

Sampling Tolerances

Care needs to be taken because not all differences are significant and may be due to chance because not all the population was sampled. The tables below show the degree of uncertainty on the values given at the 95% confidence interval for a single population and a comparison of two groups.

For example, for a question with 90% satisfied and 10% dissatisfied for 2447 respondents, we would expect the true proportion satisfied to be between 89% and 91%, 19 times in 20. A comparison between two districts with 200 respondents each would need a difference of at least 10% to be significant, if the statistic was near 30 or 70%.

Sample tolerances based on sample size			
Number of Respondents	Percentage Levels		
	50/50	30/70	10/90
	+ / -	+ / -	+ / -
50	14%	13%	8%
100	10%	9%	6%
200	7%	6%	4%
500	4%	4%	3%
1000	3%	3%	2%
1200	3%	3%	2%
2000	2%	2%	1%
2447	2%	2%	1%

Size of Samples Compared	50/50	30/70	10/90
100 & 100	14%	13%	7%
100 & 600	11%	10%	6%
200 & 200	11%	10%	7%
200 & 600	9%	8%	5%
600 & 600	6%	5%	4%
800 & 400	6%	6%	4%
1000 & 1000	5%	5%	3%
1200 & 1200	4%	4%	2%
2447 & 200	3%	3%	2%

Marked Up Questionnaire

- Results are based on interviews with 2447 residents aged 18+ in 192 sample points (EDs) across Lancashire County Council.
- Interviews were conducted face-to-face, in home between 15th September and 9th December 2003.
- A representative quota sample was interviewed with quotas set by age, gender and work status using 2001 Census data.
- Data are weighted by age, gender, work status to the known profile of the area.
- Where results do not sum to 100% this may be due to multiple responses or computer rounding.
- An asterisk (*) indicates a value of less than 0.5%, but not zero.
- Results are based on all respondents unless stated otherwise.

Quality of Life

Q1 Thinking about Lancashire, on the whole, how satisfied or dissatisfied are you with it as a place to live?		
	Lancashire	South Ribble
Base: Unweighted	2447	205
Base: Weighted	2447	224
	%	%
Very satisfied	41	46
Fairly satisfied	47	45
Neither satisfied nor dissatisfied	5	7
Fairly dissatisfied	4	1
Very dissatisfied	1	-
Don't know	1	0

Q2 Thinking about this area, on the whole, how satisfied or dissatisfied are you with it as a place to live?		
	Lancashire	South Ribble
Base: Unweighted	2447	205
Base: Weighted	2447	224
	%	%
Very satisfied	42	46
Fairly satisfied	39	45
Neither satisfied nor dissatisfied	6	7
Fairly dissatisfied	7	1
Very dissatisfied	4	-
Don't know	*	0

Q3 Which three or four things, if any, would you say are good things about living in this area?		
	Lancashire	South Ribble
Base: Unweighted	2447	205
Base: Weighted	2447	224
	%	%
Location		
Convenient for shops	24	34
Access to other places/centrally located	19	15
Access to the countryside/coast	16	6
Near to family/friends	9	6
Convenient for work	7	10
Facilities/amenities:		
Good schools/education	10	9
Good shopping facilities	5	5
Good leisure/recreation facilities	4	5
Good public services	3	2
Good health facilities	3	*
Good facilities for young people	1	*
Good facilities for people of my ethnicity/culture/faith	1	*
Good facilities for younger children	1	1
Good childcare facilities	*	1
Transport		
Adequate public transport	9	8
Good roads	3	2
Amount of traffic	1	1
Adequate parking	*	2
General atmosphere/image		
Peace and quiet	36	40
Friendly neighbours/people/good community spirit	33	28
Openness/greenery/countryside	24	13
Safe area/low crime rate	12	7
Clean streets	4	3
Good street lighting	*	-
Good facilities for working parents	*	-
Others		
Other	15	26
None of these/no good things	3	3
Don't know	2	3
Affordable housing	2	-
Good job opportunities	1	-
Low levels of pollution	1	-
Low levels of development	*	-
Good education opportunities	*	-
Low levels of council tax	*	-

Q4 Which three or four things, if any, would you say are bad things about living in this area?

