

## Sampling Tolerances

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Care needs to be taken because not all differences are significant and may be due to chance because not all the population was sampled. The tables below show the degree of uncertainty on the values given at the 95% confidence interval for a single population and a comparison of two groups.

For example, for a question with 90% satisfied and 10% dissatisfied for 2447 respondents, we would expect the true proportion satisfied to be between 89% and 91%, 19 times in 20. A comparison between two districts with 200 respondents each would need a difference of at least 10% to be significant, if the statistic was near 30 or 70%.

Sample tolerances based on sample size			
Number of Respondents	Percentage Levels		
	50/50	30/70	10/90
	+ / -	+ / -	+ / -
50	14%	13%	8%
100	10%	9%	6%
200	7%	6%	4%
500	4%	4%	3%
1000	3%	3%	2%
1200	3%	3%	2%
2000	2%	2%	1%
2447	2%	2%	1%

Size of Samples Compared	50/50	30/70	10/90
100 & 100	14%	13%	7%
100 & 600	11%	10%	6%
200 & 200	11%	10%	7%
200 & 600	9%	8%	5%
600 & 600	6%	5%	4%
800 & 400	6%	6%	4%
1000 & 1000	5%	5%	3%
1200 & 1200	4%	4%	2%
2447 & 200	3%	3%	2%

# Marked Up Questionnaire

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- Results are based on interviews with 2447 residents aged 18+ in 192 sample points (EDs) across Lancashire County Council.
- Interviews were conducted face-to-face, in home between 15<sup>th</sup> September and 9<sup>th</sup> December 2003.
- A representative quota sample was interviewed with quotas set by age, gender and work status using 2001 Census data.
- Data are weighted by age, gender, work status to the known profile of the area.
- Where results do not sum to 100% this may be due to multiple responses or computer rounding.
- An asterisk (\*) indicates a value of less than 0.5%, but not zero.
- Results are based on all respondents unless stated otherwise.

## Quality of Life

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### Q1 Thinking about Lancashire, on the whole, how satisfied or dissatisfied are you with it as a place to live?

	Lancashire	Fylde
Base: Unweighted	2447	204
Base: Weighted	2447	163
	%	%
Very satisfied	41	48
Fairly satisfied	47	44
Neither satisfied nor dissatisfied	5	4
Fairly dissatisfied	4	3
Very dissatisfied	1	0
Don't know	1	0

### Q2 Thinking about this area, on the whole, how satisfied or dissatisfied are you with it as a place to live?

	Lancashire	Fylde
Base: Unweighted	2447	204
Base: Weighted	2447	163
	%	%
Very satisfied	42	51
Fairly satisfied	39	38
Neither satisfied nor dissatisfied	6	6
Fairly dissatisfied	7	4
Very dissatisfied	4	1
Don't know	*	0

<b>Q3 Which three or four things, if any, would you say are good things about living in this area?</b>		
	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	2447	204
Base: Weighted	2447	163
	%	%
<b>Location</b>		
Convenient for shops	24	13
Access to other places/centrally located	19	21
Access to the countryside/coast	16	25
Near to family/friends	9	6
Convenient for work	7	5
<b>Facilities/amenities:</b>		
Good schools/education	10	15
Good shopping facilities	5	5
Good leisure/recreation facilities	4	6
Good public services	3	2
Good health facilities	3	3
Good facilities for young people	1	1
Good facilities for people of my ethnicity/culture/faith	1	1
Good facilities for younger children	1	-
Good childcare facilities	*	1
<b>Transport</b>		
Adequate public transport	9	9
Good roads	3	4
Amount of traffic	1	1
Adequate parking	*	-
<b>General atmosphere/image</b>		
Peace and quiet	36	39
Friendly neighbours/people/good community spirit	33	30
Openness/greenery/countryside	24	17
Safe area/low crime rate	12	19
Clean streets	4	8
Good street lighting	*	-
Good facilities for working parents	*	-
<b>Others</b>		
Other	15	16
None of these/no good things	3	1
Don't know	2	2
Affordable housing	2	1
Good job opportunities	1	1
Low levels of pollution	1	*
Low levels of development	*	1
Good education opportunities	*	-
Low levels of council tax	*	*

