Life in Lancashire Survey 2007		_	~	7	က
Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		ire	ire	qc	qc
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	South Ribble	South Ribble
	District 2007 results are compared for significant differences with Lancashire 2007	၂င	JCe	r <del>,</del>	th.
	results. Lancashire 2007 results are compared with Lancashire 2003 results.  Green = statistically significantly better, red = significantly worse	Lai	Laı	Soı	Sol
Q.1 Thinking about Lancashire, on	Unweighted Total	2451	2447	206	205
the whole, how satisfied or	Weighted Total	2451	2447	224	224
dissatisfied are you with it as a	Very satisfied	41%	41%	55%	46%
place to live? (Base : all respondents)	Fairly satisfied	49%	47%	39%	45%
(base : all respondents)	Neither satisfied nor dissatisfied	5%	5%	3%	7%
	Fairly dissatisfied	3%	4%	2%	1%
	Very dissatisfied	1%	1%	-	-
	Don't know	1%	1%	-	0%
	Satisfied	90%	88%	94%	91%
	Dissatisfied	4%	6%	2%	1%
O O This king of the state of the	Net satisfied	86%	83%	92%	90%
Q.2 Thinking about this area, on the whole, how satisfied or dissatisfied		2451	2447	206	205
are you with it as a place to live?	Weighted Total	2451	2447	224	224
(Base : all respondents)	Very satisfied	43% 41%	42% 39%	55% 32%	50% 39%
	Fairly satisfied				
	Neither satisfied nor dissatisfied Fairly dissatisfied	7% 6%	6% 7%	5% 7%	5% 6%
	Very dissatisfied	4%	4%	1%	1%
	Don't know	- 7/0	0%	-	-
	Satisfied	83%	81%	87%	88%
	Dissatisfied	9%	12%	8%	7%
	Net satisfied	74%	70%	79%	81%
Q.3 And which three or four things,	Unweighted Total	2451	2447	206	205
if any, would you say are good	Weighted Total	2451	2447	224	224
things about living in this area?	Friendly neighbours/ people/good community spirit	38%	33%	35%	28%
(Base : all respondents)	Peace and quiet	36%	36%	39%	40%
	Openness/greenery/ countryside	28%	24%	20%	13%
	Convenient for shops	27%	24%	25%	34%
	Access to the countryside/coast	19%	16%	9%	6%
	Access to other places/ centrally located	19%	19%	31%	15%
	Adequate public transport	14%	9%	12%	8%
	Safe area/low crime rate	13%	12%	5%	7%
	Good schools/education	13%	10%	14%	9%
	Near to family/friends	11%	9%	16%	6%
	Convenient for work	8% 7%	7%	5%	10%
	Good shopping facilities Good public services	7% 6%	5% 3%	3% 3%	5% 2%
	Good roads	5%	3%	5%	2%
	Good health facilities	5%	3%	1%	0%
	Clean streets	5%	4%	1%	3%
	Good leisure/recreation facilities	4%	4%	3%	5%
	Good street lighting	2%	0%	-	-
	Good job opportunities	2%	1%	1%	-
	Amount of traffic	2%	1%	1%	1%
	Affordable housing	2%	2%	2%	-
	Low levels of pollution	1%	1%	-	-
	Good facilities for younger children	1%	1%	1%	1%
	Good facilities for young people	1%	1%	-	0%
	Good facilities for working parents	1%	0%	-	-
	Good facilities for people of my ethnicity/ culture/faith	1%	1%	1%	0%
	Good educational opportunities for adults	1%	0%	-	-
	Good childcare facilities	1%	0%	-	1%
	Adequate parking	1%	0%	-	2%
	Low levels of development	-	0%	-	-
	Low levels of Council Tax	-	0%	-	-
	Other	9%	15%	8%	26%
	None of these/no good things	3%	3%	1%	3%
	Don't know	2%	2%	3%	3%

Life in Lancachire Survey 2007				_	8
Life in Lancashire Survey 2007 Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		<u>e</u> .	ire	Ribble	pple
Fieldwork: 15 Sep - 16 Dec 2007		shi	shi	Rib	Rib
	District 2007 results are compared for significant differences with Lancashire 2007	ca	ca	타	th
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Lancashire	Lancashire	South	South Ribble
0.4. And which there are foundhings	Green = statistically significantly better, red = significantly worse		_		
Q.4 And which three or four things, if any, would you say are bad things	Unweighted Total Weighted Total	2451 2451	2351 2352	206 224	201 219
about living in this area?	Too much traffic	14%	9%	16%	10%
(Base : all respondents)		10%	9% 6%	9%	
	Speed of traffic Poor facilities for young people	9%	10%	5%	6% 8%
	Poor public transport	8%	n/a	4%	n/a
	Streets not clean enough	8%	7%	2%	2%
	Poor parking	7%	5%	2%	2%
	Unsafe area/high crime rate	7%	7%	4%	6%
	Too much vandalism/ graffiti	6%	6%	3%	3%
	Drugs misuse	5%	n/a	5%	n/a
	Inconvenient for shops	5%	4%	2%	0%
	Neighbours/people/ community cohesion/ racial intolerance	5%	3%	3%	1%
	Poor condition of roads	5%	4%	5%	6%
	Poor leisure/recreation facilities	5%	5%	2%	5%
	Expensive housing	4%	1%	1%	1%
	Generally run-down	4%	6%	2%	0%
	Lack of peace and quiet	4%	2%	3%	1%
	Poor shopping facilities	4%	3%	1%	2%
	Lack of police	3%	n/a	1%	n/a
	Poor condition of footpaths	3%	2%	3%	2%
	Poor facilities for younger children	3%	4%	2%	3%
	Roadworks	3%	1%	2%	0%
	Stray dogs/dog fouling	3%	2%	1%	1%
	Jobs paying low wages	2%	1%	-	-
	Poor street lighting	2%	1%	1%	_
	The Council wastes money	2%	n/a	-	n/a
	Unemployment/poor job opportunities	2%	2%	-	-
	Far away from family/ friends	1%	1%	1%	_
	High levels of development	1%	1%	-	0%
	High levels of pollution	1%	1%	-	0%
	Inconvenient for work	1%	1%	_	-
	Poor access to other places	1%	1%	_	1%
	Poor health facilities	1%	1%	_	-
	Poor housing	1%	2%	1%	_
	Poor schools/education	1%	1%	-	_
	Lack of openness/ greenery/countryside	_	0%	_	_
	Poor access to the countryside/coast	-	0%	_	_
	Poor childcare facilities	_	0%	_	1%
	Poor educational opportunities for adults	-	0%	_	-
	Poor facilities for people from my ethnicity/culture/faith	-	n/a	1%	n/a
	Other	25%	29%	32%	30%
	None of these/no bad things	22%	25%	36%	35%
	Don't know	2%	4%	2%	4%
Q.5 Thinking now about your	Unweighted Total	2451	2447	206	205
quality of life, which two or three of	Weighted Total	2451	2447	224	224
the following things, if any, are the	Reduce crime and disorder	37%	40%	28%	40%
most important to improve your own	Provide activities for young people	34%	32%	31%	31%
quality of life? (Base : all respondents)	Reduce traffic and transport problems	29%	25%	27%	31%
	Protect the environment	20%	16%	17%	16%
	Provide more affordable housing	18%	13%	13%	12%
	Reduce the harm from alcohol and drug misuse	17%	22%	16%	20%
	Improve opportunities for leisure and cultural activities	15%	15%	11%	15%
	Involve local people in decision making	14%	13%	6%	19%
	Improve employment opportunities	13%	12%	5%	8%
	Help people to live healthier lives	11%	9%	8%	9%
	Improve education and learning services	10%	10%	4%	13%
	Improve individual care and support services *(welfare and caring services in 2003)	10%	11%	8%	12%
	Other	3%	3%	5%	-
	None of these	8%	6%	20%	5%
	Don't know	1%	2%	2%	1%

