

Sampling Tolerances

Care needs to be taken because not all differences are significant and may be due to chance because not all the population was sampled. The tables below show the degree of uncertainty on the values given at the 95% confidence interval for a single population and a comparison of two groups.

For example, for a question with 90% satisfied and 10% dissatisfied for 2447 respondents, we would expect the true proportion satisfied to be between 89% and 91%, 19 times in 20. A comparison between two districts with 200 respondents each would need a difference of at least 10% to be significant, if the statistic was near 30 or 70%.

Sample tolerances based on sample size			
Number of Respondents	Percentage Levels		
	50/50	30/70	10/90
	+ / -	+ / -	+ / -
50	14%	13%	8%
100	10%	9%	6%
200	7%	6%	4%
500	4%	4%	3%
1000	3%	3%	2%
1200	3%	3%	2%
2000	2%	2%	1%
2447	2%	2%	1%

Size of Samples Compared	50/50	30/70	10/90
100 & 100	14%	13%	7%
100 & 600	11%	10%	6%
200 & 200	11%	10%	7%
200 & 600	9%	8%	5%
600 & 600	6%	5%	4%
800 & 400	6%	6%	4%
1000 & 1000	5%	5%	3%
1200 & 1200	4%	4%	2%
2447 & 200	3%	3%	2%

Marked Up Questionnaire

- Results are based on interviews with 2447 residents aged 18+ in 192 sample points (EDs) across Lancashire County Council.
- Interviews were conducted face-to-face, in home between 15th September and 9th December 2003.
- A representative quota sample was interviewed with quotas set by age, gender and work status using 2001 Census data.
- Data are weighted by age, gender, work status to the known profile of the area.
- Where results do not sum to 100% this may be due to multiple responses or computer rounding.
- An asterisk (*) indicates a value of less than 0.5%, but not zero.
- Results are based on all respondents unless stated otherwise.

Quality of Life

Q1 Thinking about Lancashire, on the whole, how satisfied or dissatisfied are you with it as a place to live?

	Lancashire	West Lancs
Base: Unweighted	2447	206
Base: Weighted	2447	233
	%	%
Very satisfied	41	50
Fairly satisfied	47	42
Neither satisfied nor dissatisfied	5	4
Fairly dissatisfied	4	2
Very dissatisfied	1	1
Don't know	1	1

Q2 Thinking about this area, on the whole, how satisfied or dissatisfied are you with it as a place to live?

	Lancashire	West Lancs
Base: Unweighted	2447	206
Base: Weighted	2447	233
	%	%
Very satisfied	42	50
Fairly satisfied	39	42
Neither satisfied nor dissatisfied	6	4
Fairly dissatisfied	7	2
Very dissatisfied	4	1
Don't know	*	1

Q3 Which three or four things, if any, would you say are good things about living in this area?		
	Lancashire	West Lancs
Base: Unweighted	2447	206
Base: Weighted	2447	233
	%	%
Location		
Convenient for shops	24	14
Access to other places/centrally located	19	19
Access to the countryside/coast	16	9
Near to family/friends	9	11
Convenient for work	7	5
Facilities/amenities:		
Good schools/education	10	12
Good shopping facilities	5	4
Good leisure/recreation facilities	4	6
Good public services	3	3
Good health facilities	3	1
Good facilities for young people	1	2
Good facilities for people of my ethnicity/culture/faith	1	1
Good facilities for younger children	1	1
Good childcare facilities	*	-
Transport		
Adequate public transport	9	5
Good roads	3	4
Amount of traffic	1	2
Adequate parking	*	1
General atmosphere/image		
Peace and quiet	36	46
Friendly neighbours/people/good community spirit	33	33
Openness/greenery/countryside	24	28
Safe area/low crime rate	12	11
Clean streets	4	8
Good street lighting	*	*
Good facilities for working parents	*	-
Others		
Other	15	20
None of these/no good things	3	2
Don't know	2	2
Affordable housing	2	5
Good job opportunities	1	2
Low levels of pollution	1	2
Low levels of development	*	*
Good education opportunities	*	1
Low levels of council tax	*	-

Q4 Which three or four things, if any, would you say are bad things about living in this area?

