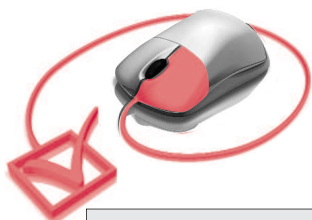


Your membership number is:



Your Living in Lancashire survey

1. Please read the instructions carefully and use blue or black pen to fill in the questionnaire.
2. Please check you have answered all the appropriate questions.
3. Return your completed questionnaire in the reply-paid envelope provided.

Lancashire Archives

1

Where would be the first place you'd look to find out more about...

a) the history of your community; and

b) your family history

PLEASE TICK ONE OPTION ONLY FOR EACH

	a) community history	b) family history
A library	<input type="checkbox"/>	<input type="checkbox"/>
A museum	<input type="checkbox"/>	<input type="checkbox"/>
<hr/>		
Lancashire Archives (formerly Record Office)	<input type="checkbox"/>	<input type="checkbox"/>
A local history society	<input type="checkbox"/>	<input type="checkbox"/>
<hr/>		
On the internet	<input type="checkbox"/>	<input type="checkbox"/>
Somewhere else (write in below)		
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
<hr/>		
Don't know	<input type="checkbox"/>	<input type="checkbox"/>

Lancashire Archives (formerly Lancashire Record Office), based in Preston, collects and preserves millions of documents which reflect life in Lancashire over nearly 900 years. These archives are the building blocks of history. They are unique records produced by and for individuals and organisations in the course of their day-to-day activities and we preserve them because of their value as historic evidence. In many cases the information in these documents cannot be found anywhere else.

Lancashire Archives also has more recent records that you might need to look at for official purposes, eg baptism registers, school attendance records and building plans.

2

Before you received this questionnaire, had you heard of Lancashire Archives?

PLEASE TICK ONE OPTION ONLY

Yes

Yes, but I didn't know what it was called

No, I had never heard of it → go to Q4

Don't know

3

In the past 12 months, how often, if at all, have you or a member of your household visited Lancashire Archives?

PLEASE TICK ONE OPTION ONLY FOR EACH

a) Visited office
in Preston

b) Visited
online

At least once a month

At least three times a year

About once a year

More than a year ago

Not at all

Lancashire Archives is open for you to visit:

Monday, Wednesday, Friday 9am-5pm

Tuesday 9am-8.30pm

Thursday 10am-5pm

On the second Saturday of each month 10am-4pm

4

How strongly do you agree or disagree with the following statements?

PLEASE TICK ONE BOX ONLY FOR EACH STATEMENT

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
I would be more likely to visit Lancashire Archives if it was open more evenings during the week	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would be more likely to visit Lancashire Archives if it was open more regularly on a Saturday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would <u>not</u> be more likely to visit Lancashire Archives if the opening times changed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5

Which, if any, of these activities would you or your immediate family be interested in attending at Lancashire Archives?

PLEASE TICK AS MANY AS APPLY

- Sessions on how to trace your family history
- Talks and workshops about local history
-
- Talks and workshops about our archive collections
- Open days with a chance to see some of our archive treasures
-
- Family events at weekends
- School visits
-
- Vintage fair with stalls, exhibitions and fashion related archives [we're holding one on Saturday 17 March]
- None of these
- Other (write in)

6

Lancashire Archives would like to develop the online services they offer. Which, if any, of the following online services would you or a member of your household use?

PLEASE TICK AS MANY AS APPLY

- | | |
|---|--------------------------|
| General information about Lancashire Archives | <input type="checkbox"/> |
| Enquiry service about information held in the archives | <input type="checkbox"/> |
| ----- | |
| A guide to tracing your family history in Lancashire | <input type="checkbox"/> |
| Guides, by theme, to different archive collections, eg World War 1, canals in Lancashire, Preston Guild | <input type="checkbox"/> |
| ----- | |
| Facility to view images of documents online | <input type="checkbox"/> |
| Facility to view images of documents as themed online exhibitions | <input type="checkbox"/> |
| ----- | |
| Facility to order digital images of documents | <input type="checkbox"/> |
| Facility to pay for copies online by debit/credit card | <input type="checkbox"/> |
| ----- | |
| Online resources, by theme, for schools/6th form colleges | <input type="checkbox"/> |
| Online resources, by theme, for higher education colleges/universities | <input type="checkbox"/> |
| ----- | |
| None of these | <input type="checkbox"/> |
| Don't know | <input type="checkbox"/> |

Other (write in)

7

Thinking about the facility to view images of documents online, which, if any, of the following types of records would you or a member of your household like to be able to view online?

