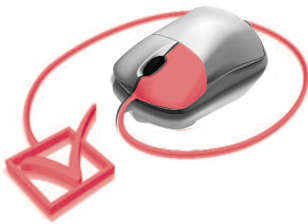


Your membership number is:



Your Living in Lancashire survey

1. Please read the instructions carefully and use blue or black pen to fill in the questionnaire.
2. Please check you have answered all the appropriate questions.
3. Return your completed questionnaire in the reply-paid envelope provided.

Views about your local area

Throughout this section we ask you to think about **'your local area'**. Please consider your local area to be the area within 15-20 minutes' walk from your home.

1

How many years have you lived in this local area?

PLEASE TICK ONE BOX ONLY

Less than 1 year

More than 1 year but less than 2 years

More than 2 years but less than 5 years

More than 5 years but less than 10 years

10 years or more

2

To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?

PLEASE TICK ONE BOX ONLY

- Definitely agree
- Tend to agree
- Tend to disagree
- Definitely disagree
- Don't know
- Too few people in local area
- All the same background

3

Overall, how satisfied or dissatisfied are you with your local area as a place to live?

PLEASE TICK ONE BOX ONLY

- Very satisfied
- Fairly satisfied
- Neither satisfied nor dissatisfied
- Fairly dissatisfied
- Very dissatisfied
- Don't know

In the following question, by **immediate neighbourhood** we mean your street or block.

4

How strongly do you feel you belong to your immediate neighbourhood, your local area and Lancashire?

PLEASE TICK ONE BOX ONLY IN EACH COLUMN

	Your immediate neighbourhood	Your local area	Lancashire
Very strongly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fairly strongly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<hr/>			
Not very strongly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<hr/>			
Don't know	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5

Which of the following facilities...

a) are the **most important** in making somewhere a good place to live?

b) do you think **most need improving** in your local area?

PLEASE TICK UP TO FIVE BOXES IN EACH COLUMN

	a) Most important for an area	b) Most need improving in your local area
Access to nature	<input type="checkbox"/>	<input type="checkbox"/>
Activities for teenagers	<input type="checkbox"/>	<input type="checkbox"/>

Affordable decent housing	<input type="checkbox"/>	<input type="checkbox"/>
Clean streets	<input type="checkbox"/>	<input type="checkbox"/>

Community activities	<input type="checkbox"/>	<input type="checkbox"/>
Cultural facilities (eg libraries, museums)	<input type="checkbox"/>	<input type="checkbox"/>

Education provision	<input type="checkbox"/>	<input type="checkbox"/>
Facilities for young children	<input type="checkbox"/>	<input type="checkbox"/>

Health services	<input type="checkbox"/>	<input type="checkbox"/>
Job prospects	<input type="checkbox"/>	<input type="checkbox"/>

The level of crime	<input type="checkbox"/>	<input type="checkbox"/>
The level of pollution	<input type="checkbox"/>	<input type="checkbox"/>

The level of traffic congestion	<input type="checkbox"/>	<input type="checkbox"/>
Parks and open spaces	<input type="checkbox"/>	<input type="checkbox"/>

Public transport	<input type="checkbox"/>	<input type="checkbox"/>
Race relations	<input type="checkbox"/>	<input type="checkbox"/>

Road and pavement repairs	<input type="checkbox"/>	<input type="checkbox"/>
Shopping facilities	<input type="checkbox"/>	<input type="checkbox"/>

Sports and leisure facilities	<input type="checkbox"/>	<input type="checkbox"/>
Wage levels and local cost of living	<input type="checkbox"/>	<input type="checkbox"/>

Other (please write in below)		
<input style="width: 300px; height: 30px;" type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
None of these	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>

11

To what extent do you agree or disagree with the following statements about Lancashire County Council?

PLEASE TICK ONE BOX ONLY FOR EACH STATEMENT

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
The county council is forward thinking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The county council is too bureaucratic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The county council communicates clearly to me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The county council listens to me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12

And now taking everything into account, how satisfied or dissatisfied are you with the way your local district council and Lancashire County Council run things?

PLEASE TICK ONE BOX ONLY FOR EACH COUNCIL

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
Local district council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lancashire County Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Community safety

13

How safe or unsafe do you feel when outside in your local area...

a) after dark?

b) during the day?

