		-		1	I
Life in Lancashire Survey 2007 Results compiled by Lancashire		2007	2003	10	8
		20	20	2007	2003
County Council		e	e	e	<u>e</u>
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Rossendale	Rossendale
Tieldwork. 15 Sep - 10 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	cas	cas	sen	sen
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	ŝŝ	šö
	Green = statistically significantly better, red = significantly worse				
Q.1 Thinking about Lancashire, on	Unweighted Total	2451	2447	200	208
the whole, how satisfied or	Weighted Total	2451	2447	135	139
dissatisfied are you with it as a place to live?	Very satisfied	41%	41%	26%	37%
(Base : all respondents)	Fairly satisfied	49%	47%	61%	54%
(Neither satisfied nor dissatisfied	5%	5%	7%	3%
	Fairly dissatisfied	3%	4%	4%	5%
	Very dissatisfied	1%	1%	3%	1%
	Don't know	1%	1%	-	1%
	Satisfied	90%	88%	87%	91%
	Dissatisfied	4%	6%	7%	6%
	Net satisfied	86%	83%	80%	85%
Q.2 Thinking about this area, on the	Unweighted Total	2451	2447	200	208
whole, how satisfied or dissatisfied	Weighted Total	2451	2447	135	139
are you with it as a place to live?	Very satisfied	43%	42%	39%	23%
Base : all respondents)	Fairly satisfied	41%	39%	41%	57%
	Neither satisfied nor dissatisfied	7%	6%	8%	8%
	Fairly dissatisfied	6%	7%	6%	11%
	Very dissatisfied	4%	4%	6%	2%
	Don't know	-	0%	1%	-
	Satisfied	83%	81%	80%	80%
	Dissatisfied	9%	12%	11%	13%
	Net satisfied	74%	70%	68%	67%
Q.3 And which three or four things,	Unweighted Total	2451	2447	200	208
if any, would you say are good	Weighted Total	2451	2447	135	139
	Friendly neighbours/ people/good community spirit	38%	33%	43%	35%
Q.3 And which three or four things, f any, would you say are good hings about living in this area? Base : all respondents)	Peace and quiet	36%	36%	41%	50%
	Openness/greenery/ countryside	28%	24%	57%	57%
	Convenient for shops	27%	24%	25%	20%
	Access to the countryside/coast	19%	16%	7%	4%
	Access to other places/ centrally located	19%	19%	13%	9%
	Adequate public transport	14%	9%	23%	3%
	Safe area/low crime rate	13%	12%	15%	4%
	Good schools/education	13%	10%	14%	5%
	Near to family/friends	11%	9%	9%	12%
	Convenient for work	8%	7%	8%	3%
	Good shopping facilities	7%	5%	6%	1%
	Good public services	6%	3%	6%	1%
	Good roads	5%	3%	9%	-
	Good health facilities	5%	3%	7%	-
	Clean streets	5%	4%	6%	1%
	Good leisure/recreation facilities	4%	4%	6%	-
	Good street lighting	2%	0%	3%	-
	Good job opportunities	2%	1%	2%	0%
	Amount of traffic	2%	1%	2%	-
	Affordable housing	2%	2%	2%	2%
	Low levels of pollution	1%	1%	1%	0%
	Good facilities for younger children	1%	1%	1%	-
	Good facilities for young people	1%	1%	-	-
	Good facilities for working parents	1%	0%	1%	1%
	Good facilities for people of my ethnicity/ culture/faith	1%	1%	2%	-
	Good educational opportunities for adults	1%	0%	1%	-
	Good childcare facilities	1%	0%	2%	- 1%
	Adequate parking	1%	0%	2% 2%	- 1%
			0%	2 70	
	Low levels of development	-		- 40/	-
	Low levels of Council Tax	-	0%	1%	- 20/
	Other	9%	15%	6%	3%
	None of these/no good things	3%	3%	6%	3%
	Don't know	2%	2%	1%	1%

Life in Langeshine Company 2007					r
Life in Lancashire Survey 2007		2007	2003	07	33
Results compiled by Lancashire			20	2007	2003
County Council		re	re	<u>e</u>	
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		'n	hi	da	da
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	ancashire	Rossendale	Rossendale
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ano	anc	sso	sso
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	Å	R
Q.4 And which three or four things,	Unweighted Total	2451	2351	200	199
	Weighted Total	2451	2352	135	133
about living in this area?	Too much traffic	14%	9%	16%	3%
(Base : all respondents)	Speed of traffic	10%	6%	14%	6%
	Poor facilities for young people	9%	10%	21%	15%
	Poor public transport	8%	n/a	12%	n/a
	Streets not clean enough	8%	7%	12%	13%
	Poor parking	7%	5%	7%	3%
	Unsafe area/high crime rate	7%	7%	13%	5%
	Too much vandalism/ graffiti	6%	6%	12%	5%
	Drugs misuse	5%	n/a	8%	n/a
	Inconvenient for shops	5%	4%	13%	5%
	Neighbours/people/ community cohesion/ racial intolerance	5%	3%	5%	4%
	Poor condition of roads	5%	4%	13%	11%
	Poor leisure/recreation facilities	5%	5%	6%	5%
	Expensive housing	4%	1%	9%	2%
	Generally run-down	4%	6%	7%	8%
	Lack of peace and quiet	4%	2%	3%	1%
	Poor shopping facilities	4%	3%	14%	4%
	Lack of police	3%	n/a	2%	n/a
	Poor condition of footpaths	3%	2%	4%	4%
	Poor facilities for younger children	3%	4%	2%	5%
	Roadworks	3%	1%	11%	2%
	Stray dogs/dog fouling	3%	2%	3%	2%
	Jobs paying low wages	2%	1%	4%	1%
	Poor street lighting	2%	1%	4%	1%
	The Council wastes money	2%	n/a	5%	n/a
	Unemployment/poor job opportunities	2%	2%	5%	3%
	Far away from family/ friends	1%	1%	2%	2%
	High levels of development	1%	1%	4%	1%
	High levels of pollution	1%	1%	2%	1%
	Inconvenient for work	1%	1%	2 /0	3%
		1%	1%	- 3%	3% 0%
	Poor access to other places		1%		0%
	Poor health facilities	1%		4%	-
	Poor housing	1%	2%	1%	3%
	Poor schools/education	1%	1%	2%	-
	Lack of openness/ greenery/countryside	-	0%	1%	-
	Poor access to the countryside/coast	-	0%	-	-
	Poor childcare facilities	-	0%	2%	-
	Poor educational opportunities for adults	-	0%	2%	-
	Poor facilities for people from my ethnicity/culture/faith	-	n/a	-	n/a
	Other	25%	29%	18%	10%
	None of these/no bad things	22%	25%	9%	31%
	Don't know	2%	4%	1%	1%
Q.5 Thinking now about your	Unweighted Total	2451	2447	200	208
quality of life, which two or three of the following things, if any, are the	Weighted Total	2451	2447	135	139
most important to improve your own	Reduce crime and disorder	37%	40%	27%	36%
quality of life? (Base : all	Provide activities for young people	34%	32%	42%	35%
respondents)	Reduce traffic and transport problems	29%	25%	29%	16%
	Protect the environment	20%	16%	23%	9%
	Provide more affordable housing	18%	13%	12%	5%
	Reduce the harm from alcohol and drug misuse	17%	22%	17%	16%
	Improve opportunities for leisure and cultural activities	15%	15%	12%	16%
	Involve local people in decision making	14%	13%	13%	3%
	Improve employment opportunities	13%	12%	17%	6%
	Help people to live healthier lives	11%	9%	15%	3%
	Improve education and learning services	10%	10%	11%	5%
	Improve individual care and support services *(welfare and caring services in 2003)	10%	11%	9%	6%
		0.01	0.07	40/	1%
	Other	3%	3%	1%	170
	Other None of these	3% 8%	3% 6%	1%	17%

Life in Lancashire Survey 2007		~	~		
Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		ire	ire	ale	ale
Fieldwork: 15 Sep - 16 Dec 2007		lsh	lsh	pd	pd
-	District 2007 results are compared for significant differences with Lancashire 2007	Ca	Ica	sse	sse
	results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire	Lancashire	Rossendale	Rossendale
Q.6 In your opinion, which two or	Unweighted Total	245	221	22	9
three, if any, of the following should	Weighted Total	243	245	15	6
Lancashire County Council do in	More discipline in schools	46%	41%	39%	26%
order to improve education and	More investment in schools on books and equipment	31%	33%	50%	51%
learning services? (Base : all who	Schools and parents working more closely together	29%	25%	22%	31%
feel it is important to improve education and learning services)	Provide more leisure or arts activities after school	26%	25%	19%	18%
	Additional school classes before and after school	22%	15%	31%	11%
	More information about day and evening classes	22%	15%	27%	29%
	Better teachers	21%	13%	35%	-
	More teachers	19%	23%	39%	42%
	Local literacy and numeracy support courses for adults	17%	12%	19%	20%
	Reduce truancy in schools	13%	15%	17%	-
	Longer school hours or longer school year	10%	11%	18%	11%
	Other	7%	8%	-	11%
	None of these	-	0%	-	-
	Don't know	-	3%	-	-
Q.7 In your opinion, which two or	Unweighted Total	258	295	20	13
three, if any, of the following should	Weighted Total	241	278	13	9
Lancashire County Council do in	Making care affordable	37%	41%	25%	38%
order to improve welfare and caring services? (Base : all who feel it is	Knowing more about what services are available	32%	38%	46%	36%
important to improve individual care	Providing care to meet individuals' needs	26%		15%	
and support services)	More help to access care and support services	25%	n/a	25%	n/a
	Having good emergency services	23%	26%	10%	16%
	Having someone to contact for help	21%	28%	25%	26%
	Getting transport when needed	21%	n/a	29%	n/a
	More contact with staff from care services	20%	31%	10%	39%
	Being able to live at home	19%	23%	15%	17%
	Support as a carer	12%		11%	
	Having a warm home	10%	13%	14%	8%
	Supporting people to live healthily	10%		24%	
	Enable more young people with additional needs to live independently	8%	0.20607	5%	15%
	More contact with friends/relatives	6%	6%	-	23%
	Other	2%	4%	-	7%
	None of these	-	1%	-	-
	Don't know	1%		-	

