

Wellbeing, Prevention and Early Help Services consultation 2016

The county council continues to face an unprecedented financial challenge. Over the next five years to 2020/21 the council needs to make savings of £262m on top of those agreed within previous budget processes. This extremely difficult financial picture is the result of continued cuts in funding by Government, rising costs and rising demand for key services.

Based on current spending and forecast demand for services, the council will not have sufficient financial resources to meet its statutory obligations by April 2018, even if we no longer continue to deliver any of the non-statutory services. The council will need to rely heavily on reserves in order to set a balanced budget for 2016/17 and 2017/18.

This consultation focuses on proposals for transforming Wellbeing, Prevention and Early Help Services (WPEHS) for children, young people and families in Lancashire. It describes the implementation plan of the service offer proposals presented to Lancashire County Council's Cabinet in February 2015 and agreed, subject to consultation, on 26 November 2015.

It has been agreed that the proposed future service model will help to deliver £7.4million budget savings by 2017/18. The new service will transform and integrate a range of services within Wellbeing, Prevention and Early Help Services and will align existing core offers for children's centres, young people's provision, prevention and early help, and Lancashire's response to the national Troubled Families Unit programme.

The new model will ensure effective support for 0-19+ year olds across Lancashire and support our strategic approach to wellbeing, prevention and early help, strongly contributing to the delivery of public health responsibilities. It will also further align the ongoing re-procurement of public health services, and consider the integration of other services like health visiting and school nursing services, alongside other council services.

You can download the information pack at www.lancashire.gov.uk/haveyoursay, which provides background details and further information about the decision to transform WPEHS in Lancashire.

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Which of these services do you feel it will be most important for the Wellbeing, Prevention and Early Help Service to offer?

PLEASE TICK AS MANY AS APPLY

Providing family support (eg one-to-one key worker to help with family needs and coordinate services such as support with school attendance, family routines and behaviour)

Parenting education

Support with domestic abuse

Support to combat neglect (eg one-to-one key worker to help with family needs and coordinate services)

Support with emotional health and wellbeing (eg behaviour management, counselling)

Positive and/or diversionary activities for young people (eg youth clubs)

Targeted youth support (eg one-to-one support and guidance)

Links to health visiting services (ie health visitors offering support and advice)

Links to school nursing services

Health education and services for children and families

Information and support around education, employment or training

Involving children and young people in having a voice and influence (eg youth council)

3

What other services, if any, do you think the Wellbeing, Prevention and Early Help Service should offer?

PLEASE WRITE IN THE BOX BELOW

The service will prioritise the following groups of children, young people and families who:

- Are unlikely to take advantage of universal early childhood services
- Have special educational needs and/or disabilities (SEND) or with behavioural difficulties
- Are children in need
- Are experiencing neglect
- Are at risk of financial exclusion or worklessness
- Have a range of health problems
- Are affected by domestic abuse
- Are affected by emotional and mental health needs
- Are young parents
- Are young carers
- Are homeless
- Are transient, including asylum seekers, economic migrants and traveller communities
- Are involved in crime or anti-social behaviour
- Are not attending school regularly and at risk of exclusion
- Are engaged in risk-taking behaviours
- Have protected characteristics as defined by the Equality Act 2010

4

Do you agree or disagree with the above groups of children, young people and families being our priority?

PLEASE TICK ONE OPTION ONLY

Agree

Disagree

Don't know

5

If you disagree, please tell us why.

PLEASE WRITE IN THE BOX BELOW

6

Our support to children, young people and families will be delivered in three main ways. How important, if at all, are each of the following ways for you to be able to get support?

PLEASE TICK ONE OPTION ONLY FOR EACH TYPE OF SUPPORT

	Very important	Fairly important	Not very important	Not at all important	Don't know
One key worker supporting you and your family	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Staff members supporting you and your family by meeting you in settings such as your home or in other places within your community like a local café	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Groups where you can meet with other people who need similar support to you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Lancashire County Council is planning to join up the relevant early help support available to children and young people aged 0-19yrs (0-25yrs for SEND) that is currently delivered by children's centres, the Young People's Service and Lancashire's Early Help Service.

More details about these proposals can be found in the accompanying document 'Shaping the future of Wellbeing, Prevention & Early Help Service for children, young people and families in Lancashire. Proposal and Consultation February 2016.'

7

Do you agree or disagree with the proposals in the document outlined above?

