

# Sampling Tolerances

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Care needs to be taken because not all differences are significant and may be due to chance because not all the population was sampled. The tables below show the degree of uncertainty on the values given at the 95% confidence interval for a single population and a comparison of two groups.

For example, for a question with 90% satisfied and 10% dissatisfied for 2447 respondents, we would expect the true proportion satisfied to be between 89% and 91%, 19 times in 20. A comparison between two districts with 200 respondents each would need a difference of at least 10% to be significant, if the statistic was near 30 or 70%.

Sample tolerances based on sample size			
Number of Respondents	Percentage Levels		
	50/50	30/70	10/90
	+ / -	+ / -	+ / -
50	14%	13%	8%
100	10%	9%	6%
200	7%	6%	4%
500	4%	4%	3%
1000	3%	3%	2%
1200	3%	3%	2%
2000	2%	2%	1%
2447	2%	2%	1%

Size of Samples Compared	50/50	30/70	10/90
100 & 100	14%	13%	7%
100 & 600	11%	10%	6%
200 & 200	11%	10%	7%
200 & 600	9%	8%	5%
600 & 600	6%	5%	4%
800 & 400	6%	6%	4%
1000 & 1000	5%	5%	3%
1200 & 1200	4%	4%	2%
2447 & 200	3%	3%	2%

# Marked Up Questionnaire

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- Results are based on interviews with 2447 residents aged 18+ in 192 sample points (EDs) across Lancashire County Council.
- Interviews were conducted face-to-face, in home between 15<sup>th</sup> September and 9<sup>th</sup> December 2003.
- A representative quota sample was interviewed with quotas set by age, gender and work status using 2001 Census data.
- Data are weighted by age, gender, work status to the known profile of the area.
- Where results do not sum to 100% this may be due to multiple responses or computer rounding.
- An asterisk (\*) indicates a value of less than 0.5%, but not zero.
- Results are based on all respondents unless stated otherwise.

## Quality of Life

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### Q1 Thinking about Lancashire, on the whole, how satisfied or dissatisfied are you with it as a place to live?

	Lancashire	Wyre
Base: Unweighted	2447	205
Base: Weighted	2447	232
	%	%
Very satisfied	41	51
Fairly satisfied	47	40
Neither satisfied nor dissatisfied	5	6
Fairly dissatisfied	4	3
Very dissatisfied	1	1
Don't know	1	-

### Q2 Thinking about this area, on the whole, how satisfied or dissatisfied are you with it as a place to live?

	Lancashire	Wyre
Base: Unweighted	2447	205
Base: Weighted	2447	232
	%	%
Very satisfied	42	51
Fairly satisfied	39	40
Neither satisfied nor dissatisfied	6	6
Fairly dissatisfied	7	3
Very dissatisfied	4	1
Don't know	*	-

<b>Q3 Which three or four things, if any, would you say are good things about living in this area?</b>		
	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	2447	205
Base: Weighted	2447	232
	%	%
<b>Location</b>		
Convenient for shops	24	23
Access to other places/centrally located	19	14
Access to the countryside/coast	16	21
Near to family/friends	9	4
Convenient for work	7	6
<b>Facilities/amenities:</b>		
Good schools/education	10	8
Good shopping facilities	5	5
Good leisure/recreation facilities	4	3
Good public services	3	2
Good health facilities	3	3
Good facilities for young people	1	1
Good facilities for people of my ethnicity/culture/faith	1	-
Good facilities for younger children	1	1
Good childcare facilities	*	-
<b>Transport</b>		
Adequate public transport	9	8
Good roads	3	2
Amount of traffic	1	1
Adequate parking	*	-
<b>General atmosphere/image</b>		
Peace and quiet	36	45
Friendly neighbours/people/good community spirit	33	37
Openness/greenery/countryside	24	24
Safe area/low crime rate	12	16
Clean streets	4	3
Good street lighting	*	-
Good facilities for working parents	*	-
<b>Others</b>		
Other	15	16
None of these/no good things	3	3
Don't know	2	2
Affordable housing	2	-
Good job opportunities	1	1
Low levels of pollution	1	1
Low levels of development	*	-
Good education opportunities	*	-
Low levels of council tax	*	-

