		-			~
		2007	2003	2007	2003
		20	20		
-		e	e	ley	ley
		ŝhi	'n	Val	Val
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Ribble Valley	Ribble Valley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ano	ane	qqi	qq
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	R	R
Q.1 Thinking about Lancashire, on	Unweighted Total	2451	2447	202	204
	Weighted Total	2451	2447	121	117
	Very satisfied	41%	41%	52%	53%
•	Fairly satisfied	49%	47%	43%	39%
the whole, how satisfied or dissatisfied are you with it as a place to live? (Base : all respondents) (Pase : all respondents)	Neither satisfied nor dissatisfied	5%	5%	2%	4%
	Fairly dissatisfied	3%	4%	1%	3%
	Very dissatisfied	1%	1%	-	-
	Don't know	1%	1%	-	1%
According to the set of the set o	Satisfied	90%	88%	95%	92%
	Dissatisfied	4%	6%	1%	3%
	Net satisfied	86%	83%	94%	89%
Q.2 Thinking about this area, on the	Unweighted Total	2451	2447	202	204
whole, how satisfied or dissatisfied	Weighted Total	2451	2447	121	117
he whole, how satisfied or lissatisfied are you with it as a blace to live? Base : all respondents) 2.2 Thinking about this area, on the whole, how satisfied or dissatisfied are you with it as a place to live? Base : all respondents) 2.3 And which three or four things, f any, would you say are good hings about living in this area?	Very satisfied	43%	42%	57%	62%
	Fairly satisfied	41%	39%	38%	29%
	Neither satisfied nor dissatisfied	7%	6%	2%	4%
	Fairly dissatisfied	6%	7%	1%	5%
	Very dissatisfied	4%	4%	-	-
	Don't know	-	0%	-	1%
	Satisfied	83%	81%	95%	91%
	Dissatisfied	9%	12%	1%	5%
	Net satisfied	74%	70%	94%	86%
Q.3 And which three or four things,	Unweighted Total	2451	2447	202	204
if any, would you say are good	Weighted Total	2451	2447	121	117
2.3 And which three or four things, f any, would you say are good hings about living in this area? Base : all respondents)	Friendly neighbours/ people/good community spirit	38%	33%	46%	42%
	Peace and quiet	36%	36%	37%	45%
	Openness/greenery/ countryside	28%	24%	44%	52%
	Convenient for shops	27%	24%	12%	14%
	Access to the countryside/coast	19%	16%	17%	7%
	Access to other places/ centrally located	19%	19%	13%	16%
	Adequate public transport	14%	9%	5%	3%
	Safe area/low crime rate	13%	12%	21%	25%
	Good schools/education	13%	10%	14%	15%
	Near to family/friends	11%	9%	10%	7%
	Convenient for work	8%	5% 7%	4%	9%
	Good shopping facilities	7%	5%	7%	6%
	Good public services	6%	3%	8%	4%
	Good roads	6% 5%	3% 3%	8% 2%	4% 3%
		5%	3%	2%	3%
	Good health facilities Clean streets	5% 5%	3% 4%	2% 6%	3% 7%
	Good leisure/recreation facilities	5% 4%	4% 4%	8% 3%	9%
	Good street lighting	2% 2%	0%	1%	-
	Good job opportunities	2% 2%	1%	2% 1%	2%
	Amount of traffic	2% 2%	1% 2%		3% 1%
	Affordable housing	2%	2%	-	1%
	Low levels of pollution	1%	1%	2%	1%
	Good facilities for younger children	1%	1%	2%	1%
	Good facilities for young people	1%	1%	2%	0%
	Good facilities for working parents	1%	0%	1%	-
	Good facilities for people of my ethnicity/ culture/faith	1%	1%	1%	0%
ounty Council ata Supplied by Ipsos MORI ieldwork: 15 Sep - 16 Dec 2007 .1 Thinking about Lancashire, on ie whole, how satisfied or issatisfied are you with it as a lace to live? Base : all respondents) .2 Thinking about this area, on the hole, how satisfied or dissatisfied re you with it as a place to live? Base : all respondents) .3 And which three or four things, any, would you say are good tings about living in this area?	Good educational opportunities for adults	1%	0%	-	1%
	Good childcare facilities	1%	0%	1%	1%
	Adequate parking	1%	0%	1%	-
	Low levels of development	-	0%	-	-
	Low levels of Council Tax	-	0%	-	-
	Other	9%	15%	3%	5%
	None of these/no good things	3%	3%	3%	1%
	Don't know	2%	2%	4%	-

Life in Langachire Survey 2007				~	3
Life in Lancashire Survey 2007 Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		ire	re	lley	lley
Fieldwork: 15 Sep - 16 Dec 2007		shi	shi	Va	Va
	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	ancashire	Ribble Valley	Ribble Valley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	ibt	ibt
	Green = statistically significantly better, red = significantly worse		_	_	
Q.4 And which three or four things,	Unweighted Total	2451	2351	202	190
if any, would you say are bad things about living in this area?	Weighted Total	2451	2352	121	109
(Base : all respondents)	Too much traffic	14%	9%	6%	3%
(Speed of traffic	10%	6%	6%	4%
	Poor facilities for young people	9%	10%	5%	10%
	Poor public transport	8%	n/a	9%	n/a
	Streets not clean enough	8%	7%	2%	1%
	Poor parking	7%	5%	5%	9%
	Unsafe area/high crime rate	7%	7%	2%	4%
	Too much vandalism/ graffiti	6%	6%	2%	1%
	Drugs misuse	5%	n/a	-	n/a
	Inconvenient for shops	5%	4%	3%	2%
	Neighbours/people/ community cohesion/ racial intolerance	5%	3%	2%	1%
	Poor condition of roads	5%	4%	3%	4%
	Poor leisure/recreation facilities	5%	5%	4%	9%
	Expensive housing	4%	1%	11%	10%
	Generally run-down	4%	6%	-	1%
	Lack of peace and quiet	4%	2%	1%	1%
	Poor shopping facilities	4%	3%	4%	6%
	Lack of police	3%	n/a	3%	n/a
	Poor condition of footpaths	3%	2%	1%	1%
	Poor facilities for younger children	3%	4%	3%	5%
	Roadworks	3%	1%	1%	1%
	Stray dogs/dog fouling	3%	2%	1%	3%
	Jobs paying low wages	2%	1%	2%	1%
	Poor street lighting	2%	1%	-	-
	The Council wastes money	2%	n/a	1%	n/a
	Unemployment/poor job opportunities	2%	2%	1%	-
	Far away from family/ friends	1%	1%	-	-
	High levels of development	1%	1%	-	1%
	High levels of pollution	1%	1%	1%	1%
	Inconvenient for work	1%	1%	1%	-
	Poor access to other places	1%	1%	1%	1%
	Poor health facilities	1%	1%	-	2%
	Poor housing	1%	2%	1%	-
	Poor schools/education	1%	1%	-	-
	Lack of openness/ greenery/countryside	-	0%	-	-
	Poor access to the countryside/coast	-	0%	-	0%
	Poor childcare facilities	-	0%	-	1%
	Poor educational opportunities for adults	-	0%	1%	-
	Poor facilities for people from my ethnicity/culture/faith	-	n/a	-	n/a
	Other	25%	29%	12%	17%
	None of these/no bad things	22%	25%	39%	38%
	Don't know	2%	4%	5%	3%
Q.5 Thinking now about your quality of life, which two or three of	Unweighted Total	2451	2447	202	204
the following things, if any, are the	Weighted Total	2451	2447	121	117
most important to improve your own	Reduce crime and disorder	37%	40%	33%	27%
quality of life? (Base : all	Provide activities for young people	34%	32%	31%	34%
respondents)	Reduce traffic and transport problems	29%	25%	30%	20%
	Protect the environment	20%	16%	20%	20%
	Provide more affordable housing	18%	13%	31%	27%
	Reduce the harm from alcohol and drug misuse	17%	22%	13%	14%
	Improve opportunities for leisure and cultural activities	15%	15%	16%	20%
	Involve local people in decision making	14%	13%	15%	17%
	Improve employment opportunities	13%	12%	8%	6%
	Help people to live healthier lives	11%	9%	10%	9%
	Improve education and learning services	10%	10%	10%	7%
	Improve individual care and support services *(welfare and caring services in 2003)	10%	11%	14%	12%
	Other	3%	3%	1%	2%
	None of these	8%	6%	10%	8%
	Don't know	1%	2%	1%	1%

