

Your membership number is:



in Lancashire

1. Please read the instructions carefully.
2. Please use blue or black pen to fill in the questionnaire.
3. Please check you have answered all the appropriate questions.
4. Return your completed questionnaire in the reply-paid envelope provided.

The Lancashire Record Office

1

Where would be the first place you'd look to find out more about:
a) the history of your community; and
b) your family history?

PLEASE TICK ONE BOX FOR EACH

	a) community history	b) family history
A library	52%	23%
A museum	15%	2%

The Lancashire Record Office	14%	35%
A local history society	16%	3%

On the internet	36%	50%
Somewhere else	1%	6%

Don't know	2%	5%

The Lancashire Record Office in Preston collects and preserves archives and documents relating to the history of Lancashire and the people who have lived here from the 12th century onwards. Anyone can visit the record office free of charge. You can start to trace your family tree, discover the history of your house and the land on which it was built, or research the history of any part of Lancashire. The record office also has more recent records that you might need to look at for official purposes, baptism registers, school attendance records and building plans.

2

Before you received this questionnaire, had you ever heard of the Lancashire Record Office? PLEASE TICK ONE BOX

Yes	49%
Yes, but I didn't know what it was called	11%
No, I have never heard of it	38%
Don't know	1%

Anyone can deposit records for free with the Lancashire Record Office. You can deposit things like family letters, papers, and diaries as well as records of businesses, societies and other organisations. These documents will be preserved for posterity and will be made available for research – they can then be used by future generations to research their past or give an insight into life in Lancashire.

3

Before you received this questionnaire, did you know you could deposit records free of charge with the Lancashire Record Office?

PLEASE TICK AS MANY AS APPLY

Yes, I knew I could deposit records	8%
Yes, I knew I could deposit records free of charge	4%
No	89%
Don't know	1%

4

People have told us that the name “Lancashire Record Office” does not tell them what we do. Do you think the name “Lancashire Archives” better describes the services we offer? PLEASE TICK ONE BOX

Yes	66%
No	24%
Don't know	9%

5

The record office would like to develop the online services they offer. Which, if any, of the following online services would you or your family use? PLEASE TICK AS MANY AS APPLY

Information about Lancashire Record Office	44%
Enquiry service about information in the archives	50%
Guides to tracing your family history in Lancashire	65%
Catalogue of archives held in the record office	21%
Exhibition of archives	59%
Facility to view images of documents online	9%
Index of police officers who served in the Lancashire Constabulary	31%
Facility for payment online by debit/credit card	52%
Facility to order photocopies or digital copies of Lancashire archives	45%
Bookshop	21%
Online facilities for schools	26%
None of these	9%
Don't know	6%

6

How likely are you, or another member of your family, to be involved in collecting and preserving the archives of your community for people to use in the future? PLEASE TICK ONE BOX ONLY

Very likely	7%
Fairly likely	20%
Not very likely	46%
Not at all likely	20%
Don't know/no opinion	6%

The Lancashire Record Office offers opportunities for volunteering. A 19-year programme to flatten, repackage and list 300,000 Lancashire wills has just been completed. In the future we want to develop more opportunities for people to volunteer.

7

We would like to get an idea of what types of volunteering people are interested in. Would you or a member of your family be interested in volunteering? (We will not use this information to contact you.)

PLEASE TICK AS MANY AS APPLY

Yes, I would be interested in volunteering	24%
Yes, another member of my family would be interested in volunteering	6%
No, no-one in the household would be interested in volunteering	53%
Don't know/no opinion	20%

8

Which, if any, of the following volunteering opportunities are likely to interest you or your family? PLEASE TICK AS MANY AS APPLY

Working with documents, as part of a group, in Lancashire Record Office	36%
Working on your own with documents in Lancashire Record Office	26%
Working at home on an indexing project	52%
Working in a group near where you live, with documents relating to your community	58%
None of these	5%
Don't know	5%

If you would like more information about the Lancashire Record Office, or if you would like to volunteer, please:

- phone them on 01772 533039;
- send an email to record.office@ed.lancscc.gov.uk; or
- write to Bruce Jackson, County Archivist, Lancashire Record Office, Bow Lane, Preston PR1 2RE.

You'll also find more information on their website www.archives.lancashire.gov.uk.