	Lancashire	West Lancs
Base: Unweighted	2447	206
Base: Weighted	2447	233
	%	%
Location		
Inconvenient for shops	4	8
Poor access to other places/centrally located	1	3
Far away from family/friends	1	-
Inconvenient for work	1	1
Poor access to the countryside/coast	*	1
Facilities/amenities:		
Poor facilities for young people	10	9
Poor leisure/recreation facilities	5	9
Poor facilities for younger children	4	4
Poor shopping facilities	3	3
Poor schools/education	1	2
Poor health facilities	1	-
Poor childcare facilities	*	1
Poor facilities for people of my ethnicity/culture/faith	*	-
Transport		
Too much traffic	9	5
Poor public transport	8	16
Speed of traffic	6	3
Poor parking	5	2
Poor condition of roads	4	4
Poor condition of footpaths	2	3
Roadworks	1	1
General atmosphere/image		
Poor street lighting	7	6
Unsafe area/high crime rate	7	6
Generally run-down	6	3
Drugs misuse	6	2
Neighbours/people/ community cohesion/racial intolerance	3	2
Lack of peace and quiet	2	1
Too much vandalism/graffiti	1	-
Lack of openness/greenery/countryside	*	1
Others		
Other	28	28
None of these / no bad things	24	21
Don't know	4	4
Stray dogs/dog fouling	2	1
Poor housing	2	2
The Council wastes money	2	5
Unemployment/poor job opportunities	2	2
Expensive housing	1	1
Jobs paying low wages	1	1
High levels of development	1	1
High levels of pollution	1	-
Poor educational opportunities for adults	*	1

Q5 Thinking now about your quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life?

	Lancashire	West Lancs
Base: Unweighted	2447	206
Base: Weighted	2447	233
	%	%
Reduce crime and disorder	40	40
Provide activities for young people	32	33
Reduce traffic and transport problems	25	26
Reduce illegal drug-taking	22	18
Protect the environment	16	17
Improve opportunities for leisure activities	15	27
Involve local people in decision making	13	14
Provide more affordable housing	13	15
Improve employment opportunities	12	15
Improve welfare and caring services	11	14
Improve education and learning services	10	14
Help people to live healthier lives	9	10
None of these	6	3
Other	3	3
Don't know	2	1

Q6 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to improve education and learning services?

Base: All giving 'Improve Education and Learning' as a priority

	Lancashire	West Lancs
Base: Unweighted	214	26
Base: Weighted	238	32
	%	%
More discipline in schools	42	40
More investment in schools on books and equipment	34	33
Provide more leisure or arts activities after school	26	29
Schools and parents working more closely together	26	19
More teachers	24	18
Additional school classes before and after school	16	7
More information about day and evening classes	15	22
Longer school hours or longer school year	15	22
Better teachers	13	14
Reduce truancy in schools	13	14
Local literacy and numeracy support courses for adults	12	10
Other	11	8
None of these	8	18
Don't know	*	-

Q7 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve welfare and caring services?

Base: All giving 'Improve welfare and caring services' as a priority

	Lancashire	West Lancs
Base: Unweighted	295	30
Base: Weighted	278	34
	%	%
Making care affordable	41	53
Knowing more about what services are available	38	35
More contact with staff from care services	31	30
Having someone to contact for help	28	44
Having good emergency services	26	32
Being able to live at home	23	28
Getting transport when needed	21	13
Having a warm home	13	21
Improving access to public buildings	8	9
More contact with friends/relatives	6	9
Improving access to leisure facilities	6	11
Other	4	-
Don't know	4	-
None of these	1	-

Q8 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve opportunities for leisure services?

Base: All giving 'Improve opportunities for leisure services' as a priority

	Lancashire	West Lancs
Base: Unweighted	364	53
Base: Weighted	379	64
	%	%
Build more leisure facilities	54	76
Create safe open places and play areas	36	41
Lower entrance cost to facilities	33	19
More information about what's on in your area	21	15
More opportunities to try new activities	21	27
Better public transport to help get to places	20	19
Someone to help us organise local events	15	10
Longer opening hours at places you want to go	14	12
More opportunities to learn or improve skills	14	14
Access to well-maintained footpath	7	6
More information about volunteering opportunities	4	-
Segregated sessions for some activities	3	11
None of these	3	-
Don't know	1	6
Other	1	-

Q9 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to reduce crime and disorder?

