Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire 2007	Lancashire 2003	West Lancashire 2007	West Lancashire 2003
Q.1 Thinking about Lancashire, on the whole, how satisfied or	Unweighted Total Weighted Total	2451 2451	2447 2447	202 228	206 233
dissatisfied are you with it as a	Very satisfied	41%	41%	43%	50%
place to live?	Fairly satisfied	49%	47%	45%	42%
(Base : all respondents)	Neither satisfied nor dissatisfied	5%	5%	4%	4%
	Fairly dissatisfied	3%	4%	3%	2%
	Very dissatisfied	1%	1%	1%	1%
	Don't know Satisfied	1%	1%	3%	1%
	Satisfied Dissatisfied	90%	88% 6%	89% 4%	92% 3%
	Net satisfied	86%	83%	85%	89%
Q.2 Thinking about this area, on the	Unweighted Total	2451	2447	202	206
whole, how satisfied or dissatisfied	Weighted Total	2451	2447	228	233
are you with it as a place to live? (Base : all respondents)	Very satisfied	43%	42%	44%	51%
(Base : all respondents)	Fairly satisfied	41%	39%	42%	38%
	Neither satisfied nor dissatisfied	7% 6%	6% 7%	5% 7%	4%
	Fairly dissatisfied Very dissatisfied	6% 4%	7% 4%	7% 2%	4% 3%
	Don't know	-	0%	1%	-
	Satisfied	83%	81%	86%	89%
	Dissatisfied	9%	12%	9%	7%
	Net satisfied	74%	70%	77%	82%
Q.3 And which three or four things,	Unweighted Total	2451	2447	202	206
if any, would you say are good things about living in this area?	Weighted Total	2451	2447	228	233
(Base : all respondents)	Friendly neighbours/ people/good community spirit Peace and quiet	38% 36%	33% 36%	41% 36%	33% 46%
	Openness/greenery/ countryside	28%	24%	34%	28%
	Convenient for shops	27%	24%	26%	14%
	Access to the countryside/coast	19%	16%	20%	9%
	Access to other places/ centrally located	19%	19%	18%	19%
	Adequate public transport	14%	9%	16%	5%
	Safe area/low crime rate	13%	12%	14%	11%
	Good schools/education Near to family/friends	13% 11%	10% 9%	15% 11%	12% 11%
	Convenient for work	8%	7%	9%	5%
	Good shopping facilities	7%	5%	10%	4%
	Good public services	6%	3%	9%	3%
	Good roads	5%	3%	3%	4%
	Good health facilities	5%	3%	10%	1%
	Clean streets	5%	4%	7%	8%
	Good leisure/recreation facilities Good street lighting	4% 2%	4% 0%	3% 6%	6% 0%
	Good job opportunities	2%	1%	1%	2%
	Amount of traffic	2%	1%	4%	2%
	Affordable housing	2%	2%	3%	5%
	Low levels of pollution	1%	1%	2%	2%
	Good facilities for younger children	1%	1%	1%	1%
	Good facilities for young people	1%	1%	1%	2%
	Good facilities for working parents	1% 1%	0% 1%	1% 2%	- 1%
	Good facilities for people of my ethnicity/ culture/faith Good educational opportunities for adults	1%	0%	3%	1%
	Good childcare facilities	1%	0%	-	-
	Adequate parking	1%	0%	3%	1%
	Low levels of development	-	0%	2%	0%
	Low levels of Council Tax	-	0%	-	-
	Other	9%	15%	5%	20%
	None of these/no good things	3%	3%	4%	2%
	Don't know	2%	2%	4%	2%

Life in Languahira Cumray 2007					
Life in Lancashire Survey 2007 Results compiled by Lancashire				2007	2003
County Council		2007	2003		
Data Supplied by Ipsos MORI		20	20	hire	P ir
Fieldwork: 15 Sep - 16 Dec 2007			ē	as	as
-		Lancashire	Lancashire	West Lancashire	West Lancashire
	District 2007 results are compared for significant differences with Lancashire 2007	cas	cas	ťι	Ţ
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	an	Ves	Ves
	Green = statistically significantly better, red = significantly worse				
Q.4 And which three or four things, if any, would you say are bad things	Unweighted Total	2451	2351	202	190
about living in this area?	Weighted Total	2451	2352	228	216
(Base : all respondents)	Too much traffic Speed of traffic	14% 10%	9% 6%	21% 14%	6% 3%
	Poor facilities for young people	9%	10%	6%	10%
	Poor public transport	8%	n/a	17%	n/a
	Streets not clean enough	8%	7%	9%	6%
	Poor parking	7%	5%	12%	2%
	Unsafe area/high crime rate	7%	7%	5%	7%
	Too much vandalism/ graffiti	6%	6%	3%	4%
	Drugs misuse	5%	n/a	3%	n/a
	Inconvenient for shops	5%	4%	6%	9%
	Neighbours/people/ community cohesion/ racial intolerance	5%	3%	2%	2%
	Poor condition of roads	5%	4%	6%	4%
	Poor leisure/recreation facilities	5%	5%	3%	10%
	Expensive housing	4%	1%	7%	1%
	Generally run-down	4%	6%	5%	1%
	Lack of peace and quiet	4%	2%	4%	1%
	Poor shopping facilities	4%	3%	2%	4%
	Lack of police	3%	n/a 2%	7% 4%	n/a
	Poor condition of footpaths	3% 3%		4% 3%	3%
	Poor facilities for younger children Roadworks	3%	4% 1%	5% 6%	4% 2%
	Stray dogs/dog fouling	3%	2%	5%	1%
	Jobs paying low wages	2%	1%	1%	1%
	Poor street lighting	2%	1%	4%	-
	The Council wastes money	2%	n/a	2%	n/a
	Unemployment/poor job opportunities	2%	2%	1%	2%
	Far away from family/ friends	1%	1%	-	-
	High levels of development	1%	1%	1%	1%
	High levels of pollution	1%	1%	2%	-
	Inconvenient for work	1%	1%	1%	1%
	Poor access to other places	1%	1%	2%	3%
	Poor health facilities	1%	1%	3%	-
	Poor housing	1%	2%	-	2%
	Poor schools/education	1%	1%	-	2%
	Lack of openness/ greenery/countryside	-	0%	-	1%
	Poor access to the countryside/coast	-	0%	1%	1%
	Poor childcare facilities	-	0%	-	1%
	Poor educational opportunities for adults		0%	2%	1%
	Poor facilities for people from my ethnicity/culture/faith Other	25%	n/a 29%	2% 18%	n/a 30%
	None of these/no bad things	22%	25%	22%	23%
	Don't know	2%	4%	5%	4%
		/ U	7 70	202	206
Q.5 Thinking now about your	Unweighted Total	2451	2447	202	
Q.5 Thinking now about your quality of life, which two or three of	Unweighted Total	2451 2451	2447 2447	202	233
quality of life, which two or three of the following things, if any, are the					
quality of life, which two or three of the following things, if any, are the most important to improve your own	Unweighted Total Weighted Total	2451	2447	228	233
quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life? (Base: all	Unweighted Total Weighted Total Reduce crime and disorder	2451 37%	2447 40%	228 28%	233 40% 33%
quality of life, which two or three of the following things, if any, are the	Unweighted Total Weighted Total Reduce crime and disorder Provide activities for young people	2451 37% 34%	2447 40% 32%	228 28% 28%	233 40%
quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life? (Base: all	Unweighted Total Weighted Total Reduce crime and disorder Provide activities for young people Reduce traffic and transport problems	2451 37% 34% 29%	2447 40% 32% 25%	228 28% 28% 31%	233 40% 33% 26%
quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life? (Base: all	Unweighted Total Weighted Total Reduce crime and disorder Provide activities for young people Reduce traffic and transport problems Protect the environment	2451 37% 34% 29% 20%	2447 40% 32% 25% 16%	228 28% 28% 31% 27%	233 40% 33% 26% 17%
quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life? (Base: all	Unweighted Total Weighted Total Reduce crime and disorder Provide activities for young people Reduce traffic and transport problems Protect the environment Provide more affordable housing	2451 37% 34% 29% 20% 18%	2447 40% 32% 25% 16% 13%	228 28% 28% 31% 27% 13%	233 40% 33% 26% 17% 15% 18%
quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life? (Base: all	Unweighted Total Weighted Total Reduce crime and disorder Provide activities for young people Reduce traffic and transport problems Protect the environment Provide more affordable housing Reduce the harm from alcohol and drug misuse Improve opportunities for leisure and cultural activities Involve local people in decision making	2451 37% 34% 29% 20% 18% 17% 15% 14%	2447 40% 32% 25% 16% 13% 22% 15% 13%	228 28% 28% 31% 27% 13% 13% 17% 12%	233 40% 33% 26% 17% 15% 18% 27% 14%
quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life? (Base: all	Unweighted Total Weighted Total Reduce crime and disorder Provide activities for young people Reduce traffic and transport problems Protect the environment Provide more affordable housing Reduce the harm from alcohol and drug misuse Improve opportunities for leisure and cultural activities Involve local people in decision making Improve employment opportunities	2451 37% 34% 29% 20% 18% 17% 15% 14%	2447 40% 32% 25% 16% 13% 22% 15% 13%	228 28% 28% 31% 27% 13% 13% 17% 12% 7%	233 40% 33% 26% 17% 15% 18% 27% 14%
quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life? (Base: all	Unweighted Total Weighted Total Reduce crime and disorder Provide activities for young people Reduce traffic and transport problems Protect the environment Provide more affordable housing Reduce the harm from alcohol and drug misuse Improve opportunities for leisure and cultural activities Involve local people in decision making Improve employment opportunities Help people to live healthier lives	2451 37% 34% 29% 20% 18% 17% 15% 14% 13%	2447 40% 32% 25% 16% 13% 22% 15% 13% 12% 9%	228 28% 28% 31% 27% 13% 13% 17% 12% 7% 8%	233 40% 33% 26% 17% 15% 27% 14% 15% 10%
quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life? (Base: all	Unweighted Total Weighted Total Reduce crime and disorder Provide activities for young people Reduce traffic and transport problems Protect the environment Provide more affordable housing Reduce the harm from alcohol and drug misuse Improve opportunities for leisure and cultural activities Involve local people in decision making Improve employment opportunities Help people to live healthier lives Improve education and learning services	2451 37% 34% 29% 20% 18% 17% 15% 14% 13% 11%	2447 40% 32% 25% 16% 13% 22% 15% 13% 12% 9% 10%	228 28% 28% 31% 27% 13% 17% 12% 7% 8% 5%	233 40% 33% 26% 17% 15% 27% 14% 15% 10%
quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life? (Base: all	Unweighted Total Weighted Total Reduce crime and disorder Provide activities for young people Reduce traffic and transport problems Protect the environment Provide more affordable housing Reduce the harm from alcohol and drug misuse Improve opportunities for leisure and cultural activities Involve local people in decision making Improve employment opportunities Help people to live healthier lives Improve education and learning services Improve individual care and support services *(welfare and caring services in 2003)	2451 37% 34% 29% 20% 18% 17% 15% 14% 13% 11% 10%	2447 40% 32% 25% 16% 13% 22% 15% 13% 12% 9% 10% 11%	228 28% 28% 31% 27% 13% 17% 12% 7% 8% 5% 7%	233 40% 33% 26% 17% 15% 18% 27% 14% 15% 14% 15%
quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life? (Base: all	Unweighted Total Weighted Total Reduce crime and disorder Provide activities for young people Reduce traffic and transport problems Protect the environment Provide more affordable housing Reduce the harm from alcohol and drug misuse Improve opportunities for leisure and cultural activities Involve local people in decision making Improve employment opportunities Help people to live healthier lives Improve education and learning services	2451 37% 34% 29% 20% 18% 17% 15% 14% 13% 11%	2447 40% 32% 25% 16% 13% 22% 15% 13% 12% 9% 10%	228 28% 28% 31% 27% 13% 17% 12% 7% 8% 5%	233 40% 33% 26% 17% 15%

Life in Lancachine Common 2007		1			
Life in Lancashire Survey 2007 Results compiled by Lancashire				2007	2003
County Council		7	33		
Data Supplied by Ipsos MORI		2007	2003	ire	ire
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10 dep = 10 dec 2007		Lancashire	Lancashire	Lancashire	West Lancashire
	District 2007 year the are compared for significant differences with Lancachine 2007	as	as	La	La
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	2	ျ	West	st
	Green = statistically significantly better, red = significantly worse	La	La	×	×
Q.6 In your opinion, which two or	Unweighted Total	245	221	10	27
three, if any, of the following should	Weighted Total	243	245	11	33
Lancashire County Council do in	More discipline in schools	46%	41%	61%	39%
order to improve education and	More investment in schools on books and equipment	31%	33%	29%	32%
learning services? (Base : all who feel it is important to improve	Schools and parents working more closely together	29%	25%	19%	18%
education and learning services)	Provide more leisure or arts activities after school	26%	25%	20%	28%
baddation and isaming solvioss,	Additional school classes before and after school	22%	15%	51%	7%
	More information about day and evening classes	22%	15%	10%	22%
	Better teachers	21%	13%	30%	14%
	More teachers	19%	23%	9%	18%
	Local literacy and numeracy support courses for adults	17%	12%	-	9%
	Reduce truancy in schools	13%	15%	20%	21%
	Longer school hours or longer school year	10%	11%	11%	8%
	Other	7%	8%	9%	18%
	None of these	-	0%	-	-
	Don't know	-	3%	-	2%
Q.7 In your opinion, which two or	Unweighted Total	258	295	14	30
three, if any, of the following should	Weighted Total	241	278	15	34
Lancashire County Council do in	Making care affordable	37%	41%	36%	53%
order to improve welfare and caring services? (Base : all who feel it is	Knowing more about what services are available	32%	38%	22%	35%
important to improve individual care	Providing care to meet individuals' needs	26%		15%	
and support services)	More help to access care and support services	25%	n/a	36%	n/a
,	Having good emergency services	23%	26%	43%	32%
	Having someone to contact for help	21%	28%	14%	44%
	Getting transport when needed	21%	n/a	21%	n/a
	More contact with staff from care services	20%	31%	21%	30%
	Being able to live at home	19%	23%	15%	28%
	Support as a carer	12%		15%	
	Having a warm home	10%	13%	7%	21%
	Supporting people to live healthily	10%		7%	
	Enable more young people with additional needs to live independently	8%	0.20607	7%	13%
	More contact with friends/relatives	6%	6%	7%	9%
	Other	2%	4%	7%	-
	None of these	-	1%	-	-
	Don't know	1%		7%	