Life in Lancashire Survey 2007			~	r	
Results compiled by Lancashire		2007	2003	2007	2003
County Council				20	20
Data Supplied by Ipsos MORI		re	re	lle	e
Fieldwork: 15 Sep - 16 Dec 2007		shi	shi	abr	br
	District 2007 results are compared for significant differences with Lancashire 2007	ca	ca	sei	Sei
	results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire	Lancashire	Rossendale	Rossendale
			_	24	32
Q.8 In your opinion, which two or three, if any, of the following should	Unweighted Total	352 364	364 379	24 17	32 22
Lancashire County Council do in	Weighted Total		36%	29%	40%
order to improve opportunities for	Create safe open places and play areas	38% 32%	36% 21%	29% 44%	
leisure activities? (Base : all who	More information about what's on in your area Lower entrance cost to facilities	32% 28%	33%	44% 33%	14% 17%
feel it is important to improve	More opportunities to try new activities	26%	21%	33% 18%	20%
opportunities for leisure and cultural activities)	Better public transport to help get to places	20%	21%	17%	20%
activities)	Someone to help us organise local events	20%	15%	4%	32%
	More opportunities to learn or improve skills	18%	13%	4 /8 24%	28%
	Longer opening hours at places you want to go	17%	14%	24% 34%	20%
	Support to help you use leisure and cultural services	16%	n/a	34 %	n/a
	Access to the countryside and open spaces	10%	n/a	12%	n/a
	More information about volunteering opportunities	9%	4%	-	6%
	Segregated sessions for some activities	3%	3%		070
	Other	5%	3%	5%	3%
	None of these	1%	1%	4%	570
	Don't know	1%	1%		
Q.9 In your opinion, which two or	Unweighted Total	898	972	55	76
three, if any, of the following should	Weighted Total	895	985	37	50
Lancashire County Council do in	More visible police presence	70%	71%	89%	81%
order to reduce crime and disorder?	Tackle antisocial behaviour	60%	n/a	72%	n/a
(Base : all who feel it is important to	Tackle drug and alcohol misuse	34%	35%	32%	25%
reduce crime and disorder)	More community involvement	20%	13%	7%	9%
	Give the courts more choice in sentencing	20%	21%	22%	22%
	Closed circuit TV	19%	28%	39%	29%
	Speed restrictions and traffic calming	19%	11%	12%	12%
	Improve lighting in streets and car parks	14%	12%	8%	17%
	Improve access to support services for victims of crime	9%	n/a	-	n/a
	Other	2%	3%	-	-
	None of these	-	0	-	-
	Don't know	1%	3%	-	1%
Q.10 In your opinion, which two or	Unweighted Total	811	766	82	71
three, if any, of the following should	Weighted Total	825	771	56	49
Lancashire County Council do in	More youth centres for meeting people of their own age	59%	66%	73%	77%
order to provide activities for young people? (Base : all who feel it is	More leisure facilities that are affordable for young people	58%	60%	68%	66%
important to provide activities for	More spaces for playing	34%	34%	33%	55%
young people)	Listen to young people more	30%	30%	46%	20%
	Better access to local jobs	19%	n/a	18%	n/a
	Financial help for staying in education and training	18%	17%	20%	12%
	Provide more affordable public transport for young people	16%	17%	6%	15%
	Provide more volunteering opportunities	11%		8%	
	Advice for young people about sexual behaviour	9%	7%	4%	6%
	Other	3%	2%	-	-
	None of these	-	0	-	-
	Don't know	1%	3%	-	3%

		-			
Life in Lancashire Survey 2007		2007	2003	2	3
Results compiled by Lancashire		20	20	2007	2003
County Council		re	e	е	
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		shi	'n	da	da
Fieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	cas	cas	sen	sen
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Lancashire	Lancashire	Rossendale	Rossendale
	Green = statistically significantly better, red = significantly worse	Ĩ	Ĩ	R	R
Q.11 In your opinion, which two or	Unweighted Total	425	555	34	34
three, if any, of the following should	Weighted Total	421	545	23	22
Lancashire County Council do in order to reduce alcohol and drug	Stricter punishment for illegal drug dealers	59%	62%	64%	46%
misuse? (Base : all who feel it is	Stricter punishment for illegal drug users	46%	42%	35%	33%
important to reduce the harm from	Better enforcement against underage alcohol sales	43%	n/a	45%	n/a
alcohol and drug misuse)	Drug and alcohol awareness education in school	29%	34%	36%	20%
	Greater reporting of suspicious activities	21%	22%	12%	21%
	Educate parents about alcohol and drug misuse	20%	22%	17%	27%
	More information for people misusing alcohol and drugs	16%	22%	16%	23%
	Local treatment services for alcohol and drug misuse	16%	n/a	26%	n/a
	Local drug services for drug users	12%	15%	12%	18%
	Other	3%	2%	3%	-
	None of these	-	0%	-	-
	Don't know	1%	3%	-	8%
Q.12 In your opinion, which two or	Unweighted Total	491	389	46	20
three, if any, of the following should	Weighted Total	487	397	31	13
Lancashire County Council do in	Stricter enforcement of penalties for littering	47%		41%	
order to protect the environment? (Base : all who feel it is important to	Stricter enforcement of penalties for dog fouling	36%	46%	11%	59%
protect the environment)	Clean streets more regularly	33%	34%	43%	79%
,	Recycling facilities in neighbourhoods	26%		28%	
	Plant more trees	24%	19%	41%	-
	More household waste recycling centres	23%	30%	20%	26%
	Reduce industrial pollution	21%	23%	20%	18%
	Reduce number of car journeys	18%	22%	28%	11%
	Greater information on the local environment	14%	23%	11%	4%
	Advice on conserving energy	13%	19%	13%	16%
	Other	6%	7%	9%	-
	None of these	1%	0%	-	-
	Don't know	-	3%	-	6%
Q.13 In your opinion, which two or	Unweighted Total	266	220	30	6
three, if any, of the following should	Weighted Total	258	229	20	4
Lancashire County Council do in order to belo people to live bealthior	Better access to local dentists	43%	n/a	56%	n/a
order to help people to live healthier lives? (Base : all who feel it is	More advice about healthy living	34%	27%	44%	34%
important to help people to live	Cut down on traffic congestion	31%	32%	26%	-
healthier lives)	People taking responsibility for their own health	30%	38%	24%	16%
	Reduce industrial air pollution	24%	n/a	13%	n/a
	Improve access to health services	24%	n/a	42%	n/a
	More information about community health services	20%	35%	34%	38%
	Better access to local doctors	19%	27%	29%	48%
	More affordable alternative medicine or therapies	18%	27%	23%	80%
	Improve housing conditions	12%	n/a	10%	n/a
	Other	1%	3%	-	-
	None of these	-	0%	-	-
	Don't know	1%	4%	-	-

Life in Lancashire Survey 2007		2007	2003	07	03
Results compiled by Lancashire		20	20	2007	2003
County Council Data Supplied by Ipsos MORI		re	re	le	e
Fieldwork: 15 Sep - 16 Dec 2007		ancashire	Lancashire	Rossendale	Rossendale
	District 2007 results are compared for significant differences with Lancashire 2007	ca	ca	ser	ser
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	tos	sos
	Green = statistically significantly better, red = significantly worse	_	_	_	
Q.14 In your opinion, which two or three, if any, of the following should	Unweighted Total	318	260	34	12
Lancashire County Council do in	Weighted Total	330	296	24	9
order to improve employment	More training courses	39%	36%	62%	47%
opportunities? (Base : all who feel i	More investment in industries	38% 34%	38% 32%	22% 41%	23% 26%
is important to improve employment	More flexible job opportunities, e.g. part-time work, job share Better career advice and support	27%	52% n/a	41%	20% n/a
opportunities)	Improved support for the change from benefits to work	27%	n/a	42 %	n/a
	Child care to enable parents to work	22%	28%	18%	25%
	Remove discrimination against gender, race, age, disability, sexual orientation or fait	15%	17%	18%	45%
	Developing skills through leisure and cultural activities	14%	19%	18%	35%
	Developing skills through volunteering opportunities	13%	n/a	22%	n/a
	Access to affordable IT facilities	12%	12%	20%	-
	More information	10%	7%	15%	-
	Other	4%	5%	-	-
	None of these	-	1%	-	-
	Don't know	1%	3%	-	-
Q.15 In your opinion, which two or	Unweighted Total	347	322	26	6
three, if any, of the following should	Weighted Total	340	329	17	4
Lancashire County Council do in	More information about what the County Council is doing	40%	51%	66%	57%
order to involve local people in	More influence on local decision-making	40%	n/a	47%	n/a
decision making? (Base : all who feel it is important to involve local	More community involvement in preventing crime and disorder	35%	45%	18%	53%
people in decision making)	More community involvement by local councillors	34%	n/a	46%	n/a
peepie accierci	Supporting neighbourhoods to encourage community spirit	30%	n/a	18%	n/a
	More information about how communities can be involved	28%	n/a	43%	n/a
	Encourage communities and service providers to work together	23%	n/a	16%	n/a
	More support for voluntary groups in the local area	20%	n/a	9%	n/a
	Other	1%	2%	-	18%
	None of these	-	0%	-	-
	Don't know	1%	4%	-	13%
Q.16 In your opinion, which two or	Unweighted Total	424	282	24	9
three, if any, of the following should	Weighted Total	435	294	17	6
Lancashire County Council do in order to provide more affordable	Build more affordable houses to buy	63%	63%	62%	55%
housing? (Base : all who feel it is	Provide more low cost houses to rent	46%	51%	36%	46%
important to provide more	Renovate currently existing or disused buildings	37%	36%	41%	38%
affordable housing)	Build new homes on previously developed or derelict land	27%	29%	42%	42%
	Provide somewhere safe for children to play	20%	29%	4%	30%
	Design neighbourhoods to encourage community spirit	16%	16%	7%	-
	Provide more sharedownership schemes	14%		16%	
	Provide more parking spaces in housing estates	11%	13%	12%	13%
	Fewer planning regulations for new housing	7%	6%	12%	-
	Other	2%	1%	-	-
	None of these	1%	1%	-	-
0 17 Do you agree or discorres that	Don't know	1%		-	
Q.17 Do you agree or disagree that you can influence decisions	Unweighted Total	2451		200	
affecting your local area? (Base : all	Weighted Total	2451	n/-	135	n/-
respondents)	Deminiery agree	6%	n/a	3%	n/a
	Tend to agree	25%	n/a	25%	n/a
	Tend to disagree	34%	n/a	37%	n/a
	Definitely disagree Don't know	28% 7%	n/a n/a	19% 16%	n/a
	Agree	7% 31%		16% 28%	n/a n/a
	Agree Disagree	31% 63%	n/a n/a	28% 56%	n/a n/a
	Dibagroc	03%	ıı/d	JU%	n/d

