

**Lancashire County Council Learning Disability Preferred Provider Scheme
Review Questionnaire for stakeholders**

1. Thinking about the Preferred Provider Scheme in Lancashire, as a stakeholder: What have been the advantages of the scheme?

Thinking about the Preferred Provider Scheme in Lancashire, as a stakeholder: What have been the advantages of the scheme?	%
Control of who is on the scheme	69
Cooperation between providers	31

What have been the disadvantages of the scheme?

What have been the disadvantages of the scheme?	%
Insufficient monitoring	40
Reduction of market choice	40
No recognition of specialist services	10
Lack of sanctions	5
Doesn't set standards for staff pay conditions	5

2. Can you think of any other ways for Lancashire County Council to make sure provision is good quality? If so, please outline them below.

Can you think of any other ways for Lancashire County Council to make sure provision is good quality?	%
Multi agency monitoring	31
Person centred services	25
Statutory Arrangements	19
self advocates/families monitoring	13
Provider arrangements	6
Service level agreements	6

3. Are there things that support workers do for some people with learning disabilities that you think they could do on their own?

Are there things that support workers do for some people with learning disabilities that you think they could do on their own?	%
Lack of Positive risk taking culture	50
Domestic	25
More opportunities	25

4. For a provider to be part of the Preferred Provider Scheme they have to:

- Make sure support workers have the training they need
- Involve the person in choosing the people who support them

- Make sure everything the provider does is person-centred and the individual has a person-centred plan
- Give the person a say in how well they think their support workers are doing
- Help the person to have a good life
- Help them stay healthy
- Help them to stay safe
- Help them to manage their money
- Deal with any complaints that they make
- Support them to communicate with others
- Speak to and write to the person in ways that they understand
- Work with other providers to make services better

Are there things you think should be added to this list?

Are there things you think should be added to the list?	%
Staff training/development	29
Person centred approaches across everything they do	21
Supporting health	9
Making use of advocacy	6
Competence with MCA	6
Stakeholder reviews -peer, SA, families	6
staff conditions	6
Effective Leadership	6
Promoting choice & Independence	3
Multi agency approaches	3
Effective support for communication	3
Complaints and compliments process	3