

Bus subsidies consultation 2016

Report



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1. Executive summary

This report summarises the responses to Lancashire County Council's consultation on the budget proposal to withdraw subsidy from local bus services.

For the consultation, paper questionnaires were made available in the county council's 74 libraries and online questionnaires could be accessed from www.lancashire.gov.uk. Paper questionnaires were also distributed to people who requested them.

The fieldwork ran for 12 weeks from 4 January until 27 March 2016. In total, 6,675 completed questionnaires were returned (3,081 paper-based and 3,594 online).

Although the questionnaire was published online for anyone to respond to, and available in libraries, the majority of respondents had used subsidised bus services in the last 12 months (only 3% of the respondents said that they had not used any of the subsidised local bus services in the last 12 months) and therefore the consultation findings predominantly represent the views of this group.

The findings presented in this report are not representative of the views of the population of Lancashire and should only be taken to represent the views of people who, were made aware of the consultation, had the opportunity to respond and felt compelled to.

1.1 Key findings

- Nearly all respondents say that they have used the local subsidised bus services in the last 12 months (only 3% of the respondents said that they had not used any of the local subsidised bus services in the last 12 months). The services respondents were most likely to say that they have used are 180/280/X80 (Skipton Preston) (17%) and 040 (Morecombe- Preston) (11%).
- Over a third of respondents (36%) say that they used subsidised local bus services every or most days in the last 12 months. Almost a third of respondents (32%) say that they used subsidised bus services a few times a week in the last 12 months.
- More than three-quarters of respondents (78%) say that they mainly use subsidised local bus services between 9.30am-2.59pm. Nearly two-thirds of respondents (64%) say that they mainly use subsidised local bus services between 3pm- 6.29pm.
- Respondents were most likely to say that they use subsidised local bus services for shopping or other personal business (76%) and for leisure (56%). Respondents were least likely to say that they use subsidised local bus services for education (19%).

- Respondents were then asked which, if any, other modes of travel they would use if the subsidised local bus services they use no longer operated. Nearly two-fifths of respondents (37%) say that they don't know what modes of travel they would use if the subsidised local bus services they use no longer operated. And over one in ten respondents (11%) say that they would use none of these modes of transport.
- Respondents were asked how it would impact upon them if the subsidised bus services they use no longer operated. The most common responses were that the proposal would limit their ability to travel socially/ for leisure (22%), it would limit their access to shops and other services (20%), it would limit their ability to travel in general (20%) and it would limit the ability to access health services (20%).
- Less than a fifth of respondents (18%) are aware of existing community or dial-a-ride transport services in their area. Two-thirds of respondents (66%) are not aware of existing community or dial-a-ride transport services in their area. Of those respondents who are aware of existing community or dial-a-ride transport service in their area, less than one in ten (8%) currently use existing community or dial-a-ride transport services.
- Over two-thirds of respondents (70%) say that if their local parish council or community established replacement transport services to meet their main journey purpose then they would consider using it. One in twenty respondents (5%) say that they would not consider community established replacement transport services.
- Respondents were then asked if they had any suggestions or other comments
 about the withdrawal of subsidy from local bus services by Lancashire County
 Council. The most common responses were that it would have negative
 impact on elderly (21%), an alternative suggestion such as increasing fare etc
 (19%), public transport is essential/vital (18%) and it will isolate
 area/community/village (15%).

2. Introduction

The county council continues to face an unprecedented financial challenge. Over the next five years to 2020/21 the council needs to make savings of £262m on top of those agreed within previous budget processes. This extremely difficult financial picture is the result of continued cuts in funding by Government, rising costs and rising demand for key services.

Based on current spending and forecast demand for services, the council will not have sufficient financial resources to meet its statutory obligations by April 2018, even if we no longer continue to deliver any of the non-statutory services. The council will need to rely heavily on reserves in order to set a balanced budget for 2016/17 and 2017/18.

With regards to the proposals for withdrawing all subsidies for bus services, unfortunately, many of the proposals will affect a wide range of service areas and impact on frontline services. Where possible, we are continuing to look for more efficient ways of working that save money without affecting our customers and communities.

We formally advised the bus operators of this decision and that the subsidies for Lancashire County Council bus service contracts will cease on 2 April 2016.

Whilst many of these bus service contracts are not commercially viable, bus operators are considering whether they could provide some service level in the area, without any level of subsidy. Where this is not possible bus operators will deregister the service with the Traffic Commissioner from 2 April 2016. We have asked operators if they could confirm their intentions as soon as possible on this matter.

When information about potential service coverage is known, we will forward details of those services, whole or sections, which we are anticipating not to be provided, to other operators to establish if there are alternative commercial opportunities to maintain some level of service in an area.

Following these discussions with bus operators, we would then be in a position to advise residents/local communities where conventional bus services would no longer operate and what, if any, mitigating action can be taken.

This consultation is focused on the impacts of this decision and what mitigation may be taken.

3. Methodology

For the consultation, paper questionnaires were made available in the county council's 74 libraries and online questionnaires could be accessed from www.lancashire.gov.uk. Paper questionnaire were also distributed to people who requested them.

The fieldwork ran for 12 weeks from 4 January 2016 until 27 March 2016. In total, 6,675 completed questionnaires were returned (3,081 paper-based and 3,594 online).

The questionnaire asked respondents about which currently subsidised local bus services they have used in the past 12 months, how regular they use them, what times they use them, what the purpose of their journeys is, what effect the proposal will have on them, and if they have any other suggestions or comments about the proposal.

Respondents were also asked if they were aware of any existing community transport, if they use it, and if they would consider using community transport.

3.1 Limitations

Although the questionnaire was published online for anyone to respond to, and available in all libraries, the majority of respondents have used the bus service in the last 12 months (only 3% of the respondents said that they had not used any of the subsidised local bus services in the last 12 months) and therefore the consultation findings predominantly represent the views of this group.

The findings presented in this report are not representative of the views of the population of Lancashire and should only be taken to represent the views of people who, were made aware of the consultation, and had the opportunity and felt compelled to respond.

Many people also chose to respond to the budget proposal in other ways. For example, sending an email, contacting their councillor, or signing a petition. A summary of these responses is presented after the main consultation findings.

In charts or tables where responses do not add up to 100%, this is due to multiple responses or computer rounding.

4. Main consultation findings

4.1 Use of subsidised local bus services

First, respondents were asked which subsidised local bus services they had used in the last 12 months.

Nearly all respondents say that they have used the local subsidised bus services in the last 12 months (only 3% of the respondents said that they had not used any of the local subsidised bus services in the last 12 months).

The services respondents were most likely to say that they have used are 180/280/X80 (Skipton – Preston) (17%) and 040 (Morecombe- Preston) (11%).

Table 1 - Which, if any, of these local bus services, which are currently subsidised, have you used in the past 12 months?

Local Bus Service	ces	%	No.
180/280/X80	Skipton - (Barnoldswick) - Gisburn - Clitheroe - Whalley - Preston	17%	1,049
040	Morecambe - Lancaster - Garstang - Preston	11%	660
068	Preston - Lytham - St Annes - Blackpool	10%	650
001	Preston Park and Ride (Portway and Walton-le-Dale)	10%	636
022	Clitheroe - Whalley - Blackburn	10%	612
014/014A	Clitheroe - Whalley - Accrington - Royal Blackburn Hospital	9%	588
002A	(Preston) - Tarleton - Ormskirk	9%	586
007/007A/007B	Clitheroe - Waddington - Chatburn - Nelson	9%	559
075	Fleetwood - Poulton - Kirkham - Preston	9%	545
026/027	Burnley - Padiham - (Sabden) - Clitheroe	9%	544
042	Lancaster - Garstang - Poulton - Blackpool	9%	529
152	Preston - Blackburn – Burnley	8%	521
074	Fleetwood - Cleveleys - Poulton - Blackpool	8%	520
109	Chorley - Leyland – Preston	8%	505
005	Chipping - Longridge - Whalley - Clitheroe	8%	505
003A	Ormskirk - Burscough - Skelmersdale - Wrightington	7%	448
002C	Knott End - Stalmine - Hambleton - Poulton - (Blackpool)	7%	436
002/004	Clitheroe Town Services (Low Moor and Peel Park)	7%	426
114	Preston - Frenchwood - Sainsburys - Whittle Le Woods – Chorley	7%	419
086	Fleetwood - Cleveleys - Knott End	7%	414

Local Bus Service	es	%	No.
112	Preston - Frenchwood - Bamber Bridge - Leyland –	7%	410
	Croston	1 70	110
061	Preston - Blackpool (Peel Corner Diversion)	7%	409
004	(Preston) - Fulwood - Longridge	7%	408
375	Wigan - Skelmerdale - Ormskirk - Southport (via	7%	405
	Bescar)		
089/089H	Knott End - Pilling - Glasson Dock - Lancaster	6%	403
076	Blackpool - Victoria Hospital - Poulton - Kirkham -	6%	402
	St.Annes		
084A	Fleetwood - Cleveleys - Poulton - Blackpool	6%	398
002	Burnley - Hospital - Nelson - Higherford	6%	393
012A	Preston - Broadgate - New Longton - Tarleton -	6%	383
	Ormskirk		
113	Preston - Bamber Bridge - Leyland - Wigan	6%	380
095/095A	Colne - Marsden Park - Nelson - Hospital - Burnley	6%	371
025	Clitheroe - Whalley - Brockhall - Mellor - Blackburn	6%	367
065	Nelson - Fence - Higham - Padiham - Burnley - Clifton	6%	365
440	Farm	00/	004
113	Preston - Bamber Bridge - Leyland - Wigan (Peak	6%	364
275	journey)	C 0/	252
375	Wigan - (Skelmerdale - Ormskirk - Southport)	6%	353
081A/081B 337	Lancaster - Hornby - Kirkby Lonsdale	6%	348
081A/081B	Chorley - Eccleston - Mawdesley - Ormskirk (Lancaster) - Hornby - Arkholme/Melling - Kirkby	5% 5%	333 319
UOTAVUOTE	Lonsdale	5/6	319
015	Chipping - Longridge - Mellor - Blackburn	5%	318
007S/072	Pendle Witch Hopper	5%	307
012/012A	Preston - Broadgate - New Longton - Longton	5%	305
231	Clitheroe – Accrington	5%	295
006A/007A	Blackburn - Great Harwood - Accrington - (Blackburn)	5%	289
005A	Clitheroe - Longridge - Chipping (Thu/Fri/Sat evening)	5%	282
109A	Chorley - Astley Village	4%	279
114	Preston - Bamber Bridge	4%	277
087	Cleveleys - Thornton - Carleton - Poulton	4%	258
055	Lancaster – Carnforth	4%	256
115	Preston - Leyland - Chorley	4%	255
005	Carnforth - Morecambe - Heysham - Overton	4%	253
347	Chorley - Eccleston - Mawdesley - Southport	4%	244
078	St Annes - Lytham - Kirkham - Wesham	4%	240
023	(Burnley) - Padiham - Hapton - Huncoat - Accrington	4%	232
004/005	Harle Syke - Burnley - Rosegrove	4%	230

Local Bus Service	98	%	No.
005B	Clitheroe-Longridge - Chipping - Garstang	4%	219
010	Clitheroe - Hodder Valley Circular	3%	208
029	Burnley - Colne - Barnoldswick (last journey)	3%	204
001A	Burnley - Pike Hill - Worsthorne - Burnley	3%	204
	None of these services	3%	200
150	Preston - Bamber Bridge	3%	195
009	Burnley – Accrington	3%	195
055C	Carnforth – Lancaster	3%	194
051	Carnforth - Warton - Silverdale	3%	186
013/013A	Preston - Broadgate - Penwortham	3%	184
024A	Chorley - Brinscall - Abbey Village - Blackburn	3%	181
244	Rawtenstall - Haslingden - Blackburn (peak journeys)	3%	175
362	Chorley - Wigan (Diversion of journeys via Coppull Old	3%	171
005	Parish)	20/	160
005 151	Ormskirk - Aughton Town Green Circular	3%	168
093	Preston - Bamber Bridge via Hoghton	3%	167
001	Marsden Park - Nelson - Barrowford - Colne Silverdale Shuttle	3%	165
012/013		3%	158
005C	Poulton - Norcross - Bispham	2%	155
080	Carnforth - Morecambe	2%	151 146
006/006A	Preston - Great Eccleston - Myerscough	2% 2%	140
473	Chorley – Coppull Rawtenstall - Ramsbottom - Bury	2%	134
033	Morecambe - Bare Circular	2%	133
007B	Clitheroe Local evening Service (Thu/Fri/Sat evening)	2%	132
110	Leyland - Croston - Bretherton - Southport	2%	128
244	Rawtenstall - Haslingden - Blackburn	2%	124
118	Leyland - Clayton Brook - Blackburn	2%	123
007	Lancaster - Vale / Lancaster - Marsh	2%	122
465	Rawtenstall - Newline - Bacup - Todmorden	2%	121
464	Rawtenstall - Accrington (first journey)	2%	116
095S	Colne - Marsden Park - Nelson	2%	116
001B/001C	Burnley - Stoops Estate - Bleak House – Burnley	2%	114
B1/B2	Barnoldswick Town Services	2%	107
464	Rawtenstall - Bacup (first journey)	2%	104
014	Preston - Holme Slack	2%	104
006	Ormskirk - Scott Estate Circular	2%	101
005/005A	Accrington - Church - Accrington	2%	101
464	Rochdale - Bacup - Rawtenstall - Haslingden (last journeys)	2%	98
482	Rawtenstall - Newchurch - Waterfoot section	2%	97
013	Rawtenstall - Ramsbottom Circular	1%	90
002C	Banks - Hesketh Bank - Ormskirk	1%	89
0020	Danna - Heareth Dank - Onlarik	1 /0	09