Life in Lancashire Survey 2007				7	8
Results compiled by Lancashire		2007	2003	2007	2003
County Council			7		
Data Supplied by Ipsos MORI		ē	ē	ple	ple
Fieldwork: 15 Sep - 16 Dec 2007		shi	shi	Ribble	Rib
	District 2007 results are compared for significant differences with Lancashire 2007	Lancashire	Lancashire	outh	South Ribble
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	no	no
	Green = statistically significantly better, red = significantly worse			Š	
Q.6 In your opinion, which two or	Unweighted Total	245	221	7	24
three, if any, of the following should Lancashire County Council do in	Weighted Total	243	245	8	29
order to improve education and	More discipline in schools	46%	41%	28%	42%
learning services? (Base : all who	More investment in schools on books and equipment	31%	33%	40%	51%
feel it is important to improve	Schools and parents working more closely together	29%	25%	46%	26%
education and learning services)	Provide more leisure or arts activities after school	26%	25%	58%	12%
	Additional school classes before and after school	22%	15%	14%	20%
	More information about day and evening classes	22%	15%	-	5%
	Better teachers	21%	13%	27%	-
	More teachers	19%	23%	-	24%
	Local literacy and numeracy support courses for adults	17%	12%	32%	10%
	Reduce truancy in schools	13%	15%	28%	9%
	Longer school hours or longer school year	10%	11%	14%	3%
	Other	7%	8%	-	7%
	None of these	-	0%	-	-
	Don't know	-	3%	-	-
Q.7 In your opinion, which two or	Unweighted Total	258	295	16	29
three, if any, of the following should Lancashire County Council do in	Weighted Total	241	278	17	26
order to improve welfare and caring	Making care affordable	37%	41%	24%	35%
services? (Base : all who feel it is	Knowing more about what services are available	32%	38%	25%	31%
important to improve individual care	Providing care to meet individuals' needs	26%		44%	
and support services)	More help to access care and support services	25%	n/a	25%	n/a
	Having good emergency services	23%	26%	6%	22%
	Having someone to contact for help	21%	28%	6%	16%
	Getting transport when needed	21%	n/a	38%	n/a
	More contact with staff from care services	20%	31%	26%	30%
	Being able to live at home	19%	23%	19%	23%
	Support as a carer	12%		6%	
	Having a warm home	10%	13%	19%	8%
	Supporting people to live healthily	10%		-	
	Enable more young people with additional needs to live independently	8%	0.20607	6%	17%
	More contact with friends/relatives	6%	6%	21%	6%
	Other	2%	4%	-	-
	None of these	-	1%	-	12%
	Don't know	1%		-	

Life in Lancashire Survey 2007		7		7	3
Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		ire	ire	Ribble	qq
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	丞	South Ribble
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	uč	uči	t	тţ
	Green = statistically significantly better, red = significantly worse	La	La	South	Sol
Q.8 In your opinion, which two or	Unweighted Total	352	364	22	28
three, if any, of the following should	Weighted Total	364	379	25	33
Lancashire County Council do in	Create safe open places and play areas	38%	36%	26%	27%
order to improve opportunities for	More information about what's on in your area	32%	21%	49%	13%
leisure activities? (Base : all who	Lower entrance cost to facilities	28%	33%	31%	31%
feel it is important to improve opportunities for leisure and cultural	More opportunities to try new activities	26%	21%	34%	14%
activities)	Better public transport to help get to places	22%	20%	28%	28%
,	Someone to help us organise local events	20%	15%	27%	19%
	More opportunities to learn or improve skills	18%	14%	9%	14%
	Longer opening hours at places you want to go	17%	14%	15%	13%
	Support to help you use leisure and cultural services	16%	n/a	13%	n/a
	Access to the countryside and open spaces	10%	n/a	14%	n/a
	More information about volunteering opportunities	9%	4%	27%	3%
	Segregated sessions for some activities	3%	3%	-	-
	Other	5%	3%	-	-
	None of these	1%	1%	-	-
	Don't know	1%	1%	-	-
Q.9 In your opinion, which two or	Unweighted Total	898	972	58	83
three, if any, of the following should	Weighted Total	895	985	63	91
Lancashire County Council do in order to reduce crime and disorder?	More visible police presence	70%	71%	70%	70%
(Base : all who feel it is important to	Tackle antisocial behaviour	60%	n/a	62%	n/a
reduce crime and disorder)	Tackle drug and alcohol misuse	34%	35%	37%	37%
,	More community involvement	20%	13%	21%	15%
	Give the courts more choice in sentencing	20%	21%	13%	13%
	Closed circuit TV	19%	28%	27%	32%
	Speed restrictions and traffic calming	19%	11%	15%	10%
	Improve lighting in streets and car parks	14%	12%	12%	13%
	Improve access to support services for victims of crime	9%	n/a	5%	n/a
	Other	2%	3%	2%	3%
	None of these	-	0	-	-
O 40 In commentation author (	Don't know	1%	3%	-	-
Q.10 In your opinion, which two or	Unweighted Total	811	766	63	64
three, if any, of the following should Lancashire County Council do in	Weighted Total	825	771	70	69
order to provide activities for young	More youth centres for meeting people of their own age	59%	66%	56%	74%
people? (Base : all who feel it is	More leisure facilities that are affordable for young people	58%	60%	61%	51%
important to provide activities for	More spaces for playing	34% 30%	34% 30%	29% 32%	37% 25%
young people)	Listen to young people more	30% 19%	30% n/a	32% 8%	25% n/a
	Better access to local jobs Financial help for staying in education and training	18%	17%	17%	11/a 20%
	Provide more affordable public transport for young people	16%	17%	13%	6%
	Provide more volunteering opportunities	11%	1770	15%	0 70
	Advice for young people about sexual behaviour	9%	7%	3%	4%
	Other	3%	2%	7%	3%
	None of these	-	0	- 70	-
	Don't know	1%	3%		1%
	DOLL KILOW	1 /0	3 /0	-	1 /0

Life in Lancashire Survey 2007				7	3
Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		<u>ë</u>	ie	Ribble	pple
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	ancashire	Rib	Ribble
	District 2007 results are compared for significant differences with Lancashire 2007	ğ	ca	th	th
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	a.	an-	South	South
O 44 In vous opinion which two se	Green = statistically significantly better, red = significantly worse	425	555	33	42
Q.11 In your opinion, which two or three, if any, of the following should	Unweighted Total	-			
Lancashire County Council do in	Weighted Total	421	545 62%	36	45
order to reduce alcohol and drug	Stricter punishment for illegal drug dealers	59% 46%	42%	76% 39%	41% 38%
misuse? (Base : all who feel it is	Stricter punishment for illegal drug users	43%	42% n/a	38%	06% n/a
important to reduce the harm from	Better enforcement against underage alcohol sales	43% 29%	34%	22%	11/a 48%
alcohol and drug misuse)	Drug and alcohol awareness education in school				
	Greater reporting of suspicious activities	21% 20%	22% 22%	21% 19%	22% 17%
	Educate parents about alcohol and drug misuse		22%	19% 6%	
	More information for people misusing alcohol and drugs	16% 16%	22% n/a	6% 25%	26% n/a
	Local drug convices for drug upon		n/a 15%		
	Local drug services for drug users	12%		13%	22%
	Other None of these	3%	2%	9%	1%
		40/	0%	-	-
0.42 In view original which two or	Don't know	1%	3%	-	-
Q.12 In your opinion, which two or three, if any, of the following should	Unweighted Total	491	389	34	33
Lancashire County Council do in	Weighted Total	487	397	37	36
order to protect the environment?	Stricter enforcement of penalties for littering	47%	460/		400/
(Base : all who feel it is important to	Stricter enforcement of penalties for dog fouling	36%	46% 34%	29%	42% 49%
protect the environment)	Clean streets more regularly	33%	34%	34%	49%
•	Recycling facilities in neighbourhoods	26% 24%	19%	26% 25%	12%
	Plant more trees  More household waste recycling centres	24%	30%	30%	29%
	More household waste recycling centres	23%	23%	26%	29%
	Reduce industrial pollution	18%	23%	18%	23%
	Reduce number of car journeys Greater information on the local environment	14%	22%	18% 8%	13%
	Advice on conserving energy	13%	23% 19%	18%	28%
	Other	6%	7%	10%	28% 5%
	Other None of these	1%	0%	10%	5%
	None of these Don't know	170	3%	3%	_
Q.13 In your opinion, which two or	Unweighted Total	266	220	3% 17	20
three, if any, of the following should	Weighted Total	258	229	19	21
Lancashire County Council do in	Better access to local dentists	43%	n/a	51%	n/a
order to help people to live healthier	More advice about healthy living	34%	27%	19%	48%
lives? (Base : all who feel it is	Cut down on traffic congestion	31%	32%	36%	30%
important to help people to live	People taking responsibility for their own health	30%	38%	28%	36%
healthier lives)	Reduce industrial air pollution	24%	n/a	20%	n/a
	Improve access to health services	24%	n/a	24%	n/a
	More information about community health services	20%	35%	18%	31%
	Better access to local doctors	19%	27%	30%	24%
	More affordable alternative medicine or therapies	18%	27%	11%	21%
	Improve housing conditions	12%	n/a	7%	n/a
	Other	12%	3%	7 70	11/a
	None of these	- 1 /0	0%		1
	Don't know	1%	4%		4%
	DOIL KHOW	170	4%	_	4%

