Your membership number is:



- 1. Please read the instructions carefully.
- 2. Please use blue or black pen to fill in the questionnaire.
- 3. Please check you have answered all the appropriate questions.
- 4. Return your completed questionnaire in the reply-paid envelope provided.

About your local area

1	Overall, how satisfied are you with your local area as a place to live? PLEASE TICK ONE BOX ONLY				
	Very satisfied				
	Fairly satisfied				
	Neither satisfied or dissatisfied				
	Fairly dissatisfied				
	Very dissatisfied				
2 And do you agree or disagree that you can influence decisions affecting your local area? PLEASE TICK ONE BOX ONLY					
	Strongly agree				

Tend to agree
Neither agree nor disagree
Tend to disagree
Strongly disagree
Don't know

3 Thinking about your local area, PLEASE TICK ONE BOX FOR EACH ST		ch of a p	roblem d	lo you thi	nk are
	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all	Don't know
parents not taking responsibility for the behaviour of their children					
people not treating other people with respect and consideration					
noisy neighbours or loud parties					
teenagers hanging around on the streets					
rubbish and litter lying around					
people being drunk or rowdy in public spaces					
abandoned or burnt out cars					
vandalism, graffiti and other deliberate damage to property or vehicles					
people using or dealing drugs					

Getting on together

4 How would you describe the ethnic (eg White, Black, Asian, Chinese) communities in your local area? PLEASE TICK ONE BOX ONLY					
The residents are nearly all from the same ethnic community					
The majority are from the same ethnic community, but a significant minority are from other backgrounds					
It contains a mix of people from different ethnic communities					
5 To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together? PLEASE TICK ONE BOX ONLY					
Strongly agree					
Tend to agree					
Tend to disagree					
Strongly disagree					
Don't know					
Too few people in the local area					
All same background					

Changes in your quality of life

6 Thinking about your local area, do you think each has got bette has it stayed the same? PLEASE	er or wor	se over the las		
			Maraa	Don't know
Access to nature	Better	Stayed the same	Worse	Don't know
Activities for teenagers				
Affordable decent housing				
Clean streets				
Community activities				
Cultural facilities (eg cinemas, museums)				
Education provision				
Facilities for young children				
Health services				
Job prospects				
Parks and open spaces				
Public transport				
Race relations				
Road and pavement repairs				
Shopping facilities				
Sports and leisure facilities				
The level of crime				
The level of pollution				
The level of traffic congestion				
Wage levels and local cost of living				

Voluntary and community work

In this section we would like to ask you about voluntary and community work, and any other community activities you may be involved in, or have supported. Please note that 'supported' could include the following:

- raising or handling money;
- working on a committee;
- organising or helping to run an activity or event;
- visiting or befriending people;
- giving advice, information or counselling;
- secretarial, administration or clerical work;
- providing transport or driving;
- campaigning (eg lobbying, canvassing or letter writing);
- giving other practical help (eg shopping, providing food, making or mending).

7	Which, if any, of the following have you given any <u>unpaid hel</u> free time in the last 12 months? PLEASE TICK AS MANY AS APPLY	<u>p</u> to in your
	Children's education/schools (eg parent/teacher associations, pre-school play groups, helping at fairs and fêtes)	
	Youth clubs/children's activities outside school	
	Educational activities for adults	
	Sports/exercise (taking part, coaching or supporting)	
	Religious activities (eg attending a place of worship to help out)	
	Political activities (eg involvement with local political groups, serving as a councillor)	
	Health, disability and social welfare (eg hospital visiting, giving help to groups such as MENCAP, OXFAM)	
	The elderly (eg helping organisations such as Age Concern, visiting or transporting the elderly)	
	Safety/first aid (eg helping after a disaster, assisting organisations like the Red Cross)	
	Environmental activities (eg helping organisations such as Greenpeace, the National Trust, local conservation groups)	
	Justice and human rights (eg acting as a magistrate, prison visiting, helping community or race relations, lesbian and gay groups)	
	Local community or neighbourhood groups (eg being part of a tenants/residents association, Neighbourhood Watch)	
	Hobbies/recreation/arts/social clubs (eg theatres, museums, amateur dramatics, local history clubs)	
	Something else	