Base: All giving 'Reduce crime and disorder' as a priority

	Lancashire	West Lancs
Base: Unweighted	972	83
Base: Weighted	985	93
	%	%
More visible police presence	71	77
More things for youngsters to do	42	51
Tackle the drugs problem	35	29
Closed circuit TV	28	28
Give the courts more choice in sentencing	21	9
More visible police presence	18	20
More community involvement	13	15
Improve lighting in streets and car parks	12	14
Recruitment of neighbourhood wardens	11	7
Other	3	1
Don't know	3	5
None of these	-	-

Q10 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide activities for young people?

Base: All giving 'Provide activities for young people' as a priority

	Lancashire	West Lancs
Base: Unweighted	766	69
Base: Weighted	771	78
	%	%
More youth centres for meeting people of their own age	66	65
More leisure facilities that are affordable for young people	60	68
More spaces for playing games	34	24
Listen to young people more	30	37
Financial help for staying at school	17	15
Provide cheap public transport for young people	17	30
More information about local jobs	10	8
Advice for young people about sexual behaviour	7	9
Enable more young people to live independently	4	8
Don't know	3	2
Other	2	1
None of these	-	-

Q11 In your opinion, which two or three, if any, of the following should Lancashire County Council do reduce illegal drug taking?

Base: All giving 'Reduce illegal drug taking' as a priority

	Lancashire	West Lancs
Base: Unweighted	555	38
Base: Weighted	545	43
	%	
Stricter punishment for illegal drug dealers	62	63
Stricter punishment for illegal drug users	42	33
Drug awareness education in school	34	39
Better facilities for young people generally	29	30
Educate parents about illegal drugs	22	20
More information for young people on illegal drugs	22	34
Greater reporting of suspicious activities	21	9
Local drug services for drug users	15	7
Don't know	3	3
Other	2	1
None of these	*	-

Q12 In your opinion, which two or three, if any, of the following should Lancashire County Council do to protect the environment?

Base: All giving 'Protect the environment' as a priority

	Lancashire	West Lancs
Base: Unweighted	389	33
Base: Weighted	397	41
	%	%
Stricter enforcement of penalties for dog fouling	46	32
Clean streets more regularly	34	41
More waste recycling sites	30	47
Reduce industrial pollution	23	21
Greater information on the local environment	23	17
Reduce number of car journeys	22	9
Plant more trees	19	14
Advice on conserving energy	19	17
Skips placed in the neighbourhood	16	21
Other	7	8
Don't know	3	3
None of these	*	-

Q13 In your opinion, which two or three, if any, of the following should Lancashire County Council do to help people live healthier lives?

Base: All giving 'help people live healthier lives' as a priority

	Lancashire	West Lancs
Base: Unweighted	220	22
Base: Weighted	229	23
	%	%
People taking responsibility for their own health	38	27
Improve access to health services	35	47
Cut down on traffic congestion	32	33
Cheaper alternative medicine or therapies	27	26
More information about community health services	27	23
Better access to local doctors	27	28
More national campaigns about healthy living	26	25
Reduce industrial air pollution	19	13
Don't know	4	3
Other	3	-
None of these	*	3

Q14 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve employment opportunities?

Base: All giving 'Improve employment opportunities' as a priority

	Lancashire	West Lancs
Base: Unweighted	260	29
Base: Weighted	296	35
	%	%
More investment in industries	38	48
More better paid part-time or job share opportunities	36	35
More training courses	36	35
Schemes to smooth the change from benefits to work	32	31
Child care to enable parents to work	28	10
Developing skills through leisure and cultural activities	19	29
Less discrimination against sex, race, age etc.	17	12
Access to affordable IT facilities	12	12
More information about volunteering as a way of building skills	10	9
More information	7	4
Other	5	7
Don't know	3	-
None of these	1	3

Q15 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to involve local people in decision making?

Base: All giving 'Involve local people in decision making' as a priority

	Lancashire	West Lancs
Base: Unweighted	322	28
Base: Weighted	329	32
	%	%
More information about what the County Council is doing	51	67
More opportunities to speak to local councillors	46	52
More community involvement in crime and disorder	45	39
Greater information about the local environment and what can be done by communities	33	49
Schools and parents working more closely together	22	13
More community voluntary groups in the local area	21	20
Design estates to encourage community spirit	18	17
Don't know	4	8
Other	2	-
None of these	*	-

Q16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide more affordable housing?