Life in Lancashire Survey 2007					8
Results compiled by Lancashire				2007	2003
County Council		0	2003		
Data Supplied by Ipsos MORI		7		Ë	Ϊį
Fieldwork: 15 Sep - 16 Dec 2007		<u>5</u>	ē	cas	cas
		Lancashire 2007	Lancashire	West Lancashire	West Lancashire
	District 2007 results are compared for significant differences with Lancashire 2007	Sa	ça	it L	it L
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an a	a.	Ves	Ş
Q.8 In your opinion, which two or	Green = statistically significantly better, red = significantly worse			33	53
three, if any, of the following should	Unweighted Total	352 364	364 379	39	64
Lancashire County Council do in	Create safe open places and play areas	38%	36%	19%	41%
order to improve opportunities for	More information about what's on in your area	32%	21%	39%	15%
leisure activities? (Base : all who	Lower entrance cost to facilities	28%	33%	18%	19%
feel it is important to improve	More opportunities to try new activities	26%	21%	31%	27%
opportunities for leisure and cultural activities)	Better public transport to help get to places	22%	20%	35%	19%
activities)	Someone to help us organise local events	20%	15%	7%	10%
	More opportunities to learn or improve skills	18%	14%	15%	14%
	Longer opening hours at places you want to go	17%	14%	10%	12%
	Support to help you use leisure and cultural services	16%	n/a	17%	n/a
	Access to the countryside and open spaces	10%	n/a	9%	n/a
	More information about volunteering opportunities	9%	4%	8%	-
	Segregated sessions for some activities	3%	3%	6%	11%
	Other	5%	3%	-	-
	None of these	1%	1%	3%	
	Don't know	1%	1%	10%	6%
Q.9 In your opinion, which two or	Unweighted Total	898	972	57	83
three, if any, of the following should	Weighted Total	895	985	64	93
Lancashire County Council do in	More visible police presence	70%	71%	77%	77%
order to reduce crime and disorder?	Tackle antisocial behaviour	60%	n/a	42%	n/a
(Base : all who feel it is important to	Tackle drug and alcohol misuse	34%	35%	26%	29%
reduce crime and disorder)	More community involvement	20%	13%	15%	15%
	Give the courts more choice in sentencing	20%	21%	15%	9%
	Closed circuit TV	19%	28%	35%	28%
	Speed restrictions and traffic calming	19%	11%	24%	7%
	Improve lighting in streets and car parks	14%	12%	25%	14%
	Improve access to support services for victims of crime	9%	n/a	12%	n/a
	Other	2%	3%	-	1%
	None of these	-	0	-	-
	Don't know	1%	3%	3%	5%
Q.10 In your opinion, which two or	Unweighted Total	811	766	54	69
	Weighted Total	825	771	63	78
Lancashire County Council do in	More youth centres for meeting people of their own age	59%	66%	62%	65%
order to provide activities for young people? (Base : all who feel it is	More leisure facilities that are affordable for young people	58%	60%	48%	68%
important to provide activities for	More spaces for playing	34%	34%	37%	24%
young people)	Listen to young people more	30%	30%	20%	37%
ľ - · · /	Better access to local jobs	19%	n/a	17%	n/a
	Financial help for staying in education and training	18%	17%	9%	15%
	Provide more affordable public transport for young people	16%	17%	21%	30%
	Provide more volunteering opportunities	11%		6%	
	Advice for young people about sexual behaviour	9%	7%	7%	9%
	Other	3%	2%	-	1%
	None of these	-	0	-	-

Life in Lancashire Survey 2007				70	33
Results compiled by Lancashire			_	2007	2003
County Council		2007	2003		
Data Supplied by Ipsos MORI		7		shi	shi
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	results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	_a_	Lar	۷e	۷e
Q.11 In your opinion, which two or	Unweighted Total	425	555	26	38
three, if any, of the following should	Weighted Total	421	545	29	43
Lancashire County Council do in	Stricter punishment for illegal drug dealers	59%	62%	57%	63%
order to reduce alcohol and drug	Stricter punishment for illegal drug users	46%	42%	49%	33%
misuse? (Base : all who feel it is	Better enforcement against underage alcohol sales	43%	n/a	37%	n/a
important to reduce the harm from alcohol and drug misuse)	Drug and alcohol awareness education in school	29%	34%	23%	39%
alconor and drug misuse)	Greater reporting of suspicious activities	21%	22%	24%	9%
	Educate parents about alcohol and drug misuse	20%	22%	11%	20%
	More information for people misusing alcohol and drugs	16%	22%	29%	34%
	Local treatment services for alcohol and drug misuse	16%	n/a	16%	n/a
	Local drug services for drug users	12%	15%	20%	7%
	Other	3%	2%	4%	1%
	None of these	-	0%	_	-
	Don't know	1%	3%	4%	3%
Q.12 In your opinion, which two or	Unweighted Total	491	389	56	33
three, if any, of the following should	Weighted Total	487	397	62	41
Lancashire County Council do in	Stricter enforcement of penalties for littering	47%		43%	
order to protect the environment?	Stricter enforcement of penalties for dog fouling	36%	46%	28%	32%
(Base : all who feel it is important to protect the environment)	Clean streets more regularly	33%	34%	25%	41%
protect the environment,	Recycling facilities in neighbourhoods	26%		36%	
	Plant more trees	24%	19%	21%	14%
	More household waste recycling centres	23%	30%	21%	47%
	Reduce industrial pollution	21%	23%	23%	21%
	Reduce number of car journeys	18%	22%	13%	9%
	Greater information on the local environment	14%	23%	12%	17%
	Advice on conserving energy	13%	19%	15%	17%
	Other	6%	7%	2%	8%
	None of these	1%	0%	2%	-
	Don't know	-	3%	-	3%
Q.13 In your opinion, which two or	Unweighted Total	266	220	17	22
three, if any, of the following should Lancashire County Council do in	Weighted Total	258	229	19	23
order to help people to live healthier	Better access to local dentists	43%	n/a	23%	n/a
lives? (Base : all who feel it is	More advice about healthy living	34%	27%	38%	23%
important to help people to live	Cut down on traffic congestion	31%	32%	22%	32%
healthier lives)	People taking responsibility for their own health	30%	38%	12%	27%
	Reduce industrial air pollution	24%	n/a	34%	n/a
	Improve access to health services	24%	n/a	36%	n/a
	More information about community health services	20%	35%	17%	47%
	Better access to local doctors	19%	27%	17%	28%
	More affordable alternative medicine or therapies	18%	27%	18%	26%
	Improve housing conditions	12%	n/a	19%	n/a
	Other	1%	3% 0%	6% 6%	20/
	None of these	-		ხ%	3%
	Don't know	1%	4%	-	3%

Results compiled by Lancashire County Council County Council of order to improve employment is important to improve employments in proportunities) District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Creen = statistically significantly better, red = significantly worse District 2007 results are compared with Lancashire 2003 results. Creen = statistically significantly better, red = significantly worse District 2007 results are compared with Lancashire 2003 results. Creen = statistically significantly better, red = significantly worse District 2007 results are compared with Lancashire 2003 results. Creen = statistically significantly better, red = significantly worse District 2007 results are compared with Lancashire 2003 results. Creen = statistically significantly better, red = significantly worse District 2007 results are compared with Lancashire 2003 results. Creen = statistically significantly better, red = significantly worse District 2007 results are compared with Lancashire 2003 results. Creen = statistically significantly better, red = significantly worse District 2007 results are compared for significant differences with Lancashire 2003 results. Creen = statistically significantly better, red = significantly worse District 2007 results are compared with Lancashire 2003 results. Creen = statistically significantly better, red = significantly worse District 2007 results are compared for significant differences with Lancashire 2003 results. Creen = statistically significantly better, red = significantly worse District 2007 results are compared for significantly better. red = significantly worse District 2007 results are compared for significantly better. red = significantly worse District 2007 results are compared for significantly worse District 2007 results are compared for significantly better. red = significantly worse District 2007 results are compared for significantly better. re	Life in Lancashire Survey 2007				7	8
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2.14 In your opinion, which two or himse, if any, of the following should arracable County Council of a limited to see the county of the cou		District 2007 results are compared for significant differences with Lancashire 2007	as	as	La	La
2.14 In your opinion, which two or himse, if any, of the following should arracable County Council of a limited to see the county of the cou			u C	i i	est	est
Access to four four four four four four four fou			Le	Ľ	Š	Š
Amount Country Council do in order to improve employment proportunities? (Base : all who feel is important to improve employment proportunities?) (Base : all who feel is important to improve employment proportunities) Country Council do in provide more affordable in the case of the case	Q.14 In your opinion, which two or	Unweighted Total	318	260	14	29
proport unities 2 (Base : all who feel it is important to improve employment apportunities) (Base : all who feel it is important to improve employment apportunities) (Base : all who feel it is important to improve employment apportunities) (Base : all who feel it is important to improve employment apportunities) (Base : all who feel it is important to improve employment apportunities) (Base : all who feel it is important to involve local people in decision making? (Base : all who feel it is important to involve local people in decision making? (Base : all who feel it is important to involve local people in decision making? (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important to involve local people in decision making) (Base : all who feel it is important t	three, if any, of the following should	Weighted Total	330	296	17	35
	,	More training courses	39%	36%	47%	35%
simportant to improve employment short effectible (pilo opportunities) e.g. part-time work, job share 94% 32% 35% 31% 31% 32% 35% 31% 32% 32% 33%		More investment in industries	38%	38%	44%	48%
Septer career advice and support	,	More flexible job opportunities, e.g. part-time work, job share	34%	32%	35%	31%
Improved support for the change from benefits to work Child cance to enable parents to work Remove discrimination against gender, race, age, disability, sexual orientation or fail Developing skills through volunteering opportunities 11% 19% 17% 29% Access to affordable if facilities 12% 12% 69% 12% More information Other None of these Don't know 11% 39% 10% 39% 12% None of these Don't know 11% 39% 10% 39% 12% None of these Don't know 11% 39% 1 10% 19% 1 10	opportunities)	Better career advice and support	27%	n/a	20%	n/a
Remove discrimination against gender, race, age, disability, sexual orientation or fail 15% 17% 17% 27% 29% 29% 20% 20% 20% 20% 20% 20% 20% 20% 20% 20	,	Improved support for the change from benefits to work	22%	n/a	7%	n/a
Developing skills through leisure and cultural activities		Child care to enable parents to work	22%	28%	30%	10%
Developing skills through volunteering opportunities		Remove discrimination against gender, race, age, disability, sexual orientation or fait	15%	17%	13%	12%
Access to affordable IT facilities		Developing skills through leisure and cultural activities	14%	19%	7%	29%
More information 0 ther		Developing skills through volunteering opportunities	13%	n/a	-	n/a
Other Alice Alic		Access to affordable IT facilities	12%	12%	6%	12%
None of these		More information	10%	7%	7%	4%
Don't know		Other	4%	5%	-	7%
2.15 In your opinion, which two or hree, if any, of the following should acnashire County Council to involve local people in decision making? (Bass : all who feel it is important to involve local people in decision making? (Bass : all who feel it is important to involve local people in decision making) Auroration of the provide more and the provide more affordable housing? (Bass : all who feel it is important to involve local people in decision making) Auroration about what the County Council is doing Auroration about what the County Council is doing Auroration active to involve local people in decision making) Auroration active to involve local people in decision making) Auroration active to involve local people in decision making) Auroration active to involve local people in decision making) Auroration active to involve local people in decision making) Auroration active to involve local people in decision making) Auroration active to involve the involvement in preventing crime and disorder Auroration active to involve the involvement in preventing crime and disorder Auroration active to involve the involvement in preventing crime and disorder Auroration active to involve the involvement in preventing crime and disorder Auroration active to involve the involvement in preventing crime and disorder Auroration active to involve the involvement in preventing crime and disorder Auroration and active to involve the influence of the involvement in preventing crime and disorder Auroration and active to involve the influence of the involvement in preventing crime and disorder Auroration and active to involve the influence of the influence decision Auroration about how communities and be involved Auroration and active to involve the preventing and active to involve the active preventing and active to involve the active preventing and active to involve the active preventing and active preventing and active to involve the active preventing and active preventing and active preven		None of these	-	1%	-	3%
hthee, if any, of the following should ancashire County Council do in order to involve local people in decision making? (Base : all who feel it is important to involve local people in decision making) More community involvement by local councillors More information about how communities and service providers to work together 100		Don't know	1%	3%	-	
More information about what the County Council is doing 40% 51% 20% 67%	Q.15 In your opinion, which two or	Unweighted Total	347	322	24	28
International people in	three, if any, of the following should	Weighted Total	340	329	26	32
	,	More information about what the County Council is doing	40%	51%	20%	67%
More community involvement in preventing crime and disorder 35% 45% 21% 39% More community involvement by local councillors 34% n/a 24% n/a 16% n/a		More influence on local decision-making	40%	n/a	41%	n/a
More community involvement by local councillors Supporting neighbourhoods to encourage community spirit More information about how communities can be involved Encourage communities and service providers to work together More support for voluntary groups in the local area Other None of these Don't know Unweighted Total Lancashire County Council do in arder to provide more affordable housing) Build more affordable housing) Design neighbourhoods to encourage community spirit Provide more sharedownership schemes Provide more sharedownership schemes Provide more sharedownership schemes Provide more parking spaces in housing estates Fewer planning regulations for new housing Other None of these Don't know Unweighted Total Build more affordable houses to buy Provide more affordable houses to buy Provide somewhere safe for children to play Design neighbourhoods to encourage community spirit Provide more sharedownership schemes Provide more parking spaces in housing estates Fewer planning regulations for new housing Other None of these Don't know Unweighted Total Unwe	- `	More community involvement in preventing crime and disorder	35%	45%	21%	39%
More information about how communities can be involved Encourage communities and service providers to work together More support for voluntary groups in the local area Other None of these Don't know	people in decision making)	More community involvement by local councillors	34%	n/a	24%	n/a
Encourage communities and service providers to work together 23% n/a 30% n/a 16% n/a 1		Supporting neighbourhoods to encourage community spirit	30%	n/a	16%	n/a
More support for voluntary groups in the local area 20% n/a 16% n/a 16% n/a 16%		More information about how communities can be involved	28%	n/a	26%	n/a
Other None of these Don't know 1		Encourage communities and service providers to work together	23%	n/a	30%	n/a
None of these Don't know 1% 4% 4% 8%		More support for voluntary groups in the local area	20%	n/a	16%	n/a
Don't know		Other	1%	2%	-	-
Unweighted Total Unweighted		None of these	-	0%	-	-
Meighted Total Meig		Don't know	1%	4%	4%	8%
Build more affordable	Q.16 In your opinion, which two or	Unweighted Total	424	282	26	29
Definitely agree September		Weighted Total	435	294	31	32
Provide more low cost nouses to rent 46% 51% 35% 62% 6	I	Build more affordable houses to buy	63%	63%	55%	63%
Renovate currently existing or disused buildings 37% 36% 22% 42% 34% 3		Provide more low cost houses to rent	46%	51%	35%	62%
Build new homes on previously developed or derelict land Provide somewhere safe for children to play 20% 29% 20% 30% 20% 20% 30% 20% 20% 20% 30% 20% 20% 20% 30% 20% 20% 20% 30% 20% 20% 20% 30% 20% 20% 20% 30% 20% 20% 20% 30% 20% 20% 20% 20% 30% 20% 20% 20% 30% 20% 20% 20% 20% 30% 20% 20% 20% 20% 20% 20% 30% 20% 20% 20% 20% 20% 20% 20% 20% 20% 2	important to provide more	Renovate currently existing or disused buildings	37%	36%	22%	42%
Design neighbourhoods to encourage community spirit Provide more sharedownership schemes Provide more parking spaces in housing estates Provide more parking spaces in	affordable housing)	Build new homes on previously developed or derelict land			38%	34%
Provide more sharedownership schemes		Provide somewhere safe for children to play				
Provide more parking spaces in housing estates Fewer planning regulations for new housing Other None of these Don't know 2.17 Do you agree or disagree that you can influence decisions affecting your local area? (Base : all Persondents) Definitely agree Tend to agree Tend to disagree Definitely disagree Definitely disagree Don't know Agree Provide more parking spaces in housing estates The spanning regulations for new housing The spanning r		Design neighbourhoods to encourage community spirit	16%	16%	7%	20%
Fewer planning regulations for new housing Other		Provide more sharedownership schemes				
Other None of these Don't know 11% 7% - Don't know 11% 15% 7% - Don't know 11% 15% 15% 7% - Don't know 15% 15% 15% 15% 15% 15% 15% 15% 15% 15%			11%	13%		
None of these 1% 1% 7% 4%					7%	15%
Don't know					-	-
Definitely disagree				1%		-
you can influence decisions affecting your local area? (Base : all respondents) Weighted Total 2451 228 Definitely agree Tend to agree Tend to disagree Definitely disagree Definitely disagree Definitely disagree Don't know Agree 34% n/a 29% n/a 38% n/a 38% n/a 12% n/a 12% n/a						
Affecting your local area? (Base : all Definitely agree Definitely agree Tend to agree Sepondents) 16%						
Tend to agree 25% n/a 16% n/a Tend to disagree 34% n/a 29% n/a Definitely disagree 28% n/a 38% n/a Don't know 7% n/a 12% n/a Agree 31% n/a 21% n/a	7					
Tend to disagree 25% n/a 16% n/a Tend to disagree 34% n/a 29% n/a Definitely disagree 28% n/a 38% n/a Don't know 7% n/a 12% n/a Agree 31% n/a 21% n/a	,	• •				n/a
Definitely disagree 28% n/a 38% n/a Don't know 7% n/a 12% n/a Agree 31% n/a 21% n/a	i soponuenta,			n/a		n/a
Don't know 7% n/a 12% n/a Agree 31% n/a 21% n/a				n/a		n/a
Agree 31% n/a 21% n/a		• •		n/a	38%	n/a
		Don't know	7%	n/a	12%	n/a
Disagree 63% n/a 67% n/a		Agree	31%	n/a	21%	n/a
		Disagree	63%	n/a	67%	n/a