		1	-	-	
Life in Lancashire Survey 2007		2007	2003	2	33
Results compiled by Lancashire		20	20	2007	2003
County Council		e	e		
Data Supplied by Ipsos MORI		Lancashire	Lancashire	Rossendale	Rossendale
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	as	as	eŭ	en
	results. Lancashire 2007 results are compared to significant differences with Lancashire 2007 results.	ou o	nc	ss	ss
	Green = statistically significantly better, red = significantly worse	La	La	Rc	Rc
Q.18 Formal volunteering is unpaid	Unweighted Total	2451		200	
help given as part of groups, clubs	Weighted Total	2451		135	
or organisations to benefit others or	Yes	16%	n/a	12%	n/a
the environment. Have you done any	No	83%	n/a	86%	n/a
formal volunteering in the last 12	Don't know	0070	n/a	1%	
months? (Base : all respondents)			11/a		n/a
Q.19 Here is a list of a number of everyday situations. In which of	Unweighted Total	2451		200	
these situations, if any, would you	Weighted Total	2451		135	
say you regularly meet and talk with	At the local shops	35%	n/a	33%	n/a
people of a different ethnic origin to	At work	34%	n/a	26%	n/a
you? (Base : all respondents)	At restaurants, pubs, cinemas, community centres etc	20%	n/a	19%	n/a
	In my neighbourhood	20%	n/a	26%	n/a
	At a place of study (e.g. college, school, university)	12%	n/a	6%	n/a
	On buses and trains	11%	n/a	12%	n/a
	At sports or fitness activities	9%	n/a	5%	n/a
	At a place of worship	5%	n/a	4%	n/a
	At a relative's home	5%	n/a	7%	n/a
	At youth centres/clubs	3%	n/a	2%	n/a
	Somewhere else	3%	n/a	4%	n/a
	None - I do not meet anyone from a different ethnic origin	28%	n/a	33%	n/a
	Don't know	1%	n/a	-	n/a
	Regulary meet and talk with people of a different ethnic origin	70%	n/a	67%	n/a
Q.20 To what extent do you agree	Unweighted Total	2451	2447	200	208
or disagree that this local area is a	Weighted Total	2451	2447	135	139
place where people from different	Definitely agree	11%	15%	4%	4%
backgrounds get on well together?	Tend to agree	42%	45%	38%	58%
(Base : all respondents)	Tend to disagree	9%	10%	10%	10%
	Definitely Disagree	4%	5%	3%	7%
	Don't know	9%	3%	9%	7%
	Too few people in the local area	16%	11%	31%	5%
	All same backgrounds	9%	10%	3%	9%
	Agree	53%	60%	42%	62%
	Disagree	13%	15%	14%	17%
	Net agree	40%	45%	28%	45%
Q.23 Which of these services have	Unweighted Total	2451	1541	200	130
you or your family used or benefited	Weighted Total	2451	1541	135	88
from in the last twelve months?	Services for older people	14%	9%	15%	9%
(Base : all respondents)	Services for people with a disability	12%	8%	14%	3%
	Services for adults with mental health problems	6%	4%	4%	1%
	Services for adults with learning disabilities	2%	5%	2%	4%
	Services for carers	6%	n/a	4%	n/a
	None of these	72%	77%	70%	84%
	Don't know	-	-	1%	_
	User	28%	-	29%	-
Q.24a And how satisfied or	Unweighted Total	359	150	32	11
dissatisfied are you with	Weighted Total	342	143	21	8
Services for older people (e.g. home	Very satisfied	23%	34%	28%	64%
carers, meals on wheels etc.) (Base	Fairly satisfied	23 <i>%</i> 47%	40%	38%	28%
: all who have used or benefited	Neither satisfied nor dissatisfied	9%	3%	6%	
from services for older people)	Fairly dissatisfied	9% 8%	3% 9%	16%	-
	Very dissatisfied	6%	9% 10%	1070	- 7%
	Don't know	6% 7%	4%	- 12%	/ /0
	Satisfied	7%	4% 74%	12% 66%	- 93%
	Dissatisfied	15%	18%	16%	7%
	Net satisfied	55%	56%	50%	86%

Life in Lancashire Survey 2007		01	2003	2	33
Results compiled by Lancashire		2007	20	2007	2003
County Council		ē	e	e	
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		'ni	shi	da	da
Fieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	ancashire	ancashire	Rossendale	Rossendale
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ano	ane	oss	ose
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	Ř	Ř
Q.24b And how satisfied or	Unweighted Total	305	120	28	4
dissatisfied are you with Services	Weighted Total	299	124	19	2
for people with a disability (Base : all who have used or benefited from	Very satisfied	28%	30%	24%	51%
services for people with a disability)	Fairly satisfied	44%	39%	44%	23%
	Neither satisfied nor dissatisfied	6%	5%	7%	-
	Fairly dissatisfied	12%	8%	14%	-
	Very dissatisfied	6%	7%	11%	-
	Don't know	4%	11%	-	26%
	Satisfied	72%	69%	68%	74%
	Dissatisfied	18%	15%	25%	-
	Net satisfied	54%	53%	42%	74%
Q.24c And how satisfied or	Unweighted Total	128	58	9	1
dissatisfied are you with Services for adults with mental	Weighted Total	135	59	6	1
health problems (Base : all who	Very satisfied	25%	32%	33%	-
have used or benefited from	Fairly satisfied	35%	28%	32%	100%
services for people with mental	Neither satisfied nor dissatisfied	6%	5%	23%	-
health problems)	Fairly dissatisfied	18%	16%	11%	-
	Very dissatisfied	10%	16%	-	-
	Don't know	6%	3%	-	-
	Satisfied	60%	60%	65%	100%
	Dissatisfied	28%	31%	11%	-
	Net satisfied	32%	29%	54%	100%
	Unweighted Total	52	69	3	4
•	Weighted Total	54	71	2	3
or adults with learning disabilities Base : all who have used or	Very satisfied	21%	29%	-	49%
benefited from services for people	Fairly satisfied	36%	39%	62%	-
with learning disabilities)	Neither satisfied nor dissatisfied	9%	5%	38%	-
	Fairly dissatisfied	10% 10%	5%	-	24%
	Very dissatisfied		16%	-	-
	Don't know Satisfied	15%	6%	- 62%	26% 49%
	Dissatisfied	56% 20%	68% 21%	62%	49% 24%
	Net satisfied	37%	47%	- 62%	24 % 25%
Q.24e And how satisfied or	Unweighted Total		41 70		25%
dissatisfied are you with	Weighted Total	153 157	-	8 5	
Services for carers (Base : all who	Very satisfied	21%	- n/a	12%	n/a
have used or benefited from	-	40%	n/a	62%	n/a
services for carers)	Fairly satisfied Neither satisfied nor dissatisfied	40% 9%	n/a n/a	0270	n/a n/a
	Fairly dissatisfied	9% 13%		- 26%	n/a n/a
	Very dissatisfied	9%	n/a n/a	20%	n/a n/a
	Don't know	9 % 8%	n/a		n/a
	Satisfied	62%	n/a	- 74%	n/a
	Dissatisfied	21%	n/a	26%	n/a
	Net satisfied	40%	n/a	20 %	n/a
		-70 /0		40 %	20
0.25 And overall, do you think that	Unweighted Total	683			20
Q.25 And overall, do you think that the social services you have used or	Unweighted Total Weighted Total	683 676	341 342		14
Q.25 And overall, do you think that the social services you have used or benefited from have got better or	Weighted Total	676	342	39	14 14%
the social services you have used or benefited from have got better or worse over the last two years or so,	Unweighted Total Weighted Total Got better Got worse				14 14% 15%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same?	Weighted Total Got better Got worse	676 26% 12%	342 26% 15%	39 28% 19%	14% 15%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or	Weighted Total Got better	676 26%	342 26%	39 28%	14%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult	Weighted Total Got better Got worse Stayed the same Don't know	676 26% 12% 45%	342 26% 15% 41%	39 28% 19% 45%	14% 15% 35%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total	676 26% 12% 45% 17%	342 26% 15% 41% 18%	39 28% 19% 45% 8%	14% 15% 35%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total	676 26% 12% 45% 17% 2451 2451	342 26% 15% 41% 18%	39 28% 19% 45% 8% 200 135	14% 15% 35%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service)	676 26% 12% 45% 17% 2451 2451 13%	342 26% 15% 41% 18%	39 28% 19% 45% 8% 200 135 10%	14% 15% 35% 36%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs	676 26% 12% 45% 17% 2451 2451	342 26% 15% 41% 18% - - -	39 28% 19% 45% 8% 200 135 10% 3%	14% 15% 35% 36%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs Services for vulnerable children and families	676 26% 12% 45% 17% 2451 2451 13% 5%	342 26% 15% 41% 18% - - -	39 28% 19% 45% 8% 200 135 10% 3% 1%	14% 15% 35% 36%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs Services for young offenders	676 26% 12% 45% 17% 2451 2451 13% 5% 2%	342 26% 15% 41% 18% - - - - -	39 28% 19% 45% 8% 200 135 10% 3% 1% 1%	14% 15% 35% 36%
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months?	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs Services for vulnerable children and families	676 26% 12% 45% 17% 2451 2451 13% 5% 2% 1%	342 26% 15% 41% 18% - - - - -	39 28% 19% 45% 8% 200 135 10% 3% 1%	14% 15% 35% 36%