Base: All giving 'Provide more affordable housing' as a priority

	Lancashire	West Lancs
Base: Unweighted	294	31
Base: Weighted	308	34
	%	%
Build more low cost houses to buy	60	59
Provide more low cost houses to rent	48	58
Renovate currently existing or disused buildings	35	40
Build new homes on previously developed or derelict land	28	32
Provide somewhere safe for children to play	27	28
Design estates to encourage community spirit	15	18
Provide more parking spaces in housing estates	12	17
Fewer planning regulations for new housing	6	14
Don't know	5	6
Other	1	-
None of these	1	-

Social Cohesion

Q17 Would you say that...		
	Base: All respondents	
	Lancashire	West Lancs
Base: Unweighted	2447	206
Base: Weighted	2447	233
	%	%
Many of the people in your neighbourhood can be trusted	58	68
Some can be trusted	24	20
A few can be trusted	11	6
None of the people in your neighbourhood can be trusted	2	1
Just moved here	2	1
Don't know	3	3

Q18 Would you say that you know...		
	Base: All respondents	
	Lancashire	West Lancs
Base: Unweighted	2447	206
Base: Weighted	2447	233
	%	%
Many of the people in your neighbourhood	42	61
Some of the people in your neighbourhood	31	21
A few of the people in your neighbourhood	22	14
You do not know people in your neighbourhood	3	2
Just moved here	2	1
Don't know	1	1

Q19 Would you say that this neighbourhood is a place where neighbours look out for each other?		
	Base: All respondents	
	Lancashire	West Lancs
Base: Unweighted	2447	206
Base: Weighted	2447	233
	%	%
Yes, definitely	43	54
Yes, to some extent	42	35
No	11	9
Just moved here	2	1
Don't know	3	1

Q20 Looking at this card, to what extent do you agree or disagree that this local area, (within 15/20 minutes walking distance), is a place where people from different backgrounds get on well together?

Base: All respondents

	Lancashire	West Lancs
Base: Unweighted	2447	206
Base: Weighted	2447	233
	%	%
Definitely agree	15	21
Tend to agree	45	37
Tend to disagree	10	8
Definitely disagree	5	3
Too few people in the local area	3	4
All same backgrounds	11	13
Don't know	10	13

Social Services

Q24 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?							
Base: All users of service							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
Services for older people							
Lancashire	219	34	33	4	12	12	4
West Lancs	23	23	30	-	16	16	16
Council run services and facilities for disabled people							
Lancashire	180	30	38	5	7	10	9
West Lancs	12	47	19	-	9	11	13
Services for people with mental health problems							
Lancashire	90	30	28	8	15	15	4
West Lancs	12	35	7	9	24	17	8
Services for people with learning difficulties							
Lancashire	107	28	40	4	6	16	6
West Lancs	10	39	39	-	-	13	8
Services for vulnerable children and families							
Lancashire	44	23	26	19	9	18	5
West Lancs	5	-	-	-	19	81	-
Services for young offenders							
Lancashire	21	9	21	22	14	21	14
West Lancs	2	-	-	-	-	100	-

Q25 Overall, do you think the social services you have used or benefited from have got better or worse over the last two years or have they stayed the same?		
Base: All who have used at least one social service		
	Lancashire	West Lancs
Base: Unweighted	512	42
Base: Weighted	508	48
	%	%
Got better	26	29
Got worse	16	19
Stayed the same	40	30
Don't know	19	21

Educational Services

Q28 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?							
Base: All users of service							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisf ied %	Very dissatisfi ed %	Don't know %
Pre-School facilities or nursery schools							
Lancashire	300	60	30	2	4	2	2
West Lancs	34	69	16	-	9	6	-
Primary schools							
Lancashire	611	52	38	3	4	1	2
West Lancs	62	62	25	2	4	4	2
Secondary schools							
Lancashire	513	37	44	5	7	4	3
West Lancs	65	57	22	4	8	5	4
Support for children with special needs							
Lancashire	109	36	31	5	10	14	3
West Lancs	7	39	49	13	-	-	-
Adult education							
Lancashire	415	41	44	3	5	2	4
West Lancs	37	51	39	-	-	6	4
Youth Service							
Lancashire	37	31	38	11	12	2	5
West Lancs	2	57	-	43	-	-	-