	Lancashire	South Ribble
Base: Unweighted	2447	205
Base: Weighted	2447	224
	%	%
Location		
Inconvenient for shops	4	*
Poor access to other places/centrally located	1	1
Far away from family/friends	1	-
Inconvenient for work	1	-
Poor access to the countryside/coast	*	-
Facilities/amenities:		
Poor facilities for young people	10	8
Poor leisure/recreation facilities	5	5
Poor facilities for younger children	4	3
Poor shopping facilities	3	2
Poor schools/education	1	-
Poor health facilities	1	-
Poor childcare facilities	*	1
Poor facilities for people of my ethnicity/culture/faith	*	1
Transport		
Too much traffic	9	10
Poor public transport	8	8
Speed of traffic	6	6
Poor parking	5	2
Poor condition of roads	4	6
Poor condition of footpaths	2	2
Roadworks	1	*
General atmosphere/image		
Poor street lighting	7	2
Unsafe area/high crime rate	7	6
Generally run-down	6	3
Drugs misuse	6	2
Neighbours/people/ community cohesion/racial intolerance	3	1
Lack of peace and quiet	2	1
Too much vandalism/graffiti	1	-
Lack of openness/greenery/countryside	*	-
Others		
Other	28	29
None of these / no bad things	24	34
Don't know	4	4
Stray dogs/dog fouling	2	1
Poor housing	2	-
The Council wastes money	2	-
Unemployment/poor job opportunities	2	-
Expensive housing	1	1
Jobs paying low wages	1	-
High levels of development	1	*
High levels of pollution	1	*
Poor educational opportunities for adults	*	-

Q5 Thinking now about your quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life?

	Lancashire	South Ribble
Base: Unweighted	2447	205
Base: Weighted	2447	224
	%	%
Reduce crime and disorder	40	40
Provide activities for young people	32	31
Reduce traffic and transport problems	25	31
Reduce illegal drug-taking	22	20
Protect the environment	16	16
Improve opportunities for leisure activities	15	15
Involve local people in decision making	13	19
Provide more affordable housing	13	12
Improve employment opportunities	12	8
Improve welfare and caring services	11	12
Improve education and learning services	10	13
Help people to live healthier lives	9	9
None of these	6	5
Other	3	-
Don't know	2	1

Q6 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to improve education and learning services?

Base: All giving 'Improve Education and Learning' as a priority

	Lancashire	South Ribble
Base: Unweighted	214	24
Base: Weighted	238	29
	%	%
More discipline in schools	42	42
More investment in schools on books and equipment	34	51
Provide more leisure or arts activities after school	26	12
Schools and parents working more closely together	26	26
More teachers	24	24
Additional school classes before and after school	16	20
More information about day and evening classes	15	5
Longer school hours or longer school year	15	9
Better teachers	13	-
Reduce truancy in schools	13	-
Local literacy and numeracy support courses for adults	12	10
Other	11	3
None of these	8	7
Don't know	*	-

Q7 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve welfare and caring services?

Base: All giving 'Improve welfare and caring services' as a priority

	Lancashire	South Ribble
Base: Unweighted	295	29
Base: Weighted	278	26
	%	%
Making care affordable	41	35
Knowing more about what services are available	38	31
More contact with staff from care services	31	30
Having someone to contact for help	28	16
Having good emergency services	26	22
Being able to live at home	23	23
Getting transport when needed	21	17
Having a warm home	13	8
Improving access to public buildings	8	6
More contact with friends/relatives	6	6
Improving access to leisure facilities	6	4
Other	4	-
Don't know	4	7
None of these	1	12

Q8 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve opportunities for leisure services?

Base: All giving 'Improve opportunities for leisure services' as a priority

	Lancashire	South Ribble
Base: Unweighted	364	28
Base: Weighted	379	33
	%	%
Build more leisure facilities	54	77
Create safe open places and play areas	36	27
Lower entrance cost to facilities	33	31
More information about what's on in your area	21	13
More opportunities to try new activities	21	14
Better public transport to help get to places	20	28
Someone to help us organise local events	15	19
Longer opening hours at places you want to go	14	13
More opportunities to learn or improve skills	14	14
Access to well-maintained footpath	7	15
More information about volunteering opportunities	4	3
Segregated sessions for some activities	3	-
None of these	3	-
Don't know	1	-
Other	1	-

Q9 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to reduce crime and disorder?

