

Consultation for relatives, staff and stakeholders on Lower Ridge Care Home

Lower Ridge is an older people's residential care home in Burnley that is owned and managed by Lancashire County Council. A report went to councillors on 12 April 2018 and it was agreed to start a consultation on the possible closure of Lower Ridge during 2018.

The building itself dates from 1967, and has a layout that makes it increasingly difficult to meet modern quality standards and older people's expectations. Lower Ridge has the capacity to accommodate 35 older people, however, only 19 older people are currently permanent residents there. It is believed this relatively low occupancy is a reflection of the state of the building, and particularly the living accommodation for older people. Despite the accommodation standards being poor the care offered at the home is of a good standard and has been rated 'Good' by Care Quality Commission.

The cost of making Lower Ridge fit for purpose would involve an entire new build at a cost of over £5m, but the existing footprint of the building does not have the space needed to build a modern older persons' care home. Given the spare capacity that is also available in the other care homes across East Lancashire it is also arguable the costs of a new build care home would not represent the best use of public money.

It is thought that the care needs of current residents at Lower Ridge and the necessary quality of service could be met in alternative local care homes. If the closure were to happen colleagues would work closely with the current residents and

their families to ensure as smooth a transition as possible and try to ensure any moves take into consideration friendship groups. Where possible staff would be redeployed into other county council care homes and continue to support the residents they currently care for.

Therefore, the county council is consulting on a proposal to close Lower Ridge Care Home and we would like to hear your views.

If you need a questionnaire in a different format please telephone 0300 123 6734 or visit www.lancashire.gov.uk/haveyoursay. You can respond to this consultation online at www.lancashire.gov.uk/haveyoursay.

Please return it to Lower Ridge Care Home by Sunday 15 July 2018. Alternatively you can post it to Business Intelligence, Lancashire County Council, Room A43, County Hall, Preston, PR1 0LD.

All responses will be in confidence. However, if there are any questions that you do not want to answer then please leave them blank or choose the 'prefer not to say' option.

Please read the instructions to each question carefully before answering.

1 Are you...?

Please tick as many as apply

- A relative of a resident of Lower Ridge Care Home
- A member of staff at Lower Ridge Care Home
- A health professional (eg GP)
- An elected member of Lancashire County Council
- An elected member of a Lancashire district council
- An elected member of a parish or town council in Lancashire
- A private sector company/organisation
- A member of a voluntary or community organisation
- Other (please write in)