Life in Lancashire Survey 2007		2007	2003	2007	2003
Results compiled by Lancashire County Council		20	20		
Data Supplied by Ipsos MORI		re	re	Ribble	outh Ribble
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Rib	Rib
	District 2007 results are compared for significant differences with Lancashire 2007	cas	cas	ţ	먑
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an.	an	outh	no
0.44 have a salatan salatah tan	Green = statistically significantly better, red = significantly worse			Ø	Ś
Q.14 In your opinion, which two or three, if any, of the following should	Unweighted Total Weighted Total	318 330	260 296	9 11	15 19
Lancashire County Council do in	More training courses	39%	36%	31%	57%
order to improve employment	More investment in industries	38%	38%	32%	11%
opportunities? (Base : all who feel it	More flexible job opportunities, e.g. part-time work, job share	34%	32%	57%	5%
is important to improve employment	Better career advice and support	27%	n/a	35%	n/a
opportunities)	Improved support for the change from benefits to work	22%	n/a	23%	n/a
	Child care to enable parents to work	22%	28%	23%	36%
	Remove discrimination against gender, race, age, disability, sexual orientation or fait	15%	17%	-	7%
	Developing skills through leisure and cultural activities	14%	19%	-	30%
	Developing skills through volunteering opportunities	13%	n/a	12%	n/a
	Access to affordable IT facilities	12%	12%	10%	27%
	More information	10%	7%	12%	-
	Other	4%	5%	33%	5%
	None of these	-	1%	-	-
	Don't know	1%	3%	-	L-
Q.15 In your opinion, which two or	Unweighted Total	347	322	12	38
three, if any, of the following should	Weighted Total	340	329	13	42
Lancashire County Council do in order to involve local people in	More information about what the County Council is doing	40%	51%	44%	44%
decision making? (Base : all who	More influence on local decision-making	40%	n/a	42%	n/a
feel it is important to involve local	More community involvement in preventing crime and disorder	35%	45%	50%	44%
people in decision making)	More community involvement by local councillors	34%	n/a	68%	n/a
	Supporting neighbourhoods to encourage community spirit	30%	n/a	31%	n/a
	More information about how communities can be involved	28%	n/a	25%	n/a
	Encourage communities and service providers to work together	23%	n/a	8%	n/a
	More support for voluntary groups in the local area	20%	n/a	24%	n/a
	Other	1%	2%	-	-
	None of these	-	0%	-	-
O.45. In vision animism subject to an	Don't know	1%	4%	-	2%
Q.16 In your opinion, which two or three, if any, of the following should	Unweighted Total	424 435	282 294	27 30	23
Lancashire County Council do in	Weighted Total		63%	48%	26 66%
order to provide more affordable	Build more affordable houses to buy Provide more low cost houses to rent	63% 46%	51%	48% 45%	41%
housing? (Base : all who feel it is	Renovate currently existing or disused buildings	37%	36%	36%	28%
important to provide more	Build new homes on previously developed or derelict land	27%	29%	16%	28%
affordable housing)	Provide somewhere safe for children to play	20%	29%	26%	28%
	Design neighbourhoods to encourage community spirit	16%	16%	20%	10%
	Provide more sharedownership schemes	14%	.570	19%	.570
	Provide more parking spaces in housing estates	11%	13%	18%	13%
	Fewer planning regulations for new housing	7%	6%	-	5%
	Other	2%	1%	12%	-
	None of these	1%	1%	-	-
	Don't know	1%		-	
Q.17 Do you agree or disagree that	Unweighted Total	2451		206	
you can influence decisions	Weighted Total	2451		224	
affecting your local area? (Base : all	Definitely agree	6%	n/a	3%	n/a
respondents)	Tend to agree	25%	n/a	13%	n/a
	Tend to disagree	34%	n/a	29%	n/a
		000/	-/-	50%	n/a
	Definitely disagree	28%	n/a	30 /6	
	Definitely disagree Don't know	28% 7%	n/a n/a	5%	n/a
	, -				n/a n/a

Life in Langachira Survey 2007				_	· m
Life in Lancashire Survey 2007 Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		Lancashire	ancashire	Ribble	South Ribble
Fieldwork: 15 Sep - 16 Dec 2007		sh	sh	Rig	Rig
	District 2007 results are compared for significant differences with Lancashire 2007	ca	ca	ŧ	th
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an.	an.	South	no
	Green = statistically significantly better, red = significantly worse		1		s
Q.18 Formal volunteering is unpaid	Unweighted Total	2451		206	
help given as part of groups, clubs or organisations to benefit others or	Weighted Total	2451		224	
the environment. Have you done any	Yes	16%	n/a	12%	n/a
formal volunteering in the last 12	No	83%	n/a	86%	n/a
months? (Base : all respondents)	Don't know	-	n/a	-	n/a
Q.19 Here is a list of a number of	Unweighted Total	2451		206	
everyday situations. In which of	Weighted Total	2451		224	
these situations, if any, would you	At the local shops	35%	n/a	26%	n/a
say you regularly meet and talk with people of a different ethnic origin to	At work	34%	n/a	36%	n/a
you? (Base : all respondents)	At restaurants, pubs, cinemas, community centres etc	20%	n/a	21%	n/a
	In my neighbourhood	20%	n/a	14%	n/a
	At a place of study (e.g. college, school, university)	12%	n/a	9%	n/a
	On buses and trains	11%	n/a	11%	n/a
	At sports or fitness activities	9%	n/a	9%	n/a
	At a place of worship	5%	n/a	4%	n/a
	At a relative's home	5%	n/a	5%	n/a
	At youth centres/clubs	3%	n/a	2%	n/a
	Somewhere else	3%	n/a	2%	n/a
	None - I do not meet anyone from a different ethnic origin	28%	n/a	36%	n/a
	Don't know	1%	n/a	3%	n/a
	Regulary meet and talk with people of a different ethnic origin	70%	n/a	61%	n/a
Q.20 To what extent do you agree	Unweighted Total	2451	2447	206	205
or disagree that this local area is a place where people from different	Weighted Total	2451	2447	224	224
backgrounds get on well together?	Definitely agree	11%	15%	17%	16%
(Base : all respondents)	Tend to agree	42%	45%	23%	54%
	Tend to disagree	9%	10%	6%	7%
	Definitely Disagree	4%	5%	1%	2%
	Don't know	9%	3%	9%	400/
	Too few people in the local area	16%	11%	34%	13%
	All same backgrounds	9%	10% 60%	11% 40%	8% 70%
	Agree	53% 13%	15%	7%	
	Disagree	40%			9%
Q.23 Which of these services have	Net agree Unweighted Total	2451	45% 1541	33% 206	62% 180
	Unweighted Total Weighted Total	2451	1541	206	141
from in the last twelve months?	Services for older people	14%	9%	10%	8%
(Base : all respondents)	Services for people with a disability	12%	8%	10%	7%
	Services for adults with mental health problems	6%	4%	4%	4%
	Services for adults with mental health problems  Services for adults with learning disabilities	2%	5%	2%	7%
	Services for carers	6%	n/a	4%	n/a
	None of these	72%	77%	80%	74%
	Don't know	-	-	-	-
	User	28%	-	20%	-
Q.24a And how satisfied or	Unweighted Total	359	150	21	15
dissatisfied are you with	Weighted Total	342	143	22	11
Services for older people (e.g. home	Very satisfied	23%	34%	38%	53%
carers, meals on wheels etc.) (Base	Fairly satisfied	47%	40%	43%	43%
: all who have used or benefited from services for older people)	Neither satisfied nor dissatisfied	9%	3%	10%	-
irom services for older people)	Fairly dissatisfied	8%	9%	-	-
	Very dissatisfied	6%	10%	-	4%
	Don't know	7%	4%	9%	-
	Satisfied	70%	74%	81%	96%
	Satisfied Dissatisfied	70% 15%	74% 18%	81% -	96% 4%

