

Your membership number is:



in Lancashire

1. Please read the instructions carefully.
2. Please use blue or black pen to fill in the questionnaire.
3. Please check you have answered all the appropriate questions.
4. Return your completed questionnaire in the reply-paid envelope provided.

About your local area

1

Overall, how satisfied are you with your local area as a place to live?

PLEASE TICK ONE BOX ONLY

Very satisfied 31%

Fairly satisfied 52%

Neither satisfied or dissatisfied 9%

Fairly dissatisfied 7%

Very dissatisfied 1%

2

And do you agree or disagree that you can influence decisions affecting your local area?

PLEASE TICK ONE BOX ONLY

Strongly agree 4%

Tend to agree 30%

Neither agree nor disagree 25%

Tend to disagree 29%

Strongly disagree 9%

Don't know 2%

3**Thinking about your local area, how much of a problem do you think are...**

PLEASE TICK ONE BOX FOR EACH STATEMENT

	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all	Don't know
... parents not taking responsibility for the behaviour of their children	22%	35%	32%	9%	2%
... people not treating other people with respect and consideration	16%	29%	41%	13%	1%
... noisy neighbours or loud parties	5%	9%	41%	45%	1%
... teenagers hanging around on the streets	18%	32%	35%	15%	1%
... rubbish and litter lying around	22%	29%	36%	13%	0%
... people being drunk or rowdy in public spaces	8%	16%	42%	31%	3%
... abandoned or burnt out cars	2%	4%	23%	67%	4%
... vandalism, graffiti and other deliberate damage to property or vehicles	9%	19%	39%	31%	2%
... people using or dealing drugs	12%	14%	26%	29%	19%

Getting on together**4****How would you describe the ethnic (eg White, Black, Asian, Chinese) communities in your local area?**

PLEASE TICK ONE BOX ONLY

The residents are nearly all from the same ethnic community	64%
The majority are from the same ethnic community, but a significant minority are from other backgrounds	20%
It contains a mix of people from different ethnic communities	16%

5**To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?**

PLEASE TICK ONE BOX ONLY

Strongly agree	6%
Tend to agree	46%
Tend to disagree	8%
Strongly disagree	3%
Don't know	14%
Too few people in the local area	8%
All same background	15%

Changes in your quality of life

6

Thinking about your local area, for each of the following things below, do you think each has got better or worse over the last three years, or has it stayed the same? PLEASE TICK ONE BOX FOR EACH

	Better	Stayed the same	Worse	Don't know
Access to nature	18%	72%	5%	5%
Activities for teenagers	5%	34%	49%	12%
Affordable decent housing	8%	47%	21%	25%
Clean streets	10%	56%	33%	1%
Community activities	10%	58%	12%	20%
Cultural facilities (eg cinemas, museums)	9%	68%	12%	11%
Education provision	8%	61%	7%	24%
Facilities for young children	15%	43%	13%	29%
Health services	12%	55%	28%	4%
Job prospects	5%	45%	23%	27%
Parks and open spaces	14%	72%	10%	4%
Public transport	14%	49%	19%	18%
Race relations	3%	59%	9%	29%
Road and pavement repairs	9%	40%	47%	4%
Shopping facilities	17%	66%	16%	1%
Sports and leisure facilities	13%	68%	8%	11%
The level of crime	5%	53%	25%	17%
The level of pollution	5%	58%	21%	17%
The level of traffic congestion	3%	31%	63%	3%
Wage levels and local cost of living	2%	37%	46%	14%

Voluntary and community work

In this section we would like to ask you about voluntary and community work, and any other community activities you may be involved in, or have supported. Please note that 'supported' could include the following:

- raising or handling money;
- working on a committee;
- organising or helping to run an activity or event;
- visiting or befriending people;
- giving advice, information or counselling;
- secretarial, administration or clerical work;
- providing transport or driving;
- campaigning (eg lobbying, canvassing or letter writing);
- giving other practical help (eg shopping, providing food, making or mending).

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Which, if any, of the following have you given any unpaid help to in your free time in the last 12 months? PLEASE TICK AS MANY AS APPLY

Children's education/schools (eg parent/teacher associations, pre-school play groups, helping at fairs and fêtes)	29%
Religious activities (eg attending a place of worship to help out)	27%
The elderly (eg helping organisations such as Age Concern, visiting or transporting the elderly)	25%
Hobbies/recreation/arts/social clubs (eg theatres, museums, amateur dramatics, local history clubs)	24%
Sports/exercise (taking part, coaching or supporting)	23%
Something else	21%
Local community or neighbourhood groups (eg being part of a tenants/residents association, Neighbourhood Watch)	18%
Health, disability and social welfare (eg hospital visiting, giving help to groups such as MENCAP, OXFAM)	17%
Youth clubs/children's activities outside school	16%
Environmental activities (eg helping organisations such as Greenpeace, the National Trust, local conservation groups)	14%
Political activities (eg involvement with local political groups, serving as a councillor)	7%
Educational activities for adults	6%
Safety/first aid (eg helping after a disaster, assisting organisations like the Red Cross)	5%
Justice and human rights (eg acting as a magistrate, prison visiting, helping community or race relations, lesbian and gay groups)	5%
Trade Union activities	4%