Results complied by Lancashire County	Life in Lancachine Cumrey 2007					~
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007 Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007 Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007 Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007 Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007 Paul Supplied	Life in Lancashire Survey 2007				00	00
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or organisations to benefit others or Vent the environment. Have you done and you will be environment. Have you or you gramity used or benefitted from in the last two we months? (Base : all respondents) Q.20 To what extent do you agree or disagree that this local area is a place where people from different the biocal area and you will be your family used or benefitted from in the last two we months? (Base : all respondents) Q.20 To what extent do you agree or disagree that this local area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people from different the biocal area is a place where people is the biocal area is a place where people is the biocal area is a place where people is the biocal area is a place where people is the biocal area is a place where people is place where peopl	• .	-				
the environment. Have you done any formal volunteering in the last 12 months? (Base : all respondents) Out Hore is all sits of a number of everyday situations. In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? (Base : all respondents) At blocal shops At place of study (e.g. college, school, university) At place of study (e.g. college, school, university) At a place of workplay and trains At spots or fitness activities At a place of workplay At place of workplay At a place of workplay At w						
Community Class all respondents Community Class all stof a number of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? (Base : all respondents) At port A	· ·					
Description Commonwealth Commo	formal volunteering in the last 12	INO	83%	n/a	82%	n/a
Second S	months? (Base : all respondents)	Don't know	-	n/a	-	n/a
These situations, if any, would you say you regularly meat and talk with people of a different ethnic origin to you? (Base : all respondents) All work		Unweighted Total	2451		202	
say you regularly meet and talk with people of a different ethnic origin or disagree that this local area is a place where people from different betto agree or disagree that this local area is a place where people from different betto or disagree or only to generally agree or french or disagree or only to generally agree or french or disagree or only to generally agree or french or disagree or only the last twelve months? Q.23 Which of these services have you or your family used or benefited from in the last twelve months? Q.24 And how satisfied or disastisfied from services for older people) Q.24 And how satisfied or disastisfied are you with Services for older people) Q.25 Which of these services have you or your family used or benefited from services for older people) Q.26 Which have used or benefited from services for older people) Q.27 Which have used or benefited from services for older people) Q.28 Which of these services have you or your family used or benefited from a cream services for older people) Q.29 Which of these services have you or your family used or benefited from in the last twelve months? Q.29 Which of these services have you or your family used or benefited from in the last twelve months? Q.24 And how satisfied or disastisfied are you with Q.25 Which of these services have you or your family used or benefited from in the last twelve months? Q.26 Which of these services have you or your family used or benefited from in the last twelve months? Q.27 Which of these services have you or your family used or benefited from services for older people (e.g. home acres, meals on wheels etc.) (Base: all respondents) Q.28 Which of these services have you or your family used or benefited from services for older people (e.g. home acres, meals on wheels etc.) (Base: all who have used or benefited from services for older people) Q.29 Which of these services have you with Q.24 And how satisfied or disastisfied Pair was satisfied or foliasatisfied Q.25 Which of the people (e.g. ho	• •	Weighted Total	2451		228	
		At the local shops	35%	n/a	17%	n/a
Value Are instructions Are		At work	34%	n/a	31%	n/a
In my neighbourhood At a place of study (e.g. college, school, university) 12% n/a 5% n/a At a place of study (e.g. college, school, university) 12% n/a 12% n		At restaurants, pubs, cinemas, community centres etc	20%	n/a	13%	n/a
At a place of study (e.g. college, school, university) 12% r/a	Joa. (Dase : all respondents)	In my neighbourhood	20%	n/a	5%	n/a
On buses and trains		l ' -	12%	n/a	12%	n/a
At sports or fitness activities			11%	n/a	7%	n/a
At a place of worship At a relative's home At youthcentres/clubs Somewhere else None - I do not meet anyone from a different ethnic origin Don't know None - I do not meet anyone from a different ethnic origin Don't know Regulary meet and talk with people of a different ethnic origin Ocal To what extent do you agree or disagree that this local area is a place where people from different abckgrounds get on well together? (Base : all respondents) Pefinitely Disagree Don't know Too few people in the local area All same backgrounds Agree Don't know Too few people in the local area All same backgrounds Agree Net agree Unweighted Total Unweighted Tot		At sports or fitness activities	9%	n/a	7%	n/a
At a relative's home At youth centres/clubs Somewhere else None -1 do not meet anyone from a different ethnic origin Don't know Regulary meet and talk with people of a different ethnic origin Oc. 20 To what extent do you agree or disagree that this local area as a place where people from different backgrounds get on well together? (Base: all respondents) At a relative's home At youth centres/Classe Unweighted Total Definitely garge Tend to disagree Don't know To of we people in the local area All same backgrounds Agree Disagree Net agree Don't know Do ov your family used or benefited from in the last twelve months? (Base: all respondents) Agree Don't know Do over family used or benefited from in the last twelve months? Services for older people Don't know Don't know Dor't home Disagree Don't know Do over family used or benefited from in the last twelve months? Services for older people Don't know Dor't						n/a
At youth centres/clubs			5%	n/a	4%	
Somewhere else None - I do not meet anyone from a different ethnic origin 28% n/a 4% n/a 6% n/a n/a 6% n/a						
None - I do not meet anyone from a different ethnic origin 28% n/a 40% n/a 5% n/a 70% 10%		1 *		-		
Don't know Regulary meet and talk with people of a different ethnic origin 1% 1% 1% 10%				_		
Regulary meet and talk with people of a different ethnic origin 70% 10% 55% 71% 720		,				
Q.20 To what extent do you agree or disagree that this local area is a place where people from different backgrounds get on well together? (Base : all respondents) Unweighted Total				_		
or disagree that this local area is a place where people from different backgrounds get on well together? (Base : all respondents) (Base : all resp	O 20. To what extent do you agree					
Definitely agree 11% 15% 7% 21% 22% 22% 23%					_	
Deackgrounds get on well together? (Base : all respondents)	-	-				
Tend to disagree	backgrounds get on well together?	1				
Definitely Disagree Don't know 9% 3% 16% 4% 4% 4% 4% 4% 4% 4%	(Base : all respondents)					
Don't know Too few people in the local area 16% 11% 24% 13% 13% 16% 4% 4% 13% 16% 4% 13% 16% 14% 13% 13% 16% 13% 1						
Too few people in the local area		1				
All same backgrounds Agree Disagree Dis						
Agree Disagree Net agree N						
Disagree Net agree 13% 15% 10% 12%		•				
Net agree 40% 45% 27% 46% 45% 27% 46% 45% 27% 46% 45% 27% 46% 45%						
Q.23 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents) Services for older people Services for adults with mental health problems Services for adults with mental health problems Services for adults with learning disabilities Services for adults wi						
You or your family used or benefited from in the last twelve months? (Base : all respondents) Services for older people Services for people with a disability Services for adults with mental health problems Services for adults with mental health problems Services for adults with learning disabilities Services for adults with learning disabilities Services for carers Services f		-				46%
Services for older people Services for adults with mental health problems Services for adults with mental health problems Services for adults with mental health problems Services for adults with learning disabilities Serv						155
Base : all respondents Services for people with a disability Services for people with a disability Services for people with a disability Services for adults with mental health problems Services for adults with mental health problems Services for adults with learning disabilities Services for adults with learning disabilities Services for carers 6% n/a 2% n/a None of these 72% 77% 85% 76% 76% None of these Don't know 2% 2% - 15% - 2% - 15% 1		· · · · · · · · · · · · · · · · · · ·				147
Services for people with a disability 12% 8% 6% 7% 7% 5% 1% 5% 5% 1% 5% 5% 1% 5% 5		· ·				11%
Services for adults with learning disabilities 2% 5% 1% 5% 5% 1% 5% 5% 1% 5% 5	(1				7%
Services for carers 6% n/a 2% n/a 76% None of these 72% 77% 85% 76% 76% 77% 85% 76% 76% 77% 77% 85% 76% 76% 77%		•				5%
None of these Don't know Continuous Don't know Continuous Don't know Continuous Don't know Continuous						5%
Don't know User 28% - 15% - 2						n/a
User 28% - 15%			72%	77%	85%	76%
Q.24a And how satisfied or dissatisfied are you with Services for older people (e.g. home carers, meals on wheels etc.) (Base: all who have used or benefited from services for older people) Weighted Total 18			-	-	-	2%
Weighted Total Weighted Total Very satisfied Very						-
Services for older people (e.g. home carers, meals on wheels etc.) (Base : all who have used or benefited from services for older people)		Unweighted Total	359	150	17	16
carers, meals on wheels etc.) (Base: all who have used or benefited from services for older people) Fairly satisfied 47% 40% 47% 32% Hearry satisfied from services for older people) 8% 9% - 12% Very dissatisfied Very dissatisfied Don't know 6% 10% 18% 21% Satisfied Dissatisfied 70% 74% 53% 56% Dissatisfied 15% 18% 18% 33%	_	Weighted Total	342	143	18	16
: all who have used or benefited from services for older people) Fairry satisfied 47% 40% 47% 32% Hearry satisfied from services for older people) Neither satisfied nor dissatisfied 9% 3% 6% - Fairry dissatisfied 8% 9% - 12% Very dissatisfied 6% 10% 18% 21% Don't know 7% 4% 23% 11% Satisfied 70% 74% 53% 56% Dissatisfied 15% 18% 18% 33%		Very satisfied	23%	34%	6%	24%
from services for older people) Neither satisfied nor dissatisfied 9% 3% 6% - Fairly dissatisfied 8% 9% - 12% Very dissatisfied 6% 10% 18% 21% Don't know 7% 4% 23% 11% Satisfied 70% 74% 53% 56% Dissatisfied 15% 18% 18% 33%		Fairly satisfied	47%	40%	47%	32%
Fairly dissatisfied 8% 9% - 129 Very dissatisfied 6% 10% 18% 219 Don't know 7% 4% 23% 119 Satisfied 70% 74% 53% 569 Dissatisfied 15% 18% 18% 339		Neither satisfied nor dissatisfied	9%	3%	6%	-
Don't know 7% 4% 23% 11% Satisfied 70% 74% 53% 56% Dissatisfied 15% 18% 18% 33%	i i i i i i i i i i i i i i i i i i i	Fairly dissatisfied	8%	9%	-	12%
Satisfied 70% 74% 53% 56% Dissatisfied 15% 18% 18% 33%		Very dissatisfied	6%	10%	18%	21%
Dissatisfied 15% 18% 18% 33%		Don't know	7%	4%	23%	11%
		Satisfied	70%	74%	53%	56%
		Dissatisfied	15%	18%	18%	33%
Net satisfied 55% 56% 35% 23%		Net satisfied	55%	56%	35%	23%