Local Bus Service	s	%	No.
010A	Rawtenstall - Newchurch - Edgeside - Water	1%	83
011	Rawtenstall - Oakley - Haslingden - Helmshore	1%	80
004/004A	Accrington - Merlin Drive - Accrington	1%	74
010	Lancaster – Ridge	1%	73
005B	Brookhouse - Morecambe	1%	66
002	Accrington - Dill Hall First Avenue	1%	63
010	Rawtenstall – Edgeside	1%	60
217	Preston – Mellor	1%	56
206	Wrightington - Appley Bridge - Roby Mill - Wigan	1%	53
012	Bacup - Balladen Circular	1%	51
011	Accrington - Fern Gore - Accrington	1%	51
008	Accrington - Spring Hill	1%	39
315	Haskayne - Halsall - Ormskirk	1%	35
079	Freckleton Lamaleach Caravan Park - Kirkham	0%	27
	Total		6,205

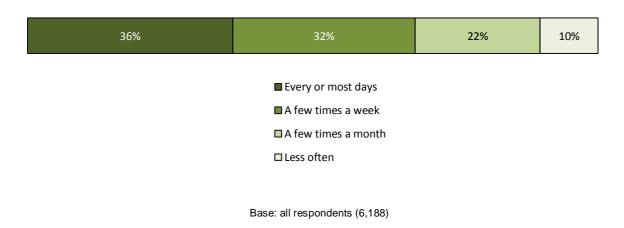
Appendix 2 provides further information about each subsidised bus service. Each service is presented with information about the respondents who use it, including:

- how regularly respondents have used subsidised bus services in the last 12 months;
- what times they mainly use subsidised bus services;
- why they use subsidised bus services; and
- what the impact would on them would be if the subsided bus services they use no longer operated.

Respondents were then asked how regularly they have used subsidised local bus services in the last 12 months.

Over a third of respondents (36%) say that they used subsidised local bus services every or most days in the last 12 months. Almost a third of respondents (32%) say that they used subsidised bus services a few times a week in the last 12 months.

Chart 1 - How regularly have you used these bus services in the last 12 months?



Respondents aged under 16 and respondents aged 16-19 are more likely to say that they used subsidised local bus services every or most days of the week in the last 12 months (69% and 72% respectively).

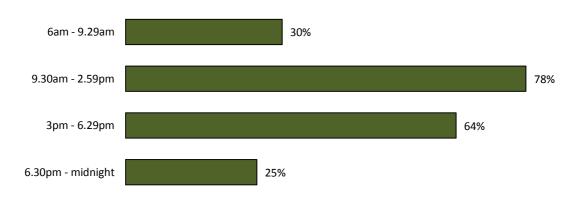
Respondents with disabled children aged 20-25 in their household are more likely to say that they used subsidised local bus services every or most days of the week in the last 12 months (59%).

Respondents were then asked what times they mainly use subsidised local bus services.

More than three-quarters of respondents (78%) say that they mainly use subsidised local bus services between 9.30am-2.59pm. Nearly two-thirds of respondents (64%) say that they mainly use subsidised local bus services between 3pm-6.29pm.

Although respondents say they are least likely to use subsidised local bus services between 6.30pm-midnight, a quarter of respondents (25%) use them at this time.

Chart 2 – At what times do you mainly use these bus services?



Base: all respondents (6,177)

Respondents aged under 16 and respondents aged 16-19 are more likely to say that they use subsidised local bus services between 3pm-6:29pm (93% and 88% respectively).

Respondents aged 65-74 and respondents aged 75+ are more likely to say that they use the subsidised local bus services between 9.30am-2.59pm (95% and 97% respectively).

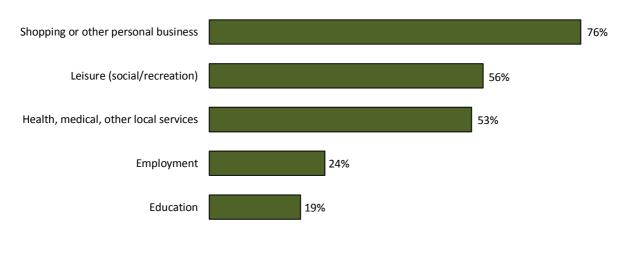
Respondents who are deaf or disable are more likely to say that they use the subsidised local bus service between 9.30am-2.59pm (89%).

Respondents with disabled children aged 20-25 in their household are more likely to say that they use the subsidised local bus services between 6am-9.29am (49%) and between 3.00pm-6.29pm (82%).

Respondents were then asked why they use subsidised local bus services.

Respondents were most likely to say that they use subsidised local bus services for shopping or other personal business (76%) and for leisure (56%). Respondents were least likely to say that they use subsidised local bus services for education (19%).

Chart 3 - And, why do you use these bus services?



Base: all respondents (6,188)

Respondents aged 65-74, respondents aged 75+ and respondents who are deaf or disabled are more likely to say that they use the subsidised local bus services for shopping or other personal business (91%, 93% and 86% respectively).

Respondents aged under 16 and respondents aged 16-19 are more likely to say that they use the subsidised local bus services for education (92% and 89% respectively).

Respondents with disabled children aged 20-25 in their household are more likely to say that they use the subsidised local bus services for employment (44%).

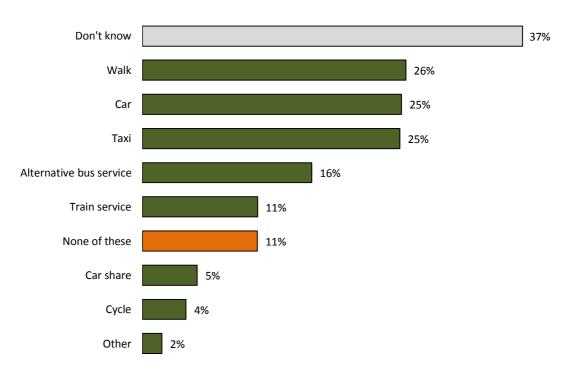
4.2 Impact of the withdrawal of subsidy from local bus services

Respondents were then asked which, if any, other modes of travel they would use if the subsidised local bus services they use no longer operated.

Nearly two-fifths of respondents (37%) say that they don't know what modes of travel they would use if the subsidised local bus services they use no longer operated. And over one in ten respondents (11%) say that they would use none of these modes of transport.

However, just over a quarter of respondents (26%) say that they would walk, a quarter (25%) say that they would use car and a quarter (25%) say that they would take a taxi.

Chart 4 - If these bus services are no longer operated, then which, if any, of the following modes of travel would you use?



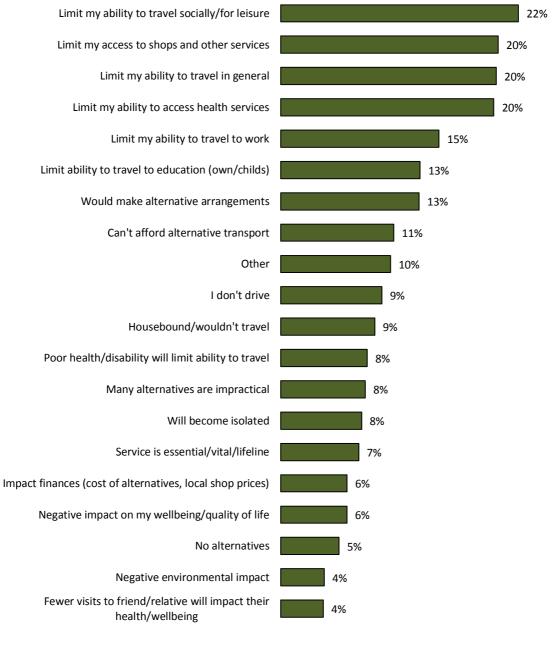
Base: all respondents (6,161)

Respondents aged 16-19 are more likely to say that they don't know what mode of travel they would use if subsidised bus services are no longer operated (55%).

Respondents were then asked how it would impact upon them if the subsidised bus services they use no longer operated.

The most common responses were that the proposal would limit their ability to travel socially/ for leisure (22%), it would limit their access to shops and other services (20%), it would limit their ability to travel in general (20%) and it would limit the ability to access health services (20%).

Chart 5 - How will this proposal impact on you?



Respondents aged under 16 and respondents aged 16-19 are more likely to say that if bus services are no longer operated, it will limit their ability to travel to school/college (35% and 39% respectively).

Respondents with children aged 12-16 and respondents with children 17-19 are more likely to say that if bus services are no longer operated, it will limit their child/children's ability to travel to school/college (33% and 32% respectively).

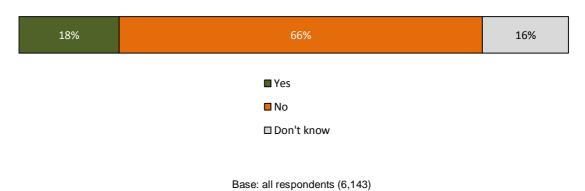
Respondents aged 20-34 are more likely to say that if bus services are no longer operated, it will limit their ability to travel to work (26%).

4.3 Community and dial-a-ride transport services

Respondents were then asked if they are aware of any existing community or dial-aride transport services in their area.

Less than a fifth of respondents (18%) are aware of existing community or dial-a-ride transport services in their area. Two-thirds of respondents (66%) are not aware of existing community or dial-a-ride transport services in their area.

Chart 6 - Are you aware of any existing community or dial-a-ride transport services in your area?



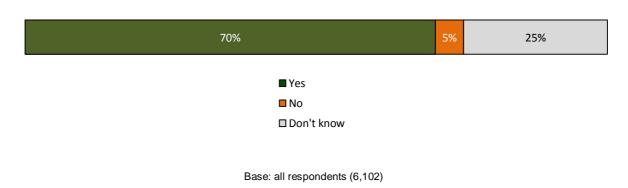
Respondents aged under 16, respondents aged 16-19 and respondents aged 20-34 are more likely to say that they are not aware of the existing community or dial a ride transport services in their area (80%, 85% and 78% respectively).

Of those respondents who are aware of existing community or dial-a-ride transport service in their area, less than one in ten (8%) currently use existing community or dial-a-ride transport services.

Respondents were then asked if they would consider using a replacement community transport service if it met their needs.

Over two-thirds of respondents (70%) say that if their local parish council or community established replacement transport services to meet their main journey purpose then they would consider using it. One in twenty respondents (5%) say that they would not consider community established replacement transport services.

Chart 7 - If your local parish council area, or community established replacement transport services to meet your main journey purpose, would you consider using it?

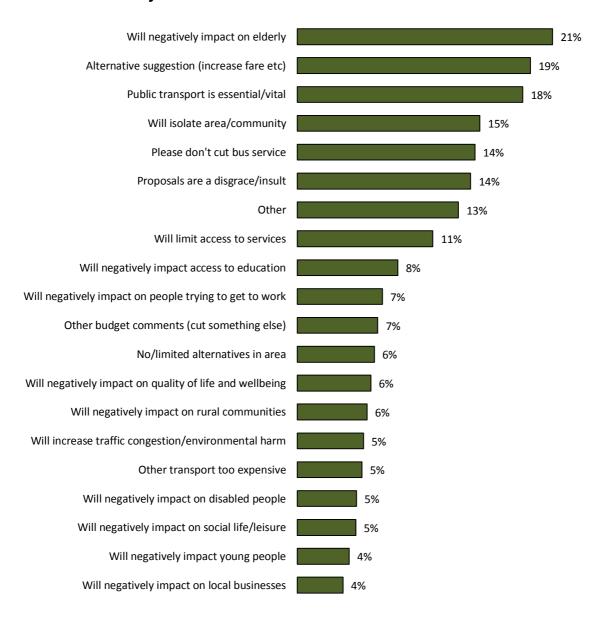


4.3 Other comments on the proposal

Respondents were then asked if they had any suggestions or other comments about the withdrawal of subsidy from local bus services by Lancashire County Council.

