

Preferred Provider Scheme

Stakeholders Workshop 3rd July 2014

Your views on the preferred option

Working

- *Easier for small organisations to change.*
- *Requirements for delivering service- proof of ability to deliver.*
- *Smaller providers working in localities would be a benefit for staff moving around between addresses.*

Not Working

- *If advocates wanted a certain provider in a different area they would have to move.*
- *Timeframe (2-3 years) too long*
- *Larger countrywide providers with dedicated teams swamping the market.*
- *Staff retention not identified.*
- *Team leader/ Middle Management crucial- not mentioned*
- *Multi-agency working.*
- *More emphasis on joint working (providers).*
- *Clarity on roles and responsibilities for providers, commissioners and housing.*
- *No mention of PBS*

Questions

- *What if all (most) meet the quality check?*
- *Monitoring... who and how?*
- *Is the door closed once the list is established?*
- *What if one drops out? How do you find a new one?*
- *On numbers were will you draw the line?*
- *What about P.F's recently checked? Will they have to again?*
- *How would multi-agency monitoring work? Competition/ different systems?*

Housing Providers Issues

SLA: Clarity RE:

Roles of the housing providers and roles of P.P.

Health and safety issues: fore checks etc

Voids

Good management (of providers)

MLA best interest

Providers doing peer monitoring WV

PBS