Q29 Overall, do you think the educational services you have used or benefited from have got better or worse over the last two years or have they stayed the same?		
Base: All who have used at least one education service		
	Lancashire	West Lancs
Base: Unweighted	1147	104
Base: Weighted	1220	122
	%	%
Got better	38	36
Got worse	10	12
Stayed the same	39	41
Don't know	13	11

Leisure and Cultural Services

Q31 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?

Base: All users of service

	Base: W	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfi ed	Fairly dissatisfi ed	Very dissatisfi ed	Don't know
		%	%	%	%	%	%
Libraries							
Lancashire	1493	56	37	1	3	1	1
West Lancs	144	57	31	4	5	2	1
Museums							
Lancashire	486	45	42	5	4	2	2
West Lancs	31	26	37	9	6	10	12
Support for the arts							
Lancashire	162	24	51	9	9	3	3
West Lancs	17	22	42	9	8	5	14
Services for young people							
Lancashire	201	19	37	11	19	13	1
West Lancs	28	24	19	-	24	33	-

Q32 Overall, do you think the leisure and cultural services you have used or benefited from have got better or worse over the last two years or have they stayed the same?

Base: All who have used at least one leisure service

	Lancashire	South Ribble
Base: Unweighted	1570	139
Base: Weighted	1598	152
	%	%
Got better	38	40
Got worse	6	1
Stayed the same	46	49
Don't know	10	9

Environmental Services

Q34 How satisfied or dissatisfied are you with the way each of the following is provided in your local area?							
(Base: All respondents in bold; users for services in italics)							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
Street lighting							
Lancashire	2447	25	52	4	12	6	1
West Lancs	233	31	47	3	12	6	0
Road maintenance and repairs							
Lancashire	2447	8	38	12	23	18	2
West Lancs	233	11	38	6	23	21	2
Pavement maintenance							
Lancashire	2447	7	40	12	21	17	2
West Lancs	233	9	35	8	20	28	1
Traffic management (e.g. signs and signalling)							
Lancashire	2447	7	49	17	13	8	6
West Lancs	233	11	46	10	13	14	7
Traffic calming measures							
Lancashire	2447	5	34	17	22	16	6
West Lancs	233	13	27	12	17	23	8
Road safety							
Lancashire	2447	4	46	17	18	10	5
West Lancs	233	11	38	9	17	21	4
Cycle facilities							
Lancashire	505	16	45	10	14	12	3
West Lancs	107	29	44	4	11	8	3
Countryside recreation							
Lancashire	1050	26	55	7	7	3	2
West Lancs	123	32	40	7	10	9	2
Footpaths, bridleways and rights of way							
Lancashire	1096	20	59	6	9	4	1
West Lancs	123	32	40	7	10	9	2
Household waste disposal sites							
Lancashire	1515	36	50	4	6	3	1
West Lancs	186	43	44	2	5	6	-
Recycling facilities							
Lancashire	1569	38	49	3	6	3	1
West Lancs	154	52	36	4	4	2	2

Q35 Overall, do you think that the environmental services you have used or benefited from have got better or worse over the last two years or have they stayed the same?

Base: All respondents

	Lancashire	West Lancs
Base: Unweighted	2447	206
Base: Weighted	2447	233
	%	
Got better	45	48
Got worse	9	8
Stayed the same	35	34
Don't know	11	10

