

Your membership number is:



Your Living in Lancashire survey

1. Please read the instructions carefully and use blue or black pen to fill in the questionnaire.
2. Please check you have answered all the appropriate questions.
3. Return your completed questionnaire in the reply-paid envelope provided.

Upcoming events

Interested in childcare? We are holding discussion groups to find out more about what people need from childcare in Lancashire.

21 November - Chorley, 6.15pm

25 November - Lancaster, 1.15pm (childcare available)

If you'd like to come along to one of these sessions, please give us a call on **01772 537787** or email LivinginLancashire@lancashire.gov.uk.

We can only accommodate eight people in each group so get in touch to book your place now!

If childcare isn't of relevance to you, keep an eye on our website for future discussion groups that may be of interest: www.lancashire.gov.uk/lil

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And how satisfied or dissatisfied are you with your home as a place to live?

PLEASE TICK ONE BOX ONLY

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5

Which of the following facilities...

a) are the **most important** in making somewhere a good place to live?
 b) do you think **most need improving** in your local area?

PLEASE TICK UP TO FIVE BOXES IN EACH COLUMN

	a) Most important for an area	b) Most need improving in your local area
Access to nature	<input type="checkbox"/>	<input type="checkbox"/>
Activities for teenagers	<input type="checkbox"/>	<input type="checkbox"/>

Affordable decent housing	<input type="checkbox"/>	<input type="checkbox"/>
Clean streets	<input type="checkbox"/>	<input type="checkbox"/>

Community activities	<input type="checkbox"/>	<input type="checkbox"/>
Cultural facilities (eg libraries, museums)	<input type="checkbox"/>	<input type="checkbox"/>

Education provision	<input type="checkbox"/>	<input type="checkbox"/>
Facilities for young children	<input type="checkbox"/>	<input type="checkbox"/>

Health services	<input type="checkbox"/>	<input type="checkbox"/>
Job prospects	<input type="checkbox"/>	<input type="checkbox"/>

The level of crime	<input type="checkbox"/>	<input type="checkbox"/>
The level of pollution	<input type="checkbox"/>	<input type="checkbox"/>

The level of traffic congestion	<input type="checkbox"/>	<input type="checkbox"/>
Parks and open spaces	<input type="checkbox"/>	<input type="checkbox"/>

Public transport	<input type="checkbox"/>	<input type="checkbox"/>
Race relations	<input type="checkbox"/>	<input type="checkbox"/>

Road and pavement repairs	<input type="checkbox"/>	<input type="checkbox"/>
Shopping facilities	<input type="checkbox"/>	<input type="checkbox"/>

Sports and leisure facilities	<input type="checkbox"/>	<input type="checkbox"/>
Wage levels and local cost of living	<input type="checkbox"/>	<input type="checkbox"/>

Other (please write in below)		
<input style="width: 300px; height: 30px;" type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
None of these	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>

9

To what extent are you satisfied or dissatisfied with each of the following public services in your local area?

PLEASE TICK ONE BOX ONLY FOR EACH STATEMENT

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Haven't used service
Police	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire and rescue	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Your GP	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Your dentist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

You live in a two-tier authority where there is a county council and a district council.

Lancashire County Council is responsible for education, social care, transport planning, highways, consumer protection, waste disposal, small holdings and libraries.

Your local district council is responsible for local planning applications, housing, local highways, building regulations, environmental health, waste collection, revenue collection, leisure and recreation.

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To what extent do you agree or disagree that your local district council and Lancashire County Council provide value for money?

PLEASE TICK ONE BOX ONLY FOR EACH COUNCIL

	Local district council	Lancashire County Council
Strongly agree	<input type="checkbox"/>	<input type="checkbox"/>
Tend to agree	<input type="checkbox"/>	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>	<input type="checkbox"/>
Tend to disagree	<input type="checkbox"/>	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>

13**To what extent do you agree or disagree with the following statements about Lancashire County Council?**

PLEASE TICK ONE BOX ONLY FOR EACH STATEMENT

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
The county council is forward thinking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The county council is too bureaucratic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The county council communicates clearly to me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The county council listens to me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

14**And now taking everything into account, how satisfied or dissatisfied are you with the way your local district council and Lancashire County Council run things?**