Life in Lancashire Survey 2007				-	
-		07	2003	2	33
Results compiled by Lancashire		2007	20	2007	2003
County Council					
Data Supplied by Ipsos MORI		JIL	ir	lale	lale
Fieldwork: 15 Sep - 16 Dec 2007		ancashire	ast	pue	pue
	District 2007 results are compared for significant differences with Lancashire 2007	jč	ĴĊ	sse	sse
	results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	-ar	Lancashire	Rossendale	Rossendale
Q.27a And how satisfied or		-		_	8
dissatisfied are you with	Unweighted Total	287	122	18	-
Services for young people (e.g.	Weighted Total	317	125	13	5
youth clubs, youth projects,	Very satisfied	30%	23%	12%	15%
Connexions Service)	Fairly satisfied	46%	33%	48%	15%
(Base : all who have used or	Neither satisfied nor dissatisfied	5%	11%	-	-
benefited from services for young	Fairly dissatisfied	10%	21%	23%	38%
people)	Very dissatisfied	6%	11%	12%	31%
	Don't know	2%	1%	5%	-
	Satisfied	77%	55%	60%	30%
	Dissatisfied	16%	32%	34%	70%
	Net satisfied	60%	23%	26%	-
Q.27b And how satisfied or	Unweighted Total	103		5	
dissatisfied are you with	Weighted Total	103	_	3	
Services for children with additional	Very satisfied	29%	-		n/a
needs (Base : all who have used or				- 40%	
benefited from services for children	Fairly satisfied	43%	-		n/a
with additional needs)	Neither satisfied nor dissatisfied	7%	-	20%	n/a
	Fairly dissatisfied	10%	-	41%	n/a
	Very dissatisfied	7%	-	-	n/a
	Don't know	3%	-	-	n/a
	Satisfied	72%	-	40%	n/a
	Dissatisfied	18%	-	41%	n/a
	Net satisfied	54%	-	-	n/a
Q.27c And how satisfied or	Unweighted Total	41	30	2	1
dissatisfied are you with Services	Weighted Total	43	31	2	1
for vulnerable children and families	Very satisfied	20%	27%	-	100%
(Base : all who have used or	Fairly satisfied	32%	27%	-	-
benefited from services for	Neither satisfied nor dissatisfied	17%	14%	-	-
vulnerable children and families)	Fairly dissatisfied	19%	14%	45%	-
	Very dissatisfied	13%	14%	55%	-
	Don't know	1070	4%		
	Satisfied	52%	54%	-	100%
	Dissatisfied	32%	54% 27%	- 100%	100%
	Net satisfied	32 % 20%	27%	100 /8	-
0.27d And how actisfied or				-	100%
Q.27d And how satisfied or dissatisfied are you with	Unweighted Total	22	12	1	-
Services for young offenders (Base	Weighted Total	25	13	1	-
: all who have used or benefited	Very satisfied	12%	-	-	-
from services for young offenders)	Fairly satisfied	25%	18%	-	-
	Neither satisfied nor dissatisfied	6%	19%	-	- 1
	Fairly dissatisfied	24%	10%	-	-
	Very dissatisfied	24% 17%	10% 31%	- 100%	-
	Very dissatisfied Don't know	24% 17% 16%	10% 31% 22%	- 100% -	-
	Very dissatisfied Don't know Satisfied	24% 17%	10% 31%	- 100% - -	
	Very dissatisfied Don't know	24% 17% 16%	10% 31% 22%	-	
	Very dissatisfied Don't know Satisfied	24% 17% 16% 37%	10% 31% 22% 18%	-	-
Q.28 And overall, do you think that	Very dissatisfied Don't know Satisfied Dissatisfied	24% 17% 16% 37%	10% 31% 22% 18%	-	-
the children's services you have	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied	24% 17% 16% 37% 41% -	10% 31% 22% 18%	- - 100% -	-
the children's services you have used or benefited from have got	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total	24% 17% 16% 37% 41% -	10% 31% 22% 18% 41% -	- - 100% - 22	-
the children's services you have used or benefited from have got better or worse over the last two	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total	24% 17% 16% 37% 41% - 391 429	10% 31% 22% 18% 41% -	- 100% - 22 16	-
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better	24% 17% 16% 37% 41% - 391 429 33%	10% 31% 22% 18% 41% - - -	- 100% - 22 16 27%	- - - n/a
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse	24% 17% 16% 37% 41% - 391 429 33% 9%	10% 31% 22% 18% 41% - - -	- 100% - 22 16 27% 23% 27%	- - - n/a n/a
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one	Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know	24% 17% 16% 37% 41% - 391 429 33% 9% 40% 14%	10% 31% 22% 18% 41% - - - - -	- 100% - 22 16 27% 23% 27% 23%	- - n/a n/a n/a
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total	24% 17% 16% 37% 41% - 391 429 33% 9% 40% 14% 2451	10% 31% 22% 18% 41% - - - - - - - - - - - - - - - - - - -	- 100% - 22 16 27% 23% 23% 200	- - n/a n/a n/a 130
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total	24% 17% 16% 37% 41% - 391 429 33% 9% 40% 14% 2451 2451	10% 31% 22% 18% 41% - - - - - - - - - - - - - - - - - - -	- 100% - 22 16 27% 23% 23% 200 135	- - n/a n/a n/a 130 88
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Nursery schools	24% 17% 16% 37% 41% - 391 429 33% 9% 40% 14% 2451 2451 2451 14%	10% 31% 22% 18% 41% - - - - - - - - - - - - - - - - - - -	- 100% - 22 16 27% 23% 23% 23% 23% 200 135	- - n/a n/a n/a 130 88 19%
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Nursery schools Primary schools	24% 17% 16% 37% 41% - 391 429 33% 9% 40% 14% 2451 2451 14% 27%	10% 31% 22% 18% 41% - - - - - - - - - - - - - - - - - - -	- 100% - 22 16 27% 23% 27% 23% 200 135 9% 24%	- - n/a n/a n/a 130 88 19% 30%
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Nursery schools Primary schools	24% 17% 16% 37% 41% - 391 429 33% 9% 40% 14% 2451 2451 14% 27% 23%	10% 31% 22% 18% 41% - - - - - - - - - - - - - - - - - - -	- 100% - 22 16 27% 23% 23% 200 135 9% 24% 22%	- - - n/a n/a n/a n/a 130 88 19% 30% 21%
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Nursery schools Primary schools Secondary schools Special schools * (Support for children with special needs in 2003)	24% 17% 16% 37% 41% - 391 429 33% 9% 40% 14% 2451 2451 2451 14% 27% 23% 2%	10% 31% 22% 18% 41% - - - - - - - - - - - - - - - - - - -	- 100% - 22 16 27% 23% 23% 200 135 9% 24% 22% 4%	- - n/a n/a n/a 130 88 19% 30% 21% 5%
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Nursery schools Primary schools Secondary schools Special schools * (Support for children with special needs in 2003) Services for families and younger children (e.g. surestart childcare centres, children's	24% 17% 16% 37% 41% - 391 429 33% 9% 40% 2451 2451 2451 14% 27% 23% 2% 5%	10% 31% 22% 18% 41% - - - - - - - - - - - - - - - - - - -	- 100% - 22 16 27% 23% 23% 200 135 9% 24% 22% 4% 22%	- - - n/a n/a n/a 130 88 19% 30% 21% 5% n/a
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Weighted Total Nursery schools Primary schools Secondary schools Special schools * (Support for children with special needs in 2003) Services for families and younger children (e.g. surestart childcare centres, children's None of these	24% 17% 16% 37% 41% - 391 429 33% 9% 40% 14% 2451 2451 14% 27% 23% 2% 5% 56%	10% 31% 22% 18% 41% - - - - - - - - - - - - - - - - - - -	- 100% - 22 16 27% 23% 23% 200 135 9% 24% 22% 4%	- - - n/a n/a n/a 130 88 19% 30% 21% 5% n/a 51%
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Nursery schools Primary schools Secondary schools Special schools * (Support for children with special needs in 2003) Services for families and younger children (e.g. surestart childcare centres, children's	24% 17% 16% 37% 41% - 391 429 33% 9% 40% 2451 2451 2451 14% 27% 23% 2% 5%	10% 31% 22% 18% 41% - - - - - - - - - - - - - - - - - - -	- 100% - 22 16 27% 23% 23% 200 135 9% 24% 22% 4% 22%	- - - n/a n/a n/a 130 88 19% 30% 21% 5% n/a