Life in Lancashire Survey 2007		~	6	2	e S
Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		ire	ire	Ille	lle
Fieldwork: 15 Sep - 16 Dec 2007		lsh	lsh	٧a	۲a
-	District 2007 results are compared for significant differences with Lancashire 2007	JCa	Ica	ble	ble
	results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire	Lancashire	Ribble Valley	Ribble Valley
Q.6 In your opinion, which two or	Unweighted Total	245	221	20	13
three, if any, of the following should	Weighted Total	243	245	12	8
Lancashire County Council do in	More discipline in schools	46%	41%	35%	26%
order to improve education and	More investment in schools on books and equipment	31%	33%	29%	36%
learning services? (Base : all who	Schools and parents working more closely together	29%	25%	54%	18%
feel it is important to improve education and learning services)	Provide more leisure or arts activities after school	26%	25%	37%	34%
education and learning services)	Additional school classes before and after school	22%	15%	9%	32%
	More information about day and evening classes	22%	15%	40%	20%
	Better teachers	21%	13%	25%	17%
	More teachers	19%	23%	19%	14%
	Local literacy and numeracy support courses for adults	17%	12%	10%	9%
	Reduce truancy in schools	13%	15%	6%	15%
	Longer school hours or longer school year	10%	11%	-	9%
	Other	7%	8%	5%	9%
	None of these	-	0%	-	-
	Don't know	-	3%	-	-
Q.7 In your opinion, which two or	Unweighted Total	258	295	28	25
three, if any, of the following should	Weighted Total	241	278	17	14
Lancashire County Council do in	Making care affordable	37%	41%	28%	47%
order to improve welfare and caring services? (Base : all who feel it is	Knowing more about what services are available	32%	38%	29%	49%
important to improve individual care	Providing care to meet individuals' needs	26%		27%	
and support services)	More help to access care and support services	25%	n/a	30%	n/a
	Having good emergency services	23%	26%	34%	33%
	Having someone to contact for help	21%	28%	28%	15%
	Getting transport when needed	21%	n/a	20%	n/a
	More contact with staff from care services	20%	31%	21%	37%
	Being able to live at home	19%	23%	30%	39%
	Support as a carer	12%		-	
	Having a warm home	10%	13%	7%	15%
	Supporting people to live healthily	10%		4%	
	Enable more young people with additional needs to live independently	8%	0.20607	4%	17%
	More contact with friends/relatives	6%	6%	4%	4%
	Other	2%	4%	-	4%
	None of these	-	1%	-	-
	Don't know	1%		-	

Life in Lancashire Survey 2007			~	~	3
Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		e	ire	lley	lle
Fieldwork: 15 Sep - 16 Dec 2007		shi	shi	Va	٧a
· · · · · · · · · · · · · · · · · · ·	District 2007 results are compared for significant differences with Lancashire 2007	ca	ca	ole	e
	results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire	Lancashire	Ribble Valley	Ribble Valley
		_	_	32	42
Q.8 In your opinion, which two or three, if any, of the following should	Unweighted Total	352 364	364 379	32 20	42 23
Lancashire County Council do in	Weighted Total	38%	36%	20	23
order to improve opportunities for	Create safe open places and play areas		36% 21%		
leisure activities? (Base : all who	More information about what's on in your area Lower entrance cost to facilities	32% 28%	33%	18% 16%	27% 31%
feel it is important to improve	More opportunities to try new activities	26%	21%	26%	29%
opportunities for leisure and cultura	Better public transport to help get to places	20%	21%	20% 30%	29% 31%
activities)	Someone to help us organise local events	20%	15%	12%	31%
	More opportunities to learn or improve skills	18%	14%	16%	9%
	Longer opening hours at places you want to go	17%	14%	19%	9% 7%
	Support to help you use leisure and cultural services	16%	n/a	21%	n/a
	Access to the countryside and open spaces	10%	n/a	16%	n/a
	More information about volunteering opportunities	9%	4%	12%	11/4
	Segregated sessions for some activities	3%	3%	6%	3%
	Other	5%	3%	3%	
	None of these	1%	1%	17%	5%
	Don't know	1%	1%	3%	
Q.9 In your opinion, which two or	Unweighted Total	898	972	67	54
three, if any, of the following should	Weighted Total	895	985	40	32
hree, if any, of the following should ancashire County Council do in rder to reduce crime and disorder? Base : all who feel it is important to	More visible police presence	70%	71%	69%	83%
	Tackle antisocial behaviour	60%	n/a	64%	n/a
· ·	Tackle drug and alcohol misuse	34%	35%	39%	36%
reduce crime and disorder)	More community involvement	20%	13%	21%	7%
	Give the courts more choice in sentencing	20%	21%	25%	23%
	Closed circuit TV	19%	28%	14%	33%
	Speed restrictions and traffic calming	19%	11%	16%	22%
	Improve lighting in streets and car parks	14%	12%	11%	9%
	Improve access to support services for victims of crime	9%	n/a	20%	n/a
	Other	2%	3%	-	2%
	None of these	-	0	-	-
	Don't know	1%	3%	-	-
Q.10 In your opinion, which two or	Unweighted Total	811	766	61	65
three, if any, of the following should	Weighted Total	825	771	37	40
	More youth centres for meeting people of their own age	59%	66%	55%	62%
	More leisure facilities that are affordable for young people	58%	60%	71%	44%
important to provide activities for	More spaces for playing	34%	34%	21%	35%
young people)	Listen to young people more	30%	30%	24%	30%
	Better access to local jobs	19%	n/a	26%	n/a
	Financial help for staying in education and training	18%	17%	16%	20%
	Provide more affordable public transport for young people	16%	17%	17%	23%
	Provide more volunteering opportunities	11%		13%	
	Advice for young people about sexual behaviour	9%	7%	12%	10%
	Other	3%	2%	-	-
Q.9 In your opinion, which two or three, if any, of the following should ancashire County Council do in order to reduce crime and disorder? (Base : all who feel it is important to reduce crime and disorder) (Base : all who feel it is important to reduce crime and disorder) (Base : all who feel it is protect oprovide activities for young people? (Base : all who feel it is mportant to provide activities for	None of these	-	0	-	-
	Don't know	1%	3%	-	1%

Life in Langeshire Survey 2007				~	8
Life in Lancashire Survey 2007 Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		re	ire	lley	lle
Fieldwork: 15 Sep - 16 Dec 2007		shi	shi	Va	Va
	District 2007 results are compared for significant differences with Lancashire 2007	ca	ca	ole	e
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Lancashire	Lancashire	Ribble Valley	Ribble Valley
	Green = statistically significantly better, red = significantly worse		_	_	
	Unweighted Total	425	555	26	29
	Weighted Total	421	545	16	17
-	Stricter punishment for illegal drug dealers	59%	62%	31%	53%
misuse? (Base : all who feel it is	Stricter punishment for illegal drug users	46%	42%	38%	57%
important to reduce the harm from	Better enforcement against underage alcohol sales	43%	n/a	53%	n/a
	Drug and alcohol awareness education in school	29%	34%	33%	46%
	Greater reporting of suspicious activities	21%	22%	47%	22%
important to reduce the harm from alcohol and drug misuse) Q.12 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to protect the environment? (Base : all who feel it is important to	Educate parents about alcohol and drug misuse	20%	22%	14%	27%
	More information for people misusing alcohol and drugs	16%	22%	44%	18%
	Local treatment services for alcohol and drug misuse	16%	n/a	12%	n/a
	Local drug services for drug users	12%	15%	12%	15%
	Other	3%	2%	-	-
	None of these	-	0%	-	-
	Don't know	1%	3%	-	-
	Unweighted Total	491	389	41	40
hree, if any, of the following should		487	397	24	23
-	Stricter enforcement of penalties for littering	47%		44%	
	Stricter enforcement of penalties for dog fouling	36%	46%	30%	40%
protect the environment)	Clean streets more regularly	33%	34%	27%	26%
	Recycling facilities in neighbourhoods	26%		36%	
	Plant more trees	24%	19%	12%	6%
	More household waste recycling centres	23%	30%	22%	38%
	Reduce industrial pollution	21%	23%	43%	46%
	Reduce number of car journeys	18%	22%	15%	24%
	Greater information on the local environment	14%	23%	28%	28%
	Advice on conserving energy	13%	19%	10%	14%
	Other	6%	7%	2%	6%
	None of these	1%	0%	-	2%
	Don't know	-	3%	· ·	-
Q.13 In your opinion, which two or	Unweighted Total	266	220	20	18
three, if any, of the following should Lancashire County Council do in	Weighted Total	258	229	12	10
order to help people to live healthier	Better access to local dentists	43%	n/a	54%	n/a
lives? (Base : all who feel it is	More advice about healthy living	34%	27%	51%	51%
important to help people to live	Cut down on traffic congestion	31%	32%	5%	45%
healthier lives)	People taking responsibility for their own health	30%	38%	40%	22%
	Reduce industrial air pollution	24%	n/a	25%	n/a
	Improve access to health services	24%	n/a	46%	n/a
	More information about community health services	20%	35%	30%	42%
	Better access to local doctors	19%	27%	20%	16%
	More affordable alternative medicine or therapies	18%	27%	20%	35%
	Improve housing conditions	12%	n/a	15%	n/a
	Other	1%	3%	-	-
	None of these	-	0%	-	-
	Don't know	1%	4%	-	-