Ca24 And how satisfied or dissatisfied are you with services for people with a disability (Base : all who have used or benefited from services for people with a disability (Base : all who have used or benefited from services for people with a disability (Base : all who have used or benefited from services for people with a disability of the services services for people with a disability of the services services for people with a disability of the services services for people with a disability of the services services for people with a disability of the services services for people with a disability of the services services for people with services services for people with services services for people with mental health problems (Base : all who have used or benefited from services for people with mental health problems)	Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	Lancashire 2007	ancashire 2003	West Lancashire 2007	West Lancashire 2003
Inspatished are you with Services for people with a disability (asset size all who have used or benefited from services for people with a disability (asset size all with people with		Green = statistically significantly better, red = significantly worse	רנ	Ľ	>	≥
Top people with a disability (Base all who have used or benefited from services for people with a disability of a state of people with a disability of any state of people with a disability of the people with mental health problems (Rase : all who have used or henefited from services for people with mental health problems) Warsy state of people with mental health problems (Rase : all who have used or henefited from services for people with mental health problems) Warsy state of people with mental health problems (Rase : all who have used or henefited from services for people with mental health problems) Warsy state of people with mental health problems (Rase : all who have used or henefited from services for people with mental health problems) Warsy state of people with mental health problems (Rase : all who have used or henefited from services for people with mental health problems) Warsy state of people with mental health problems (Rase : all who have used or henefited from services for people with learning disabilities) Warsy state of people with learning disabilities) Warsy state of people with learning disabilities) Warsy state of people with learning disabilities Warsy state						
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Part Maintainfed 19% 9% 19	services for people with a disability)	•				21%
Very (sassisted Section Sectio						10%
Don't know Satisfied Disastisfied Disastisf						
Dissatisfied 18					9%	
Net satisfied or gou with Services for adults with nental neath problems (Base : all who have used or benefited from services for people with mental neath problems) Satisfied		Satisfied	72%	69%	74%	65%
Cache And how satisfied or disastified are you with Services for adults with mental health problems (Saes : all who have used or benefited from services for people with mental health problems) Very disastified 25% 32%		Dissatisfied	18%	15%	9%	21%
Description of total Service S		Net satisfied	54%	53%	65%	44%
Services for adults with mental health problems Gase : all who have used or benefited from services for people with mental health problems Market and the statisfied 18		-	128		3	7
bealth problems (Base : all who have used or benefited from services for people with mental health problems) Part Statistical Part P	,	-				
Nave used or benefited from services for people with mental health problems Pairly satisfied 16%		•				
Pairly dissatisfied 18% 16% 18% 16% 18% 36% 36% 34% 75 36% 34% 75 36% 34% 34% 75 36% 34% 34% 75 36% 34%	have used or benefited from					
Very dissatisfied Don't know Giv G						
Don't know Satisfied Sat	health problems)				-	
Satisfied Sati					34%	-
Disatisfied 28% 31% 2 52% 32% 32% 28% 32% 28% 32% 28% 32% 28% 32% 28% 32% 28% 32% 28% 32% 28% 32% 28% 32% 28% 32% 28% 32% 28% 32% 28% 32% 28% 32% 28% 32%						33%
Unweighted Total Weighted Total Second Statisfied are you with Services for adults with learning disabilities Sease : all who have used or benefited from services for people with learning disabilities Fairly satisfied Sease : all who have used or benefited from services for people with learning disabilities Sease : all who have used or benefited from services for carers Sease : all who have used or benefited from at least one adult CQ.25 And overall, do you think that the social services you have used or benefited from at least one adult CQ.26 Which who have used or benefited from at least one adult CQ.26 Which who have used or benefited from the last two leaves have you or your family used or benefited from in the last twelve months? (Base : all frespondents) Services for cultivation with the services for cultivation with the services for these services have you or your family used or benefited from the last two leaves have you or your family used or benefited from the last two leaves have you or your family used or benefited from the last two leaves have you or your family used or benefited from the last two leaves have you or your family used or benefited from the last two leaves have you or your family used or benefited from the last two leaves have you or your family used or benefited from the last two leaves have you or your family used or benefited from the last two leaves have you or your family used or benefited from the last two leaves have you or your family used or benefited from the last two leaves have you or your family used or benefited from in the last two leaves have you or your family used or benefited from in the last two leaves have you or your family used or benefited from in the last two leaves have you or your family used or benefited from in the last two leaves have you or your family used or benefited from in the last two leaves have your or your family used or benefited from in the last two leaves have your or your family used or benefited from in the last two lea					-	
Services for adults with learning disabilities Services for adults with learning disabilities Services for people with learning disabilities Services for people with learning disabilities Services for cares		Net satisfied	32%	29%	32%	-
To adults with learning disabilities Base : all who have used or benefited from services for people with learning disabilities) Very satisfied Safe	Q.24d And how satisfied or	Unweighted Total	52	69	2	7
Base : all who have used or benefited from services for people with learning disabilities) Pairly satisfied Nether satisfied or dissatisfied Nether satisfied		Weighted Total	54	71	2	8
Parify satisfied 9% 5% 5% 5% 5% 5% 5% 5%		Very satisfied	21%	29%	-	44%
Neither satisfied nor dissatisfied 9% 5% 5% 5% 5% 5% 5% 5%	•	Fairly satisfied	36%		50%	30%
Very dissatisfied Don't know 15% 6% 50% 15% 68% 50% 10% 56% 58% 50% 10% 56	•				-	-
Don't know					-	- 450/
Satisfied Dissatisfied Dissati		•			50%	
Disatisfied Net satisfied Net satisfied Net satisfied Net satisfied Or dissatisfied are you with Services for carers (Base : all who have used or benefited from services for carers) Weighted Total Very satisfied Net						
Net satisfied or Ca.24e And how satisfied Ca.24e And how sat					-	
Q.24e And how satisfied or dissatisfied are you with Services for carers (Base : all who have used or benefited from services for carers) Weighted Total Weighted Tot					50%	
Services for carers (Base : all who have used or benefited from services for carers) Very satisfied	Q.24e And how satisfied or		153	-		
have used or benefited from services for carers) Fairly satisfied Fairly satisfied Pairly dissatisfied Pairly dissatisf		Weighted Total	157	-	5	
Fairty satisfied 40% n/a 19% n/a n/a 19% n/a 19% n/a 19% n/a 19% n/a 19% n/a n/a 19% n/a 19% n/a 19% n/a 19% n/a 19% n/a	,	Very satisfied	21%	n/a	21%	n/a
Neither satisfied nor dissatisfied 9% n/a 21% n/a Fairly dissatisfied 9% n/a 21% n/a n/a 21% n/a n/a 13% n/a 21% n/a n		Fairly satisfied	40%	n/a	19%	n/a
Very dissatisfied 9% n/a 19% n/a	23. 1.300 101 041019)					
Don't know Satisfied Dissatisfied Dissatisf		•		-		-
Satisfied Dissatisfied Dissati						
Dissatisfied Dissatisfied Dissatisfied Dissatisfied Net satisfied Au%						
Net satisfied Aunweighted Total Unweighted Total Weighted Total Cot worse Cot				_		
Q.25 And overall, do you think that the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? Got worse						
the social services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents) August	Q.25 And overall, do you think that					-
Cot better or worse over the last two years or so, or have they stayed the same? (Base : all who have used or benefited from at least one adult Q.26 Which of these services have you or your family used or benefited from in the last twelve months? (Base : all respondents) Cot better						
worse over the last two years or so or have they stayed the same? (Base : all who have used or benefited from at least one adult Got worse 12% stayed the same? 15% stayed stayed stayed the same? 16% stayed the same 45% stayed the same 16% stayed the same 16% stayed the same services have but with same services have you or your family used or benefited from in the last twelve months? Unweighted Total 2451 stayed the same stayed the same stayed stayed the same	benefited from have got better or					
Stayed the same Don't know	_					
Don't know Don't know 17% 18% 26% 26%		Stayed the same	45%	41%	58%	30%
you or your family used or benefited from in the last twelve months? (Base: all respondents) Services for young people (e.g. youth clubs, youth projects, Connexions Service) Services for children with additional needs Services for vulnerable children and families Services for young offenders None of these Don't know Weighted Total 2451 - 228 - 6% - 1%	•	Don't know	17%	18%	26%	26%
Services for young people (e.g. youth clubs, youth projects, Connexions Service)	Q.26 Which of these services have		2451	-	202	
Company Comp				-		
Services for children with additional needs				-		-
Services for young offenders 1% - 1% - None of these 81% - 83% - Don't know 1% - 9% -	,				1%	-
None of these 81% - 83% - Don't know 1% - 9% -					- 401	-
Don't know 1% - 9% -						-
						-
170/ 170/ 170/ 170/ 170/ 170/ 170/ 170/		User	17%	_	9% 8%	_