Life in Lancashire Survey 2007				7	ო
Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		ire	ire	Ribble	g
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	R	South Ribble
•	District 2007 results are compared for significant differences with Lancashire 2007	ıca	ıca	ıth	뒫
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ar.	ar.	South	Š
Q.24b And how satisfied or	Green = statistically significantly better, red = significantly worse		120	21	13
dissatisfied are you with Services	Unweighted Total Weighted Total	305 299	120	21	10
for people with a disability (Base :	-	28%	30%	52%	41%
all who have used or benefited from	Very satisfied Fairly satisfied	44%	39%	28%	40%
services for people with a disability)	Neither satisfied nor dissatisfied	6%	5%	5%	40%
	Fairly dissatisfied	12%	8%	5%	6%
	Very dissatisfied	6%	7%	5%	0 /0
	Don't know	4%	11%	5%	14%
	Satisfied	72%	69%	81%	80%
	Dissatisfied	18%	15%	10%	6%
	Net satisfied	54%	53%	71%	75%
Q.24c And how satisfied or	Unweighted Total	128	58	8	7
dissatisfied are you with	Weighted Total	135	59	9	6
Services for adults with mental	Very satisfied	25%	32%	37%	27%
health problems (Base : all who	Fairly satisfied	35%	28%	13%	73%
have used or benefited from	Neither satisfied nor dissatisfied	6%	5%	12%	-
services for people with mental	Fairly dissatisfied	18%	16%	13%	
health problems)	Very dissatisfied	10%	16%	24%	_
	Don't know	6%	3%		
	Satisfied	60%	60%	51%	100%
	Dissatisfied	28%	31%	37%	
	Net satisfied	32%	29%	14%	100%
Q.24d And how satisfied or	Unweighted Total	52	69	4	11
dissatisfied are you with Services	Weighted Total	54	71	4	10
for adults with learning disabilities	Very satisfied	21%	29%	77%	23%
(Base : all who have used or	Fairly satisfied	36%	39%	-	45%
benefited from services for people	Neither satisfied nor dissatisfied	9%	5%	23%	-
with learning disabilities)	Fairly dissatisfied	10%	5%	-	-
	Very dissatisfied	10%	16%	-	16%
	Don't know	15%	6%	-	17%
	Satisfied	56%	68%	77%	68%
	Dissatisfied	20%	21%	-	16%
	Net satisfied	37%	47%	77%	52%
Q.24e And how satisfied or	Unweighted Total	153	-	8	
dissatisfied are you with	Weighted Total	157	-	8	
Services for carers (Base : all who	Very satisfied	21%	n/a	51%	n/a
have used or benefited from services for carers)	Fairly satisfied	40%	n/a	24%	n/a
SELVICES IOI CATELS)	Neither satisfied nor dissatisfied	9%	n/a	13%	n/a
	Fairly dissatisfied	13%	n/a	-	n/a
	Very dissatisfied	9%	n/a	-	n/a
	Don't know	8%	n/a	12%	n/a
	Satisfied	62%	n/a	76%	n/a
	Dissatisfied	21%	n/a	-	n/a
	Net satisfied	40%	n/a	76%	n/a
Q.25 And overall, do you think that	Unweighted Total	683	341	42	44
the social services you have used or	Troightou Fotol	676	342	45	36
benefited from have got better or worse over the last two years or so,	Got better	26%	26%	5%	37%
or have they stayed the same?	Got worse	12%	15%	5%	1%
(Base : all who have used or	Stayed the same	45%	41%	60%	37%
benefited from at least one adult	Don't know	17%	18%	28%	26%
Q.26 Which of these services have	Unweighted Total	2451	-	206	
you or your family used or benefited	· · · · · · · · · · · · · · · · · · ·	2451	-	224	
from in the last twelve months? (Base : all respondents)	Services for young people (e.g. youth clubs, youth projects, Connexions Service)	13%	-	11%	-
(Lace : all reopendents)	Services for children with additional needs	5%	-	4%	-
	Services for vulnerable children and families	2%	-	-	-
	Services for young offenders	1%	-	1%	-
	None of these	81%	-	86%	-
	Don't know User	1% 17%	-	- 14%	-

Life in Lancashire Survey 2007		07	03	2007	2003
Results compiled by Lancashire		2007	2003		
County Council		ø	ø	96	e e
Data Supplied by Ipsos MORI		Lancashire	Lancashire	Ribble	Ribble
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	as	as	٦.	٦R
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ınc	nc	South	South
	Green = statistically significantly better, red = significantly worse	La	La	So	So
Q.27a And how satisfied or	Unweighted Total	287	122	21	13
dissatisfied are you with	Weighted Total	317	125	24	12
Services for young people (e.g.	Very satisfied	30%	23%	34%	8%
youth clubs, youth projects,	Fairly satisfied	46%	33%	36%	55%
Connexions Service)	Neither satisfied nor dissatisfied	5%	11%	-	15%
(Base : all who have used or benefited from services for young	Fairly dissatisfied	10%	21%	17%	21%
people)	Very dissatisfied	6%	11%	13%	-
, , , , , , , , , , , , , , , , , , ,	Don't know	2%	1%	-	-
	Satisfied	77%	55%	70%	63%
	Dissatisfied	16%	32%	30%	21%
	Net satisfied	60%	23%	39%	42%
Q.27b And how satisfied or	Unweighted Total	103	-	8	
dissatisfied are you with	Weighted Total	113	_	9	
Services for children with additional	Very satisfied	29%	-	53%	n/a
needs (Base : all who have used or	Fairly satisfied	43%	_	24%	n/a
benefited from services for children	Neither satisfied nor dissatisfied	7%	_	-	n/a
with additional needs)	Fairly dissatisfied	10%	_	11%	n/a
	Very dissatisfied	7%	_	12%	n/a
	Don't know	3%	_	-	n/a
	Satisfied	72%	_	77%	n/a
	Dissatisfied	18%	_	23%	n/a
	Net satisfied	54%	_	54%	n/a
Q.27c And how satisfied or	Unweighted Total	41	30	1	4
dissatisfied are you with Services	Weighted Total	43	31	1	4
for vulnerable children and families	Very satisfied	20%	27%	-	31%
(Base : all who have used or	Fairly satisfied	32%	27%	_	40%
benefited from services for	Neither satisfied nor dissatisfied	17%	14%		-1070
vulnerable children and families)	Fairly dissatisfied	19%	14%	_	_
	Very dissatisfied	13%	14%	100%	_
	Don't know	1376	4%	100 /6	29%
	Satisfied	52%	54%		71%
	Dissatisfied	32%	27%	100%	7 1 70
	Net satisfied	20%	27%	100 /6	71%
Q.27d And how satisfied or	Unweighted Total	22	12	1	5
dissatisfied are you with	Weighted Total	25	13	1	4
Services for young offenders (Base	Very satisfied	12%	-	-	-
: all who have used or benefited	Fairly satisfied	25%	18%	100%	55%
from services for young offenders)	Neither satisfied nor dissatisfied	6%	19%		20%
	Fairly dissatisfied	24%	10%	_	13%
	Very dissatisfied	17%	31%	_	-
	Don't know	16%	22%	_	12%
	Satisfied	37%	18%	100%	55%
	Dissatisfied	41%	41%		13%
	Net satisfied	-	-	100%	42%
Q.28 And overall, do you think that	Unweighted Total	391	-	27	
the children's services you have	Weighted Total	429	_	31	
used or benefited from have got	Got better	33%	-	16%	n/a
better or worse over the last two	Got worse	9%	-	7%	n/a
years or so, or have they stayed the	Stayed the same	40%	_	62%	n/a
same? (Base : all who have used or benefited from at least one	Don't know	14%	-	16%	n/a
Q.29 Which of these services have	Unweighted Total	2451	1541	206	180
you or your family used or benefited	-	2451	1541	224	141
from in the last twelve months?	Nursery schools	14%	14%	14%	14%
(Base : all respondents)	Primary schools	27%	26%	25%	19%
	Secondary schools	23%	21%	22%	21%
	Special schools * (Support for children with special needs in 2003)	2%	4%	1%	7%
	Services for families and younger children (e.g. surestart childcare centres, children's	5%	n/a	3%	n/a
	None of these	56%	47%	59%	36%
	Don't know	1%	2%	_	8%
	User	43%		40%	-
		.570		.570	