Life in Lancashire Survey 2007		2007	2003	2007	2003
Results compiled by Lancashire		20	20		
County Council		e	re	Ribble Valley	Ribble Valley
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		'n	'ni	Val	Val
Fieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	ancashire	Lancashire	e	e
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	and	ano	ddi	qqi
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	Ř	R
Q.14 In your opinion, which two or	Unweighted Total	318	260	17	10
three, if any, of the following should	Weighted Total	330	296	10	6
Lancashire County Council do in order to improve employment	More training courses	39%	36%	48%	29%
opportunities? (Base : all who feel it	More investment in industries	38%	38%	35%	55%
is important to improve employment	More flexible job opportunities, e.g. part-time work, job share	34%	32%	40%	24%
opportunities)	Better career advice and support	27%	n/a	23%	n/a
	Improved support for the change from benefits to work	22%	n/a	28%	n/a
	Child care to enable parents to work	22%	28%	54%	32%
	Remove discrimination against gender, race, age, disability, sexual orientation or fait	15%	17%	6%	31%
	Developing skills through leisure and cultural activities	14%	19%	6%	14%
	Developing skills through volunteering opportunities	13%	n/a	18%	n/a
	Access to affordable IT facilities	12%	12%	12%	-
	More information	10%	7%	6%	26%
	Other New of these	4%	5%	-	11%
	None of these	-	1%	-	-
	Don't know	1%	3%	-	-
Q.15 In your opinion, which two or three, if any, of the following should	Unweighted Total	347	322	30	33
Lancashire County Council do in	Weighted Total	340	329	19	19
order to involve local people in	More information about what the County Council is doing	40%	51%	48%	56%
rder to involve local people in lecision making? (Base : all who eel it is important to involve local	More influence on local decision-making	40% 35%	n/a 45%	39% 27%	n/a
	More community involvement in preventing crime and disorder	35% 34%	45% n/a	27% 38%	43%
people in decision making)	More community involvement by local councillors Supporting neighbourhoods to encourage community spirit	34 % 30%	n/a	32%	n/a n/a
	More information about how communities can be involved	28%	n/a	32% 29%	n/a
	Encourage communities and service providers to work together	23%	n/a	25%	n/a
	More support for voluntary groups in the local area	20%	n/a	15%	n/a
	Other	1%	2%	-	-
	None of these	-	0%	-	2%
	Don't know	1%	4%	3%	4%
Q.16 In your opinion, which two or	Unweighted Total	424	282	62	50
three, if any, of the following should	Weighted Total	435	294	38	31
Lancashire County Council do in	Build more affordable houses to buy	63%	63%	79%	71%
order to provide more affordable	Provide more low cost houses to rent	46%	51%	40%	51%
housing? (Base : all who feel it is	Renovate currently existing or disused buildings	37%	36%	43%	36%
important to provide more affordable housing)	Build new homes on previously developed or derelict land	27%	29%	29%	30%
anoraubie nousing)	Provide somewhere safe for children to play	20%	29%	11%	21%
	Design neighbourhoods to encourage community spirit	16%	16%	14%	7%
	Provide more sharedownership schemes	14%		23%	
	Provide more parking spaces in housing estates	11%	13%	9%	19%
	Fewer planning regulations for new housing	7%	6%	11%	11%
	Other	2%	1%	2%	-
	None of these	1%	1%	-	-
	Don't know	1%		-	
	Unweighted Total	2451		202	
you can influence decisions	Weighted Total	2451		121	
affecting your local area? (Base : all	Definitely agree	6%	n/a	4%	n/a
	Tend to agree	25%	n/a	39%	n/a
respondents)		34%	n/a	30%	n/a
respondents)	Tend to disagree	3470	10 a		
respondents)	Tend to disagree Definitely disagree	28%	n/a	24%	n/a
respondents)	-			24% 2%	n/a n/a
respondents)	Definitely disagree	28%	n/a		

Life in Lancashire Survey 2007		6	03	2007	2003
Results compiled by Lancashire		2007	2003		
County Council				Ribble Valley	ey
Data Supplied by Ipsos MORI		ancashire	ancashire	all	Ribble Valley
Fieldwork: 15 Sep - 16 Dec 2007		as	asl	> e	ъ С
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	ü	ü	pldo	pldo
	Green = statistically significantly better, red = significantly worse	La	La	Rik	Rik
Q.18 Formal volunteering is unpaid	Unweighted Total	2451		202	
help given as part of groups, clubs	Weighted Total	2451		121	
or organisations to benefit others or	Yes	16%	n/a	15%	n/a
the environment. Have you done any		83%	n/a	85%	n/a
formal volunteering in the last 12		03%		00%	-
months? (Base : all respondents)	Don't know	-	n/a	-	n/a
Q.19 Here is a list of a number of	Unweighted Total	2451		202	
everyday situations. In which of	Weighted Total	2451		121	
these situations, if any, would you say you regularly meet and talk with	At the local shops	35%	n/a	30%	n/a
people of a different ethnic origin to	At work	34%	n/a	36%	n/a
you? (Base : all respondents)	At restaurants, pubs, cinemas, community centres etc	20%	n/a	15%	n/a
	In my neighbourhood	20%	n/a	11%	n/a
	At a place of study (e.g. college, school, university)	12%	n/a	11%	n/a
	On buses and trains	11%	n/a	5%	n/a
	At sports or fitness activities	9%	n/a	4%	n/a
	At a place of worship	5%	n/a	5%	n/a
	At a relative's home	5%	n/a	3%	n/a
	At youth centres/clubs	3%	n/a	2%	n/a
	Somewhere else	3%	n/a	1%	n/a
	None - I do not meet anyone from a different ethnic origin	28%	n/a	33%	n/a
	Don't know	1%	n/a	1%	n/a
	Regulary meet and talk with people of a different ethnic origin	70%	n/a	65%	n/a
Q.20 To what extent do you agree	Unweighted Total	2451	2447	202	204
or disagree that this local area is a	Weighted Total	2451	2447	121	117
place where people from different	Definitely agree	11%	15%	8%	15%
backgrounds get on well together?	Tend to agree	42%	45%	51%	39%
(Base : all respondents)	Tend to disagree	9%	10%	10%	9%
	Definitely Disagree	4%	5%	3%	7%
	Don't know	9%	3%	5%	14%
	Too few people in the local area	16%	11%	14%	12%
	All same backgrounds	9%	10%	9%	4%
	Agree	53%	60%	60%	54%
	Disagree	13%	15%	12%	16%
	Net agree	40%	45%	47%	39%
Q.23 Which of these services have	Unweighted Total	2451	1541	202	102
you or your family used or benefited	•	2451	1541	121	74
from in the last twelve months?	Services for older people	14%	9%	17%	10%
(Base : all respondents)	Services for people with a disability	12%	8%	11%	7%
	Services for adults with mental health problems	6%	4%	4%	2%
	Services for adults with learning disabilities	2%	5%	2%	5%
	Services for carers	6%	n/a	4%	n/a
	None of these	72%	77%	73%	79%
	Don't know	/ 0			1%
	User	28%		26%	
Q.24a And how satisfied or	Unweighted Total	359	150	35	10
dissatisfied are you with	Weighted Total	342	143	21	8
Services for older people (e.g. home	Very satisfied	23%	34%	20%	53%
carers, meals on wheels etc.) (Base	Fairly satisfied	47%	34 % 40%	20% 50%	55% 47%
: all who have used or benefited	Neither satisfied nor dissatisfied	9%	3%	12%	-170
from services for older people)	Fairly dissatisfied	9% 8%	3% 9%	8%	-
	Very dissatisfied	8% 6%	9% 10%	8% 3%	-
		6% 7%	4%	3% 6%	
	Don't know Satisfied				-
		70%	74%	69%	100%
	Dissatisfied	15%	18%	11%	-
	Net satisfied	55%	56%	59%	100%

Life in Lancashire Survey 2007		20	33	2007	2003
Results compiled by Lancashire		2007	2003		
County Council				ey	ey
Data Supplied by Ipsos MORI		pir 1	hir	all	all
Fieldwork: 15 Sep - 16 Dec 2007		ancashire	ancashire	Ribble Valley	Ribble Valley
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	ü	ü	pldo	pldo
	Green = statistically significantly better, red = significantly worse	La	La	Rik	Rik
Q.24b And how satisfied or	Unweighted Total	305	120	23	6
	Weighted Total	299	124	13	5
for people with a disability (Base :	Very satisfied	28%	30%	25%	33%
all who have used or benefited from	Fairly satisfied	44%	39%	43%	18%
services for people with a disability)	Neither satisfied nor dissatisfied	44 % 6%	5%	43 % 5%	-
	Fairly dissatisfied	12%	8%	14%	17%
	Very dissatisfied	6%	7%	5%	-
	Don't know	4%	11%	9%	32%
Acceleration of the social services for carers (Base : all who have used or benefited from ervices for people with a disability services for people with a disability (Base : all who have used or benefited from ervices for people with a disability).	Satisfied	4 /8 72%	69%	69%	52 /0 51%
	Dissatisfied	18%	15%	18%	17%
	Net satisfied	54%	53%	51%	35%
O 24a And how actisfied at					
	Unweighted Total	128	58	8	2
-	Weighted Total	135	59	5	2
2.24c And how satisfied or issatisfied are you with ervices for adults with mental ealth problems (Base : all who ave used or benefited from ervices for people with mental ealth problems)	Very satisfied	25%	32%	13%	-
	Fairly satisfied	35%	28%	50%	58%
	Neither satisfied nor dissatisfied	6%	5%	-	-
	Fairly dissatisfied	18%	16%	-	42%
	Very dissatisfied	10%	16%	25%	-
	Don't know	6%	3%	13%	-
	Satisfied	60%	60%	63%	58%
	Dissatisfied	28%	31%	25%	42%
	Net satisfied	32%	29%	38%	16%
	Unweighted Total	52	69	4	4
-	Weighted Total	54	71	2	4
issatisfied are you with Services or adults with learning disabilities Base : all who have used or enefited from services for people	Very satisfied	21%	29%	-	49%
	Fairly satisfied	36%	39%	25%	24%
with learning disabilities)	Neither satisfied nor dissatisfied	9%	5%	-	-
- <i>i</i>	Fairly dissatisfied	10%	5%	-	-
	Very dissatisfied	10%	16%	51%	-
	Don't know	15%	6%	25%	27%
	Satisfied	56%	68%	25%	73%
	Dissatisfied	20%	21%	51%	-
	Net satisfied	37%	47%	-	73%
Q.24e And how satisfied or	Unweighted Total	153	-	8	
dissatisfied are you with	Weighted Total	157	-	5	
	Very satisfied	21%	n/a	25%	n/a
	Fairly satisfied	40%	n/a	37%	n/a
	Neither satisfied nor dissatisfied	9%	n/a	-	n/a
	Fairly dissatisfied	13%	n/a	13%	n/a
	Very dissatisfied	9%	n/a	-	n/a
	Don't know	8%	n/a	24%	n/a
	Satisfied	62%	n/a	63%	n/a
ssatisfied are you with ervices for carers (Base : all who ave used or benefited from	Dissatisfied	21%	n/a	13%	n/a
	Net satisfied	40%	n/a	50%	n/a
Q.25 And overall, do you think that	Unweighted Total	683	341	53	18
the social services you have used or	Weighted Total	676	342	31	15
benefited from have got better or	Got better	26%	26%	19%	31%
worse over the last two years or so,	Got worse	12%	15%	14%	6%
	Stayed the same	45%	41%	59%	44%
	Don't know	17%	18%	9%	19%
Q.26 Which of these services have	Unweighted Total	2451	-	202	
you or your family used or benefited	Weighted Total	2451	-	121	
from in the last twelve months?	Services for young people (e.g. youth clubs, youth projects, Connexions Service)	13%		9%	-
(Base : all respondents)	Services for children with additional needs	5%	_	1%	_
	Services for vulnerable children and families	2%	-	1%	-
	Services for young offenders	1%	-		-
	None of these	81%	-	- 88%	-
Base : all who have used or enefited from services for people ith learning disabilities) 2.24e And how satisfied or issatisfied are you with ervices for carers (Base : all who ave used or benefited from ervices for carers) 2.25 And overall, do you think that ne social services you have used on enefited from have got better or orse over the last two years or so, r have they stayed the same? Base : all who have used or <u>enefited from at least one adult</u> 2.26 Which of these services have ou or your family used or benefited rom in the last twelve months?				0070	
	Don't know	1%	-	-	-
	Don't know User	1% 17%	-	- 11%	-

