

New ways of giving support

We propose to put more money in services which help people to stay independent. For example:



- the reablement service offers support to people in crisis or after leaving hospital.
- Reablement helps people to carry on with their lives without the need for further social care support.
- 'Telecare' support (using new technology to help people stay safe).



- Better information and advice to help people find other services that supports them in their communities.



- We will carry on developing our services with others who can provide you services to make sure you will have the right support when you need it.



Q1. As a service user or a carer, do you agree or disagree with Lancashire County Council continuing to put money in services to help people to stay with family, friends and live in their own home?

Only tick one box in each row

Service user

Agree

Not sure

Disagree

Carer

Agree

Not sure

Disagree

Spending the money where it's needed most



Personal budgets – we want to make sure we make the most of the money we have and that we spend it fairly.

At the moment:

- people with learning disability get on average £456 per week,
- people with a physical disability get on average £265 per week, and
- older people get on average £183 per week.

As you can see, if we cut the same amount of money for all groups it would be unfair to older people.



We propose to:

- reduce the physical disability service budget by 20%;
- reduce the learning disability service budget by 15%; and
- reduce the older people service budget by 7%.

This might affect you



If you already get services from us we will be looking at your needs again (we call this a reassessment) to see if and how we will carry on supporting you.

Your reassessment will take place before the end of March 2016



For many people this will mean their personal budget may be less than what they get now.

Please do not worry:



- nothing will change in your services now
- we have to look at your needs again before changing your services
- once we've looked at your needs, we will talk to you if we have to make any changes to your service
- we will tell you when this is happening.
- we will not put anyone's safety at risk.

If Lancashire County Council can't provide or pay for your care anymore, we will give you information and advice to help you find other services in your community.



Q2. As a service user or a carer do you agree or disagree with our ideas to make the way we give money to the different groups of people we support fairer?

Please tick one box only in each row

Service user	Agree <input type="checkbox"/>	Not sure <input type="checkbox"/>	Disagree <input type="checkbox"/>
Carer	Agree <input type="checkbox"/>	Not sure <input type="checkbox"/>	Disagree <input type="checkbox"/>

Please only answer the question below if you receive Independent Living Fund (ILF).



From April 2015, Lancashire County Council will be responsible for Independent Living Fund (ILF).

We propose that people who get ILF will have their needs reassessed.

To be fair to everyone, we will work out peoples personal budgets in the same way.



This may mean less money is available to people who have been getting ILF.



Q3. As someone who receives ILF do you agree or disagree that we should treat people who had money from the ILF in the same way as other people who didn't have money from the ILF?

Please tick one box only

Agree Not sure Disagree

Short break services

Please only answer these questions if you are a carer who has received short break services.

If you don't use these services please go to Q7.



From April 2015 we are changing the way you will pay for your breaks. We would like to tell you about the changes and hear your views.

What are short break vouchers?

Short break vouchers are yellow paper vouchers that pay for the person you support to be cared for so that you can have a break.



Why are they being replaced?

We would like to give you more control and choice about the sort of break you might want to support you in your caring role.

These changes will make it easier for you to sort your short breaks and easier for us to manage.



If you did not use short break services in 2014/15 we will ask you to have a carer's assessment before any money can be given.



You can arrange a carer's assessment by telephoning us on **0300 123 6720**, or we will get in touch with you to relook at your needs.

How can I use short break services in the future?

From April 2015 there will be three ways to access short break services.



Direct payments

Direct Payments are a way of getting the support you need to do everyday things.



You get money so you can pay for your support.

You can have the direct payment on a prepayment card.

- A prepayment card like a bank payment card, your direct payment is paid onto it.
- Your card is only to be used to pay for support that has been agreed in your support plan.
- It is not a credit card – you cannot get into debt.



Planned care

If you know where and when you want a short break you can use planned care



This is only for breaks for the person you care for in a residential care or nursing home.



Your social worker will talk to you about your short break needs and will arrange the stay and pay the care home for you.



It is about £12 per night for the person you care for to stay. After the stay we will send the person you care for a bill so they can pay us.

Rolling respite

If you know which service provider you will use, but want to choose when you have your short break, you can use rolling respite.



Short break services are available for rolling respite:

- residential care,
- nursing care,
- home care and
- day time support.

You can tell your social worker if you require a mixture of these services during your carer's assessment.



You will need to tell the service provider that you have been given a number of nights/hours/sessions and keep your own records of when these are used.



A charge of approximately £12 per night will be payable by the person you care for to the home.

What will you be able to spend the money you are given on



You can spend your money on short break services using one of, or a mixture of Direct Payments, planned care and rolling respite.

You can choose to use Lancashire County Council's care services, short break services or Shared Lives service as well as external providers of residential, nursing, day and home care.

If you choose Lancashire County Council's care services, short break services or Shared Lives service you can only use the rolling respite option.



Q4. Do you think you would have any problems or difficulties with using a prepayment card? If so, please explain.

Please write in below



Q5. Which of the three ways of getting short break services do you feel will best meet your needs? This is to help us plan our services and doesn't mean you will have to have the service.

Please tick as many as apply

- Direct payment (prepayment card)
- Planned care
- Rolling respite
- I don't need respite care
- None of these options best meet my needs (please tell us why)



Q6. Your social worker will explain the three ways of getting short break services and help you to get started. What extra support do you think you will need from us to help with the changes in short breaks?

Please write in below

And now, thinking about our proposals overall...



Q7. Overall, how do you think the changes to our services might affect you?

Please write in below



Q8. What else do you think will help us to reduce the amount we spend adult social care while still meeting the needs of the people of Lancashire?

Please write in below



Q9. Do you agree or disagree with the following points?

Please tick one box only for each statement

The consultation was easy to understand

Agree Disagree Don't know

I was able to make my views known

Agree Disagree Don't know

I understand why Lancashire County Council needs to make changes

Agree Disagree Don't know



Q10. Are you filling in this consultation as...?

Please tick as many as apply

- A person who gets adult care services from Lancashire County Council
- A carer
- A member of a carers forum
- A representative of a group of people who receive adult care services from Lancashire County Council
- A person who doesn't get adult care services from Lancashire County Council.

If you are a service user, please answer the following questions. As with all the questions, no one else will find out what you have said.

We use your answers to find out what you think so we can plan our services.



Q11. Which care services do you currently use?

Please tick as many as apply

- Domiciliary care (Care at home)
- Direct payment
- Day care
- Shared Lives
- Supported Living
- Other (please write in)



Q12. What was your age on your last birthday?

Please write in the box

years



Q13. Are you a deaf person or do you have a disability?

Please tick one box only

Yes

No



Q14. Are you...?

Please tick one box only

Male

Female

Q15. Have you ever thought of yourself as transgender?
Transgender is someone who wants to be the opposite sex to what they were born.

Yes No Prefer not to say



Q16. What is your religion?

Please tick one box only

No religion

Jewish

Christian

Muslim

Buddhist

Sikh

Hindu

Any other religion



Q17. Are you...?

Please tick one box only

Straight
(heterosexual)

Lesbian/gay
woman

Bisexual

Other

Gay man

Prefer not to say



Q18. Which is your ethnic background?

Please tick one box only

White

Mixed

Black or black
British

Other

Asian or Asian
British

Thank you for taking part in this consultation.