**Q4 Which three or four things, if any, would you say are bad things about living in this area?**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	2447	205
Base: Weighted	2447	232
	%	%
<b>Location</b>		
Inconvenient for shops	4	5
Poor access to other places/centrally located	1	1
Far away from family/friends	1	-
Inconvenient for work	1	-
Poor access to the countryside/coast	*	*
<b>Facilities/amenities:</b>		
Poor facilities for young people	10	7
Poor leisure/recreation facilities	5	2
Poor facilities for younger children	4	3
Poor shopping facilities	3	2
Poor schools/education	1	-
Poor health facilities	1	-
Poor childcare facilities	*	1
Poor facilities for people of my ethnicity/culture/faith	*	1
<b>Transport</b>		
Too much traffic	9	5
Poor public transport	8	9
Speed of traffic	6	3
Poor parking	5	3
Poor condition of roads	4	8
Poor condition of footpaths	2	2
Roadworks	1	1
<b>General atmosphere/image</b>		
Poor street lighting	7	7
Unsafe area/high crime rate	7	4
Generally run-down	6	5
Drugs misuse	6	6
Neighbours/people/ community cohesion/racial intolerance	3	3
Lack of peace and quiet	2	1
Too much vandalism/graffiti	1	1
Lack of openness/greenery/countryside	*	*
<b>Others</b>		
Other	28	26
None of these / no bad things	24	34
Don't know	4	3
Stray dogs/dog fouling	2	1
Poor housing	2	-
The Council wastes money	2	-
Unemployment/poor job opportunities	2	1
Expensive housing	1	-
Jobs paying low wages	1	-
High levels of development	1	1
High levels of pollution	1	1
Poor educational opportunities for adults	*	1

**Q5 Thinking now about your quality of life, which two or three of the following things, if any, are the most important to improve your own quality of life?**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	2447	205
Base: Weighted	2447	232
	%	%
Reduce crime and disorder	40	40
Provide activities for young people	32	33
Reduce traffic and transport problems	25	21
Reduce illegal drug-taking	22	25
Protect the environment	16	20
Improve opportunities for leisure activities	15	14
Involve local people in decision making	13	16
Provide more affordable housing	13	13
Improve employment opportunities	12	9
Improve welfare and caring services	11	13
Improve education and learning services	10	6
Help people to live healthier lives	9	12
None of these	6	5
Other	3	1
Don't know	2	2

**Q6 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to improve education and learning services?**

**Base: All giving 'Improve Education and Learning' as a priority**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	214	11
Base: Weighted	238	13
	%	%
More discipline in schools	42	31
More investment in schools on books and equipment	34	35
Provide more leisure or arts activities after school	26	13
Schools and parents working more closely together	26	21
More teachers	24	6
Additional school classes before and after school	16	21
More information about day and evening classes	15	28
Longer school hours or longer school year	15	-
Better teachers	13	12
Reduce truancy in schools	13	12
Local literacy and numeracy support courses for adults	12	11
Other	11	10
None of these	8	24
Don't know	*	6

**Q7 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve welfare and caring services?**

**Base: All giving 'Improve welfare and caring services' as a priority**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	295	29
Base: Weighted	278	31
	%	%
Making care affordable	41	19
Knowing more about what services are available	38	36
More contact with staff from care services	31	31
Having someone to contact for help	28	29
Having good emergency services	26	32
Being able to live at home	23	15
Getting transport when needed	21	29
Having a warm home	13	12
Improving access to public buildings	8	12
More contact with friends/relatives	6	7
Improving access to leisure facilities	6	10
Other	4	4
Don't know	4	5
None of these	1	-

**Q8 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve opportunities for leisure services?**

**Base: All giving 'Improve opportunities for leisure services' as a priority**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	364	26
Base: Weighted	379	33
	%	%
Build more leisure facilities	54	39
Create safe open places and play areas	36	33
Lower entrance cost to facilities	33	34
More information about what's on in your area	21	21
More opportunities to try new activities	21	20
Better public transport to help get to places	20	30
Someone to help us organise local events	15	9
Longer opening hours at places you want to go	14	14
More opportunities to learn or improve skills	14	13
Access to well-maintained footpath	7	4
More information about volunteering opportunities	4	5
Segregated sessions for some activities	3	4
None of these	3	6
Don't know	1	-
Other	1	-