Life in Lancashire Survey 2007		07	33	2007	2003
Results compiled by Lancashire		2007	2003		
County Council				еy	еy
Data Supplied by Ipsos MORI		hir	hir	/all	/all
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	ancashire	Ribble Valley	Ribble Valley
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	nc	nc	qq	qq
	Green = statistically significantly better, red = significantly worse	La	La	Rit	Rit
Q.27a And how satisfied or	Unweighted Total	287	122	18	8
dissatisfied are you with	Weighted Total	317	125	11	7
Services for young people (e.g.	Very satisfied	30%	23%	16%	14%
youth clubs, youth projects,	Fairly satisfied	46%	33%	57%	59%
Connexions Service)	Neither satisfied nor dissatisfied	5%	11%	6%	6%
(Base : all who have used or	Fairly dissatisfied	10%	21%	16%	12%
benefited from services for young	Very dissatisfied	6%	11%	10 /0	9%
people)	Don't know	2%	1%	5%	370
	Satisfied		55%	73%	- 73%
	Dissatisfied	77% 16%	32%	73% 16%	73% 21%
0.07h And have a flaffaction	Net satisfied	60%	23%	57%	52%
Q.27b And how satisfied or dissatisfied are you with…	Unweighted Total	103	-	1	
Services for children with additional	Weighted Total	113	-	1	
needs (Base : all who have used or	Very satisfied	29%	-	-	n/a
benefited from services for children	Fairly satisfied	43%	-	-	n/a
with additional needs)	Neither satisfied nor dissatisfied	7%	-	-	n/a
	Fairly dissatisfied	10%	-	100%	n/a
	Very dissatisfied	7%	-	-	n/a
	Don't know	3%	-	-	n/a
	Satisfied	72%	-	-	n/a
	Dissatisfied	18%	-	100%	n/a
	Net satisfied	54%	-	-	n/a
Q.27c And how satisfied or	Unweighted Total	41	30	2	3
dissatisfied are you with Services	Weighted Total	43	31	1	3
r vulnerable children and families Base : all who have used or enefited from services for ulnerable children and families)	Very satisfied	20%	27%	53%	35%
	Fairly satisfied	32%	27%	-	-
	Neither satisfied nor dissatisfied	17%	14%	-	-
	Fairly dissatisfied	19%	14%	-	31%
	Very dissatisfied	13%	14%	47%	33%
	Don't know	-	4%	-	-
	Satisfied	52%	54%	53%	35%
	Dissatisfied	32%	27%	47%	65%
	Net satisfied	20%	27%	6%	-
Q.27d And how satisfied or	Unweighted Total	22	12	-	-
dissatisfied are you with	Weighted Total	25	13	-	-
Services for young offenders (Base	Very satisfied	12%	-	-	-
: all who have used or benefited	Fairly satisfied	25%	18%	_	-
from services for young offenders)	Neither satisfied nor dissatisfied	6%	19%		
	Fairly dissatisfied	24%	10%	_	_
	Very dissatisfied	17%	31%		
	Don't know		22%	-	-
				-	-
		16% 37%	18%	_	
	Satisfied	37%	18% 41%	-	
	Satisfied Dissatisfied		18% 41%	-	-
O 28 And overall do you think that	Satisfied Dissatisfied Net satisfied	37% 41% -		- 0%	
Q.28 And overall, do you think that the children's services you have	Satisfied Dissatisfied Net satisfied Unweighted Total	37% 41% - 391	41% - -	- 0% 21	• • •
Q.28 And overall, do you think that the children's services you have used or benefited from have got	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total	37% 41% - 391 429	41% - -	- 0% 21 13	-
the children's services you have	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better	37% 41% - 391 429 33%	41% - - - -	- 0% 21 13 15%	- - n/a
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse	37% 41% - 391 429 33% 9%	41% - - - - -	- 0% 21 13 15% 9%	- - n/a n/a
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same	37% 41% - 391 429 33% 9% 40%	41% - - - -	- 0% 21 13 15% 9% 62%	- - n/a n/a
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know	37% 41% - 391 429 33% 9% 40% 14%	41% - - - - - - - -	- 0% 21 13 15% 9% 62% 9%	- n/a n/a n/a n/a
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total	37% 41% - 391 429 33% 9% 40% 14% 2451	41%	- 0% 21 13 15% 9% 62% 9% 202	- n/a n/a n/a 102
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total	37% 41% - 391 429 33% 9% 40% 14% 2451 2451	41% - - - - - - - - - - 1541 1541	- 0% 21 13 15% 9% 62% 9% 202 121	- n/a n/a n/a 102 74
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Nursery schools	37% 41% - 391 429 33% 9% 40% 14% 2451 2451 14%	41% - - - - - - - - - - - - - - - 1541 1541	- 0% 21 13 15% 9% 62% 9% 202 121 8%	- n/a n/a n/a 102 74
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Nursery schools Primary schools	37% 41% - 391 429 33% 9% 40% 14% 2451 2451 14% 27%	41% - - - - - - - - - - - - - - - - - - -	- 0% 21 13 15% 9% 62% 9% 202 121 8% 26%	- n/a n/a n/a 102 74 13% 22%
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Nursery schools	37% 41% - 391 429 33% 9% 40% 14% 2451 2451 14% 27% 23%	41% - - - - 1541 1541 14% 26% 21%	- 0% 21 13 15% 9% 62% 9% 202 121 8% 26% 19%	- n/a n/a n/a 102 74 13% 22% 14%
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Nursery schools Primary schools Secondary schools Special schools * (Support for children with special needs in 2003)	37% 41% - 391 429 33% 9% 40% 14% 2451 2451 14% 27%	41% - - - - - - - - - - - - - - - - - - -	- 0% 21 13 15% 9% 62% 9% 202 121 8% 26% 19% 1%	- n/a n/a n/a 102 74 13% 22%
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Nursery schools Primary schools Secondary schools	37% 41% - 391 429 33% 9% 40% 14% 2451 2451 14% 27% 23%	41% - - - - 1541 1541 14% 26% 21%	- 0% 21 13 15% 9% 62% 9% 202 121 8% 26% 19%	- n/a n/a n/a 102 74 13% 22% 14%
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Nursery schools Primary schools Secondary schools Special schools * (Support for children with special needs in 2003)	37% 41% - 391 429 33% 9% 40% 14% 2451 2451 14% 27% 23% 2%	41% - - - - - - - - - - - - - - - - - - -	- 0% 21 13 15% 9% 62% 9% 202 121 8% 26% 19% 1%	- n/a n/a n/a n/a 102 74 13% 22% 14% 6%
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Nursery schools Primary schools Secondary schools Special schools * (Support for children with special needs in 2003) Services for families and younger children (e.g. surestart childcare centres, children's	37% 41% - 391 429 33% 9% 40% 14% 2451 2451 14% 27% 23% 2% 5%	41% - - - - - - - - - - - - - - - - - - -	- 0% 21 13 15% 9% 62% 9% 202 121 8% 26% 19% 1% 3%	- n/a n/a n/a n/a 102 74 13% 22% 14% 6% n/a