PLEASE TICK ONE BOX ONLY FOR EACH COUNCIL

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
Local district council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lancashire County Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Community safety**15****How safe or unsafe do you feel when outside in your local area...****a) after dark?****b) during the day?**

PLEASE TICK ONE BOX ONLY FOR EACH STATEMENT

	a) after dark	b) during the day
Very safe	<input type="checkbox"/>	<input type="checkbox"/>
Fairly safe	<input type="checkbox"/>	<input type="checkbox"/>
Neither safe nor unsafe	<input type="checkbox"/>	<input type="checkbox"/>
Fairly unsafe	<input type="checkbox"/>	<input type="checkbox"/>
Very unsafe	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>

16**Thinking about your local area, how much of a problem do you think each of the following are...**

PLEASE TICK ONE BOX ONLY FOR EACH STATEMENT

	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all	Don't know
Noisy neighbours or loud parties	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rubbish or litter lying around	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vandalism, graffiti or other deliberate damage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People using or dealing drugs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People being drunk or rowdy in public places	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Discrimination**17****Have you or someone close to you been verbally or physically abused because of...**

PLEASE TICK AS MANY AS APPLY

	Verbally abused	Physically abused
your age	<input type="checkbox"/>	<input type="checkbox"/>
your gender	<input type="checkbox"/>	<input type="checkbox"/>

your sexuality	<input type="checkbox"/>	<input type="checkbox"/>
your disability	<input type="checkbox"/>	<input type="checkbox"/>

your race	<input type="checkbox"/>	<input type="checkbox"/>
your religion	<input type="checkbox"/>	<input type="checkbox"/>

18**Thinking about racial prejudice in Britain today, do you think there is now...?**

PLEASE TICK ONE BOX ONLY

Less than there was five years ago About the same More than there was five years ago Don't know/can't say

19

Thinking about religious prejudice in Britain today, do you think there is now...?

PLEASE TICK ONE BOX ONLY

Less than there was five years ago

About the same

More than there was five years ago

Don't know/can't say

Lancashire County Council budget and priorities

We want to ask you some questions on what you think about the county council's service priorities, and the council tax we charge. First, here is some brief background information about the budget and council tax.

Spending priorities

The council set its budget on 17 February 2011 for a three year period from 2011/12 to 2013/14. It was the first time that the council has set a three year budget and we have done this to provide stability and certainty for our communities at a time when the economic circumstances faced by local authorities are extremely challenging.

In this financial year April 2011 to March 2012, the County Council will spend £1,859 million (or over £1.8 billion). Of that, £1,090 million comes from the government for specific services and from charges we make for certain services; the largest item within this is a £817 million government grant to fund schools.

This leaves net spending of £769 million. The table below shows the services we will spend this on:

	Spending £million	% of net spending
Children and young people	175	23
Adult services	318	41
Highways and environment management	90	12
Community services (including recreation, tourism and libraries)	23	3
Waste management	95	12
Financing charges (borrowing costs for capital schemes, for example long-term road and building projects)	37	5
Public transport	7	1
Public protection (including emergency planning, trading standards, county analyst and registrars)	9	1
Other services	15	2
Total net spending	769	100

Council tax

The net spending of £769 million is funded by business rates, council tax freeze grant, a revenue support grant and council tax. The first three of these are fixed amounts we receive from the government. We set council tax to cover the remainder of our spending.

The table below shows our funding for 2011/12:

Revenue source	£million	% of total
Business rates	255	34
Council tax freeze grant	11	1
Revenue support grant	78	10
Council tax	425	55
Total	769	100

For 2011/12, we set a spending budget of £769 million. We received £344 million from the government, leaving £425 million to be raised from council tax.

This meant an annual council tax charge of £1,108.30 for a property in band D - the same level as in the previous 2 years.

The council tax set by the county council is included together with the council tax set by your borough or district council and by the police and fire authorities in one bill, which is sent out by your borough or district council.

Next year and beyond

In setting its three year budget the council identified that £179.1m savings are required in the years 2011/12 to 2013/14.