The most common responses were that it would have negative impact on elderly (21%), an alternative suggestion such as increasing fare etc (19%), public transport is essential/vital (18%) and it will isolate area/community/village (15%).

Chart 8 - Do you have any other comments about the proposal of withdrawal of subsidy from local bus services?



Base: all respondents (3,203)

5. Other responses to the proposal

Many people also chose to respond to the consultation in other ways. For example, sending an email, contacting their councillor, or signing a petition.

5.1 Email responses

We received over 340 emails about the proposal. In general, the views expressed in the emails echoed the consultation findings. Many respondents asked that the bus services they use continue to operate. Respondents said that the bus services are vital and that the alternatives are either too expensive, impractical or none existent.

Many respondents commented about the potential negative impact that ceasing bus services could have on local communities, particularly older people, young people and rural areas. Respondents said that they felt it would cause difficulty accessing primary, secondary and further education, hospitals, leisure and employment.

There were responses that asked for services to be re-routed or run less frequently (eg only once per hour, only at the busiest times). Some supported the proposal to enable local communities or parish councils to deliver local bus services, although there were some reservations about how this would work in practice. It was also suggested that a 50p charge should be introduced for bus pass holders using the bus service.

A couple of the emails we received agreed with the proposal that the council should no longer subsidise bus services.

5.2 E-petitions

The council also received nine e-petitions on its website at: http://council.lancashire.gov.uk/mgepetitionlistdisplay.aspx. These consultations are listed below with the number of signatories they received in brackets.

- Save The Number 4 bus route from LONGRIDGE, FULWOOD to PRESTON (10);
- Save the 112/114/118 Bus Services (55);
- Save our Buses (1056);
- Save Local Bus Services Lune Valley (50);
- Save the SILVERDALE SHUTTLE (12);
- Save our rural bus services from Fleetwood (10);
- Save the Walton-le-Dale Park & Ride (9);
- Save the 2c Blackpool to Knott End Bus (10); and
- SAVE the 2A bus service (3).

5.3 Other petitions received

We also received a number of hardcopy petitions. These consultations are listed below with the number of signatories they received in brackets.

- Save bus 95A Burnley-Colne (26)
- Save bus 87 Cleveleys-Thornton-Carleton-Poulton (370)
- Save Your Bus Campaign Dec 2016 Pilkingtons and Boomerang Travel (2898)
- Healey Woods bus petition(102)
- Services 2, 14 and 231 Clitheroe (1)
- Save out Whittlefield with Ightenhill Bus Service No. 65 (18)
- Bus route 84 Fleetwood (608)
- Save our bus petition to save bus routes 5/6 (91)
- 003A Ormskirk Burscough Skelmersdale Wrightington bus (32)

5.4 Petitions received for service not included in the proposal

During the consultation period we received the petition SAVE THE ORBIT 88A and 88C ~ Preston Bus on change.org and on the 25 May 2016 the petition had 1,315 supporters.

5.5 Wyre council response

We received a response to the proposal from Wyre council. Wyre council wanted to provide us with more information about the impact of the proposal in Wyre. The response was put together by a task and finish group that included councillors Ibison (Chairman), Fail, Orme, Ormrod, S Turner, Walmsley and Wilson. The text below is a direct quote from Wrye council's response to the proposal.

"The task and finish group wishes to make the following observations about the County Council's proposals:

- 1 Councillors are alarmed at the haste with which the current proposals appear to be being made. There has been a very short period within which any consultation has been able to take place which is regrettable when one considers the importance of the pending decisions on the residents of Wyre.
- **2** If all bus service subsidies are removed as proposed it will have a devastating effect upon public transport provision in Wyre and in some of the rural areas in particular.
- **3** The withdrawal of the 2C, 86 and 89/89H bus services will mean that there are no services at all to Preesall and Knott End, an area that has a very high proportion of residents who are over 65 years of age.

- **4** The 2C connects Knott End and many of the rural communities Over Wyre with Poulton-le-Fylde and Blackpool, including the Victoria Hospital, and it is a vital link for those communities.
- **5** The loss of other bus services (the 84A and 87 services, for example) will make it impossible to get easily from place to place in some of the more urban areas in Wyre without going into Blackpool first and taking at least two buses. An example would be a simple short (two miles) journey from Thornton to Poulton-le-Fylde which will no longer have any direct bus links.
- **6** The negative effect of social isolation, particularly on an ageing population, is well documented. Councillors are concerned that the withdrawal of public transport services will increase social isolation, with its associated impact on mental health and general health and well-being.
- **7** The removal of all public transport provision from rural areas (the Fleetwood to Knott End Ferry as well as buses) will create hardship for many different groups not only older people, but also anyone going to Blackpool Victoria Hospital, young people without their own transport and people going to work or to higher education.
- **8** Councillors are strongly of the opinion that the way in which concessionary travel is delivered should be reviewed. They would like to know whether the County Council has considered alternative charging mechanisms. Most people, they believe, would be more than happy to make a small contribution to a fare and it is likely that by so doing the subsidies on bus services can be reduced. While the financial pressure on local authorities is not questioned, it is important that every step is taken to ensure that some sort of service is maintained even if the number of services and/or the frequency of the service is reduced.
- **9** The task and finish group would like to be assured that the County Council has done all that it possibly can to ensure that customers are fully aware of the impact of the budget proposals. Furthermore, it would like to be assured that full consultation with the public has taken place, including asking the question, 'Would you be prepared to pay a contribution towards the cost of the currently subsidised bus routes?'
- **10** Whilst we are aware that there has been some previous consultation with parishes concerning the options for establishing parish-based public transport schemes, councillors are concerned about their viability. In our opinion they would be unlikely to be successful, a view that is consistent with comments received directly from parish councils."

5.5 Bus Users UK

We received a response to the proposal from Bus Users UK, the official body that oversees bus users' complaints in England (outside London), Wales and Scotland

under the EU Passenger Rights Regulations. The text below is a direct quote from Bus Users UK's response to the proposal.

"Summary of the main points of the response:

- Bus travel accounts for nearly two thirds of public transport journeys but does not receive a proportionate public sector investment
- Bus Services are essential to enable people to access education, employment and vital services
- Home to school transport costs could be cut by the provision of appropriate bus services
- Avoidance of social exclusion reduces the burden on local health and social services and buses are key to this
- Disabled people will be particularly badly affected by the proposals, even more than other vulnerable groups in the county
- Removal of one day a week services will exacerbate the isolation in areas where there has already been a cull to services in previous rounds of cuts.
- Community Transport (in various forms) will not be able to bridge the gaps which would be caused
- The effect on the local economy, congestion and integrated transport options should not be underestimated
- The contribution of the bus to the working of the economy and society is multifaceted. The bus is not simply a transport mode – it is more than that."

5.6 TravelWatch NorthWest

We received a response to the proposal from TravelWatch NorthWest, an independent Community Interest Company representing all public transport users in North West England. The text below is a direct quote from TravelWatch NorthWest's response to the proposal.

" Effects of the cuts

The issue of cuts to bus services especially in rural areas is a major consideration that should not be dealt with in isolation. There will be knock on effects on unemployment and housing benefit and healthcare issues. Local bus services reduce the cost of statutory transport otherwise provided by education, social services, health (and some retailers and employers). But these cross sector beneficiaries do not make any compensatory payments to the public transport sector.

In the longer term there are likely to be further impacts from the cuts. For example, the capital and overheads of a bus will be split between a daytime commercial service and a supported evening service. When the evening service is taken away, more costs fall on the commercial service and these extra costs can lead to the daytime service being no longer viable and being withdrawn. When the number of buses required at a depot is reduced, the depot overheads are spread over fewer buses and there is a danger of the whole operation becoming unviable.

Also people who travel outwards (e.g. for work) on a commercial service and return on a supported service are likely to stop using the commercial service as well once the supported service goes. This is again more lost income to the commercial service which may then become unviable.

Alternatives

We are not convinced that proposals to enhance support of parish and community based transport provision (additional £1.5 million to establish a £2m pa budget to support parish and community based transport provision) will be a viable alternative. Replacing bus services with Demand Responsive (DRT) and Community Transport (CT) is not always effective and such services are not accessible for all visitors, not just tourists, to the area. Scheduled bus services provide a means of transport which people can choose to use, while CT and DRT are transport means of last resort. CT and DRT services have a much higher cost per passenger than bus services, so spending on them actually benefits fewer people On a pound for pound basis there may be better public benefit in supporting a timetabled bus service than a community transport service.

Many services threatened are well established and cross Parish/ District and even County boundaries. How can Parish and Community transport based provision address these journeys?

Reform of the various bus funding streams (BSOG, concessionary reimbursement, free home-to-school transport and local bus support), would have a less severe effect on services and fares than just cutting spending within the existing system.

How will Lancashire County Council carry out their duty to review the social needs of each individual journey withdrawn, options for alternative travel, and impact on individuals left with no alternative?"

Appendix 1: demographic breakdown

Table 2 - Are you...?

	%	Count
Male	34%	2,115
Female	66%	4,046
Total		6,161

Table 3 - Have you ever identified as transgender?

	%	Count
Yes	1%	47
No	93%	5,186
Prefer not to say	6%	338
Total		5,571

Table 4 - What was your age on your last birthday?

	%	Count
Under 16	1%	91
16-19	6%	352
20-34	8%	501
35-64	35%	2,127
65-74	30%	1,846
75+	20%	1,236
Total		6,153

Table 5 - Are you a deaf person or do you have a disability?

	%	Count
Yes	21%	1,229
No	79%	4,681
Total		5,910

Table 6 - Are there any children in your household aged under 20?

	%	Count
No children aged under 20	73%	4,115
Yes, aged 12-16	14%	764
Yes, aged 17-19	9%	487
Yes, aged 9-11	6%	341
Yes, aged 5-8	5%	301
Yes, aged under 5	4%	246
No, but expecting	3%	165
Total		5,627

Table 7 - Are there any children with a disability in your household aged 20-25?

	%	Count
Yes	2%	108
No	98%	5,654
Total		5,762

Table 8 - Which best describes your ethnic background?

	%	Count
English/Welsh/Scottish/Northern Irish/British	97%	5,728
Irish	1%	53
Other	1%	30
Indian	<1%	27
Pakistani	<1%	26
Eastern European	<1%	21
White and Asian	<1%	14
White and Black Caribbean	<1%	7
Caribbean	<1%	6
Gypsy or Irish Traveller	<1%	6
White and Black African	<1%	5
Chinese	<1%	4
Bangladeshi	<1%	4
African	<1%	3
Arab	0%	0
Total		5,934

Table 9 - What is your religion?

	%	Count
No religion	24%	1,399
Christian (including CofE, Catholic, Protestant and all other denominations)	73%	4,253
Buddhist	<1%	18
Hindu	<1%	13
Jewish	<1%	10
Muslim	1%	37
Sikh	<1%	2
Any other religion	2%	96
Total		5,828

Table 10 - Are you in a marriage or civil partnership?

	%	Count
Marriage	48%	2,805
Civil partnership	1%	68
Prefer not to say	5%	274
None of these	46%	2,652
Total		5,799

Table 11 - How would you describe your sexual orientation?

	%	Count
Heterosexual	86%	4,825
Bisexual	1%	66
Gay man	1%	48
Lesbian/gay woman	1%	31
Other	1%	28
Prefer not to say	11%	588
Total		5,586

Appendix 2: breakdown of bus service use

The following table presents each subsidised bus service with information about the respondents who use it, including:

- how regularly respondents have used subsidised bus services in the last 12 months;
- what times they mainly use subsidised bus services;
- · why they use subsidised bus services; and
- what the impact on them would be if the subsided bus services they use no longer operated.

Because respondents could (and in many cases did) say that they used more than one subsidised bus service, caution needs to be used when interpreting this information. The table should not be interpreted as showing how respondents use each specific service (eg 124 respondents used the 001 Sliverdale shuttle for shopping or other personal business), rather it shows each service by how respondents answered other questions in the questionnaire (eg 124 respondents who used the 001 Sliverdale shuttle use subsidised bus services for shopping or other personal business).

The figures given in the table are the number of respondents (not the percentage).