**Q4 Which three or four things, if any, would you say are bad things about living in this area?**

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	2447	204
Base: Weighted	2447	163
	%	%
<b>Location</b>		
Inconvenient for shops	4	3
Poor access to other places/centrally located	1	*
Far away from family/friends	1	1
Inconvenient for work	1	-
Poor access to the countryside/coast	*	1
<b>Facilities/amenities:</b>		
Poor facilities for young people	10	13
Poor leisure/recreation facilities	5	4
Poor facilities for younger children	4	7
Poor shopping facilities	3	3
Poor schools/education	1	1
Poor health facilities	1	-
Poor childcare facilities	*	-
Poor facilities for people of my ethnicity/culture/faith	*	-
<b>Transport</b>		
Too much traffic	9	3
Poor public transport	8	7
Speed of traffic	6	2
Poor parking	5	5
Poor condition of roads	4	2
Poor condition of footpaths	2	2
Roadworks	1	1
<b>General atmosphere/image</b>		
Poor street lighting	7	5
Unsafe area/high crime rate	7	5
Generally run-down	6	7
Drugs misuse	6	4
Neighbours/people/ community cohesion/racial intolerance	3	*
Lack of peace and quiet	2	*
Too much vandalism/graffiti	1	1
Lack of openness/greenery/countryside	*	1
<b>Others</b>		
Other	28	28
None of these / no bad things	24	29
Don't know	4	4
Stray dogs/dog fouling	2	3
Poor housing	2	-
The Council wastes money	2	2
Unemployment/poor job opportunities	2	1
Expensive housing	1	1
Jobs paying low wages	1	-
High levels of development	1	1
High levels of pollution	1	2
Poor educational opportunities for adults	*	-

**Q5 Thinking now about your quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life?**

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	2447	204
Base: Weighted	2447	163
	%	%
Reduce crime and disorder	40	36
Provide activities for young people	32	29
Reduce traffic and transport problems	25	22
Reduce illegal drug-taking	22	20
Protect the environment	16	25
Improve opportunities for leisure activities	15	16
Involve local people in decision making	13	17
Provide more affordable housing	13	11
Improve employment opportunities	12	7
Improve welfare and caring services	11	15
Improve education and learning services	10	5
Help people to live healthier lives	9	10
None of these	6	10
Other	3	2
Don't know	2	2

**Q6 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to improve education and learning services?**

Base: All giving 'Improve Education and Learning' as a priority

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	214	8
Base: Weighted	238	7
	%	%
More discipline in schools	42	29
More investment in schools on books and equipment	34	41
Provide more leisure or arts activities after school	26	14
Schools and parents working more closely together	26	21
More teachers	24	27
Additional school classes before and after school	16	43
More information about day and evening classes	15	25
Longer school hours or longer school year	15	-
Better teachers	13	16
Reduce truancy in schools	13	16
Local literacy and numeracy support courses for adults	12	14
Other	11	-
None of these	8	-
Don't know	*	-

**Q7 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve welfare and caring services?**

**Base: All giving 'Improve welfare and caring services' as a priority**

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	295	32
Base: Weighted	278	25
	%	%
Making care affordable	41	54
Knowing more about what services are available	38	43
More contact with staff from care services	31	31
Having someone to contact for help	28	34
Having good emergency services	26	18
Being able to live at home	23	29
Getting transport when needed	21	15
Having a warm home	13	5
Improving access to public buildings	8	6
More contact with friends/relatives	6	2
Improving access to leisure facilities	6	4
Other	4	7
Don't know	4	-
None of these	1	-

**Q8 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve opportunities for leisure services?**

**Base: All giving 'Improve opportunities for leisure services' as a priority**

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	364	29
Base: Weighted	379	25
	%	%
Build more leisure facilities	54	76
Create safe open places and play areas	36	41
Lower entrance cost to facilities	33	26
More information about what's on in your area	21	30
More opportunities to try new activities	21	30
Better public transport to help get to places	20	5
Someone to help us organise local events	15	3
Longer opening hours at places you want to go	14	11
More opportunities to learn or improve skills	14	17
Access to well-maintained footpath	7	8
More information about volunteering opportunities	4	4
Segregated sessions for some activities	3	-
None of these	3	-
Don't know	1	-
Other	1	-

