

Floating support consultation 2016

Lancashire County Council is required to make savings of £262m by 2020/21. This extremely difficult financial position is the result of continued cuts in Government funding, rising costs and rising demand for our key services.

Lancashire County Council currently provides all of the funding which is used to deliver the county wide floating support service. As part of the savings, the county council is proposing to stop funding the floating support service by March 2017.

Floating support is a free service which provides short-term visiting support to people with problems that are linked to housing.

Although we are not yet clear what this will mean for the floating support service run by Calico, there is a possibility for any or some of the following to take place:

- The **service ends**
- The **service continues with major changes** (eg reduction in number of staff, new types of support services)
- The **service continues with little change** as the provider has managed to obtain other funding (eg from charities not Supporting People)

Calico are aware of the proposal to end funding for the floating support service. They are currently looking into how they can continue to deliver valuable services if the funding from Lancashire County Council is withdrawn and they will be consulting with users of the service during 2016 once the funding situation is finalised.

As the floating support service only delivers short-term support this proposal might not affect you directly. However, it could affect other people who may need to use this service after March 2017.

We need to understand what might happen if the funding for the floating support service ends. Therefore we would be grateful if you could complete this short survey to share your views and concerns.

You can answer all the questions or just the ones that you are concerned about.

Please complete this questionnaire only if you are currently receiving the floating support service provided by Calico or if you received the floating support service in the past when it may have been provided by Calico or Disc.

This consultation can be completed online at www.lancashire.gov.uk/haveyoursay. However, if you would prefer to complete a paper copy then:

1. Please read the instructions carefully and use blue or black pen to fill in the questionnaire.
2. Please check you have answered all the questions you want to.
3. Return your completed questionnaire in the pre-paid envelope by **10 July 2016**.

Your use of floating support

1

Do you receive or have you received support with the following?

PLEASE TICK AS MANY AS APPLY

Support to find, set up and maintain your home

Support to develop domestic/social and life skills

Support to learn to budget properly and pay bills

Support to claim the right benefits

Support to improve physical health (eg accessing GP, dentist, healthy eating, exercise)

Support to improve mental health

Support to address substance misuse issues

Support to build and maintain relationships with family and friends

Support to access community facilities (eg leisure, cultural)

Support to get a job

Support to access training and education

Support with managing a short-term personal crisis

Support to keep you safe and to avoid harm caused by others

3

If this service ended, what do you think that people who need this type of service would do in the future?

PLEASE TICK AS MANY AS APPLY

Seek help about housing from their local district council

Seek help about housing from their landlord

Seek help about care from Lancashire County Council (Social Services)

Seek help from Citizen Advice Bureau or another advice agency

Seek help from the police

Seek help from family/friends

Stay in unsafe/inappropriate accommodation

Sleep on the streets/homeless

Unsure/don't know

Other (please write in below)

4

Please provide any further feedback or comments about how the proposal will affect you in the box below.

5**What is the name of your floating support provider?**

PLEASE WRITE IN THE BOX BELOW

About you

To ensure that we meet the needs of all residents, it is important that we ask you a few questions about yourself. As with all the questions your answers will be completely confidential. However, if you do not wish to answer a question, please leave it blank and go on to the next one.

6**Are you...?**

PLEASE TICK ONE OPTION ONLY

Male Female **7****Have you ever identified as transgender? Transgender is someone who lives, or wants to live, fulltime in the gender opposite to that they were assigned at birth.**

PLEASE TICK ONE OPTION ONLY

Yes No Prefer not to say **8****What was your age on your last birthday?**

PLEASE TICK ONE OPTION ONLY

16-17 18-19 20-34 35-49 50-64 65-74 75+

9

Are you a deaf person or do you have a disability?

The Equality Act 2010 defines a disabled person as someone who has a physical or mental impairment which has a substantial and long term adverse effect on his or her ability to carry out normal day-to-day activities.

PLEASE TICK ONE OPTION ONLY

Yes

No

10

Are there any children or young people in your household aged under 20?

PLEASE TICK AS MANY AS APPLY

No, but expecting

Yes, aged under 5

Yes, aged 5-8

Yes, aged 9-11

Yes, aged 12-16

Yes, aged 17-19

No children aged under 20

11

Are there any young people with a disability in your household aged 20-25?

PLEASE TICK ONE OPTION ONLY

Yes

No

12**Which best describes your ethnic background?**

PLEASE TICK ONE OPTION ONLY

White

- English/Welsh/Scottish/Northern
Irish/British
- Irish
- Gypsy or Irish Traveller
- Any other white background

Black or Black British

- Caribbean
- African

Other

- Arab

Asian or Asian British

- Indian
- Pakistani
- Bangladeshi
- Chinese

Mixed

- White and Black Caribbean
- White and Black African
- White and Asian

Any other ethnic group (write in below)

13**What is your religion?**

PLEASE TICK ONE OPTION ONLY

- No religion
- Christian (including CofE,
Catholic, Protestant and all other
denominations)
- Buddhist
- Hindu
- Jewish
- Muslim
- Sikh
- Any other religion

14**Are you in a marriage or civil partnership?**

PLEASE TICK ONE OPTION ONLY

- Marriage
- Civil partnership
- Prefer not to say
- None of these

15**How would you describe your sexual orientation?**

PLEASE TICK ONE OPTION ONLY

Straight (heterosexual) Lesbian/gay woman Bisexual Other Gay man Prefer not to say **16****In which district do you live in Lancashire?**

PLEASE TICK ONE OPTION ONLY

Burnley Chorley Fylde Hyndburn Lancaster Pendle Preston Ribble Valley Rossendale South Ribble West Lancashire Wyre Don't know/unsure **17****What is your postcode?**

PLEASE WRITE IN

Thank you for taking part.
Please return your completed questionnaire
in the pre-paid envelope provided by 10 July 2016.