

Your membership number is:



Your Living in Lancashire survey

1. Please read the instructions carefully and use blue or black pen to fill in the questionnaire.
2. Please check you have answered all the appropriate questions.
3. Return your completed questionnaire in the reply-paid envelope provided.

Views about your local area

Throughout this section we ask you to think about '**your local area**'. Please consider your local area to be the area within a 15-20 minute walk from your home.

1

How many years have you lived in this local area?

PLEASE TICK ONE BOX ONLY

- Less than 1 year
- More than 1 year but less than 2 years
- More than 2 years but less than 5 years
- More than 5 years but less than 10 years
- 10 years or more

2

To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?

PLEASE TICK ONE BOX ONLY

- Definitely agree
- Tend to agree
- Tend to disagree
- Definitely disagree
- Don't know
- Too few people in local area
- All the same background

3

Overall, how satisfied or dissatisfied are you with your local area as a place to live?

PLEASE TICK ONE BOX ONLY

- Very satisfied
- Fairly satisfied
- Neither satisfied nor dissatisfied
- Fairly dissatisfied
- Very dissatisfied
- Don't know

In the following question, by **immediate neighbourhood** we mean your street or block.

4

How strongly do you feel you belong to your immediate neighbourhood, your local area and Lancashire?

PLEASE TICK ONE BOX ONLY FOR EACH AREA

	Very strongly	Fairly strongly	Not very strongly	Not at all	Don't know
Your immediate neighbourhood	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Your local area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lancashire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5

Which of the following...

a) are the **most important** in making somewhere a good place to live?

b) do you think **most need improving** in your local area?

PLEASE TICK UP TO FIVE BOXES IN EACH COLUMN

	a) Most important for an area	b) Most need improving in your local area
Access to nature	<input type="checkbox"/>	<input type="checkbox"/>
Activities for teenagers	<input type="checkbox"/>	<input type="checkbox"/>

Affordable decent housing	<input type="checkbox"/>	<input type="checkbox"/>
Clean streets	<input type="checkbox"/>	<input type="checkbox"/>

Community activities	<input type="checkbox"/>	<input type="checkbox"/>
Cultural facilities (eg libraries, museums)	<input type="checkbox"/>	<input type="checkbox"/>

Education provision	<input type="checkbox"/>	<input type="checkbox"/>
Facilities for young children	<input type="checkbox"/>	<input type="checkbox"/>

Health services	<input type="checkbox"/>	<input type="checkbox"/>
Job prospects	<input type="checkbox"/>	<input type="checkbox"/>

The level of crime	<input type="checkbox"/>	<input type="checkbox"/>
The level of pollution	<input type="checkbox"/>	<input type="checkbox"/>

The level of traffic congestion	<input type="checkbox"/>	<input type="checkbox"/>
Parks and open spaces	<input type="checkbox"/>	<input type="checkbox"/>

Public transport	<input type="checkbox"/>	<input type="checkbox"/>
Race relations	<input type="checkbox"/>	<input type="checkbox"/>

Road and pavement repairs	<input type="checkbox"/>	<input type="checkbox"/>
Shopping facilities	<input type="checkbox"/>	<input type="checkbox"/>

Sports and leisure facilities	<input type="checkbox"/>	<input type="checkbox"/>
Wage levels and local cost of living	<input type="checkbox"/>	<input type="checkbox"/>

Other (please write in below)		
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
None of these	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>

You live in a two-tier authority where there is a county council and a district council. Lancashire County Council is responsible for education, social care, transport planning, highways, consumer protection, waste disposal, small holdings and libraries.

Your local district council is responsible for local planning applications, housing, local highways, building regulations, environmental health, waste collection, revenue collection, leisure and recreation.

8

To what extent do you agree or disagree that your local district council and Lancashire County Council provide value for money?

PLEASE TICK ONE BOX ONLY FOR EACH COUNCIL

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
Local district council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lancashire County Council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9

Thinking specifically about Lancashire County Council, how informed do you think you are about each of the following?

PLEASE TICK ONE BOX ONLY FOR EACH STATEMENT

	Very well informed	Fairly well informed	Not very well informed	Not well informed at all	Don't know
How and where to register to vote	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How your council tax is spent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How you can get involved in county council decision-making	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What standard of service you should expect from the county council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How well the county council is performing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How to complain about the county council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Lancashire County Council budget and priorities

We want to ask you some questions on what you think about how the county council should spend the limited amount of money it has available. First, here is some brief background information about the budget and council tax.

Spending priorities

The county council set its budget for 2014/15 in February 2014. The county council will spend £2.039bn. Of that, £1.149bn comes from the government through grants for specific services: the largest item within this is an £824m government grant to fund schools.

This leaves net spending of £758m. The table below shows how this is allocated between services:

	£ million	% of net spending
Spending		
Adult social care, health and wellbeing	309.1	40.8
Children and young people	148.0	19.5
Waste management	99.2	13.1
Highways and environmental management	91.3	12.0
Public transport	32.5	4.3
Financing charges (borrowing costs for capital schemes like building roads)	30.8	4.1
Community services (including recreation, tourism and libraries)	14.2	1.9
Public protection (including emergency planning, Trading Standards and registrars)	4.7	0.6
Other services	28.5	3.8
Total	758.3	100

For 2014/15, we set a spending budget of £758.3m. We received £386.1m from the Government, leaving £372.2m to be raised from council tax.

This meant an annual council tax charge of £1,107.74 for a property in band D. We set the level of our part of the council tax bill taking into account a number of factors including how much money we need, but also the impact on services of making further savings, as well as the impact on council taxpayers.