8 And, which, if any, of the following have you done unpaid for who was <u>not a relative</u> in the past 12 months? PLEASE TICK AS MANY AS APPLY	someone
Keeping in touch with someone who has difficulty in getting out and about (visiting in person, telephoning, e-mailing)	
Shopping, collecting pensions, paying bills	
Cooking, cleaning, laundry, gardening or other routine household jobs	
Decorating or any kind of home or car repair	
Baby sitting or caring for children	
Sitting with or providing personal care (eg washing or dressing) for someone who is sick or frail	
Looking after a property or a pet for someone who is away	
Giving advice	
Writing letters or filling in forms	
Representing someone (eg talking to a council official on their behalf)	
Transporting or escorting someone (eg to a hospital or on an outing)	
Something else	
No help given in the last 12 months	

Public transport information

Lancashire County Council has responsibility for providing information about local public transport services in the form of timetables, the internet, bus stop displays and Traveline. The council also provides an SMS text-messaging service about bus times from individual bus stops.

9 Please indicate whether you are satisfied or dissatisfied with each of the following elements of the information on transport we provide. PLEASE TICK ONE BOX FOR EACH								
	Very satisfied	Fairly satisfied	Neither	Fairly dissatisfied	Very dissatisfied	Does not apply/ don't know		
The amount of information								
The accuracy of the information								
The provision of public transport information overall								

The environment

10 In your local area how concerned are you about each of the following? PLEASE TICK ONE BOX FOR EACH					
	Somewhat concerned	A little concerned	Not concerned		
Loss of countryside					
Loss of landscape features					
Loss of wildlife and habitats					
Intensive use of land for agriculture					
Recreation opportunities in the countryside					
Loss of the historic environment					
Air quality					
Noise or light pollution					
Radiation levels					
Bathing and river water quality					
Derelict or contaminated land and buildings					
Amount of waste produced and how it is disposed of eg landfill					
Fly tipping					
Lack of waste recycled					
Depletion of natural resources eg quarrying					
The wasting of water					
Climate change					
Pollution from burning fossil fuel to produce energy					
The wasting of energy					
The level of traffic congestion and pollution from exhaust fumes					
Flooding					

11 How often, if at all, have you done the following in the last 12 months? PLEASE TICK ONE BOX FOR EACH ACTIVITY				
	Regularly	Occasionally	Never	
Made compost out of kitchen waste				
Bought environmentally friendly goods				
Deliberately used public transport, walked or cycled instead of using a car				
Cut down on the amount of electricity/gas your household uses				
Avoided travelling by air				
Bought a carbon offset				
Cut down on the use of water eg have a shower instead of a bath				
Recycled cans, bottles, paper or plastic				
Made sure that your noise did not disturb others				
Done things to encourage wildlife in your garden				

Climate change

12 How convinced are you that the earth's climate and long-term weather patterns are changing (climate change)? PLEASE TICK ONE BOX ONLY							
	Very convinced						
	Fairly convinced						
	Not very convinced						
	Not at all convinced						
	Have not heard of/do not know						

13 Would you say that this change is mainly due to human activities? PLEASE TICK ONE BOX ONLY					
Yes					
No 🗌					
Don't know					

a) Specifically what do you think are the b) Which of the following do you think						
PLEASE TICK AS MANY AS APPLY FOR EACH OPTION						
	a) Main causes of climate change	b) Factors you personally contribute to				
Carbon (dioxide) emissions						
Emissions from cars/van/buses						
Emissions from planes						
Manufacturing/industry						
Energy use in homes						
Natural changes/the environment						
Destruction of forests/cutting down trees						
The hole in the ozone layer						

15 How soon, if at all do you think each of the following will be affected by climate change? PLEASE TICK ONE BOX FOR EACH OPTION					
	The world	Lancashire	You personally		
It is/I am already affected by climate change					
In the next 5 years					
6 to 20 years					
21 to 50 years					
In more than 50 years					
I don't think it/I will be affected by climate change					
Don't know					

