

Sampling Tolerances

Care needs to be taken because not all differences are significant and may be due to chance because not all the population was sampled. The tables below show the degree of uncertainty on the values given at the 95% confidence interval for a single population and a comparison of two groups.

For example, for a question with 90% satisfied and 10% dissatisfied for 2447 respondents, we would expect the true proportion satisfied to be between 89% and 91%, 19 times in 20. A comparison between two districts with 200 respondents each would need a difference of at least 10% to be significant, if the statistic was near 30 or 70%.

Sample tolerances based on sample size			
Number of Respondents	Percentage Levels		
	50/50	30/70	10/90
	+ / -	+ / -	+ / -
50	14%	13%	8%
100	10%	9%	6%
200	7%	6%	4%
500	4%	4%	3%
1000	3%	3%	2%
1200	3%	3%	2%
2000	2%	2%	1%
2447	2%	2%	1%

Size of Samples Compared	50/50	30/70	10/90
100 & 100	14%	13%	7%
100 & 600	11%	10%	6%
200 & 200	11%	10%	7%
200 & 600	9%	8%	5%
600 & 600	6%	5%	4%
800 & 400	6%	6%	4%
1000 & 1000	5%	5%	3%
1200 & 1200	4%	4%	2%
2447 & 200	3%	3%	2%

Marked Up Questionnaire

- Results are based on interviews with 2447 residents aged 18+ in 192 sample points (EDs) across Lancashire County Council.
- Interviews were conducted face-to-face, in home between 15th September and 9th December 2003.
- A representative quota sample was interviewed with quotas set by age, gender and work status using 2001 Census data.
- Data are weighted by age, gender, work status to the known profile of the area.
- Where results do not sum to 100% this may be due to multiple responses or computer rounding.
- An asterisk (*) indicates a value of less than 0.5%, but not zero.
- Results are based on all respondents unless stated otherwise.

Quality of Life

Q1 Thinking about Lancashire, on the whole, how satisfied or dissatisfied are you with it as a place to live?

	Lancashire	Chorley
Base: Unweighted	2447	202
Base: Weighted	2447	218
	%	%
Very satisfied	41	45
Fairly satisfied	47	50
Neither satisfied nor dissatisfied	5	2
Fairly dissatisfied	4	1
Very dissatisfied	1	1
Don't know	1	1

Q2 Thinking about this area, on the whole, how satisfied or dissatisfied are you with it as a place to live?

	Lancashire	Chorley
Base: Unweighted	2447	202
Base: Weighted	2447	218
	%	%
Very satisfied	42	42
Fairly satisfied	39	48
Neither satisfied nor dissatisfied	6	5
Fairly dissatisfied	7	3
Very dissatisfied	4	2
Don't know	*	-

Q3 Which three or four things, if any, would you say are good things about living in this area?		
	Lancashire	Chorley
Base: Unweighted	2447	202
Base: Weighted	2447	218
	%	%
Location		
Convenient for shops	24	34
Access to other places/centrally located	19	16
Access to the countryside/coast	16	18
Near to family/friends	9	17
Convenient for work	7	11
Facilities/amenities:		
Good schools/education	10	14
Good shopping facilities	5	6
Good leisure/recreation facilities	4	1
Good public services	3	7
Good health facilities	3	7
Good facilities for young people	1	1
Good facilities for people of my ethnicity/culture/faith	1	-
Good facilities for younger children	1	-
Good childcare facilities	*	-
Transport		
Adequate public transport	9	8
Good roads	3	7
Amount of traffic	1	-
Adequate parking	*	-
General atmosphere/image		
Peace and quiet	36	38
Friendly neighbours/people/good community spirit	33	28
Openness/greenery/countryside	24	14
Safe area/low crime rate	12	13
Clean streets	4	4
Good street lighting	*	1
Good facilities for working parents	*	-
Others		
Other	15	13
None of these/no good things	3	2
Don't know	2	1
Affordable housing	2	1
Good job opportunities	1	-
Low levels of pollution	1	2
Low levels of development	*	1
Good education opportunities	*	-
Low levels of council tax	*	-

Q4 Which three or four things, if any, would you say are bad things about living in this area?