Base: All giving 'Reduce crime and disorder' as a priority

	Lancashire	South Ribble
Base: Unweighted	972	83
Base: Weighted	985	91
	%	%
More visible police presence	71	70
More things for youngsters to do	42	43
Tackle the drugs problem	35	37
Closed circuit TV	28	32
Give the courts more choice in sentencing	21	13
More visible police presence	18	22
More community involvement	13	15
Improve lighting in streets and car parks	12	13
Recruitment of neighbourhood wardens	11	10
Other	3	3
Don't know	3	-
None of these	-	-

Q10 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide activities for young people?

Base: All giving 'Provide activities for young people' as a priority

	Lancashire	South Ribble
Base: Unweighted	766	64
Base: Weighted	771	69
	%	%
More youth centres for meeting people of their own age	66	74
More leisure facilities that are affordable for young people	60	51
More spaces for playing games	34	37
Listen to young people more	30	25
Financial help for staying at school	17	20
Provide cheap public transport for young people	17	6
More information about local jobs	10	12
Advice for young people about sexual behaviour	7	4
Enable more young people to live independently	4	1
Don't know	3	1
Other	2	3
None of these	-	-

Q11 In your opinion, which two or three, if any, of the following should Lancashire County Council do reduce illegal drug taking?

Base: All giving 'Reduce illegal drug taking' as a priority

	Lancashire	South Ribble
Base: Unweighted	555	42
Base: Weighted	545	45
	%	%
Stricter punishment for illegal drug dealers	62	41
Stricter punishment for illegal drug users	42	38
Drug awareness education in school	34	48
Better facilities for young people generally	29	20
Educate parents about illegal drugs	22	17
More information for young people on illegal drugs	22	26
Greater reporting of suspicious activities	21	22
Local drug services for drug users	15	22
Don't know	3	-
Other	2	1
None of these	*	-

Q12 In your opinion, which two or three, if any, of the following should Lancashire County Council do to protect the environment?

Base: All giving 'Protect the environment' as a priority

	Lancashire	South Ribble
Base: Unweighted	389	33
Base: Weighted	397	36
	%	%
Stricter enforcement of penalties for dog fouling	46	42
Clean streets more regularly	34	49
More waste recycling sites	30	29
Reduce industrial pollution	23	23
Greater information on the local environment	23	13
Reduce number of car journeys	22	21
Plant more trees	19	12
Advice on conserving energy	19	28
Skips placed in the neighbourhood	16	2
Other	7	5
Don't know	3	-
None of these	*	-

Q13 In your opinion, which two or three, if any, of the following should Lancashire County Council do to help people live healthier lives?

Base: All giving 'help people live healthier lives' as a priority

	Lancashire	South Ribble
Base: Unweighted	220	20
Base: Weighted	229	21
	%	%
People taking responsibility for their own health	38	36
Improve access to health services	35	31
Cut down on traffic congestion	32	30
Cheaper alternative medicine or therapies	27	21
More information about community health services	27	48
Better access to local doctors	27	24
More national campaigns about healthy living	26	25
Reduce industrial air pollution	19	14
Don't know	4	4
Other	3	-
None of these	*	-

Q14 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve employment opportunities?

Base: All giving 'Improve employment opportunities' as a priority

	Lancashire	South Ribble
Base: Unweighted	260	15
Base: Weighted	296	18
	%	%
More investment in industries	38	11
More better paid part-time or job share opportunities	36	36
More training courses	36	57
Schemes to smooth the change from benefits to work	32	5
Child care to enable parents to work	28	36
Developing skills through leisure and cultural activities	19	30
Less discrimination against sex, race, age etc.	17	7
Access to affordable IT facilities	12	27
More information about volunteering as a way of building skills	10	14
More information	7	-
Other	5	5
Don't know	3	-
None of these	1	-

Q15 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to involve local people in decision making?

Base: All giving 'Involve local people in decision making' as a priority

	Lancashire	South Ribble
Base: Unweighted	322	38
Base: Weighted	329	42
	%	%
More information about what the County Council is doing	51	44
More opportunities to speak to local councillors	46	49
More community involvement in crime and disorder	45	44
Greater information about the local environment and what can be done by communities	33	25
Schools and parents working more closely together	22	18
More community voluntary groups in the local area	21	25
Design estates to encourage community spirit	18	14
Don't know	4	2
Other	2	-
None of these	*	-

Q16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide more affordable housing?