		-	-		
Life in Lancashire Survey 2007		2007	2003	2007	2003
Results compiled by Lancashire		20	20		
County Council		e	e	ley	ley
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		ŝhi	'ni	Val	Val
Fieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Ribble Valley	Ribble Valley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	anc	anc	qq	qq
	Green = statistically significantly better, red = significantly worse	Ľ	۲	Ri	Ri
Q.30a And how satisfied or	Unweighted Total	338	205	16	12
dissatisfied are you with	Weighted Total	354	213	10	9
Nursery schools (Base : all who	Very satisfied	55%	63%	44%	70%
have used or benefited from nursery schools)	Fairly satisfied	36%	30%	56%	20%
	Neither satisfied nor dissatisfied	1%	2%	-	-
	Fairly dissatisfied	4%	3%	-	10%
	Very dissatisfied	-	1%	-	-
	Don't know	3%	2%	-	-
	Satisfied	90%	93%	100%	90%
	Dissatisfied	5%	4%	-	10%
	Net satisfied	85%	89%	100%	80%
Q.30b And how satisfied or	Unweighted Total	662	380	52	20
dissatisfied are you with	Weighted Total	670	394	32	16
 issatisfied are you with irimary schools (Base : all who ave used or benefited from primary chools) 2.30c And how satisfied or issatisfied are you with isecondary schools (Base : all who ave used or benefited from econdary schools) 2.30d And how satisfied or issatisfied are you with 	Very satisfied	52%	52%	47%	74%
	Fairly satisfied	39%	39%	42%	21%
	Neither satisfied nor dissatisfied	4%	3%	8%	-
	Fairly dissatisfied	3%	3%	2%	5%
	Very dissatisfied	1%	1%	-	-
	Don't know	1%	1%	2%	-
	Satisfied	91%	91%	89%	95%
	Dissatisfied	4%	4%	2%	5%
	Net satisfied	87%	87%	87%	89%
Q.30c And how satisfied or	Unweighted Total	535	303	38	12
issatisfied are you with econdary schools (Base : all who ave used or benefited from econdary schools)	Weighted Total	556	320	23	10
	Very satisfied	43%	37%	47%	26%
	Fairly satisfied	41%	44%	40%	59%
cocondary concercity	Neither satisfied nor dissatisfied	6%	5%	8%	-
	Fairly dissatisfied	6%	7%	-	-
	Very dissatisfied	3%	4%	5%	15%
	Don't know	2%	3%	-	-
	Satisfied	84%	81%	86%	85%
	Dissatisfied	9%	11%	5%	15%
	Net satisfied	75%	69%	81%	71%
Q.30d And how satisfied or	Unweighted Total	46	66	2	5
-	Weighted Total	49	67	1	4
Special schools * (Support for children with special needs in 2003)	Very satisfied	47%	36%	-	38%
(Base : all who have used or	Fairly satisfied	39%	34%	100%	43%
benefited from special schools)	Neither satisfied nor dissatisfied	5%	5%	-	-
. ,	Fairly dissatisfied	1%	12%	-	19%
	Very dissatisfied	2%	8%	-	-
	Don't know	5%	4%	-	-
	Satisfied	86%	70%	100%	81%
	Dissatisfied	4%	21%	-	19%
	Net satisfied	83%	50%	100%	63%
Q.30e And how satisfied or	Unweighted Total	108	-	5	
dissatisfied are you with Services for families and younger	Weighted Total	118	-	3	
children (e.g. surestart childcare	Very satisfied	56%	n/a	39%	n/a
centres, children's centres) (Base :	Fairly satisfied	33%	n/a	61%	n/a
all who have used or benefited from	Neither satisfied nor dissatisfied	4%	n/a	-	n/a
services for families and younger	Fairly dissatisfied	2%	n/a	-	n/a
children)	Very dissatisfied	-	n/a	-	n/a
	Don't know	4%	n/a	-	n/a
	Satisfied	89%	n/a	100%	n/a
	Dissatisfied	2%	n/a	-	n/a
	Net satisfied	87%	n/a	100%	n/a
Q.31 And overall, do you think that the education services you have	Unweighted Total	1019	745	75	42
	Weighted Total	1053	783	47	33
Used or penetited from have dot	Got better	43%	36%	34%	57%
used or benefited from have got better or worse over the last two					
-	Got worse	8%	10%	4%	7%
better or worse over the last two	Got worse Stayed the same Don't know	8% 36% 12%	10% 40% 13%	4% 56% 5%	7% 26% 10%

Life in Lancashire Survey 2007 Results compiled by Lancashire		07	03	2007	8
				•	l X
		2007	2003		2003
County Council		e	e	ley	ley
Data Supplied by Ipsos MORI		Lancashire	Lancashire	Ribble Valley	Ribble Valley
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	cas	cas	le \	e /
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	and	and	qq	qq
C	Green = statistically significantly better, red = significantly worse	La	La	Ri	R
Q.32 Which of these services have	Jnweighted Total	2451	1541	202	102
	Neighted Total	2451	1541	121	74
from in the last twelve months?	Libraries	58%	61%	66%	55%
(Base : all respondents)	Museums	19%	21%	21%	15%
S	Support for the arts	6%	7%	6%	6%
A	Adult education	17%	8%	16%	9%
F	Registration of births, deaths and marriages	17%	15%	11%	11%
V	Welfare rights	9%	7%	10%	2%
c	County Information Centres	14%	8%	24%	10%
1	None of these	27%	-	27%	-
C	Don't know	-	-	-	-
L L L L L L L L L L L L L L L L L L L	Jser	73%	-	73%	-
Q.33a And how satisfied or	Jnweighted Total	1426	921	133	56
	Neighted Total	1419	939	80	41
Libraries (Base : all who have used	- Very satisfied	59%	56%	51%	55%
or benefited from libraries)	Fairly satisfied	35%	38%	36%	36%
1	Neither satisfied nor dissatisfied	3%	1%	9%	-
F	Fairly dissatisfied	2%	3%	-	2%
N	Very dissatisfied	1%	1%	-	2%
E	Don't know	1%	1%	4%	5%
s	Satisfied	94%	94%	87%	91%
c	Dissatisfied	3%	3%	-	4%
1	Net satisfied	91%	91%	87%	87%
Q.33b And how satisfied or	Jnweighted Total	450	302	42	14
	Neighted Total	458	324	25	11
Museums (Base : all who have used	Very satisfied	47%	47%	26%	25%
or benefited from museums)	Fairly satisfied	46%	42%	55%	53%
1	Neither satisfied nor dissatisfied	3%	4%	19%	-
F	Fairly dissatisfied	2%	4%	-	8%
Ν	Very dissatisfied	-	2%	-	-
C	Don't know	1%	2%	-	14%
s	Satisfied	94%	89%	81%	78%
	Dissatisfied	2%	6%	-	8%
1	Net satisfied	92%	83%	81%	70%
	Jnweighted Total	150	96	13	6
	Neighted Total	158	107	8	5
Support for the arts (Base : all who	Very satisfied	28%	28%	15%	47%
have used or benefited from support for the arts)	Fairly satisfied	49%	51%	77%	53%
	Neither satisfied nor dissatisfied	5%	6%	-	-
F	Fairly dissatisfied	14%	9%	-	-
N	Very dissatisfied	2%	2%	-	-
E	Don't know	2%	4%	8%	-
S	Satisfied	77%	79%	92%	100%
	Dissatisfied	16%	11%	-	-
	Net satisfied	60%	68%	92%	100%
	Jnweighted Total	382	240	32	11
Adult advantion (Resear all who	Neighted Total	409	261	20	8
have used or benefited from adult	Very satisfied	44%	40%	37%	49%
education)	Fairly satisfied	42%	48%	41%	44%
,	Neither satisfied nor dissatisfied	5%	3%	10%	-
	Fairly dissatisfied	5%	5%	3%	7%
	Very dissatisfied	3%	2%	6%	-
_	Don't know	1%	3%	4%	-
S	Satisfied	87%	87%	78%	93%
	Disastisfied	7%	6%	8%	7%
	Dissatisfied	1 /0	0 /0	- / -	