**Q9 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to reduce crime and disorder?**

**Base: All giving 'Reduce crime and disorder' as a priority**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	972	83
Base: Weighted	985	93
	%	%
More visible police presence	71	82
More things for youngsters to do	42	35
Tackle the drugs problem	35	34
Closed circuit TV	28	27
Give the courts more choice in sentencing	21	19
More visible police presence	18	21
More community involvement	13	6
Improve lighting in streets and car parks	12	12
Recruitment of neighbourhood wardens	11	6
Other	3	3
Don't know	3	2
None of these	-	-

**Q10 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide activities for young people?**

**Base: All giving 'Provide activities for young people' as a priority**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	766	65
Base: Weighted	771	76
	%	%
More youth centres for meeting people of their own age	66	61
More leisure facilities that are affordable for young people	60	59
More spaces for playing games	34	29
Listen to young people more	30	31
Financial help for staying at school	17	10
Provide cheap public transport for young people	17	18
More information about local jobs	10	10
Advice for young people about sexual behaviour	7	4
Enable more young people to live independently	4	-
Don't know	3	6
Other	2	2
None of these	-	-

**Q11 In your opinion, which two or three, if any, of the following should Lancashire County Council do reduce illegal drug taking?**

**Base: All giving 'Reduce illegal drug taking' as a priority**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	555	55
Base: Weighted	545	58
	%	
Stricter punishment for illegal drug dealers	62	68
Stricter punishment for illegal drug users	42	52
Drug awareness education in school	34	24
Better facilities for young people generally	29	23
Educate parents about illegal drugs	22	26
More information for young people on illegal drugs	22	17
Greater reporting of suspicious activities	21	19
Local drug services for drug users	15	17
Don't know	3	3
Other	2	2
None of these	*	-

**Q12 In your opinion, which two or three, if any, of the following should Lancashire County Council do to protect the environment?**

**Base: All giving 'Protect the environment' as a priority**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	389	40
Base: Weighted	397	47
	%	
Stricter enforcement of penalties for dog fouling	46	36
Clean streets more regularly	34	20
More waste recycling sites	30	27
Reduce industrial pollution	23	16
Greater information on the local environment	23	22
Reduce number of car journeys	22	24
Plant more trees	19	20
Advice on conserving energy	19	17
Skips placed in the neighbourhood	16	16
Other	7	10
Don't know	3	11
None of these	*	-



**Q13 In your opinion, which two or three, if any, of the following should Lancashire County Council do to help people live healthier lives?**

**Base: All giving 'help people live healthier lives' as a priority**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	220	24
Base: Weighted	229	27
	%	%
People taking responsibility for their own health	38	39
Improve access to health services	35	22
Cut down on traffic congestion	32	15
Cheaper alternative medicine or therapies	27	38
More information about community health services	27	27
Better access to local doctors	27	31
More national campaigns about healthy living	26	17
Reduce industrial air pollution	19	12
Don't know	4	4
Other	3	4
None of these	*	-

**Q14 In your opinion, which two or three, if any, of the following should Lancashire County Council do to improve employment opportunities?**

**Base: All giving 'Improve employment opportunities' as a priority**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	260	17
Base: Weighted	296	22
	%	%
More investment in industries	38	20
More better paid part-time or job share opportunities	36	43
More training courses	36	28
Schemes to smooth the change from benefits to work	32	48
Child care to enable parents to work	28	55
Developing skills through leisure and cultural activities	19	7
Less discrimination against sex, race, age etc.	17	14
Access to affordable IT facilities	12	13
More information about volunteering as a way of building skills	10	6
More information	7	10
Other	5	7
Don't know	3	7
None of these	1	-