	Lancashire	Chorley
Base: Unweighted	2447	202
Base: Weighted	2447	218
	%	%
Location		
Inconvenient for shops	4	3
Poor access to other places/centrally located	1	-
Far away from family/friends	1	2
Inconvenient for work	1	-
Poor access to the countryside/coast	*	1
Facilities/amenities:		
Poor facilities for young people	10	16
Poor leisure/recreation facilities	5	5
Poor facilities for younger children	4	7
Poor shopping facilities	3	1
Poor schools/education	1	2
Poor health facilities	1	2
Poor childcare facilities	*	*
Poor facilities for people of my ethnicity/culture/faith	*	1
Transport		
Too much traffic	9	11
Poor public transport	8	10
Speed of traffic	6	8
Poor parking	5	4
Poor condition of roads	4	7
Poor condition of footpaths	2	3
Roadworks	1	4
General atmosphere/image		
Poor street lighting	7	5
Unsafe area/high crime rate	7	1
Generally run-down	6	5
Drugs misuse	6	2
Neighbours/people/ community cohesion/racial intolerance	3	1
Lack of peace and quiet	2	-
Too much vandalism/graffiti	1	4
Lack of openness/greenery/countryside	*	*
Others		
Other	28	31
None of these / no bad things	24	23
Don't know	4	4
Stray dogs/dog fouling	2	3
Poor housing	2	1
The Council wastes money	2	1
Unemployment/poor job opportunities	2	1
Expensive housing	1	4
Jobs paying low wages	1	-
High levels of development	1	-
High levels of pollution	1	-
Poor educational opportunities for adults	*	-

Q5 Thinking now about your quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life?

	Lancashire	Chorley
Base: Unweighted	2447	202
Base: Weighted	2447	218
	%	%
Reduce crime and disorder	40	33
Provide activities for young people	32	37
Reduce traffic and transport problems	25	26
Reduce illegal drug-taking	22	19
Protect the environment	16	24
Improve opportunities for leisure activities	15	15
Involve local people in decision making	13	14
Provide more affordable housing	13	17
Improve employment opportunities	12	11
Improve welfare and caring services	11	10
Improve education and learning services	10	7
Help people to live healthier lives	9	10
None of these	6	9
Other	3	2
Don't know	2	*

Q6 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to improve education and learning services?

Base: All giving 'Improve Education and Learning' as a priority

	Lancashire	Chorley
Base: Unweighted	214	12
Base: Weighted	238	15
	%	%
More discipline in schools	42	41
More investment in schools on books and equipment	34	58
Provide more leisure or arts activities after school	26	28
Schools and parents working more closely together	26	24
More teachers	24	38
Additional school classes before and after school	16	-
More information about day and evening classes	15	7
Longer school hours or longer school year	15	-
Better teachers	13	16
Reduce truancy in schools	13	16
Local literacy and numeracy support courses for adults	12	-
Other	11	8
None of these	8	9
Don't know	*	-

Q7 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve welfare and caring services?

Base: All giving 'Improve welfare and caring services' as a priority

	Lancashire	Chorley
Base: Unweighted	295	23
Base: Weighted	278	22
	%	%
Making care affordable	41	58
Knowing more about what services are available	38	24
More contact with staff from care services	31	14
Having someone to contact for help	28	23
Having good emergency services	26	40
Being able to live at home	23	8
Getting transport when needed	21	23
Having a warm home	13	14
Improving access to public buildings	8	10
More contact with friends/relatives	6	4
Improving access to leisure facilities	6	10
Other	4	5
Don't know	4	13
None of these	1	-

Q8 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve opportunities for leisure services?

Base: All giving 'Improve opportunities for leisure services' as a priority

	Lancashire	Chorley
Base: Unweighted	364	30
Base: Weighted	379	32
	%	%
Build more leisure facilities	54	47
Create safe open places and play areas	36	20
Lower entrance cost to facilities	33	29
More information about what's on in your area	21	34
More opportunities to try new activities	21	10
Better public transport to help get to places	20	28
Someone to help us organise local events	15	10
Longer opening hours at places you want to go	14	24
More opportunities to learn or improve skills	14	8
Access to well-maintained footpath	7	4
More information about volunteering opportunities	4	9
Segregated sessions for some activities	3	4
None of these	3	3
Don't know	1	-
Other	1	-

Q9 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to reduce crime and disorder?