Life in Langeschire Cumieu 2007					m
Life in Lancashire Survey 2007 Results compiled by Lancashire		2007	2003	2007	2003
County Council					
-		e	re	ley	ley
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		shi	shi	Val	Val
Tieldwork. 13 Sep - 10 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Ribble Valley	Ribble Valley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ano	ano	ddi	ddi
	Green = statistically significantly better, red = significantly worse	Ĩ	Ĩ	R	R
Q.33e And how satisfied or	Unweighted Total	390	230	21	10
dissatisfied are you with	Weighted Total	418	234	13	8
Registration of births, deaths and marriages (Base : all who have used	Very satisfied	51%	39%	42%	54%
or benefited from registration of	Fairly satisfied	40%	51%	39%	46%
births, deaths and marriages)	Neither satisfied nor dissatisfied	4%	6%	9%	-
	Fairly dissatisfied	2%	1%	10%	-
	Very dissatisfied	1%	2%	-	-
	Don't know	2%	2%	-	-
	Satisfied	91%	90%	81%	100%
	Dissatisfied	3%	3%	10%	-
	Net satisfied	88%	87%	72%	100%
Q.33f And how satisfied or	Unweighted Total	215	106	20	2
dissatisfied are you with Welfare	Weighted Total	216	106	12	1
rights (Base : all who have used or	Very satisfied	37%	35%	35%	61%
benefited from welfare rights)	Fairly satisfied	50%	44%	46%	39%
	Neither satisfied nor dissatisfied	3%	5%	-	-
	Fairly dissatisfied	4%	10%	-	
	Very dissatisfied	3%	1%	9%	
	Don't know	3%	4%	10%	
	Satisfied	87%	79%	81%	100%
	Dissatisfied	7%	12%	9%	-
	Net satisfied	80%	68%	72%	100%
Q.33g And how satisfied or	Unweighted Total	357	117	48	9
dissatisfied are you with County	Weighted Total	334	122	29	7
Information Centres (Base : all who	Very satisfied	35%	29%	32%	47%
have used or benefited from County	Fairly satisfied	50%	52%	49%	27%
Information Centres)	Neither satisfied nor dissatisfied	7%	4%	14%	
	Fairly dissatisfied	4%	4%	2%	26%
	Very dissatisfied		- 70	270	2070
	Don't know	3%	10%	3%	_
	Satisfied	85%	81%	81%	- 74%
	Dissatisfied	4%	5%	2%	26%
Q.34 And overall, do you think that	Net satisfied	82%	77%	79%	49%
Q.34 And overall, do you think that the community services you have	Unweighted Total	1768	1570	146	131
used or benefited from have got	Weighted Total	1780	1598	88	77
better or worse over the last two	Got better	31%	37%	17%	36%
years or so, or have they stayed the	Got worse	5%	6%	-	2%
same? (Base : all who have used or	Stayed the same	49%	46%	71%	54%
benefited from at least one	Don't know	14%	10%	11%	8%
Q.35 Which of these services have you or your family used or benefited	Unweighted Total	2451	1541	202	102
from in the last twelve months?	Weighted Total	2451	1541	121	74
(Base : all respondents)	Cycle facilities (e.g. cycle paths)	22%	20%	26%	11%
	Countryside recreation (e.g. country parks, picnic sites etc)	45%	43%	56%	53%
	Footpaths, bridleways and rights of way	47%	44%	47%	47%
	Local tips or household waste recycling centres	67%	62%	80%	66%
	Doorstep recycling collections	83%	n/a	54%	n/a
	Other recycling facilities	32%	64%	30%	58%
					4%
	Support for local businesses	5%	3%	6%	
	Support for local businesses Trading standards (including food quality and consumer advice)	5%	4%	7%	5%
	Support for local businesses Trading standards (including food quality and consumer advice) Planning services (e.g. planning for future development in the county, not planning p	5% 7%		7% 8%	5%
	Support for local businesses Trading standards (including food quality and consumer advice) Planning services (e.g. planning for future development in the county, not planning p None of these	5%	4%	7%	
	Support for local businesses Trading standards (including food quality and consumer advice) Planning services (e.g. planning for future development in the county, not planning p	5% 7%	4% 4%	7% 8%	5%

Life in Lancashire Survey 2007		5	33	2007	2003
Results compiled by Lancashire		2007	2003	20	20
County Council				ъ	ę
Data Supplied by Ipsos MORI		Jir	Jir	allo	allo
Fieldwork: 15 Sep - 16 Dec 2007		ancashire	asl	Ribble Valley	>
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	nci	JC:	pla	q
	Green = statistically significantly better, red = significantly worse	Lai	Lancashire	Rib	Ribble Valley
Q.36a And how satisfied or	Unweighted Total	2451	2447	202	204
dissatisfied are you with	Weighted Total	2451	2447	121	117
Street lighting (Base : all	Very satisfied	2401	25%	21%	26%
respondents)	Fairly satisfied	24% 55%	52%	56%	20% 58%
	Neither satisfied nor dissatisfied	6%	4%	14%	6%
	Fairly dissatisfied	8%	12%	5%	7%
	Very dissatisfied	4%	6%	3%	3%
	Don't know	1%	1%	-	0%
	Satisfied	79%	77%	- 77%	84%
	Dissatisfied	13%	17%	8%	84 <i>%</i>
	Net satisfied		60%		
O 20h And have actisfied an		66%		69%	73%
Q.36b And how satisfied or dissatisfied are you with	Unweighted Total	2451	2447	202	204
Road maintenance and repairs	Weighted Total	2451	2447	121	117
ad maintenance and repairs ase : all respondents)	Very satisfied	7%	8%	9%	9%
	Fairly satisfied	39%	38%	44%	44%
	Neither satisfied nor dissatisfied	14%	12%	14%	13%
	Fairly dissatisfied	23%	23%	20%	23%
	Very dissatisfied	15%	18%	12%	11%
	Don't know	2%	2%	-	1%
	Satisfied	46%	45%	53%	52%
	Dissatisfied	38%	41%	32%	34%
	Net satisfied	9%	5%	20%	18%
Q.36c And how satisfied or	Unweighted Total	2451	2447	202	204
dissatisfied are you with	Weighted Total	2451	2447	121	117
Pavement maintenance (Base : all respondents)	Very satisfied	6%	7%	7%	11%
respondents)	Fairly satisfied	40%	40%	46%	44%
	Neither satisfied nor dissatisfied	14%	12%	17%	13%
	Fairly dissatisfied	21%	21%	17%	25%
	Very dissatisfied	15%	17%	12%	7%
	Don't know	2%	2%	1%	0%
	Satisfied	46%	47%	53%	54%
	Dissatisfied	36%	39%	29%	33%
	Net satisfied	10%	8%	24%	22%
Q.36e And how satisfied or	Unweighted Total	2451	2447	202	204
dissatisfied are you with	Weighted Total	2451	2447	121	117
Traffic management (e.g. signs and	Very satisfied	7%	7%	9%	8%
signalling) (Base : all respondents)	Fairly satisfied	48%	49%	53%	65%
	Neither satisfied nor dissatisfied	18%	17%	15%	17%
	Fairly dissatisfied	13%	13%	13%	6%
	Very dissatisfied	8%	8%	7%	2%
	Don't know	5%	6%	2%	1%
	Satisfied	55%	56%	62%	74%
	Dissatisfied	22%	22%	20%	8%
	Net satisfied	33%	34%	41%	66%
Q.36f And how satisfied or	Unweighted Total	2451	2447	202	204
dissatisfied are you with	Weighted Total	2451	2447	121	117
Traffic calming measures (Base : all	Very satisfied	4%	5%	4%	6%
respondents)	Fairly satisfied	34%	34%	39%	46%
	Neither satisfied nor dissatisfied	20%	17%	25%	16%
	Fairly dissatisfied	21%	22%	19%	20%
	Very dissatisfied	14%	16%	10%	8%
	Don't know	7%	6%	4%	5%
	Satisfied	38%	39%	42%	52%
	Dissatisfied	35%	38%	29%	27%
	Net satisfied	3%	0%	14%	25%
	not outoned	570	0 /0	1 4 70	2070

