**Learning Disability Framework**

**Provisional Quality Criteria**

The new Learning Disability Framework will be categorised into seven over-arching themes:

1. Quality, Monitoring & Procedures
2. Mental Capacity, Physical intervention & Safeguarding
3. Staffing
4. Personalisation
5. Advocacy
6. Involvement of Family Carers
7. Financial Stability

The Framework will be established and operated by LCC on the basis of two Tiers (Tier 1 and Tier 2). Successful providers will be allocated to either Tier 1 or Tier 2 using the provisional evaluation criteria that has been set out in the attached document. Providers will be evaluated against the final published evaluation criteria (minimum standards required to gain Tier 2 status and additional criteria required for Tier 1) and ranked and then based on the set number of providers for each zone, the top ranking providers will be allocated Tier 1 status for specific zones.

Once established all new and re-procured business will be commissioned from providers in Tier 1 within the allocated zones with a strong emphasis on working with the Remodelling Project and services being monitored via self-monitoring and peer monitoring. If quality standards are not adhered to, Tier 1 providers can be moved to Tier 2 or removed completely from the framework. No Tier 1 provider will be able to work in more than 2 of the 3 areas (North, Central and East) for new or re-procured business.

Tier 1 providers will retain all their current business across all areas they currently work in; it will only be new and re-procured business that will be restricted to the zones they have been allocated.

Tier 2 will be for existing providers who meet the minimum quality criteria threshold set for the Framework however they have not been successful in achieving Tier 1 status either due to not meeting the additional criteria for Tier 1 or if they achieved this then not being in the top ranking providers.

Tier 2 providers will not be allocated specific zones.

Tier 2 providers will beable to continue providing services at their existing locations and the Council will commission services for new tenants at those locations only.

No new business or re-procured business will be offered to Tier 2 providers (with the exception of placing new tenants in existing tenancies).

LCC will monitor services provided by Tier 2 providers 12 months after the Framework commences and this will inform recommendations around the future commissioning of Learning Disability services.

Only providers who can demonstrate (against the evaluation criteria) that they meet Tier 1 standards at the time of the procurement of the new framework will have the opportunity to achieve Tier 1 status (dependent also on their ranking) and therefore be offered new business. Following the procurement process the status of providers on the framework will be established and providers will have either achieved Tier 1 status or Tier 2 status.

Going forward, although it will not alter their status, there is still an expectation that Tier 2 providers achieve the standards set for Tier 1 as these are the standards that have been set by the Council and expect all providers on the framework to achieve. The aim is that Tier 2 providers will achieve Tier 1 standards by April 2016 and this will be checked as part of the monitoring of Tier 2 providers.  If the Tier 1 standards have not been met this does not necessarily mean the removal of a Tier 2 provider from the framework however it will inform future commissioning decisions. If at any stage the minimum quality standards within the framework are not adhered to, Tier 2 providers can be removed completely from the framework.

Further details will be set out around Tier 1 & 2 status in the final documentation

**What to do next?**

Please consider each criteria set out on the attached matrix that will be used to assess providers in getting on the Learning Disability Framework. The evidence that will be required and the ongoing monitoring section have not been finally agreed but this will be set out in the final documentation however you will be able to form an idea of the evidence that is being required.

Please tell us your views on the provisional criteria on the form below which will help to shape the final criteria which will be sent out as part of the full tender process by the end of January 2015.

Please return the form to jared.williamson@lancashire.gov.uk by Monday 12th January 2015

**Please share your views of the Framework's criteria**

|  |  |  |  |
| --- | --- | --- | --- |
| **Name of Provider:**  |  | **Completed by:** |  |

|  |
| --- |
| 1. **Quality, Monitoring and Procedures**
 |
| Please indicate to which extent you feel the criteria chosen address this category | fails to address [ ]  | inadequately addresses [ ]  | satisfactorily addresses [ ]  | significantly addresses [ ]  | fully addresses [ ]  |
| Comments - it will help to make reference to specific criteria e.g. *1.2 Monitoring*… |
|  |
| 1. **Mental Capacity, Physical intervention & Safeguarding**
 |
| Please indicate to which extent you feel the criteria chosen address this category | fails to address [ ]  | inadequately addresses [ ]  | satisfactorily addresses [ ]  | significantly addresses [ ]  | fully addresses [ ]  |
| Comments - it will help to make reference to specific criteria e.g. *2.3 Physical Intervention*… |
|  |
| 1. **Staff criteria**
 |
| Please indicate to which extent you feel the criteria chosen address this category | fails to address [ ]  | inadequately addresses [ ]  | satisfactorily addresses [ ]  | significantly addresses [ ]  | fully addresses [ ]  |
| Comments - it will help to make reference to specific criteria e.g. *3.3 Staff Consistency in Tenancies…* |
|  |

**Please share your views of the Framework's criteria (cont'd)**

|  |
| --- |
| 1. **Personalisation Criteria**
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| Please indicate to which extent you feel the criteria chosen address this category | fails to address [ ]  | inadequately addresses [ ]  | satisfactorily addresses [ ]  | significantly addresses [ ]  | fully addresses [ ]  |
| Comments - it will help to make reference to specific criteria e.g. *4.5 Independence/ Risk Management…* |
|  |
| 1. **Advocacy**
 |
| Please indicate to which extent you feel the criteria chosen address this category | fails to address [ ]  | inadequately addresses [ ]  | satisfactorily addresses [ ]  | significantly addresses [ ]  | fully addresses [ ]  |
| Comments - it will help to make reference to specific criteria e.g. *iii. Providers to…* |
|  |
| 1. **Involvement of Family Carers**
 |
| Please indicate to which extent you feel the criteria chosen address this category | fails to address [ ]  | inadequately addresses [ ]  | satisfactorily addresses [ ]  | significantly addresses [ ]  | fully addresses [ ]  |
| Comments - it will help to make reference to specific criteria e.g. *iii. Providers can…* |
|  |

**Please share your views of the Framework's criteria (cont'd)**

|  |
| --- |
| 1. **Financial Stability**
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| Please indicate to which extent you feel the criteria chosen address this category | fails to address [ ]  | inadequately addresses [ ]  | satisfactorily addresses [ ]  | significantly addresses [ ]  | fully addresses [ ]  |
| Comments - it will help to make reference to specific criteria e.g. *iii. Providers can…* |
|  |

**Do you feel there are any criteria missing?**

|  |
| --- |
| Please state in your answer which category you think the missing criteria should come under |
|  |

Please return you questionnaire by email to jared.williamson@lancashire.gov.uk by Monday 12th January 2015