

Transport to day services consultation 2016

The county council continues to face an unprecedented financial challenge. Over the next five years to 2020/21 the council needs to make savings of £262m on top of those agreed within previous budget processes. This extremely difficult financial picture is the result of continued cuts in funding by Government, rising costs and rising demand for key services.

Based on current spending and forecast demand for services, the council will not have sufficient financial resources to meet its statutory obligations by April 2018, even if we no longer continue to deliver any of the non-statutory services. The council will need to rely heavily on reserves in order to set a balanced budget for 2016/17 and 2017/18.

As part of the budget cuts, the county council initially proposed to remove free transport to day services for disabled and older people, as it is not a statutory service for the county council to provide. However, at the full council meeting in February, this proposal was amended. It was initially proposed to waive any charges for the first six months, but now the proposal is that the service will be provided free of charge for eligible passengers for the foreseeable future.

However, there will be some changes to the times that the service operates to take into account the cost of continuing this service free of charge. We are proposing that you will still get the same number of hours at your day service, but you will be picked up from home slightly later than you currently are and you will also be dropped off back at your home slightly later than now.

We are proposing to pick you up from your home between 9.10am and 10.30am and return you to your home arriving at between 4.30pm and 5.45pm. The reason for this is because we currently have two fleets of buses, one for children and one for adults. However, we plan to use the same fleet of buses that will firstly transport children to school and then transport adults to day services.

The service for adults will still operate over school holiday periods and the pickup and drop off times will not change (between 9.10am and 10.30am for pickup and between 4.30pm and 5.45pm for drop off). The service will be provided by Lancashire County Council (LCC) using our fleet of Travelcare buses, but where access is difficult for these buses we may use a private taxi firm. Where Travelcare can't undertake a journey for you, we may signpost you to Community Transport. If you have a passenger assistant on your journey now then this will continue.

Day services for disabled and older people provided by LCC will open and close at a later time to accommodate those travelling on accessible transport in line with new journey times. For example, disability day services are currently open 8.30am to 4.45pm and in future they may be open from 8.30am to 5.15pm. If you do not attend a LCC day time support but use transport services to attend other daytime supports, your transport times will be affected. The operating times of these day time supports will not change and alternative arrangements may have to be made.

Any individuals who have been assessed as meeting the eligibility criteria for accessible transport will have journeys to and from their day care placements provided. The council will regularly review the eligibility criteria to ensure that they are fit for purpose and will amend if required. Passengers who fund themselves will still be welcome to travel on the service. However, like with the current arrangements, commissioned passengers will take priority.

This consultation can be completed online at www.lancashire.gov.uk/haveyoursay. However, if you would prefer to complete a paper copy then:

1. The questionnaire is designed to be completed by people who use transport to day centres. However, it can be completed by a carer or family member on their behalf.
2. Please read the instructions carefully and use blue or black pen to fill in the questionnaire.
3. Please check you have answered all the appropriate questions.
4. Return your completed questionnaire by **27 May 2016** in the pre-paid envelope to 'Transport to day services consultation 2016, Lancashire County Council, PO Box 100, Preston, PR1 0LD'.

Your use of transport to day services

1a

Which of the following Lancashire County Council disability day services have you used in the last 12 months?

PLEASE TICK AS MANY AS APPLY

Burnley District Adult Disability Day Service
(Temple Street, Burnley)

Chorley District Adult Disability Day Service
(Holly Trees, St. Thomas Road, Chorley)

Chorley District Adult Disability Day Service
(Weldbank Lane, Chorley)

Fylde District Adult Disability Day Service
(Marquis Street, Kirkham)

Hyndburn District Adult Disability Day Services
(Church Lane, Accrington)

Lancaster District Adult Disability Day Service
(Thorpe View, Thorpe Avenue, Torrisholme)

Pendle District Adult Disability Day Service
(Marsden Centre Rigby Street, Nelson)

Preston District Adult Disability Day Service
(Ribblebank, Gerard Street, Preston)

Ribble Valley District Adult Disability Day Service
(George Street, Clitheroe)

West Lancs District Day Service
(Whiteledge, Spencers Lane, Skelmersdale)

Wyre District Adult Disability Day Services
(Larkholm Avenue, Fleetwood)

None of these/not applicable

Any other day centre (write in below)

1b

Which of the following Lancashire County Council adult day services have you used in the last 12 months?

PLEASE TICK AS MANY AS APPLY

Byron View - within Favordale
(Byron Road, Colne)

De Vitre
(De Vitre House, Ashton Road, Lancaster)

Derby Centre
(Derby Street, Ormskirk)

Fosterfield
(Eaves Lane, Chorley)

Lady Elsie Finney House - within LEFH
(Cottam Avenue, Cottam, Preston)

Leyland
(King Street, Leyland)

Mearley Fold
(Bright Street, Clitheroe)

Mere Brook
(Brookside, Aughton Street, Ormskirk)

Milbanke
(Station Road, Kirkham)

Parkside - within Olive House
(New Line, Bacup)

Teal Close - within Thornton House
(Whimbrel Drive, Thornton Cleveleys)

Vale View including Altham Meadows
(Stratford Close, Lancaster)

Woodhaven
(Thorneyholme Road, Accrington)

None of these/not applicable

Any other day centre (write in below)

2

And which of the following types of transport have you used to get to Lancashire County Council day services in the last 12 months?

