Lancashire museum consultation 2016



The county council continues to face an unprecedented financial challenge. Over the next five years to 2020/21 the council needs to make savings of £262m on top of those agreed within previous budget processes. This extremely difficult financial picture is the result of continued cuts in funding by Government, rising costs and rising demand for key services.

Based on current spending and forecast demand for services, the council will not have sufficient financial resources to meet its statutory obligations by April 2018, even if we no longer continue to deliver any of the non-statutory services. The council will need to rely heavily on reserves in order to set a balanced budget for 2016/17 and 2017/18.

Lancashire County Council (LCC) has provided a museum service for the communities of Lancashire and its visitors since the early 1970s. Lancashire County Council owns and manages the following museums: Judges Lodgings; Helmshore Mills Textile Museum (Whitaker's Mill); Queen Street Textile Museum; and the Museum of Lancashire. We also manage the Fleetwood Maritime Museum which is leased from Wyre Borough Council. And we operate Lancaster City Museum; the Cottage Museum; and Lancaster Maritime Museum on behalf of Lancaster City Council, Clitheroe Castle on behalf of Ribble Valley Borough Council, Gawthorpe Hall on behalf of the National Trust and tours of Lancaster Castle on behalf of the Duchy of Lancaster.

There is a proposal that from 31 March 2016 we will close the following five museums: Fleetwood Museum; Helmshore Mills Textile Museum; Judges' Lodgings Museum; Museum of Lancashire; and Queen Street Mill Textile Museum. The museum service is not statutory but we are working with partners, other organisations and local people to explore a range of options in an effort to ensure that the county council's legacy of investment and commitment to the preservation of its heritage continues.

These museums enable people to explore Lancashire's collections and buildings for inspiration, learning and enjoyment. Their most notable collections reflect 2,000 years of Lancashire's social, industrial and military history. Highlights include fine furniture-making, the county's important place in the industrial revolution and its significant maritime trade and fishing heritage. Many of the collections were generous donations from local individuals, communities and beyond, held in trust for future generations.

They offer experiences for all ages from pre-school onwards, knowledgeable specialist staff, changing exhibitions and activities to suit a wide range of interests. We value your views about the museum service you want and encourage you to fill in this questionnaire and express your comments in the space provided in question 11.



This consultation can be completed online at **www.lancashire.gov.uk/haveyoursay**. However, if you would prefer to complete a paper copy then:

- 1. Please read the instructions carefully and use blue or black pen to fill in the questionnaire.
- 2. Please check you have answered all the appropriate questions.
- 3. Return your completed questionnaire by **13 March 2016** to where you picked it up from, or mail it to 'Have your say, Lancashire County Council, PO Box 100, Preston, PR1 0LD'.

Your use of the museum service

		سيست					
1	When, if ever, have you visited or made use of any of the services at the museums managed by Lancashire County Council? PLEASE TICK ONE OPTION ONLY FOR EACH MUSEUM						
		In the last 6 months	In the last 12 months	In the last 2 years	In the last 5 years	Longer ago than 5 years	Never
	Clitheroe Castle						
	The Cottage Museum						
	Fleetwood Maritime Museum						
	Gawthorpe Hall						
	Helmshore Mills Textile Museum						
	Judges Lodgings						
	Lancaster Castle						
	Lancaster City Museum						
	Lancashire Conservation Studios						
	Lancaster Maritime Museum						
	Museum of Lancashire						
	Queen Street Mill						
	Ribchester Roman Bath House						