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Life in Lancashire Survey 2007		20	03	2007	2003
Results compiled by Lancashire		2007	2003	20	
County Council				eу	ey
Data Supplied by Ipsos MORI		hir	hir	all	alla
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Ribble Valley	Ribble Valley
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	ü	ü	pldo	q
	Green = statistically significantly better, red = significantly worse	La	La	Rib	Rig
Q.36g And how satisfied or	Unweighted Total	2451	2447	202	204
dissatisfied are you with	Weighted Total	2451	2447	121	117
Road safety (Base : all	Very satisfied	4%	4%	2%	7%
respondents)	Fairly satisfied	44%	46%	45%	57%
	Neither satisfied nor dissatisfied	20%	17%	24%	17%
	Fairly dissatisfied	17%	18%	19%	14%
	Very dissatisfied	10%	10%	8%	5%
	-				
	Don't know	4%	5%	2%	1%
	Satisfied	48%	50%	47%	63%
	Dissatisfied	27%	28%	27%	19%
	Net satisfied	21%	22%	20%	45%
Q.36h And how satisfied or	Unweighted Total	502	281	52	10
dissatisfied are you with Cycle facilities (e.g. cycle paths)	Weighted Total	549	315	32	8
, , , , , ,	Very satisfied	19%	17%	8%	-
ase : all who have used or enefited from cycle facilities)	Fairly satisfied	47%	43%	41%	61%
	Neither satisfied nor dissatisfied	10%	11%	25%	-
	Fairly dissatisfied	11%	13%	13%	16%
	Very dissatisfied	10%	12%	12%	12%
	Don't know	3%	2%	-	11%
	Satisfied	66%	61%	49%	61%
	Dissatisfied	21%	25%	25%	28%
	Net satisfied	45%	35%	24%	33%
Q.36i And how satisfied or	Unweighted Total	1116	636	111	52
dissatisfied are you with	Weighted Total	1106	662	68	39
Countryside recreation (e.g. country	Very satisfied	33%	27%	23%	42%
parks, picnic sites etc) (Base : all	Fairly satisfied	54%	54%	59%	56%
who have used or benefited from	Neither satisfied nor dissatisfied	6%	7%	14%	-
countryside recreation)	Fairly dissatisfied	4%	7%	3%	2%
	Very dissatisfied	1%	3%	-	_
	Don't know	1%	2%	1%	-
	Satisfied	87%	82%	82%	98%
	Dissatisfied	5%	10%	3%	2%
	Net satisfied	82%	72%	80%	96%
Q.36j And how satisfied or	Unweighted Total		12/0		5070
			662	0F	46
	с. С	1134 1145	662 682	95 56	46 35
dissatisfied are you with	Weighted Total	1145	682	56	35
	Weighted Total Very satisfied	1145 22%	682 21%	56 22%	35 41%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths,	Weighted Total Very satisfied Fairly satisfied	1145 22% 57%	682 21% 60%	56 22% 60%	35 41% 49%
dissatisfied are you with Footpaths, bridleways and rights of	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied	1145 22% 57% 10%	682 21% 60% 6%	56 22% 60% 9%	35 41% 49% 5%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths,	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied	1145 22% 57% 10% 6%	682 21% 60% 6% 9%	56 22% 60% 9% 5%	35 41% 49%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths,	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied	1145 22% 57% 10% 6% 3%	682 21% 60% 6% 9% 3%	56 22% 60% 9%	35 41% 49% 5%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths,	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know	1145 22% 57% 10% 6% 3% 2%	682 21% 60% 6% 9% 3% 1%	56 22% 60% 9% 5% 3% -	35 41% 49% 5% 5% - -
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths,	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied	1145 22% 57% 10% 6% 3% 2% 79%	682 21% 60% 6% 9% 3% 1% 80%	56 22% 60% 9% 5% 3% - 82%	35 41% 49% 5% - - - 90%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths,	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied	1145 22% 57% 10% 6% 3% 2% 79% 9%	682 21% 60% 6% 9% 3% 1% 80% 12%	56 22% 60% 9% 5% 3% - 82% 8%	35 41% 49% 5% - - - 90% 5%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way)	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied	1145 22% 57% 10% 6% 3% 2% 79% 9% 70%	682 21% 60% 9% 3% 1% 80% 12% 68%	56 22% 60% 9% 5% 3% - 82% 82% 8% 74%	35 41% 49% 5% - - - 90% 5% 85%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total	1145 22% 57% 10% 6% 3% 2% 79% 9% 79% 9% 70% 1654	682 21% 60% 9% 3% 1% 80% 12% 68% 950	56 22% 60% 9% 5% 3% - 82% 82% 8% 74% 161	35 41% 49% 5% - - - 90% 5% 85% 66
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied	1145 22% 57% 10% 6% 3% 2% 79% 9% 70%	682 21% 60% 9% 3% 1% 80% 12% 68%	56 22% 60% 9% 5% 3% - 82% 82% 8% 74%	35 41% 49% 5% - - - 90% 5% 85% 66 49
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total	1145 22% 57% 10% 6% 3% 2% 79% 9% 79% 9% 70% 1654	682 21% 60% 9% 3% 1% 80% 12% 68% 950	56 22% 60% 9% 5% 3% - 82% 82% 8% 74% 161	35 41% 49% 5% - - - 90% 5% 85% 66
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste recycling centres (Base : all who	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total	1145 22% 57% 10% 6% 3% 2% 79% 9% 79% 1854 1844	682 21% 60% 9% 3% 1% 80% 12% 68% 950 957	56 22% 60% 9% 5% 3% - 82% 8% 74% 161 97	35 41% 49% 5% - - - 90% 5% 85% 66 49
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total Very satisfied	1145 22% 57% 10% 6% 3% 2% 79% 9% 70% 1654 1644 43%	682 21% 60% 9% 3% 1% 80% 12% 68% 950 957 37%	56 22% 60% 9% 5% 3% - 82% 8% 74% 161 97 39%	35 41% 49% 5% - - - 90% 5% 85% 66 49 29%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied	1145 22% 57% 10% 6% 3% 2% 79% 9% 70% 1654 1644 43% 46%	682 21% 60% 9% 3% 1% 80% 12% 68% 950 957 37% 49%	56 22% 60% 9% 5% 3% - 82% 8% 74% 161 97 39% 47%	35 41% 49% 5% - - - 90% 5% 85% 66 49 29% 59%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Net satisfied Neighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied	1145 22% 57% 10% 6% 3% 2% 79% 9% 70% 1654 1654 1644 43% 46% 4%	682 21% 60% 9% 3% 1% 80% 12% 68% 950 957 37% 49% 5%	56 22% 60% 9% 5% 3% - 82% 82% 82% 82% 1 61 97 39% 47% 9%	35 41% 49% 5% - - - 90% 5% 85% 66 49 29% 59% 8%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Fairly satisfied Fairly dissatisfied Fairly dissatisfied Fairly dissatisfied	1145 22% 57% 10% 6% 3% 2% 79% 9% 70% 1654 1654 1654 1644 43% 46% 4%	682 21% 60% 9% 3% 1% 80% 12% 68% 950 957 37% 49% 5% 6%	56 22% 60% 9% 5% 3% - 82% 8% 74% 161 97 39% 47% 9% 3%	35 41% 49% 5% 5% - 90% 5% 85% 66 49 29% 59% 8% 3%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Dissatisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied Neither satisfied Very dissatisfied Very dissatisfied Very dissatisfied	1145 22% 57% 10% 6% 3% 2% 79% 9% 70% 1654 1644 43% 46% 4% 2%	682 21% 60% 9% 3% 1% 80% 12% 68% 950 957 37% 49% 5% 6% 3%	56 22% 60% 9% 5% 3% - 82% 8% 74% 161 97 39% 47% 9% 3% 2%	35 41% 49% 5% 5% - - - 90% 5% 85% 66 49 29% 59% 8% 3%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Net satisfied Net satisfied Unweighted Total Very satisfied Fairly satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Very dissatisfied Don't know	1145 22% 57% 10% 6% 3% 2% 79% 9% 70% 1654 1654 1654 1654 1654 1654 1654 1654	682 21% 60% 9% 3% 1% 80% 12% 950 957 37% 49% 5% 6% 3% 1%	56 22% 60% 9% 5% 3% - 82% 82% 74% 161 97 39% 47% 9% 3% 2% 1%	35 41% 49% 5% 5% - - 90% 5% 85% 66 49 29% 59% 8% 3% 2% -

		-			
Life in Lancashire Survey 2007		2007	2003	2007	2003
Results compiled by Lancashire		20	20		
County Council		re	e	ley	ley
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		shi	shi	Val	Val
1 leidwork. 13 Sep - 10 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Ribble Valley	Ribble Valley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	ibb	ddi
	Green = statistically significantly better, red = significantly worse		L	R	R
Q.36I And how satisfied or	Unweighted Total	2003	-	111	
dissatisfied are you with Doorstep recycling collections	Weighted Total	2023	-	66	
(Base : all who have used or	Very satisfied	36%	n/a	34%	n/a
benefited from doorstep recycling	Fairly satisfied	43%	n/a	48%	n/a
collections)	Neither satisfied nor dissatisfied	4%	n/a	6%	n/a
	Fairly dissatisfied	10% 6%	n/a n/a	4% 4%	n/a
	Very dissatisfied Don't know	1%	n/a	4% 2%	n/a n/a
	Satisfied	79%	n/a	2 % 83%	n/a
	Dissatisfied	16%	n/a	9%	n/a
	Net satisfied	63%	n/a	74%	n/a
Q.36m And how satisfied or	Unweighted Total	117	42	12	3
dissatisfied are you with	Weighted Total	120	49	7	3
Support for local businesses	Very satisfied	13%	16%	16%	-
(Base : all who have used or	Fairly satisfied	47%	32%	34%	34%
benefited from support for local	Neither satisfied nor dissatisfied	11%	12%	24%	33%
businesses)	Fairly dissatisfied	10%	17%	-	33%
	Very dissatisfied	4%	9%	9%	-
	Don't know	15%	14%	17%	-
	Satisfied	60%	48%	50%	34%
	Dissatisfied	14%	27%	9%	33%
	Net satisfied	46%	21%	41%	-
Q.36n And how satisfied or	Unweighted Total	115	63	13	4
dissatisfied are you with	Weighted Total	115	62	8	4
Trading standards (including food quality and consumer advice)	Very satisfied	24%	38%	-	46%
(Base : all who have used or	Fairly satisfied	48%	45%	53%	27%
benefited from trading standards)	Neither satisfied nor dissatisfied	11%	8%	39%	27%
	Fairly dissatisfied	1%	4%	-	-
	Very dissatisfied	5%	3%	-	-
	Don't know	11%	3%	8%	-
	Satisfied	72%	83%	53%	73%
	Dissatisfied	6%	6%	-	-
O 20a And how actisfied on	Net satisfied	67%	76%	53%	73%
Q.360 And how satisfied or dissatisfied are you with	Unweighted Total	154	56 60	15 9	4
Planning services (e.g. planning for	Weighted Total	161			3
future development in the county,	Very satisfied Fairly satisfied	8% 37%	14% 48%	20% 41%	28% 54%
not planning permissions for your	Neither satisfied nor dissatisfied	37% 14%	48% 15%	41% 7%	
house) (Base : all who have used or	Fairly dissatisfied	14%	12%	7%	- 18%
benefited from planning services)	Very dissatisfied	14 %	8%	6%	-
	Don't know	15%	3%	20%	-
	Satisfied	45%	62%	61%	82%
	Dissatisfied	26%	20%	13%	18%
	Net satisfied	19%	42%	48%	63%
Q.37 And overall, do you think that	Unweighted Total	2451	1541	202	102
the environmental services you have	Weighted Total	2451	1541	121	74
used or benefited from have got	Got better	39%	44%	25%	51%
better or worse over the last two years or so, or have they stayed the	Got worse	12%	9%	5%	8%
same? (Base : all respondents)	Stayed the same	40%	35%	63%	35%
	Don't know	8%	12%	6%	6%
Q.40 Which of these modes of	Unweighted Total	2451	1541	202	102
transport have you or your family	Weighted Total	2451	1541	121	74
used in the last twelve months? (Base : all respondents)	Local bus services	60%	57%	47%	51%
	Local train services	41%	31%	42%	44%
	Local taxis	53%	52%	37%	47%
	Driven a car myself	70%	67%	81%	67%
	Been a passenger in a car	74%	70%	77%	70%
	None of these	1%	1%	2%	3%
	Public transport user	80%		66%	