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
001 Silverdale Shuttle	Every or most days: 46 A few times a week: 42 A few times a month: 50 Less often: 19	6am - 9.29am: 53 9.30am - 2.59pm: 128 3pm - 6.29pm : 123 6.30pm - midnight: 61	Employment: 49 Health, medical, other local services: 90 Shopping or other personal business: 124 Education: 38 Leisure (social/recreation): 110	Limit my ability to travel in general (34) Limit my ability to travel socially and for leisure (32) Limit my access to shops and other services (not health services) (26) Would make alternative arrangements (24) Limit my ability to access health services (18)
001 Preston Park and Ride (Portway and Walton-le-Dale)	Every or most days: 132 A few times a week: 211 A few times a month: 220 Less often: 61	6am - 9.29am: 133 9.30am - 2.59pm: 544 3pm - 6.29pm: 377 6.30pm - midnight: 132	Employment: 154 Health, medical, other local services: 293 Shopping or other personal business: 534 Education: 59 Leisure (social/recreation): 381	Limit my ability to travel socially and for leisure (117) Limit my ability to travel in general (112) Limit my access to shops and other services (not health services)(101) Limit my ability to access health services (96) Would make alternative arrangements (88)
001A Burnley - Pike Hill - Worsthorne - Burnley	Every or most days: 86 A few times a week: 60 A few times a month: 41 Less often: 14	6am - 9.29am: 56 9.30am - 2.59pm: 166 3pm - 6.29pm: 144 6.30pm - midnight: 86	Employment: 64 Health, medical, other local services: 136 Shopping or other personal business: 173 Education: 27 Leisure (social/recreation): 140	Limit my ability to travel socially and for leisure (45) Limit my access to shops and other services (not health services) (38) Limit my ability to travel in general (36) Limit my ability to access health services (21) Stop at home (21)
001B/001C Burnley - Stoops Estate - Bleak House - Burnley	Every or most days: 51 A few times a week: 33 A few times a month: 23 Less often: 7	6am - 9.29am: 25 9.30am - 2.59pm: 91 3pm - 6.29pm: 78 6.30pm - midnight: 43	Employment: 39 Health, medical, other local services: 72 Shopping or other personal business: 95 Education: 21 Leisure (social/recreation): 76	Limit my ability to travel in general (21) Limit my ability to travel socially and for leisure (21) Because of my poor health/disability my ability to travel will be reduced (14) Limit my/my children's ability to travel to school/college (11) Would make alternative arrangements (11)
002 Burnley - Hospital - Nelson - Higherford	Every or most days: 175 A few times a week: 131 A few times a month: 64 Less often: 18	6am - 9.29am: 88 9.30am - 2.59pm: 349 3pm - 6.29pm: 270 6.30pm - midnight: 114	Employment: 76 Health, medical, other local services: 291 Shopping or other personal business: 341 Education: 57 Leisure (social/recreation): 254	Limit my ability to travel socially and for leisure (92) Limit my access to shops and other services (not health services) (75) Limit my ability to travel in general (70) Limit my ability to access health services (60) Can't afford alternative transport (51)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
002 Accrington - Dill Hall First Avenue	Every or most days: 32 A few times a week: 14 A few times a month: 9 Less often: 6	6am - 9.29am: 14 9.30am - 2.59pm: 54 3pm - 6.29pm: 42 6.30pm - midnight: 16	Employment: 18 Health, medical, other local services: 45 Shopping or other personal business: 53 Education: 14 Leisure (social/recreation): 42	Limit my ability to travel socially and for leisure (12) Limit my access to shops and other services (not health services) (11) Limit my ability to travel in general (10) Limit my ability to access health services (9) Stop at home (8)
002/004 Clitheroe Town Services (Low Moor and Peel Park)	Every or most days: 160 A few times a week: 151 A few times a month: 87 Less often: 20	6am - 9.29am: 96 9.30am - 2.59pm: 373 3pm - 6.29pm: 267 6.30pm - midnight: 67	Employment: 72 Health, medical, other local services: 296 Shopping or other personal business: 362 Education: 59 Leisure (social/recreation): 228	Limit my ability to travel in general (82) Limit my ability to access health services (77) Limit my access to shops and other services (not health services) (75) Limit my ability to travel socially and for leisure (74) Would make alternative arrangements (57)
002A (Preston) - Tarleton - Ormskirk	Every or most days: 197 A few times a week: 218 A few times a month: 124 Less often: 39	6am - 9.29am: 158 9.30am - 2.59pm: 502 3pm - 6.29pm: 382 6.30pm - midnight: 145	Employment: 142 Health, medical, other local services: 346 Shopping or other personal business: 487 Education: 69 Leisure (social/recreation): 369	Limit my ability to travel in general (122) Limit my ability to travel socially and for leisure (104) Limit my ability to access health services (95) Limit my access to shops and other services (not health services) (92) Would make alternative arrangements (70)
002C Banks - Hesketh Bank - Ormskirk	Every or most days: 23 A few times a week: 33 A few times a month: 23 Less often: 8	6am - 9.29am: 22 9.30am - 2.59pm: 77 3pm - 6.29pm: 63 6.30pm - midnight: 29	Employment: 26 Health, medical, other local services: 54 Shopping or other personal business: 76 Education: 18 Leisure (social/recreation): 56	Limit my ability to travel in general (23) Limit my ability to access health services (15) Limit my ability to travel to work (12) Limit my access to shops and other services (not health services) (12) Would make alternative arrangements (8)
002C Knott End - Stalmine - Hambleton - Poulton - (Blackpool)	Every or most days: 144 A few times a week: 151 A few times a month: 103 Less often: 32	6am - 9.29am: 114 9.30am - 2.59pm: 363 3pm - 6.29pm: 298 6.30pm - midnight: 153	Employment: 80 Health, medical, other local services: 293 Shopping or other personal business: 372 Education: 79 Leisure (social/recreation): 310	Limit my ability to travel socially and for leisure (106) Limit my ability to access health services (91) Limit my access to shops and other services (not health services) (82) Limit my ability to travel in general (72) Limit my ability to travel to work (49)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
003A Ormskirk - Burscough - Skelmersdale - Wrightington	Every or most days: 165 A few times a week: 159 A few times a month: 83 Less often: 36	6am - 9.29am: 123 9.30am - 2.59pm: 377 3pm - 6.29pm: 270 6.30pm - midnight: 83	Employment: 109 Health, medical, other local services: 288 Shopping or other personal business: 363 Education: 56 Leisure (social/recreation): 234	Limit my access to shops and other services (not health services)(98) Limit my ability to access health services (94) Limit my ability to travel in general (84) Limit my ability to travel socially and for leisure (81) I don't drive (64)
004 (Preston) - Fulwood - Longridge	Every or most days: 118 A few times a week: 139 A few times a month: 102 Less often: 41	6am - 9.29am: 121 9.30am - 2.59pm: 335 3pm - 6.29pm: 280 6.30pm - midnight: 137	Employment: 115 Health, medical, other local services: 250 Shopping or other personal business: 323 Education: 77 Leisure (social/recreation): 261	Limit my ability to travel socially and for leisure (85) Limit my ability to travel in general (75) Limit my ability to access health services (72) Limit my access to shops and other services (not health services)(65) Limit my ability to travel to work (53)
004/004A Accrington - Merlin Drive - Accrington	Every or most days: 38 A few times a week: 15 A few times a month: 13 Less often: 6	6am - 9.29am: 18 9.30am - 2.59pm: 66 3pm - 6.29pm: 43 6.30pm - midnight: 16	Employment: 21 Health, medical, other local services: 57 Shopping or other personal business: 63 Education: 18 Leisure (social/recreation): 43	Limit my access to shops and other services (not health services) (13) Limit my ability to travel to work (11) Limit my ability to access health services (11) Limit my ability to travel in general (10) Limit my ability to travel socially and for leisure (10)
004/005 Harle Syke - Burnley - Rosegrove	Every or most days: 98 A few times a week: 84 A few times a month: 34 Less often: 12	6am - 9.29am: 65 9.30am - 2.59pm: 189 3pm - 6.29pm: 165 6.30pm - midnight: 90	Employment: 67 Health, medical, other local services: 158 Shopping or other personal business: 191 Education: 38 Leisure (social/recreation): 147	Limit my ability to travel socially and for leisure (46) Limit my ability to travel in general (42) Limit my access to shops and other services (not health services) (38) Limit my ability to access health services (29) Can't afford alternative transport (26)
005 Carnforth - Morecambe - Heysham - Overton	Every or most days: 90 A few times a week: 80 A few times a month: 63 Less often:19	6am - 9.29am: 55 9.30am - 2.59pm: 220 3pm - 6.29pm: 182 6.30pm - midnight: 106	Employment: 59 Health, medical, other local services: 159 Shopping or other personal business: 201 Education: 43 Leisure (social/recreation): 183	Limit my ability to travel in general (56) Limit my ability to travel socially and for leisure (44) Limit my access to shops and other services (not health services) (44) Would make alternative arrangements (34) Limit my ability to access health services (31)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
005 Chipping - Longridge - Whalley - Clitheroe	Every or most days: 159 A few times a week: 159 A few times a month: 111 Less often: 64	6am - 9.29am: 155 9.30am - 2.59pm: 398 3pm - 6.29pm: 344 6.30pm - midnight: 168	Employment: 109 Health, medical, other local services: 291 Shopping or other personal business: 378 Education: 112 Leisure (social/recreation): 335	Limit my ability to travel socially and for leisure (119) Limit my ability to access health services (85) Limit my ability to travel in general (85) Limit my access to shops and other services (not health services) (75) Limit my/my children's ability to travel to school/college (63)
005 Ormskirk - Aughton Town Green Circular	Every or most days: 57 A few times a week: 68 A few times a month: 24 Less often:16	6am - 9.29am: 29 9.30am - 2.59pm: 154 3pm - 6.29pm: 106 6.30pm - midnight: 26	Employment: 34 Health, medical, other local services: 119 Shopping or other personal business: 143 Education: 19 Leisure (social/recreation): 96	Limit my ability to travel in general (40) Limit my access to shops and other services (not health services)(32) Limit my ability to access health services (29) Limit my ability to travel socially and for leisure (27) Would make alternative arrangements (20)
005/005A Accrington - Church - Accrington	Every or most days: 51 A few times a week: 23 A few times a month: 17 Less often: 6	6am - 9.29am: 26 9.30am - 2.59pm: 87 3pm - 6.29pm: 66 6.30pm - midnight: 25	Employment: 22 Health, medical, other local services: 79 Shopping or other personal business: 88 Education: 19 Leisure (social/recreation): 68	Limit my access to shops and other services (not health services)(19) Limit my ability to travel in general (17) Limit my ability to travel socially and for leisure (14) Would make alternative arrangements (13) Limit my ability to access health services (11)
005A Clitheroe - Longridge - Chipping (Thu/Fri/Sat evening)	Every or most days: 92 A few times a week: 78 A few times a month: 76 Less often: 32	6am - 9.29am: 109 9.30am - 2.59pm: 206 3pm - 6.29pm: 206 6.30pm - midnight: 126	Employment: 85 Health, medical, other local services: 153 Shopping or other personal business: 197 Education: 75 Leisure (social/recreation): 198	Limit my ability to travel socially and for leisure (67) Limit my ability to access health services (50) Limit my access to shops and other services (not health services) (49) Limit my/my children's ability to travel to school/college (48) Limit my ability to travel in general (41)
005B Brookhouse - Morecambe	Every or most days: 27 A few times a week: 17 A few times a month: 18 Less often: 4	6am - 9.29am: 20 9.30am - 2.59pm: 56 3pm - 6.29pm: 44 6.30pm - midnight: 31	Employment: 19 Health, medical, other local services: 46 Shopping or other personal business: 57 Education: 20 Leisure (social/recreation): 45	Limit my ability to travel in general (16) Limit my ability to travel socially and for leisure (11) Limit my access to shops and other services (not health services) (9) Limit my ability to access health services (8) Stop at home (8)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
005B Clitheroe- Longridge - Chipping - Garstang	Every or most days: 74 A few times a week: 62 A few times a month: 60 Less often: 18	6am - 9.29am: 72 9.30am - 2.59pm: 174 3pm - 6.29pm: 159 6.30pm - midnight: 79	Employment: 67 Health, medical, other local services: 137 Shopping or other personal business: 169 Education: 56 Leisure (social/recreation): 152	Limit my ability to travel socially and for leisure (48) Limit my ability to access health services (37) Limit my ability to travel in general (33) Limit my/my children's ability to travel to school/college (32) Limit my access to shops and other services (not health services)(31)
005C Carnforth - Morecambe	Every or most days: 57 A few times a week: 47 A few times a month: 35 Less often: 10	6am - 9.29am: 38 9.30am - 2.59pm: 134 3pm - 6.29pm: 116 6.30pm - midnight: 59	Employment: 36 Health, medical, other local services: 103 Shopping or other personal business: 134 Education: 26 Leisure (social/recreation): 103	Limit my ability to travel in general (40) Limit my access to shops and other services (not health services) (30) Limit my ability to travel socially and for leisure (22) Would make alternative arrangements (19) Stop at home (19)
006 Ormskirk - Scott Estate Circular	Every or most days: 36 A few times a week: 42 A few times a month: 13 Less often: 9	6am - 9.29am: 16 9.30am - 2.59pm: 96 3pm - 6.29pm: 63 6.30pm - midnight: 21	Employment: 20 Health, medical, other local services: 73 Shopping or other personal business: 88 Education: 12 Leisure (social/recreation): 54	Limit my ability to travel in general (21) Limit my access to shops and other services (not health services)(16) Can't afford alternative transport (14) Limit my ability to travel socially and for leisure (13) Limit my ability to access health services (13)
006/006A Chorley - Coppull	Every or most days: 55 A few times a week: 48 A few times a month: 32 Less often: 5	6am - 9.29am: 25 9.30am - 2.59pm: 131 3pm - 6.29pm: 77 6.30pm - midnight: 38	Employment: 28 Health, medical, other local services: 86 Shopping or other personal business: 127 Education: 21 Leisure (social/recreation): 84	Limit my ability to travel in general (31) Limit my access to shops and other services (not health services)29) Limit my ability to travel socially and for leisure (22) Limit my ability to access health services (21) Stop at home (19)
006A/007A Blackburn - Great Harwood - Accrington - (Blackburn)	Every or most days: 117 A few times a week: 84 A few times a month: 60 Less often: 22	6am - 9.29am: 79 9.30am - 2.59pm: 244 3pm - 6.29pm: 194 6.30pm - midnight: 93	Employment: 66 Health, medical, other local services: 172 Shopping or other personal business: 229 Education: 55 Leisure (social/recreation): 191	Limit my ability to travel socially and for leisure(71) Limit my ability to travel in general (65) Limit my access to shops and other services (not health services) (53) Limit my ability to access health services (39) Limit my ability to travel to work (29)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
007 Lancaster - Vale/Lancaster - Marsh	Every or most days: 40 A few times a week: 37 A few times a month: 35 Less often: 8	6am - 9.29am: 39 9.30am - 2.59pm: 103 3pm - 6.29pm: 94 6.30pm - midnight: 51	Employment: 41 Health, medical, other local services: 74 Shopping or other personal business: 102 Education: 33 Leisure (social/recreation): 86	Limit my ability to travel socially and for leisure (23) Limit my ability to travel in general (22) Limit my access to shops and other services (not health services)(18) Limit my/my children's ability to travel to school/college (15) Limit my ability to access health services (15)