Life in Lancashire Survey 2007				7	8
Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		<u>r</u>	<u>r</u> e	ple	Ple
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Ribble	South Ribble
	District 2007 results are compared for significant differences with Lancashire 2007	ca	ca	ΙΡΙ	밁
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	South	oul
	Green = statistically significantly better, red = significantly worse	_	7	S	S
Q.30a And how satisfied or	Unweighted Total	338	205	27	24
dissatisfied are you with Nursery schools (Base : all who	Weighted Total	354	213	30	19
nave used or benefited from nursery	Very satisfied	55%	63%	51%	69%
schools)	Fairly satisfied	36%	30%	38%	28%
,	Neither satisfied nor dissatisfied	1%	2%	-	-
	Fairly dissatisfied	4%	3%	5%	3%
	Very dissatisfied	-	1%	-	-
	Don't know	3%	2%	7%	-
	Satisfied	90%	93%	89%	97%
	Dissatisfied	5%	4%	5%	3%
	Net satisfied	85%	89%	84%	95%
Q.30b And how satisfied or	Unweighted Total	662	380	50	34
dissatisfied are you with Primary schools (Base : all who	Weighted Total	670	394	55	27
have used or benefited from primary	Very satisfied	52%	52%	61%	65%
schools)	Fairly satisfied	39%	39%	30%	33%
, , , , , , , , , , , , , , , , , , ,	Neither satisfied nor dissatisfied	4%	3%	4%	2%
	Fairly dissatisfied	3%	3%	2%	-
	Very dissatisfied	1%	1%	-	-
	Don't know	1%	1%	2%	-
	Satisfied	91%	91%	92%	98%
	Dissatisfied	4%	4%	2%	-
	Net satisfied	87%	87%	89%	98%
Q.30c And how satisfied or dissatisfied are you with	Unweighted Total	535	303	43	35
Secondary schools (Base : all who	Weighted Total	556	320	48	29
have used or benefited from	Very satisfied	43%	37%	73%	42%
secondary schools)	Fairly satisfied	41%	44%	16%	48%
	Neither satisfied nor dissatisfied	6%	5%	5%	6%
	Fairly dissatisfied	6%	7%	- 00/	3%
	Very dissatisfied Don't know	3%	4% 3%	3% 3%	-
	Satisfied	2%	81%	90%	91%
	Dissatisfied	84% 9%	11%	3%	3%
	Net satisfied	75%	69%	87%	87%
Q.30d And how satisfied or	Unweighted Total	46	66	2	11
dissatisfied are you with	Weighted Total	49	67	2	10
Special schools * (Support for	Very satisfied	47%	36%	45%	64%
children with special needs in 2003)	Fairly satisfied	39%	34%	55%	10%
(Base : all who have used or	Neither satisfied nor dissatisfied	5%	5%	-	-
benefited from special schools)	Fairly dissatisfied	1%	12%	_	26%
	Very dissatisfied	2%	8%	_	
	Don't know	5%	4%	_	_
	Satisfied	86%	70%	100%	74%
	Dissatisfied	4%	21%	-	26%
	Net satisfied	83%	50%	100%	47%
Q.30e And how satisfied or	Unweighted Total	108	-	6	
dissatisfied are you with	Weighted Total	118	-	7	
Services for families and younger	Very satisfied	56%	n/a	83%	n/a
children (e.g. surestart childcare	Fairly satisfied	33%	n/a	17%	n/a
centres, children's centres) (Base : all who have used or benefited from	Neither satisfied nor dissatisfied	4%	n/a	-	n/a
services for families and younger	Fairly dissatisfied	2%	n/a	-	n/a
children)	Very dissatisfied	-	n/a	-	n/a
	Don't know	4%	n/a	-	n/a
	Satisfied	89%	n/a	100%	n/a
	Dissatisfied	2%	n/a	-	n/a
	Net satisfied	87%	n/a	100%	n/a
Q.31 And overall, do you think that	Unweighted Total	1019	745	80	96
the education services you have	Weighted Total	1053	783	90	79
used or benefited from have got	Got better	43%	36%	30%	43%
better or worse over the last two years or so, or have they stayed the	Got worse	8%	10%	3%	7%
same? (Base : all who have used or	Stayed the same	36%	40%	48%	37%
benefited from at least one Young	Don't know	12%	13%	19%	13%

Life in Lancashire Survey 2007			~	7	က
Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		ire	ie	Ribble	Ribble
Fieldwork: 15 Sep - 16 Dec 2007		ısh	ısh	R	≅
	District 2007 results are compared for significant differences with Lancashire 2007	၁င	Lancashire	outh	£
	results. Lancashire 2007 results are compared with Lancashire 2003 results.  Green = statistically significantly better, red = significantly worse	Lancashire	[a	Soı	South
Q.32 Which of these services have	Unweighted Total	2451	1541	206	180
you or your family used or benefited	-	2451	1541	224	141
from in the last twelve months?	Libraries	58%	61%	60%	62%
(Base : all respondents)	Museums	19%	21%	20%	27%
	Support for the arts	6%	7%	5%	6%
	Adult education	17%	8%	17%	8%
	Registration of births, deaths and marriages	17%	15%	18%	16%
	Welfare rights	9%	7%	6%	6%
	County Information Centres	14%	8%	6%	9%
	None of these	27%	-	27%	-
	Don't know	-	-	2%	-
	User	73%	-	70%	-
Q.33a And how satisfied or	Unweighted Total	1426	921	122	111
dissatisfied are you with Libraries (Base : all who have used	Weighted Total	1419	939	134	88
or benefited from libraries)	Very satisfied	59%	56%	70%	58%
	Fairly satisfied	35%	38%	26%	39%
	Neither satisfied nor dissatisfied	3%	1%	2%	1%
	Fairly dissatisfied	2%	3%	1%	2%
	Very dissatisfied	1%	1%	-	-
	Don't know Satisfied	1% <b>94%</b>	1% <b>94%</b>	2% 96%	97%
	Dissatisfied	3%	3%	1%	2%
	Net satisfied	91%	91%	95%	95%
Q.33b And how satisfied or	Unweighted Total	450	302	41	47
dissatisfied are you with	Weighted Total	458	324	45	38
Museums (Base : all who have used		47%	47%	83%	57%
or benefited from museums)	Fairly satisfied	46%	42%	12%	36%
	Neither satisfied nor dissatisfied	3%	4%	-	-
	Fairly dissatisfied	2%	4%	3%	5%
	Very dissatisfied	-	2%	-	-
	Don't know	1%	2%	2%	1%
	Satisfied	94%	89%	95%	93%
	Dissatisfied	2%	6%	3%	5%
	Net satisfied	92%	83%	92%	88%
Q.33c And how satisfied or	Unweighted Total	150	96	10	9
dissatisfied are you with	Weighted Total	158	107	11	8
Support for the arts (Base : all who have used or benefited from support	Very satisfied	28%	28%	81%	46%
for the arts)	Fairly satisfied	49%	51%	19%	28%
	Neither satisfied nor dissatisfied	5%	6%	-	15%
	Fairly dissatisfied	14%	9%	-	11%
	Very dissatisfied Don't know	2%	2% 4%	-	_
	Satisfied	2% 77%	79%	100%	74%
	Dissatisfied	16%	11%	-	11%
	Net satisfied	60%	68%	100%	63%
Q.33d And how satisfied or	Unweighted Total	382	240	34	35
dissatisfied are you with	Weighted Total	409	261	39	28
Adult education (Base : all who	Very satisfied	44%	40%	68%	48%
have used or benefited from adult	Fairly satisfied	42%	48%	26%	39%
education)	Neither satisfied nor dissatisfied	5%	3%	-	4%
	Fairly dissatisfied	5%	5%	6%	5%
	Very dissatisfied	3%	2%	-	-
	Don't know	1%	3%	-	4%
	Satisfied	87%	87%	94%	87%
	Dissatisfied	7%	6%	6%	5%
	Net satisfied	79%	81%	89%	82%