8**And, which, if any, of the following have you done unpaid for someone who was not a relative in the past 12 months?**

PLEASE TICK AS MANY AS APPLY

Giving advice	37%
Looking after a property or a pet for someone who is away	35%
Keeping in touch with someone who has difficulty in getting out and about (visiting in person, telephoning, e-mailing)	29%
Transporting or escorting someone (eg to a hospital or on an outing)	25%
Writing letters or filling in forms	23%
Baby sitting or caring for children	19%
Shopping, collecting pensions, paying bills	16%
Cooking, cleaning, laundry, gardening or other routine household jobs	12%
Something else	9%
Decorating or any kind of home or car repair	7%
Representing someone (eg talking to a council official on their behalf)	6%
Sitting with or providing personal care (eg washing or dressing) for someone who is sick or frail	3%
No help given in the last 12 months	23%

Public transport information

Lancashire County Council has responsibility for providing information about local public transport services in the form of timetables, the internet, bus stop displays and Traveline. The council also provides an SMS text-messaging service about bus times from individual bus stops.

9**Please indicate whether you are satisfied or dissatisfied with each of the following elements of the information on transport we provide.**

PLEASE TICK ONE BOX FOR EACH

	Very satisfied	Fairly satisfied	Neither	Fairly dissatisfied	Very dissatisfied	Does not apply/ don't know
The amount of information	8%	34%	13%	9%	3%	33%
The accuracy of the information	7%	35%	14%	6%	1%	36%

The provision of public transport information overall	7%	34%	12%	11%	4%	32%

The environment

10

In your local area how concerned are you about each of the following?

PLEASE TICK ONE BOX FOR EACH

	Somewhat concerned	A little concerned	Not concerned
Loss of countryside	45%	35%	20%
Loss of landscape features	37%	39%	24%
Loss of wildlife and habitats	45%	36%	20%
Intensive use of land for agriculture	12%	30%	58%
Recreation opportunities in the countryside	18%	39%	43%
Loss of the historic environment	26%	40%	34%
Air quality	34%	39%	27%
Noise or light pollution	34%	39%	26%
Radiation levels	21%	28%	51%
Bathing and river water quality	25%	43%	32%
Derelict or contaminated land and buildings	33%	35%	32%
Amount of waste produced and how it is disposed of eg landfill	55%	33%	12%
Fly tipping	61%	28%	11%
Lack of waste recycled	37%	41%	22%
Depletion of natural resources eg quarrying	18%	39%	43%
The wasting of water	41%	45%	14%
Climate change	42%	38%	20%
Pollution from burning fossil fuel to produce energy	33%	43%	24%
The wasting of energy	54%	39%	7%
The level of traffic congestion and pollution from exhaust fumes	63%	30%	7%
Flooding	15%	35%	50%

11**How often, if at all, have you done the following in the last 12 months?**

PLEASE TICK ONE BOX FOR EACH ACTIVITY

	Regularly	Occasionally	Never
Made compost out of kitchen waste	38%	17%	45%
Bought environmentally friendly goods	45%	47%	8%
Deliberately used public transport, walked or cycled instead of using a car	44%	39%	17%
Cut down on the amount of electricity/gas your household uses	63%	34%	3%
Avoided travelling by air	31%	17%	51%
Bought a carbon offset	2%	7%	91%
Cut down on the use of water eg have a shower instead of a bath	66%	25%	8%
Recycled cans, bottles, paper or plastic	95%	3%	2%
Made sure that your noise did not disturb others	90%	8%	2%
Done things to encourage wildlife in your garden	66%	22%	12%

Climate change

12**How convinced are you that the earth's climate and long-term weather patterns are changing (climate change)?** PLEASE TICK ONE BOX ONLY

Very convinced	42%
Fairly convinced	38%
Not very convinced	14%
Not at all convinced	5%
Have not heard of/do not know	1%

13**Would you say that this change is mainly due to human activities?**

PLEASE TICK ONE BOX ONLY

Yes	60%
No	21%
Don't know	19%

14

**a) Specifically what do you think are the main causes of climate change?
b) Which of the following do you think you personally contribute to?**

PLEASE TICK AS MANY AS APPLY FOR EACH OPTION

	a) Main causes of climate change	b) Factors you personally contribute to
Destruction of forests/cutting down trees	76%	10%
Manufacturing/industry	67%	14%