PLEASE TICK ONE OPTION ONLY

Agree

Disagree

Don't know

8

Is there anything else that you think we need to consider that we have not included in the document outline above?

PLEASE TICK ONE OPTION ONLY

Yes

No

Don't know

9

If yes, please tell us why.

PLEASE WRITE IN THE BOX BELOW

10

What, if anything, would encourage you to use Wellbeing, Prevention and Early Help Services?

PLEASE TICK AS MANY AS APPLY

- | | |
|--|---|
| <p>Available when I need them <input type="checkbox"/></p> <p>Secure and safe access in terms of entrances, receptions etc <input type="checkbox"/></p> <hr style="border-top: 1px dashed black;"/> <p>If they are near to me <input type="checkbox"/></p> <p>If they are located near to other local facilities (eg shops, café, post office, bank) <input type="checkbox"/></p> <hr style="border-top: 1px dashed black;"/> <p>Easy access by bus <input type="checkbox"/></p> <p>Easy access by train <input type="checkbox"/></p> <hr style="border-top: 1px dashed black;"/> <p>Car parking facilities <input type="checkbox"/></p> <p>Access to a computer with internet access <input type="checkbox"/></p> <hr style="border-top: 1px dashed black;"/> <p>Free public WiFi <input type="checkbox"/></p> <p>Access to refreshments (eg café, dining room) <input type="checkbox"/></p> <hr style="border-top: 1px dashed black;"/> <p>Showers/changing rooms <input type="checkbox"/></p> <p>Breastfeeding facilities <input type="checkbox"/></p> <hr style="border-top: 1px dashed black;"/> <p>Baby changing facilities <input type="checkbox"/></p> | <p>If they offer a wide range of activities and events <input type="checkbox"/></p> <p>Kitchen and laundry facilities for group activities and learning <input type="checkbox"/></p> <hr style="border-top: 1px dashed black;"/> <p>Quiet spaces for private use <input type="checkbox"/></p> <p>Outdoor space/play areas <input type="checkbox"/></p> <hr style="border-top: 1px dashed black;"/> <p>Social facilities (eg pool table, table tennis, play equipment, toys) <input type="checkbox"/></p> <p>Multi-faith rooms for public use <input type="checkbox"/></p> <hr style="border-top: 1px dashed black;"/> <p>Small meeting rooms <input type="checkbox"/></p> <p>Larger group meeting rooms <input type="checkbox"/></p> <hr style="border-top: 1px dashed black;"/> <p>Rooms equipped to deliver clinical services (eg sexual health services, vaccinations) <input type="checkbox"/></p> <p>Large multi-function space suitable for physical activities (eg large hall) <input type="checkbox"/></p> <hr style="border-top: 1px dashed black;"/> <p>Nothing <input type="checkbox"/></p> <p>Don't know <input type="checkbox"/></p> |
|--|---|

Other (please write in below)

11

At what times, if any, would it be most important for you to have access to Wellbeing, Prevention and Early Help Services?

PLEASE TICK AS MANY AS APPLY

	Weekday mornings Mon-Fri 8am-11:59am	Weekday afternoons Mon-Fri 12pm-3:59pm	Weekday evenings Mon-Fri 4pm-11pm	Weekend mornings Sat-Sun 8am-11:59am	Weekend afternoons Sat-Sun 12pm-3:59pm	Weekend evenings Sat-Sun 4pm-11pm	Would not want to access service
Children's centres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Young People's Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Family support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Domestic abuse support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Emotional health and wellbeing support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information, advice and guidance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other WPEH service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Would you want to access Wellbeing, Prevention and Early Help Services all year round or term-time only?

PLEASE TICK ONE OPTION ONLY FOR EACH SERVICE

	All year	Term-time only	Would not want to access service
Children's centres	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Young People's Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Family support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Domestic abuse support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Emotional health and wellbeing support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information, advice and guidance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other WPEH service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13

The Wellbeing, Prevention and Early Help Service will provide support to families to achieve the outcomes below. How important are each of the following outcomes to you?