PLEASE TICK AS MANY AS APPLY

Travelcare bus

Private hire/taxi

Private car

Public transport

Community transport/Dial-a-Ride

Other (please write in below)

3

How often, in a typical week, do you use transport to get to day services?

PLEASE TICK ONE OPTION ONLY

Seven days a week

Six days a week

Five days a week

Four days a week

Three days a week

Two days a week

One day a week

Less often

Never

4**Are you a self-funder, so you pay for your own transport costs?**

PLEASE TICK ONE OPTION ONLY

Yes No Unsure/don't know

Our proposal

We are proposing that morning journeys will pick you up from your home between approximately **9.10am and 10.30am** and for your return journey you will arrive home between **4.45pm and 5.45pm**.

5**How much of an impact will this have on you?**

PLEASE TICK ONE OPTION ONLY

A large positive impact Some positive impact No impact at all Some negative impact A large negative impact Don't know **6****And how much impact will this have on your carer/family?**

PLEASE TICK ONE OPTION ONLY

A large positive impact Some positive impact No impact at all Some negative impact A large negative impact Don't know

7

What do you think would be the impact on you or your carer of the county council introducing these proposal?

PLEASE WRITE IN THE BOX BELOW

8

If the county council introduced this proposal for travel to day centres, would you be more likely or less likely to use the transport, or would it make no difference?

PLEASE TICK ONE OPTION ONLY

More likely

Make no difference

Less likely

Don't know

Community-based activities

Accessible transport will still be available for day services to book for travel to activities away from the day service (sometimes referred to as community-based or off-site activities). However, the availability of these activities may reduce.

9

Have you used the accessible transport service for community based/off-site activities in the last 12 months?

PLEASE TICK ONE OPTION ONLY

Yes

No

Don't know

10

Would you consider paying to use other forms of accessible community transport to enable you to access community based/off-site activities?

PLEASE TICK ONE OPTION ONLY

Yes

No

Don't know

Respite care

Transport to respite care will still be provided and it will still be free of charge for people who meet the eligibility criteria. However, the times that this transport service is available may change.

11

How likely or unlikely would you be to use the travel service to a respite care service?

PLEASE TICK ONE OPTION ONLY

Very likely

Fairly likely

Fairly unlikely

Very unlikely

Don't know

About you

To ensure that we meet the needs of all residents, it is important that we ask you a few questions about yourself. As with all the questions your answers will be completely confidential. However, if you do not wish to answer a question, please leave it blank and go on to the next one.

12 What was your age on your last birthday?

PLEASE TICK ONE OPTION ONLY

Under 16

16-19

20-34

35-49

50-64

65-74

75+

13 Are you...?

PLEASE TICK ONE OPTION ONLY

Male

Female

14 Have you ever identified as transgender? Transgender is someone who lives, or wants to live, fulltime in the gender opposite to that they were assigned at birth.

PLEASE TICK ONE OPTION ONLY

Yes

No

Prefer not to say

15**Are you a deaf person or do you have a disability?**

The Equality Act 2010 defines a disabled person as someone who has a physical or mental impairment which has a substantial and long term adverse effect on his or her ability to carry out normal day-to-day activities.

PLEASE TICK AS MANY AS APPLY

Yes, learning disability Yes, physical disability Yes, other disability No **16****Are there any children or young people in your household aged under 20?**

PLEASE TICK AS MANY AS APPLY

No, but expecting Yes, aged under 5 Yes, aged 5-8 Yes, aged 9-11 Yes, aged 12-16 Yes, aged 17-19 No children aged under 20 **17****Are there any young people with a disability in your household aged 20-25?**

PLEASE TICK ONE OPTION ONLY

Yes No

18

Are you in a marriage or civil partnership?

PLEASE TICK ONE OPTION ONLY

Marriage

Civil partnership

Prefer not to say

None of these

19

How would you describe your sexual orientation?

PLEASE TICK ONE OPTION ONLY

Straight (heterosexual)

Bisexual

Gay man

Lesbian/gay woman

Other

Prefer not to say

20

What is your religion?

PLEASE TICK ONE OPTION ONLY

No religion

Christian (including CofE, Catholic,
Protestant and all other denominations)

Buddhist

Hindu

Jewish

Muslim

Sikh

Any other religion

21**Which best describes your ethnic background?**

PLEASE TICK ONE OPTION ONLY

WhiteEnglish/Welsh/Scottish/Northern
Irish/British Irish Gypsy or Irish Traveller Any other white background **Asian or Asian British**Indian Pakistani Bangladeshi Chinese **Black or Black British**Caribbean African **Other**Arab **Mixed**White and Black Caribbean White and Black African White and Asian

Any other ethnic group (write in below)

22**What is your postcode?**

PLEASE WRITE IN

Thank you for taking part.

Please return your completed questionnaire by 27 May 2016 in the pre-paid envelope to 'Transport to day services consultation 2016, Lancashire County Council, PO Box 100, Preston, PR1 0LD'.