**Q15 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to involve local people in decision making?**

**Base: All giving 'Involve local people in decision making' as a priority**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	322	33
Base: Weighted	329	36
	%	%
More information about what the County Council is doing	51	45
More opportunities to speak to local councillors	46	49
More community involvement in crime and disorder	45	26
Greater information about the local environment and what can be done by communities	33	44
Schools and parents working more closely together	22	26
More community voluntary groups in the local area	21	21
Design estates to encourage community spirit	18	14
Don't know	4	9
Other	2	-
None of these	*	-

**Q16 In your opinion, which two or three, if any, of the following should Lancashire County Council do in order to provide more affordable housing?**

**Base: All giving 'Provide more affordable housing' as a priority**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	294	24
Base: Weighted	308	30
	%	%
Build more low cost houses to buy	60	60
Provide more low cost houses to rent	48	73
Renovate currently existing or disused buildings	35	22
Build new homes on previously developed or derelict land	28	24
Provide somewhere safe for children to play	27	23
Design estates to encourage community spirit	15	-
Provide more parking spaces in housing estates	12	9
Fewer planning regulations for new housing	6	2
Don't know	5	6
Other	1	-
None of these	1	-

# Social Cohesion

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<b>Q17 Would you say that...</b>		
	<b>Base: All respondents</b>	
	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	2447	205
Base: Weighted	2447	232
	%	%
Many of the people in your neighbourhood can be trusted	58	69
Some can be trusted	24	18
A few can be trusted	11	7
None of the people in your neighbourhood can be trusted	2	3
Just moved here	2	1
Don't know	3	3

<b>Q18 Would you say that you know...</b>		
	<b>Base: All respondents</b>	
	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	2447	205
Base: Weighted	2447	232
	%	%
Many of the people in your neighbourhood	42	44
Some of the people in your neighbourhood	31	35
A few of the people in your neighbourhood	22	18
You do not know people in your neighbourhood	3	2
Just moved here	2	1
Don't know	1	-

<b>Q19 Would you say that this neighbourhood is a place where neighbours look out for each other?</b>		
	<b>Base: All respondents</b>	
	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	2447	205
Base: Weighted	2447	232
	%	%
Yes, definitely	43	44
Yes, to some extent	42	35
No	11	18
Just moved here	2	2
Don't know	3	1

**Q20 Looking at this card, to what extent do you agree or disagree that this local area, (within 15/20 minutes walking distance), is a place where people from different backgrounds get on well together?**

**Base: All respondents**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	2447	205
Base: Weighted	2447	232
	%	%
Definitely agree	15	15
Tend to agree	45	49
Tend to disagree	10	6
Definitely disagree	5	4
Too few people in the local area	3	1
All same backgrounds	11	17
Don't know	10	8

# Social Services

<b>Q24 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?</b>							
<b>Base: All users of service</b>							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
<b>Services for older people</b>							
Lancashire	219	34	33	4	12	12	4
Wyre	27	45	29	-	10	13	3
<b>Council run services and facilities for disabled people</b>							
Lancashire	180	30	38	5	7	10	9
Wyre	13	34	37	-	-	10	19
<b>Services for people with mental health problems</b>							
Lancashire	90	30	28	8	15	15	4
Wyre	10	66	-	12	-	22	-
<b>Services for people with learning difficulties</b>							
Lancashire	107	28	40	4	6	16	6
Wyre	12	20	49	11	-	20	-
<b>Services for vulnerable children and families</b>							
Lancashire	44	23	26	19	9	18	5
Wyre	3	43	-	57	-	-	-
<b>Services for young offenders</b>							
Lancashire	21	9	21	22	14	21	14
Wyre	1	-	-	100	-	-	-

<b>Q25 Overall, do you think the social services you have used or benefited from have got better or worse over the last two years or have they stayed the same?</b>		
<b>Base: All who have used at least one social service</b>		
	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	512	46
Base: Weighted	508	52
	%	%
Got better	26	14
Got worse	16	20
Stayed the same	40	44
Don't know	19	23