Life in Lancashire Survey 2007				77	33
Results compiled by Lancashire				2007	2003
County Council		07	2003		
Data Supplied by Ipsos MORI		2007	20	h Fi	h j
Fieldwork: 15 Sep - 16 Dec 2007				Lancashire	West Lancashire
		Lancashire	Lancashire	2	S C
	D:	as	as	La	La
	District 2007 results are compared for significant differences with Lancashire 2007	Ü	JC	st	st
	results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Ľa	La	West	ĕ
Q.27a And how satisfied or	Unweighted Total	287	122	11	18
dissatisfied are you with	-				
Services for young people (e.g.	Weighted Total	317	125	14	17
youth clubs, youth projects,	Very satisfied	30%	23%	46%	28%
Connexions Service)	Fairly satisfied	46%	33%	18%	20%
(Base : all who have used or	Neither satisfied nor dissatisfied	5%	11%	8%	-
benefited from services for young	Fairly dissatisfied	10%	21%	19%	27%
people)	Very dissatisfied	6%	11%	-	25%
	Don't know	2%	1%	8%	-
	Satisfied	77%	55%	65%	48%
	Dissatisfied	16%	32%	19%	52%
	Net satisfied	60%	23%	46%	_
Q.27b And how satisfied or	Unweighted Total	103		3	
dissatisfied are you with	-				
Services for children with additional	Weighted Total	113	-	3	
needs (Base : all who have used or	Very satisfied	29%	-	33%	n/a
benefited from services for children	Fairly satisfied	43%	-	33%	n/a
with additional needs)	Neither satisfied nor dissatisfied	7%	-	34%	n/a
,	Fairly dissatisfied	10%	-	-	n/a
	Very dissatisfied	7%	-	-	n/a
	Don't know	3%	-	-	n/a
	Satisfied	72%	-	66%	n/a
	Dissatisfied	18%	-	_	n/a
	Net satisfied	54%	_	66%	n/a
Q.27c And how satisfied or	Unweighted Total	41	30	-	3
dissatisfied are you with Services	Weighted Total	43	31		3
for vulnerable children and families	-	20%	27%		-
(Base : all who have used or	Very satisfied				
benefited from services for	Fairly satisfied	32%	27%	-	-
vulnerable children and families)	Neither satisfied nor dissatisfied	17%	14%	-	-
	Fairly dissatisfied	19%	14%	-	25%
	Very dissatisfied	13%	14%	-	75%
	Don't know		4%		L- I
	Satisfied	52%	54%	-	-
	Dissatisfied	32%	27%	-	100%
	Net satisfied	20%	27%	0%	_
Q.27d And how satisfied or	Unweighted Total	22	12	2	2
dissatisfied are you with	Weighted Total	25	13	2	2
Services for young offenders (Base		12%	10		-
: all who have used or benefited	Very satisfied		18%		
from services for young offenders)	Fairly satisfied	25%		-	_
- ,	Neither satisfied nor dissatisfied	6%	19%	-	-
	Fairly dissatisfied	24%	10%	-	-
	Very dissatisfied	17%	31%	-	100%
	Don't know	16%	22%	100%	-
	Satisfied	37%	18%	-]	-]
	Dissatisfied	41%	41%	-	100%
	Net satisfied	-	-	0%	-
		391	-	16	
Q.28 And overall, do you think that	Unweighted Total				
Q.28 And overall, do you think that the children's services you have	-	429		19	
	Weighted Total	429 33%	-	19 28%	n/a
the children's services you have used or benefited from have got	Weighted Total Got better	33%	-	28%	n/a
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the	Weighted Total Got better Got worse	33% 9%	-	28% 7%	n/a
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or	Weighted Total Got better Got worse Stayed the same	33% 9% 40%		28% 7% 42%	n/a n/a
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one	Weighted Total Got better Got worse Stayed the same Don't know	33% 9% 40% 14%		28% 7% 42% 17%	n/a n/a n/a
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.29 Which of these services have	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total	33% 9% 40% 14% 2451	- - - 1541	28% 7% 42% 17%	n/a n/a n/a 155
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited	Weighted Total Got better Got worse Stayed the same Don't know	33% 9% 40% 14%		28% 7% 42% 17%	n/a n/a n/a
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total	33% 9% 40% 14% 2451	- - - 1541	28% 7% 42% 17%	n/a n/a n/a 155
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total	33% 9% 40% 14% 2451 2451	- - 1541 1541	28% 7% 42% 17% 202 228	n/a n/a n/a 155 147
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Nursery schools	33% 9% 40% 14% 2451 2451 14%	- - 1541 1541 14%	28% 7% 42% 17% 202 228 5%	n/a n/a n/a 155 147
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Nursery schools Primary schools Secondary schools	33% 9% 40% 14% 2451 2451 14% 27%	- - 1541 1541 14% 26%	28% 7% 42% 17% 202 228 5% 19%	n/a n/a n/a 155 147 15% 27%
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Nursery schools Primary schools Secondary schools Special schools * (Support for children with special needs in 2003)	33% 9% 40% 14% 2451 2451 14% 27% 23% 2%	- - 1541 1541 14% 26% 21% 4%	28% 7% 42% 17% 202 228 5% 19% 16% 1%	n/a n/a n/a 155 147 15% 27% 29% 3%
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Nursery schools Primary schools Secondary schools Secondary schools Special schools * (Support for children with special needs in 2003) Services for families and younger children (e.g. surestart childcare centres, children's	33% 9% 40% 14% 2451 2451 14% 27% 23% 2% 5%	1541 1541 14% 26% 21% 4% n/a	28% 7% 42% 17% 202 228 5% 19% 16% 1% 2%	n/a n/a n/a 155 147 15% 27% 29% 3% n/a
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Weighted Total Nursery schools Primary schools Secondary schools Secondary schools Special schools * (Support for children with special needs in 2003) Services for families and younger children (e.g. surestart childcare centres, children's None of these	33% 9% 40% 14% 2451 2451 14% 27% 23% 2% 5% 56%	- 1541 1541 14% 26% 21% 4% n/a 47%	28% 7% 42% 17% 202 228 5% 19% 16% 1% 2% 62%	n/a n/a n/a 155 147 15% 27% 29% 3% n/a 45%
the children's services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base: all who have used or benefited from at least one Q.29 Which of these services have you or your family used or benefited from in the last twelve months?	Weighted Total Got better Got worse Stayed the same Don't know Unweighted Total Weighted Total Nursery schools Primary schools Secondary schools Secondary schools Special schools * (Support for children with special needs in 2003) Services for families and younger children (e.g. surestart childcare centres, children's	33% 9% 40% 14% 2451 2451 14% 27% 23% 2% 5%	1541 1541 14% 26% 21% 4% n/a	28% 7% 42% 17% 202 228 5% 19% 16% 1% 2%	n/a n/a n/a 155 147 15% 27% 29% 3% n/a

Life in Lancashire Survey 2007				07	03
Results compiled by Lancashire			~	2007	2003
County Council		00	2003		
Data Supplied by Ipsos MORI		2007	20	μĒ	i <u>E</u>
Fieldwork: 15 Sep - 16 Dec 2007				Lancashire	West Lancashire
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	District 2007 results are compared for significant differences with Lancashire 2007	္မ	ၓ	i i	ıt.
	results. Lancashire 2007 results are compared with Lancashire 2003 results.	an	ä	West	/es
	Green = statistically significantly better, red = significantly worse	7	7	^	_
Q.30a And how satisfied or	Unweighted Total	338	205	10	20
dissatisfied are you with	Weighted Total	354	213	12	22
Nursery schools (Base : all who	Very satisfied	55%	63%	60%	77%
have used or benefited from nursery	Fairly satisfied	36%	30%	31%	15%
schools)	Neither satisfied nor dissatisfied	1%	2%	_	
	Fairly dissatisfied	4%	3%	10%	3%
		4 /0			
	Very dissatisfied	-	1%	-	5%
	Don't know	3%	2%	-	-
	Satisfied	90%	93%	90%	92%
	Dissatisfied	5%	4%	10%	8%
	Net satisfied	85%	89%	81%	84%
Q.30b And how satisfied or	Unweighted Total	662	380	37	40
dissatisfied are you with	Weighted Total	670	394	43	40
Primary schools (Base : all who				_	-
have used or benefited from primary	Very satisfied	52%	52%	62%	55%
schools)	Fairly satisfied	39%	39%	35%	34%
,	Neither satisfied nor dissatisfied	4%	3%	3%	3%
	Fairly dissatisfied	3%	3%	-	-
	Very dissatisfied	1%	1%	-	5%
	Don't know	1%	1%	-	3%
	Satisfied	91%	91%	97%	89%
	Dissatisfied	4%	4%	_	5%
	Net satisfied	87%	87%	97%	84%
O 20 a And have acticfied an	111111111111111111111111111111111111111				$\overline{}$
Q.30c And how satisfied or	Unweighted Total	535	303	32	44
dissatisfied are you with Secondary schools (Base : all who	Weighted Total	556	320	37	43
have used or benefited from	Very satisfied	43%	37%	43%	52%
secondary schools)	Fairly satisfied	41%	44%	44%	25%
secondary schools;	Neither satisfied nor dissatisfied	6%	5%	-	3%
	Fairly dissatisfied	6%	7%	10%	10%
	Very dissatisfied	3%	4%	3%	4%
	Don't know	2%	3%	-	5%
	Satisfied		81%	87%	77%
		84%			
	Dissatisfied	9%	11%	13%	14%
	Net satisfied	75%	69%	74%	63%
Q.30d And how satisfied or	Unweighted Total	46	66	2	4
dissatisfied are you with	Weighted Total	49	67	2	4
Special schools * (Support for	Very satisfied	47%	36%	-	56%
children with special needs in 2003)	Fairly satisfied	39%	34%	49%	27%
(Base : all who have used or	Neither satisfied nor dissatisfied	5%	5%	-	17%
benefited from special schools)	Fairly dissatisfied	1%	12%	_	_
	Very dissatisfied	2%	8%	51%	_
	Don't know	5%	4%	J 1 /0	_
				4001	
	Satisfied	86%	70%	49%	83%
	Dissatisfied	4%	21%	51%	-
	Net satisfied	83%	50%	-	83%
Q.30e And how satisfied or	Unweighted Total	108	-	3	
dissatisfied are you with	Weighted Total	118	-	3	
Services for families and younger	Very satisfied	56%	n/a	34%	n/a
children (e.g. surestart childcare	Fairly satisfied	33%	n/a	66%	n/a
centres, children's centres) (Base :	Neither satisfied nor dissatisfied	4%	n/a	-	n/a
all who have used or benefited from	Fairly dissatisfied	2%	n/a	_	n/a
services for families and younger	•	∠70	-		
children)	Very dissatisfied	-	n/a	-	n/a
	Don't know	4%	n/a	-	n/a
	Satisfied	89%	n/a	100%	n/a
	Dissatisfied	2%	n/a	-	n/a
	Net satisfied	87%	n/a	100%	n/a
Q.31 And overall, do you think that	Unweighted Total	1019	745	59	77
the education services you have	Weighted Total	1053	783	69	77
used or benefited from have got	Got better	43%	36%	21%	37%
better or worse over the last two	Got worse	8%	10%	2%	12%
years or so, or have they stayed the					
same? (Base : all who have used or	Stayed the same	36%	40%	62%	39%
benefited from at least one Young	Don't know	12%	13%	14%	12%