Life in Lancashire Survey 2007		2007	2003	2007	2003
Results compiled by Lancashire		20	20		
County Council		ē	ē	Ribble	Ribble
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Sib∣	ldi≤
Fieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	sas	sas	h	
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	Jue	anc	South	South
	Green = statistically significantly better, red = significantly worse	Ľ	۲٤	Sc	S
Q.33e And how satisfied or	Unweighted Total	390	230	36	29
dissatisfied are you with	Weighted Total	418	234	40	22
Registration of births, deaths and	Very satisfied	51%	39%	72%	44%
marriages (Base : all who have used	Fairly satisfied	40%	51%	25%	40%
or benefited from registration of births, deaths and marriages)	Neither satisfied nor dissatisfied	4%	6%	3%	7%
birtis, deaths and marriages)	Fairly dissatisfied	2%	1%	-	-
	Very dissatisfied	1%	2%	-	9%
	Don't know	2%	2%	-	-
	Satisfied	91%	90%	97%	84%
	Dissatisfied	3%	3%	-	9%
	Net satisfied	88%	87%	97%	75%
Q.33f And how satisfied or	Unweighted Total	215	106	13	12
dissatisfied are you with Welfare	Weighted Total	216	106	14	8
rights (Base : all who have used or	Very satisfied	37%	35%	30%	34%
benefited from welfare rights)	Fairly satisfied	50%	44%	40%	55%
	Neither satisfied nor dissatisfied	3%	5%	-570	-
	Fairly dissatisfied	4%	10%	7%	_
	Very dissatisfied	3%	1%	15%	11%
	Don't know	3%	4%	7%	1170
	Satisfied	87%	79%	70%	89%
	Dissatisfied	7%	12%	22%	11%
	Net satisfied	80%	68%	48%	77%
Q.33g And how satisfied or	Unweighted Total	357	117	13	15
dissatisfied are you with County	Weighted Total	334	122	14	13
Information Centres (Base : all who	Very satisfied	35%	29%	61%	26%
have used or benefited from County	Fairly satisfied	50%	52%	31%	58%
Information Centres)	Neither satisfied nor dissatisfied	7%	52% 4%	8%	4%
	Fairly dissatisfied	4%	4%	070	4 70
	•	470	470	-	4%
	Very dissatisfied Don't know	3%	10%	-	8%
	Satisfied	85%	81%	92%	84%
	Dissatisfied	4%	5%		4%
O 24 And suspell do you think to	Net satisfied	82%	77%	92%	80%
Q.34 And overall, do you think that the community services you have	Unweighted Total	1768	1570	143	139
used or benefited from have got	Weighted Total	1780	1598	158	152
better or worse over the last two	Got better	31%	37%	15%	40%
years or so, or have they stayed the	Got worse	5%	6%	1%	2%
same? (Base : all who have used or	Stayed the same	49%	46%	65%	50%
benefited from at least one	Don't know	14%	10%	16%	8%
Q.35 Which of these services have	Unweighted Total	2451	1541	206	180
you or your family used or benefited from in the last twelve months?	·····g·······	2451	1541	224	141
(Base : all respondents)	Cycle facilities (e.g. cycle paths)	22%	20%	27%	31%
,	Countryside recreation (e.g. country parks, picnic sites etc)	45%	43%	54%	55%
	Footpaths, bridleways and rights of way	47%	44%	50%	53%
	Local tips or household waste recycling centres	67%	62%	79%	68%
	Doorstep recycling collections	83%	n/a	91%	n/a
	Other recycling facilities	32%	64%	35%	53%
	Support for local businesses	5%	3%	6%	4%
	Trading standards (including food quality and consumer advice)	5%	4%	5%	8%
	Planning services (e.g. planning for future development in the county, not planning p	7%	4%	3%	6%
	None of these	4%	n/a	1%	n/a
	Don't know	-	n/a	1%	n/a
	Users	96%	-	98%	-

Life in Lancashire Survey 2007				7	8
Results compiled by Lancashire		2007	2003	2007	2003
County Council			20		
Data Supplied by Ipsos MORI		<u>r</u>	<u>r</u> e	ple	q
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Ribble	Ribble
	District 2007 results are compared for significant differences with Lancashire 2007	ca	ca	outh	급
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	no	South
	Green = statistically significantly better, red = significantly worse			S	
Q.36a And how satisfied or	Unweighted Total	2451	2447	206	205
dissatisfied are you with	Weighted Total	2451	2447	224	224
Street lighting (Base : all respondents)	Very satisfied	24%	25%	30%	30%
respendents,	Fairly satisfied	55%	52%	50%	49%
	Neither satisfied nor dissatisfied	6%	4%	7%	5%
	Fairly dissatisfied	8%	12%	9%	7%
	Very dissatisfied	4%	6%	3%	4%
	Don't know	1%	1%	-	4%
	Satisfied	79%	77%	81%	79%
	Dissatisfied	13%	17%	12%	11%
	Net satisfied	66%	60%	69%	68%
Q.36b And how satisfied or	Unweighted Total	2451	2447	206	205
dissatisfied are you with Road maintenance and repairs	Weighted Total	2451	2447	224	224
(Base : all respondents)	Very satisfied	7%	8%	8%	6%
(Base : all respondents)	Fairly satisfied	39%	38%	41%	27%
	Neither satisfied nor dissatisfied	14%	12%	12%	15%
	Fairly dissatisfied	23%	23%	21%	26%
	Very dissatisfied	15%	18%	17%	20%
	Don't know	2%	2%	1%	6%
	Satisfied	46%	45%	49%	33%
	Dissatisfied	38%	41%	39%	46%
	Net satisfied	9%	5%	10%	-13%
Q.36c And how satisfied or	Unweighted Total	2451	2447	206	205
dissatisfied are you with Pavement maintenance (Base : all	Weighted Total	2451	2447	224	224
respondents)	Very satisfied	6%	7%	8%	5%
respondents,	Fairly satisfied	40%	40%	42%	37%
	Neither satisfied nor dissatisfied	14%	12%	13%	16%
	Fairly dissatisfied	21%	21%	19%	18%
	Very dissatisfied	15%	17%	17%	18%
	Don't know	2%	2%	2%	6%
	Satisfied	46%	47%	50%	43%
	Dissatisfied	36%	39%	35%	36%
	Net satisfied	10%	8%	15%	7%
Q.36e And how satisfied or	Unweighted Total	2451	2447	206	205
dissatisfied are you with	Weighted Total	2451	2447	224	224
Traffic management (e.g. signs and signalling) (Base : all respondents)	Very satisfied	7%	7%	8%	4%
orginaling, (Dase : all respondents)	Fairly satisfied	48%	49%	50%	48%
	Neither satisfied nor dissatisfied	18%	17%	20%	14%
	Fairly dissatisfied	13%	13%	8%	15%
	Very dissatisfied	8%	8%	6%	12%
	Don't know	5%	6%	4%	7%
	Satisfied	55%	56%	58%	52%
	Dissatisfied	22%	22%	14%	27%
	Net satisfied	33%	34%	44%	24%
Q.36f And how satisfied or	Unweighted Total	2451	2447	206	205
dissatisfied are you with Traffic calming measures (Base : all	Weighted Total	2451	2447	224	224
respondents)	very satisfied	4%	5%	3%	2%
,	Fairly satisfied	34%	34%	35%	33%
	Neither satisfied nor dissatisfied	20%	17%	12%	18%
	Fairly dissatisfied	21%	22%	28%	25%
	Very dissatisfied	14%	16%	15%	15%
	Don't know	7%	6%	5%	6%
	Satisfied	38%	39%	38%	35%
	Dissatisfied	35%	38%	44%	40%
	Net satisfied	3%	0%	-	-5%