Base: All giving 'Provide more affordable housing' as a priority

	Lancashire	South Ribble
Base: Unweighted	294	24
Base: Weighted	308	27
	%	%
Build more low cost houses to buy	60	64
Provide more low cost houses to rent	48	39
Renovate currently existing or disused buildings	35	27
Build new homes on previously developed or derelict land	28	26
Provide somewhere safe for children to play	27	27
Design estates to encourage community spirit	15	9
Provide more parking spaces in housing estates	12	13
Fewer planning regulations for new housing	6	5
Don't know	5	4
Other	1	-
None of these	1	-

Social Cohesion

Q17 Would you say that...		
	Base: All respondents	
	Lancashire	South Ribble
Base: Unweighted	2447	205
Base: Weighted	2447	224
	%	%
Many of the people in your neighbourhood can be trusted	58	61
Some can be trusted	24	19
A few can be trusted	11	13
None of the people in your neighbourhood can be trusted	2	2
Just moved here	2	3
Don't know	3	2

Q18 Would you say that you know...		
	Base: All respondents	
	Lancashire	South Ribble
Base: Unweighted	2447	205
Base: Weighted	2447	224
	%	%
Many of the people in your neighbourhood	42	44
Some of the people in your neighbourhood	31	31
A few of the people in your neighbourhood	22	19
You do not know people in your neighbourhood	3	3
Just moved here	2	3
Don't know	1	1

Q19 Would you say that this neighbourhood is a place where neighbours look out for each other?		
	Base: All respondents	
	Lancashire	South Ribble
Base: Unweighted	2447	205
Base: Weighted	2447	224
	%	%
Yes, definitely	43	45
Yes, to some extent	42	47
No	11	4
Just moved here	2	2
Don't know	3	2

Q20 Looking at this card, to what extent do you agree or disagree that this local area, (within 15/20 minutes walking distance), is a place where people from different backgrounds get on well together?

Base: All respondents

	Lancashire	South Ribble
Base: Unweighted	2447	205
Base: Weighted	2447	224
	%	%
Definitely agree	15	16
Tend to agree	45	54
Tend to disagree	10	7
Definitely disagree	5	2
Too few people in the local area	3	-
All same backgrounds	11	13
Don't know	10	8

Social Services

Q24 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?							
Base: All users of service							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
Services for older people							
Lancashire	219	34	33	4	12	12	4
South Ribble	16	53	44	-	-	4	-
Council run services and facilities for disabled people							
Lancashire	180	30	38	5	7	10	9
South Ribble	14	42	39	-	6	-	14
Services for people with mental health problems							
Lancashire	90	30	28	8	15	15	4
South Ribble	9	27	73	-	-	-	-
Services for people with learning difficulties							
Lancashire	107	28	40	4	6	16	6
South Ribble	14	23	44	-	-	16	16
Services for vulnerable children and families							
Lancashire	44	23	26	19	9	18	5
South Ribble	6	31	39	-	-	-	30
Services for young offenders							
Lancashire	21	9	21	22	14	21	14
South Ribble	6	-	56	20	13	-	11

Q25 Overall, do you think the social services you have used or benefited from have got better or worse over the last two years or have they stayed the same?		
Base: All who have used at least one social service		
	Lancashire	South Ribble
Base: Unweighted	512	44
Base: Weighted	508	52
	%	%
Got better	26	37
Got worse	16	1
Stayed the same	40	36
Don't know	19	26

Educational Services

Q28 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?							
Base: All users of service							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisf ied %	Very dissatisfi ed %	Don't know %
Pre-School facilities or nursery schools							
Lancashire	300	60	30	2	4	2	2
South Ribble	28	70	27	-	3	-	-
Primary schools							
Lancashire	611	52	38	3	4	1	2
South Ribble	40	66	32	2	-	-	-
Secondary schools							
Lancashire	513	37	44	5	7	4	3
South Ribble	50	37	53	5	3	-	2
Support for children with special needs							
Lancashire	109	36	31	5	10	14	3
South Ribble	16	66	10	-	24	-	-
Adult education							
Lancashire	415	41	44	3	5	2	4
South Ribble	40	48	39	4	5	-	4
Youth Service							
Lancashire	37	31	38	11	12	2	5
South Ribble	7	36	42	-	11	11	-

Q29 Overall, do you think the educational services you have used or benefited from have got better or worse over the last two years or have they stayed the same?		
Base: All who have used at least one education service		
	Lancashire	South Ribble
Base: Unweighted	1147	104
Base: Weighted	1220	120
	%	
Got better	38	42
Got worse	10	7
Stayed the same	39	37
Don't know	13	14

Leisure and Cultural Services

Q31 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?