Recycling

16	6 How important is it to recycle the rubbish that households produce? PLEASE TICK ONE BOX ONLY				
	Very important				
	Fairly important				
	Not very important				
	Not at all important				
	Don't know				

17 Which if any of the following statements comes closest to how much you recycle? PLEASE TICK ONE BOX ONLY
I recycle everything that can be recycled
I recycle a lot but not everything that can be recycled
I do not recycle much
I do not recycle anything

18 Do you recycle more, less or about the same as you did a year ago? PLEASE TICK ONE BOX ONLY				
I recycle more				
I recycle less				
I recycle about the same				
Don't know				

19	Please tell us why you say this. PLEASE WRITE IN THE BOX

20 How would you rate your knowledge of how to recycle on a scale of 1 to 5, where 1 is know nothing and 5 is know a lot? PLEASE TICK ONE BOX						
Know nothing				Know a lot		
	1	2	3	4	5	

21 Which of these, if any, motivates you to recycle? PLEASE TICK AS MANY AS APPLY					
It is good for the economy					
Concerns for the environment					
Saves space in my waste bin					
Reduces the amount of rubbish sent to landfill					
There is a doorstep collection					
Feel better if I do					
Other (PLEASE WRITE IN THE BOX)					
None of these					
Don't know					
Which of these services, if any, do you have in your local area? Please te us if you use the service or not. PLEASE TICK ONE BOX FOR EACH Have but Have and use don't use Don't have					
Collection service for garden waste					
Collection service for materials to recycle					
Household Waste Recycling Centre/Recycling banks					
	od, how				
23 On a scale of 1 to 10, where 1 is very poor and 10 is very god would you rate the? PLEASE TICK ONE BOX FOR EACH Very poor Very poor	y good Don't				
Danks Danks 23 On a scale of 1 to 10, where 1 is very poor and 10 is very good would you rate the? PLEASE TICK ONE BOX FOR EACH	y good				
23 On a scale of 1 to 10, where 1 is very poor and 10 is very god would you rate the? PLEASE TICK ONE BOX FOR EACH Very poor 1 2 3 4 5 6 7 8 9 Collection service for	y good Don't				

Home composting

24 Did you know that free home compost bins are available in Lancashire? PLEASE TICK ONE BOX ONLY				
Yes				
No				
25 Do you have a home compost bin? PLEASE TICK ONE BOX ONLY				
Yes, it was free from my local council → GO TO Q26				
Yes, I paid for it 📃 🗦 GO TO Q26				
No, I had a bin but gave it away 📃 🗦 GO TO Q30				
No 🗌 → GO TO END				
26 How long have you had your bin? PLEASE TICK ONE BOX ONLY				
One year or less				
More than 1 year and up to 3 years				
More than 3 years and up to 5 years				
5 years or more				
27 How often do you put material in your compost bin? PLEASE TICK ONE BOX ONLY				
Every week or more 🗌 🔿 GO TO Q30				
Every fortnight 📃 🔿 GO TO Q30				
Every month 📃 🔿 GO TO Q30				
I don't use it 📃 🗲 GO TO Q28				
28 Which of the following best describes how you use your compost bin? PLEASE TICK AS MANY AS APPLY				
I started to use it but stopped				
I am planning to use it in the future				
I will never use it				

29	What prevents you from using your compost bin? PLEASE TICK ONE BOX ONLY	
	I don't know how to use it	
	I don't have enough space	
	I have no need for compost	
	I don't have enough time	
	The council collect my green waste for me	
	I do not like the design of the compost bin	
	I stopped gardening	
	Other (PLEASE WRITE IN THE BOX)	
	None of these	
	Don't know	
	Do you receive the home composting newsletter, complexed to the box only	nPOST?
	Yes	☐ → GO TO Q31
	No	GO TO END
	How useful do you find the newsletter comPOST?	
	Very useful	
	Fairly useful	
	Not very useful	
	Not at all useful	

Please return the questionnaire in the reply-paid envelope. Thank you for being part of Life in Lancashire.

Don't know

Life in Lancashire, Lancashire County Council, Freepost PR864, PRESTON, PR1 8BR