007/007A/007B Clitheroe - Waddington - Chatburn - Nelson	Every or most days: 214 A few times a week: 192 A few times a month: 107 Less often:36	6am - 9.29am: 137 9.30am - 2.59pm: 469 3pm - 6.29pm: 410 6.30pm - midnight: 109	Employment: 91 Health, medical, other local services: 354 Shopping or other personal business: 452 Education: 93 Leisure (social/recreation): 346	Limit my ability to travel socially and for leisure (119) Limit my ability to travel in general (106) Limit my ability to access health services (100) Limit my access to shops and other services (not health services)(99) Would make alternative arrangements (68)
007B Clitheroe Local evening Service (Thu/Fri/Sat evening)	Every or most days: 52 A few times a week: 45 A few times a month: 29 Less often: 5	6am - 9.29am: 56 9.30am - 2.59pm: 104 3pm - 6.29pm: 107 6.30pm - midnight: 39	Employment: 39 Health, medical, other local services: 89 Shopping or other personal business: 109 Education: 35 Leisure (social/recreation): 87	Limit my ability to travel in general (23) Limit my/my children's ability to travel to school/college (22) Limit my ability to access health services (22) Limit my access to shops and other services (not health services)(22) Limit my ability to travel socially and for leisure (20)
007S/072 Pendle Witch Hopper	Every or most days: 111 A few times a week: 113 A few times a month: 61 Less often: 18	6am - 9.29am: 75 9.30am - 2.59pm: 263 3pm - 6.29pm: 231 6.30pm - midnight: 79	Employment: 61 Health, medical, other local services: 199 Shopping or other personal business: 268 Education: 45 Leisure (social/recreation): 228	Limit my ability to travel socially and for leisure (73) Limit my ability to travel in general (67) Limit my access to shops and other services (not health services) (54) Limit my ability to access health services (48) Limit my ability to travel to work (32)
008 Accrington - Spring Hill	Every or most days: 23 A few times a week: 9 A few times a month: 6 Less often: 1	6am - 9.29am: 10 9.30am - 2.59pm: 35 3pm - 6.29pm: 25 6.30pm - midnight: 13	Employment: 10 Health, medical, other local services: 32 Shopping or other personal business: 29 Education: 10 Leisure (social/recreation): 25	Limit my ability to travel in general (6) Limit my access to shops and other services (not health services)(6) Can't afford alternative transport (5) Stop at home (5) Limit my ability to travel socially and for leisure (4)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
009 Burnley - Accrington	Every or most days: 84 A few times a week: 60 A few times a month: 41 Less often: 9	6am - 9.29am: 47 9.30am - 2.59pm: 166 3pm - 6.29pm: 140 6.30pm - midnight: 63	Employment: 39 Health, medical, other local services: 136 Shopping or other personal business: 169 Education: 34 Leisure (social/recreation): 138	Limit my ability to travel in general (40) Limit my ability to travel socially and for leisure (36) Limit my access to shops and other services (not health services) (33) Limit my ability to access health services (27) Because of my poor health/disability my ability to travel will be reduced (25)
010 Lancaster - Ridge	Every or most days: 28 A few times a week: 23 A few times a month: 14 Less often:7	6am - 9.29am: 25 9.30am - 2.59pm: 56 3pm - 6.29pm: 53 6.30pm - midnight: 40	Employment: 30 Health, medical, other local services: 46 Shopping or other personal business: 57 Education: 22 Leisure (social/recreation): 52	Limit my ability to travel to work (15) Limit my ability to travel socially and for leisure (14) Limit my ability to access health services (10) Limit my access to shops and other services (not health services) (10)
010 Clitheroe - Hodder Valley Circular	Every or most days: 68 A few times a week: 68 A few times a month: 45 Less often:23	6am - 9.29am: 45 9.30am - 2.59pm: 187 3pm - 6.29pm: 146 6.30pm - midnight: 43	Employment: 39 Health, medical, other local services: 132 Shopping or other personal business: 178 Education: 24 Leisure (social/recreation): 145	Limit my ability to travel socially and for leisure (39) Limit my ability to travel in general (35) Limit my access to shops and other services (not health services)(32) Would make alternative arrangements (32) Limit my ability to access health services (31)
010 Rawtenstall - Edgeside	Every or most days: 39 A few times a week: 13 A few times a month: 7 Less often: 1	6am - 9.29am: 34 9.30am - 2.59pm: 44 3pm - 6.29pm: 49 6.30pm - midnight: 33	Employment: 34 Health, medical, other local services: 43 Shopping or other personal business: 44 Education: 21 Leisure (social/recreation): 44	Limit my ability to travel in general (10) Limit my ability to travel to work (10) Limit my access to shops and other services (not health services) (10) Limit my ability to travel socially and for leisure (9) Limit my/my children's ability to travel to school/college (9)
010A Rawtenstall - Newchurch - Edgeside - Water	Every or most days: 45 A few times a week: 15 A few times a month: 21 Less often: 2	6am - 9.29am: 40 9.30am - 2.59pm: 64 3pm - 6.29pm: 62 6.30pm - midnight: 43	Employment: 37 Health, medical, other local services: 57 Shopping or other personal business: 66 Education: 23 Leisure (social/recreation): 61	Limit my ability to travel socially and for leisure (19) Limit my ability to travel in general (16) Limit my access to shops and other services (not health services) (14) Limit my ability to travel to work(12) Limit my/my children's ability to travel to school/college (11)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
011 Accrington - Fern Gore - Accrington	Every or most days: 27 A few times a week: 14 A few times a month: 9 Less often: 1	6am - 9.29am: 15 9.30am - 2.59pm: 46 3pm - 6.29pm: 31 6.30pm - midnight: 17	Employment: 14 Health, medical, other local services: 40 Shopping or other personal business: 43 Education: 11 Leisure (social/recreation): 31	Stop at home (10) Limit my ability to travel to work (9) Limit my ability to travel in general (7) Limit my/my children's ability to travel to school/college (7) Limit my access to shops and other services (not health services) (7)
011 Rawtenstall - Oakley - Haslingden - Helmshore	Every or most days: 36 A few times a week: 19 A few times a month: 19 Less often:5	6am - 9.29am: 36 9.30am - 2.59pm: 67 3pm - 6.29pm: 61 6.30pm - midnight: 33	Employment: 31 Health, medical, other local services: 49 Shopping or other personal business: 63 Education: 18 Leisure (social/recreation): 59	Limit my ability to travel socially and for leisure (17) Limit my access to shops and other services (not health services)(17) Limit my ability to travel in general (14) Limit my ability to travel to work (13) Limit my/my children's ability to travel to school/college (11)
012 Bacup - Balladen Circular	Every or most days: 31 A few times a week: 13 A few times a month: 4 Less often: 3	6am - 9.29am: 25 9.30am - 2.59pm: 44 3pm - 6.29pm: 39 6.30pm - midnight: 30	Employment: 23 Health, medical, other local services: 39 Shopping or other personal business: 42 Education: 18 Leisure (social/recreation): 32	Limit my access to shops and other services (not health services) (13) Limit my ability to travel socially and for leisure (11) Limit my/my children's ability to travel to school/college (10) Limit my ability to travel in general (7) Limit my ability to travel to work (6)
O12/012A Preston - Broadgate - New Longton - Longton	Every or most days: 90 A few times a week: 114 A few times a month: 73 Less often: 26	6am - 9.29am: 96 9.30am - 2.59pm: 250 3pm - 6.29pm: 211 6.30pm - midnight: 101	Employment: 94 Health, medical, other local services: 170 Shopping or other personal business: 252 Education: 51 Leisure (social/recreation): 204	Limit my ability to access health services (61) Limit my ability to travel in general (58) Limit my ability to travel socially and for leisure (54) Limit my ability to travel to work (44) Limit my access to shops and other services (not health services) (44)
012/013 Poulton - Norcross - Bispham	Every or most days: 66 A few times a week: 54 A few times a month: 23 Less often: 8	6am - 9.29am: 48 9.30am - 2.59pm: 133 3pm - 6.29pm: 117 6.30pm - midnight: 58	Employment: 34 Health, medical, other local services: 109 Shopping or other personal business: 134 Education: 37 Leisure (social/recreation): 116	Limit my access to shops and other services (not health services) (32) Limit my ability to travel in general (31) Limit my ability to access health services (31) Limit my ability to travel socially and for leisure (27) Stop at home (21)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
012A Preston - Broadgate - New Longton - Tarleton - Ormskirk	Every or most days: 120 A few times a week: 151 A few times a month: 87 Less often: 21	6am - 9.29am: 112 9.30am - 2.59pm: 323 3pm - 6.29pm: 270 6.30pm - midnight: 114	Employment: 105 Health, medical, other local services: 229 Shopping or other personal business: 316 Education: 48 Leisure (social/recreation): 260	Limit my ability to travel in general (82) Limit my ability to access health services (76) Limit my ability to travel socially and for leisure (71) Limit my access to shops and other services (not health services)(68) Limit my ability to travel to work (50)
• Ramsbottom Circular	Every or most days: 39 A few times a week: 28 A few times a month: 21 Less often: 2	6am - 9.29am: 37 9.30am - 2.59pm: 78 3pm - 6.29pm: 71 6.30pm - midnight: 44	Employment: 35 Health, medical, other local services: 61 Shopping or other personal business: 71 Education: 17 Leisure (social/recreation): 58	Limit my ability to travel to work (20) Limit my ability to travel socially and for leisure (19) Limit my ability to travel in general (15) Limit my access to shops and other services (not health services) (14) Limit my/my children's ability to travel to school/college (11)
013/013A Preston - Broadgate - Penwortham	Every or most days: 69 A few times a week: 62 A few times a month: 35 Less often: 15	6am - 9.29am: 47 9.30am - 2.59pm: 162 3pm - 6.29pm: 121 6.30pm - midnight: 48	Employment: 50 Health, medical, other local services: 104 Shopping or other personal business: 159 Education: 22 Leisure (social/recreation): 113	Limit my ability to travel in general (35) Limit my ability to travel socially and for leisure (28) Limit my ability to travel to work (27) Limit my access to shops and other services (not health services)(26) Limit my ability to access health services (25)
014 Preston - Holme Slack	Every or most days: 30 A few times a week: 38 A few times a month: 22 Less often: 13	6am - 9.29am: 45 9.30am - 2.59pm: 78 3pm - 6.29pm: 72 6.30pm - midnight: 37	Employment: 47 Health, medical, other local services: 59 Shopping or other personal business: 82 Education: 21 Leisure (social/recreation): 70	Limit my ability to travel socially and for leisure (20) Limit my ability to access health services (16) Would make alternative arrangements (15) Limit my ability to travel to work (15) Stop at home (12)
014/014A Clitheroe - Whalley - Accrington - Royal Blackburn Hospital	Every or most days: 223 A few times a week: 213 A few times a month: 116 Less often: 29	6am - 9.29am: 175 9.30am - 2.59pm: 487 3pm - 6.29pm: 416 6.30pm - midnight: 124	Employment: 124 Health, medical, other local services: 390 Shopping or other personal business: 452 Education: 134 Leisure (social/recreation): 325	Limit my ability to travel in general (121) Limit my ability to travel socially and for leisure (118) Limit my ability to access health services (108) Limit my access to shops and other services (not health services) (98) Limit my ability to travel to work (69)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
015 Chipping - Longridge - Mellor - Blackburn	Every or most days: 99 A few times a week: 94 A few times a month: 79 Less often: 40	6am - 9.29am: 126 9.30am - 2.59pm: 240 3pm - 6.29pm: 220 6.30pm - midnight: 128	Employment: 87 Health, medical, other local services: 174 Shopping or other personal business: 236 Education: 83 Leisure (social/recreation): 211	Limit my ability to travel socially and for leisure (74) Limit my ability to access health services (53) Limit my access to shops and other services (not health services)(51) Limit my ability to travel in general (46) Limit my/my children's ability to travel to school/college (45)
022 Clitheroe - Whalley - Blackburn	Every or most days: 221 A few times a week: 206 A few times a month: 136 Less often: 40	6am - 9.29am: 194 9.30am - 2.59pm: 509 3pm - 6.29pm: 449 6.30pm - midnight: 169	Employment: 134 Health, medical, other local services: 377 Shopping or other personal business: 487 Education: 153 Leisure (social/recreation): 387	Limit my ability to travel socially and for leisure (128) Limit my ability to travel in general (113) Limit my ability to access health services (107) Limit my access to shops and other services (not health services) (99) Limit my ability to travel to work (78)
023 (Burnley) - Padiham - Hapton - Huncoat - Accrington	Every or most days: 103 A few times a week: 78 A few times a month: 38 Less often: 11	6am - 9.29am: 72 9.30am - 2.59pm: 191 3pm - 6.29pm: 165 6.30pm - midnight: 90	Employment: 68 Health, medical, other local services: 156 Shopping or other personal business: 193 Education: 41 Leisure (social/recreation): 152	Limit my ability to travel socially and for leisure (45) Limit my ability to travel in general (39) Limit my access to shops and other services (not health services)(36) Limit my ability to access health services (26) Because of my poor health/disability my ability to travel will be reduced (24)
024A Chorley - Brinscall - Abbey Village - Blackburn	Every or most days: 62 A few times a week: 53 A few times a month: 53 Less often: 9	6am - 9.29am: 37 9.30am - 2.59pm: 154 3pm - 6.29pm: 113 6.30pm - midnight: 63	Employment: 37 Health, medical, other local services: 100 Shopping or other personal business: 152 Education: 26 Leisure (social/recreation): 130	Limit my ability to travel socially and for leisure (46) Limit my ability to travel in general (40) Limit my access to shops and other services (not health services)(33) Limit my ability to access health services (27) Limit my ability to travel to work (25)
025 Clitheroe - Whalley - Brockhall - Mellor - Blackburn	Every or most days: 118 A few times a week: 131 A few times a month: 90 Less often: 20	6am - 9.29am: 103 9.30am - 2.59pm: 316 3pm - 6.29pm: 267 6.30pm - midnight: 82	Employment: 75 Health, medical, other local services: 221 Shopping or other personal business: 301 Education: 84 Leisure (social/recreation): 238	Limit my ability to travel socially and for leisure (73) Limit my access to shops and other services (not health services)(69) Limit my ability to travel in general (64) Limit my ability to access health services (63) Limit my ability to travel to work (49)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
• Padiham - (Sabden) - Clitheroe	Every or most days: 245 A few times a week: 173 A few times a month: 89 Less often: 28	6am - 9.29am: 179 9.30am - 2.59pm: 440 3pm - 6.29pm: 402 6.30pm - midnight: 152	Employment: 112 Health, medical, other local services: 343 Shopping or other personal business: 429 Education: 118 Leisure (social/recreation): 338	Limit my ability to travel socially and for leisure (114) Limit my ability to travel in general (89) Limit my access to shops and other services (not health services)(84) Limit my ability to access health services (81) Would make alternative arrangements (61)
029 Burnley - Colne - Barnoldswick (last journey)	Every or most days: 82 A few times a week: 64 A few times a month: 46 Less often:11	6am - 9.29am: 60 9.30am - 2.59pm: 172 3pm - 6.29pm: 152 6.30pm - midnight: 81	Employment: 52 Health, medical, other local services: 135 Shopping or other personal business: 172 Education: 36 Leisure (social/recreation): 134	Limit my ability to travel in general (44) Limit my ability to travel socially and for leisure (32) Limit my ability to access health services (27) Limit my access to shops and other services (not health services) (25) Limit my/my children's ability to travel to school/college (21)