Base: All users of service

	Base: W	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfi ed	Fairly dissatisfi ed	Very dissatisfi ed	Don't know
		%	%	%	%	%	%
Libraries							
Lancashire	1493	56	37	1	3	1	1
South Ribble	141	61	36	1	2	-	-
Museums							
Lancashire	486	45	42	5	4	2	2
South Ribble	54	57	37	-	5	-	1
Support for the arts							
Lancashire	162	24	51	9	9	3	3
South Ribble	12	43	32	14	10	-	-
Services for young people							
Lancashire	201	19	37	11	19	13	1
South Ribble	17	8	56	15	21	-	-

Q32 Overall, do you think the leisure and cultural services you have used or benefited from have got better or worse over the last two years or have they stayed the same?

Base: All who have used at least one leisure service

	Lancashire	South Ribble
Base: Unweighted	1570	139
Base: Weighted	1598	152
	%	%
Got better	38	40
Got worse	6	1
Stayed the same	46	49
Don't know	10	9

Environmental Services

Q34 How satisfied or dissatisfied are you with the way each of the following is provided in your local area?							
(Base: All respondents in bold; users for services in italics)							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
Street lighting							
Lancashire	2447	25	52	4	12	6	1
South Ribble	<i>224</i>	30	49	5	7	4	4
Road maintenance and repairs							
Lancashire	2447	8	38	12	23	18	2
South Ribble	<i>224</i>	6	27	15	26	20	6
Pavement maintenance							
Lancashire	2447	7	40	12	21	17	2
South Ribble	<i>224</i>	5	37	16	18	18	6
Traffic management (e.g. signs and signalling)							
Lancashire	2447	7	49	17	13	8	6
South Ribble	<i>224</i>	4	48	14	15	12	7
Traffic calming measures							
Lancashire	2447	5	34	17	22	16	6
South Ribble	<i>224</i>	2	33	18	25	15	6
Road safety							
Lancashire	2447	4	46	17	18	10	5
South Ribble	<i>224</i>	2	33	18	25	15	6
Cycle facilities							
Lancashire	505	16	45	10	14	12	3
South Ribble	<i>224</i>	2	33	18	25	15	6
Countryside recreation							
Lancashire	1050	26	55	7	7	3	2
South Ribble	<i>115</i>	23	55	9	7	3	3
Footpaths, bridleways and rights of way							
Lancashire	1096	20	59	6	9	4	1
South Ribble	<i>107</i>	18	59	5	10	7	1
Household waste disposal sites							
Lancashire	1515	36	50	4	6	3	1
South Ribble	<i>136</i>	40	47	4	4	3	3
Recycling facilities							
Lancashire	1569	38	49	3	6	3	1
South Ribble	<i>118</i>	35	53	2	7	2	-

Q35 Overall, do you think that the environmental services you have used or benefited from have got better or worse over the last two years or have they stayed the same?

Base: All respondents

	Lancashire	South Ribble
Base: Unweighted	2447	205
Base: Weighted	2447	224
	%	
Got better	45	42
Got worse	9	10
Stayed the same	35	36
Don't know	11	13

