents)	I'm not interested in what the County Council does as long as it does its job	18%	18%	19%	17%
	I like to know what the County Council is doing, but I'm happy to let it get on with the	58%	56%	63%	52%
	I would like to have more of a say in what the County Council does	17%	19%	15%	23%
	I already work for, or am already involved with the County Council and the services if	4%	3%	2%	4%
	None of these	1%	1%	-	1%
	Don't know	1%	1%	-	0%
Q.56 Which two or three of the	Unweighted Total	2451	2447	200	204
important for your local county	Weighted Total	2451	2447	278	277
	Listening to the views of local people	75%	76%	73%	72%
councillors to do? (Base : all respondents)	Dealing with complaints and problems	50%	50%	59%	53%
lespondents)	Working with local communities to provide more effective services	36%	40%	37%	45%
	Keeping you informed about County Council activities	28%	32%	25%	29%
	Representing local views to business and government	16%	15%	15%	12%
	Reflect the backgrounds of their local community	12%	n/a	7%	n/a
	Reviewing and planning local services	11%	10%	11%	6%
	Taking decisions about County Council services	9%	9%	8%	7%
	Ensuring ethical standards are maintained across the County Council	8%	9%	9%	22%
	Scrutinising County Council decisions	7%	7%	5%	6%
	Other	1%	1%	-	-
	None of these	-	0%	-	0%
	Don't know	4%	2%	2%	4%