

Specialist floating support service for people with a history of offending (MAPPA & IOM) consultation 2016

Lancashire County Council is required to make savings of £262m by 2020/21. This extremely difficult financial position is the result of continued cuts in Government funding, rising costs and rising demand for our key services.

Lancashire County Council currently provides all of the funding which is used to deliver the county wide specialist floating support services for people who have a history of offending. As part of the savings, the county council is proposing to stop funding the floating support service by March 2017.

What is specialist floating support service (MAPPA & IOM)?

The specialist floating support service is a free service which provides short term intensive housing related support to help people settle into independent housing. This service is for high risk offenders subject to Multi Agency Public Protection Arrangements (MAPPA) and to offenders identified exclusively through the revolution panel identified as Integrated Offender Management (IOM) but not exclusively PPO and have been released from custody and or are under statutory supervision.

The specialist floating support service tasks often include:

- help people move to temporary (short term) or permanent home and to avoid eviction or re-possession (eg rent payments, reporting repairs, resolving neighbourhood disputes);
- sorting out any money or debt problems;
- helping people deal with a short term personal crisis and any issues that might seem overwhelming;
- supporting people to live healthy lives;
- helping people to stay safe at home and in the community;
- improving people's employment, training and leisure opportunities; and
- helping people to become more independent or stay independent in the community.

The specialist floating support service should not be confused with personal care services (eg help with cleaning, cooking, bathing, which many people in Lancashire also receive). Neither is the specialist floating support service a replacement service for professional advice eg solicitors, financial experts.

Although we are not yet clear what this will mean for the Lancashire County Council funded specialist floating support service run by DISC, there is a possibility for any or some of the following to take place:

- the **service ends**;
- the **service continues with major changes** (eg reduction in number of staff, new types of support services);
- the **service continues with little change** as provider has managed to obtain other funding (eg from charities, not Supporting People).

As the specialist floating support service only delivers short term support this proposal might not affect you directly. However, it could affect other people who may need to use this service after March 2017.

This questionnaire will help us understand more about the floating support service you currently receive, how important the service is to you and your thoughts about how the proposals could affect you.

If you wish to provide a response to these proposals, please complete the questionnaire below and return no later than **7 August 2016** in the pre-paid envelope provided. You don't need to put a stamp on the envelope.

You can answer all the questions or just the ones that you are concerned about.

If you feel that you need some support to help you understand or respond to this questionnaire please contact your provider who can support you directly or provide access to advocacy services in your area.

This consultation can be completed online at www.lancashire.gov.uk/haveyoursay. However, if you would prefer to complete a paper copy then:

1. Please read the instructions carefully and use blue or black pen to fill in the questionnaire.
2. Please check you have answered all the questions you want to.
3. Return your completed questionnaire in the pre-paid envelope by **7 August 2016**.

Your use of supported accomodation

1

Do you receive or have you received support with the following?

PLEASE TICK AS MANY AS APPLY

Support to find, set up and maintain your home

Support to develop domestic/social and life skills

Support to learn to budget properly and pay bills

Support to claim the right benefits

Support to improve physical health
(eg accessing GP, dentist, healthy eating, exercise)

Support to improve mental health

Support to address substance misuse issues

Support to build and maintain relationships with family and friends

Support to access community facilities
(eg leisure, cultural)

Support to get a job

Support to access training and education

Support with managing a short term personal crisis

Support to comply with Probation Orders
/Criminal Justice Requirements

Support to gain awareness of personal safety and security issues

3

If the funding for the service ended, what do you think that people who need this type of service would do in the future?

PLEASE TICK AS MANY AS APPLY

Seek help about housing from the local district council

Seek help about housing from the landlord

Seek help about care from Lancashire County Council (Social Services)

Seek help from CAB (Citizen Advice Bureau) or another advice agency

Seek help from the Police

Seek help from family/friends

Stay in unsafe/inappropriate accommodation

Sleep on the streets/homeless

Other (please write in below)

4

Please provide any further feedback or comments about how the proposal will affect you in the box below.

5

What is the name of your specialist floating support provider?

PLEASE WRITE IN THE BOX BELOW

About you

To ensure that we meet the needs of all residents, it is important that we ask you a few questions about yourself. As with all the questions your answers will be completely confidential. However, if you do not wish to answer a question, please leave it blank and go on to the next one.

6

Are you...?

PLEASE TICK ONE OPTION ONLY

Male

Female

7

Have you ever identified as transgender? Transgender is someone who lives, or wants to live, fulltime in the gender opposite to that they were assigned at birth.

PLEASE TICK ONE OPTION ONLY

Yes

No

Prefer not to say

8

What was your age on your last birthday?

PLEASE TICK ONE OPTION ONLY

16-17

18-19

20-34

35-49

50-64

65-74

75+

9

Are you a deaf person or do you have a disability?

The Equality Act 2010 defines a disabled person as someone who has a physical or mental impairment which has a substantial and long term adverse effect on his or her ability to carry out normal day-to-day activities.

PLEASE TICK ONE OPTION ONLY

Yes

No

10

Are there any children or young people in your household aged under 20?

PLEASE TICK AS MANY AS APPLY

No, but expecting

Yes, aged under 5

Yes, aged 5-8

Yes, aged 9-11

Yes, aged 12-16

Yes, aged 17-19

No children aged under 20

11**Are there any disabled young people in your household aged 20-25?**

PLEASE TICK ONE OPTION ONLY

Yes No **12****Which best describes your ethnic background?**

PLEASE TICK ONE OPTION ONLY

WhiteEnglish/Welsh/Scottish/Northern Irish/British Irish Gypsy or Irish Traveller Any other white background **Black or Black British**Caribbean African **Other**Arab

Any other ethnic group (write in below)

Asian or Asian BritishIndian Pakistani Bangladeshi Chinese **Mixed**White and Black Caribbean White and Black African White and Asian **13****What is your religion?**

PLEASE TICK ONE OPTION ONLY

No religion Christian (including CofE, Catholic, Protestant and all other

denominations)

Buddhist Hindu Jewish Muslim Sikh Any other religion **14****Are you in a marriage or civil partnership?**

PLEASE TICK ONE OPTION ONLY

Marriage Civil partnership Prefer not to say None of these

15**How would you describe your sexual orientation?**

PLEASE TICK ONE OPTION ONLY

Straight (heterosexual) Lesbian/gay woman Bisexual Other Gay man Prefer not to say **16****In which district do you live in Lancashire?**

PLEASE TICK ONE OPTION ONLY

Burnley Chorley Fylde Hyndburn Lancaster Pendle Preston Ribble Valley Rossendale South Ribble West Lancashire Wyre Don't know **17****What is your postcode?**

PLEASE WRITE IN

Thank you for taking part.
Please return your completed questionnaire
in the pre-paid envelope provided by 7 August 2016.