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Life in Lancashire Survey 2007		2007	2003	2	03
Results compiled by Lancashire		50	20	2007	2003
County Council		e	re	e	е
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		hi	'ni	da	da
Fieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Rossendale	Rossendale
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	anc	anc	sso	sso
	Green = statistically significantly better, red = significantly worse	Ľ	۲	Å	Ŗ
Q.30a And how satisfied or	Unweighted Total	338	205	18	20
dissatisfied are you with	Weighted Total	354	213	12	16
Nursery schools (Base : all who	Very satisfied	55%	63%	45%	55%
have used or benefited from nursery schools)	Fairly satisfied	36%	30%	50%	31%
3010013)	Neither satisfied nor dissatisfied	1%	2%	5%	-
	Fairly dissatisfied	4%	3%	-	5%
	Very dissatisfied	-	1%	-	5%
	Don't know	3%	2%	-	3%
	Satisfied	90%	93%	95%	86%
	Dissatisfied	5%	4%	-	10%
	Net satisfied	85%	89%	95%	76%
Q.30b And how satisfied or	Unweighted Total	662	380	48	36
dissatisfied are you with	Weighted Total	670	394	33	26
Primary schools (Base : all who	Very satisfied	52%	52%	45%	47%
have used or benefited from primary schools)	Fairly satisfied	39%	39%	32%	45%
	Neither satisfied nor dissatisfied	4%	3%	8%	-
	Fairly dissatisfied	3%	3%	8%	7%
	Very dissatisfied	1%	1%	4%	-
	Don't know	1%	1%	2%	2%
	Satisfied	91%	91%	78%	91%
	Dissatisfied	4%	4%	12%	7%
	Net satisfied	87%	87%	65%	85%
Q.30c And how satisfied or	Unweighted Total	535	303	45	27
dissatisfied are you with	Weighted Total	556	320	30	19
Secondary schools (Base : all who	Very satisfied	43%	37%	49%	33%
have used or benefited from secondary schools)	Fairly satisfied	41%	44%	44%	57%
secondary schools)	Neither satisfied nor dissatisfied	6%	5%	2%	-
	Fairly dissatisfied	6%	7%	5%	5%
	Very dissatisfied	3%	4%	-	-
	Don't know	2%	3%	-	5%
	Satisfied	84%	81%	93%	90%
	Dissatisfied	9%	11%	5%	5%
	Net satisfied	75%	69%	89%	85%
Q.30d And how satisfied or	Unweighted Total	46	66	8	5
dissatisfied are you with	Weighted Total	49	67	6	4
Special schools * (Support for children with special needs in 2003)	Very satisfied	47%	36%	51%	57%
(Base : all who have used or	Fairly satisfied	39%	34%	24%	19%
benefited from special schools)	Neither satisfied nor dissatisfied	5%	5%	-	-
	Fairly dissatisfied	1%	12%	12%	-
	Very dissatisfied	2%	8%	-	24%
	Don't know	5%	4%	12%	-
	Satisfied	86%	70%	76%	76%
	Dissatisfied	4%	21%	12%	24%
	Net satisfied	83%	50%	64%	53%
Q.30e And how satisfied or	Unweighted Total	108	-	4	
dissatisfied are you with Services for families and younger	Weighted Total	118	-	3	
children (e.g. surestart childcare	Very satisfied	56%	n/a	26%	n/a
centres, children's centres) (Base :	Fairly satisfied	33%	n/a	74%	n/a
all who have used or benefited from	Neither satisfied nor dissatisfied	4%	n/a	-	n/a
services for families and younger	Fairly dissatisfied	2%	n/a	-	n/a
children)	Very dissatisfied	-	n/a	-	n/a
	Don't know	4%	n/a	-	n/a
				100%	n/a
	Satisfied	89%	n/a		
	Satisfied Dissatisfied	2%	n/a	-	n/a
	Satisfied Dissatisfied Net satisfied	2% 87%	n/a n/a	- 100%	n/a
Q.31 And overall, do you think that	Satisfied Dissatisfied Net satisfied Unweighted Total	2% 87% 1019	n/a n/a 745	- 100% 80	n/a 57
the education services you have	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total	2% 87% 1019 1053	n/a n/a 745 783	- 100% 80 55	n/a 57 42
the education services you have used or benefited from have got	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better	2% 87% 1019 1053 43%	n/a n/a 745 783 36%	- 100% 80 55 51%	n/a 57 42 35%
Q.31 And overall, do you think that the education services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better Got worse	2% 87% 1019 1053 43% 8%	n/a n/a 745 783 36% 10%	- 100% 80 55 51% 11%	n/a 57 42 35% 7%
the education services you have used or benefited from have got better or worse over the last two	Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Got better	2% 87% 1019 1053 43%	n/a n/a 745 783 36%	- 100% 80 55 51%	n/a 57 42 35%

				_	-
Life in Lancashire Survey 2007		6	03	5	2
Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		hir	hir	dal	dal
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Rossendale	Rossendale
	results. Lancashire 2007 results are compared for significant differences with Lancashire 2007 results.	ů.	ů	SS	SS
	Green = statistically significantly better, red = significantly worse	La	La	Ro	Ro
Q.32 Which of these services have	Unweighted Total	2451	1541	200	130
you or your family used or benefited	Weighted Total	2451	1541	135	88
from in the last twelve months?	Libraries	58%	61%	48%	58%
(Base : all respondents)	Museums	19%	21%	13%	18%
	Support for the arts	6%	7%	2%	2%
	Adult education	17%	8%	9%	6%
	Registration of births, deaths and marriages	17%	15%	8%	15%
	Welfare rights	9%	7%	6%	4%
	County Information Centres	14%	8%	13%	4%
	None of these	27%	-	40%	
		2170		4070	_
	Don't know User	- 73%	-	- 60%	-
O 222 And how potisfied or					
Q.33a And how satisfied or dissatisfied are you with	Unweighted Total	1426	921	96	73
Libraries (Base : all who have used	Weighted Total	1419	939	65	51
or benefited from libraries)	Very satisfied	59%	56%	42%	42%
	Fairly satisfied	35%	38%	50%	55%
	Neither satisfied nor dissatisfied	3%	1%	5%	-
	Fairly dissatisfied	2%	3%	3%	-
	Very dissatisfied	1%	1%	-	2%
	Don't know	1%	1%	-	1%
	Satisfied	94%	94%	92%	97%
	Dissatisfied	3%	3%	3%	2%
	Net satisfied	91%	91%	89%	95%
Q.33b And how satisfied or	Unweighted Total	450	302	27	22
dissatisfied are you with	Weighted Total	458	324	18	16
Museums (Base : all who have used	Very satisfied	47%	47%	29%	17%
or benefited from museums)	Fairly satisfied	46%	42%	67%	63%
	Neither satisfied nor dissatisfied	3%	4%	3%	10%
	Fairly dissatisfied	2%	4%	-	5%
	Very dissatisfied	-	2%	-	6%
	Don't know	1%	2%	-	-
	Satisfied	94%	89%	97%	80%
	Dissatisfied	2%	6%	-	10%
	Net satisfied	92%	83%	97%	69%
Q.33c And how satisfied or	Unweighted Total	150	96	4	2
dissatisfied are you with	Weighted Total	158	107	3	2
Support for the arts (Base : all who	Very satisfied	28%	28%	-	
have used or benefited from support	Fairly satisfied	49%	51%	75%	100%
for the arts)	Neither satisfied nor dissatisfied	49% 5%	6%	.570	
	Fairly dissatisfied	14%	9%	- 25%	
	Very dissatisfied	2%	9% 2%	2070	-
	Don't know	2% 2%	2% 4%		-
	Satisfied			750/	- 100%
		77%	79%	75% 25%	100%
	Dissatisfied	16%	11%	25%	-
0 22d And how actisfied as	Net satisfied	60%	68%	49%	100%
Q.33d And how satisfied or dissatisfied are you with	Unweighted Total	382	240	17	15
Adult education (Base : all who	Weighted Total	409	261	12	12
have used or benefited from adult	Very satisfied	44%	40%	17%	31%
education)	Fairly satisfied	42%	48%	49%	40%
	Neither satisfied nor dissatisfied	5%	3%	17%	14%
	Fairly dissatisfied	5%	5%	17%	-
					6%
	Very dissatisfied	3%	2%	-	
	Very dissatisfied Don't know	3% 1%	2% 3%	-	8%
	Very dissatisfied				
	Very dissatisfied Don't know	1%	3%	-	8%

		r	-		
Life in Lancashire Survey 2007		2007	2003	07	03
Results compiled by Lancashire		20	20	2007	2003
County Council		e	re	е	e
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		'n	'ni	da	da
Fieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Rossendale	Rossendale
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	and	ano	ose	So
	Green = statistically significantly better, red = significantly worse	L,	Ľ,	Ř	Ŗ
Q.33e And how satisfied or	Unweighted Total	390	230	16	17
dissatisfied are you with	Weighted Total	418	234	11	13
Registration of births, deaths and	Very satisfied	51%	39%	32%	32%
marriages (Base : all who have used or benefited from registration of	Fairly satisfied	40%	51%	63%	61%
births, deaths and marriages)	Neither satisfied nor dissatisfied	4%	6%	-	-
bittie, dealle and marriagee)	Fairly dissatisfied	2%	1%	-	7%
	Very dissatisfied	1%	2%	5%	-
	Don't know	2%	2%	-	-
	Satisfied	91%	90%	95%	93%
	Dissatisfied	3%	3%	5%	7%
	Net satisfied	88%	87%	89%	86%
Q.33f And how satisfied or	Unweighted Total	215	106	12	4
dissatisfied are you with Welfare	Weighted Total	216	106	8	3
rights (Base : all who have used or	Very satisfied	37%	35%	33%	48%
benefited from welfare rights)	Fairly satisfied	50%	44%	33%	52%
	Neither satisfied nor dissatisfied	3%	5%	-	-
	Fairly dissatisfied	4%	10%	8%	-
	Very dissatisfied	3%	1%	18%	-
	Don't know	3%	4%	8%	-
	Satisfied	87%	79%	66%	100%
	Dissatisfied	7%	12%	26%	-
	Net satisfied	80%	68%	40%	100%
Q.33g And how satisfied or	Unweighted Total	357	117	26	5
dissatisfied are you with County	Weighted Total	334	122	17	4
Information Centres (Base : all who	Very satisfied	35%	29%	35%	39%
have used or benefited from County	Fairly satisfied	50%	52%	45%	61%
Information Centres)	Neither satisfied nor dissatisfied	7%	4%	4%	-
	Fairly dissatisfied	4%	4%	12%	-
	Very dissatisfied	-	-	-	-
	Don't know	3%	10%	4%	-
	Satisfied	85%	81%	81%	100%
	Dissatisfied	4%	5%	12%	-
	Net satisfied	82%	77%	69%	100%
Q.34 And overall, do you think that	Unweighted Total	1768	1570	120	121
the community services you have	Weighted Total	1780	1598	81	82
used or benefited from have got	Got better	31%	37%	41%	32%
better or worse over the last two	Got worse	5%	57% 6%	41% 5%	32 <i>%</i>
years or so, or have they stayed the	Staved the same	49%	46%	40%	48%
same? (Base : all who have used or	Don't know	43 % 14%	10%	40 %	40 %
benefited from at least one Q.35 Which of these services have	Unweighted Total	2451	1541	200	130
you or your family used or benefited	Weighted Total	2451	1541	135	88
from in the last twelve months?	Cycle facilities (e.g. cycle paths)	2431	20%	9%	10%
(Base : all respondents)	Countryside recreation (e.g. country parks, picnic sites etc)	45%	43%	9% 48%	32%
	Footpaths, bridleways and rights of way	45%	43% 44%	40% 43%	32 <i>%</i>
	Local tips or household waste recycling centres	47% 67%	44 % 62%	45%	43% 57%
	Doorstep recycling collections	83%	oz‰ n/a	45% 73%	57% n/a
	Other recycling facilities		64%	73% 23%	58%
		32% 5%	64% 3%	23% 2%	58% 1%
	Support for local businesses				
	Trading standards (including food quality and consumer advice)	5%	4%	3%	3%
	Planning services (e.g. planning for future development in the county, not planning p	7%	4%	4%	2%
	None of these	4%	n/a	6%	n/a
	Don't know	-	n/a	-	n/a
	Users	96%	-	94%	-

