

Consultation on community transport in Lancashire



Lancashire County Council wants to provide the best services it can, to you.



But Lancashire County Council has money problems.



Its funding from the government has reduced.



But the need for services has gone up.



The cost of services has also gone up.



Lancashire county council is thinking of spending less money on community transport. This would mean changes to community transport. We want your views.



Community transport includes Dial-a-Ride, group transport, community car schemes, day trips and volunteering opportunities.



1. Do you...?

PLEASE TICK ONE BOX



Travel on community transport

Volunteer on community transport

← Go to Q11

Neither of these

← Go to Q14

2. Why do you use community transport?

PLEASE TICK AS MANY BOXES AS YOU NEED



No other buses where I live

Because of my health or disability

Another reason



3. Which community transport services do you use?

PLEASE TICK AS MANY BOXES AS YOU NEED



Dial-a-Ride, day trips, group trips

Central Lancashire Dial-a-Ride

Little Green Bus

Preston Community Transport

West Lancashire Dial-a-Ride

Lancashire County Council Travelcare
Dial-a-Ride



Community car scheme

Burnley, Pendle and Rossendale CVS

Preston, South Ribble, Fylde, Wyre and
Lancaster

West Lancashire

Chorley

Ribble Valley and Hyndburn

4. How often do you use community transport?



PLEASE TICK ONE BOX

Every day or most days

A few times a week

A few times a month

Less often

5. How much do you pay for a one way journey on community transport?



PLEASE WRITE IN THE BOXES



£

in a minibus



£

in a car



6. What do you travel for?

PLEASE TICK AS MANY BOXES AS YOU NEED

Shopping

Leisure or social activity

Medical appointment

Group trips

Day trips

Other (please write in below)



Wednesday
Thursday
Friday



7. If any of the following happened...

- 1. You could only use community transport on less days.**
- 2. Journeys on community transport took longer than they do now.**
- 3. Community transport didn't go to all the places that it does now.**

How would it affect you?

PLEASE WRITE IN THE BOX



8. If it cost more to use community transport, how would this affect you?



PLEASE WRITE IN THE BOX





9. If you couldn't use community transport at all, how would this affect you?

PLEASE WRITE IN THE BOX





Community
Transport

10. If you couldn't use community transport, how would you get to the places you go to?



Car



PLEASE TICK AS MANY BOXES AS YOU NEED

Local bus

Taxi

Lift from someone I know

Ask someone I know for help

Would drive myself

Would go less often

Use services online (eg online banking, online shopping)

Would not go at all

Other (please write in below)

PLEASE GO TO QUESTION 14

Volunteers on community transport services

Please only answer these questions if you volunteer on community transport. If you don't volunteer please go to question 14.



11. Which community transport services do you volunteer with?

PLEASE TICK AS MANY BOXES AS YOU NEED

Dial-a-Ride, day trips, group trips



Central Lancashire Dial-a-Ride

Little Green Bus

Preston Community Transport

West Lancashire Dial-a-Ride

Lancashire County Council Travelcare
Dial-a-Ride



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12. Why do you volunteer on community transport?

PLEASE WRITE IN THE BOX





13. If you had to volunteer on community transport less often, or not at all, how would this affect you?

PLEASE WRITE IN THE BOX

Your final thoughts



14. Is there anything else that you would like to tell us about community transport? This could be things we need to think about or things we could change.

PLEASE WRITE IN THE BOX



This last part is about you.

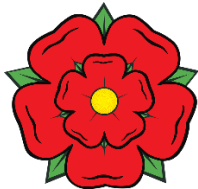
It is really useful to us.



These questions help us to understand the views of different groups of people.

If there are any questions that you do not want to answer, please go on to the next question.

15. Are you...?



PLEASE TICK AS MANY BOXES AS YOU NEED

A Lancashire resident

A carer

An employee/volunteer of Lancashire Community Transport Consortium

An employee of Lancashire County/Travelcare Dial-a-Ride

An elected member of Lancashire County Council

An elected member of a Lancashire district council

An elected member of a parish or town council in Lancashire

A local business owner

A private sector company/organisation

A member of a voluntary/ community organisation

Other (please write in below)

16. Are you a...?

PLEASE TICK ONE BOX



Man



Woman

Don't want to say

17. On your last birthday how old were you?

PLEASE TICK ONE BOX



Under 16

16-19

20-34

35-64

65-74

75+

Don't want to say

18. Are you a deaf person or do you have a disability?



PLEASE TICK AS MANY BOXES AS YOU NEED

Yes, learning disability

Yes, physical disability

Yes, deaf

Yes, visually impaired

Yes, mental health condition

Yes, other disability

Other

No

Don't want to say

19. Which best describes your ethnic background?



PLEASE TICK ONE BOX

- White
- Asian or Asian British
- Black or Black British
- Mixed
- Other
- Don't want to say

20. Do any children or young people aged under 20 live in your home?



PLEASE TICK ONE BOX

- Yes
- No
- Don't want to say

21. Do any disabled young people aged 20-25 live in your home?



PLEASE TICK ONE BOX



Yes

No

Don't want to say

22. Is there a car or van you can use for travelling?

PLEASE TICK ONE BOX

Yes – as a passenger

Yes – as a driver

No

Don't know

Don't want to say

23. Can you use the internet at home?

PLEASE TICK ONE BOX

Yes

No

Don't know

Don't want to say

24. What is your postcode?



POSTCODE

PLEASE WRITE IN BELOW

**Blackburn, BB2
2EF.**

Thank you.

Please mail this questionnaire to

**Business Intelligence,
Lancashire County Council,
Room A43, County Hall,
Preston,
PR1 0LD**

by Sunday 10 June 2018.