Base: All giving 'Reduce crime and disorder' as a priority

	Lancashire	Chorley
Base: Unweighted	972	66
Base: Weighted	985	72
	%	%
More visible police presence	71	65
More things for youngsters to do	42	58
Tackle the drugs problem	35	33
Closed circuit TV	28	24
Give the courts more choice in sentencing	21	27
More visible police presence	18	24
More community involvement	13	12
Improve lighting in streets and car parks	12	5
Recruitment of neighbourhood wardens	11	13
Other	3	2
Don't know	3	5
None of these	-	-

Q10 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide activities for young people?

Base: All giving 'Provide activities for young people' as a priority

	Lancashire	Chorley
Base: Unweighted	766	74
Base: Weighted	771	80
	%	%
More youth centres for meeting people of their own age	66	71
More leisure facilities that are affordable for young people	60	62
More spaces for playing games	34	25
Listen to young people more	30	32
Financial help for staying at school	17	25
Provide cheap public transport for young people	17	24
More information about local jobs	10	6
Advice for young people about sexual behaviour	7	18
Enable more young people to live independently	4	1
Don't know	3	2
Other	2	5
None of these	-	-

Q11 In your opinion, which two or three, if any, of the following should Lancashire County Council do reduce illegal drug taking?

Base: All giving 'Reduce illegal drug taking' as a priority

	Lancashire	Chorley
Base: Unweighted	555	40
Base: Weighted	545	41
	%	
Stricter punishment for illegal drug dealers	62	58
Stricter punishment for illegal drug users	42	41
Drug awareness education in school	34	20
Better facilities for young people generally	29	38
Educate parents about illegal drugs	22	24
More information for young people on illegal drugs	22	20
Greater reporting of suspicious activities	21	37
Local drug services for drug users	15	8
Don't know	3	7
Other	2	-
None of these	*	-

Q12 In your opinion, which two or three, if any, of the following should Lancashire County Council do to protect the environment?

Base: All giving 'Protect the environment' as a priority

	Lancashire	Chorley
Base: Unweighted	389	47
Base: Weighted	397	52
	%	%
Stricter enforcement of penalties for dog fouling	46	59
Clean streets more regularly	34	34
More waste recycling sites	30	21
Reduce industrial pollution	23	17
Greater information on the local environment	23	29
Reduce number of car journeys	22	11
Plant more trees	19	34
Advice on conserving energy	19	17
Skips placed in the neighbourhood	16	9
Other	7	10
Don't know	3	1
None of these	*	-

Q13 In your opinion, which two or three, if any, of the following should Lancashire County Council do to help people live healthier lives?

Base: All giving 'help people live healthier lives' as a priority

	Lancashire	Chorley
Base: Unweighted	220	19
Base: Weighted	229	23
	%	%
People taking responsibility for their own health	38	42
Improve access to health services	35	18
Cut down on traffic congestion	32	25
Cheaper alternative medicine or therapies	27	41
More information about community health services	27	26
Better access to local doctors	27	26
More national campaigns about healthy living	26	27
Reduce industrial air pollution	19	20
Don't know	4	-
Other	3	4
None of these	*	-

Q14 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve employment opportunities?

Base: All giving 'Improve employment opportunities' as a priority

	Lancashire	Chorley
Base: Unweighted	260	21
Base: Weighted	296	23
	%	%
More investment in industries	38	31
More better paid part-time or job share opportunities	36	13
More training courses	36	39
Schemes to smooth the change from benefits to work	32	21
Child care to enable parents to work	28	39
Developing skills through leisure and cultural activities	19	31
Less discrimination against sex, race, age etc.	17	8
Access to affordable IT facilities	12	6
More information about volunteering as a way of building skills	10	23
More information	7	9
Other	5	3
Don't know	3	-
None of these	1	-

Q15 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to involve local people in decision making?

Base: All giving 'Involve local people in decision making' as a priority

	Lancashire	Chorley
Base: Unweighted	322	27
Base: Weighted	329	30
	%	%
More information about what the County Council is doing	51	51
More opportunities to speak to local councillors	46	43
More community involvement in crime and disorder	45	39
Greater information about the local environment and what can be done by communities	33	36
Schools and parents working more closely together	22	29
More community voluntary groups in the local area	21	30
Design estates to encourage community spirit	18	16
Don't know	4	3
Other	2	3
None of these	*	-

Q16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide more affordable housing?