Life in Lancashire Survey 2007		7)3	7	3
Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		jir	nire	ale	ale
Fieldwork: 15 Sep - 16 Dec 2007		ancashire	ast	pu	pue
	District 2007 results are compared for significant differences with Lancashire 2007	Š	JCé	sse	sse
	results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	a	Lancashire	Rossendale	Rossendale
Q.36a And how satisfied or		-		_	
dissatisfied are you with	Unweighted Total	2451	2447	200	208
Street lighting (Base : all	Weighted Total	2451	2447	135	139
respondents)	Very satisfied	24%	25%	8%	7%
	Fairly satisfied	55%	52%	69%	64%
	Neither satisfied nor dissatisfied	6%	4%	10%	3%
	Fairly dissatisfied	8%	12%	7%	23%
	Very dissatisfied	4%	6%	3%	3%
	Don't know	1%	1%	2%	0%
	Satisfied	79%	77%	77%	71%
	Dissatisfied	13%	17%	10%	26%
	Net satisfied	66%	60%	67%	45%
Q.36b And how satisfied or	Unweighted Total	2451	2447	200	208
dissatisfied are you with	Weighted Total	2451	2447	135	139
Road maintenance and repairs	Very satisfied	7%	8%	1%	1%
(Base : all respondents)	Fairly satisfied	39%	38%	31%	26%
	Neither satisfied nor dissatisfied	14%	12%	14%	14%
	Fairly dissatisfied	23%	23%	33%	28%
	Very dissatisfied	15%	18%	17%	29%
	Don't know	2%	2%	3%	23%
	Satisfied	46%	45%	32%	27%
	Dissatisfied	38%	41%	50%	57%
	Net satisfied	9%	5%	-	-30%
Q.36c And how satisfied or	Unweighted Total	2451	2447	200	208
dissatisfied are you with	Weighted Total	2451	2447	135	139
Pavement maintenance (Base : all respondents)	Very satisfied	6%	7%	2%	1%
respondents	Fairly satisfied	40%	40%	43%	35%
	Neither satisfied nor dissatisfied	14%	12%	13%	13%
	Fairly dissatisfied	21%	21%	25%	26%
	Very dissatisfied	15%	17%	15%	24%
	Don't know	2%	2%	1%	1%
	Satisfied	46%	47%	45%	36%
	Dissatisfied	36%	39%	40%	50%
	Net satisfied	10%	8%	6%	-14%
Q.36e And how satisfied or	Unweighted Total	2451	2447	200	208
dissatisfied are you with	Weighted Total	2451	2447	135	139
Traffic management (e.g. signs and	Very satisfied		7%	_	139
signalling) (Base : all respondents)	2	7% 48%	7% 49%	1% 29%	- 47%
· · ·	Fairly satisfied				
	Neither satisfied nor dissatisfied	18%	17%	33%	21%
	Fairly dissatisfied	13%	13%	19%	17%
	Very dissatisfied	8%	8%	6%	8%
	Don't know	5%	6%	8%	7%
	Satisfied	55%	56%	30%	47%
	Dissatisfied	22%	22%	25%	25%
	Net satisfied	33%	34%	5%	22%
Q.36f And how satisfied or	Unweighted Total	2451	2447	200	208
dissatisfied are you with	Weighted Total	2451	2447	135	139
Traffic calming measures (Base : all	Very satisfied	4%	5%	3%	1%
respondents)	Fairly satisfied	34%	34%	22%	27%
	Neither satisfied nor dissatisfied	20%	17%	35%	17%
	Fairly dissatisfied	21%	22%	23%	30%
	Very dissatisfied	14%	16%	10%	18%
	Don't know	7%	6%	7%	7%
	Satisfied	38%	39%	25%	28%
	Dissatisfied	35%	39%	33%	28% 48%
				33%	
	Net satisfied	3%	0%	-	-19%