**Q9 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to reduce crime and disorder?**

**Base: All giving 'Reduce crime and disorder' as a priority**

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	972	72
Base: Weighted	985	58
	%	%
More visible police presence	71	74
More things for youngsters to do	42	40
Tackle the drugs problem	35	40
Closed circuit TV	28	30
Give the courts more choice in sentencing	21	24
More visible police presence	18	8
More community involvement	13	18
Improve lighting in streets and car parks	12	7
Recruitment of neighbourhood wardens	11	13
Other	3	1
Don't know	3	-
None of these	-	-

**Q10 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide activities for young people?**

**Base: All giving 'Provide activities for young people' as a priority**

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	766	57
Base: Weighted	771	47
	%	%
More youth centres for meeting people of their own age	66	60
More leisure facilities that are affordable for young people	60	60
More spaces for playing games	34	41
Listen to young people more	30	37
Financial help for staying at school	17	18
Provide cheap public transport for young people	17	15
More information about local jobs	10	6
Advice for young people about sexual behaviour	7	1
Enable more young people to live independently	4	2
Don't know	3	1
Other	2	-
None of these	-	-

**Q11 In your opinion, which two or three, if any, of the following should Lancashire County Council do reduce illegal drug taking?**

**Base: All giving 'Reduce illegal drug taking' as a priority**

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	555	43
Base: Weighted	545	33
	%	
Stricter punishment for illegal drug dealers	62	68
Stricter punishment for illegal drug users	42	38
Drug awareness education in school	34	47
Better facilities for young people generally	29	23
Educate parents about illegal drugs	22	19
More information for young people on illegal drugs	22	16
Greater reporting of suspicious activities	21	20
Local drug services for drug users	15	14
Don't know	3	3
Other	2	4
None of these	*	-

**Q12 In your opinion, which two or three, if any, of the following should Lancashire County Council do to protect the environment?**

**Base: All giving 'Protect the environment' as a priority**

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	389	51
Base: Weighted	397	41
	%	
Stricter enforcement of penalties for dog fouling	46	56
Clean streets more regularly	34	30
More waste recycling sites	30	29
Reduce industrial pollution	23	18
Greater information on the local environment	23	34
Reduce number of car journeys	22	27
Plant more trees	19	24
Advice on conserving energy	19	18
Skips placed in the neighbourhood	16	15
Other	7	5
Don't know	3	-
None of these	*	1



**Q13 In your opinion, which two or three, if any, of the following should Lancashire County Council do to help people live healthier lives?**

**Base: All giving 'help people live healthier lives' as a priority**

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	220	18
Base: Weighted	229	16
	%	%
People taking responsibility for their own health	38	40
Improve access to health services	35	36
Cut down on traffic congestion	32	21
Cheaper alternative medicine or therapies	27	21
More information about community health services	27	22
Better access to local doctors	27	34
More national campaigns about healthy living	26	20
Reduce industrial air pollution	19	19
Don't know	4	5
Other	3	5
None of these	*	-

**Q14 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve employment opportunities?**

**Base: All giving 'Improve employment opportunities' as a priority**

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	260	12
Base: Weighted	296	11
	%	%
More investment in industries	38	40
More better paid part-time or job share opportunities	36	17
More training courses	36	34
Schemes to smooth the change from benefits to work	32	41
Child care to enable parents to work	28	26
Developing skills through leisure and cultural activities	19	8
Less discrimination against sex, race, age etc.	17	17
Access to affordable IT facilities	12	16
More information about volunteering as a way of building skills	10	39
More information	7	9
Other	5	-
Don't know	3	-
None of these	1	7

**Q15 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to involve local people in decision making?**

**Base: All giving 'Involve local people in decision making' as a priority**

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	322	33
Base: Weighted	329	27
	%	%
More information about what the County Council is doing	51	57
More opportunities to speak to local councillors	46	40
More community involvement in crime and disorder	45	38
Greater information about the local environment and what can be done by communities	33	52
Schools and parents working more closely together	22	21
More community voluntary groups in the local area	21	22
Design estates to encourage community spirit	18	17
Don't know	4	-
Other	2	-
None of these	*	-