Other Services

Q37 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?							
(Base: All respondents in bold; users for services in italics)							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
Economic development and job creation							
Lancashire	70	19	36	13	11	17	4
West Lancs	9	18	30	-	29	10	15
Support for local businesses							
Lancashire	83	12	42	10	15	12	9
West Lancs	3	-	100	-	-	-	-
Trading standards							
Lancashire	107	34	46	12	4	3	2
West Lancs	6	22	78	-	-	-	-
Registration of births, deaths and marriages							
Lancashire	362	38	51	5	1	2	2
West Lancs	34	40	50	5	-	3	2
Planning services							
Lancashire	99	13	48	11	13	13	2
West Lancs	7	22	61	-	-	17	-
Welfare rights							
Lancashire	182	36	40	4	12	5	3
West Lancs	27	34	43	-	13	5	6
County information Centres							
Lancashire	186	27	52	10	4	0	7
West Lancs	11	50	9	10	32	-	-
Tourism services							
Lancashire	261	31	55	7	2	2	3
West Lancs	12	19	37	10	-	21	13
Emergency Planning							
Lancashire	2447	1	8	16	2	2	71
West Lancs	233	1	5	9	2	3	80

Local Transport

Q41 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?

Base: All users of service

	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
Local bus services							
Lancashire	1401	25	46	5	14	8	1
West Lancs	116	17	41	4	14	23	2
Local train services							
Lancashire	737	17	51	7	14	9	2
Wyre	75	18	42	8	15	14	3
Local road system							
Lancashire	2207	8	50	13	15	10	4
West Lancs	213	17	47	8	13	10	4
Local taxis							
Lancashire	1215	27	56	7	6	3	1
West Lancs	115	43	41	6	4	5	1

Q42 Overall, do you think that the transport services you have used or benefited from have got better or worse over the last two years or have they stayed the same?

Base: All who have used at least one travel service

	Lancashire	West Lancs
Base: Unweighted	1820	158
Base: Weighted	1854	182
	%	%
Got better	25	17
Got worse	19	19
Stayed the same	49	57
Don't know	7	7

Corporate Priorities

Q44 Thinking know about the services provided by Lancashire County Council, which three or four of the services on the list do you think are the most important for people in this area?

Base: All respondents

	Lancashire	West Lancs
Base: Unweighted	2447	206
Base: Weighted	2447	233
	%	%
Social Services		
Services for older people	37	37
Council run services and facilities for disabled people	13	11
Services for people with mental health problems	6	6
Services for people with learning difficulties	6	9
Services for vulnerable people and families	14	17
Services for young offenders	6	8
Culture and Leisure		
Museums	1	1
Libraries	10	11
Country parks/countryside recreation	10	14
Footpaths, bridleways and rights of way	6	8
Maintenance of roads, pavements and bridges	26	25
Support for the arts	2	1
Education		
Facilities or services for young people	26	35
Nursery schools	11	20
Primary schools	18	21
Secondary schools	21	26
Adult education	6	7
Environment and business		
Economic development and job creation	14	16
Attracting investment to Lancashire	14	18
Support local business	6	4
Recycling facilities	6	7
Household waste disposal sites	5	3
Street lighting	7	8
Traffic management	10	10
Road safety	14	15
Cycle facilities	2	1
Other		
Tourism services	2	1
Public transport information	7	10
Consumer protection, advice and trading standards	2	-
Planning for future developments	8	9
Registration of births, deaths and marriages	1	0
Other	3	4
None of these	1	-
Don't know	4	1

Local Democracy and the Role of Councillors

Q55 Which of these statements comes closest to your own attitude towards Lancashire County Council?		
Base: All respondents		
	Lancashire	West Lancs
Base: Unweighted	2447	206
Base: Weighted	2447	233
	%	%
I'm not really interested in what the County Council does, or whether it does its job	2	5
I'm not interested in what the County Council does as long as long as it does its job	18	16
I like to know what the County Council is doing, but I'm happy to let it get on with its job	56	54
I would like to have more of a say in what the County Council does	19	23
I already work for, or am already involved with the County Council and the services it provides	3	2
None of these	1	1
Don't know	1	0

Q56 Which two or three of the following do you think is the most important for your local county councillors to do?		
Base: All respondents		
	Lancashire	West Lancs
Base: Unweighted	2447	206
Base: Weighted	2447	233
	%	%
Listening to the views of local people	76	70
Dealing with complaints and problems	50	45
Working with local communities to provide more effective services	40	43
Keeping you informed about County Council activities	32	49
Representing local views to business	15	27
Reviewing and planning local services	10	15
Taking decisions about County Council services	9	9
Ensuring ethical standards are maintained across the County	9	9
Scrutinising County Council decisions	7	9
Don't know	2	1
Other	1	0
None of these	*	0