PLEASE TICK ONE BOX ONLY FOR EACH STATEMENT

	a) after dark	b) during the day
Very safe	<input type="checkbox"/>	<input type="checkbox"/>
Fairly safe	<input type="checkbox"/>	<input type="checkbox"/>
Neither safe nor unsafe	<input type="checkbox"/>	<input type="checkbox"/>
Fairly unsafe	<input type="checkbox"/>	<input type="checkbox"/>
Very unsafe	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>

14**Thinking about your local area, how much of a problem do you think each of the following are...**

PLEASE TICK ONE BOX ONLY FOR EACH STATEMENT

	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all	Don't know
Noisy neighbours or loud parties	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rubbish or litter lying around	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vandalism, graffiti or other deliberate damage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People using or dealing drugs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People being drunk or rowdy in public places	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15**In your local area, how much of a problem do you think there is with people not treating each other with respect and consideration?**

PLEASE TICK ONE BOX ONLY

- A very big problem
- A fairly big problem
- Not a very big problem
- Not a problem at all
- Don't know/no opinion

Health**16****How is your health in general? Would you say it is...**

PLEASE TICK ONE BOX ONLY

- | Very good | Good | Fair | Bad | Very Bad | Don't know |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Finances**17****Which of these phrases comes closest to describing your feeling about your household income these days?**

PLEASE TICK ONE BOX ONLY

- Living comfortably on present income
- Coping on present income
- Finding it difficult on present income
- Finding it very difficult on present income

18

How often would you say you have been worried about money during the last few weeks?

PLEASE TICK ONE BOX ONLY

- Almost all the time
- Quite often
- Only sometimes
- Never

19

Compared to a year ago, would you say that financially you are currently...?

PLEASE TICK ONE BOX ONLY

- Better off
- Worse off
- About the same

Cultural activities

20

In 2012, Cultural Services ran a number of events at libraries and museums across the county and at Lancashire Archives. Were you aware of any of the following events?

PLEASE TICK ONE BOX ONLY FOR EACH EVENT

	Aware of	Aware of and participated in/attended	Not aware of	Don't know
Blaze, a cultural youth programme including Blaze Festival at Miller Park Preston, Urban Culture Jam, Street Quest and the Blaze Boom Bike Band	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diamond Jubilee tea parties and children's craft at libraries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Royal Collection exhibition at Rossendale Museum	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Olympic torch making sessions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walks, talks, exhibitions and displays for the Titanic anniversary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Talks and displays for the Open Golf tournament	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Exhibitions, talks and displays about the Lancashire and Pendle witch trials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Charles Dickens displays, talks and competitions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sharing memories and photographs of the Preston Guild	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lancashire Archives fair	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lesbian, Gay, Transgender and Transsexual (LGBT) 'Outing the Past' talks and music	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

21

Cultural Services is considering running similar events in the future. Which, if any, of these types of activities would you or your immediate family be interested in attending?

PLEASE TICK AS MANY AS APPLY

Author visits

Costumed tours

Craft groups

eBook demonstrations

Exhibitions

Family history talks and activity

Farmers markets

Film and theatre

Food and drink tastings and demos

Historical re-enactments

Live music

Local history talks

Murder mystery events

Reminiscence events

Talks

Themed walks

Using online services

Vintage fairs

None of these

Lancashire County Council budget and priorities

We want to ask you some questions on what you think about the county council's service priorities. First, here is some brief background information about the budget and council tax.

Spending priorities

The council set its budget on 17 February 2011 for a three year period from 2011/12 to 2013/14. It was the first time that the council has set a three year budget and we have done this to provide stability and certainty for our communities at a time when the economic circumstances faced by local authorities are extremely challenging.

In this financial year, April 2012 to March 2013, the county council will spend £1,878m (or just under £1.9bn). Of that, £1,124m comes from the government for specific services and from charges we make for certain services; the largest item within this is a £814m government grant to fund schools.