Life in Lancashire Survey 2007					
				2007	2003
Results compiled by Lancashire			3		
County Council		2007	2003	ire	ire
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007				West Lancashire	West Lancashire
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	JC	ညီ
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	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	Ü	uc	st	st
	Green = statistically significantly better, red = significantly worse	Lal	La	We	Ne Ne
Q.32 Which of these services have	Unweighted Total	2451	1541	202	155
you or your family used or benefited	-	2451	1541	228	147
from in the last twelve months?	Libraries	58%	61%	54%	65%
(Base : all respondents)	Museums	19%	21%	8%	14%
	Support for the arts	6%	7%	5%	6%
	Adult education	17%	8%	10%	12%
	Registration of births, deaths and marriages	17%	15%	10%	16%
		9%	7%	4%	11%
	Welfare rights County Information Centres	14%	8%	9%	4%
	,				
	None of these	27%	-	36%	-
	Don't know	-	-	1%	-
O 222 And have a staffed as	User	73%	- 0.5	63%	-
Q.33a And how satisfied or dissatisfied are you with	Unweighted Total	1426	921	109	97
Libraries (Base : all who have used	Weighted Total	1419	939	123	95
or benefited from libraries)	Very satisfied	59%	56%	57%	59%
	Fairly satisfied	35%	38%	36%	33%
	Neither satisfied nor dissatisfied	3%	1%	3%	2%
	Fairly dissatisfied	2%	3%	2%	5%
	Very dissatisfied	1%	1%	-	1%
	Don't know	1%	1%	3%	1%
	Satisfied	94%	94%	93%	91%
	Dissatisfied	3%	3%	2%	6%
	Net satisfied	91%	91%	91%	86%
Q.33b And how satisfied or	Unweighted Total	450	302	17	19
dissatisfied are you with	Weighted Total	458	324	19	20
Museums (Base : all who have used or benefited from museums)	Very satisfied	47%	47%	46%	27%
	Fairly satisfied	46%	42%	42%	38%
	Neither satisfied nor dissatisfied	3%	4%	-	11%
	Fairly dissatisfied				
Ī	· ·	2%	4%	6%	7%
	Very dissatisfied	-	2%	-	13%
	· ·	2% - 1%		6% - 6%	
	Very dissatisfied	-	2%	-	13%
	Very dissatisfied Don't know	- 1%	2% 2%	-	13% 5%
	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied	1% 94%	2% 2% 89%	- 6% 88%	13% 5% 65%
Q.33c And how satisfied or	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total	- 1% 94% 2%	2% 2% 89% 6%	6% 88% 6% 83%	13% 5% 65% 20% 45%
dissatisfied are you with	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total	1% 94% 2% 92% 150 158	2% 2% 89% 6% 83% 96 107	- 6% 88% 6% 83% 11 12	13% 5% 65% 20% 45%
dissatisfied are you with Support for the arts (Base : all who	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied	- 1% 94% 2% 92%	2% 2% 89% 6% 83%	6% 88% 6% 83%	13% 5% 65% 20% 45% 8 9
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support	Very dissatisfied Don't know Satisfied Dissatisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied	1% 94% 2% 92% 150 158	2% 2% 89% 6% 83% 96 107 28% 51%	6% 88% 6% 83% 11 12 20% 36%	13% 5% 65% 20% 45%
dissatisfied are you with Support for the arts (Base : all who	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied	1% 94% 2% 92% 150 158 28%	2% 2% 89% 6% 83% 96 107 28%	- 6% 88% 6% 83% 11 12 20%	13% 5% 65% 20% 45% 8 9
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support	Very dissatisfied Don't know Satisfied Dissatisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied	1% 94% 2% 92% 150 158 28% 49%	2% 2% 89% 6% 83% 96 107 28% 51%	6% 88% 6% 83% 11 12 20% 36%	13% 5% 65% 20% 45% 8 9
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support	Very dissatisfied Don't know Satisfied Dissatisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied	1% 94% 2% 92% 150 158 28% 49% 5%	2% 2% 89% 6% 83% 96 107 28% 51% 6%	6% 88% 6% 83% 11 12 20% 36% 17%	13% 5% 65% 20% 45% 8 9 35% 43%
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support	Very dissatisfied Don't know Satisfied Dissatisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied	1% 94% 2% 92% 150 158 28% 49% 5% 14%	2% 2% 89% 6% 83% 96 107 28% 51% 6% 9%	6% 88% 6% 83% 11 12 20% 36% 17% 19%	13% 5% 65% 20% 45% 8 9 35% 43%
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support	Very dissatisfied Don't know Satisfied Dissatisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied	1% 94% 2% 92% 150 158 28% 49% 5% 14% 2%	2% 2% 89% 6% 83% 96 107 28% 51% 6% 9% 2%	6% 88% 6% 83% 11 12 20% 36% 17% 19%	13% 5% 65% 20% 45% 8 9 35% 43% - 12%
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Don't know	1% 94% 2% 92% 150 158 28% 49% 5% 14% 2%	2% 2% 89% 6% 83% 96 107 28% 51% 6% 9% 2% 4%	-6% 88% 6% 83% 11 12 20% 36% 17% 19% 8%	13% 5% 65% 20% 45% 8 9 35% 43% - 12% - 11%
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support for the arts)	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Satisfied Don't know Satisfied	1% 94% 2% 92% 150 158 28% 49% 5% 14% 2% 2%	2% 2% 89% 6% 83% 96 107 28% 51% 6% 9% 2% 4%	- 6% 88% 6% 83% 11 12 20% 36% 17% 19% 8% -	13% 5% 65% 20% 45% 8 9 35% 43% - 12% - 11%
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support for the arts) Q.33d And how satisfied or	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied or dissatisfied Fairly dissatisfied Very dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Unweighted Total	1% 94% 2% 92% 150 158 28% 49% 5% 14% 2% 2% 77% 16%	2% 2% 89% 6% 83% 96 107 28% 51% 6% 9% 2% 4% 79% 11%	-6% 88% 6% 83% 11 12 20% 36% 17% 19% 8% - 55% 27%	13% 5% 65% 20% 45% 8 9 35% 43% - 12% - 11% 77% 12%
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support for the arts) Q.33d And how satisfied or dissatisfied are you with	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied	1% 94% 2% 92% 150 158 28% 49% 5% 14% 2% 2% 77% 16% 60%	2% 2% 89% 6% 83% 96 107 28% 51% 6% 9% 2% 4% 79% 11% 68%	- 6% 88% 6% 83% 11 12 20% 36% 17% 19% 8% - 55% 27% 28%	13% 5% 65% 20% 45% 8 9 35% 43% - 12% - 11% 77% 12% 65%
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support for the arts) Q.33d And how satisfied or dissatisfied are you with Adult education (Base : all who	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied or dissatisfied Fairly dissatisfied Very dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Unweighted Total	1% 94% 2% 92% 150 158 28% 49% 5% 14% 2% 2% 77% 16% 60%	2% 2% 89% 6% 83% 96 107 28% 51% 6% 9% 2% 4% 79% 11% 68%	- 6% 88% 6% 83% 11 12 20% 36% 17% 19% 8% - 55% 27% 28%	13% 5% 65% 20% 45% 8 9 35% 43% - 12% - 11% 77% 12% 65%
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support for the arts) Q.33d And how satisfied or dissatisfied are you with Adult education (Base : all who have used or benefited from adult	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied on dissatisfied Fairly satisfied Very dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Unweighted Total Weighted Total Weighted Total	1% 94% 2% 92% 150 158 28% 49% 5% 14% 2% 2% 77% 16% 60%	2% 2% 89% 6% 83% 96 107 28% 51% 6% 9% 2% 4% 79% 11% 68%	- 6% 88% 6% 83% 11 12 20% 36% 17% 19% 8% - 55% 27% 28%	13% 5% 65% 20% 45% 8 9 35% 43% - 11% 77% 12% 65% 21 23
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support for the arts) Q.33d And how satisfied or dissatisfied are you with Adult education (Base : all who	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Oon't know Satisfied Dissatisfied Unweighted Total Unweighted Total Weighted Total Very satisfied	1% 94% 2% 92% 150 158 28% 49% 5% 14% 2% 276 77% 16% 60% 382 409	2% 2% 89% 6% 83% 96 107 28% 51% 6% 9% 2% 4% 79% 11% 68% 240 261	- 6% 88% 6% 83% 11 12 20% 36% 17% 19% 8% - 55% 28% 19 23 59%	13% 5% 65% 20% 45% 8 9 35% 43% - 12% - 111% 77% 65% 21 23 37%
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support for the arts) Q.33d And how satisfied or dissatisfied are you with Adult education (Base : all who have used or benefited from adult	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Unon't know Satisfied Dissatisfied Unweighted Total Weighted Total Weighted Total Very satisfied Fairly satisfied Fairly satisfied	1% 94% 2% 92% 150 158 28% 49% 5% 14% 2% 60% 382 409 44% 42%	2% 2% 89% 6% 83% 96 107 28% 51% 6% 2% 4% 79% 11% 68% 240 261 40% 48%	- 6% 88% 6% 83% 11 12 20% 36% 17% 19% 8% - 55% 28% 19 23 59%	13% 5% 65% 20% 45% 8 9 35% 43% - 12% - 11% 77% 12% 65% 21 23 37%
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support for the arts) Q.33d And how satisfied or dissatisfied are you with Adult education (Base : all who have used or benefited from adult	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Unon't know Satisfied Dissatisfied Unweighted Total Weighted Total Weighted Total Very satisfied Unweighted Total Very satisfied Unweighted Total Very satisfied Neither satisfied Neither satisfied Neither satisfied	1% 94% 2% 92% 150 158 28% 49% 5% 14% 2% 60% 382 409 44% 42% 5%	2% 2% 89% 6% 83% 96 107 28% 51% 6% 2% 4% 79% 11% 68% 240 261 40% 48% 3%	88% 6% 83% 11 12 20% 36% 19% 8% - 55% 227% 28% 19 23 59% 36% -	13% 5% 65% 20% 45% 8 9 35% 43% - 12% - 11% 77% 65% 21 23 37% 49%
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support for the arts) Q.33d And how satisfied or dissatisfied are you with Adult education (Base : all who have used or benefited from adult	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Fairly dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Unon't know Satisfied Dissatisfied Unweighted Total Weighted Total Weighted Total Very satisfied Inweighted Total Very satisfied Unweighted Total Very satisfied Fairly satisfied Neither satisfied Neither satisfied Neither satisfied Neither satisfied	1% 94% 2% 92% 150 158 28% 49% 5% 14% 2% 60% 382 409 44% 42% 5% 5%	2% 2% 89% 6% 83% 96 107 28% 51% 6% 9% 4% 79% 11% 68% 240 261 40% 48% 3% 5%	88% 6% 83% 11 12 20% 36% 19% 8% - 55% 227% 28% 19 23 59% 36% -	13% 5% 65% 20% 45% 8 9 35% 43% - 11% 77% 21 23 37% 49% -
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support for the arts) Q.33d And how satisfied or dissatisfied are you with Adult education (Base : all who have used or benefited from adult	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Fairly dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Unweighted Total Very dissatisfied Unweighted Total Very dissatisfied Unweighted Total Very satisfied Unweighted Total Very satisfied Very satisfied Very dissatisfied Very satisfied Very satisfied Very satisfied Very satisfied Very satisfied Very dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied	1% 94% 2% 92% 150 158 28% 49% 5% 14% 2% 60% 382 409 44% 42% 5% 5% 3%	2% 2% 89% 6% 83% 96 107 28% 51% 6% 9% 4% 79% 11% 68% 240 261 40% 48% 3% 5% 2%	88% 6% 83% 11 12 20% 36% 17% 19% 8% - 27% 28% 19 23 59% 36% - -	13% 5% 65% 20% 45% 8 9 35% 43% - 11% 77% 21 23 37% 49% - 9%
dissatisfied are you with Support for the arts (Base : all who have used or benefited from support for the arts) Q.33d And how satisfied or dissatisfied are you with Adult education (Base : all who have used or benefited from adult	Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied Unweighted Total Weighted Total Very satisfied Fairly satisfied Fairly dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Unweighted Total Very dissatisfied Unweighted Total Very dissatisfied Unweighted Total Very satisfied Unweighted Total Very satisfied Very satisfied Very satisfied Unweighted Total Very satisfied Very satisfied Very satisfied Very dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Very dissatisfied Don't know	1% 94% 2% 92% 150 158 28% 49% 5% 14% 2% 60% 382 409 44% 42% 5% 5% 3% 1%	2% 2% 89% 6% 83% 96 107 28% 51% 6% 9% 4% 79% 11% 68% 240 261 40% 48% 3% 5% 2% 3%	88% 6% 83% 11 12 20% 36% 17% 19% 8% - 27% 28% 19 23 59% 36% - - - 55%	13% 5% 65% 20% 45% 8 9 35% 43% - 11% 77% 65% 21 23 37% 49% - 9% 5%

Life in Lancachine Summer 2007					~
Life in Lancashire Survey 2007 Results compiled by Lancashire				2007	2003
County Council		7()3		
Data Supplied by Ipsos MORI		2007	2003	ire	ire
Fieldwork: 15 Sep - 16 Dec 2007				Lancashire	West Lancashire
riciawork. To cop To 200 2007		Lancashire	Lancashire	uc	nc
	District 2007 regults are compared for significant differences with Languaghra 2007	as	as	La	La
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	ınc	ınc	West	est
	Green = statistically significantly better, red = significantly worse	La	La	š	š
Q.33e And how satisfied or	Unweighted Total	390	230	19	24
dissatisfied are you with	Weighted Total	418	234	22	23
Registration of births, deaths and	Very satisfied	51%	39%	70%	48%
marriages (Base : all who have used	Fairly satisfied	40%	51%	30%	40%
or benefited from registration of births, deaths and marriages)	Neither satisfied nor dissatisfied	4%	6%	-	6%
bilitis, deaths and marriages)	Fairly dissatisfied	2%	1%	-	-
	Very dissatisfied	1%	2%	-	4%
	Don't know	2%	2%	-	3%
	Satisfied	91%	90%	100%	87%
	Dissatisfied	3%	3%	-	4%
	Net satisfied	88%	87%	100%	83%
Q.33f And how satisfied or	Unweighted Total	215	106	8	15
dissatisfied are you with Welfare	Weighted Total	216	106	9	16
rights (Base : all who have used or	Very satisfied	37%	35%	36%	29%
benefited from welfare rights)	Fairly satisfied	50%	44%	37%	56%
	Neither satisfied nor dissatisfied	3%	5%	16%	-
	Fairly dissatisfied	4%	10%	12%	6%
	Very dissatisfied	3%	1%	-	-
	Don't know	3%	4%	-	8%
	Satisfied	87%	79%	73%	85%
	Dissatisfied	7%	12%	12%	6%
	Net satisfied	80%	68%	61%	79%
Q.33g And how satisfied or	Unweighted Total	357	117	18	6
dissatisfied are you with County	Weighted Total	334	122	21	6
Information Centres (Base : all who	Very satisfied	35%	29%	39%	49%
have used or benefited from County Information Centres)	Fairly satisfied	50%	52%	50%	-
information denties)	Neither satisfied nor dissatisfied	7%	4%	-	17%
	Fairly dissatisfied	4%	4%	5%	35%
	Very dissatisfied	-	-	-	-
	Don't know	3%	10%	7%	-
	Satisfied	85%	81%	88%	49%
	Dissatisfied	4%	5%	5%	35%
	Net satisfied	82%	77%	83%	14%
Q.34 And overall, do you think that	Unweighted Total	1768	1570	127	134
the community services you have	Weighted Total	1780	1598	144	155
used or benefited from have got better or worse over the last two	Got better	31%	37%	17%	34%
years or so, or have they stayed the	Got worse	5%	6%	1%	8%
same? (Base : all who have used or	Stayed the same	49%	46%	49%	43%
benefited from at least one	Don't know	14%	10%	30%	14%
Q.35 Which of these services have	Unweighted Total	2451	1541	202	155
you or your family used or benefited from in the last twelve months?	Weighted Total	2451	1541	228	147
(Base : all respondents)	Cycle facilities (e.g. cycle paths)	22%	20%	19%	16%
<u> </u>	Countryside recreation (e.g. country parks, picnic sites etc)	45%	43%	34%	42%
	Footpaths, bridleways and rights of way	47%	44%	41%	49%
	Local tips or household waste recycling centres	67%	62%	63%	78%
	Doorstep recycling collections	83%	n/a	84%	n/a
	Other recycling facilities	32%	64%	30%	62%
	Support for local businesses	5%	3%	1%	1%
	Trading standards (including food quality and consumer advice)	5%	4%	3%	2%
	Planning services (e.g. planning for future development in the county, not planning p	7%	4%	7%	2%
	None of these	4%	n/a	5%	n/a
i e e e e e e e e e e e e e e e e e e e	Don't know	-	n/a	2%	n/a
	Users	96%		93%	