033 Morecambe - Bare Circular	Every or most days: 49 A few times a week: 42 A few times a month: 34 Less often:8	6am - 9.29am: 25 9.30am - 2.59pm: 127 3pm - 6.29pm: 79 6.30pm - midnight: 43	Employment: 23 Health, medical, other local services: 88 Shopping or other personal business: 122 Education: 19 Leisure (social/recreation): 78	Limit my ability to travel in general (35) Limit my access to shops and other services (not health services)(28) Limit my ability to access health services (26) Limit my ability to travel socially and for leisure (18) Would make alternative arrangements (18)
040 Morecambe - Lancaster - Garstang - Preston	Every or most days: 211 A few times a week: 209 A few times a month: 168 Less often: 65	6am - 9.29am: 181 9.30am - 2.59pm: 545 3pm - 6.29pm: 490 6.30pm - midnight: 228	Employment: 141 Health, medical, other local services: 370 Shopping or other personal business: 534 Education: 131 Leisure (social/recreation): 472	Limit my ability to travel socially and for leisure(150) Limit my ability to travel in general (144) Limit my access to shops and other services (not health services)(108) Limit my ability to access health services (102) Limit my ability to travel to work (84)
042 Lancaster - Garstang - Poulton - Blackpool	Every or most days: 183 A few times a week: 181 A few times a month: 122 Less often: 37	6am - 9.29am: 154 9.30am - 2.59pm: 430 3pm - 6.29pm: 389 6.30pm - midnight: 218	Employment: 113 Health, medical, other local services: 314 Shopping or other personal business: 430 Education: 117 Leisure (social/recreation): 384	Limit my ability to travel socially and for leisure (119) Limit my ability to travel in general (104) Limit my access to shops and other services (not health services)(99) Limit my ability to access health services (88) Limit my ability to travel to work (65)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
051 Carnforth - Warton - Silverdale	Every or most days: 55 A few times a week: 55 A few times a month: 59 Less often: 17	6am - 9.29am: 57 9.30am - 2.59pm: 167 3pm - 6.29pm: 149 6.30pm - midnight: 86	Employment: 55 Health, medical, other local services: 115 Shopping or other personal business: 157 Education: 39 Leisure (social/recreation): 147	Limit my ability to travel in general (44) Limit my ability to travel socially and for leisure (41) Limit my access to shops and other services (not health services)(36) Limit my ability to travel to work (28) Limit my ability to access health services (25)
055 Lancaster - Carnforth	Every or most days: 87 A few times a week: 72 A few times a month: 83 Less often: 13	6am - 9.29am: 70 9.30am - 2.59pm: 222 3pm - 6.29pm: 194 6.30pm - midnight: 116	Employment: 63 Health, medical, other local services: 157 Shopping or other personal business: 221 Education: 57 Leisure (social/recreation): 190	Limit my ability to travel in general (51) Limit my ability to travel socially and for leisure (48) Limit my access to shops and other services (not health services)(44) Limit my ability to access health services (31) Would make alternative arrangements (30)
055C Carnforth - Lancaster	Every or most days: 62 A few times a week: 55 A few times a month: 67 Less often: 8	6am - 9.29am: 50 9.30am - 2.59pm: 171 3pm - 6.29pm: 148 6.30pm - midnight: 79	Employment: 44 Health, medical, other local services: 120 Shopping or other personal business: 168 Education: 37 Leisure (social/recreation): 146	Limit my ability to travel in general (40) Limit my access to shops and other services (not health services)(39) Limit my ability to travel socially and for leisure (36) Limit my ability to access health services (24)
061 Preston - Blackpool (Peel Corner Diversion)	Every or most days: 149 A few times a week: 127 A few times a month: 98 Less often: 29	6am - 9.29am: 95 9.30am - 2.59pm: 367 3pm - 6.29pm: 308 6.30pm - midnight: 141	Employment: 82 Health, medical, other local services: 254 Shopping or other personal business: 347 Education: 61 Leisure (social/recreation): 314	Limit my ability to travel in general (91) Limit my ability to travel socially and for leisure (86) Limit my access to shops and other services (not health services)(70) Limit my ability to access health services (68) Would make alternative arrangements (46)
065 Nelson - Fence - Higham - Padiham - Burnley - Clifton Farm	Every or most days: 158 A few times a week: 146 A few times a month: 51 Less often:10	6am - 9.29am: 74 9.30am - 2.59pm: 320 3pm - 6.29pm: 243 6.30pm - midnight: 68	Employment: 64 Health, medical, other local services: 258 Shopping or other personal business: 312 Education: 41 Leisure (social/recreation): 218	Limit my ability to travel socially and for leisure (74) Limit my access to shops and other services (not health services)(73) Limit my ability to travel in general (61) Limit my ability to access health services (51) Would make alternative arrangements (38)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
068 Preston - Lytham - St Annes - Blackpool	Every or most days: 208 A few times a week: 216 A few times a month: 161 Less often: 53	6am - 9.29am: 150 9.30am - 2.59pm: 571 3pm - 6.29pm: 449 6.30pm - midnight: 209	Employment: 133 Health, medical, other local services: 387 Shopping or other personal business: 543 Education: 82 Leisure (social/recreation): 473	Limit my ability to travel socially and for leisure (139) Limit my ability to travel in general (129) Limit my ability to access health services (107) Limit my access to shops and other services (not health services) (102) Would make alternative arrangements (80)
074 Fleetwood - Cleveleys - Poulton - Blackpool	Every or most days: 196 A few times a week: 187 A few times a month: 106 Less often: 23	6am - 9.29am: 112 9.30am - 2.59pm: 464 3pm - 6.29pm: 339 6.30pm - midnight: 168	Employment: 92 Health, medical, other local services: 349 Shopping or other personal business: 446 Education: 70 Leisure (social/recreation): 351	Limit my ability to travel socially and for leisure (113) Limit my access to shops and other services (not health services)(105) Limit my ability to travel in general (99) Limit my ability to access health services (97) Would make alternative arrangements (57)
075 Fleetwood - Poulton - Kirkham - Preston	Every or most days: 206 A few times a week: 191 A few times a month: 108 Less often: 31	6am - 9.29am: 134 9.30am - 2.59pm: 470 3pm - 6.29pm: 384 6.30pm - midnight: 180	Employment: 123 Health, medical, other local services: 358 Shopping or other personal business: 456 Education: 88 Leisure (social/recreation): 382	Limit my ability to travel socially and for leisure (122) Limit my ability to travel in general (113) Limit my access to shops and other services (not health services) (104) Limit my ability to access health services (97) Would make alternative arrangements (56)
076 Blackpool - Victoria Hospital - Poulton - Kirkham - St.Annes	Every or most days: 161 A few times a week: 139 A few times a month: 75 Less often: 22	6am - 9.29am: 94 9.30am - 2.59pm: 350 3pm - 6.29pm: 287 6.30pm - midnight: 122	Employment: 80 Health, medical, other local services: 287 Shopping or other personal business: 343 Education: 63 Leisure (social/recreation): 270	Limit my ability to access health services (86) Limit my ability to travel socially and for leisure (83) Limit my ability to travel in general (81) Limit my access to shops and other services (not health services)(67) Would make alternative arrangements (54)
078 St Annes - Lytham - Kirkham - Wesham	Every or most days: 101 A few times a week: 74 A few times a month: 56 Less often: 8	6am - 9.29am: 65 9.30am - 2.59pm: 202 3pm - 6.29pm: 163 6.30pm - midnight: 72	Employment: 61 Health, medical, other local services: 162 Shopping or other personal business: 194 Education: 44 Leisure (social/recreation): 163	Limit my ability to travel socially and for leisure (54) Limit my ability to access health services (47) Limit my ability to travel in general (45) Limit my access to shops and other services (not health services)(37) Limit my ability to travel to work (33)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
079 Freckleton Lamaleach Caravan Park - Kirkham	Every or most days: 8 A few times a week: 12 A few times a month: 5 Less often: 2	6am - 9.29am: 9 9.30am - 2.59pm: 24 3pm - 6.29pm: 16 6.30pm - midnight: 10	Employment: 9 Health, medical, other local services: 17 Shopping or other personal business: 23 Education: 11 Leisure (social/recreation): 18	Limit my ability to travel to work (5) Limit my access to shops and other services (not health services)(4) Negative impact on personal finance (4)
080 Preston - Great Eccleston - Myerscough	Every or most days: 68 A few times a week: 47 A few times a month: 22 Less often: 9	6am - 9.29am: 63 9.30am - 2.59pm: 114 3pm - 6.29pm: 115 6.30pm - midnight: 52	Employment: 53 Health, medical, other local services: 85 Shopping or other personal business: 113 Education: 54 Leisure (social/recreation): 109	Limit my ability to travel socially and for leisure (36) Limit my access to shops and other services (not health services)(26) Limit my ability to travel in general (22)
081A/081B Lancaster - Hornby - Kirkby Lonsdale	Every or most days: 127 A few times a week: 90 A few times a month: 93 Less often: 35	6am - 9.29am: 133 9.30am - 2.59pm: 231 3pm - 6.29pm: 273 6.30pm - midnight: 187	Employment: 114 Health, medical, other local services: 175 Shopping or other personal business: 236 Education: 123 Leisure (social/recreation): 255	Limit my ability to travel socially and for leisure (83) Limit my ability to travel to work (74) Limit my access to shops and other services (not health services)(59) Limit my/my children's ability to travel to school/college (52) Limit my ability to access health services (46)
081A/081B (Lancaster) - Hornby - Arkholme/Melling - Kirkby Lonsdale	Every or most days: 120 A few times a week: 79 A few times a month: 83 Less often: 35	6am - 9.29am: 131 9.30am - 2.59pm: 209 3pm - 6.29pm: 258 6.30pm - midnight: 159	Employment: 95 Health, medical, other local services: 153 Shopping or other personal business: 218 Education: 113 Leisure (social/recreation): 233	Limit my ability to travel socially and for leisure (79) Limit my ability to travel to work (60) Limit my ability to travel in general (48) Limit my access to shops and other services (not health services) (47) Limit my ability to access health services (43)
084A Fleetwood - Cleveleys - Poulton - Blackpool	Every or most days: 155 A few times a week: 141 A few times a month: 80 Less often: 17	6am - 9.29am: 90 9.30am - 2.59pm: 350 3pm - 6.29pm: 252 6.30pm - midnight: 136	Employment: 74 Health, medical, other local services: 266 Shopping or other personal business: 341 Education: 53 Leisure (social/recreation): 279	Limit my access to shops and other services (not health services)(86) Limit my ability to travel socially and for leisure (85) Limit my ability to travel in general (77) Limit my ability to access health services (74) Would make alternative arrangements (42)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
086 Fleetwood - Cleveleys - Knott End	Every or most days: 151 A few times a week: 148 A few times a month: 90 Less often: 19	6am - 9.29am: 123 9.30am - 2.59pm: 350 3pm - 6.29pm: 276 6.30pm - midnight: 168	Employment: 97 Health, medical, other local services: 282 Shopping or other personal business: 362 Education: 78 Leisure (social/recreation): 301	Limit my ability to travel socially and for leisure (94) Limit my ability to access health services (80) Limit my access to shops and other services (not health services)(73) Limit my ability to travel in general (56) Limit my ability to travel to work (51)
087 Cleveleys - Thornton - Carleton - Poulton	Every or most days: 106 A few times a week: 96 A few times a month: 41 Less often:12	6am - 9.29am: 50 9.30am - 2.59pm: 232 3pm - 6.29pm: 173 6.30pm - midnight: 87	Employment: 44 Health, medical, other local services: 180 Shopping or other personal business: 230 Education: 36 Leisure (social/recreation): 182	Limit my ability to travel socially and for leisure (53) Limit my ability to travel in general (52) Limit my access to shops and other services (not health services)(50) Limit my ability to access health services (40) Stop at home (33)
089/089H Knott End - Pilling - Glasson Dock - Lancaster	Every or most days: 126 A few times a week: 142 A few times a month: 108 Less often: 22	6am - 9.29am: 117 9.30am - 2.59pm: 330 3pm - 6.29pm: 294 6.30pm - midnight: 177	Employment: 97 Health, medical, other local services: 251 Shopping or other personal business: 332 Education: 88 Leisure (social/recreation): 295	Limit my ability to travel socially and for leisure(88) Limit my ability to travel in general (70) Limit my ability to access health services (67) Limit my access to shops and other services (not health services)(62) Limit my ability to travel to work (57)
093 Marsden Park - Nelson - Barrowford - Colne	Every or most days: 72 A few times a week: 66 A few times a month: 21 Less often: 5	6am - 9.29am: 34 9.30am - 2.59pm: 147 3pm - 6.29pm: 111 6.30pm - midnight: 41	Employment: 36 Health, medical, other local services: 123 Shopping or other personal business: 146 Education: 19 Leisure (social/recreation): 96	Limit my ability to travel socially and for leisure (33) Limit my access to shops and other services (not health services)(27) Limit my ability to travel in general (26) Because of my poor health/disability my ability to travel will be reduced (25) Limit my ability to access health services (24)
095/095A Colne - Marsden Park - Nelson - Hospital - Burnley	Every or most days: 171 A few times a week: 134 A few times a month: 53 Less often: 9	6am - 9.29am: 77 9.30am - 2.59pm: 336 3pm - 6.29pm: 261 6.30pm - midnight: 85	Employment: 59 Health, medical, other local services: 273 Shopping or other personal business: 336 Education: 34 Leisure (social/recreation): 218	Limit my ability to travel socially and for leisure (82) Limit my access to shops and other services (not health services) (74) Limit my ability to travel in general (67) Limit my ability to access health services (66) Because of my poor health/disability my ability to travel will be reduced (55)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
095S Colne - Marsden Park - Nelson	Every or most days: 55 A few times a week: 43 A few times a month: 18 Less often: 0	6am - 9.29am: 30 9.30am - 2.59pm: 102 3pm - 6.29pm: 86 6.30pm - midnight: 43	Employment: 32 Health, medical, other local services: 84 Shopping or other personal business: 106 Education: 20 Leisure (social/recreation): 69	Limit my ability to travel in general (20) Limit my ability to travel socially and for leisure (19) Limit my ability to access health services (18) Negative impact on my wellbeing and quality of life (16) Limit my access to shops and other services (not health services) (15)
109 Chorley - Leyland - Preston	Every or most days: 165 A few times a week: 180 A few times a month: 112 Less often:33	6am - 9.29am: 121 9.30am - 2.59pm: 438 3pm - 6.29pm: 337 6.30pm - midnight: 163	Employment: 136 Health, medical, other local services: 304 Shopping or other personal business: 437 Education: 69 Leisure (social/recreation): 328	Limit my ability to travel socially and for leisure (106) Limit my ability to travel in general (100) Limit my ability to access health services (96) Limit my access to shops and other services (not health services)(85) Limit my ability to travel to work (74)
109A Chorley - Astley Village	Every or most days: 121 A few times a week: 93 A few times a month: 47 Less often:9	6am - 9.29am: 63 9.30am - 2.59pm: 241 3pm - 6.29pm: 188 6.30pm - midnight: 93	Employment: 67 Health, medical, other local services: 189 Shopping or other personal business: 243 Education: 41 Leisure (social/recreation): 181	Limit my ability to access health services (67) Limit my ability to travel in general (64) Limit my access to shops and other services (not health services)(54) Limit my ability to travel socially and for leisure (49) Limit my ability to travel to work (40)
110 Leyland - Croston - Bretherton - Southport	Every or most days: 32 A few times a week: 46 A few times a month: 33 Less often:14	6am - 9.29am: 24 9.30am - 2.59pm: 114 3pm - 6.29pm: 79 6.30pm - midnight: 38	Employment: 33 Health, medical, other local services: 80 Shopping or other personal business: 109 Education: 21 Leisure (social/recreation): 78	Limit my ability to travel in general (34) Limit my ability to travel socially and for leisure (28) Limit my ability to access health services (20) Limit my access to shops and other services (not health services)(19) Limit my ability to travel to work (18)