Life in Longeshing Comment 2007				~	~
Life in Lancashire Survey 2007 Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		re	re	lley	lley
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Ribble Valley	Ribble Valley
	District 2007 results are compared for significant differences with Lancashire 2007	ca	ca:	ole	e
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	ibt	ibt
	Green = statistically significantly better, red = significantly worse		L	Я	R
Q.41a And how satisfied or	Unweighted Total	1438	857	94	53
dissatisfied are you with… Local bus services (Base : all who	Weighted Total	1469	883	57	38
have used or benefited from local	Very satisfied	31%	26%	21%	32%
bus services)	Fairly satisfied	47%	45%	59%	37%
	Neither satisfied nor dissatisfied	7%	5%	9%	2%
	Fairly dissatisfied	8%	14%	2%	19%
	Very dissatisfied	5%	8%	7%	9%
	Don't know	1%	2%	1%	1%
	Satisfied	78%	71%	80%	69%
	Dissatisfied	14%	22%	9%	28%
	Net satisfied	64%	49%	71%	41%
Q.41b And how satisfied or	Unweighted Total	933	459	84	44
dissatisfied are you with… Local train services (Base : all who	Weighted Total	998	483	51	32
have used or benefited from local	Very satisfied	25%	17%	25%	30%
train services)	Fairly satisfied	53%	52%	56%	53%
,	Neither satisfied nor dissatisfied	9%	7%	10%	11%
	Fairly dissatisfied	7%	14%	3%	6%
	Very dissatisfied	3%	9%	4%	1%
	Don't know	2%	1%	1%	-
	Satisfied	79%	68%	82%	82%
	Dissatisfied	11%	23%	6%	7%
	Net satisfied	68%	46%	75%	76%
Q.41c And how satisfied or dissatisfied are you with	Unweighted Total	2320	1382	192	92
Local road system (Base : all who	Weighted Total	2335	1390	115	67
have used or benefited from the	Very satisfied	8%	8%	5%	21%
road system)	Fairly satisfied	50%	48%	64%	54%
	Neither satisfied nor dissatisfied	17%	14%	23%	8%
	Fairly dissatisfied	13%	16%	4%	12%
	Very dissatisfied	7%	9%	2%	-
	Don't know	5%	5%	2%	5%
	Satisfied	58%	56%	68%	75%
	Dissatisfied	20%	26%	6%	12%
	Net satisfied	38%	30%	62%	62%
Q.41d And how satisfied or dissatisfied are you with	Unweighted Total	1236	758	73	44
Local taxis (Base : all who have	Weighted Total	1298	805	45	35
used or benefited from local taxis)	Very satisfied	27%	28%	18%	29%
······	Fairly satisfied	55%	56%	60%	46%
	Neither satisfied nor dissatisfied	10%	7%	12%	8%
	Fairly dissatisfied	4%	5%	5%	12%
	Very dissatisfied	1%	3%	4%	3%
	Don't know	2%	1%	1%	1%
	Satisfied	82%	84%	77%	75%
	Dissatisfied	5%	8%	9%	15%
	Net satisfied	77%	76%	68%	60%
Q.42 And overall, do you think that	Unweighted Total	1921	1156	133	77
the transport services you have used or benefited from have got	Weighted Total	1967	1181	80	56
better or worse over the last two	Got better	28%	24%	22%	32%
years or so, or have they stayed the	Got worse	16%	19%	11%	12%
same? (Base : all who have used or	Stayed the same	49%	49%	61%	50%
	Don't know	6%	8%	5%	5%

Life in Lancashire Survey 2007		07	2003	2007	2003
Results compiled by Lancashire		2007	20		
County Council			e	ley	ey
Data Supplied by Ipsos MORI		ių	hi	/al	/al
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	ancashire	Lancashire	Ribble Valley	Ribble Valley
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	u a	and	qq	qq
	Green = statistically significantly better, red = significantly worse	۲۶	Ľ	Ri	Ri
Q.43 Still thinking about transport,	Unweighted Total	2451	2447	202	204
which of the following two or three	Weighted Total	2451	2447	121	117
local transport issues do you think	Reducing delays to traffic	36%	31%	24%	25%
should be the main priorities for Lancashire County Council? (Base :	Improving existing roads, street lighting and bridges	34%	37%	26%	34%
all respondents)	Improving travelling by public transport	33%	33%	39%	35%
	Improving road safety	25%	23%	28%	26%
	Improving pedestrian facilities (e.g. improved crossings, pavements)	23%	25%	29%	23%
	Providing safer routes to schools	20%	23%	20%	18%
	Improving bus and rail facilities (e.g. bus stops, shelters, termini)	19%	21%	21%	17%
	Providing more information about bus and train services	13%	13%	20%	20%
	Building new roads	13%	12%	7%	7%
	Improving cycling facilities	13%	13%	16%	14%
	Other	5%	3%	4%	2%
	None of these	3%	2%	4%	4%
	Don't know	4%	3%	5%	4%
Q.44 Thinking now about all the	Unweighted Total	2451	2447	202	204
services provided by Lancashire	Weighted Total	2451	2447	121	117
County Council, which three or four	Services for adults	41%	-	49%	-
of the services on this list, do you think are most important for people	- Services for older people (e.g. home carers, meals on wheels etc.)	31%	37%	37%	42%
in this area? (Base : all	 Council run services and facilities for disabled adults 	9%	13%	10%	20%
respondents)	- Services for adults with mental health problems	5%	7%	6%	7%
	- Services for adults with learning difficulties	3%	6%	2%	8%
	- Services for carers	5%	n/a	7%	n/a
	Services for young people	41%	26%	47%	20%
	- Services for young people (e.g. youth clubs, youth projects, Connexions Service)	27%	14%	33%	9%
	- Services for children with additional needs	4%	n/a	4%	n/a
	- Services for vulnerable children and families	7%	n/a	5%	n/a
	- Services for young offenders	4%	6%	2%	4%
	- Services for families and younger children (e.g. surestart, children's centres)	7%	n/a	15%	n/a
	Education	29%	-	20%	-
	- Nursery schools	6%	11%	3%	11%
	- Primary schools	15%	18%	9%	26%
	- Secondary schools	17%	21%	9%	29%
	- Special schools	2%	n/a	3%	n/a
	Community services	18%	-	15%	-
	- Libraries	7%	10%	5%	10%
	- Museums	1%	1%	1%	1%
	- Support for the arts	2%	2%	2%	1%
	- Adult education	4%	6%	3%	11%
	- Registration of births, deaths and marriages	1%	1%	1%	1%
	- Welfare rights	4%	n/a	5%	n/a
	- County information Centres	2%	2%	3%	4%
	Environmental services	77%	-	75%	-
	- Street lighting	8%	n/a	4%	n/a
	- Road maintenance and repairs	25%	7%	23%	6%
	- Pavement maintenance	13%	n/a	6%	n/a
	- Traffic management (e.g. signs and signalling)	8%	10%	16%	10%
	- Traffic calming measures	14%	n/a	11%	n/a
	- Road safety	19%	14%	18%	13%
	- Cycle facilities (e.g. cycle paths)	5%	2%	7%	3%
	- Countryside recreation (e.g. country parks, picnic sites etc)	6%	10%	7%	14%
	- Footpaths, bridleways and rights of way	5%	6%	6%	8%
	- Local tips or household waste recycling centres	13%	5%	15%	5%
	- Doorstep recycling collections	23%	n/a	14%	n/a
	- Support for local businesses	6%	6%	7%	11%
	- Trading standards (including food quality and consumer advice)	2%	2%	5%	3%
	- Planning services (e.g. planning for future development in the county, not planning	5%	8%	8%	7%
	Other	4%	3%	2%	1%
		4.07	4.07	10/	1%
	None Of these	1%	1%	1%	170

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire 2007	Lancashire 2003	Ribble Valley 2007	Ribble Valley 2003
Q.55 Which of these statements	Unweighted Total	2451	2447	202	204
comes closest to your attitude about Lancashire County Council? (Base : all respondents)		2451	2447	121	117
	I'm not really interested in what the County Council does, or whether it does its job	2%	2%	2%	3%
	I'm not interested in what the County Council does as long as it does its job	18%	18%	14%	23%
	I like to know what the County Council is doing, but I'm happy to let it get on with the	58%	56%	65%	52%
	I would like to have more of a say in what the County Council does	17%	19%	14%	16%
	I already work for, or am already involved with the County Council and the services it	4%	3%	1%	6%
	None of these	1%	1%	2%	0%
	Don't know	1%	1%	1%	-
Q.56 Which two or three of the	Unweighted Total	2451	2447	202	204
following do you think it is most	Weighted Total	2451	2447	121	117
important for your local county councillors to do? (Base : all	Listening to the views of local people	75%	76%	78%	81%
respondents)	Dealing with complaints and problems	50%	50%	38%	43%
. ,	Working with local communities to provide more effective services	36%	40%	36%	36%
	Keeping you informed about County Council activities	28%	32%	29%	30%
	Representing local views to business and government	16%	15%	21%	18%
	Reflect the backgrounds of their local community	12%	n/a	20%	n/a
	Reviewing and planning local services	11%	10%	14%	9%
	Taking decisions about County Council services	9%	9%	8%	8%
	Ensuring ethical standards are maintained across the County Council	8%	9%	9%	7%
	Scrutinising County Council decisions	7%	7%	11%	7%
	Other	1%	1%	-	-
	None of these	-	0%	1%	1%
	Don't know	4%	2%	4%	1%