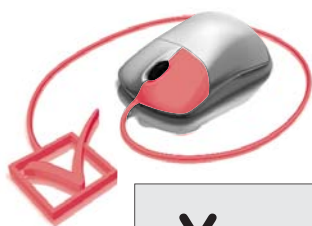


Your membership number is:



Your Living in Lancashire survey

1. Please read the instructions carefully and use blue or black pen to fill in the questionnaire.
2. Please check you have answered all the appropriate questions.
3. Return your completed questionnaire in the reply-paid envelope provided.

Leisure and culture

1

Which, if any, of the following do you think of when asked about leisure and culture in Lancashire?

PLEASE TICK AS MANY AS APPLY

- Libraries
- Sports and leisure facilities
- Parks and open spaces
- Theatre
- Dance performances
- Film and cinema
- Museums
- Art galleries
- Archives and local/family history
- Historic buildings and architecture
- Media (eg TV, radio, music, internet)
- Countryside
- International cultures
- Reading (eg novels, poems)
- Local tourist attractions
- Jazz/pop/rock/folk concerts
- Classical music concerts
- Food and cooking
- Photography
- Other (write in)

None of these

2**How strongly do you agree or disagree with the following statements relating to leisure and culture in Lancashire?**

PLEASE TICK ONE BOX ONLY FOR EACH STATEMENT

	Strongly agree	Tend to agree	Tend to disagree	Strongly disagree	Don't know
Leisure and culture has a positive impact on my quality of life	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I feel I am kept well informed about leisure and culture in Lancashire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Leisure and culture bring additional tourism to Lancashire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Leisure and culture provide learning opportunities in Lancashire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Leisure and culture are not for people like me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Leisure and culture help make Lancashire an attractive place to live	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Libraries**3****In the last 12 months, how often, if at all, have you or a member of your household visited libraries in Lancashire?**

PLEASE TICK ONE BOX ONLY

At least once a month	<input type="checkbox"/>	➔ go to Q5
At least three times a year	<input type="checkbox"/>	➔ go to Q5
About once a year	<input type="checkbox"/>	➔ go to Q5
More than a year ago	<input type="checkbox"/>	➔ go to Q4
Not at all	<input type="checkbox"/>	➔ go to Q4

4

Why haven't you visited libraries in Lancashire in the past 12 months?

PLEASE TICK AS MANY AS APPLY

- There isn't one a convenient distance from my home or work
- I prefer to buy books
- I don't like reading
- The libraries don't stock what I'm interested in
- I'm too busy to use libraries
- I use the services without visiting the library (eg online)
- I don't like the area where my library is located
- I don't feel welcome
- The opening hours aren't convenient for me
- I use the internet for finding out information instead of visiting the library
- Other (write in)

Go to Q6

5

What do you use the libraries for?

PLEASE TICK AS MANY AS APPLY

- Borrowing books
- Borrowing CDs
- Borrowing DVDs
- Borrowing other items (write in below)
- To use the library's online services
- To use the internet
- Peace and quiet
- To go and see a band/listen to live music
- To study
- For research
- To take my child to an activity (eg Storytime)
- To take part in a group (eg reading group)
- Family history
- Local community history
- Local community event
- Social meeting place
- To attend a class (eg Silver Surfers)
- Other (write in)

Museums

3

In the last 12 months, how often, if at all, have you or a member of your household visited museums in Lancashire?

PLEASE TICK ONE BOX ONLY

At least once a month → go to Q8

At least three times a year → go to Q8

About once a year → go to Q8

More than a year ago → go to Q7

Not at all → go to Q7

7

Why haven't you visited museums in Lancashire in the past 12 months?

PLEASE TICK AS MANY AS APPLY

I've visited them in the past and don't want to
revisit them

They don't have exhibitions I'm interested in

I don't know of any museums in Lancashire

The museums don't cater for me (eg vision
problems, mobility issues, access with a pram)

The museums are too far away to visit

I'm not aware of what the museums have for
me to look at

The museums don't have cafes

The opening hours aren't convenient for me

The museums aren't open at the time of year I
want to visit

I don't feel welcome

I'm not interested in museums

Other (write in)

Go to Q11

8

Why do you visit museums?

PLEASE TICK AS MANY AS APPLY

- To see a specific exhibition
- I am interested in the theme of their collections
- Family history/links to the area
- Peace and quiet
- For the cafe
- As a day out
- Educational for children
- To learn
- Other (write in)

9

Have you or would you visit the same museum in Lancashire more than once?

PLEASE TICK ONE BOX ONLY

- Yes
- No
- Don't know

10

Have you visited more than one museum in Lancashire?

PLEASE TICK ONE BOX ONLY

- Yes
- No
- Don't know

Arts

11

Were you aware that Lancashire County Council provides funding for cultural activities in Lancashire?

PLEASE TICK ONE BOX ONLY

- Yes
- No

12

What types of activity do you think it is most important for the county council to fund?