2 How strongly do you agree or disagree with the proposed closure of Lower Ridge Care Home?

Please tick one option only

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree

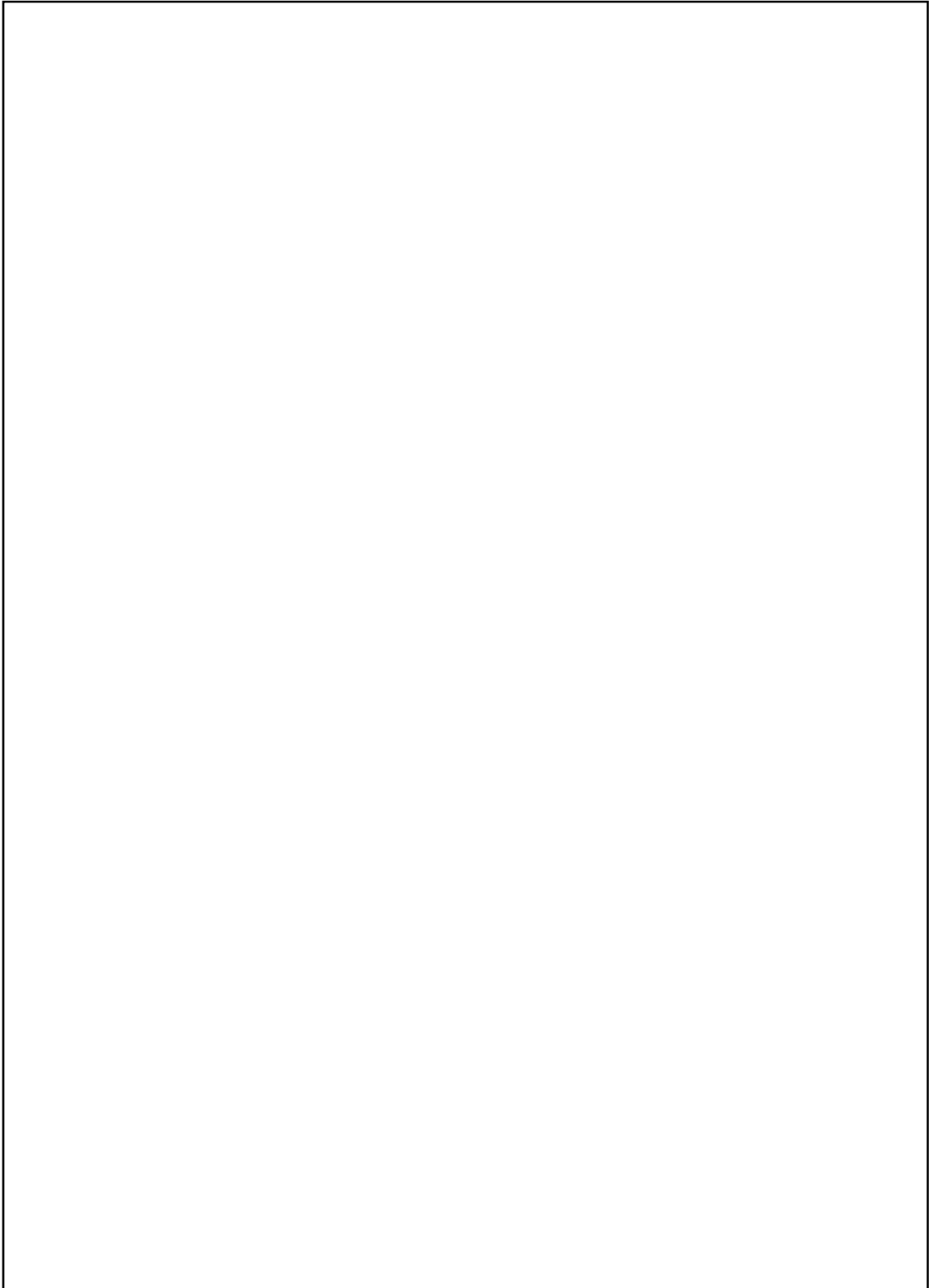
3 Why do you say this?

Please write in the box

A large, empty rectangular box with a thin black border, intended for the student to write their answer to the question above.


4 If the proposal happened, how would this affect you?

Please write in the box

A large, empty rectangular box with a thin black border, intended for the respondent to write their answer to the question above. The box is currently blank.