PLEASE TICK AS MANY AS APPLY

- | | |
|---|--------------------------|
| Lancashire church registers of baptisms, marriages and burials | <input type="checkbox"/> |
| Wills left by people who lived and died in Lancashire before 1858 | <input type="checkbox"/> |
| ----- | |
| Lancashire school registers more than 100 years old | <input type="checkbox"/> |
| Other documents, searchable by name, which can be used for family history | <input type="checkbox"/> |
| ----- | |
| Historic maps of Lancashire | <input type="checkbox"/> |
| None of these | <input type="checkbox"/> |

Other (write in)

Our collections include formal records such as minute books, financial reports and accounts, legal documents and church and school registers. We also have thousands of maps and plans, photographs, and personal records including letters and diaries. It is important that what we collect today is relevant and will be of interest to people in the future.

8

Thinking about the types of documents detailed above, in order to preserve a picture of what life is like in Lancashire today, what type of organisations/groups do you think we should collect documents from?

PLEASE TICK AS MANY AS APPLY

- | | |
|---|--------------------------|
| Local authorities, including town and parish councils | <input type="checkbox"/> |
| Faith groups, including records from churches, mosques and other places of worship | <input type="checkbox"/> |
| ----- | |
| Industry, business, other employers and business organisations | <input type="checkbox"/> |
| Local professions, eg architects, dentists, GPs, opticians | <input type="checkbox"/> |
| ----- | |
| Chambers of commerce and trade unions | <input type="checkbox"/> |
| Information from voluntary organisations, charities, community groups and local projects | <input type="checkbox"/> |
| ----- | |
| Political papers | <input type="checkbox"/> |
| Minority communities, eg lesbian, gay, bisexual and transsexual; disabled; black and minority ethnic groups | <input type="checkbox"/> |
| ----- | |
| Societies, sports organisations and other clubs | <input type="checkbox"/> |
| Personal records, eg letters and diaries | <input type="checkbox"/> |
| ----- | |
| Electronic media, eg blogs and other online records relating to individuals | <input type="checkbox"/> |
| Other (write in) | <input type="checkbox"/> |

Lancashire Archives offers opportunities for volunteers who help to preserve the archives, by cleaning, repackaging, listing and indexing, as well as learning new skills themselves. We would like to get an idea of how to develop this aspect of our service.

9

Which, if any, of the following volunteering opportunities would interest you or a member of your household?

PLEASE TICK AS MANY AS APPLY

- | | |
|---|--------------------------|
| Working with documents, as part of a group, in Lancashire Archives | <input type="checkbox"/> |
| Working on your own with documents in Lancashire Archives | <input type="checkbox"/> |
| ----- | |
| Working at home on an indexing project | <input type="checkbox"/> |
| Working in a group near where you live, with documents about your community | <input type="checkbox"/> |
| ----- | |
| Cleaning and repackaging archives in the conservation workshop | <input type="checkbox"/> |
| None of these | <input type="checkbox"/> |
| ----- | |
| Don't know | <input type="checkbox"/> |

Employment

10

What is your highest level of qualification?

PLEASE TICK ONE OPTION ONLY

- No formal qualifications
- Level 1 (equivalent to GCSE grades D-G/NVQ)
- Level 2 (equivalent to GCSE grades A*-C/NVQ)
- Level 3 (equivalent to A-Levels)
- Level 4 (equivalent to degree)
- Above level 4 (equivalent to post-graduate degree/MA/PhD)

11

Are you currently in paid employment?

PLEASE TICK ONE OPTION ONLY

- Yes - full-time [over 30hrs/week] → go to Q13
- Yes - part-time [up to 30hrs/week] → go to Q13
- No → go to Q12

12

Are you not working for any of the following reasons?

PLEASE TICK AS MANY AS APPLY

- Retired → go to Q24
- Lack of qualifications
-
- Lack of relevant work experience
- Stay at home parent/carer
-
- Lone parent
- Poor health
-
- Currently studying
- Lack of jobs available
-
- Travel issues eg cost, time, availability of public transport
- None of the above

Other (write in)

Go to Q17

13

Which industry do you currently work in?
(Please note, if you have more than one job, answer for the job in which you work the most hours)

PLEASE TICK ONE OPTION ONLY

- Manufacturing/engineering
- Construction
- Banking/finance/insurance
- Retail/sales
- Local government/education/health
- Leisure/tourism
- Self-employed
- Other (write in)

Travelling to work

14

How long do you currently travel to get to your regular place of work?

PLEASE TICK ONE OPTION ONLY

- Up to 15 minutes each way
- 16-30 minutes each way
- 31-45 minutes each way
- 46-60 minutes each way
- Over an hour each way

15

How often do you use the following method(s) of transport to get to work?

PLEASE TICK ONE OPTION ONLY FOR EACH METHOD

	Every or most days	A few times a week	A few times a month	Less often	Never
Car	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Train	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pedal bike	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Work from home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (write in)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

16

If you are a car user, what are the main reasons why you use your car to get to work?

PLEASE TICK AS MANY AS APPLY

I don't use a car to get to work

My car is provided by my employer

I have no other alternative

It saves time

It is more convenient

It is cheaper

I bring heavy loads (eg papers) to work

I have irregular hours of work

I need a car to do my job

For health reasons

I need a car before/after work

Other (write in)

17

How long would you be prepared to travel to get to your regular place of work?