The savings required each year are shown in the table below:

Year	Saving required (£million)
2011/12	71.7
2012/13	50.0
2013/14	57.4
Total	179.1

A significant amount of these savings are being achieved through reducing overheads and increasing our efficiency. These are savings that don't impact on the services you receive. It was, however, inevitable that some reduction in service spending would be required to meet this target and through consultation with the county's residents the council has sought to minimise any reduction in spend on the services that you identify as being the most important to you.

This will be just as important in the future and we want to make sure we continue to recognise which services are most important to you when we plan for the coming years, so, in view of the information above

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a) Which three or four of the following services should be the highest priorities for spending in the coming years?

b) And which three or four of these services should be the lowest priorities for spending in the coming years?

PLEASE TICK UP TO FOUR BOXES IN EACH COLUMN

	a) Highest spending priorities	b) Lowest spending priorities
Nursery education	<input type="checkbox"/>	<input type="checkbox"/>
Primary and secondary education	<input type="checkbox"/>	<input type="checkbox"/>
Pupils who are socially disadvantaged and children with special educational needs	<input type="checkbox"/>	<input type="checkbox"/>
Children's social care (protecting vulnerable children)	<input type="checkbox"/>	<input type="checkbox"/>
Libraries	<input type="checkbox"/>	<input type="checkbox"/>
Museums	<input type="checkbox"/>	<input type="checkbox"/>
Adult education	<input type="checkbox"/>	<input type="checkbox"/>
Services for adults with disabilities	<input type="checkbox"/>	<input type="checkbox"/>
Services for older people (including care in their own homes and in residential homes)	<input type="checkbox"/>	<input type="checkbox"/>
Repairing roads and bridges (including emergencies and fixing potholes)	<input type="checkbox"/>	<input type="checkbox"/>
Traffic management (making road travel safer and reducing congestion)	<input type="checkbox"/>	<input type="checkbox"/>
Keeping local bus services running	<input type="checkbox"/>	<input type="checkbox"/>
Waste management (household waste disposal and recycling)	<input type="checkbox"/>	<input type="checkbox"/>
Country parks, open spaces and picnic sites	<input type="checkbox"/>	<input type="checkbox"/>
Support for businesses and attracting investment to Lancashire	<input type="checkbox"/>	<input type="checkbox"/>
Crime prevention (working with partner organisations to help prevent crime and disorder and reduce the fear of crime)	<input type="checkbox"/>	<input type="checkbox"/>
Trading standards (consumer protection)	<input type="checkbox"/>	<input type="checkbox"/>
Welfare rights (helping people get the financial support they are entitled to)	<input type="checkbox"/>	<input type="checkbox"/>
Youth and community services (activities and support for young people)	<input type="checkbox"/>	<input type="checkbox"/>
None of these	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>

21**Which of the following most closely matches your opinion on what the council should do about the level of council tax next year?**

PLEASE TICK ONE BOX ONLY

Keep council tax levels the same as last year → go to Q23Increase council tax → go to Q22**22****What level of council tax increase do you feel you could support?**

PLEASE TICK ONE BOX ONLY

(Note: figures are shown for band D and for the lowest and highest bands, A and H, to illustrate the full range. The effects for the other bands would fall within the ranges shown.)

	Band A	Band D	Band H	
Current 2011/12 council tax a week	£14.21	£21.31	£42.63	
A 1% increase	£14.35	£21.52	£43.06	<input type="checkbox"/>
A 2% increase	£14.49	£21.74	£43.48	<input type="checkbox"/>
A 3% increase	£14.64	£21.95	£43.91	<input type="checkbox"/>
A 4% increase	£14.78	£22.17	£44.33	<input type="checkbox"/>
A 5% increase	£14.92	£22.38	£44.76	<input type="checkbox"/>

23**Every year you receive a leaflet from Lancashire County Council with your council tax bill, explaining how your council tax is spent. Do you remember receiving this leaflet at the beginning of this year?**

PLEASE TICK ONE BOX ONLY

Yes No Don't know **24****And generally, how useful do you find this type of leaflet at explaining how your council tax is spent?** PLEASE TICK ONE BOX ONLY

Very useful

Fairly useful

Not very useful

Not at all useful

Don't know

Please return the questionnaire in the reply-paid envelope.

Thank you for being part of Living in Lancashire.