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Life in Lancashire Survey 2007		5	33	•	
Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		Jir	Jire	lale	ale
Fieldwork: 15 Sep - 16 Dec 2007		asł	Lancashire	ne D	oue
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	Ü	nci	SSE	SSE
	Green = statistically significantly better, red = significantly worse	Lancashire	Lai	Rossendale	Rossendale
Q.36g And how satisfied or	Unweighted Total	2451	2447	200	208
dissatisfied are you with	Weighted Total	2451	2447	135	139
Road safety (Base : all	Very satisfied	4%	4%	1%	1%
respondents)	Fairly satisfied	44%	46%	45%	37%
	Neither satisfied nor dissatisfied	20%	17%	23%	19%
	Fairly dissatisfied	17%	18%	18%	27%
	Very dissatisfied	10%	10%	7%	12%
	Don't know	4%	5%	3%	4%
	Satisfied		50%	46%	38%
	Dissatisfied	48% 27%	28%	46 <i>%</i> 24%	38%
Q.36h And how satisfied or	Net satisfied	21%	22%	22%	0%
Q.36n And now satisfied or dissatisfied are you with	Unweighted Total	502	281	17	12
Cycle facilities (e.g. cycle paths)	Weighted Total	549	315	12	9
(Base : all who have used or	Very satisfied	19%	17%	25%	-
benefited from cycle facilities)	Fairly satisfied	47%	43%	13%	43%
	Neither satisfied nor dissatisfied	10%	11%	-	20%
	Fairly dissatisfied	11%	13%	29%	17%
	Very dissatisfied	10%	12%	28%	19%
	Don't know	3%	2%	-	-
	Satisfied	66%	61%	38%	43%
	Dissatisfied	21%	25%	57%	36%
	Net satisfied	45%	35%	-	7%
Q.36i And how satisfied or	Unweighted Total	1116	636	95	37
dissatisfied are you with Countryside recreation (e.g. country	Weighted Total	1106	662	65	28
parks, picnic sites etc) (Base : all	Very satisfied	33%	27%	23%	-
who have used or benefited from	Fairly satisfied	54%	54%	55%	75%
countryside recreation)	Neither satisfied nor dissatisfied	6%	7%	6%	9%
	Fairly dissatisfied	4%	7%	11%	8%
	Very dissatisfied	1%	3%	2%	3%
	Don't know	1%	2%	1%	4%
	Satisfied	87%	82%	77%	75%
	Dissatisfied	5%	10%	14%	12%
	Net satisfied	82%	72%	64%	64%
O 201 And hour opticfied on	Linear Solida di Tastal		/ •		0470
Q.36j And how satisfied or	Unweighted Total	1134	662	86	53
dissatisfied are you with	Unweighted Total Weighted Total	1134 1145		86 59	_
dissatisfied are you with Footpaths, bridleways and rights of	•		662		53
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or	Weighted Total Very satisfied Fairly satisfied	1145	662 682	59	53 37
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths,	Weighted Total Very satisfied	1145 22%	662 682 21%	59 14%	53 37 7%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or	Weighted Total Very satisfied Fairly satisfied	1145 22% 57%	662 682 21% 60%	59 14% 55%	53 37 7% 77%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths,	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied	1145 22% 57% 10%	662 682 21% 60% 6%	59 14% 55% 12%	53 37 7% 77% 10%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths,	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied	1145 22% 57% 10% 6%	662 682 21% 60% 6% 9%	59 14% 55% 12% 11%	53 37 7% 77% 10%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths,	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied	1145 22% 57% 10% 6% 3%	662 682 21% 60% 6% 9% 3%	59 14% 55% 12% 11% 6%	53 37 7% 77% 10%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths,	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know	1145 22% 57% 10% 6% 3% 2%	662 682 21% 60% 6% 9% 3% 1%	59 14% 55% 12% 11% 6% 2%	53 37 7% 77% 10% 7% - -
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths,	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied	1145 22% 57% 10% 6% 3% 2% 79%	662 682 21% 60% 6% 9% 3% 1% 80%	59 14% 55% 12% 11% 6% 2% 69%	53 37 7% 77% 10% - - - 84%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied	1145 22% 57% 10% 6% 3% 2% 79% 9%	662 682 21% 60% 6% 9% 3% 1% 80% 12%	59 14% 55% 12% 11% 6% 2% 69% 17%	53 37 7% 77% 10% - - - 84% 7%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied	1145 22% 57% 10% 6% 3% 2% 79% 9% 70%	662 682 21% 60% 6% 9% 3% 1% 80% 12% 68%	59 14% 55% 12% 11% 6% 2% 69% 17% 52%	53 37 7% 77% 10% 7% - - - 84% 7% 77%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total	1145 22% 57% 10% 6% 3% 2% 79% 9% 79% 9% 70% 1654	662 682 21% 60% 6% 9% 3% 1% 80% 12% 68% 950	59 14% 55% 12% 11% 6% 2% 69% 17% 52% 92	53 37 7% 10% 7% - - - 84% 7% 7% 75 50
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste recycling centres (Base : all who	Weighted Total Very satisfied Fairly satisfied Neither satisfied or dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total	1145 22% 57% 10% 6% 3% 2% 79% 9% 79% 1854 1844	662 682 21% 60% 6% 9% 3% 1% 80% 12% 68% 950 957	59 14% 55% 12% 11% 6% 2% 69% 17% 52% 92 62	53 37 7% 77% 10% - - - 84% 7% 7% 75 50 16%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total Very satisfied	1145 22% 57% 10% 6% 3% 2% 79% 9% 70% 1654 1644 43%	662 682 21% 60% 6% 9% 3% 1% 80% 12% 68% 950 957 37%	59 14% 55% 12% 11% 6% 2% 69% 17% 52% 92 62 46%	53 37 7% 77% 10% - - - 84% 7% 7% 75 50 16%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied	1145 22% 57% 10% 6% 3% 2% 79% 9% 70% 1654 1644 43% 46%	662 682 21% 60% 6% 9% 3% 1% 80% 12% 68% 950 957 37% 49%	59 14% 55% 12% 11% 6% 2% 69% 17% 52% 92 62 46% 42%	53 37 7% 77% 10% 7% - - - 84% 7% 75 50 16% 54% 8%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Net satisfied Neighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied	1145 22% 57% 10% 6% 3% 2% 79% 9% 70% 1654 1654 1644 43% 46% 4%	662 682 21% 60% 6% 9% 3% 1% 80% 12% 68% 950 957 37% 49% 5%	59 14% 55% 12% 11% 6% 2% 69% 17% 52% 92 62 46% 42% 3%	53 37 7% 10% 7% - - 84% 7% 7% 75 50 16% 54% 8%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Fairly satisfied Fairly dissatisfied Fairly dissatisfied Fairly dissatisfied	1145 22% 57% 10% 6% 3% 2% 79% 9% 70% 1654 1654 1644 43% 46% 4%	662 662 21% 60% 6% 9% 3% 1% 80% 5% 68% 950 957 37% 49% 5% 6%	59 14% 55% 12% 11% 6% 69% 17% 52% 92 62 46% 42% 3% 6%	53 37 7% 10% 7% - - 84% 7% 7% 75 50 16% 54% 8%
dissatisfied are you with Footpaths, bridleways and rights of way (Base : all who have used or benefited from footpaths, bridleways and rights of way) Q.36k And how satisfied or dissatisfied are you with Local tips or household waste recycling centres (Base : all who have used or benefited from local tips or household waste recycling	Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Dissatisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied Neither satisfied Very dissatisfied Very dissatisfied Very dissatisfied	1145 22% 57% 10% 6% 3% 2% 79% 9% 70% 1654 1644 43% 46% 4% 2%	662 662 21% 60% 6% 9% 3% 1% 1% 6% 6% 3% 5% 6% 3%	59 14% 55% 12% 11% 6% 2% 69% 17% 52% 92 62 46% 3% 6% 1%	53 37 7% 77% 10% 7% - - 84% 7% 7% 7% 75 50 16% 54% 8% 10%
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A test statisfiedNoteStatisfied		Satisfied	79%	n/a	63%	n/a
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banefited from support for local businesses) Party satisfied 1475 225 425 105 Nuther satisfied nor disatisfied 10% 17% 226 - - Very disatisfied 10% 17% 226 - - Dont hrow 15% 14% 28% - - Trading standards (including horder total weighted Total 115 82 3 8% 14% 3% - - Base : all who have used or disastified rot disastified 11% 8% - - - - - Satified rot disastified rot disastified 11% 8% 6% 8% 16% 8% 16% 8% 2% - - -		Very satisfied	13%	16%	-	-
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disastisfied are you with Yery satisfied 115 62 3 2 Very satisfied 24% 38% 20% 28%		Net satisfied	46%	21%	23%	100%
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quality and consumer advice) Very statistical 40% 20%	dissatisfied are you with	Weighted Total	115	62	3	2
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benefited from trading standards) Neither satisfied 11% 8% - - Fairly dissatisfied 1% 4% - - - Pairly dissatisfied 1% 4% - - - On't know 11% 3% 6% 3% 38% - Satisfied 00°t know 11% 3% 64% 6% 16% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 6% 5% 5%		Fairly satisfied	48%	45%	44%	32%
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Don't know 11% 3% 2 32% Satisfied 72% 83% 64% 66% <td< td=""><th></th><td>Fairly dissatisfied</td><td>1%</td><td>4%</td><td>-</td><td>-</td></td<>		Fairly dissatisfied	1%	4%	-	-
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Disstified Net satisfied Disstified Net satisfied Bit Net Net Satisfied Bit Net Satisfied Bit Net Net Satisfied Bit Net Net Sati Net Net S		Don't know	11%	3%	-	32%
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Q.360 And how satisfied or Unweighted Total 154 56 8 2 Dissatisfied are you with Planning services (e.g. planning for future development in the county, not planning permissions for your house) (Base : all who have used or benefited from planning services) 161 60 5 2 Very satisfied 37% 48% 37% - - Fairly satisfied or dissatisfied 14% 15% 33% 48% 37% - Neither satisfied nor dissatisfied 14% 15% 3% 48% 26% 47% Don't how 15% 3% 12% 8% 26% 47% - Don't how 15% 3% 12% 8% 26% 47% - Don't how 15% 3% 12% 7% - - - Satisfied 26% 20% 38% 47% -<		Dissatisfied	6%	6%	36%	-
dissatisfied are you with Planning services (e.g. planning for future development in the county, not planning permissions for your house) (Base : all who have used of benefited from planning services)Weighted Total1616052Very satisfied house) (Base : all who have used of benefited from planning services)All Fairly satisfied Very dissatisfied14%15%13%53%Very dissatisfied bond know15%3%12%13%12%13%26%47%Out know15%3%12%Satisfied better or worse over the last two years or so, or have they stayed the same? (Base : all respondents)0ot better Got worse39%44%33%37%Q.40 Which of these modes of transport have you or your family used in the last twelve months? (Base : all respondents)Unweighted Total Weighted Total24511541130130Q.40 Which of these modes of transport have you or your family used in the last twelve months? (Base : all respondents)Unweighted Total Weighted Total2451154113688Local train services Local train services60%57%62%62%60%67%62%Don't know2451154113588Local train services Local train services60%57%62%60%65%62%Local train services Local train services60%57%62%60%60%67%65%Local train services Local t		Net satisfied	67%	76%	29%	68%
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not planning permissions for your house) (Base : all who have used or benefited from planning services) 1any satisfied Neither satisfied nor dissatisfied 14% 15% 3% 4% 3% 5% Very dissatisfied Don't know 12% 8% 26% 47% Don't know 15% 3% 12% - Satisfied Don't know 15% 3% 12% - Auto verall, do you think that the environmental services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all respondents) Unweighted Total 2451 1541 208 38% 44% 33% 37% 60% 57% 63% <		Very satisfied	8%	14%	-	-
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Q.37 And overall, do you think that the environmental services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all respondents)Unweighted Total24511541200130Got better Got worse39%44%33%37%Don't know12%9%26%16%Don't know8%12%6%9%Outweighted Total24511541200130Got better Got worse12%9%26%16%Stayed the same40%35%35%38%Don't know8%12%6%9%Q.40 Which of these modes of transport have you or your family used in the last twelve months? (Base : all respondents)Unweighted Total24511541200130Don't know00%57%62%52%06%57%62%52%Local bus services Local train services60%57%62%52%52%30%36%Driven a car myself Been a passenger in a car None of these70%67%56%61%Been a passenger in a car None of these1%1%1%1%1%		Dissatisfied	26%	20%	38%	47%
the environmental services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all respondents)Weighted Total2451154113588Got better Got worse39%44%33%37%Got worse12%9%26%16%Stayed the same Don't know40%35%35%35%Out weighted Total24511541200130Weighted Total2451154113588Local bus services Local train services60%57%62%52%Local taxis53%52%30%36%11%6%Driven a car myself Been a passenger in a car None of these70%67%51%60%None of these1%1%1%1%1%1%1%		Net satisfied	19%	42%	-	-
used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all respondents)Got better Got worse39% Got worse44% 9% 26%33% 16%Q.40 Which of these modes of transport have you or your family used in the last twelve months? (Base : all respondents)Unweighted Total24511541200130Unweighted Total Local bus services Local taxisCotal bus services Local taxis60%57% 52%62% 52%52%Driven a car myself Been a passenger in a car None of these70%67% 66%56% 61%	Q.37 And overall, do you think that		2451	1541	200	130
better or worse over the last two years or so, or have they stayed the same? (Base : all respondents)Got worse so worse12% Got worse9% 9% 26% 16% 35%37% 6%Q.40 Which of these modes of transport have you or your family used in the last twelve months? (Base : all respondents)Unweighted Total Weighted Total24511541200130Local bus services Local train services Local train services Local train services None of these60%57% 53%62% 52%52% 60%60%Driven a car myself Been a passenger in a car None of these70%67% 61%51% 60%60%		Weighted Total	2451	1541	135	88
Got worse 12% 9% 26% 16% same? (Base : all respondents) Stayed the same Don't know 40% 35% 35% 38% Q.40 Which of these modes of transport have you or your family used in the last twelve months? (Base : all respondents) Unweighted Total 2451 1541 200 130 Local bus services Local train services 60% 57% 62% 52% Doriven a car myself Driven a car 74% 70% 51% 60% None of these 1% 1% 7% 1% 60% 60% 51% 60% 60% 60% 51% 60% 60% 51% 60%	-		39%	44%	33%	37%
Same? (Base : all respondents) Stayed the same Don't know 40% 35% 35% 38% Q.40 Which of these modes of transport have you or your family used in the last twelve months? (Base : all respondents) Unweighted Total 2451 1541 200 130 Local bus services Local train services 60% 57% 62% 52% Dorive a car myself 53% 52% 30% 36% Driven a car myself 60% 70% 67% 56% 61% Been a passenger in a car 74% 70% 51% 60% 51% 60% None of these 1% 1% 1% 1% 1% 1%		Got worse	12%	9%	26%	16%
Don't know 8% 12% 6% 9% Q.40 Which of these modes of transport have you or your family used in the last twelve months? Unweighted Total 2451 1541 200 130 Local bus services Local train services 60% 57% 62% 52% Local taxis 53% 52% 30% 36% Driven a car myself 70% 67% 56% 61% Been a passenger in a car 74% 70% 51% 60% None of these 1% 1% 1% 1%		Stayed the same	40%	35%		38%
weighted Total 2451 1541 135 88 Local bus services 60% 57% 62% 52% Local train services 41% 31% 11% 6% Local train services 53% 52% 30% 36% Driven a car myself 70% 67% 56% 61% Been a passenger in a car 74% 70% 51% 60% None of these 1% 1% 7% 1%	, ,	Don't know	8%	12%	6%	9%
used in the last twelve months? (Base : all respondents) Local bus services Local train services 60% 57% 62% 52% Local train services 41% 31% 11% 6% Local train services 53% 52% 30% 36% Driven a car myself 70% 67% 56% 61% Been a passenger in a car 74% 70% 51% 60% None of these 1% 1% 1% 1%	Q.40 Which of these modes of	Unweighted Total	2451	1541	200	130
(Base : all respondents) Local bus services 60% 57% 62% 52% Local train services 41% 31% 11% 6% Local train services 53% 52% 30% 36% Driven a car myself 70% 67% 56% 61% Been a passenger in a car 74% 70% 51% 60% None of these 1% 1% 7% 1%	transport have you or your family	Weighted Total	2451	1541	135	88
Local train services 41% 31% 11% 6% Local taxis 53% 52% 30% 36% Driven a car myself 70% 67% 56% 61% Been a passenger in a car 74% 70% 51% 60% None of these 1% 1% 7% 1%		Local bus services	60%	57%	62%	52%
Driven a car myself 70% 67% 56% 61% Been a passenger in a car 74% 70% 51% 60% None of these 1% 1% 7% 1%	case : all respondents)	Local train services	41%	31%	11%	6%
Been a passenger in a car 74% 70% 51% 60% None of these 1% 1% 7% 1%		Local taxis	53%	52%	30%	36%
None of these 1% 1% 7% 1%		Driven a car myself	70%	67%	56%	61%
		Been a passenger in a car	74%	70%	51%	60%
Public transport user 80% - 69% -		None of these	1%	1%	7%	1%
		Public transport user	80%	-	69%	-