The council tax set by the county council is included together with the council tax set by your borough or district council, any parish or town council and by the police and fire authorities in one bill, which is sent out by your borough or district council.

Setting the budget for 2015/16 and looking ahead

Over the next three years, we estimate that as a result of rising costs and reduced funding, the county council will have to make savings of £176m, the equivalent of 23% of the current budget.

In total, between 2010 and 2018, the county council will have made over half a billion pounds of savings.

A significant amount of the savings that the county council has already made have come from reducing overheads and increasing efficiency; these are savings that don't impact on the services you receive. We remain committed to reducing our costs in this way wherever possible. However, it is inevitable that some reduction in spending on services will be required over the next four years. Through consultation with the county's residents the county council is seeking to minimise any reduction in spend on the services that you identify as being the most important to you.

We therefore want to make sure we continue to recognise which services are most important to you when we plan for the future.

So, in view of the information above...

14

a) Which three or four of the following services should be the highest priorities for spending in the coming years?

b) And which three or four of these services should be the lowest priorities for spending in the coming years?

PLEASE TICK UP TO FOUR BOXES IN EACH COLUMN

	a) Highest priorities	b) Lowest priorities
Nursery education	<input type="checkbox"/>	<input type="checkbox"/>
Primary and secondary education	<input type="checkbox"/>	<input type="checkbox"/>
Pupils who are socially disadvantaged and children with special educational needs	<input type="checkbox"/>	<input type="checkbox"/>
Children's social care (protecting vulnerable children)	<input type="checkbox"/>	<input type="checkbox"/>
Libraries	<input type="checkbox"/>	<input type="checkbox"/>
Museums	<input type="checkbox"/>	<input type="checkbox"/>
Adult education	<input type="checkbox"/>	<input type="checkbox"/>
Services for adults with disabilities	<input type="checkbox"/>	<input type="checkbox"/>
Services for older people (including care in their own homes and in residential homes)	<input type="checkbox"/>	<input type="checkbox"/>
Repairing roads and bridges (including emergencies and fixing potholes)	<input type="checkbox"/>	<input type="checkbox"/>
Traffic management (making road travel safer and reducing congestion)	<input type="checkbox"/>	<input type="checkbox"/>
Keeping local bus services running	<input type="checkbox"/>	<input type="checkbox"/>
Waste management (household waste disposal and recycling)	<input type="checkbox"/>	<input type="checkbox"/>
Country parks, open spaces and picnic sites	<input type="checkbox"/>	<input type="checkbox"/>
Support for businesses and attracting investment to Lancashire	<input type="checkbox"/>	<input type="checkbox"/>
Crime prevention (working with partner organisations to help prevent crime and disorder and reduce the fear of crime)	<input type="checkbox"/>	<input type="checkbox"/>
Trading Standards (consumer protection)	<input type="checkbox"/>	<input type="checkbox"/>
Welfare rights (helping people get the financial support they are entitled to)	<input type="checkbox"/>	<input type="checkbox"/>
Youth and community services (activities and support for young people)	<input type="checkbox"/>	<input type="checkbox"/>
None of these	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>

15

How strongly do you agree or disagree with the following statement? I appreciate that in the current climate there are difficult budget decisions that the county council needs to make.

PLEASE TICK ONE BOX ONLY

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Carers

A carer is someone who provides unpaid, often intensive, support to family or friends who could not manage without that support. This could be caring for a relative, partner, friend or neighbour who is ill, frail, disabled or has mental health or substance misuse problems.

16

Do you consider yourself to be a carer of anyone who is an adult (aged 18 and over) and, if so, what level of support do you normally provide? Do not count anything you do as part of your paid employment.

PLEASE TICK ONE BOX ONLY

No	<input type="checkbox"/>	→ Go to end
Yes, 1-19 hours per week	<input type="checkbox"/>	
Yes, 20-49 hours per week	<input type="checkbox"/>	
Yes, 50 or more hours per week	<input type="checkbox"/>	

17

Have your needs as a carer been assessed by Social Services or another organisation, such as a carers service or a voluntary organisation?

PLEASE TICK ONE BOX ONLY

No	<input type="checkbox"/>
Yes	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

18

Are you supported by Social Services, or do you receive services funded by Social Services, to help you in your role as a carer?

PLEASE TICK ONE BOX ONLY

No, I don't receive any support in my caring role	<input type="checkbox"/>
No, the support I receive does not involve Social Services	<input type="checkbox"/>
Yes	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

19

What, if any, types of extra support or services do you feel you need to enable you to continue in your role as a carer?

PLEASE TICK AS MANY AS APPLY

- I don't need any extra support → Go to end
- Respite care so I can have a break
- Information and advice about the support available for carers
- An assessment of my needs as a carer
- Training to support me in my role as a carer
- Practical support eg household tasks, gardening
- Support from carers groups or someone to talk to
- An emergency care back-up scheme in case I can't carry out my caring role
- Don't know
- Other/s (please write in below)

20

What, if anything, is stopping you getting additional support or services?

PLEASE TICK AS MANY AS APPLY

- I don't know what support or services are available and how to access them
- I don't have time to access them
- I don't like asking for extra support
- The person I care for doesn't want me to access any support
- I often don't consider myself to be a carer
- Lack of financial support
- Transport difficulties getting to services
- Don't know
- Other/s (please write in below)

If you are a carer and would like to talk to somebody about additional support, please call **Carers Lancashire** on **0345 688 7113**.

**Please return the questionnaire in the reply-paid envelope.
Thank you for being part of Living in Lancashire.**