Life in Lancachine Commerci 2007		ı		_	~
Life in Lancashire Survey 2007		2007	2003	2007	2003
Results compiled by Lancashire		20	20		
County Council		စ္	ē	ple	P G
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Ribble	Ribble
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	sas	sas	ЬF	ㅂ
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ũ	Ĕ	outh	South
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	Š	Š
Q.36g And how satisfied or	Unweighted Total	2451	2447	206	205
dissatisfied are you with	Weighted Total	2451	2447	224	224
Road safety (Base : all	Very satisfied	4%	4%	3%	3%
respondents)	Fairly satisfied	44%	46%	40%	45%
	Neither satisfied nor dissatisfied	20%	17%	25%	20%
	Fairly dissatisfied	17%	18%	19%	14%
	Very dissatisfied	10%	10%	8%	11%
	Don't know	4%	5%	5%	7%
	Satisfied	48%	50%	43%	48%
	Dissatisfied	27%	28%	26%	25%
	Net satisfied	21%	22%	17%	23%
Q.36h And how satisfied or	Unweighted Total	502	281	54	49
dissatisfied are you with	Weighted Total	549	315	60	43
Cycle facilities (e.g. cycle paths)	Very satisfied	19%	17%	13%	26%
(Base : all who have used or	Fairly satisfied	47%	43%	48%	37%
benefited from cycle facilities)	Neither satisfied nor dissatisfied	10%	11%	15%	12%
	Fairly dissatisfied	11%	13%	9%	11%
	Very dissatisfied	10%	12%	9%	10%
	Don't know	3%	2%	4%	2%
	Satisfied	66%	61%	62%	63%
	Dissatisfied	21%	25%	18%	21%
		45%		44%	42%
Q.36i And how satisfied or	Net satisfied		35%	-	
dissatisfied are you with	Unweighted Total Weighted Total	1116	636	110	95
Countryside recreation (e.g. country	-	1106	662	120	78
parks, picnic sites etc) (Base : all	Very satisfied	33%	27%	47%	20%
who have used or benefited from	Fairly satisfied	54%	54%	46%	56%
countryside recreation)	Neither satisfied nor dissatisfied	6%	7%	6%	10%
	Fairly dissatisfied	4%	7%	1%	8%
	Very dissatisfied	1%	3%	-	3%
	Don't know	1%	2%	-	3%
	Satisfied	87%	82%	93%	76%
	Dissatisfied	5%	10%	1%	11%
	Net satisfied	82%	72%	92%	66%
Q.36j And how satisfied or	Unweighted Total	1134	662	102	93
dissatisfied are you with Footpaths, bridleways and rights of	Weighted Total	1145	682	112	75
way (Base : all who have used or	Very satisfied	22%	21%	30%	17%
benefited from footpaths,	Fairly satisfied	57%	60%	44%	59%
bridleways and rights of way)	Neither satisfied nor dissatisfied	10%	6%	21%	5%
	Fairly dissatisfied	6%	9%	4%	10%
	Very dissatisfied	3%	3%	-	7%
	Don't know	2%	1%	-	1%
	Satisfied	79%	80%	74%	77%
	Dissatisfied	9%	12%	4%	17%
0.000 And by 27.5	Net satisfied	70%	68%	70%	59%
Q.36k And how satisfied or	Unweighted Total	1654	950	164	123
dissatisfied are you with Local tips or household waste	Weighted Total	1644	957	177	97
recycling centres (Base : all who	Very satisfied	43%	37%	53%	40%
have used or benefited from local	Fairly satisfied	46%	49%	38%	47%
tips or household waste recycling	Neither satisfied nor dissatisfied	4%	5%	4%	4%
centres)	Fairly dissatisfied	4%	6%	4%	3%
	Very dissatisfied	2%	3%	1%	3%
	Don't know	1%	1%	1%	3%
	Satisfied	89%	85%	91%	87%
	Satisfied Dissatisfied	89% 6%	85% 9%	91% 4%	87% 6%

Life in Lancashire Survey 2007		_		_	က
Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		ire	ire	Ribble	lqq
Fieldwork: 15 Sep - 16 Dec 2007		ısh	ısh	쮼	2
	District 2007 results are compared for significant differences with Lancashire 2007	)C	Lancashire	ıth	ıt,
	results. Lancashire 2007 results are compared with Lancashire 2003 results.  Green = statistically significantly better, red = significantly worse	Lancashire	Laı	South	South Ribble
Q.36I And how satisfied or	Unweighted Total	2003	-	188	
dissatisfied are you with	Weighted Total	2023	_	204	
Doorstep recycling collections	Very satisfied	36%	n/a	48%	n/a
(Base : all who have used or	Fairly satisfied	43%	n/a	30%	n/a
benefited from doorstep recycling	Neither satisfied nor dissatisfied	4%	n/a	3%	n/a
collections)	Fairly dissatisfied	10%	n/a	14%	n/a
	Very dissatisfied	6%	n/a	5%	n/a
	Don't know	1%	n/a	-	n/a
	Satisfied	79%	n/a	79%	n/a
	Dissatisfied	16%	n/a	18%	n/a
	Net satisfied	63%	n/a	60%	n/a
Q.36m And how satisfied or	Unweighted Total	117	42	13	7
dissatisfied are you with	Weighted Total	120	49	14	6
Support for local businesses (Base : all who have used or	Very satisfied	13%	16%	-	18%
benefited from support for local	Fairly satisfied	47%	32%	40%	16%
businesses)	Neither satisfied nor dissatisfied	11%	12%	8%	8%
	Fairly dissatisfied	10%	17%	8%	18%
	Very dissatisfied	4%	9%	-	15%
	Don't know	15%	14%	37%	25%
	Satisfied Dissatisfied	60%	48% 27%	40% 8%	34%
	Net satisfied	14% 46%	21%	32%	33% 1%
Q.36n And how satisfied or	Unweighted Total	115	63	10	16
dissatisfied are you with	Weighted Total	115	62	10	11
Trading standards (including food	Very satisfied	24%	38%	31%	28%
quality and consumer advice)	Fairly satisfied	48%	45%	40%	48%
(Base : all who have used or	Neither satisfied nor dissatisfied	11%	8%	9%	14%
benefited from trading standards)	Fairly dissatisfied	1%	4%	-	10%
	Very dissatisfied	5%	3%	10%	-
	Don't know	11%	3%	9%	-
	Satisfied	72%	83%	71%	76%
	Dissatisfied	6%	6%	10%	10%
	Net satisfied	67%	76%	62%	66%
Q.360 And how satisfied or	Unweighted Total	154	56	7	9
dissatisfied are you with Planning services (e.g. planning for	Weighted Total	161	60	8	9
future development in the county,	Very satisfied	8%	14%	28%	22%
not planning permissions for your	Fairly satisfied	37%	48%	14%	49%
house) (Base : all who have used or	Neither satisfied nor dissatisfied	14% 14%	15% 12%	14%	11%
benefited from planning services)	Fairly dissatisfied Very dissatisfied	14% 12%	12% 8%	-	12%
	Don't know	15%	3%	44%	6%
	Satisfied	45%	62%	44%	71%
	Dissatisfied	26%	20%	-	12%
	Net satisfied	19%	42%	42%	59%
Q.37 And overall, do you think that	Unweighted Total	2451	1541	206	180
the environmental services you have	Weighted Total	2451	1541	224	141
used or benefited from have got	Got better	39%	44%	23%	41%
better or worse over the last two years or so, or have they stayed the	Got worse	12%	9%	18%	11%
same? (Base : all respondents)	Stayed the same	40%	35%	44%	34%
	Don't know	8%	12%	13%	14%
Q.40 Which of these modes of	Unweighted Total	2451	1541	206	180
transport have you or your family used in the last twelve months?	Weighted Total	2451	1541	224	141
(Base : all respondents)	Local bus services	60%	57%	59%	59%
(	Local train services	41%	31%	38%	38%
	Local taxis	53%	52%	44%	47%
	Driven a car myself	70%	67%	79%	79%
	Been a passenger in a car	74%	70%	74%	56%
	None of these	1%	1%	1%	-
	Public transport user	80%	-	74%	-