Carbon (dioxide) emissions	64%	40%
Emissions from planes	61%	32%

Emissions from cars/van/buses	60%	77%
Natural changes/the environment	56%	11%

The hole in the ozone layer	54%	13%
Energy use in homes	42%	80%

15

How soon, if at all do you think each of the following will be affected by climate change? PLEASE TICK ONE BOX FOR EACH OPTION

	The world	Lancashire	You personally
It is/I am already affected by climate change	36%	25%	26%
In the next 5 years	19%	15%	12%

6 to 20 years	12%	18%	18%
21 to 50 years	9%	12%	9%

In more than 50 years	7%	9%	6%
I don't think it/I will be affected by climate change	3%	4%	10%

Don't know	13%	17%	19%

Recycling

16

How important is it to recycle the rubbish that households produce?

PLEASE TICK ONE BOX ONLY

Very important	89%
Fairly important	9%
Not very important	1%
Not at all important	0%
Don't know	0%

17

Which if any of the following statements comes closest to how much you recycle? PLEASE TICK ONE BOX ONLY

I recycle everything that can be recycled	60%
I recycle a lot but not everything that can be recycled	37%
I do not recycle much	2%
I do not recycle anything	1%

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Do you recycle more, less or about the same as you did a year ago?

PLEASE TICK ONE BOX ONLY

I recycle more	73%
I recycle less	26%
I recycle about the same	1%
Don't know	0%

19

Please tell us why you say this.

PLEASE WRITE IN THE BOX

20

How would you rate your knowledge of how to recycle on a scale of 1 to 5, where 1 is know nothing and 5 is know a lot? PLEASE TICK ONE BOX

Know nothing					Know a lot
1	2	3	4	5	
1%	4%	20%	41%	34%	

21**Which of these, if any, motivates you to recycle?**

PLEASE TICK AS MANY AS APPLY

Reduces the amount of rubbish sent to landfill	86%
Concerns for the environment	82%
There is a doorstep collection	65%
Feel better if I do	56%
It is good for the economy	49%
Saves space in my waste bin	41%
None of these	1%
Don't know	1%

22**Which of these services, if any, do you have in your local area? Please tell us if you use the service or not.**

PLEASE TICK ONE BOX FOR EACH

	Have and use	Have but don't use	Don't have
Collection service for garden waste	71%	12%	17%
Collection service for materials to recycle	89%	5%	7%
Household Waste Recycling Centre/Recycling banks	80%	11%	9%

23**On a scale of 1 to 10, where 1 is very poor and 10 is very good, how would you rate the....?**

PLEASE TICK ONE BOX FOR EACH

	Very poor										Very good	Don't know
	1	2	3	4	5	6	7	8	9	10		
Collection service for garden waste	6%	1%	1%	2%	6%	3%	6%	12%	10%	36%	18%	
Collection service for materials to recycle	4%	1%	3%	4%	9%	7%	9%	14%	10%	35%	5%	
Household Waste Recycling Centre/Recycling banks	4%	1%	2%	1%	8%	5%	8%	14%	10%	36%	11%	

Home composting

24

Did you know that free home compost bins are available in Lancashire?

PLEASE TICK ONE BOX ONLY

Yes 72%

No 28%

25

Do you have a home compost bin?

PLEASE TICK ONE BOX ONLY

Yes, it was free from my local council 39%

Yes, I paid for it 6%

No, I had a bin but gave it away 4%

No 51%

26

How long have you had your bin?

PLEASE TICK ONE BOX ONLY

One year or less 7%

More than 1 year and up to 3 years 51%

More than 3 years and up to 5 years 27%

5 years or more 14%

27

How often do you put material in your compost bin?

PLEASE TICK ONE BOX ONLY

Every week or more 71%

Every fortnight 9%

Every month 8%

I don't use it 12%

28

Which of the following best describes how you use your compost bin?

PLEASE TICK AS MANY AS APPLY

I started to use it but stopped 46%

I am planning to use it in the future 39%

I will never use it 17%

29**What prevents you from using your compost bin?**

PLEASE TICK ONE BOX ONLY

The council collect my green waste for me	35%
I have no need for compost	27%
I don't have enough space	17%
None of these	14%
I don't know how to use it	5%
I stopped gardening	5%
I don't have enough time	4%
I do not like the design of the compost bin	2%
Don't know	2%

30**Do you receive the home composting newsletter, comPOST?**

PLEASE TICK ONE BOX ONLY

Yes	39%
No	61%

31**How useful do you find the newsletter comPOST?**

PLEASE TICK ONE BOX

Very useful	34%
Fairly useful	52%
Not very useful	8%
Not at all useful	5%
Don't know	1%

Please return the questionnaire in the reply-paid envelope.

Thank you for being part of Life in Lancashire.

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