# Educational Services

<b>Q28 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?</b>							
<b>Base: All users of service</b>							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisf ied %	Very dissatisfi ed %	Don't know %
<b>Pre-School facilities or nursery schools</b>							
Lancashire	300	60	30	2	4	2	2
Wyre	25	67	27	-	6	-	-
<b>Primary schools</b>							
Lancashire	611	52	38	3	4	1	2
Wyre	45	45	40	4	4	2	6
<b>Secondary schools</b>							
Lancashire	513	37	44	5	7	4	3
Wyre	37	49	31	3	2	7	8
<b>Support for children with special needs</b>							
Lancashire	109	36	31	5	10	14	3
Wyre	11	11	46	-	10	8	25
<b>Adult education</b>							
Lancashire	415	41	44	3	5	2	4
Wyre	34	34	55	-	8	-	3
<b>Youth Service</b>							
Lancashire	37	31	38	11	12	2	5
Wyre	5	44	31	25	-	-	-

<b>Q29 Overall, do you think the educational services you have used or benefited from have got better or worse over the last two years or have they stayed the same?</b>		
<b>Base: All who have used at least one education service</b>		
	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	1147	82
Base: Weighted	1220	99
	%	
Got better	38	43
Got worse	10	14
Stayed the same	39	31
Don't know	13	12

## Leisure and Cultural Services

**Q31 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?**

Base: All users of service

	Base: W	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfi ed	Fairly dissatisfi ed	Very dissatisfi ed	Don't know
		%	%	%	%	%	%
<b>Libraries</b>							
Lancashire	1493	56	37	1	3	1	1
Wyre	149	64	33	1	2	1	-
<b>Museums</b>							
Lancashire	486	45	42	5	4	2	2
Wyre	36	45	35	16	-	4	-
<b>Support for the arts</b>							
Lancashire	162	24	51	9	9	3	3
Wyre	12	26	65	-	-	-	9
<b>Services for young people</b>							
Lancashire	201	19	37	11	19	13	1
Wyre	12	52	23	16	9	-	-

**Q32 Overall, do you think the leisure and cultural services you have used or benefited from have got better or worse over the last two years or have they stayed the same?**

Base: All who have used at least one leisure service

	Lancashire	Wyre
Base: Unweighted	1570	131
Base: Weighted	1598	154
	%	%
Got better	38	49
Got worse	6	5
Stayed the same	46	40
Don't know	10	7

