

Preferred Provider Scheme

Carers Workshop 2nd July 2014

Your views on the preferred option

Working

- *Only tenable option.*
- *Enables Monitoring, need feedback for all parties.*
- *Adherence to quality of standards.*
- *Enables more social contact within area.*
- *Enables monitoring to be person centred, not cost centred.*
- *People staying in their own community, family and friends are the best quality control.*

Not working

- *Will result in change for individuals.*
- *Less choice.*
- *Must ensure all parties have some input into providers in their area.*
- *Option will fail without adequate funding.*
- *Too big, less personal service. Personal contact lost with people cared for.*
- *The decision has already been made and what influenced the decision? Your opinion not necessarily our opinions. Yet you have made the choice.*
- *Top priority should be best interests of service users and continuity.*
- *A quality measure should be,*
 - a) A declaration of staff turnover, and percent of staff continuing after their probation period.*
 - b) B) Training compliance.*
- *We expect that families/ carers will be part of the process which determines which providers go on the new preferred list.*
- *LCC have not asked key questions about opinions of current providers.*

Questions

- *How will the people cared for be prepared for these changes?*
- *How is consistency with care going to be kept if providers change?*
- *How do current services such as shared lives fit into the scheme? (it is an option for supported living).*
- *Does the preferred provider list apply to those receiving direct payments? (if not what would happen in a shared house?)*
- *Would 'not for profit' organisations be able to apply? If yes would their status be clear?*
- *Would there be a minimal wage?*
- *What will happen to providers who are not on the list? They will be at immediate risk of not being able to provide care if staff resign.*