112 Preston - Frenchwood - Bamber Bridge - Leyland - Croston	Every or most days: 156 A few times a week: 137 A few times a month: 73 Less often:30	6am - 9.29am: 128 9.30am - 2.59pm: 339 3pm - 6.29pm: 277 6.30pm - midnight: 104	Employment: 123 Health, medical, other local services: 251 Shopping or other personal business: 328 Education: 74 Leisure (social/recreation): 234	Limit my ability to travel socially and for leisure (91) Limit my access to shops and other services (not health services)(83) Limit my ability to travel in general (81) Limit my ability to access health services (79) Limit my/my children's ability to travel to school/college (58)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
113 Preston - Bamber Bridge - Leyland - Wigan	Every or most days: 127 A few times a week: 127 A few times a month: 88 Less often: 24	6am - 9.29am: 94 9.30am - 2.59pm: 326 3pm - 6.29pm: 270 6.30pm - midnight: 144	Employment: 108 Health, medical, other local services: 224 Shopping or other personal business: 323 Education: 59 Leisure (social/recreation): 261	Limit my ability to travel in general (76) Limit my ability to travel socially and for leisure (73) Limit my ability to access health services (69) Limit my access to shops and other services (not health services)(63) Limit my ability to travel to work (61)
113 Preston - Bamber Bridge - Leyland - Wigan (Peak journey)	Every or most days: 118 A few times a week: 128 A few times a month: 79 Less often: 29	6am - 9.29am: 95 9.30am - 2.59pm: 318 3pm - 6.29pm: 262 6.30pm - midnight: 125	Employment: 101 Health, medical, other local services: 214 Shopping or other personal business: 306 Education: 56 Leisure (social/recreation): 241	Limit my ability to travel in general (80) Limit my ability to travel socially and for leisure (71) Limit my ability to access health services (67) Limit my access to shops and other services (not health services)(64) Limit my ability to travel to work (49)
114 Preston - Frenchwood - Sainsburys - Whittle Le Woods - Chorley	Every or most days: 149 A few times a week: 161 A few times a month: 72 Less often: 26	6am - 9.29am: 117 9.30am - 2.59pm: 354 3pm - 6.29pm: 266 6.30pm - midnight: 92	Employment: 100 Health, medical, other local services: 264 Shopping or other personal business: 349 Education: 74 Leisure (social/recreation): 237	Limit my ability to travel in general Limit (86) Limit my ability to access health services (83) Limit my access to shops and other services (not health services)(79) Limit my ability to travel socially and for leisure (76) Limit my/my children's ability to travel to school/college (54)
114 Preston - Bamber Bridge	Every or most days: 113 A few times a week: 102 A few times a month: 41 Less often: 16	6am - 9.29am: 95 9.30am - 2.59pm: 228 3pm - 6.29pm: 184 6.30pm - midnight: 85	Employment: 91 Health, medical, other local services: 176 Shopping or other personal business: 234 Education: 59 Leisure (social/recreation): 159	Limit my ability to travel in general (55) Limit my ability to travel socially and for leisure (55) Limit my access to shops and other services (not health services)(52) Limit my ability to access health services (51) Limit my/my children's ability to travel to school/college (40)
115 Preston - Leyland - Chorley	Every or most days: 81 A few times a week: 93 A few times a month: 60 Less often:14	6am - 9.29am: 57 9.30am - 2.59pm: 224 3pm - 6.29pm: 177 6.30pm - midnight: 75	Employment: 77 Health, medical, other local services: 145 Shopping or other personal business: 218 Education: 46 Leisure (social/recreation): 149	Limit my ability to travel in general (51) Limit my ability to travel socially and for leisure (49) Limit my ability to travel to work (45) Limit my ability to access health services (44) Limit my access to shops and other services (not health services)(41)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
118 Leyland - Clayton Brook - Blackburn	Every or most days: 46 A few times a week: 49 A few times a month: 19 Less often: 6	6am - 9.29am: 27 9.30am - 2.59pm: 107 3pm - 6.29pm: 88 6.30pm - midnight: 31	Employment: 36 Health, medical, other local services: 89 Shopping or other personal business: 110 Education: 23 Leisure (social/recreation): 79	Limit my ability to travel in general (30) Limit my ability to access health services (28) Limit my access to shops and other services (not health services)(22) Limit my ability to travel to work (19) Limit my ability to travel socially and for leisure (16)
150 Preston - Bamber Bridge	Every or most days: 70 A few times a week: 69 A few times a month: 40 Less often: 13	6am - 9.29am: 54 9.30am - 2.59pm: 166 3pm - 6.29pm: 127 6.30pm - midnight: 79	Employment: 71 Health, medical, other local services: 119 Shopping or other personal business: 169 Education: 38 Leisure (social/recreation): 129	Limit my ability to travel socially and for leisure (37) Limit my ability to travel in general (36) Limit my ability to access health services (31) Limit my ability to travel to work (30) Limit my access to shops and other services (not health services) (30)
151 Preston - Bamber Bridge via Hoghton	Every or most days: 57 A few times a week: 66 A few times a month: 32 Less often:12	6am - 9.29am: 47 9.30am - 2.59pm: 141 3pm - 6.29pm: 108 6.30pm - midnight: 63	Employment: 60 Health, medical, other local services: 105 Shopping or other personal business: 147 Education: 31 Leisure (social/recreation): 118	Limit my ability to travel in general (32) Limit my ability to travel socially and for leisure (30) Limit my/my children's ability to travel to school/college (25) Would make alternative arrangements (22) Limit my ability to access health services (21)
152 Preston - Blackburn - Burnley	Every or most days: 199 A few times a week: 177 A few times a month: 106 Less often: 30	6am - 9.29am: 155 9.30am - 2.59pm: 449 3pm - 6.29pm: 372 6.30pm - midnight: 196	Employment: 139 Health, medical, other local services: 322 Shopping or other personal business: 428 Education: 105 Leisure (social/recreation): 367	Limit my ability to travel socially and for leisure (112) Limit my ability to travel in general (102) Limit my access to shops and other services (not health services) (82) Limit my ability to access health services (71) Limit my ability to travel to work (58)
180/280/X80 Skipton - (Barnoldswick) - Gisburn - Clitheroe - Whalley - Preston	Every or most days: 362 A few times a week: 342 A few times a month: 247 Less often: 80	6am - 9.29am: 271 9.30am - 2.59pm: 905 3pm - 6.29pm: 779 6.30pm - midnight: 269	Employment: 189 Health, medical, other local services: 636 Shopping or other personal business: 869 Education: 171 Leisure (social/recreation): 696	Limit my ability to travel socially and for leisure (221) Limit my ability to travel in general (205) Limit my access to shops and other services (not health services)(170) Limit my ability to access health services (168) Limit my/my children's ability to travel to school/college (109)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
206 Wrightington - Appley Bridge - Roby Mill - Wigan	Every or most days: 21 A few times a week: 16 A few times a month: 9 Less often: 6	6am - 9.29am: 12 9.30am - 2.59pm: 48 3pm - 6.29pm: 26 6.30pm - midnight: 12	Employment: 15 Health, medical, other local services: 35 Shopping or other personal business: 47 Education: 6 Leisure (social/recreation): 26	Limit my ability to access health services (14) Limit my access to shops and other services (not health services) (14) Limit my ability to travel in general (10) Limit my ability to travel socially and for leisure (9)
217 Preston - Mellor	Every or most days: 26 A few times a week: 12 A few times a month: 14 Less often: 4	6am - 9.29am: 20 9.30am - 2.59pm: 45 3pm - 6.29pm: 29 6.30pm - midnight: 16	Employment: 15 Health, medical, other local services: 29 Shopping or other personal business: 44 Education: 21 Leisure (social/recreation): 37	Limit my ability to travel socially and for leisure (12) Negative impact on my wellbeing and quality of life (10) Limit my access to shops and other services (not health services)(9)
231 Clitheroe - Accrington	Every or most days: 115 A few times a week: 100 A few times a month: 68 Less often: 8	6am - 9.29am: 91 9.30am - 2.59pm: 249 3pm - 6.29pm: 221 6.30pm - midnight: 63	Employment: 55 Health, medical, other local services: 197 Shopping or other personal business: 233 Education: 71 Leisure (social/recreation): 170	Limit my ability to travel in general (60) Limit my ability to travel socially and for leisure (55) Limit my access to shops and other services (not health services) (51) Limit my ability to access health services (47) Would make alternative arrangements (37)
244 Rawtenstall - Haslingden - Blackburn (peak journeys)	Every or most days: 85 A few times a week: 42 A few times a month: 36 Less often: 9	6am - 9.29am: 69 9.30am - 2.59pm: 138 3pm - 6.29pm: 131 6.30pm - midnight: 79	Employment: 69 Health, medical, other local services: 114 Shopping or other personal business: 132 Education: 27 Leisure (social/recreation): 124	Limit my ability to travel socially and for leisure (35) Limit my ability to travel in general (34) Limit my ability to travel to work (31) Limit my access to shops and other services (not health services)(28) Limit my ability to access health services (26)
244 Rawtenstall - Haslingden - Blackburn	Every or most days: 66 A few times a week: 29 A few times a month: 19 Less often: 8	6am - 9.29am: 59 9.30am - 2.59pm: 97 3pm - 6.29pm: 91 6.30pm - midnight: 70	Employment: 61 Health, medical, other local services: 78 Shopping or other personal business: 90 Education: 25 Leisure (social/recreation): 95	Limit my ability to travel in general (25) Limit my ability to travel to work (25) Limit my ability to travel socially and for leisure (25) Limit my/my children's ability to travel to school/college (17) Limit my access to shops and other services (not health services)(16)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
315 Haskayne - Halsall - Ormskirk	Every or most days: 11 A few times a week: 13 A few times a month: 6 Less often: 4	6am - 9.29am: 10 9.30am - 2.59pm: 30 3pm - 6.29pm: 21 6.30pm - midnight: 10	Employment: 11 Health, medical, other local services: 23 Shopping or other personal business: 30 Education: 10 Leisure (social/recreation): 18	Limit my ability to travel to work (8) Limit my access to shops and other services (not health services)(7) Limit my ability to travel in general (6) Limit my ability to access health services (5) Limit my/my children's ability to travel to school/college (4)
337 Chorley - Eccleston - Mawdesley - Ormskirk	Every or most days: 122 A few times a week: 127 A few times a month: 54 Less often: 24	6am - 9.29am: 71 9.30am - 2.59pm: 296 3pm - 6.29pm: 214 6.30pm - midnight: 54	Employment: 68 Health, medical, other local services: 218 Shopping or other personal business: 291 Education: 39 Leisure (social/recreation): 193	Limit my ability to travel in general (76) Limit my access to shops and other services (not health services) (76) Limit my ability to access health services (70) Limit my ability to travel socially and for leisure (64) Would make alternative arrangements (44)
347 Chorley - Eccleston - Mawdesley - Southport	Every or most days: 74 A few times a week: 90 A few times a month: 52 Less often:23	6am - 9.29am: 34 9.30am - 2.59pm: 224 3pm - 6.29pm: 160 6.30pm - midnight: 55	Employment: 35 Health, medical, other local services: 138 Shopping or other personal business: 214 Education: 24 Leisure (social/recreation): 169	Limit my ability to travel in general (53) Limit my ability to travel socially and for leisure (53) Limit my access to shops and other services (not health services) (49) Limit my ability to access health services (35) I don't drive (28)
362 Chorley - Wigan (Diversion of journeys via Coppull Old Parish)	Every or most days: 68 A few times a week: 58 A few times a month: 26 Less often: 15	6am - 9.29am: 27 9.30am - 2.59pm: 153 3pm - 6.29pm: 113 6.30pm - midnight: 46	Employment: 36 Health, medical, other local services: 102 Shopping or other personal business: 153 Education: 24 Leisure (social/recreation): 113	Limit my ability to travel in general (43) Limit my access to shops and other services (not health services) (40) Limit my ability to travel socially and for leisure (34) Limit my ability to access health services (29)
375 Wigan - Skelmerdale - Ormskirk - Southport (via Bescar)	Every or most days: 152 A few times a week: 143 A few times a month: 70 Less often: 33	6am - 9.29am: 113 9.30am - 2.59pm: 342 3pm - 6.29pm: 256 6.30pm - midnight: 90	Employment: 101 Health, medical, other local services: 244 Shopping or other personal business: 313 Education: 51 Leisure (social/recreation): 212	Limit my ability to travel in general (89) Limit my access to shops and other services (not health services) (82) Limit my ability to access health services (77) Limit my ability to travel socially and for leisure (54) Limit my ability to travel to work (50)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
375 Wigan - (Skelmerdale - Ormskirk - Southport)	Every or most days: 140 A few times a week: 122 A few times a month: 59 Less often: 28	6am - 9.29am: 113 9.30am - 2.59pm: 287 3pm - 6.29pm: 221 6.30pm - midnight: 89	Employment: 97 Health, medical, other local services: 211 Shopping or other personal business: 269 Education: 57 Leisure (social/recreation): 183	Limit my ability to travel in general (84) Limit my access to shops and other services (not health services) (77) Limit my ability to access health services (71) Limit my ability to travel to work (48) Limit my ability to travel socially and for leisure (45)
464 Rawtenstall - Bacup (first journey)	Every or most days: 67 A few times a week: 18 A few times a month: 15 Less often: 3	6am - 9.29am: 58 9.30am - 2.59pm: 71 3pm - 6.29pm: 82 6.30pm - midnight: 51	Employment: 55 Health, medical, other local services: 74 Shopping or other personal business: 72 Education: 29 Leisure (social/recreation): 76	Limit my ability to travel in general (19) Limit my ability to travel to work (19) Limit my ability to travel socially and for leisure (19) Limit my/my children's ability to travel to school/college (11) Would make alternative arrangements (11)
464 Rawtenstall - Accrington (first journey)	Every or most days: 65 A few times a week: 22 A few times a month: 23 Less often: 4	6am - 9.29am: 58 9.30am - 2.59pm: 86 3pm - 6.29pm: 87 6.30pm - midnight: 48	Employment: 4 Health, medical, other local services: 77 Shopping or other personal business: 83 Education: 29 Leisure (social/recreation): 84	Limit my ability to travel in general (22) Limit my ability to travel socially and for leisure (19) Limit my ability to travel to work (18) Limit my access to shops and other services (not health services) (16) Would make alternative arrangements (13)
464 Rochdale - Bacup - Rawtenstall - Haslingden (last journeys)	Every or most days: 57 A few times a week: 22 A few times a month: 12 Less often: 7	6am - 9.29am: 57 9.30am - 2.59pm: 70 3pm - 6.29pm: 79 6.30pm - midnight: 53	Employment: 56 Health, medical, other local services: 63 Shopping or other personal business: 70 Education: 24 Leisure (social/recreation): 69	Limit my ability to travel in general (21) Limit my ability to travel socially and for leisure (20) Limit my ability to travel to work (17) Limit my/my children's ability to travel to school/college (11) Limit my access to shops and other services (not health services) (11)
465 Rawtenstall - Newline - Bacup - Todmorden	Every or most days: 64 A few times a week: 28 A few times a month: 21 Less often: 7	6am - 9.29am: 55 9.30am - 2.59pm: 84 3pm - 6.29pm: 93 6.30pm - midnight: 48	Employment: 40 Health, medical, other local services: 66 Shopping or other personal business: 82 Education: 33 Leisure (social/recreation): 79	Limit my ability to travel socially and for leisure (29) Limit my ability to travel in general (22) Limit my ability to travel to work (22) Can't afford alternative transport (15) Limit my access to shops and other services (not health services)(14) Limit my/my children's ability to travel to school/college (14)