On your <u>last visit</u> to a museum managed by Lanca Council who did you visit with? PLEASE TICK AS MANY AS APPLY	shire County
I have never visited a museum managed by LCC	
With family or friends	
With an organised group	
With a school group	
With children or young people (aged under 20)	
With a young person with a disability (aged 0-25)	
With adults	
With adults who have a disability (aged over 25)	
Visited on my own	
What were your reasons for your <u>last visit</u> to a multiple to the state of the stat	seum managed by
I have never visited a museum managed by LCC	
To learn about Lancashire	
To learn about my heritage	
To see an exhibition or display or specific collections	
For something to interest my children	
To see what the museum has to offer	
As a tourist or day trip visitor	
Something to do in my spare time	
To find out about family/local history	
For education/learning/research	
Nostalgia/reminiscence	
Nostalgia/reminiscence Event, activity or workshop	
Event, activity or workshop	

servic Counc	When, if ever, was the last time you used each of the following services provided at the museums managed by Lancashire County Council? PLEASE TICK ONE OPTION ONLY FOR EACH SERVICE						
		In the last 6 months	In the last 12 months	In the last 2 years	In the last 5 years	Longer ago than 5 years	Never
	School visit						
	ded an event or ivity for families						
	ded an event or ctivity for adults						
	ded an event or vity for teachers						
coll	To see ections/displays						
To vi	iew a temporary exhibition						
	the museum for search purposes						
	Used the café						
	Used the shop						
	Picked up other mation from the museum						
	red a room for a r group function						
Dona	ted an object to the collection						

Sought specialist advice either at a museum or over the phone/by email

To make any other enquiry either at a museum or over the phone or via email

If you haven't visited a museum managed by Lancashire County Council in the <u>last 2 years</u> , why? PLEASE TICK AS MANY AS APPLY					
I don't know what's on offer					
Building not physically accessible					
Dissatisfied with my previous visit					
Inconvenient opening times					
Nearest museum is too far away					
Entrance fee is too high					
Poor public transport links					
Lack of car parking					
I prefer to research/look at collections online					
No time or too busy					
No interest					
Other					
Don't know					

What, if anything, would encourage you to use the managed by Lancashire County Council more often PLEASE TICK AS MANY AS APPLY	
If there was a wider range and frequency of activities and events	
If the exhibitions were changed more frequently	
If the entry fee was cheaper	
If there was free entry to all sites	
More for my children to do	
Improved access to the collections for disabled people	
Improved interactive experience with the collections (eg displays that incorporate sound and touch)	
If there was free public WiFi	
If one was nearer to me	
Better links to public transport	
Improved car parking facilities	
More convenient opening times eg evenings	
Better website	
More publicity	
Easier to find/better signage	
Nothing	
Don't know	

Do you agree or disagree that the museums managed by Lancashin County Council should provide each of the following? PLEASE TICK ONE OPTION ONLY FOR EACH OF THE FOLLOWING					shire	
	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
Safe spaces to enjoy culture and learning						
Encouragement for people to connect with their local heritage						
Care for Lancashire's heritage						
Contribution to the local and regional visitor economy through providing high quality tourist attractions						
Helpful and welcoming staff						
Staff with specialist knowledge						
Easy to use website						
Opportunities for volunteers and work experience placements in our museums						
Support for our communities health and wellbeing						
Help for people to reach their potential and live independent lives						
Accessible and interactive displays useable by disabled people						
Rooms to hire for a social group or function						

	services to be? PLEASE TICK ONE OPT				efollowing	museum	
			Very importa			Not at all important	Don't know
_	Preservation and of of Lancashire's future		or 🗌				
_	Display and inte objects and co		or 🔲				
	Provic opportunities	ling learnin for all age					
	Offering	school visit	s				
_	Temporary	y exhibition	s 🗌				
	Events a	nd activitie	s				
-	Attending a so	cial or grou activit					
Q							
9	When would you Lancashire Cou PLEASE TICK AS MANY	nty Cound		visit the r	nuseums m	nanaged by	/
3	Lancashire Cou	nty Cound		visit the r	2pm- 4	anaged by pm- 6pr 59pm 8p	n-
9	Lancashire Cou	nty Counc AS APPLY 8am-	10am-	12pm-	2pm- 4	lpm- 6pr	n-
	Lancashire Cou PLEASE TICK AS MANY	nty Counc AS APPLY 8am-	10am-	12pm-	2pm- 4	lpm- 6pr	n-
	Lancashire Cou PLEASE TICK AS MANY Monday	nty Counc AS APPLY 8am-	10am-	12pm-	2pm- 4	lpm- 6pr	n-
	Lancashire Cou PLEASE TICK AS MANY Monday Tuesday	nty Counc AS APPLY 8am-	10am-	12pm-	2pm- 4	lpm- 6pr	n-
	Monday Tuesday Wednesday	nty Counc AS APPLY 8am-	10am-	12pm-	2pm- 4	lpm- 6pr	n-
	Monday Tuesday Wednesday Thursday	nty Counc AS APPLY 8am-	10am-	12pm-	2pm- 4	lpm- 6pr	n-