# Environmental Services

<b>Q34 How satisfied or dissatisfied are you with the way each of the following is provided in your local area?</b>							
<b>(Base: All respondents in bold; users for services in italics)</b>							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
<b>Street lighting</b>							
Lancashire	<b>2447</b>	<b>25</b>	<b>52</b>	<b>4</b>	<b>12</b>	<b>6</b>	<b>1</b>
Wyre	<b>232</b>	<b>29</b>	<b>50</b>	<b>5</b>	<b>12</b>	<b>3</b>	<b>1</b>
<b>Road maintenance and repairs</b>							
Lancashire	<b>2447</b>	<b>8</b>	<b>38</b>	<b>12</b>	<b>23</b>	<b>18</b>	<b>2</b>
Wyre	<b>232</b>	<b>7</b>	<b>32</b>	<b>6</b>	<b>25</b>	<b>28</b>	<b>2</b>
<b>Pavement maintenance</b>							
Lancashire	<b>2447</b>	<b>7</b>	<b>40</b>	<b>12</b>	<b>21</b>	<b>17</b>	<b>2</b>
Wyre	<b>232</b>	<b>7</b>	<b>28</b>	<b>9</b>	<b>28</b>	<b>26</b>	<b>2</b>
<b>Traffic management (e.g. signs and signalling)</b>							
Lancashire	<b>2447</b>	<b>7</b>	<b>49</b>	<b>17</b>	<b>13</b>	<b>8</b>	<b>6</b>
Wyre	<b>232</b>	<b>8</b>	<b>46</b>	<b>24</b>	<b>11</b>	<b>6</b>	<b>5</b>
<b>Traffic calming measures</b>							
Lancashire	<b>2447</b>	<b>5</b>	<b>34</b>	<b>17</b>	<b>22</b>	<b>16</b>	<b>6</b>
Wyre	<b>232</b>	<b>6</b>	<b>26</b>	<b>24</b>	<b>21</b>	<b>18</b>	<b>5</b>
<b>Road safety</b>							
Lancashire	<b>2447</b>	<b>4</b>	<b>46</b>	<b>17</b>	<b>18</b>	<b>10</b>	<b>5</b>
Wyre	<b>232</b>	<b>7</b>	<b>46</b>	<b>16</b>	<b>21</b>	<b>8</b>	<b>3</b>
<b>Cycle facilities</b>							
Lancashire	<b>505</b>	<b>16</b>	<b>45</b>	<b>10</b>	<b>14</b>	<b>12</b>	<b>3</b>
Wyre	<b>52</b>	<b>22</b>	<b>50</b>	<b>10</b>	<b>5</b>	<b>10</b>	<b>2</b>
<b>Countryside recreation</b>							
Lancashire	<b>1050</b>	<b>26</b>	<b>55</b>	<b>7</b>	<b>7</b>	<b>3</b>	<b>2</b>
Wyre	<b>98</b>	<b>31</b>	<b>58</b>	<b>4</b>	<b>6</b>	<b>-</b>	<b>-</b>
<b>Footpaths, bridleways and rights of way</b>							
Lancashire	<b>1096</b>	<b>20</b>	<b>59</b>	<b>6</b>	<b>9</b>	<b>4</b>	<b>1</b>
Wyre	<b>99</b>	<b>26</b>	<b>53</b>	<b>8</b>	<b>8</b>	<b>3</b>	<b>1</b>
<b>Household waste disposal sites</b>							
Lancashire	<b>1515</b>	<b>36</b>	<b>50</b>	<b>4</b>	<b>6</b>	<b>3</b>	<b>1</b>
Wyre	<b>142</b>	<b>44</b>	<b>43</b>	<b>3</b>	<b>8</b>	<b>2</b>	<b>-</b>
<b>Recycling facilities</b>							
Lancashire	<b>1569</b>	<b>38</b>	<b>49</b>	<b>3</b>	<b>6</b>	<b>3</b>	<b>1</b>
Wyre	<b>167</b>	<b>40</b>	<b>48</b>	<b>3</b>	<b>8</b>	<b>1</b>	<b>-</b>



**Q35 Overall, do you think that the environmental services you have used or benefited from have got better or worse over the last two years or have they stayed the same?**

**Base: All respondents**

	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	2447	205
Base: Weighted	2447	232
	%	%
Got better	45	51
Got worse	9	8
Stayed the same	35	34
Don't know	11	7

## Other Services

<b>Q37 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?</b>							
<b>(Base: All respondents in bold; users for services in italics)</b>							
	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
<b>Economic development and job creation</b>							
Lancashire	<b>70</b>	19	36	13	11	17	4
Wyre	<b>5</b>	-	84	16	-	-	-
<b>Support for local businesses</b>							
Lancashire	<b>83</b>	12	42	10	15	12	9
Wyre	<b>8</b>	20	45	7	15	-	13
<b>Trading standards</b>							
Lancashire	<b>107</b>	34	46	12	4	3	2
Wyre	<b>12</b>	33	41	14	-	12	-
<b>Road maintenance and repairs</b>							
Lancashire	<b>2447</b>	8	38	12	23	18	2
Wyre	<b>232</b>	7	32	6	25	28	2
<b>Registration of births, deaths and marriages</b>							
Lancashire	<b>362</b>	38	51	5	1	2	2
Wyre	<b>24</b>	49	39	7	-	5	-
<b>Planning services</b>							
Lancashire	<b>99</b>	13	48	11	13	13	2
Wyre	<b>10</b>	30	28	-	14	28	-
<b>Welfare rights</b>							
Lancashire	<b>182</b>	36	40	4	12	5	3
Wyre	<b>12</b>	37	35	-	17	10	-
<b>County information Centres</b>							
Lancashire	<b>186</b>	27	52	10	4	0	7
Wyre	<b>23</b>	49	42	-	-	-	9
<b>Tourism services</b>							
Lancashire	<b>261</b>	31	55	7	2	2	3
Wyre	<b>36</b>	32	55	5	-	4	4
<b>Emergency Planning</b>							
Lancashire	<b>2447</b>	1	8	16	2	2	71
Wyre	<b>232</b>	1	10	29	2	-	58