	How regularly have you used these bus services in the last 12 months?	At what times do you mainly use these bus services?	And, why do you use these bus services?	If these bus services are no longer operated, how would this impact on you?
473 Rawtenstall - Ramsbottom - Bury	Every or most days: 63 A few times a week: 29 A few times a month: 33 Less often: 7	6am - 9.29am: 46 9.30am - 2.59pm: 107 3pm - 6.29pm: 99 6.30pm - midnight: 68	Employment: 47 Health, medical, other local services: 80 Shopping or other personal business: 100 Education: 26 Leisure (social/recreation): 92	Limit my ability to travel to work (26) Limit my ability to travel in general (24) Limit my ability to travel socially and for leisure (21) Limit my access to shops and other services (not health services) (19) Can't afford alternative transport (16)
482 Rawtenstall - Newchurch - Waterfoot section	Every or most days: 59 A few times a week: 13 A few times a month: 18 Less often: 6	6am - 9.29am: 52 9.30am - 2.59pm: 70 3pm - 6.29pm: 70 6.30pm - midnight: 49	Employment: 47 Health, medical, other local services: 56 Shopping or other personal business: 74 Education: 25 Leisure (social/recreation): 66	Limit my ability to travel in general (20) Limit my ability to travel socially and for leisure (20) Limit my ability to travel to work (18) Limit my/my children's ability to travel to school/college (12) Limit my access to shops and other services (not health services)(12)
B1/B2 Barnoldswick Town Services	Every or most days: 52 A few times a week: 29 A few times a month: 24 Less often: 2	6am - 9.29am: 29 9.30am - 2.59pm: 95 3pm - 6.29pm: 77 6.30pm - midnight: 32	Employment: 14 Health, medical, other local services: 73 Shopping or other personal business: 93 Education: 19 Leisure (social/recreation): 68	Limit my ability to travel in general (29) Limit my ability to travel socially and for leisure (21) Limit my ability to access health services (19) Limit my access to shops and other services (not health services) (16)