This leaves net spending of £753m. The table below shows the services we will spend this on:

	Spending £million	% of net spending
Children and young people	151	20
Adult services	305	41
Highways and environment management	44	6
Community services (including recreation, tourism and libraries)	19	3
Waste management	94	12
Financing charges (borrowing costs for capital schemes, for example long-term road and building projects)	35	5
Public transport	34	4
Public protection (including emergency planning, trading standards, county analyst and registrars)	14	2
Other services	57	7
Total net spending	753	100

Council tax

The net spending of £753m is funded by business rates, a revenue support grant and council tax. The first two of these are fixed amounts we receive from the government. We set council tax to cover the remainder of our spending.

The table below shows our funding for 2012/13:

Revenue source	£million	% of total
Business rates	311	41
Revenue support grant	17	2
Council tax	425	57
Total	753	100

For 2012/13, we set a spending budget of £753m. We received £328m from the government, leaving £425m to be raised from council tax.

This meant an annual council tax charge of £1,108.30 for a property in band D - the same level as in the previous three years.

The council tax set by the county council is included together with the council tax set by your borough or district council and by the police and fire authorities in one bill, which is sent out by your borough or district council.

Next year and beyond

In setting its three year budget the council identified that £179.1m savings were required in the years 2011/12 to 2013/14. At its meeting in February 2012 the council revised this target to £204.5m.

The revised savings required each year are shown in the table below:

Year	Saving required (£million)
2011/12	71.7
2012/13	58.6
2013/14	74.2
Total	204.5

A significant amount of these savings are being achieved by reducing overheads and increasing efficiency; these are savings that don't impact on the services you receive. It was, however, inevitable that some reduction in service spending would be required to meet this target and through consultation with the county's residents the council has sought to minimise any reduction in spend on the services that you identify as being the most important to you.

In setting the budget for 2013/14 a freeze on council tax forms part of the council's proposals and as part of this process we want to make sure we continue to recognise which services are most important to you when we plan for the future, so, in view of the information above.....

22

- a) Which three or four of the following services should be the highest priorities for spending in the coming years?
 b) And which three or four of these services should be the lowest priorities for spending in the coming years?

PLEASE TICK UP TO FOUR BOXES IN EACH COLUMN

a) Highest priorities b) Lowest priorities

	a) Highest priorities	b) Lowest priorities
Nursery education	<input type="checkbox"/>	<input type="checkbox"/>
Primary and secondary education	<input type="checkbox"/>	<input type="checkbox"/>
Pupils who are socially disadvantaged and children with special educational needs	<input type="checkbox"/>	<input type="checkbox"/>
Children's social care (protecting vulnerable children)	<input type="checkbox"/>	<input type="checkbox"/>
Libraries	<input type="checkbox"/>	<input type="checkbox"/>
Museums	<input type="checkbox"/>	<input type="checkbox"/>
Adult education	<input type="checkbox"/>	<input type="checkbox"/>
Services for adults with disabilities	<input type="checkbox"/>	<input type="checkbox"/>
Services for older people (including care in their own homes and in residential homes)	<input type="checkbox"/>	<input type="checkbox"/>
Repairing roads and bridges (including emergencies and fixing potholes)	<input type="checkbox"/>	<input type="checkbox"/>
Traffic management (making road travel safer and reducing congestion)	<input type="checkbox"/>	<input type="checkbox"/>
Keeping local bus services running	<input type="checkbox"/>	<input type="checkbox"/>
Waste management (household waste disposal and recycling)	<input type="checkbox"/>	<input type="checkbox"/>
Country parks, open spaces and picnic sites	<input type="checkbox"/>	<input type="checkbox"/>
Support for businesses and attracting investment to Lancashire	<input type="checkbox"/>	<input type="checkbox"/>
Crime prevention (working with partner organisations to help prevent crime and disorder and reduce the fear of crime)	<input type="checkbox"/>	<input type="checkbox"/>
Trading standards (consumer protection)	<input type="checkbox"/>	<input type="checkbox"/>
Welfare rights (helping people get the financial support they are entitled to)	<input type="checkbox"/>	<input type="checkbox"/>
Youth and community services (activities and support for young people)	<input type="checkbox"/>	<input type="checkbox"/>
None of these	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>

23

- How strongly do you agree or disagree with the following statement?
I appreciate that in the current climate there are difficult budget decisions that the county council needs to make.

PLEASE TICK ONE BOX ONLY

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Please return the questionnaire in the reply-paid envelope.
 Thank you for being part of Living in Lancashire.**