PLEASE TICK AS MANY AS APPLY

- Theatre
- Dance performances
- Film and cinema
- Art galleries
- International cultures
- Jazz/pop/rock/folk concerts
- Classical music concerts
- Literature
- Statues and other public art
- Photography
- Contemporary activities
- Traditional activities
- Other (write in)

None of these

13

Lancashire County Council provides financial support for various organisations. Which of these organisations, that Lancashire County Council has recently provided funding to, are you aware of?

PLEASE TICK AS MANY AS APPLY

- Lancashire Sinfonietta
- The Dukes Playhouse
- Horse and Bamboo Theatre
- Litfest
- Ludus Dance
- Mid Pennine Arts
- More Music
- Prescap
- Burnley Youth Theatre
- Happenstance Art Collective
- Preston City Caribbean Carnival
- Preston Mela
- None of these

14

Which of these organisations/projects have you been involved in/taken part in/been to see?

PLEASE TICK AS MANY AS APPLY

- Lancashire Sinfonietta
- The Dukes Playhouse
- Horse and Bamboo Theatre
- Litfest
- Ludus Dance
- Mid Pennine Arts
- More Music
- Prescap
- Burnley Youth Theatre
- Happenstance Art Collective
- Preston City Caribbean Carnival
- Preston Mela
- None of these

15

Which of these types of activity would you be likely to get involved with/take part in/go to see in the future?

PLEASE TICK AS MANY AS APPLY

- Theatre
- Dance performances
- Film and cinema
- Art galleries
- International cultures
- Jazz/pop/rock/folk concerts
- Classical music concerts
- Literature
- Statues and other public art
- Photography
- Contemporary activities
- Traditional activities
- Other (write in)

None of these

Help Direct

Help Direct is a support and information service for all adults aged 18 and over across Lancashire. The service is designed to help people get the right practical support, information and advice that they need before a small problem becomes a crisis. Help Direct aims to be the first port of call for adults of Lancashire seeking advice or guidance on what information, help and support is available to them.

Help Direct launched in November 2008 as a service commissioned by Lancashire County Council. The county council supports four voluntary organisations across Lancashire to deliver this service on your behalf.

For more information on the range of support and services that your local Help Direct team can offer, call the team on 0303 333 1111 (please note that this is a low-cost number) or visit the Help Direct website (www.helpdirect.org.uk).

19

Before today, had you heard of Help Direct?

PLEASE TICK ONE BOX ONLY

Yes → go to Q20

No → go to Q25

Don't know → go to Q25

20

How did you hear about Help Direct?

PLEASE TICK AS MANY AS APPLY

Radio advertisement

Local newspaper advertisement

Through family or friends

Help Direct leaflet

Local community centre

Help Direct poster

Through work

Other (write in)

Can't remember/don't know

21

Have you used the Help Direct service?

PLEASE TICK ONE BOX ONLY

Yes → go to Q22

No → go to Q24

Don't know → go to Q24

22

How satisfied were you with the service you received from Help Direct?

PLEASE TICK ONE BOX ONLY

Very satisfied

Fairly satisfied

Neither satisfied nor dissatisfied

Fairly dissatisfied

Very dissatisfied

Don't know

23

What could have been done to improve the service you received?

PLEASE WRITE IN THE BOX

24**Would you recommend Help Direct to your friends and family?**

PLEASE TICK ONE BOX ONLY

Yes No Don't know **25****Help Direct offers support, advice and guidance with a wide range of issues for example with caring for the sick and elderly, financial pressures, health and wellbeing and so on. If you experienced difficulties in the future, would you contact Help Direct to see how they could help?**

PLEASE TICK ONE BOX ONLY

Yes No Don't know

And finally

We would now like to ask a few questions about you. As a public authority we have a duty to provide our services in a way that is equal, fair and open to everyone.

We know that these questions seem very personal but they will not be used to look at you as an individual. We understand that you might be protective of your personal information, but if we don't know who is using our services, it is harder for us to deliver them appropriately. Your answers to these questions will be treated in the strictest confidence and will only be used for statistical purposes in a way that could not be used to identify you as an individual.

This information will help Living in Lancashire to help Lancashire County Council deliver appropriate services which meet the needs of all people of Lancashire.

26**Have you ever identified as transgender? Transgender is defined as someone who lives, or wants to live, full-time in the gender opposite to that they were assigned at birth.**

PLEASE TICK ONE BOX ONLY

Yes No Prefer not to say

27

What is your religion?

PLEASE TICK ONE BOX ONLY

Baha'i

Buddhist

Christian

Hindu

Jewish

Muslim

Sikh

Other (write in)

No faith

Prefer not to say

28

What is your sexual orientation?

PLEASE TICK ONE BOX ONLY

Bisexual

Gay man

Heterosexual/straight

Lesbian/gay woman

Prefer not to say

**Please return the questionnaire in the reply-paid envelope.
Thank you for being part of Living in Lancashire.**