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Life in Lancashire Survey 2007				2007	2003
Results compiled by Lancashire		7(33		
County Council		2007	2003	ire	ire
Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007				ash	ash
Fieldwork. 15 Sep - 16 Dec 2007		nir.	hir	υCέ	ű
		Lancashire	Lancashire	West Lancashire	West Lancashire
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	ü	nc	st	st
	Green = statistically significantly better, red = significantly worse	Lal	Lal	We	We
Q.36a And how satisfied or	Unweighted Total	2451	2447	202	206
dissatisfied are you with	Weighted Total	2451	2447	228	233
Street lighting (Base : all	Very satisfied	24%	25%	27%	31%
respondents)	Fairly satisfied	55%	52%	50%	47%
	Neither satisfied nor dissatisfied	6%	4%	8%	3%
	Fairly dissatisfied	8%	12%	9%	12%
	Very dissatisfied	4%	6%	6%	6%
	Don't know		1%	070	
	Satisfied	1%	77%	77%	0.003 79%
		79%			
	Dissatisfied	13%	17%	15%	18%
O 20h And have a staffed an	Net satisfied	66%	60%	61%	60%
Q.36b And how satisfied or	Unweighted Total	2451	2447	202	206
dissatisfied are you with Road maintenance and repairs	Weighted Total	2451	2447	228	233
(Base : all respondents)	Very satisfied	7%	8%	11%	11%
(2250 : all 105polluolits)	Fairly satisfied	39%	38%	33%	38%
	Neither satisfied nor dissatisfied	14%	12%	19%	6%
	Fairly dissatisfied	23%	23%	24%	23%
	Very dissatisfied	15%	18%	12%	21%
	Don't know	2%	2%	-	2%
	Satisfied	46%	45%	44%	49%
	Dissatisfied	38%	41%	35%	44%
	Net satisfied	9%	5%	9%	5%
Q.36c And how satisfied or	Unweighted Total	2451	2447	202	206
dissatisfied are you with	Weighted Total	2451	2447	228	233
Pavement maintenance (Base : all	Very satisfied	6%	7%	9%	9%
respondents)	Fairly satisfied	40%	40%	34%	35%
	Neither satisfied nor dissatisfied	14%	12%	17%	8%
	Fairly dissatisfied	21%	21%	24%	20%
	Very dissatisfied	15%	17%	15%	28%
	Don't know	2%	2%	1%	1%
	Satisfied	46%	47%	42%	43%
	Dissatisfied	36%	39%	39%	48%
	Net satisfied	10%	8%	3%	-5%
Q.36e And how satisfied or	Unweighted Total	2451	2447	202	206
dissatisfied are you with	Weighted Total	2451	2447	228	233
Traffic management (e.g. signs and	Very satisfied	7%	7%	6%	11%
signalling) (Base : all respondents)	Fairly satisfied	48%	49%	64%	46%
	Neither satisfied nor dissatisfied	18%	17%	13%	10%
	Fairly dissatisfied	13%	13%	7%	13%
	Very dissatisfied	8%	8%	5%	14%
	Don't know	5%	6%	4%	7%
	Satisfied	55%	56%	70%	57%
	Dissatisfied	22%	22%	12%	27%
	Net satisfied	33%	34%	58%	30%
Q.36f And how satisfied or	Unweighted Total	2451	2447	202	206
dissatisfied are you with	Weighted Total Weighted Total	2451	2447	228	233
Traffic calming measures (Base : all		4%	5%	4%	13%
respondents)	Fairly satisfied	34%	34%	35%	27%
	Neither satisfied nor dissatisfied	20%	17%	20%	
		20%	22%		12% 17%
	Fairly dissatisfied			19%	
	Very dissatisfied	14%	16%	15%	23%
	Don't know	7%	6%	7%	8%
	Satisfied	38%	39%	38%	40%
	Dissatisfied	35%	38%	34%	40%
	Net satisfied	3%	0%	4%	0%

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007 Q.36g And how satisfied or dissatisfied are you with Road safety (Base : all respondents)	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse Unweighted Total Weighted Total Very satisfied	Taucashire 2007	Taucashire 5003	West Lancashire 2007	Mest Lancashire 2003
	Fairly satisfied Neither satisfied nor dissatisfied Fairly dissatisfied Very dissatisfied Don't know Satisfied Dissatisfied Net satisfied	44% 20% 17% 10% 4% 48% 27% 21%	46% 17% 18% 10% 5% 50% 28% 22%	40% 23% 17% 14% 4% 42% 31% 12%	38% 9% 17% 21% 4% 49% 38% 11%
Q.36h And how satisfied or	Unweighted Total	502	281	37	26
dissatisfied are you with	Weighted Total	549	315	43	24
Cycle facilities (e.g. cycle paths)	Very satisfied	19%	17%	12%	14%
(Base : all who have used or benefited from cycle facilities)	Fairly satisfied	47%	43%	27%	41%
benefited from cycle facilities)	Neither satisfied nor dissatisfied	10%	11%	13%	8%
	Fairly dissatisfied	11%	13%	16%	25%
	Very dissatisfied	10%	12%	22%	13%
	Don't know	3%	2%	10%	1070
	Satisfied	66%	61%	39%	54%
	Dissatisfied	21%	25%	38%	37%
	Net satisfied	45%	35%	1%	17%
Q.36i And how satisfied or	Unweighted Total	1116	636	67	63
dissatisfied are you with	Weighted Total	1106	662	77	62
Countryside recreation (e.g. country	Very satisfied	33%	27%	29%	30%
parks, picnic sites etc) (Base : all	Fairly satisfied	54%	54%	55%	43%
who have used or benefited from	Neither satisfied nor dissatisfied	6%	7%	12%	3%
countryside recreation)	Fairly dissatisfied	4%	7%	3%	12%
	Very dissatisfied	1%	3%	1%	10%
	Don't know	1%	2%	-	2%
	Satisfied	87%	82%	84%	72%
	Dissatisfied	5%	10%	4%	23%
	Net satisfied	82%	72%	80%	50%
Q.36j And how satisfied or	Unweighted Total	1134	662	82	75
dissatisfied are you with	Weighted Total	1145	682	93	72
Footpaths, bridleways and rights of way (Base : all who have used or	Very satisfied	22%	21%	11%	29%
benefited from footpaths,	Fairly satisfied	57%	60%	55%	41%
bridleways and rights of way)	Neither satisfied nor dissatisfied	10%	6%	17%	10%
	Fairly dissatisfied	6%	9%	6%	10%
	Very dissatisfied	3%	3%	8%	7%
	Don't know	2%	1%	2%	3%
	Satisfied	79%	80%	66%	70%
	Dissatisfied	9%	12%	14%	17%
	Net satisfied	70%	68%	52%	53%
Q.36k And how satisfied or	Unweighted Total	1654	950	129	121
dissatisfied are you with	Weighted Total	1644	957	145	115
Local tips or household waste	Very satisfied	43%	37%	44%	39%
recycling centres (Base : all who	•				
	Fairly satisfied	46%	49%	45%	46%
have used or benefited from local	Neither satisfied nor dissatisfied	4%	5%	4%	3%
tips or household waste recycling					6%
	Fairly dissatisfied	4%	6%	3%	
tips or household waste recycling	Very dissatisfied	2%	3%	5%	6%
tips or household waste recycling	·				6%
tips or household waste recycling	Very dissatisfied	2%	3%		6% - 85%
tips or household waste recycling	Very dissatisfied Don't know	2% 1%	3% 1%	5% -	-

Weighted Total Weighted Total 120 49 3 1						
Results complied by Lancashire County	Life in Lancashire Survey 2007				7()3
Desired 2007 results are compared for significant differences with Lancabine 2007 results are compared for significant differences with Lancabine 2007 results are compared for significant differences with Lancabine 2007 results. Lancabine 2007 results are compared with Lancabine 2007 results. Lancabine 2007 results are compared with Lancabine 2007 results. Lancabine 2007 results are compared with Lancabine 2007 results. Lancabine 2007 results are compared with Lancabine 2007 results. Lancabine 2007 results are compared with Lancabine 2007 results. Lancabine 2007 results are compared with Lancabine 2007 results. Lancabine 2007 results are compared with Lancabine 2007 results. Lancabine 2007 results are compared with Lancabine 2007 results. Lancabine 2007 results are compared with Lancabine 2007 results. Lancabine 2007 results are compared with Lancabine 2007 results. Lancabine 2007 results are compared with Lancabine 2007 results are compared and significant					ă	l ă
Pieldwork: 15 Sap - 18 Dec 2007			07	03		
Piedwork: 15 Sep - 18 Dec 2007 District 2007 results are compared for significant differences with Lancashre 2003 results. Lancashre 2007 results are compared with Lancashre 2003 results. Lancashre 2007 results are compared with Lancashre 2003 results. Lancashre 2007 results are compared with Lancashre 2003 results. Cerea - statistically significantly better, red - agrificantly worse 2002 1 102 102	9		õ	50	i.e	<u>=</u>
Date					S.	S.
Date	Fieldwork: 15 Sep - 16 Dec 2007		ir	ire	g	g
Date			sh	sh	a	an
Date		District 2007 results are compared for significant differences with Lancashire 2007	ä	ä	1	7
Date			ĭ	ŭ	est	est
Description			La	La	Š	Š
Magnified are you with Commonwealth Common	O 36L And how eatisfied or	Linuxiahtad Tatal	2002		170	
Doorstop recycling collections Rase : all who have used or benefited from doorstop recycling collections Parly satisfied Parly sat		-		_		
Blase i.all who have used or benefited from doorstep recycling collections)			2023	-		
Sear-Filted from doorstep recycling collections Assistance Assis		Very satisfied	36%	n/a	43%	n/a
Neither satisfied nor disastisfied 4,% 10 6,%	•	Fairly satisfied	43%	n/a	38%	n/a
Fairly disastisfied 10% 10		Neither satisfied nor dissatisfied	4%	n/a	6%	n/a
Very disastaffed Site Property Prope	conections)	Fairly dissatisfied	10%	n/a	6%	n/a
Don't know 15% 10% 17%		·	6%	n/a	7%	n/a
Satisfied 179% 174		•				
Dissatisfied 16% 7% 7% 12% 7% 7% 12% 7% 7% 12% 7% 7% 12% 7% 7% 12% 7% 7% 12% 7% 7% 12% 7% 7% 12% 7% 7% 12% 7% 7% 12% 7% 7% 12% 7% 7% 12% 1						
Net satisfied are you with Support for local businesses			79%	n/a	81%	n/a
Q.36m And how satisfied or dissatisfied are you with Support for local businesses Rase : all who have used or benefited from support for local businesses Very satisfied 17% 32% 31% 100%		Dissatisfied	16%	n/a	12%	n/a
dissatisfied are you with Support for local businesses Sase : all who have used or benefited from support for local businesses 13% 10% 34% 10% 34% 10%		Net satisfied	63%	n/a	69%	n/a
Disastisfied are you with Support for local businesses Sase : all who have used or benefited from support for local businesses Part	Q.36m And how satisfied or	Unweighted Total	117	42	3	1
Support for local businesses Base : all who have used or benefited from support for local businesses Very satisfied		•				
Base : all who have used or benefited from support for local businesses Fairly satisfied 47% 32% 33% 100% 11% 12% 12% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 100% 12% 12% 13% 12% 12% 13% 100% 12% 12% 13% 12% 12% 13% 100% 12% 12% 13% 12% 12% 13% 12% 12% 13% 12% 12% 13% 12% 12% 13% 12% 12% 13% 12% 12% 13% 12% 12% 13% 12% 12% 13% 12% 12% 13% 12%	Support for local businesses	-	-			
Denefited from support for local businesses A 17% 32% 37% 100% 100% 100% 17% 35% 5.5% 5.5% 100%	(Base : all who have used or					
Neither satisfied or dissatisfied 11% 12% 12% 15% 14% 15%	benefited from support for local	·			31%	100%
Fairly dissatisfied	• •	Neither satisfied nor dissatisfied	11%	12%	-	-
Don't know 15% 14% 5 5 100% 35% 35% 100% 35% 35% 100% 35%	,	Fairly dissatisfied	10%	17%	35%	-
Don't know 15% 14% 5 5 100% 35% 35% 100% 35% 35% 100% 35%		Very dissatisfied	4%	9%	-	-
Satisfied 56% 48% 65% 100% 0.58misfied 14% 27% 35% - 27% 35% - 27% 35% - 27% 35% - 27% 35% - 27% 35% - 27% 35% - 27% - 27% 35% - 27%		•			_	_
Disastisfied 14% 27% 35%					CE9/	100%
Net satisfied or oldssatisfied are you with Weighted Total Unweighted Total Unweighted Total Unweighted Total Unweighted Total Weighted Total						100%
Dissatisfied or company with Company of the statisfied Company of the statisf				ŀ		-
Meighted Total Meig		Net satisfied	46%	21%	31%	100%
Very salisited 24% 38% 16% 45% 55%	Q.36n And how satisfied or	Unweighted Total	115	63	6	2
Quality and consumer advice) (Base : all who have used or benefited from trading standards) Rainy satisfied Agw Afw	dissatisfied are you with	Weighted Total	115	62	7	2
Quality and consumer advice) [Base : all who have used or benefited from trading standards) Fairly satisfied 48% 45% 51% 55% Melther satisfied or benefited from trading standards) Fairly satisfied 11% 48%	Trading standards (including food	Very satisfied	24%	38%	16%	45%
Neither satisfied nor dissatisfied 11% 8% - -	quality and consumer advice)					
Fairly dissatisfied	(Base : all who have used or	,				33%
Very dissatisfied 5% 3% 17% 5 5 5 5 5 5 6 7 6 5 5 5 5 5 5 5 5 5	benefited from trading standards)				-	-
Don't know		Fairly dissatisfied	1%	4%	-	-
Satisfied Dissatisfied Dissatisfied Country Dissatisfied Country		Very dissatisfied	5%	3%	17%	-
Dissatisfied Net satisfied Net satisfied Comment		Don't know	11%	3%	16%	-
Dissatisfied Net satisfied Ref Statisfied Ref		Satisfied	72%	83%	67%	100%
Net satisfied G7% 76% 50% 100%		Dissatisfied				_
Unweighted Total Weighted Total We						4000/
Weighted Total Weighted Total Weighted Total Weighted Total Weighted Total Very satisfied Respondents Respondent						
Planning services (e.g. planning for future development in the county, not planning permissions for your house) (Base : all who have used or benefited from planning services)		Unweighted Total	154	56	14	3
future development in the county, not planning permissions for your house) (Base : all who have used or benefited from planning services) Fairly satisfied	,	Weighted Total	161	60	16	3
future development in the county, not planning permissions for your house) (Base : all who have used or benefited from planning services) Fairly satisfied Neither satisfied nor dissatisfied 14% 15% 15% - 15% - 15% - 15% 15% - 15% 15% - 15% 15% - 15% 15% - 15% 15% - 15% 15% - 15% 15% 15% - 15% 15% 15% - 15% 15% 15% 15% 15% 15% 15% 15% 15% 15%		Very satisfied	8%	14%	-	-
Neither satisfied nor dissatisfied 14% 15%	•	•	37%	48%	22%	70%
Fairly dissatisfied 14% 12% 14%		·				
Very dissatisfied	house) (Base : all who have used or					
Don't know	benefited from planning services)	·				
Satisfied Dissatisfied Dissati		•				30%
Dissatisfied Net satisfied		Don't know	15%	3%	27%	<u> </u>
Net satisfied 19% 42% - 40%		Satisfied	45%	62%	22%	70%
Net satisfied 19% 42% - 40%		Dissatisfied	26%	20%	36%	30%
Q.37 And overall, do you think that the environmental services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all respondents) Got worse					_	
the environmental services you have used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all respondents) Q.40 Which of these modes of transport have you or your family used in the last twelve months? (Base : all respondents) Unweighted Total Weighted Total Weighted Total Weighted Total Unweighted Total Local bus services Local train services Local train services Local train services Driven a car myself Been a passenger in a car None of these Weighted Total 144 39% 245 147 278 44% 38% 48% 38% 49% 38% 49% 38% 49% 38% 49% 38% 49% 38% 49% 36% 36% 36% 36% 36% 36% 36% 3	O 37 And overall do you think that				202	
used or benefited from have got better or worse over the last two years or so, or have they stayed the same? (Base : all respondents) Got better Got worse 39% 10% 7% 7% 7% 10% 7% 10% 7% 10% 10% 7% 10% 10% 10% 10% 10% 10% 10% 10% 10% 10						
better or worse over the last two years or so, or have they stayed the same? (Base : all respondents) Q.40 Which of these modes of transport have you or your family used in the last twelve months? (Base : all respondents) (Base : all respondents) Got worse Stayed the same Don't know 12% 9% 44% 36% 9% 44% 9% 12% 1554 1541 202 155 Weighted Total Local bus services Local train services Local train services Local taxis Driven a car myself Been a passenger in a car None of these 1% 1% 1% 1% 1% 1% 1% 1% 1% 1% 1% 1% 1%	used or hanafited from have got					
Stayed the same Canal Ca		Got better	39%	44%	31%	47%
Stayed the same Don't know 8% 12% 14% 9%		Got worse	12%	9%	10%	7%
Don't know 8% 12% 14% 9%		Stayed the same	40%	35%	44%	36%
Q.40 Which of these modes of transport have you or your family used in the last twelve months? Unweighted Total 2451 1541 202 155 (Base: all respondents) Local bus services 60% 57% 45% 52% Local train services 41% 31% 44% 47% Local taxis 53% 52% 42% 53% Driven a car myself 70% 67% 68% 72% Been a passenger in a car 74% 70% 68% 71% None of these 1% 1% 1 - -	ounie: (Dase . ali lespolluellis)	_ ·				
weighted Total 2451 1541 228 147 Local bus services Local train services 60% 57% 45% 52% Local train services 41% 31% 44% 47% Driven a car myself Been a passenger in a car None of these 70% 67% 68% 72% None of these 1% 1% - -	Q.40 Which of these modes of					
Local bus services Cocal train services Local train services						
Case : all respondents Case : services Cas						
Local train services 41% 31% 44% 41% 41% Local taxis 53% 52% 42% 53% Driven a car myself 70% 67% 68% 72% Been a passenger in a car 74% 70% 68% 71% None of these 11% 11%		Local bus services	60%	57%	45%	52%
Driven a car myself 70% 67% 68% 72% Been a passenger in a car 74% 70% 68% 71% None of these 1% 1% - -	(Dase . all respondents)	Local train services	41%	31%	44%	47%
Driven a car myself 70% 67% 68% 72% Been a passenger in a car 74% 70% 68% 71% None of these 1% 1% - -		Local taxis	53%	52%	42%	53%
Been a passenger in a car 74% 70% 68% 71% None of these 1% 1% - -						
None of these 1% 1%						
					00%	/ 17/0
Public transport user 80% - 76% -				1%	-	-
		Public transport user	80%	-	76%	