			-	-	
Life in Lancashire Survey 2007		07	2003	5	3
Results compiled by Lancashire		2007	20	2007	2003
County Council			e		
Data Supplied by Ipsos MORI		hin	hin	dal	dal
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Rossendale	Rossendale
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	nc	nc	sso	sso
	Green = statistically significantly better, red = significantly worse	La	La	Rc	R
Q.41a And how satisfied or	Unweighted Total	1438	857	123	68
dissatisfied are you with…	Weighted Total	1469	883	84	46
Local bus services (Base : all who	Very satisfied	31%	26%	25%	17%
have used or benefited from local bus services)	Fairly satisfied	47%	45%	47%	53%
bus services	Neither satisfied nor dissatisfied	7%	5%	9%	4%
	Fairly dissatisfied	8%	14%	10%	15%
	Very dissatisfied	5%	8%	8%	8%
	Don't know	1%	2%	1%	2%
	Satisfied	78%	71%	72%	70%
	Dissatisfied	14%	22%	19%	23%
	Net satisfied	64%	49%	53%	47%
Q.41b And how satisfied or	Unweighted Total	933	459	22	7
dissatisfied are you with…	Weighted Total	998	483	15	5
Local train services (Base : all who	Very satisfied	25%	17%	20%	-
have used or benefited from local	Fairly satisfied	53%	52%	49%	62%
train services)	Neither satisfied nor dissatisfied	9%	7%	9%	38%
	Fairly dissatisfied	7%	14%	5%	-
	Very dissatisfied	3%	9%	13%	-
	Don't know	2%	1%	4%	-
	Satisfied	79%	68%	69%	62%
	Dissatisfied	11%	23%	18%	-
	Net satisfied	68%	46%	51%	62%
Q.41c And how satisfied or	Unweighted Total	2320	1382	154	109
dissatisfied are you with	Weighted Total	2335	1390	104	75
Local road system (Base : all who	Very satisfied	8%	8%	5%	-
have used or benefited from the	Fairly satisfied	50%	48%	36%	53%
road system)	Neither satisfied nor dissatisfied	17%	14%	13%	18%
	Fairly dissatisfied	13%	16%	12%	13%
	Very dissatisfied	7%	9%	3%	5%
	Don't know	5%	5%	32%	10%
	Satisfied	58%	56%	40%	53%
	Dissatisfied	20%	26%	15%	18%
	Net satisfied	38%	30%	26%	35%
Q.41d And how satisfied or	Unweighted Total	1236	758	58	45
dissatisfied are you with	Weighted Total	1298	805	40	31
Local taxis (Base : all who have	Very satisfied	27%	28%	21%	15%
used or benefited from local taxis)	Fairly satisfied	55%	56%	55%	63%
	Neither satisfied nor dissatisfied	10%	7%	12%	9%
	Fairly dissatisfied	4%	5%	7%	8%
	Very dissatisfied	1%	3%	3%	3%
	Don't know	2%	1%	2%	2%
	Satisfied	82%	84%	76%	78%
	Dissatisfied	5%	8%	10%	11%
	Net satisfied	77%	76%	66%	67%
Q.42 And overall, do you think that	Unweighted Total	1921	1156	138	82
the transport services you have	Weighted Total	1921	1181	94	55
used or benefited from have got	Got better	28%	24%	30%	23%
better or worse over the last two	Got worse	28% 16%	24% 19%	30% 21%	23% 17%
years or so, or have they stayed the	Stayed the same	49%	49%	41%	53%
same? (Base : all who have used or benefited from at least one local	Don't know	49% 6%	49% 8%	41%	53 %
		U70	0.70	+ 70	U 70

Life in Lancashire Survey 2007		07	2003	2	2
Results compiled by Lancashire		2007	20	2007	2003
County Council			e		
Data Supplied by Ipsos MORI		hir	hir	dal	dal
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	Rossendale	Rossendale
	results. Lancashire 2007 results are compared for significant differences with Lancashire 2007 results.	nc	nc	SS	sso
	Green = statistically significantly better, red = significantly worse	La	La	Rc	R
Q.43 Still thinking about transport,	Unweighted Total	2451	2447	200	208
which of the following two or three	Weighted Total	2451	2447	135	139
local transport issues do you think	Reducing delays to traffic	36%	31%	24%	12%
should be the main priorities for	Improving existing roads, street lighting and bridges	34%	37%	32%	54%
Lancashire County Council? (Base : all respondents)	Improving travelling by public transport	33%	33%	35%	34%
an respondents)	Improving road safety	25%	23%	19%	22%
	Improving pedestrian facilities (e.g. improved crossings, pavements)	23%	25%	17%	28%
	Providing safer routes to schools	20%	23%	13%	24%
	Improving bus and rail facilities (e.g. bus stops, shelters, termini)	19%	21%	21%	21%
	Providing more information about bus and train services	13%	13%	14%	13%
	Building new roads	13%	12%	5%	9%
	Improving cycling facilities	13%	13%	10%	6%
	Other	5%	3%	9%	1%
	None of these	3%	2%	8%	5%
	Don't know	4%	3%	17%	2%
Q.44 Thinking now about all the	Unweighted Total	2451	2447	200	208
services provided by Lancashire	Weighted Total	2451	2447	135	139
County Council, which three or four	Services for adults	41%	-	34%	-
of the services on this list, do you	- Services for older people (e.g. home carers, meals on wheels etc.)	31%	37%	26%	38%
think are most important for people in this area? (Base : all	- Council run services and facilities for disabled adults	9%	13%	5%	11%
respondents)	- Services for adults with mental health problems	5%	7%	4%	6%
(sependente)	- Services for adults with learning difficulties	3%	6%	3%	3%
	- Services for carers	5%	n/a	2%	n/a
	Services for young people	41%	26%	39%	27%
	- Services for young people (e.g. youth clubs, youth projects, Connexions Service)	27%	14%	28%	10%
	- Services for children with additional needs	4%	n/a	5%	n/a
	- Services for vulnerable children and families	7%	n/a	9%	n/a
	- Services for young offenders	4%	6%	2%	6%
	- Services for families and younger children (e.g. surestart, children's centres)	7%	n/a	4%	n/a
	Education	29%	-	22%	-
	- Nursery schools	6%	11%	6%	14%
	- Primary schools	15%	18%	7%	16%
	- Secondary schools	17%	21%	15%	17%
	- Special schools	2%	n/a	-	n/a
	Community services	18%	-	16%	-
	- Libraries	7%	10%	6%	3%
	- Museums	1%	1%	-	-
	- Support for the arts	2%	2%	1%	2%
	- Adult education	4%	6%	7%	7%
	- Registration of births, deaths and marriages	1%	1%	1%	1%
	- Welfare rights	4%	n/a	1%	n/a
	- County information Centres	2%	2%	1%	-
	Environmental services	77%	-	78%	-
	- Street lighting	8%	n/a	8%	n/a
	- Road maintenance and repairs	25%	7%	33%	8%
	- Pavement maintenance	13%	n/a	17%	n/a
	- Traffic management (e.g. signs and signalling)	8%	10%	7%	10%
	- Traffic calming measures	14%	n/a	16%	n/a
	- Road safety	19%	14%	12%	23%
	- Cycle facilities (e.g. cycle paths)	5%	2%	3%	1%
	- Countryside recreation (e.g. country parks, picnic sites etc)	6%	10%	8%	9%
	- Footpaths, bridleways and rights of way	5%	6%	7%	5%
	 Local tips or household waste recycling centres 	13%	5%	10%	10%
	- Doorstep recycling collections	23%	n/a	22%	n/a
	- Support for local businesses	6%	6%	5%	7%
	- Trading standards (including food quality and consumer advice)	2%	2%	1%	1%
	- Planning services (e.g. planning for future development in the county, not planning	5%	8%	6%	3%
	Other	4%	3%	7%	1%
					4.07
	None Of these	1%	1%	3%	1%

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire 2007	Lancashire 2003	Rossendale 2007	Rossendale 2003
Q.55 Which of these statements	Unweighted Total	2451	2447	200	208
comes closest to your attitude about Lancashire County Council?		2451	2447	135	139
(Base : all respondents)	I'm not really interested in what the County Council does, or whether it does its job	2%	2%	3%	2%
(···· ,	I'm not interested in what the County Council does as long as it does its job	18%	18%	19%	19%
	I like to know what the County Council is doing, but I'm happy to let it get on with the	58%	56%	48%	60%
	I would like to have more of a say in what the County Council does	17%	19%	25%	16%
	I already work for, or am already involved with the County Council and the services if	4%	3%	5%	1%
	None of these	1%	1%	-	1%
	Don't know	1%	1%	-	-
Q.56 Which two or three of the	Unweighted Total	2451	2447	200	208
important for your local county	Weighted Total	2451	2447	135	139
	Listening to the views of local people	75%	76%	77%	84%
respondents)	Dealing with complaints and problems	50%	50%	53%	67%
	Working with local communities to provide more effective services	36%	40%	30%	24%
	Keeping you informed about County Council activities	28%	32%	39%	36%
	Representing local views to business and government	16%	15%	12%	16%
	Reflect the backgrounds of their local community	12%	n/a	3% 5%	n/a 9%
	Reviewing and planning local services	11%	10%	- / -	- / -
	Taking decisions about County Council services	9%	9%	8%	6%
	Ensuring ethical standards are maintained across the County Council	8%	9%	5%	5%
	Scrutinising County Council decisions	7%	7%	6%	3%
	Other	1%	1%	1%	-
	None of these	-	0%	2%	0%
	Don't know	4%	2%	8%	-