**Q16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide more affordable housing?**

**Base: All giving 'Provide more affordable housing' as a priority**

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	294	21
Base: Weighted	308	17
	%	%
Build more low cost houses to buy	60	58
Provide more low cost houses to rent	48	39
Renovate currently existing or disused buildings	35	36
Build new homes on previously developed or derelict land	28	34
Provide somewhere safe for children to play	27	29
Design estates to encourage community spirit	15	14
Provide more parking spaces in housing estates	12	24
Fewer planning regulations for new housing	6	6
Don't know	5	3
Other	1	-
None of these	1	-

# Social Cohesion

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<b>Q17 Would you say that...</b>		
	<b>Base: All respondents</b>	
	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	2447	204
Base: Weighted	2447	163
	%	%
Many of the people in your neighbourhood can be trusted	58	68
Some can be trusted	24	21
A few can be trusted	11	6
None of the people in your neighbourhood can be trusted	2	1
Just moved here	2	2
Don't know	3	2

<b>Q18 Would you say that you know...</b>		
	<b>Base: All respondents</b>	
	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	2447	204
Base: Weighted	2447	163
	%	%
Many of the people in your neighbourhood	42	36
Some of the people in your neighbourhood	31	33
A few of the people in your neighbourhood	22	29
You do not know people in your neighbourhood	3	1
Just moved here	2	2
Don't know	1	*

<b>Q19 Would you say that this neighbourhood is a place where neighbours look out for each other?</b>		
	<b>Base: All respondents</b>	
	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	2447	204
Base: Weighted	2447	163
	%	%
Yes, definitely	43	51
Yes, to some extent	42	37
No	11	10
Just moved here	2	1
Don't know	3	1

**Q20 Looking at this card, to what extent do you agree or disagree that this local area, (within 15/20 minutes walking distance), is a place where people from different backgrounds get on well together?**

**Base: All respondents**

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	2447	204
Base: Weighted	2447	163
	%	%
Definitely agree	15	19
Tend to agree	45	55
Tend to disagree	10	8
Definitely disagree	5	3
Too few people in the local area	3	6
All same backgrounds	11	3
Don't know	10	7

## Social Services

<b>Q24 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?</b>							
<b>Base: All users of service</b>							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
<b>Services for older people</b>							
Lancashire	219	34	33	4	12	12	4
Fylde	14	16	40	9	26	9	-
<b>Council run services and facilities for disabled people</b>							
Lancashire	180	30	38	5	7	10	9
Fylde	9	33	13	34	10	-	10
<b>Services for people with mental health problems</b>							
Lancashire	90	30	28	8	15	15	4
Fylde	9	37	29	-	25	10	-
<b>Services for people with learning difficulties</b>							
Lancashire	107	28	40	4	6	16	6
Fylde	5	17	36	-	27	20	-
<b>Services for vulnerable children and families</b>							
Lancashire	44	23	26	19	9	18	5
Fylde	1	-	-	100	-	-	-
<b>Services for young offenders</b>							
Lancashire	21	9	21	22	14	21	14
Fylde	1	-	100	-	-	-	-

<b>Q25 Overall, do you think the social services you have used or benefited from have got better or worse over the last two years or have they stayed the same?</b>		
<b>Base: All who have used at least one social service</b>		
	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	512	39
Base: Weighted	508	29
	%	%
Got better	26	25
Got worse	16	21
Stayed the same	40	36
Don't know	19	18

# Educational Services

**Q28 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?**

Base: All users of service

	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisf ied %	Very dissatisfi ed %	Don't know %
<b>Pre-School facilities or nursery schools</b>							
Lancashire	300	60	30	2	4	2	2
Fylde	19	55	40	-	5	-	-
<b>Primary schools</b>							
Lancashire	611	52	38	3	4	1	2
Fylde	31	49	41	7	-	3	-
<b>Secondary schools</b>							
Lancashire	513	37	44	5	7	4	3
Fylde	27	42	40	8	2	4	3
<b>Support for children with special needs</b>							
Lancashire	109	36	31	5	10	14	3
Fylde	5	17	65	-	-	18	-
<b>Adult education</b>							
Lancashire	415	41	44	3	5	2	4
Fylde	39	26	61	-	9	-	4
<b>Youth Service</b>							
Lancashire	37	31	38	11	12	2	5
Fylde	3	-	32	-	32	-	36

**Q29 Overall, do you think the educational services you have used or benefited from have got better or worse over the last two years or have they stayed the same?**