PLEASE TICK ONE OPTION ONLY FOR EACH OUTCOME

	Very important	Fairly important	Not very important	Not at all important	Don't know
Children and young people are safe and protected from harm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Children, young people and their families are resilient, aspirational and have the knowledge, capability and capacity to deal with wider factors which affect their health and wellbeing, life chances and economic wellbeing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Children, young people and families are helped to live healthy lifestyles, engage in positive social activities and make healthy choices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Children, young people and families health is protected from major incidents and other threats, whilst reducing health inequalities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Those in more disadvantaged communities, the number of children, young people and families living with preventable ill health and dying prematurely is reduced	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

14

Do you have any other comments about the Wellbeing, Prevention and Early Help Services that you'd like to tell us?

PLEASE WRITE IN THE BOX BELOW

About you

To ensure that we meet the needs of all residents, it is important that we ask you a few questions about yourself. As with all the questions your answers will be completely confidential. However, if you do not wish to answer a question, please leave it blank and go on to the next one.

15

Are you...?

PLEASE TICK AS MANY AS APPLY

- A Lancashire resident
- An employee of Lancashire County Council
- An elected member of Lancashire County Council
- An elected member of a Lancashire district council
- An elected member of a parish or town council in Lancashire
- A local business owner
- A member of a voluntary or community organisation
- Other (please write in)

16

Are you...?

PLEASE TICK ONE OPTION ONLY

Male

Female

17

Have you ever identified as transgender? Transgender is someone who lives, or wants to live, fulltime in the gender opposite to that they were assigned at birth.

PLEASE TICK ONE OPTION ONLY

Yes

No

Prefer not to say

18

What was your age on your last birthday?

PLEASE TICK ONE OPTION ONLY

Under 16

16-19

20-34

35-49

50-64

65-74

75+

19

Are you a deaf person or do you have a disability?

The Equality Act 2010 defines a disabled person as someone who has a physical or mental impairment which has a substantial and long term adverse effect on his or her ability to carry out normal day-to-day activities.

PLEASE TICK ONE OPTION ONLY

Yes

No

20

Are there any children or young people in your household aged under 20?

PLEASE TICK AS MANY AS APPLY

- No, but expecting
- Yes, aged under 5
- Yes, aged 5-8
- Yes, aged 9-11
- Yes, aged 12-16
- Yes, aged 17-19
- No one aged under 20

21

Are there any young people with a disability in your household aged 20-25?

PLEASE TICK ONE OPTION

- Yes
- No

22

Which best describes your ethnic background?

PLEASE TICK ONE OPTION ONLY

White

- English/Welsh/Scottish/Northern Irish/British
- Irish
- Gypsy or Irish Traveller
- Any other white background

Black or Black British

- Caribbean
- African

Other

- Arab

Asian or Asian British

- Indian
- Pakistani
- Bangladeshi
- Chinese

Mixed

- White and Black Caribbean
- White and Black African
- White and Asian

Any other ethnic group (write in below)

23**What is your religion?**

PLEASE TICK ONE OPTION ONLY

- | | | | |
|--|--------------------------|--------------------|--------------------------|
| No religion | <input type="checkbox"/> | Hindu | <input type="checkbox"/> |
| Christian (including CofE,
Catholic, Protestant and all other
denominations) | <input type="checkbox"/> | Jewish | <input type="checkbox"/> |
| Buddhist | <input type="checkbox"/> | Muslim | <input type="checkbox"/> |
| | | Sikh | <input type="checkbox"/> |
| | | Any other religion | <input type="checkbox"/> |

24**Are you in a marriage or civil partnership?**

PLEASE TICK ONE OPTION ONLY

- | | |
|-------------------|--------------------------|
| Marriage | <input type="checkbox"/> |
| Civil partnership | <input type="checkbox"/> |
| Prefer not to say | <input type="checkbox"/> |
| None of these | <input type="checkbox"/> |

25**How would you describe your sexual orientation?**

PLEASE TICK ONE OPTION ONLY

- | | | | |
|-------------------------|--------------------------|-------------------|--------------------------|
| Straight (heterosexual) | <input type="checkbox"/> | Lesbian/gay woman | <input type="checkbox"/> |
| Bisexual | <input type="checkbox"/> | Other | <input type="checkbox"/> |
| Gay man | <input type="checkbox"/> | Prefer not to say | <input type="checkbox"/> |

26**What is your postcode?**

PLEASE WRITE IN

Thank you for taking part in this consultation.

Please return your completed questionnaire to where you picked it up from,
or mail it to 'Have your say, Lancashire County Council,
PO Box 100, Preston, PR1 0LD'.

Alternatively you can complete it online at www.lancashire.gov.uk/haveyoursay