PLEASE TICK ONE OPTION ONLY

Up to 15 minutes each way

16-30 minutes each way

31-45 minutes each way

46-60 minutes each way

Over an hour each way

18

What would stop you travelling for longer?

PLEASE TICK AS MANY AS APPLY

Need to stay local (please explain below)

Too expensive - wouldn't make financial sense

No convenient public transport

No car

Don't want to spend more time travelling

Want a balance between social/family and work life

Other reason (write in)

19

Do you feel jobs for you exist within Lancashire which reflect your skill level/experience?

PLEASE TICK ONE OPTION ONLY

Yes, there are a wide range of jobs available for me

Yes, there are a small number of jobs available for me

There are jobs available but not the types of job that I would like

There are very few jobs available to me

There are no jobs available for me

Don't know

Training

20

Are you, or do you intend within the next three years, to learn a new skill to improve your employment prospects?

PLEASE TICK ONE OPTION ONLY

Yes → go to Q21

No → go to Q22

21

What has encouraged/will enable you to do this?

PLEASE TICK AS MANY AS APPLY

Financial support

Finding a part-time course

Finding an online course

Other support, eg time off work

Don't know

Other (write in)

Go to Q23

22**What is preventing you from training?**

PLEASE TICK AS MANY AS APPLY

- Cost of training
- Cost of travel to training
- I can't find a suitable course
- I don't know how to find a suitable course
- I would need to organise childcare
- There are no places available on the courses I want to do
- Lack of support from employer
- I have health needs that would need accommodating
- I would have problems travelling to training
- I don't need/want more training
- Other (write in)

23**Do you think, over the next two years, that your job prospects in Lancashire will ...?**

PLEASE TICK ONE OPTION ONLY

- Get worse
- Stay the same
- Get better
- Don't know

Winter gritting service

With our experience of the recent harsh winters, we were better prepared than ever for winter this year and had more salt in stock and all the resources we need to keep Lancashire moving in severe weather.

When it snows, our priority is to keep traffic moving on the main routes and we wanted people to understand that we haven't got the resources to treat every minor road and estate road. Our aim was for people to have more realistic expectations. In the winter season we monitor weather conditions around the clock so that we can react promptly to forecasts of ice and snow.

We re-treat over 1,500 miles of our 4,300 miles of road every night when a frost is predicted but it takes all our resources to keep these clear when it's snowing.

An important part of our role as a council is to keep people informed about conditions on the roads. By keeping people informed, fewer people need to contact us which means our focus can stay on keeping the roads clear. The following questions will help us to determine how we can best keep you informed.

24

How satisfied or dissatisfied were you with the winter gritting services on main roads across Lancashire this winter?

PLEASE TICK ONE OPTION ONLY

- | | | | | | |
|--------------------------|--------------------------|------------------------------------|--------------------------|--------------------------|--------------------------|
| Very satisfied | Fairly satisfied | Neither satisfied nor dissatisfied | Fairly dissatisfied | Very dissatisfied | Don't know |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

25

How well informed do you feel about winter gritting services provided this year by the county council?

PLEASE TICK ONE OPTION ONLY

- Very well informed
- Fairly well informed
- Not very well informed
- Not informed at all
- Don't know

26

Where did you get your information on winter gritting services?

PLEASE TICK AS MANY AS APPLY

- Lancashire County Council's website
- Lancashire County Council's winter leaflet
- Lancashire County Council's customer service helpline
- Social media from Lancashire County Council (eg Twitter, YouTube, Flickr, Facebook)
- Local newspaper/local newspaper's website
- Radio travel bulletins
- Television travel bulletins
- National news websites
- Word of mouth

Other (please write in)

- None of these
- Don't know

27**How useful, if at all, did you find the following sources of information on winter gritting services?**

PLEASE TICK ONE OPTION ONLY FOR EACH SOURCE

	Very useful	Fairly useful	Not very useful	Not at all useful	Have not used it	Don't know
Lancashire County Council's website	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lancashire County Council's winter leaflet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lancashire County Council's customer service helpline	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social media from Lancashire County Council (Twitter, YouTube, Flickr, Facebook)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local newspaper/local newspaper's website	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Radio travel bulletins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Television travel bulletins	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
National news websites	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Word of mouth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

28**And how would you prefer to receive information on winter gritting services?**

PLEASE TICK AS MANY AS APPLY

- Lancashire County Council's website
- Lancashire County Council's winter leaflet
- Lancashire County Council's customer service helpline
- Social media from Lancashire County Council (eg Twitter, YouTube, Flickr, Facebook)
- Local newspaper/local newspaper's website
- Radio travel bulletins
- Television travel bulletins
- National news websites
- Word of mouth
- Other (please write in)
-
- I don't want to know

Please return the questionnaire in the reply-paid envelope.
 Thank you for being part of Living in Lancashire.