Other Services

Q37 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?							
(Base: All respondents in bold; users for services in italics)							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
Economic development and job creation							
Lancashire	70	19	36	13	11	17	4
South Ribble	9	39	61	-	-	-	-
Support for local businesses							
Lancashire	83	12	42	10	15	12	9
South Ribble	8	18	16	9	18	15	25
Trading standards							
Lancashire	107	34	46	12	4	3	2
South Ribble	16	27	48	14	11	-	-
Registration of births, deaths and marriages							
Lancashire	362	38	51	5	1	2	2
South Ribble	32	46	38	7	-	8	-
Planning services							
Lancashire	99	13	48	11	13	13	2
South Ribble	12	21	50	10	12	-	6
Welfare rights							
Lancashire	182	36	40	4	12	5	3
South Ribble	11	36	54	-	-	10	-
County information Centres							
Lancashire	186	27	52	10	4	0	7
South Ribble	18	25	58	4	-	4	8
Tourism services							
Lancashire	261	31	55	7	2	2	3
South Ribble	20	39	57	5	-	-	-
Emergency Planning							
Lancashire	2447	1	8	16	2	2	71
South Ribble	224	-	5	9	0	1	85

Local Transport

Q41 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?

Base: All users of service

	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
Local bus services							
Lancashire	1401	25	46	5	14	8	1
South Ribble	132	27	46	2	17	6	1
Local train services							
Lancashire	737	17	51	7	14	9	2
South Ribble	77	11	62	2	16	7	1
Local road system							
Lancashire	2207	8	50	13	15	10	4
South Ribble	206	8	57	11	15	3	6
Local taxis							
Lancashire	1215	27	56	7	6	3	1
South Ribble	94	24	60	8	5	1	2

Q42 Overall, do you think that the transport services you have used or benefited from have got better or worse over the last two years or have they stayed the same?

Base: All who have used at least one travel service

	Lancashire	South Ribble
Base: Unweighted	1820	146
Base: Weighted	1854	160
	%	%
Got better	25	28
Got worse	19	19
Stayed the same	49	44
Don't know	7	9

Corporate Priorities

Q44 Thinking know about the services provided by Lancashire County Council, which three or four of the services on the list do you think are the most important for people in this area?

Base: All respondents

	Lancashire	South Ribble
Base: Unweighted	2447	205
Base: Weighted	2447	224

	%	%
Social Services		
Services for older people	37	30
Council run services and facilities for disabled people	13	16
Services for people with mental health problems	6	6
Services for people with learning difficulties	6	8
Services for vulnerable people and families	14	8
Services for young offenders	6	2
Culture and Leisure		
Museums	1	3
Libraries	10	11
Country parks/countryside recreation	10	13
Footpaths, bridleways and rights of way	6	9
Maintenance of roads, pavements and bridges	26	30
Support for the arts	2	1
Education		
Facilities or services for young people	26	21
Nursery schools	11	14
Primary schools	18	18
Secondary schools	21	22
Adult education	6	8
Environment and business		
Economic development and job creation	14	5
Attracting investment to Lancashire	14	10
Support local business	6	4
Recycling facilities	6	6
Household waste disposal sites	5	4
Street lighting	7	7
Traffic management	10	6
Road safety	14	12
Cycle facilities	2	3
Other		
Tourism services	2	1
Public transport information	7	4
Consumer protection, advice and trading standards	2	4
Planning for future developments	8	2
Registration of births, deaths and marriages	1	2
Other	3	1
None of these	1	2
Don't know	4	8

Local Democracy and the Role of Councillors

Q55 Which of these statements comes closest to your own attitude towards Lancashire County Council?		
	Base: All respondents	
	Lancashire	South Ribble
Base: Unweighted	2447	205
Base: Weighted	2447	224
	%	%
I'm not really interested in what the County Council does, or whether it does its job	2	1
I'm not interested in what the County Council does as long as long as it does its job	18	23
I like to know what the County Council is doing, but I'm happy to let it get on with its job	56	55
I would like to have more of a say in what the County Council does	19	17
I already work for, or am already involved with the County Council and the services it provides	3	3
None of these	1	1
Don't know	1	0

Q56 Which two or three of the following do you think is the most important for your local county councillors to do?		
	Base: All respondents	
	Lancashire	South Ribble
Base: Unweighted	2447	205
Base: Weighted	2447	224
	%	%
Listening to the views of local people	76	76
Dealing with complaints and problems	50	39
Working with local communities to provide more effective services	40	42
Keeping you informed about County Council activities	32	36
Representing local views to business	15	11
Reviewing and planning local services	10	12
Taking decisions about County Council services	9	22
Ensuring ethical standards are maintained across the County	9	2
Scrutinising County Council decisions	7	5
Don't know	2	1
Other	1	0
None of these	*	1