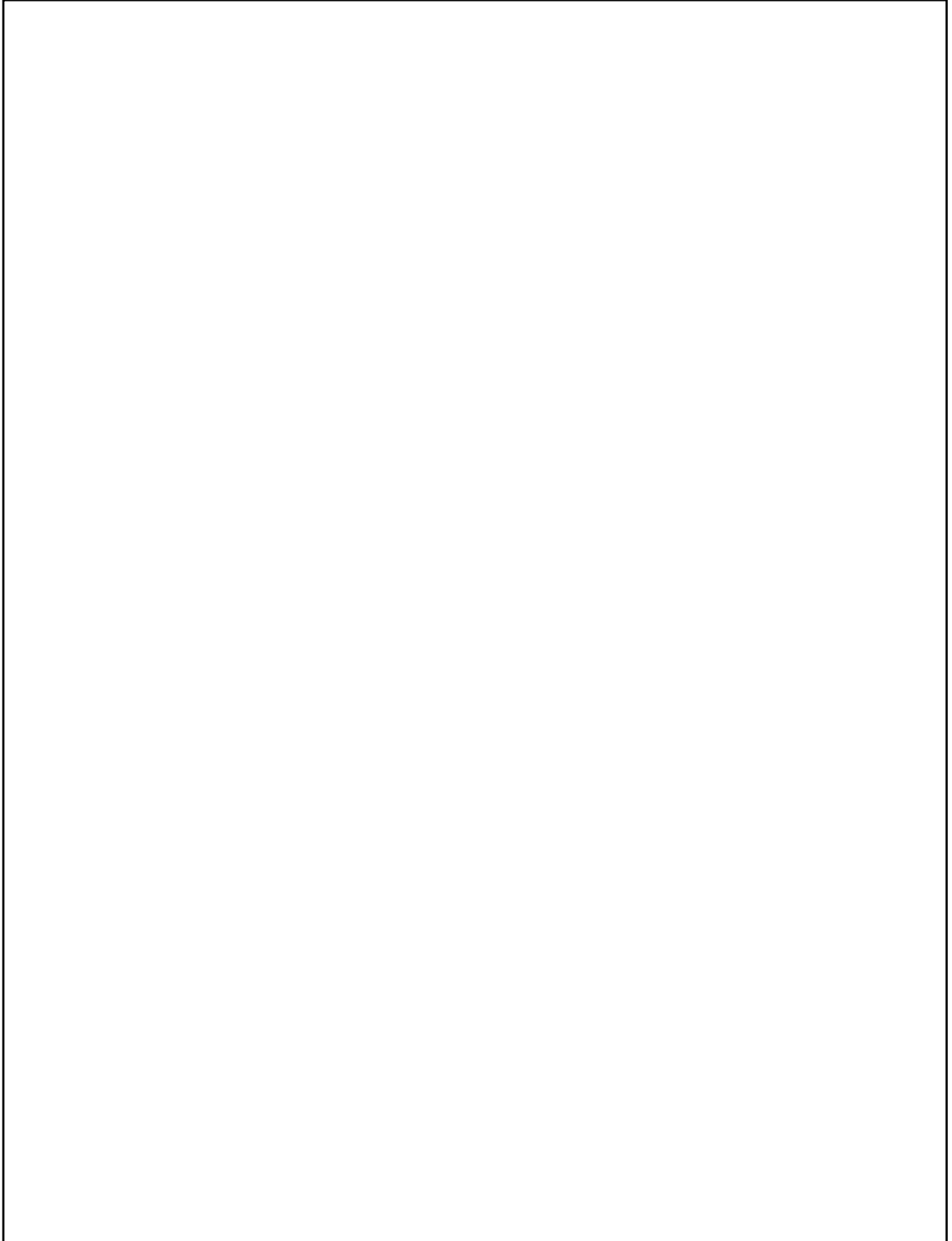
5 And if the proposal happened, how do you think it would affect the residents of Lower Ridge Care Home?

Please write in the box

A large, empty rectangular box with a thin black border, intended for the respondent to write their answer to the question above.

6 Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that could be done differently?

Please write in the box

A large, empty rectangular box with a thin black border, intended for the respondent to write their answer to the question above.

About you

This final section is about you. It's a little more personal, but is really useful to us. By answering these questions you will help us to understand the views of different groups of people. If there are any questions that you'd rather not answer, please tick the 'prefer not to say' or skip to the next question.

7 Are you...?

Please tick one option only

Male

Female

Prefer not to say

8 What was your age on your last birthday?

Please tick one option only

Under 16

16-19

20-34

35-64

65-74

75+

Prefer not to say

9 Are you a deaf person or do you have a disability?

The Equality Act 2010 defines a disabled person as someone who has a physical or mental impairment which has a substantial and long term adverse effect on his or her ability to carry out normal day-to-day activities.

Please tick one option only

Yes

No

Prefer not to say

10 Which best describes your ethnic background?

Please tick one option only

White

Asian or Asian British

Black or Black British

Mixed

Other

Prefer not to say

11 Do you have access to a car or van in which you could travel?

Please tick one option only

Yes - as a passenger

Yes – as a driver

No

Don't know

Prefer not to say

12 What is your postcode?

Please write in the box

Thank you for completing this questionnaire.

Please return it to Lower Ridge Care Home by Sunday 15 July 2018.

**Alternatively you can post it to
Business Intelligence, Lancashire County Council, Room
A43, County Hall, Preston, PR1 0LD.**