Life in Lancashire Survey 2007				2007	2003
Results compiled by Lancashire		7	3		
County Council		2007	2003	ire	ire
Data Supplied by Ipsos MORI				ısh	ısh
Fieldwork: 15 Sep - 16 Dec 2007		٦ir	nire	nce	nca
	Divisione - 10 - 10 - 10 - 10 - 10 - 10 - 10 - 1	Lancashire	Lancashire	West Lancashire	West Lancashire
	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results.	nc	nc	st	st
	Green = statistically significantly better, red = significantly worse	La	La	š	×
Q.41a And how satisfied or	Unweighted Total	1438	857	90	78
dissatisfied are you with	- Weighted Total	1469	883	104	76
Local bus services (Base : all who	Very satisfied	31%	26%	25%	16%
have used or benefited from local	Fairly satisfied	47%	45%	42%	47%
bus services)	Neither satisfied nor dissatisfied	7%	5%	9%	1%
	Fairly dissatisfied	8%	14%	12%	13%
	Very dissatisfied	5%	8%	8%	21%
	Don't know	1%	2%	3%	2%
	Satisfied	78%	71%	67%	63%
	Dissatisfied	14%	22%	20%	34%
	Net satisfied	64%	49%	47%	29%
Q.41b And how satisfied or	Unweighted Total	933	459	87	69
dissatisfied are you with	Weighted Total	998	483	100	69
Local train services (Base : all who	Very satisfied	25%	17%	30%	21%
have used or benefited from local train services)	Fairly satisfied	53%	52%	50%	43%
train services)	Neither satisfied nor dissatisfied	9%	7%	7%	3%
	Fairly dissatisfied	7%	14%	8%	10%
	Very dissatisfied	3%	9%	5%	18%
	Don't know	2%	1%	-	4%
	Satisfied	79%	68%	80%	64%
	Dissatisfied	11%	23%	13%	28%
	Net satisfied	68%	46%	68%	35%
Q.41c And how satisfied or	Unweighted Total	2320	1382	191	142
dissatisfied are you with	Weighted Total	2335	1390	216	135
Local road system (Base : all who have used or benefited from the	Very satisfied	8%	8%	5%	17%
road system)	Fairly satisfied	50%	48%	43%	47%
,	Neither satisfied nor dissatisfied	17%	14%	26%	9%
	Fairly dissatisfied	13%	16%	16%	14%
	Very dissatisfied	7%	9%	8%	9%
	Don't know	5%	5%	1%	4%
	Satisfied	58%	56%	48%	64%
	Dissatisfied	20%	26%	24%	23%
0.444 And beauty 21.5	Net satisfied	38%	30%	24%	41%
Q.41d And how satisfied or dissatisfied are you with	Unweighted Total	1236	758	83	81
Local taxis (Base : all who have	Weighted Total	1298	805	96	78
used or benefited from local taxis)	Very satisfied	27%	28%	25%	44%
·	Fairly satisfied	55%	56%	63%	40%
	Neither satisfied nor dissatisfied	10%	7%	5%	6%
	Fairly dissatisfied	4%	5%	2%	5%
	Very dissatisfied	1%	3%	1% 3%	3%
	Don't know Satisfied	2% 82%	1% 84%	3% 88%	1% 85%
	Dissatisfied				
		5% 77%	8% 76%	3% 85%	8% 77%
Q.42 And overall, do you think that	Net satisfied Unweighted Total	1921	7 6 %	85% 152	122
the transport services you have	Weighted Total	1921	1156	173	119
used or benefited from have got	Got better	28%	24%	15%	18%
better or worse over the last two	Got better Got worse	28% 16%	19%	15%	18% 19%
years or so, or have they stayed the		16% 49%	19% 49%	10% 59%	19% 53%
same? (Base : all who have used or	Stayed the same				
benefited from at least one local	Don't know	6%	8%	14%	9%

Life in Lancashire Survey 2007				2007	2003
Results compiled by Lancashire		7	က		
County Council		2007	2003	ire	<u>e</u>
Data Supplied by Ipsos MORI				shi	sh
Fieldwork: 15 Sep - 16 Dec 2007		Lancashire	Lancashire	Lancashire	West Lancashire
		ısh	ısh	-an	-a
	District 2007 results are compared for significant differences with Lancashire 2007	ြင်ခ	ıcə	st l	st I
	results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	.a	-ar	West	Š
0.42 Still thinking about transport		2451	2447	202	206
Q.43 Still thinking about transport, which of the following two or three	Unweighted Total				
local transport issues do you think	Weighted Total	2451	2447	228	233
should be the main priorities for	Reducing delays to traffic	36%	31%	21%	29%
Lancashire County Council? (Base :	Improving existing roads, street lighting and bridges	34%	37%	34%	30%
all respondents)	Improving travelling by public transport	33%	33%	35% 27%	43%
	Improving road safety	25%	23%		29%
	Improving pedestrian facilities (e.g. improved crossings, pavements)	23%	25%	28%	27%
	Providing safer routes to schools	20%	23%	14%	28%
	Improving bus and rail facilities (e.g. bus stops, shelters, termini)	19%	21%	15%	34%
	Providing more information about bus and train services	13%	13%	10%	14%
	Building new roads	13%	12%	13%	8%
	Improving cycling facilities	13%	13%	10%	12%
	Other	5%	3%	2%	2%
	None of these	3%	2%	6%	-
	Don't know	4%	3%	8%	2%
Q.44 Thinking now about all the	Unweighted Total	2451	2447	202	206
services provided by Lancashire	Weighted Total	2451	2447	228	233
County Council, which three or four	Services for adults	41%	-	38%	-
of the services on this list, do you think are most important for people	- Services for older people (e.g. home carers, meals on wheels etc.)	31%	37%	31%	37%
in this area? (Base : all	- Council run services and facilities for disabled adults	9%	13%	8%	11%
respondents)	- Services for adults with mental health problems	5%	7%	2%	6%
. ,	- Services for adults with learning difficulties	3%	6%	1%	9%
	- Services for carers	5%	n/a	5%	n/a
	Services for young people	41%	26%	30%	35%
	- Services for young people (e.g. youth clubs, youth projects, Connexions Service)	27%	14%	24%	17%
	- Services for children with additional needs	4%	n/a	1%	n/a
	- Services for vulnerable children and families	7%	n/a	6%	n/a
	- Services for young offenders	4%	6%	1%	8%
	- Services for families and younger children (e.g. surestart, children's centres)	7%	n/a	4%	n/a
	Education	29%	-	28%	-
	- Nursery schools	6%	11%	4%	20%
	- Primary schools	15%	18%	20%	21%
	- Secondary schools	17%	21%	15%	26%
	- Special schools	2%	n/a	2%	n/a
	Community services	18%	_	13%	_
	- Libraries	7%	10%	6%	11%
	- Museums	1%	1%	1%	1%
	- Support for the arts	2%	2%		1%
	- Adult education	4%	6%	2%	7%
	- Registration of births, deaths and marriages	1%	1%	1%	
	- Welfare rights	4%	n/a	3%	n/a
	- County information Centres	2%	2%	2%	1%
	Environmental services	77%	-	80%	-
	- Street lighting	8%	n/a	9%	n/a
	- Road maintenance and repairs	25%	7%	38%	8%
	- Pavement maintenance	13%	n/a	15%	n/a
	- Favernerit maintenance - Traffic management (e.g. signs and signalling)	8%	10%	6%	10%
	- Traffic management (e.g. signs and signalling) - Traffic calming measures	14%	n/a	13%	n/a
	- Noad safety	19%	14%	23%	11/a 15%
	,	19% 5%	2%	23% 6%	15%
	- Cycle facilities (e.g. cycle paths)		10%	5%	14%
	- Countryside recreation (e.g. country parks, picnic sites etc)	6%			
	- Footpaths, bridleways and rights of way	5%	6%	5%	8%
	- Local tips or household waste recycling centres	13%	5%	21%	3%
	- Doorstep recycling collections	23%	n/a	32%	n/a
	- Support for local businesses	6%	6%	2%	4%
	- Trading standards (including food quality and consumer advice)	2%	2%	1%	-
		E0/	8%	3%	9%
	- Planning services (e.g. planning for future development in the county, not planning	5%			
	Other	4%	3%	2%	4%
					4% - 1%

Life in Lancashire Survey 2007 Results compiled by Lancashire County Council Data Supplied by Ipsos MORI Fieldwork: 15 Sep - 16 Dec 2007	District 2007 results are compared for significant differences with Lancashire 2007 results. Lancashire 2007 results are compared with Lancashire 2003 results. Green = statistically significantly better, red = significantly worse	Lancashire 2007	Lancashire 2003	West Lancashire 2007	West Lancashire 2003
Q.55 Which of these statements	Unweighted Total	2451	2447	202	206
comes closest to your attitude about	Weighted Total	2451	2447	228	233
Lancashire County Council? (Base : all respondents)	I'm not really interested in what the County Council does, or whether it does its job	2%	2%	1%	5%
(Base : all respondents)	I'm not interested in what the County Council does as long as it does its job	18%	18%	24%	16%
	I like to know what the County Council is doing, but I'm happy to let it get on with the	58%	56%	56%	54%
	I would like to have more of a say in what the County Council does	17%	19%	15%	23%
	I already work for, or am already involved with the County Council and the services it	4%	3%	1%	2%
	None of these	1%	1%	-	1%
	Don't know	1%	1%	2%	-
Q.56 Which two or three of the	Unweighted Total	2451	2447	202	206
following do you think it is most	Weighted Total	2451	2447	228	233
important for your local county councillors to do? (Base : all	Listening to the views of local people	75%	76%	69%	70%
respondents)	Dealing with complaints and problems	50%	50%	52%	45%
l soponacino)	Working with local communities to provide more effective services	36%	40%	26%	43%
	Keeping you informed about County Council activities	28%	32%	30%	49%
	Representing local views to business and government	16%	15%	13%	27%
	Reflect the backgrounds of their local community	12%	n/a	10%	n/a
	Reviewing and planning local services	11%	10%	11%	15%
	Taking decisions about County Council services	9%	9%	9%	9%
	Ensuring ethical standards are maintained across the County Council	8%	9%	10%	9%
	Scrutinising County Council decisions	7%	7%	8%	9%
	Other	1%	1%	-	-
	None of these	-	0%	1%	-
	Don't know	4%	2%	10%	1%