

Your membership number is:



Your Living in Lancashire survey

1. Please read the instructions carefully and use blue or black pen to fill in the questionnaire.
2. Please check you have answered all the appropriate questions.
3. Return your completed questionnaire in the reply-paid envelope provided.

Views about your local area

Throughout this section we ask you to think about '**your local area**'. Please consider your local area to be the area within a 15-20 minute walk from your home.

1

How many years have you lived in this local area?

PLEASE TICK ONE BOX ONLY

Less than 1 year

More than 1 year but less than 2 years

More than 2 years but less than 5 years

More than 5 years but less than 10 years

10 years or more

2

To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?

PLEASE TICK ONE BOX ONLY

- Definitely agree
- Tend to agree
- Tend to disagree
- Definitely disagree
- Don't know
- Too few people in local area
- All the same background

3

Overall, how satisfied or dissatisfied are you with your local area as a place to live?

PLEASE TICK ONE BOX ONLY

- Very satisfied
- Fairly satisfied
- Neither satisfied nor dissatisfied
- Fairly dissatisfied
- Very dissatisfied
- Don't know

In the following question, by **immediate neighbourhood** we mean your street or block.

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How strongly do you feel you belong to your immediate neighbourhood, your local area and Lancashire?

PLEASE TICK ONE BOX ONLY FOR EACH AREA

	Very strongly	Fairly strongly	Not very strongly	Not at all	Don't know
Your immediate neighbourhood	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Your local area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lancashire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Which of the following...

a) are the most important in making somewhere a good place to live?

b) do you think most need improving in your local area?

PLEASE TICK UP TO FIVE BOXES IN EACH COLUMN

	a) Most important for an area	b) Most need improving in your local area
Access to nature	<input type="checkbox"/>	<input type="checkbox"/>
Activities for teenagers	<input type="checkbox"/>	<input type="checkbox"/>

Affordable decent housing	<input type="checkbox"/>	<input type="checkbox"/>
Clean streets	<input type="checkbox"/>	<input type="checkbox"/>

Community activities	<input type="checkbox"/>	<input type="checkbox"/>
Cultural facilities (eg libraries, museums)	<input type="checkbox"/>	<input type="checkbox"/>

Education provision	<input type="checkbox"/>	<input type="checkbox"/>
Facilities for young children	<input type="checkbox"/>	<input type="checkbox"/>

Health services	<input type="checkbox"/>	<input type="checkbox"/>
Job prospects	<input type="checkbox"/>	<input type="checkbox"/>

The level of crime	<input type="checkbox"/>	<input type="checkbox"/>
The level of pollution	<input type="checkbox"/>	<input type="checkbox"/>

The level of traffic congestion	<input type="checkbox"/>	<input type="checkbox"/>
Parks and open spaces	<input type="checkbox"/>	<input type="checkbox"/>

Public transport	<input type="checkbox"/>	<input type="checkbox"/>
Race relations	<input type="checkbox"/>	<input type="checkbox"/>

Road and pavement repairs	<input type="checkbox"/>	<input type="checkbox"/>
Shopping facilities	<input type="checkbox"/>	<input type="checkbox"/>

Sports and leisure facilities	<input type="checkbox"/>	<input type="checkbox"/>
Wage levels and local cost of living	<input type="checkbox"/>	<input type="checkbox"/>

Other (please write in below)		
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
None of these	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>

You live in a two-tier authority where there is a county council and a district council. Lancashire County Council is responsible for education, social care, transport planning, highways, consumer protection, waste disposal, small holdings and libraries.

Your local district council is responsible for local planning applications, housing, local highways, building regulations, environmental health, waste collection, revenue collection, leisure and recreation.

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To what extent do you agree or disagree that your local district council and Lancashire County Council provide value for money?

PLEASE TICK ONE BOX ONLY FOR EACH COUNCIL

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
Lancashire County Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local district council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Thinking specifically about Lancashire County Council, how informed do you think you are about each of the following?

PLEASE TICK ONE BOX ONLY FOR EACH STATEMENT

	Very well informed	Fairly well informed	Not very well informed	Not well informed at all	Don't know
How and where to register to vote	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How your council tax is spent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How you can get involved in county council decision-making	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What standard of service you should expect from the county council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How well the county council is performing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How to complain about the county council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, how well informed do you feel about the county council?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Lancashire County Council budget and priorities

We want to ask you some questions on what you think about the county council's service priorities. First, here is some brief background information about the budget and council tax.

Spending priorities

The council set its budget on 21 February 2013 for the financial year 2013-14 where the county council will spend £1.907bn. Of that, £1,131m comes from the government through grants for specific services and from charges we make for certain services; the largest item within this is an £809m government grant to fund schools.