Base: All giving 'Provide more affordable housing' as a priority

	Lancashire	Chorley
Base: Unweighted	294	32
Base: Weighted	308	38
	%	%
Build more low cost houses to buy	60	63
Provide more low cost houses to rent	48	53
Renovate currently existing or disused buildings	35	35
Build new homes on previously developed or derelict land	28	31
Provide somewhere safe for children to play	27	5
Design estates to encourage community spirit	15	25
Provide more parking spaces in housing estates	12	13
Fewer planning regulations for new housing	6	6
Don't know	5	3
Other	1	-
None of these	1	-

Social Cohesion

Q17 Would you say that...		
Base: All respondents		
	Lancashire	Chorley
Base: Unweighted	2447	202
Base: Weighted	2447	218
	%	%
Many of the people in your neighbourhood can be trusted	58	56
Some can be trusted	24	31
A few can be trusted	11	8
None of the people in your neighbourhood can be trusted	2	1
Just moved here	2	-
Don't know	3	4

Q18 Would you say that you know...		
Base: All respondents		
	Lancashire	Chorley
Base: Unweighted	2447	202
Base: Weighted	2447	218
	%	%
Many of the people in your neighbourhood	42	38
Some of the people in your neighbourhood	31	40
A few of the people in your neighbourhood	22	20
You do not know people in your neighbourhood	3	2
Just moved here	2	1
Don't know	1	-

Q19 Would you say that this neighbourhood is a place where neighbours look out for each other?		
Base: All respondents		
	Lancashire	Chorley
Base: Unweighted	2447	202
Base: Weighted	2447	218
	%	%
Yes, definitely	43	41
Yes, to some extent	42	47
No	11	10
Just moved here	2	-
Don't know	3	1

Q20 Looking at this card, to what extent do you agree or disagree that this local area, (within 15/20 minutes walking distance), is a place where people from different backgrounds get on well together?

Base: All respondents

	Lancashire	Chorley
Base: Unweighted	2447	202
Base: Weighted	2447	218
	%	%
Definitely agree	15	14
Tend to agree	45	59
Tend to disagree	10	6
Definitely disagree	5	2
Too few people in the local area	3	1
All same backgrounds	11	3
Don't know	10	16

Social Services

Q24 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?

Base: All users of service

	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
Services for older people							
Lancashire	219	34	33	4	12	12	4
Chorley	16	29	33	24	7	7	-
Council run services and facilities for disabled people							
Lancashire	180	30	38	5	7	10	9
Chorley	24	17	60	-	5	7	12
Services for people with mental health problems							
Lancashire	90	30	28	8	15	15	4
Chorley	9	40	37	11	12	-	-
Services for people with learning difficulties							
Lancashire	107	28	40	4	6	16	6
Chorley	7	29	53	17	-	-	-
Services for vulnerable children and families							
Lancashire	44	23	26	19	9	18	5
Chorley	3	-	29	71	-	-	-
Services for young offenders							
Lancashire	21	9	21	22	14	21	14
Chorley	1	-	-	-	100	-	-

Q25 Overall, do you think the social services you have used or benefited from have got better or worse over the last two years or have they stayed the same?

Base: All who have used at least one social service

	Lancashire	Chorley
Base: Unweighted	512	46
Base: Weighted	508	49
	%	%
Got better	26	32
Got worse	16	6
Stayed the same	40	44
Don't know	19	18

Educational Services

Q29 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?

Base: All users of service

	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisf ied %	Very dissatisfi ed %	Don't know %
Pre-School facilities or nursery schools							
Lancashire	300	60	30	2	4	2	2
Chorley	26	46	54	-	-	-	-
Primary schools							
Lancashire	611	52	38	3	4	1	2
Chorley	67	41	52	3	5	-	-
Secondary schools							
Lancashire	513	37	44	5	7	4	3
Chorley	47	31	57	3	9	-	-
Support for children with special needs							
Lancashire	109	36	31	5	10	14	3
Chorley	9	25	28	23	15	-	10
Adult education							
Lancashire	415	41	44	3	5	2	4
Chorley	38	31	60	6	4	-	-
Youth Service							
Lancashire	37	31	38	11	12	2	5
Chorley	4	38	34	28	-	-	-

Q29 Overall, do you think the educational services you have used or benefited from have got better or worse over the last two years or have they stayed the same?

