

Sheltered accommodation consultation 2016



Lancashire County Council is required to make savings of £262m by 2020/21. This extremely difficult financial position is the result of continued cuts in Government funding, rising costs and rising demand for our key services.

Lancashire County Council currently provides some of the funding which is used to deliver support within sheltered housing. As part of the savings, the county council is proposing to stop funding support for sheltered accommodation at the end of March 2017. The funding provided by the county council currently supports:

- the scheme manager/warden/support workers who check to make sure residents are safe and well and provides support to help them stay independent;
- the emergency alarm equipment which enables residents to obtain help 24 hours a day, seven days a week if they need help in an emergency.

You should have already received a letter from your landlord explaining how they are intending to respond to the budget proposal. However, please contact your landlord if you have not received a letter.

This questionnaire will help us understand more about the service you currently receive, how important the service is to you and your thoughts about how the proposal could affect you. Your views and comments will be fed back to the county council's cabinet.

You can answer all the questions or just the ones that you are concerned about. If you feel that you need some support to help you understand or respond to this questionnaire please contact your landlord who can support you directly or provide access to advocacy services in your area.

This questionnaire is designed to be completed by individuals not couples. If you are a couple who would both like to take part in the consultation but have not received two separate questionnaires please contact your landlord and they will make sure you get an additional questionnaire.

This consultation can be completed online at www.lancashire.gov.uk/haveyoursay. However, if you would prefer to complete a paper copy then:

1. Please read the instructions carefully and use blue or black pen to fill in the questionnaire.
2. Please check you have answered all the questions you want to.
3. Return your completed questionnaire in the pre-paid envelope by **24 June 2016**.

You don't need to put a stamp on the envelope.

Your support needs

1

How much support do you or your partner currently receive from the scheme manager/warden/support visitor?

PLEASE TICK AS MANY AS APPLY

- A daily visit or call
- A weekly visit or call
- A visit or call a few times a month
- I/we don't receive support
- Other (please write in below)

2

Which of the following do you receive help with from the scheme manager/warden/support visitor?

PLEASE TICK AS MANY AS APPLY

- Visits or calls from scheme manager/warden/support visitor
- Support to claim the right benefits

Support to maintain personal safety and security

Help in emergencies, for example if you are unwell

Help with reporting repairs

Help to apply for care from Lancashire County Council (where needed)

Help to apply for adaptations or equipment (where needed)

Support to access activities within the scheme

Information about activities in the local area

Other (please write in below)

Emergency alarm equipment

4

Do you have emergency alarm equipment?

PLEASE TICK ONE OPTION ONLY

Yes

No

5

If yes, have you used the emergency alarm equipment?

PLEASE TICK ONE OPTION ONLY

Yes

No

6

If you have used the emergency alarm equipment, why did you use it?

PLEASE TICK AS MANY AS APPLY

For information and advice

For reassurance

To contact scheme manager/warden/support worker

By mistake

In an emergency

To test it

Other (please write in below)

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How important is the emergency alarm equipment to you?

PLEASE TICK ONE OPTION ONLY

Very important

Fairly important

Not very important

Not at all important

Don't know/
unsure

Don't receive

Your views about the budget proposal

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Please provide any further feedback or comments about how the budget proposal will affect you in the box below.

About you

To ensure that we meet the needs of all residents, it is important that we ask you a few questions about yourself. As with all the questions your answers will be completely confidential. However, if you do not wish to answer a question, please leave it blank and go on to the next one.

9

What is the name of your current landlord?

PLEASE WRITE IN THE BOX BELOW

10

Are you...?

PLEASE TICK ONE OPTION ONLY

Male

Female

11

Have you ever identified as transgender? Transgender is someone who lives, or wants to live, fulltime in the gender opposite to that they were assigned at birth.

PLEASE TICK ONE OPTION ONLY

Yes

No

Prefer not to say

12

What was your age on your last birthday?

PLEASE TICK ONE OPTION ONLY

Under 35

35-49

50-64

65-74

75+

13

Are you a deaf person or do you have a disability?

The Equality Act 2010 defines a disabled person as someone who has a physical or mental impairment which has a substantial and long term adverse effect on his or her ability to carry out normal day-to-day activities.

PLEASE TICK ONE OPTION ONLY

Yes

No

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Which best describes your ethnic background?

PLEASE TICK ONE OPTION ONLY

White

English/Welsh/Scottish/Northern Irish/British

Irish

Gypsy or Irish Traveller

Any other white background

Black or Black British

Caribbean

African

Other

Arab

Any other ethnic group (write in below)

Asian or Asian British

Indian

Pakistani

Bangladeshi

Chinese

Mixed

White and Black Caribbean

White and Black African

White and Asian

15**What is your religion?**

PLEASE TICK ONE OPTION ONLY

- | | | | |
|------------------------------------------------------------------------------------|--------------------------|--------------------|--------------------------|
| No religion | <input type="checkbox"/> | Hindu | <input type="checkbox"/> |
| Christian (including CofE,
Catholic, Protestant and all other
denominations) | <input type="checkbox"/> | Jewish | <input type="checkbox"/> |
| Buddhist | <input type="checkbox"/> | Muslim | <input type="checkbox"/> |
| | | Sikh | <input type="checkbox"/> |
| | | Any other religion | <input type="checkbox"/> |

16**Are you in a marriage or civil partnership?**

PLEASE TICK ONE OPTION ONLY

- | | |
|-------------------|--------------------------|
| Marriage | <input type="checkbox"/> |
| Civil partnership | <input type="checkbox"/> |
| Prefer not to say | <input type="checkbox"/> |
| None of these | <input type="checkbox"/> |

17**How would you describe your sexual orientation?**

PLEASE TICK ONE OPTION ONLY

- | | |
|-------------------------|--------------------------|
| Straight (heterosexual) | <input type="checkbox"/> |
| Bisexual | <input type="checkbox"/> |
| Gay man | <input type="checkbox"/> |
| Lesbian/gay woman | <input type="checkbox"/> |
| Other | <input type="checkbox"/> |
| Prefer not to say | <input type="checkbox"/> |

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In which district do you live in Lancashire?

PLEASE TICK ONE OPTION ONLY

- Burnley
- Chorley
- Fylde
- Hyndburn
- Lancaster
- Pendle
- Preston
- Ribble Valley
- Rossendale
- South Ribble
- West Lancashire
- Wyre
- Don't know/unsure

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What is your postcode?

PLEASE WRITE IN

Thank you for taking part.
**Please return your completed questionnaire
in the pre-paid envelope provided by 24 June 2016.**