Base: All who have used at least one education service

	Lancashire	Fylde
Base: Unweighted	1147	98
Base: Weighted	1220	82
	%	%
Got better	38	41
Got worse	10	5
Stayed the same	39	45
Don't know	13	9

## Leisure and Cultural Services

**Q31 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?**

Base: All users of service

	Base: W	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfi ed	Fairly dissatisfi ed	Very dissatisfi ed	Don't know
		%	%	%	%	%	%
<b>Libraries</b>							
Lancashire	1493	56	37	1	3	1	1
Fylde	114	54	40	2	4	1	-
<b>Museums</b>							
Lancashire	486	45	42	5	4	2	2
Fylde	31	43	51	3	3	-	-
<b>Support for the arts</b>							
Lancashire	162	24	51	9	9	3	3
Fylde	20	25	61	12	-	-	2
<b>Services for young people</b>							
Lancashire	201	19	37	11	19	13	1
Fylde	13	8	49	7	20	13	3

**Q32 Overall, do you think the leisure and cultural services you have used or benefited from have got better or worse over the last two years or have they stayed the same?**

Base: All who have used at least one leisure service

	Lancashire	Fylde
Base: Unweighted	1570	150
Base: Weighted	1598	122
	%	%
Got better	38	40
Got worse	6	10
Stayed the same	46	40
Don't know	10	10

# Environment

<b>Q34 How satisfied or dissatisfied are you with the way each of the following is provided in your local area?</b>							
<b>(Base: All respondents in bold; users for services in italics)</b>							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
<b>Street lighting</b>							
Lancashire	2447	25	52	4	12	6	1
Fylde	163	26	51	4	13	5	-
<b>Road maintenance and repairs</b>							
Lancashire	2447	8	38	12	23	18	2
Fylde	163	6	34	11	28	21	0
<b>Pavement maintenance</b>							
Lancashire	2447	7	40	12	21	17	2
Fylde	163	8	33	11	28	20	1
<b>Traffic management (e.g. signs and signalling)</b>							
Lancashire	2447	7	49	17	13	8	6
Fylde	163	8	56	14	12	6	3
<b>Traffic calming measures</b>							
Lancashire	2447	5	34	17	22	16	6
Fylde	163	6	31	20	24	16	4
<b>Road safety</b>							
Lancashire	2447	4	46	17	18	10	5
Fylde	163	3	51	18	19	8	1
<b>Cycle facilities</b>							
Lancashire	505	16	45	10	14	12	3
Fylde	47	15	41	11	19	14	-
<b>Countryside recreation</b>							
Lancashire	1050	26	55	7	7	3	2
Fylde	67	19	58	8	8	1	5
<b>Footpaths, bridleways and rights of way</b>							
Lancashire	1096	20	59	6	9	4	1
Fylde	59	16	62	14	7	-	1
<b>Household waste disposal sites</b>							
Lancashire	1515	36	50	4	6	3	1
Fylde	136	41	49	4	5	1	1
<b>Recycling facilities</b>							
Lancashire	1569	38	49	3	6	3	1
Fylde	128	46	45	3	5	1	0



**Q35 Overall, do you think that the environmental services you have used or benefited from have got better or worse over the last two years or have they stayed the same?**

**Base: All respondents**

	<b>Lancashire</b>	<b>Fylde</b>
Base: Unweighted	2447	204
Base: Weighted	2447	163
	%	%
Got better	45	57
Got worse	9	7
Stayed the same	35	29
Don't know	11	6

## Other Services

<b>Q37 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?</b>							
<b>(Base: All respondents in bold; users for services in italics)</b>							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
<b>Economic development and job creation</b>							
Lancashire	70	19	36	13	11	17	4
Fylde	3	-	-	28	32	39	-
<b>Support for local businesses</b>							
Lancashire	83	12	42	10	15	12	9
Fylde	14	5	56	10	7	21	-
<b>Trading standards</b>							
Lancashire	107	34	46	12	4	3	2
Fylde	11	57	21	15	7	-	-
<b>Registration of births, deaths and marriages</b>							
Lancashire	362	38	51	5	1	2	2
Fylde	26	15	72	2	6	-	6
<b>Planning services</b>							
Lancashire	99	13	48	11	13	13	2
Fylde	11	9	41	7	10	33	-
<b>Welfare rights</b>							
Lancashire	182	36	40	4	12	5	3
Fylde	13	26	36	14	7	5	13
<b>County information Centres</b>							
Lancashire	186	27	52	10	4	0	7
Fylde	27	27	48	11	3	-	11
<b>Tourism services</b>							
Lancashire	261	31	55	7	2	2	3
Fylde	29	40	49	8	-	-	3
<b>Emergency Planning</b>							
Lancashire	2447	1	8	16	2	2	71
Fylde	163	1	13	29	7	1	49