This leaves net spending of £776m. The table below shows the services we will spend this on:

	Spending £million	% of net spending
Children and Young People	157.7	20
Adult Services and Health and Wellbeing	326.3	42
Highways and environment management	43.1	6
Community services (including recreation, tourism and libraries)	20.4	3
Waste management	97.4	13
Financing charges (borrowing costs for capital schemes, for example long-term road and building projects)	32.3	4
Public transport	34.8	4
Public protection (including emergency planning, trading standards, county analyst and registrars)	10.6	1
Other services	53.7	7
Total net spending	776.3	100

Council tax

The net spending of £776.3 is funded by business rates, revenue support grant, new homes bonus grant and council tax. Revenue support grant, new homes bonus and the local share of business rates are allocated by central government each year. We set council tax to cover the remainder of our spending.

The table below shows our funding for 2013/14:

Revenue source	£million	% of total
New homes bonus	1.8	0
Business rates	165.5	21
Revenue support grant	248.8	32
Council tax	360.2	46
Total	776.3	100

For 2013/14, we set a spending budget of £776.3m. We received £416.1m from the government, leaving £360.2m to be raised from council tax.

This meant an annual council tax charge of £1,086.13 for a property in band D – 2% less than in the previous year.

The council tax set by the county council is included together with the council tax set by your borough or district council and by the police and fire authorities in one bill, which is sent out by your borough or district council.

Setting the budget for 2014/15 and looking ahead

Over the next four years, we estimate that as a result of rising costs and reduced funding, the county council will have to make savings of £300m, the equivalent of 38% of the current budget. Of this, some £76m of savings will have to be made in 2014/15. This is in addition to the £222m of savings that have already been delivered from 2011/12 to 2013/14.

A significant amount of the £222m savings that the county council made between 2011/12 and 2013/14 have come from reducing overheads and increasing efficiency; these are savings that don't impact on the services you receive. We remain committed to reducing our costs wherever possible. However, it is inevitable that some reduction in spending on services will be required over the next four years. Through consultation with the county's residents the council is seeking to minimise any reduction in spend on the services that you identify as being the most important to you.

We therefore want to make sure we continue to recognise which services are most important to you when we plan for the future.

So, in view of the information above.....

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a) Which three or four of the following services should be the highest priorities for spending in the coming years?

b) And which three or four of these services should be the lowest priorities for spending in the coming years?

PLEASE TICK UP TO FOUR BOXES IN EACH COLUMN

a) Highest
priorities b) Lowest
priorities

Nursery education

Primary and secondary education

Pupils who are socially disadvantaged and children with special educational needs

Children's social care (protecting vulnerable children)

Libraries

Museums

Adult education

Services for adults with disabilities

Services for older people (including care in their own homes and in residential homes)

Repairing roads and bridges (including emergencies and fixing potholes)

Traffic management (making road travel safer and reducing congestion)

Keeping local bus services running

Waste management (household waste disposal and recycling)

Country parks, open spaces and picnic sites

Support for businesses and attracting investment to Lancashire

Crime prevention (working with partner organisations to help prevent crime and disorder and reduce the fear of crime)

Trading standards (consumer protection)

Welfare rights (helping people get the financial support they are entitled to)

Youth and community services (activities and support for young people)

None of these

Don't know

14

**How strongly do you agree or disagree with the following statement?
I appreciate that in the current climate there are difficult budget
decisions that the county council needs to make.**

PLEASE TICK ONE BOX ONLY

Strongly
agree

Tend to
agree

Neither agree
nor disagree

Tend to
disagree

Strongly
disagree

Don't
know

Fostering

Earlier this year we asked you if could remember hearing/seeing Lancashire County Council's campaign to promote fostering. However, we now would like to ask you about all the places you might have heard about fostering.

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**In the last 12 months, can you remember hearing/seeing any
fostering campaigns from the following organisations?**

PLEASE TICK AS MANY AS APPLY

No, I can't remember hearing/seeing anything that
promoted fostering



go to end

Lancashire County Council

Barnardo's

By the Bridge

Other fostering agency

The fostering network

Yes, but I'm not sure which organisation it was

Other (please write in)

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Can you remember where you heard/saw the fostering campaign/s?
PLEASE TICK AS MANY AS APPLY

Television

Radio

Newspaper

Billboard

Poster

Online advert

Work's intranet

Postcard

Leaflet

Bus stop

Fostering team events

Library

On social media (facebook
and twitter)

I can't remember where I
saw/heard it

Other (please write in)

Please return the questionnaire in the reply-paid envelope.
Thank you for being part of Living in Lancashire.