

24 June 2015

Public consultation on the feasibility of moving your local Lancashire County Council Library service in Burscough

We are seeking the opinion of community members in and around the Burscough area on our proposal to move the library from its current location in Mill Lane to the building at Burscough Bridge Travel Interchange (adjacent to Tesco supermarket). The main reasons why we are considering this move are as follows:

- The Burscough Bridge premises are centrally located
- The building is modern and accessible for all members of the community
- There is free car parking at the proposed site along with secure cycle storage

We would be grateful if you would send us your response to the questions below:

- Do you feel this move would be beneficial for the local community and for you personally? If so please tell us why.
- If you are in favour of the relocation, please tell us why. If you are not in favour then please let us have your reasons for this.
- What facilities do you feel are needed in your library?
- Do you have any comments to make on the current opening hours?

Monday	09:30 - 12:30	1:30 - 6pm
Tuesday	09:30 - 12:30	1:30 - 5pm
Wednesday	Closed	Closed
Thursday	09:30 - 12:30	1:30 - 5pm
Friday	09:30 - 12:30	1:30 – 6pm
Saturday	09:30 - 12:30	Closed
Sunday	Closed	Closed

- Burscough Bridge travel interchange presently provides both train and bus information and tickets. How important do you feel it is to retain this service?

Please would you complete [this form](#) by **7 August 2015** to let us know your views.

Alternatively we are happy to receive your responses either by post or email by the **7 August 2015** or just hand in your completed form to a member of staff. Contact details are as follows:

Email address cs.businessmanagers@lancashire.gov.uk

Postal address: Skelmersdale Library, Southway, Skelmersdale, WN8 6NL

Please complete and return the attached monitoring form (below) with your comments. This is optional but will assist the County Council in monitoring the accessibility and effectiveness of its services.

Lancashire County Council Corporate Service Monitoring Form

Why are we asking for this information?

- To make things better – the information we collect helps us to improve our services. It shows us if some people are not making the most of our services, and where we need to make changes to them.

What happens to the information?

- Some people worry about giving information in case it should fall into the wrong hands. There are strict laws (Data Protection Act 1998) to make sure that we protect the information we collect and to deal with it responsibly. Service managers use the information to help them make sure their services are meeting the needs of all our residents.

Aren't some of the questions a bit personal?

- It may seem that we are being nosy, but we ask everyone the same thing. We understand that you might be protective of your personal information, but if we don't know who is using our services, it is harder for us to deliver them appropriately.

Your co-operation will greatly help us to continue to improve our services.

1. What was your age on your last birthday?

2. Are you a Deaf person or do you have a disability?

Yes

No

(The Equality Act 2010 defines a disabled person as someone who has a physical or mental impairment which has a substantial and long term adverse effect on his or her ability to carry out normal day- to- day activities).

3. Are you Male Female
-

4. Which best describes your ethnic background?

A White

- English/Welsh/Scottish/Northern Irish/British
- Irish
- Gypsy or Irish Traveller
- Any other White European background, write below

- Any other White background, write below

B Mixed/multiple ethnic groups

- White and Black Caribbean
- White and Black African
- White and Asian
- Any other Mixed/multiple ethnic background, write below

C Asian/Asian British

- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Mixed/multiple ethnic background, write below

D Black/African/Caribbean/Black British

- African
- Caribbean
- Any other Black/African/Caribbean background, write below

E Other ethnic group

- Arab
- Any other ethnic group, write below

Thank you for completing this questionnaire.