Base: All who have used at least one education service

	Lancashire	Chorley
Base: Unweighted	1147	97
Base: Weighted	1220	111
	%	%
Got better	38	44
Got worse	10	9
Stayed the same	39	40
Don't know	13	7

Leisure and Cultural Services

Q31 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?

Base: All users of service

	Base: W	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfi ed	Fairly dissatisfi ed	Very dissatisfi ed	Don't know
		%	%	%	%	%	%
Libraries							
Lancashire	1493	56	37	1	3	1	1
Chorley	135	55	41	-	2	-	2
Museums							
Lancashire	486	45	42	5	4	2	2
Chorley	38	34	58	3	5	-	-
Support for the arts							
Lancashire	162	24	51	9	9	3	3
Chorley	11	10	31	29	23	7	-
Services for young people							
Lancashire	201	19	37	11	19	13	1
Chorley	24	5	36	34	3	18	4

Q32 Overall, do you think the leisure and cultural services you have used or benefited from have got better or worse over the last two years or have they stayed the same?

Base: All who have used at least one leisure service

	Lancashire	Chorley
Base: Unweighted	1570	122
Base: Weighted	1598	138
	%	%
Got better	38	43
Got worse	6	3
Stayed the same	46	45
Don't know	10	9

Environmental Services

Q34 How satisfied or dissatisfied are you with the way each of the following is provided in your local area?

(Base: All respondents in bold; users for services in italics)

	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
Street lighting							
Lancashire	2447	25	52	4	12	6	1
Chorley	<i>218</i>	20	61	4	8	5	2
Road maintenance and repairs							
Lancashire	2447	8	38	12	23	18	2
Chorley	<i>218</i>	7	45	17	19	10	2
Pavement maintenance							
Lancashire	2447	7	40	12	21	17	2
Chorley	<i>218</i>	4	49	17	19	8	3
Traffic management (e.g. signs and signalling)							
Lancashire	2447	7	49	17	13	8	6
Chorley	<i>218</i>	6	52	21	9	8	4
Traffic calming measures							
Lancashire	2447	5	34	17	22	16	6
Chorley	<i>218</i>	4	34	24	15	17	7
Road safety							
Lancashire	2447	4	46	17	18	10	5
Chorley	<i>218</i>	5	59	11	16	8	2
Cycle facilities							
Lancashire	505	16	45	10	14	12	3
Chorley	<i>36</i>	8	52	11	15	7	7
Countryside recreation							
Lancashire	1050	26	55	7	7	3	2
Chorley	<i>104</i>	34	57	5	5	-	-
Footpaths, bridleways and rights of way							
Lancashire	1096	20	59	6	9	4	1
Chorley	<i>98</i>	23	59	5	8	3	1
Household waste disposal sites							
Lancashire	1515	36	50	4	6	3	1
Chorley	<i>134</i>	42	54	1	1	1	1
Recycling facilities							
Lancashire	1569	38	49	3	6	3	1
Chorley	<i>137</i>	48	47	2	2	-	1

Q35 Overall, do you think that the environmental services you have used or benefited from have got better or worse over the last two years or have they stayed the same?

Base: All respondents

	Lancashire	Chorley
Base: Unweighted	2447	202
Base: Weighted	2447	218
	%	%
Got better	45	57
Got worse	9	7
Stayed the same	35	30
Don't know	11	6