There is a proposal that from 31 March 2016 we will close these five museums: Fleetwood Museum; Helmshore Mills Textile Museum; Judges' Lodgings Museum; Museum of Lancashire; and Queen Street Mill Textile Museum.

10	How will this proposal impact on you? PLEASE WRITE IN THE BOX BELOW	
11	Do you have any suggestions or other comments about the museums managed by Lancashire County Council? PLEASE WRITE IN THE BOX BELOW	
11	museums managed by Lancashire County Council?	
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About you

To ensure that we meet the needs of all residents, it is important that we ask you a few questions about yourself. As with all the questions your answers will be completely confidential. However, if you do not wish to answer a question, please leave it blank and go on to the next one.

12	Are you? PLEASE TICK AS MANY AS APPLY	
	A Lancashire resident	
	An employee of Lancashire County Council	
	An elected member of Lancashire County Council	
	An elected member of a Lancashire district council	
	An elected member of a parish or town council in Lancashire	
	A local business owner	
	A member of a museum friends group	
	A member of a voluntary or community organisation	
	Other (please write in)	
13	Are you? PLEASE TICK ONE OPTION ONLY Male Female	
14	PLEASE TICK ONE OPTION ONLY Male	
14	Have you ever identified as transgender? Transg who lives, or wants to live, fulltime in the gender they were assigned at birth. PLEASE TICK ONE OPTION ONLY Yes No Prefer not to say	
13 14 15	Have you ever identified as transgender? Transg who lives, or wants to live, fulltime in the gender they were assigned at birth. PLEASE TICK ONE OPTION ONLY Yes No	

a physical or mental impairm	you have a disability? s a disabled person as someone who has nent which has a substantial and long ter ability to carry out normal day-to-day
	Yes No
Are there any children or you 20? PLEASE TICK AS MANY AS APPLY No, but Yes, aged Yes, aged expecting under 5 5-8	ung people in your household aged under No children Yes, aged Yes, aged aged under 9-11 12-16 17-19 20
Are there any young people of aged 20-25? PLEASE TICK ONE OPTION ONLY	with a disability in your household Yes No
Which best describes your etc PLEASE TICK ONE OPTION ONLY White English/Welsh/Scottish/Northern Irish/British Irish Gypsy or Irish Traveller Any other white background Black or Black British	Asian or Asian British Indian Pakistani Bangladeshi Chinese Mixed White and Black Caribbean

What is your religion? PLEASE TICK ONE OPTION ONLY	
No religion Christian (including CofE, Catholic, Protestant and all other denominations) Buddhist	Jewish Muslim
Are you in a marriage or civil PLEASE TICK ONE OPTION ONLY	I partnership? Marriage Civil partnership Prefer not to say None of these
How would you describe your PLEASE TICK ONE OPTION ONLY	ır sexual orientation?
Straight (heterosexual) Bisexual Gay man	Other
What is your postcode? PLEASE WRITE IN	

Thank you for taking part.

Please return your completed questionnaire by 13 March 2016 to where you picked it up from, or mail it to 'Have your say, Lancashire County Council, PO Box 100, Preston, PR1 0LD'. Alternatively you can complete it online at www.lancashire.gov.uk/haveyoursay