# Local Transport

**Q41 How satisfied or dissatisfied are you with the way each of these services is provided in your local area?**

Base: All users of service

	Base: W	Very satisfied %	Fairly satisfied %	Neither satisfied nor dissatisfi ed %	Fairly dissatisfi ed %	Very dissatisfi ed %	Don't know %
<b>Local bus services</b>							
Lancashire	1401	25	46	5	14	8	1
Wyre	120	25	47	6	13	8	1
<b>Local train services</b>							
Lancashire	737	17	51	7	14	9	2
Wyre	75	18	42	8	15	14	3
<b>Local road system</b>							
Lancashire	2207	8	50	13	15	10	4
Wyre	219	14	47	21	11	5	2
<b>Local taxis</b>							
Lancashire	1215	27	56	7	6	3	1
Wyre	132	38	49	9	1	1	1

**Q42 Overall, do you think that the transport services you have used or benefited from have got better or worse over the last two years or have they stayed the same?**

Base: All who have used at least one travel service

	Lancashire	Wyre
Base: Unweighted	1820	153
Base: Weighted	1854	179
	%	%
Got better	25	29
Got worse	19	18
Stayed the same	49	50
Don't know	7	4

# Corporate Priorities

**Q44 Thinking know about the services provided by Lancashire County Council, which three or four of the services on the list do you think are the most important for people in this area?**

Base: All respondents

	Lancashire	Wyre
Base: Unweighted	2447	205
Base: Weighted	2447	232
	%	%
<b>Social Services</b>		
Services for older people	37	43
Council run services and facilities for disabled people	13	15
Services for people with mental health problems	6	7
Services for people with learning difficulties	6	5
Services for vulnerable people and families	14	13
Services for young offenders	6	3
Culture and Leisure		
Museums	1	0
Libraries	10	13
Country parks/countryside recreation	10	10
Footpaths, bridleways and rights of way	6	8
Maintenance of roads, pavements and bridges	26	29
Support for the arts	2	2
<b>Education</b>		
Facilities or services for young people	26	27
Nursery schools	11	8
Primary schools	18	11
Secondary schools	21	14
Adult education	6	5
<b>Environment and business</b>		
Economic development and job creation	14	8
Attracting investment to Lancashire	14	10
Support local business	6	5
Recycling facilities	6	5
Household waste disposal sites	5	4
Street lighting	7	5
Traffic management	10	10
Road safety	14	17
Cycle facilities	2	2
<b>Other</b>		
Tourism services	2	1
Public transport information	7	11
Consumer protection, advice and trading standards	2	1
Planning for future developments	8	6
Registration of births, deaths and marriages	1	3
Other	3	4
None of these	1	-
Don't know	4	1

# Local Democracy and the Role of Councillors

<b>Q55 Which of these statements comes closest to your own attitude towards Lancashire County Council?</b>		
	<b>Base: All respondents</b>	
	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	2447	205
Base: Weighted	2447	232
	%	%
I'm not really interested in what the County Council does, or whether it does its job	2	1
I'm not interested in what the County Council does as long as long as it does its job	18	23
I like to know what the County Council is doing, but I'm happy to let it get on with its job	56	55
I would like to have more of a say in what the County Council does	19	17
I already work for, or am already involved with the County Council and the services it provides	3	3
None of these	1	1
Don't know	1	0

<b>Q56 Which two or three of the following do you think is the most important for your local county councillors to do?</b>		
	<b>Base: All respondents</b>	
	<b>Lancashire</b>	<b>Wyre</b>
Base: Unweighted	2447	205
Base: Weighted	2447	232
	%	%
Listening to the views of local people	76	78
Dealing with complaints and problems	50	57
Working with local communities to provide more effective services	40	41
Keeping you informed about County Council activities	32	33
Representing local views to business	15	8
Reviewing and planning local services	10	10
Taking decisions about County Council services	9	7
Ensuring ethical standards are maintained across the County	9	5
Scrutinising County Council decisions	7	6
Don't know	2	0
Other	1	1
None of these	*	0