# Local Transport

**Q41 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?**

Base: All users of service

	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
<b>Local bus services</b>							
Lancashire	1401	25	46	5	14	8	1
Fylde	87	25	48	9	12	5	2
<b>Local train services</b>							
Lancashire	737	17	51	7	14	9	2
Fylde	62	15	51	11	20	3	-
<b>Local road system</b>							
Lancashire	2207	8	50	13	15	10	4
Fylde	155	12	64	7	12	3	2
<b>Local taxis</b>							
Lancashire	1215	27	56	7	6	3	1
Fylde	94	42	51	4	3	1	0

**Q42 Overall, do you think that the transport services you have used or benefited from have got better or worse over the last two years or have they stayed the same?**

Base: All who have used at least one travel service

	Lancashire	Fylde
Base: Unweighted	1820	154
Base: Weighted	1854	124
	%	%
Got better	25	21
Got worse	19	20
Stayed the same	49	53
Don't know	7	6

# Corporate Priorities

**Q44 Thinking know about the services provided by Lancashire County Council, which three or four of the services on the list do you think are the most important for people in this area?**

Base: All respondents

	Lancashire	Fylde
Base: Unweighted	2447	204
Base: Weighted	2447	163
	%	%
<b>Social Services</b>		
Services for older people	37	44
Council run services and facilities for disabled people	13	14
Services for people with mental health problems	6	6
Services for people with learning difficulties	6	2
Services for vulnerable people and families	14	16
Services for young offenders	6	6
Culture and Leisure		
Museums	1	1
Libraries	10	18
Country parks/countryside recreation	10	7
Footpaths, bridleways and rights of way	6	4
Maintenance of roads, pavements and bridges	26	32
Support for the arts	2	2
<b>Education</b>		
Facilities or services for young people	26	23
Nursery schools	11	11
Primary schools	18	20
Secondary schools	21	25
Adult education	6	7
<b>Environment and business</b>		
Economic development and job creation	14	11
Attracting investment to Lancashire	14	11
Support local business	6	8
Recycling facilities	6	4
Household waste disposal sites	5	6
Street lighting	7	8
Traffic management	10	8
Road safety	14	12
Cycle facilities	2	4
<b>Other</b>		
Tourism services	2	4
Public transport information	7	6
Consumer protection, advice and trading standards	2	2
Planning for future developments	8	8
Registration of births, deaths and marriages	1	0
Other	3	1
None of these	1	0
Don't know	4	1

# Local Democracy and the Role of Councillors

## Q55 Which of these statements comes closest to your own attitude towards Lancashire County Council?

Base: All respondents		
	Lancashire	Fylde
Base: Unweighted	2447	204
Base: Weighted	2447	163
	%	%
I'm not really interested in what the County Council does, or whether it does its job	2	1
I'm not interested in what the County Council does as long as long as it does its job	18	18
I like to know what the County Council is doing, but I'm happy to let it get on with its job	56	61
I would like to have more of a say in what the County Council does	19	17
I already work for, or am already involved with the County Council and the services it provides	3	2
None of these	1	1
Don't know	1	0

## Q56 Which two or three of the following do you think is the most important for your local county councillors to do?

Base: All respondents		
	Lancashire	Fylde
Base: Unweighted	2447	204
Base: Weighted	2447	163
	%	%
Listening to the views of local people	76	77
Dealing with complaints and problems	50	39
Working with local communities to provide more effective services	40	40
Keeping you informed about County Council activities	32	32
Representing local views to business	15	19
Reviewing and planning local services	10	11
Taking decisions about County Council services	9	10
Ensuring ethical standards are maintained across the County	9	6
Scrutinising County Council decisions	7	8
Don't know	2	3
Other	1	1
None of these	*	0