Other Services

Q37 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?							
(Base: All respondents in bold; users for services in italics)							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
Economic development and job creation							
Lancashire	70	19	36	13	11	17	4
Chorley	<i>4</i>	-	46	21	32	-	-
Support for local businesses							
Lancashire	83	12	42	10	15	12	9
Chorley	<i>3</i>	40	60	-	-	-	-
Trading standards							
Lancashire	107	34	46	12	4	3	2
Chorley	<i>14</i>	40	52	-	-	-	8
Registration of births, deaths and marriages							
Lancashire	362	38	51	5	1	2	2
Chorley	<i>40</i>	41	55	-	4	-	-
Planning services							
Lancashire	99	13	48	11	13	13	2
Chorley	<i>9</i>	-	50	27	14	9	-
Welfare rights							
Lancashire	182	36	40	4	12	5	3
Chorley	<i>16</i>	66	30	-	-	4	-
County information Centres							
Lancashire	186	27	52	10	4	0	7
Chorley	<i>22</i>	11	65	6	3	-	14
Tourism services							
Lancashire	261	31	55	7	2	2	3
Chorley	<i>22</i>	41	46	13	-	-	-
Emergency Planning							
Lancashire	2447	1	8	16	2	2	71
Chorley	<i>218</i>	2	10	19	3	1	65

Local Transport

Q41 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?

Base: All users of service

	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
Local bus services							
Lancashire	1401	25	46	5	14	8	1
Chorley	114	17	51	11	16	3	2
Local train services							
Lancashire	737	17	51	7	14	9	2
Chorley	77	24	38	9	15	8	6
Local road system							
Lancashire	2207	8	50	13	15	10	4
Chorley	206	8	51	19	13	9	1
Local taxis							
Lancashire	1215	27	56	7	6	3	1
Chorley	95	23	70	3	3	-	2

Q42 Overall, do you think that the transport services you have used or benefited from have got better or worse over the last two years or have they stayed the same?

Base: All who have used at least one travel service

	Lancashire	Chorley
Base: Unweighted	1820	151
Base: Weighted	1854	165
	%	%
Got better	25	20
Got worse	19	17
Stayed the same	49	57
Don't know	7	6

Corporate Priorities

Q44 Thinking know about the services provided by Lancashire County Council, which three or four of the services on the list do you think are the most important for people in this area?

Base: All respondents

	Lancashire	Chorley
Base: Unweighted	2447	202
Base: Weighted	2447	218
	%	%
Social Services		
Services for older people	37	33
Council run services and facilities for disabled people	13	13
Services for people with mental health problems	6	6
Services for people with learning difficulties	6	7
Services for vulnerable people and families	14	25
Services for young offenders	6	2
Culture and Leisure		
Museums	1	2
Libraries	10	12
Country parks/countryside recreation	10	12
Footpaths, bridleways and rights of way	6	5
Maintenance of roads, pavements and bridges	26	29
Support for the arts	2	2
Education		
Facilities or services for young people	26	44
Nursery schools	11	7
Primary schools	18	18
Secondary schools	21	21
Adult education	6	6
Environment and business		
Economic development and job creation	14	18
Attracting investment to Lancashire	14	13
Support local business	6	6
Recycling facilities	6	4
Household waste disposal sites	5	3
Street lighting	7	5
Traffic management	10	11
Road safety	14	15
Cycle facilities	2	2
Other		
Tourism services	2	2
Public transport information	7	7
Consumer protection, advice and trading standards	2	3
Planning for future developments	8	9
Registration of births, deaths and marriages	1	1
Other	3	2
None of these	1	1
Don't know	4	1

Local Democracy and the Role of Councillors

Q55 Which of these statements comes closest to your own attitude towards Lancashire County Council?		
	Base: All respondents	
	Lancashire	Chorley
Base: Unweighted	2447	202
Base: Weighted	2447	218
	%	%
I'm not really interested in what the County Council does, or whether it does its job	2	0
I'm not interested in what the County Council does as long as long as it does its job	18	11
I like to know what the County Council is doing, but I'm happy to let it get on with its job	56	72
I would like to have more of a say in what the County Council does	19	11
I already work for, or am already involved with the County Council and the services it provides	3	6
None of these	1	0
Don't know	1	0

Q56 Which two or three of the following do you think is the most important for your local county councillors to do?		
	Base: All respondents	
	Lancashire	Chorley
Base: Unweighted	2447	202
Base: Weighted	2447	218
	%	%
Listening to the views of local people	76	77
Dealing with complaints and problems	50	49
Working with local communities to provide more effective services	40	46
Keeping you informed about County Council activities	32	36
Representing local views to business	15	18
Reviewing and planning local services	10	9
Taking decisions about County Council services	9	5
Ensuring ethical standards are maintained across the County	9	10
Scrutinising County Council decisions	7	5
Don't know	2	0
Other	1	0
None of these	*	0