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Life in Lancashire Survey 2007		2007	2003	2007	2003
Results compiled by Lancashire		20	20		
County Council		စ္	Ð	ple	ole
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Ribble	Ribble
Fieldwork. 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	sas	Sas	h	ЬF
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	ŭ.	JE S	South	South
	Green = statistically significantly better, red = significantly worse	Ľ	Ľ	S	S
Q.41a And how satisfied or	Unweighted Total	1438	857	119	104
dissatisfied are you with	Weighted Total	1469	883	131	83
Local bus services (Base : all who	Very satisfied	31%	26%	42%	24%
have used or benefited from local bus services)	Fairly satisfied	47%	45%	39%	47%
bus services)	Neither satisfied nor dissatisfied	7%	5%	7%	2%
	Fairly dissatisfied	8%	14%	4%	19%
	Very dissatisfied	5%	8%	5%	7%
	Don't know	1%	2%	2%	1%
	Satisfied	78%	71%	81%	71%
	Dissatisfied	14%	22%	9%	26%
	Net satisfied	64%	49%	72%	45%
Q.41b And how satisfied or	Unweighted Total	933	459	76	63
dissatisfied are you with	Weighted Total	998	483	86	53
Local train services (Base : all who	Very satisfied	25%	17%	30%	11%
have used or benefited from local	Fairly satisfied	53%	52%	50%	63%
train services)	Neither satisfied nor dissatisfied	9%	7%	3%	1%
	Fairly dissatisfied	7%	14%	8%	16%
	Very dissatisfied	3%	9%	5%	7%
	Don't know	2%	1%	4%	1%
	Satisfied	79%	68%	80%	74%
	Dissatisfied	11%	23%	13%	23%
	Net satisfied	68%	46%	66%	51%
Q.41c And how satisfied or	Unweighted Total	2320	1382	196	166
dissatisfied are you with	Weighted Total	2335	1390	213	130
Local road system (Base : all who have used or benefited from the	Very satisfied	8%	8%	14%	7%
	Fairly satisfied	50%	48%	43%	54%
road system)	Neither satisfied nor dissatisfied	17%	14%	20%	12%
	Fairly dissatisfied	13%	16%	12%	17%
	Very dissatisfied	7%	9%	6%	3%
	Don't know	5%	5%	4%	7%
	Satisfied	58%	56%	57%	61%
	Dissatisfied	20%	26%	18%	20%
	Net satisfied	38%	30%	39%	41%
Q.41d And how satisfied or	Net satisfied Unweighted Total	38% 1236	758	39% 86	83
dissatisfied are you with	Unweighted Total Weighted Total	1236	805	98	66
Local taxis (Base : all who have	Very satisfied	1298 27%	28%	29%	24%
used or benefited from local taxis)					
	Fairly satisfied	55%	56%	62%	61%
	Neither satisfied nor dissatisfied	10%	7%	5%	8%
	Fairly dissatisfied	4%	5%	-	5%
	Very dissatisfied	1%	3%	1%	1%
	Don't know	2%	1%	4%	2%
	Satisfied	82%	84%	90%	84%
	Dissatisfied	5%	8%	1%	6%
	Net satisfied	77%	76%	89%	78%
Q.42 And overall, do you think that	Unweighted Total	1921	1156	149	130
the transport services you have used or benefited from have got	Weighted Total	1967	1181	165	103
· · · · · · · · · · · · · · · · · · ·	Got better	28%	24%	13%	30%
	10-4	16%	19%	15%	21%
better or worse over the last two vears or so, or have they stayed the	Got worse	10%	1976	15%	, ,
years or so, or have they stayed the same? (Base : all who have used or	Stayed the same	49%	49%	61%	40%

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Life in Lancashire Survey 2007 Results compiled by Lancashire		2007	2003	2007	2003
County Council					
Data Supplied by Ipsos MORI		ire	ire	Ribble	ppi
Fieldwork: 15 Sep - 16 Dec 2007		ash	ash	쮼	2
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	Lancashire	Lancashire	пţ	South Ribble
	Green = statistically significantly better, red = significantly worse	Laı	Lai	South	Sol
Q.43 Still thinking about transport,	Unweighted Total	2451	2447	206	205
which of the following two or three	Weighted Total	2451	2447	224	224
local transport issues do you think	Reducing delays to traffic	36%	31%	38%	30%
should be the main priorities for Lancashire County Council? (Base :	Improving existing roads, street lighting and bridges	34%	37%	29%	43%
all respondents)	Improving travelling by public transport	33%	33%	31%	39%
, ,	Improving road safety	25%	23%	25%	23%
	Improving pedestrian facilities (e.g. improved crossings, pavements)	23%	25%	21%	23%
	Providing safer routes to schools	20%	23%	22%	21%
	Improving bus and rail facilities (e.g. bus stops, shelters, termini)	19%	21%	13%	24%
	Providing more information about bus and train services	13%	13%	6%	14%
	Building new roads	13%	12%	3%	9%
	Improving cycling facilities	13% 5%	13% 3%	14% 10%	13% 2%
	Other None of these	3%	3% 2%	8%	2% 0%
	Don't know	3% 4%	3%	4%	2%
Q.44 Thinking now about all the	Unweighted Total	2451	2447	206	205
services provided by Lancashire	Weighted Total	2451	2447	224	224
County Council, which three or four	Services for adults	41%	-	33%	-
of the services on this list, do you	- Services for older people (e.g. home carers, meals on wheels etc.)	31%	37%	26%	30%
think are most important for people in this area? (Base : all	- Council run services and facilities for disabled adults	9%	13%	10%	16%
respondents)	- Services for adults with mental health problems	5%	7%	2%	6%
,	- Services for adults with learning difficulties	3%	6%	2%	8%
	- Services for carers	5%	n/a	6%	n/a
	Services for young people	41%	26%	34%	21%
	- Services for young people (e.g. youth clubs, youth projects, Connexions Service)	27%	14%	23%	8%
	- Services for children with additional needs	4%	n/a	3%	n/a
	- Services for vulnerable children and families	7%	n/a	4%	n/a
	- Services for young offenders	4%	6%	3%	2%
	- Services for families and younger children (e.g. surestart, children's centres)	7%	n/a	6%	n/a
	Education	29%	- 440/	21%	4.40/
	- Nursery schools - Primary schools	6% 15%	11% 18%	3% 12%	14% 18%
	- Secondary schools	17%	21%	14%	22%
	- Special schools	2%	n/a	-	n/a
	Community services	18%	-	11%	-
	- Libraries	7%	10%	7%	11%
	- Museums	1%	1%	-	3%
	- Support for the arts	2%	2%	1%	1%
	- Adult education	4%	6%	1%	8%
	- Registration of births, deaths and marriages	1%	1%	-	2%
	- Welfare rights	4%	n/a	2%	n/a
	- County information Centres	2%	2%	-	1%
	Environmental services	77%	-	67%	-
	- Street lighting	8%	n/a	6%	n/a
	- Road maintenance and repairs	25%	7%	22%	7%
	- Pavement maintenance - Traffic management (e.g. signs and signalling)	13% 8%	n/a 10%	11% 5%	n/a 6%
	- Traffic raining measures	14%	n/a	15%	n/a
	- Road safety	19%	14%	21%	11/a 12%
	- Cycle facilities (e.g. cycle paths)	5%	2%	6%	3%
	- Countryside recreation (e.g. country parks, picnic sites etc)	6%	10%	5%	13%
	- Footpaths, bridleways and rights of way	5%	6%	4%	9%
	- Local tips or household waste recycling centres	13%	5%	16%	4%
	- Doorstep recycling collections	23%	n/a	25%	n/a
	- Support for local businesses	6%	6%	6%	4%
	- Trading standards (including food quality and consumer advice)	2%	2%	1%	4%
	3				
	- Planning services (e.g. planning for future development in the county, not planning	5%	8%	4%	2%
	- Planning services (e.g. planning for future development in the county, not planning Other	4%	8% 3%	4% 6%	1%
	- Planning services (e.g. planning for future development in the county, not planning				

Life in Lancashire Survey 2007		70	33	2007	2003
Results compiled by Lancashire		2007	2003	20	20
County Council				<u>e</u>	<u>e</u>
Data Supplied by Ipsos MORI		Lancashire	Lancashire	Ribble	outh Ribble
Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007	as	as	٦R	ר
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	uc	nc	outh	횽
	Green = statistically significantly better, red = significantly worse	La	La	So	So
Q.55 Which of these statements	Unweighted Total	2451	2447	206	205
comes closest to your attitude abou	Weighted Total	2451	2447	224	224
Lancashire County Council?	I'm not really interested in what the County Council does, or whether it does its job	2%	2%	1%	3%
(Base : all respondents)	I'm not interested in what the County Council does as long as it does its job	18%	18%	18%	18%
	I like to know what the County Council is doing, but I'm happy to let it get on with the	58%	56%	70%	56%
	I would like to have more of a say in what the County Council does	17%	19%	8%	16%
	I already work for, or am already involved with the County Council and the services it	4%	3%	1%	4%
	None of these	1%	1%	-	1%
	Don't know	1%	1%	2%	1%
Q.56 Which two or three of the	Unweighted Total	2451	2447	206	205
important for your local county	Weighted Total	2451	2447	224	224
	Listening to the views of local people	75%	76%	77%	76%
	Dealing with complaints and problems	50%	50%	47%	39%
l soponacino)	Working with local communities to provide more effective services	36%	40%	36%	42%
	Keeping you informed about County Council activities	28%	32%	25%	36%
	Representing local views to business and government	16%	15%	13%	11%
	Reflect the backgrounds of their local community	12%	n/a	8%	n/a
	Reviewing and planning local services	11%	10%	9%	12%
	Taking decisions about County Council services	9%	9%	10%	22%
	Ensuring ethical standards are maintained across the County Council	8%	9%	6%	2%
	Scrutinising County Council decisions	7%	7%	5%	5%
	Other	1%	1%	4%	0%
	None of these	-	0%	-	1%
	Don't know	4%	2%	7%	1%